Western Cape Government

Social Development

Western Cape Directory of Services for Victims of Crime and Violence

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Disclaimer

The Department of Social Development is committed to provide a database that is accurate and up to date. Every reasonable effort has been made to compile accurate information for the directory.

The Department of Social Development cannot be held liable for any changes that may have occured after printing the document.

The directory is not a complete and comprehensive reflection of ALL relevant sector entities in the Western Cape, but a working document which is updated regularly and as accurately as possible.

Core services indicated include critical role players within Government (eg. SAPS, Department of Social Development), NPOs currently being funded through the Victim Empowerment Programme of the Department of Social Development as well as a number of registered NPOs and recognised entities delivering services within the field.

Glossary

PEP	Post- exposure prophylaxis
PREP	Pre- exposure prophylaxis
ARV	Anti-Retroviral
STI	Sexually transmitted infection
LGBTI	Lesbians, Gays, Bisexuals, Transgender/ Transsexual and Intersex

Emergency/ Toll-Free Numbers

Ambulance	**10177**
Police Emergency	**10111**
Crime Stop	**0860 010 111**
Childline	**0800 055 555**
Dept of Social Development	**0800 220 250**
The South African National Human Trafficking Resource Line	**0800 222 777**
HEAL (Halt Elder Abuse Line)	**0800 003 081**
Stop Gender Violence Helpline	**0800 150 150**
Safeline	**0800 035 553**

Helplines and Hotlines

Anger Management Support Group	021- 554 3661	Mon - Fri: 09:00-18:00
Department of Community Safety Complaints Line	021- 483 4332	Mon - Sun: 24 Hours
Department of Education Helpline	0800 202 933	Mon - Fri: 08:00-16:00
Department of Home Affairs Hotline	0800 601 190	Mon - Fri: 07:00-17:00
Department of Social Development Substance Abuse Helpline	0800 121 314	Mon - Sun: 24 Hours
Department of Social Development Toll-free Line	0800 220 250	Mon - Fri: 07:00 - 19:00
Gay & Lesbian Network Helpline	0860 333 331	Fri - Sun: 18:00 - 22:00
Gender-Based Violence (GBV) Command Centre	0800 428 428 Please Call Me: *120*7867#	Mon - Sun: 24 Hours
Legal Aid South Africa Advice Line	0800 110 110	Mon - Fri: 07:00-19:00
Lifeline South Africa	0861 322 322	Mon - Sun: 24 Hours
Medical Response and Paging service	021- 712 6699	Mon - Fri: 13:00-21:00
Mental Health Information Line	0800 21 22 23	Mon - Sun: 08:00-20:00
Missing Children South Africa	072 647 7464	Mon - Sun: 24 Hours
National AIDS Helpline	0800 012 322	Mon - Sun: 24 Hours
People Opposing Women Abuse	011- 642 4345	Mon - Fri: 08:30-16:30
Pharmadynamics Trauma Helpline	0800 205 026	Mon - Sun: 24 Hours
Rape Crisis Cape Town Trust	021- 447 9762	Mon - Fri: 09:00-17:00
Safeline	0800 035 553	Mon - Fri: 09:00-15:00
Safeline Crisis Line	072 367 4588	Mon - Sun: 24 Hours
Safe School Call Centre	0800 454 647	Mon - Fri: 08:00-19:30
Suicide Crisis Line	0800 567 567	Mon - Sun: 08:00-20:00
Trauma Clinic	084 944 9444	Mon - Sun: 24 Hours

VEP Coordinators: Western Cape Government Social Development

SWPD and VEP Coordinator: Western Cape Government Social Development

Directorate: Social Crime Prevention
Sub-Programme: Victim Empowerment
Tel: 021– 483 4303
Physical Address: Western Cape Government Social Development
Union House
14 Queen Victoria Street
Cape Town

VEP Regional Coordinators: Western Cape Government Social Development

Cape Winelands

Local Offices: Witzenberg (Ceres); Drakenstein (Paarl); Stellenbosch; Breede Valley (Worcester); Breede River Winelands (Robertson); Theewaterskloof (Caledon); Overstrand (Hermanus); Cape Agulhas (Bredasdorp); Swellendam
Tel: 023– 348 5300

Eden Karoo

Local Offices: Kannaland (Ladismith/ Caltzdorp); Hessequa (Riversdale); Mossel Bay; George; Oudtshoorn; Bitou (Plettenberg Bay); Knysna; Laingsburg; Prince Albert; Beaufort West
Tel: 044- 801 4300

Metro South

Local Offices: Athlone; Gugulethu; Philippi; Mitchell's Plain; Wynberg; Retreat; Fish Hoek
Tel: 021– 763 6200

Metro North

Municipal Districts/ Primary Towns: Bellville; Delft; Elsies River; Atlantis; Milnerton; Cape Town; Langa
Tel: 021– 483 7689

Metro East

Municipal Districts/ Primary Towns: Kraaifontein; Eerste River; Somerset West; Khayelitsha
Tel: 021 812 0980/40/80

West Coast

Municipal Districts/ Primary Towns: Matzikama (Vredendal); Cederberg (Clanwilliam); Bergriver (Piketberg); Saldanha (Vredenburg); Swartland (Malmesbury)
Tel: 022– 713 2272

[A] - DIRECT SERVICES

SAPS Western Cape

Position	Contact Details	
Section Commander: Gender Based Violence and Victim Empowerment Safe Schools Coordinator Lt Col T.E. Paulse	tel	021- 417 7216
	cell	082 469 2833
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CLUSTER NAME: BEAUFORT WEST

Position	Contact Details	
Cluster Commander Beaufort West	**tel**	**023- 414 8826**
	fax	**023 - 414 8842**
	email	**bwest.cluster@saps.org.za**
Station Commander Beaufort West /Nelspoort/ Nieuveld	tel	023- 414 8826
	fax	023- 414 8842
	email	BEAUFORTWEST-SAPS@saps.org.za
Station Commander Murraysburg	tel	049- 844 6501
	fax	049- 844 0102
	email	MurraysburgSAPS@saps.org.za
Station Commander Prince Albert	tel	023-541 8004
	fax	023- 541 8007
	email	PrinsAlbertSAPS@saps.org.za
Station Commander Leeu-Gamka /Merweville	tel	023- 521 8001
	fax	023- 521 8007
	email	LeeuGamkaSAPS@saps.org.za
Station Commander Laingsburg	tel	023- 551 8201
	fax	023- 551 8210
	email	Laingsburg.saps@saps.org.za

SAPS Western Cape

CLUSTER NAME: BLUEDOWNS

Position	Contact Details	
Cluster Commander Bluedowns	**tel**	**021- 909 9571**
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Station Commander Belhar	tel	021- 953 8114
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	email	belhar@saps.org.za
Station Commander Bellville South	tel	021- 950 1309
	fax	021- 951 2558
	email	bellvillesouth@saps.org.za
Station Commander Delft	tel	021- 954 9000
	fax	021- 954 1816
	email	DELFT-SAPS@saps.gov.za
Station Commander Kleinvlei	tel	021- 902 8300/07
	fax	021- 902 8316
	email	kleinvleisaps@saps.org.za
Station Commander Kuilsriver	tel	021- 900 2851/4
	fax	021- 900 2809
	email	Kuilsriviersaps@saps.org.za
Station Commander Mfuleni	tel	021- 909 9589/88
	fax	021- 909 9566
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Station Commander Ravensmead	tel	021- 933 9001
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	email	Ravensmead@saps.org.za

SAPS Western Cape

CLUSTER NAME: CAPE TOWN

Position	Contact Details	
Cluster Commander Cape Town	**Tel**	**021- 467 8110**
	Fax	**021- 467 6311**
	Email	**East.dc.support@saps.gov.za**
Station Commander Camps Bay	Tel	021- 437 8153
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	Email	campsbay@saps.org.za
Station Commander Cape Town	Tel	021- 467 8065
	Fax	021- 467 8062
	Email	CTCENTRAL-SAPS@saps.org.za
Station Commander Kensington	Tel	021- 594 7021
	Fax	021- 592 5249
	Email	KensingtonSAPS@saps.gov.za
Station Commander Langa	Tel	021- 695 8006
	Fax	021- 695 8004
	Email	LangaSAPS@saps.org.za
Station Commander Maitland	Tel	021- 506 9401
	Fax	021- 506 9450 / 51
	Email	maitland@saps.gov.za
Station Commander Pinelands	Tel	021- 506 2116
	Fax	021- 506 2114
	Email	PinelandsSAPS@saps.org.za
Station Commander Sea Point	Tel	021- 430 3704
	Fax	021- 439 8484
	Email	Seapoint-saps@saps.org.za
Station Commander Table Bay Harbour	Tel	021- 403 1010
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	Email	tablebayharboursaps@saps.org.za
Station Commander Woodstock	Tel	021- 442 3101
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SAPS Western Cape

CLUSTER NAME: DA GAMASKOP

Position	Contact Details	
Cluster Commander Da Gamaskop	**Tel**	**044- 606 7822**
	Fax	**044- 693 2866**
	Email	**Dagamaskop.cluster@saps.gov.za**
Station Commander Albertinia	Tel	028- 735 8046
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	Email	albertiniasaps@saps.gov.za
Station Commander Barrydale	Tel	028- 572 1543
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	Email	Barrydale@saps.org.za
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	Email	Da Gamaskop@Saps.org.za
Station Commander Groot Brakrivier	Tel	044- 620 8307
	Fax	044- 620 3031
	Email	Grootbrak@saps.org.za
Station Commander Heidelberg	Tel	028- 722 8206
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Station Commander Kwanonqaba, Herbertsdale	Tel	044- 606 5611
	Fax	044- 693 3264
	Email	Kwanonqaba@saps.org.za
Station Commander Mossel Bay	Tel	044- 606 2804
	Fax	044- 691 1779
	Email	Mossel Bay@saps.org.za
Station Commander Riversdale	Tel	028- 713 8500 / 39
	Fax	028- 713 8534
	Email	Riversdale@saps.org.za

SAPS Western Cape

CLUSTER NAME: DA GAMASKOP - CONTINUED

Position	Contact Details	
Station Commander Stilbaai	Tel	021- 442 3101
	Fax	021- 447 2404
	Email	Woodstock@saps.org.za
Station Commander Suurbraak	Tel	028- 552 1700
	Fax	028- 552 1740
	Email	Suurbraak@saps.org.za
Station Commander Swellendam	Tel	028- 514 8120
	Fax	028- 514 3050
	Email	swellendam-saps@saps.gov.za

CLUSTER NAME: EDEN

Position	Contact Details	
Cluster Commander Eden	**Tel**	**044 803 4431**
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Station Commander Calitzdorp	Tel	044- 213 8811
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	Email	calitzdorpsaps@saps.org.za
Station Commander George	Tel	044- 803 4705
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Station Commander De Rust	Tel	044- 241 2050
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Station Commander George	Tel	044- 803 4705
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Station Commander Kwanokuthula	Tel	044- 533 5370
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SAPS Western Cape

CLUSTER NAME: EDEN - CONTINUED

Position	Contact Details	
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Station Commander Oudtshoorn Bongolethu, Brighton	Tel	044- 203 9002
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Station Commander Pacaltsdorp	Tel	044- 803 9135
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Station Commander Plettenberg Bay	Tel	044- 501 1913
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Station Commander Thembalethu	Tel	044- 802 8906
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CLUSTER NAME: KHAYELITSHA

Position	Contact Details	
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	Email	hararesaps@saps.org.za
Station Commander Khayelitsha	Tel	021- 360 2301 /64
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SAPS Western Cape

CLUSTER NAME: KHAYELITSHA - CONTINUED

Position	Contact Details	
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Station Commander Macassar	Tel	021- 857 7110
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Station Commander Somerset West	Tel	021- 850 1301
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	Email	Somersetwestsaps.@saps.org.za
Station Commander Strand	Tel	021- 854 9101
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CLUSTER NAME: MILNERTON

Position	Contact Details	
Cluster Commander Milnerton	**Tel**	**021- 528 3014**
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Station Commander Darling	Tel	022- 409 1300
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SAPS Western Cape

CLUSTER NAME: MILNERTON - CONTINUED

Position	Contact Details	
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Station Commander Philadelphia	Tel	021- 972 1613
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	Email	philadelphiasaps@saps.org.za
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	Email	riebeeckwestsaps@saps.org.za
Station Commander Table View Parklands	Tel	021- 521 3305
	Fax	021- 521 3335
	Email	tableviewsaps@saps.org.za

CLUSTER NAME: MITCHELL'S PLAIN

Position	Contact Details	
Cluster Commander Mitchell's Plain	Tel	021- 377 5007
	Fax	021- 377 5041
	Email	Mplain.cluster@saps.org.za
Station Commander Athlone	Tel	021- 697 9218
	Fax	021- 696 9777
	Email	athlonesaps@saps.org.za
Station Commander Grassy Park	Tel	021- 700 3901 / 26
	Fax	021- 706 9464
	Email	grassypark@saps.org.za
Station Commander Lansdowne	Tel	021- 700 9008
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Station Commander Lentegeur	Tel	021- 377 5000
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CLUSTER NAME: MITCHELL'S PLAIN - CONTINUED

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CLUSTER NAME: NYANGA

Position	Contact Details	
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	Email	BishopLavisSAPS@saps.org.za
Station Commander Elsies River	Tel	021- 928 1401
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Station Commander Gugulethu	Tel	021- 684 2300/9
	Fax	021- 684 2306
	Email	gugulethusaps@saps.org.za
Station Commander Manenberg	Tel	021- 699 9420/ 80
	Fax	021- 699 9422
	Email	manenbergsaps@saps.org.za
Station Commander Nyanga	Tel	021- 380 3325
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	Email	NyangaSAPS@saps.gov.za
Station Commander Phillipi East	Tel	021- 370 1920
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CLUSTER NAME: OVERBERG

Position	Contact Details	
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Station Commander Caledon	Tel	028 214 3906
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	Email	CaledonSAPS@saps.gov.za
Station Commander Gansbaai	Tel	028- 384 0201
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	Email	gansbaaisaps@saps.org.za
Station Commander Genadendal	Tel	028- 251 1006
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	Email	GenadendalSAPS@saps.org.za
Station Commander Grabouw	Tel	021 859 7726
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Station Commander Hermanus	Tel	028- 313 8500
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	Email	hermanussaps@saps.org.za
Station Commander Kleinmond	Tel	028- 271 8215
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Station Commander Struisbaai	Tel	028- 435 6092
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CLUSTER NAME: OVERBERG - CONTINUED

Position	Contact Details	
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CLUSTER NAME: TYGERBERG

Position	Contact Details	
Cluster Commander Tygerberg	**Tel**	**021-918 3873**
	Fax	**021-918 3851**
	Email	**tygerberg.cluster@saps.gov.za**
Station Commander Bellville	Tel	021- 918 3002
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	Email	BellvilleSAPS@saps.org.za
Station Commander Bothasig	Tel	021-559 9415 / 7568
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	Email	BothasigSAPS@saps.org.za
Station Commander Brackenfell	Tel	021- 980 5700/28
	Fax	021- 982 8756
	Email	brackenfellsaps@saps.org.za
Station Commander Durbanville / Fisantekraal	Tel	021- 970 3801/021 970 2360
	Fax	021- 976 4472
	Email	durbanvillesaps@saps.org.za
Station Commander Goodwood	Tel	021- 592 4430
	Fax	021- 592 4479
	Email	GoodwoodSAPS@saps.org.za
Station Commander Kraaifontein	Tel	021- 980 5516/5635
	Fax	021- 980 5545
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Station Commander Parow	Tel	021- 929 7001
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CLUSTER NAME: VREDENBURG

Position	Contact Details	
Cluster Commander Vredenburg	**Tel**	**022- 703 6492**
	Fax	**022- 703 6495**
	Email	**VredenburgCluster@saps.gov.za**
Station Commander Eendekuil	Tel	022- 942 1600
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Station Commander Hopefield	Tel	022- 723 8000/ 9
	Fax	022- 723 0021
	Email	hopefieldscsaps@saps.org.za
Station Commander Laaiplek	Tel	022- 783 8020/ 22
	Fax	022- 783 8031
	Email	laaipleksaps@saps.org.za
Station Commander Langebaan	Tel	022- 707 5140
	Fax	022- 772 1603
	Email	langebaansaps@saps.org.za
Station Commander Piketberg	Tel	022- 913 8800/18
	Fax	022- 913 8823
	Email	piketbergsaps@saps.org.za
Station Commander Porterville	Tel	022- 931 8710
	Fax	022- 931 8713
	Email	Porterville@saps.org.za
Station Commander Redelinghuys	Tel	022- 962 1620
	Fax	022- 962 1688
	Email	Redelinghuys-saps@saps.org.za
Station Commander Saldanha	Tel	022- 714 8300/8
	Fax	022- 714 8307
	Email	saldanhasaps@saps.org.za
Station Commander St Helena Bay	Tel	022- 736 8060/70
	Fax	022- 736 1666
	Email	sthelenabay-saps@saps.org.za
Station Commander Vredenburg	Tel	022- 703 6442
	Fax	022- 703 6486
	Email	vredenburgsaps@saps.org.za

CLUSTER NAME: VREDENDAL

Position	Contact Details	
Cluster Commander Vredendal	**Tel**	**027- 201 3277**
	Fax	**027- 201 3255**
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Station Commander Citrusdal	Tel	022- 921 8407
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	Email	Citrusdal@saps.org.za
Station Commander Clanwilliam	Tel	027- 482 8184
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	Email	Clanwilliam@saps.org.za
Station Commander Doringbaai	Tel	027- 215 1021/26
	Fax	027- 215 1320
	Email	doringbaaisaps@saps.org.za
Station Commander Elandsbaai	Tel	022- 972 8000
	Fax	022- 972 1666
	Email	Elandsbaai_SAPS@saps.org.za
Station Commander Graafwater	Tel	027- 422 1513
	Fax	027- 422 1166
	Email	Graafwater@saps.org.za
Station Commander Klawer	Tel	027- 216 8061/0
	Fax	027- 216 1305
	Email	Klawer@saps.org.za
Station Commander Lamberts Bay	Tel	027- 432 8260
	Fax	027- 432 8263
	Email	lambertsbaysaps@saps.org.za
Station Commander Lutzville	Tel	027- 217 4005
	Fax	027- 217 1384
	Email	Lutzville@saps.org.za
Station Commander Nuwerus	Tel	027- 643 2011/08
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Station Commander Van Rhynsdorp	Tel	027- 219 8025
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	Email	vanrhynsdorp@saps.org.za
Station Commander Vredendal	Tel	027- 201 3201
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CLUSTER NAME: WINELANDS

Position	Contact Details	
Cluster Commander Winelands	**Tel**	**021-809 9144**
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Station Commander Cloetesville	Tel	021- 888 5940
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Station Commander Franschhoek	Tel	021- 876 8075
	Fax	021- 876 8078
	Email	franschhoeksaps@saps.org.za
Station Commander Groot-Drakenstein	Tel	021- 874 8000
	Fax	021- 874 1766
	Email	grootdrakensteinsaps@saps.org.za
Station Commander Klapmuts	Tel	021- 875 8010
	Fax	021- 875 5595
	Email	Klapmuts.sc@saps.gov.za
Station Commander Mbekweni	Tel	021- 868 9905
	Fax	021- 868 3601
	Email	mbekwenisaps@saps.org.za
Station Commander Paarl	Tel	021- 807 4021
	Fax	021- 807 4117
	Email	paarlsaps@saps.org.za
Station Commander Paarl East	Tel	021- 877 5998
	Fax	021- 877 5994
	Email	paarleast-saps@saps.org.za
Station Commander Stellenbosch	Tel	021- 809 5109
	Fax	021- 809 5131
	Email	stellenboschsaps@saps.org.za
Station Commander Wellington	Tel	021- 864 8468
	Fax	021 -864 8475
	Email	wellingtonsaps@saps.org.za

CLUSTER NAME: WORCESTSER

Position	Contact Details	
Cluster Commander Worcester	**Tel**	**023- 348 6103**
	Fax	**023- 348 6279**
	Email	**worcester.cluster@saps.gov.za**
Station Commander Ashton	Tel	023- 615 8132
	Fax	023- 615 1186
	Email	Ashton@saps.org.za
Station Commander Bonnievale	Tel	023- 616 8062
	Fax	023- 616 8080
	Email	Bonnievale@saps.gov.za
Station Commander Ceres	Tel	023-316 8631
	Fax	023-316 8616
	Email	CeresSAPS@saps.gov.za
Station Commander De Doorns	Tel	023- 356 4041
	Fax	023- 356 4038
	Email	DeDoorns@saps.org.za
Station Commander McGregor	Tel	023- 625 8000
	Fax	023- 625 1689
	Email	Mcgregor@saps.org.za
Station Commander Montagu	Tel	023- 614 8309
	Fax	023- 614 8315
	Email	Montagu@saps.org.za
Station Commander Prince Alfred Hamlet	Tel	023-313 3133
	Fax	023-313 3572
	Email	PrAHamletSAPS@saps.gov.za
Station Commander Rawsonville	Tel	023- 349 8300
	Fax	023- 349 8314
	Email	Rawsonville@saps.org.za
Station Commander Saron	Tel	023-240 8002
	Fax	023-240 8001
	Email	SaronSAPS@saps.gov.za
Station Commander Touwsrivier	Tel	023- 358 8000
	Fax	023- 358 1067
	Email	Touwsriver@saps.org.za
Station Commander Tulbagh Gouda(023-232 0720)	Tel	023-230 8100
	Fax	023-230 0950
	Email	TulbaghSAPS@saps.gov.za

CLUSTER NAME: WORCESTER - CONTINUED

Position	Contact Details	
Station Commander Wolseley	Tel	023-231 8001
	Fax	023-231 1372
	Email	WolseleySAPS@saps.gov.za
Station Commander Worcester	Tel	023- 348 8607
	Fax	023- 348 6277
	Email	worcestersaps@saps.org.za

CLUSTER NAME: WYNBERG

Position	Contact Details	
Cluster Commander Wynberg	**Tel**	**021- 799 1312**
	Fax	**021- 799 1370**
	Email	**WynbergCluster@saps.gov.za**
Station Commander Claremont	Tel	021- 657 2243
	Fax	021- 674 5534
	Email	ClaremontSapsStationCommander@saps.org.za
Station Commander Diep River	Tel	021- 710 7301
	Fax	021- 715 5858
	Email	dieprivier-saps@saps.org.za
Station Commander Fish Hoek	Tel	021- 784 2700/28
	Fax	021- 782 1457
	Email	Fishhoek.sc@saps.org.za
Station Commander Hout Bay	Tel	021- 791 9304
	Fax	021- 791 8661
	Email	houtbaysaps@saps.org.za
Station Commander Kirstenhof	Tel	021- 701 2426
	Fax	021- 701 9445
	Email	kirstenhof@saps.org.za
Station Commander Mowbray	Tel	021- 680 9586
	Fax	021- 689 9072
	Email	Mowbray@saps.org.za
Station Commander Muizenberg	Tel	021- 787 9000/10
	Fax	021- 788 3709
	Email	muizenbergsaps@saps.org.za
Station Commander Ocean View	Tel	021- 783 8317
	Fax	021- 783 4444
	Email	oceanviewsaps@saps.org.za

CLUSTER NAME: WYNBERG - CONTINUED

Position	Contact Details	
Station Commander Rondebosch	Tel	021- 685 7345
	Fax	021- 689 9073
	Email	Rondebosch@saps.org.za
Station Commander Simons Town	Tel	021- 786 8640/49
	Fax	021- 786 8650
	Email	simonstown-saps@saps.org.za
Station Commander Wynberg	Tel	021- 799 1383
	Fax	021- 799 1370
	Email	WynbergSaps@saps.gov.za

MEDICAL SERVICES

MEDICAL SERVICES

ALAN BLYTH HOSPITAL
Upper Church Street
Ladismith

Tel: 028- 551 1010
Fax: 028- 551 1555

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

BEAUFORT WEST HOSPITAL
99 Voortrekker Street
Beaufort West

Tel: 023- 414 8200
Fax: 023- 414 2466

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

CALEDON HOSPITAL
N2 Caledon
Caledon

Tel: 028- 212 1070
Fax: 028- 212 1294

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

CITRUSDAL HOSPITAL
Vrede Street
Citrusdal

Tel: 022- 921 2153
Fax: 022- 921 2153

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service

CLANWILLIAM HOSPITAL
Ou Kaapse Weg
Clanwilliam
Tel: 027- 482 2166
Fax: 027- 482 2168

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

MEDICAL SERVICES

DELFT COMMUNITY HEALTH CLINIC (CHC)
c/o Main & Voorbrug Roads
Delft

Tel: 021- 954 2235/37
Fax: 021- 954 1207

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour trauma unit
- HIV counselling and testing
- ARV clinic

DYSSELSDORP COMMUNITY HEALTH CLINIC (CHC)
Bokkraal Way
Dysselsdorp

Tel: 044- 251 6013
Fax: 044- 251 6269

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- PEP

EBEN DONGES HOSPITAL (PRIMARY HEALTH CARE CLINIC)
Murray Street
Worcester

Tel: 023- 348 1100
Fax: 023- 342 2265

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

ELSIES RIVER COMMUNITY HEALTH CLINIC (CHC)
29th Avenue & Halt Road
Elsies River

Tel: 021- 931 0211

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour trauma unit

FALSE BAY HOSPITAL
17th Avenue
Fish Hoek

Tel: 021- 782 1121
Fax: 021- 782 2306

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

GF JOOSTE HOSPITAL
Duinefontein Road
Manenberg

Tel: 021- 690 1000
Fax: 021- 691 7962
Cell: 021 - 691 6194

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

GEORGE HOSPITAL
c/o Davidson Road &
Langenhoven Roads
Heatherlands
George

Tel: 044- 874 5122
Fax: 044- 802 4528

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

GROOTE SCHUUR HOSPITAL
Main Road
Observatory

Tel: 021– 404 9111
Fax: 021- 404 3260

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

HERMANUS HOSPITAL
Hospital Road
Hermanus

Tel: 028- 312 1166
Fax: 028- 312 4006

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

HOTTENTOTS HOLLAND HOSPITAL (HELDERBERG HOSPITAL)
c/o Lourensford & Hospital Roads
Somerset West

Tel: 021- 850 4700
Fax: 021- 852 5392

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

KARL BREMER HOSPITAL
c/o Mike Pienaar Boulevard &
Frans Conradie Avenue
Bellville

Tel: 021- 918 1911
Fax: 021- 949 0296

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

KNYSNA HOSPITAL
Main Street
Knysna

Tel: 044- 302 8400/05
Fax: 044- 382 2682

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

LAINGSBURG HOSPITAL
Voortrekker Road
Laingsburg

Tel: 023- 551 1237/1390
Fax: 023- 551 1525

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

LAPA MUNNIK HOSPITAL
6 Voortrekker Street
Porterville

Tel: 022- 931 2140/2141
Fax: 022- 931 3979

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour assistance
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

MEDICAL SERVICES

MONTAGU HOSPITAL
c/o Church & Hospital Street
Montagu

Tel: 023- 614 8102
Fax: 023- 614 2704

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

MOSSEL BAY HOSPITAL
12th Avenue
Mossel Bay

Tel: 044- 691 2011
Fax: 044- 691 2001

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour assistance
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre & post counselling
- PEP & PREP
- ARV

MURRAYSBURG HOSPITAL
c/o Graaf-Reinett & Pienaar Roads
Murraysburg

Tel: 049- 844 0053
Fax: 049- 844 0142

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service

OTTO DU PLESSIS HOSPITAL
c/o van Riebeeck & Dorpsig Streets
Bredasdorp

Tel: 028- 424 2652/1167
Fax: 028- 425 1239

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

OUDTSHOORN HOSPITAL
Park Road
Oudtshoorn

Tel: 044- 203 7200/01
Fax: 044- 203 7317

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

MEDICAL SERVICES

PAARL HOSPITAL
c/o Hospital Street & Berg River Boulevard
Paarl

Tel: 021- 860 2500
Fax: 021- 860 3050

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

PRINCE ALBERT HOSPITAL
Lower Mark Street
Prince Albert

Tel: 023- 541 1300
Fax: 023- 541 1640

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

RADIE KOTZE HOSPITAL
Main Road
Piketberg

Tel: 022- 913 1175
Fax: 022- 913 1858

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour assistance
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

RED CROSS CHILDREN'S HOSPITAL
Trauma Centre - Klipfontein Road
Rondebosch

Tel: 021- 658 5111
Fax: 021- 658 5006

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Children aged 0 - 13 years
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

RIVERSDALE HOSPITAL
Hospital Street
Riversdale

Tel: 028- 713 2445
Fax: 028- 713 2010

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

MEDICAL SERVICES

ROBERTSON HOSPITAL
Van Oudtshoorn Street
Robertson

Tel: 023- 626 8500/8571
Fax: 086 956 862

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

SOMERSET HOSPITAL
c/o Beach & Portswood
Roads Green Point

Tel: 021- 402 6911/6408
Fax: 021- 402 6911

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV
- Forensic examinations

STELLENBOSCH HOSPITAL
80 Merriman Road
Stellenbosch

Tel: 021- 808 6100
Fax: 021- 886 5454

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

SWARTLAND HOSPITAL
PG Nelson Street
Malmesbury

Tel: 022- 487 9203
Fax: 022- 482 1505

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

MEDICAL SERVICES

SWELLENDAM HOSPITAL
18 Drostdy Street
Swellendam

Tel: 028- 514 1141/1142
Fax: 028- 514 2504

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

TYGERBERG HOSPITAL
Francie Van Zijl Avenue
Tygerberg

Tel: 021- 938 5454/5608
Fax: 021- 938 4890

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

UNIONDALE HOSPITAL
3 Hospital Street
Uniondale

Tel: 044- 752 1068
Fax: 044- 752 1320

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

VICTORIA HOSPITAL
Alphen Hill Road
Wynberg

Tel: 021- 799 1111
Fax: 021- 799 1212

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

MEDICAL SERVICES

VREDENBURG HOSPITAL
Voortrekker Street
Vredenburg

Tel: 022- 709 7200
Fax: 022- 713 3423

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service

VREDENDAL HOSPITAL
Van der Stel Street
Vredendal

Tel: 027- 213 2039
Fax: 027- 213 3706

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

WESTFLEUR HOSPITAL
Westfleur Circle
Atlantis

Tel: 021- 571 8040/8043
Fax: 021- 572 4420

TARGET AUDIENCE & RANGE OF SERVICES
- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

TUTHUZELA CARE CENTRES

PROVINCIAL MANAGER - WESTERN CAPE

Provincial Head, Sexual Offences and Community Affairs Unit

Ms Lizelle Africa
Cell: 0842612641
lafrica@npa.gov.za

Mr Garry Titus
Cell:0724566746
gvtitus@npa.gov.za

Adv Mark Kenny
Cell: 084 251 4417
mkenny@npa.gov.za

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Free service
- Safe enclosed environment for rape survivors (aged 0 years and older)
- Referrals for on-going counselling services
- Provide trauma counselling
- Provide access to ablution facilities, clothing and a warm meal
- Assist with statement taking procedures at hospital
- Medication for injuries
- Access to ARV medication

Name	Physical address	Telephone Number	Fax Number
Atlantis TCC	Wesfleur Hospital Wesfleur Circle Atlantis	021- 010 0421 ext 8143 tccatlantis1@gmail.com	None
George TCC	George Provincial Hospital Thuthuzela Care Centre Davidson Road Glen Barrie George	044– 873 4858 Email: vezasiea@yahoo.com	044- 873 6748
Karl Bremer TCC	Karl Bremer Hospital M5 Clinical Forensics & Rape Care Centre c/o Mike Pienaar Boulevard & Frans Conradie Avenue Bellville	021- 948 0861 Email: Nmalunga@npa.gov.za nobuhlemalunga@webmail.co.za	021- 918 1341
Khayelitsha TCC	Khayelitsha Hospital C/o Steve Biko & Walter Sisulu Drive Khayelitsha	021- 360 4570 Email: AUphiri@justice.gov.za	Not applicable
Manenberg TCC	G.F. Jooste Hospital Duinefontein Road Manenberg	021- 699 3246 Email: louwla2@gmail.com	Not applicable
Worcester TCC	Worcester Hospital (Former Eben Donges Hospital) Murray Street Worcester	023- 348 1294 023- 348 1223 Email: worcestertcc@gmail.com	023- 342 2265

* Paarl TCC : Paarl Hospital, Hospital Street, Paarl
Email: SiBothma@npa.gov.za

CAMPUS SERVICES

TARGET AUDIENCE & RANGE OF SERVICES

- Services are free of charge for registered students
- University student community
- Comprehensive psychosocial-, social- and educational services
- Individual counselling services are provided for a range of reasons, including supporting students who have traumatic experiences

CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) BELLVILLE CAMPUS STUDENT COUNSELLING

Physical Address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
Ground floor Library Extension Building Symphony Way Bellville	021- 959 6182		devilliersab@cput.ac.za	www.cput.ac.za/students/life/counsellling	Mon – Fri: 08:00-16:00 After hours counselling services are available by appointment only

CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) CAPE TOWN CAMPUS STUDENT COUNSELLING

Room 2.7 2nd level Administration Building Keizersgracht and Tennant Streets Cape Town	021- 460 3237		oliveran@cput.ac.za	www.cput.ac.za	Mon – Fri: 08:00-16:00 After hours counselling services are available by appointment only

CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) MOWBRAY CAMPUS

Room 0.03 Barkley Davies Building Highbury Road Mowbray	021- 680 1501/ 021- 680 1574		info@cput.ac.za	www.cput.ac.za	Mon – Fri: 08:00-16:00 After hours counselling services are available by appointment only

UNIVERSITY OF CAPE TOWN (UCT) LEGAL AID CLINIC

TARGET AUDIENCE & RANGE OF SERVICES

- Students & general public
- Provides legal advice to those in need

Kramer Law School Building Middle Campus 1 Stanley Road Rondebosch	021- 650 3775	021- 650 5665	uctlawclinic@uct.ac.za	www.lawclinic.uct.ac.za	Mon - Fri: 08:30-16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students and staff
- University students and staff community
- Provides crisis containment for reports of harassment/ discrimination, legal assistance, including court preparation and referrals

UNIVERSITY OF CAPE TOWN (UCT) DISCRIMINATION & HARASSMENT OFFICE

Physical Address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
The Cottage Lovers Walk Lower Campus South Cape Town	021- 650 3530 Anonymous SMS assistance: 31642 24 Hour Line: 072 393 7824		uctdischo@gmail.com	http://www.uct.ac.za/services/discho/	Mon – Fri: 08:00-16:00

UCT STUDENT WELLNESS SERVICE

TARGET AUDIENCE & RANGE OF SERVICES

- Health service fees: R25 with nurse
- Medical aid rates apply for consultation with medical practitioner
- Counselling services are R100 per session (the fee is negotiable)
- University student community
- General health
- Reproductive health
- Advice and counselling
- Support groups
- Pre- and post counselling & testing
- Post-exposure prophylaxis
- Provision of female and male condoms

28 Rhodes Avenue Mowbray	021- 650 1017/ 1020	021 - 689 7560	candice.ruiters@uct.ac.za	www.uct.ac.za/student/health/wellness/clinical	Health services: 08.30-16.30 (closed on Thursdays from 08:30-09:30) Counselling service: 08.30-16.30

UNIVERSITY OF STELLENBOSCH LEGAL AID CLINIC

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Students and general public
- Legal advice and assistance with divorce, evictions, labour matters, debt counsellors, accidents

44 Banghoek Street Stellenbosch	021- 808 3600	021- 808 3720			Mon – Fri: 08:00-16:30

UNIVERSITY OF STELLENBOSCH STUDENT AFFAIRS

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- University student community
- Individual psychotherapy, individual counselling, group therapy and assessment services provided for registered University of Stellenbosch students

Physical Address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
49 Victoria Street Stellenbosch	021- 808 4994 24 Hour Crisis Line: 082 557 0880	021- 808 3993			Mon-Fri: 08:00-16:30

UNIVERSITY OF THE WESTERN CAPE (UWC) CENTRE FOR STUDENT SUPPORT SERVICES

TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students
- University student community
- Gender awareness and sensitivity training
- Therapeutic assessment counselling for registered students
- Trauma debriefing, crisis intervention and any kind of mental health related work with students

2nd floor Community Health Science Building Modderdam Road Bellville	021- 959 2299	021- 959 2882	birgitdewes@gmail.com	http://www.uct.ac.za/services/discho/	Mon – Fri: 08:30–16:30 After hour service is available by appointment.

UNIVERSITY OF THE WESTERN CAPE (UWC) GENDER EQUITY UNIT

TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students and staff
- Primarily university student and staff community
- Offers legal advice and emergency counselling assistance for students and staff
- Provides court support to students and staff by request only
- Conducts training on issues of violence against women for students

Kwenaite Building Robert Sobukwe Drive Bellville	021- 959 2813	021- 959 1314	gender@uwc.ac.za	www.ac.za/GEU	Mon - Fri: 08:30-16:30

UNIVERSITY OF CAPE TOWN (UWC) LEGAL AID CLINIC

TARGET AUDIENCE & RANGE OF SERVICES

- R30 administration fee
- General public
- Offers legal advice and support pertaining to civil matters, including domestic violence and application for protection orders

Physical Address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
Old Library Building Robert Sobukwe Drive Belville	021- 959 2756		www.ac.za/faculties/law		Mon – Fri: 08:30-16:30

SHELTER FOR VICTIMS OF CRIME AND VIOLENCE

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*The shelters listed below are those in receipt of funding from the Department of Social Development]
[*Address details are not provided as a security measure to ensure the safety of the residents]

ATHLONE HOUSE OF STRENGTH (AHOS)
[Paarl]

Mobile Number: 082 790 1180
Tel: 021- 862 9983
Fax: 021- 862 9983
E-mail: ahosreception@em-it.co.za
Website: www.childrenofpaarl.com

Office/ Operating Time
24 hour service

TARGET AUDIENCE & RANGE OF SERVICES
- Abused women and their children
- Provides counselling services
- Also provides school services for women residing at the shelter as well as the broader community
- Maximum length of stay is 3 months
- Fees: R80 per month and R20 per child per month

CAREHAVEN CENTRE (THE SALVATION ARMY)
[Athlone]
Tel: 021- 638 5511
24 Hour Line: 021- 637 0226
Fax: 021- 637 0226
E-mail: careaids@iafrica.com
Website: www.salvationarmy.co.za

Office/ Operating Time
Admin hours:
Monday – Friday: 08:00 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES
- Abused women & their children
- Provides therapeutic support services
- Emergency intake shelter
- Fees: R20 (shared room) R45 (single room); 2nd phase flats for R500 per month

CREATIVE EFFECTIVE FAMILIES (CEF)
[Mossel Bay]

Tel: 044 - 693 1092 (24 Hour Line)
Fax: 086 532 7582
E-mail: cefmb@telkomsa.net / karin@cef.za.org

Office/ Operating Time
Monday – Friday: 08:00 – 16:30
Shelter is a 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES
- Abused women and their children
- Counselling service
- Accommodation and basic needs
- Child therapy
- Assists victims with protection orders
- Trauma debriefing
- Counselling for substance abuse
- Life skills training
- Fees for shelter: R5 per day for families (mother & children) and individuals pay R3.50 / day
- Period of stay: maximum of 3 months

ACVV DYSSELSDORP

Tel: 044 279 1560
Email: vepdysselsdorpacvv@gmail.com

TARGET AUDIENCE & RANGE OF SERVICES
- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

[*Address details are not provided as a security measure to ensure the safety of the residents]

L' ABRIE DE DIEU SAFE HOUSE

[Stellenbosch]

Cell: 079 6890 453
Tel: 021- 883 2574
Fax: 021- 883 2574
E-mai: info@safehousestellenbosch co.za / socialworker.safehouse@gmail.com
Webs safehousestellenbosch.co.za

Office/ Operating Time
Admin hours:
Monday – Friday: 08:00 - 16:00
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Physically-, emotionally- and sexually abused women and children
- Free service
- Therapeutic intervention, counselling and support
- Skills training

NONCEBA FAMILY COUNSELLING CENTRE

[Khayelitsha]

Tel: 021- 364 0135
Fax: 021- 361 0323
Email: admin@nonceba.org
Website: www.nonceba.org

Office/ Operating Time
Office hours:
24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Free service
- Maximum length of stay 3 - 6 months
- Educational programmes
- Provide counselling serivce to residents as well as broader Khayelitsha community

PHAMBILI WOMEN'S SHELTER

[George]

Cell: 071 473 0837
Tel: 044- 875 1551
Fax: 044- 870 1551
Email: phambilirefuge@cads.co.za/ phambilirefuge1@ cads.co.za

Office/ Operating Time
Office hours:
Monday – Friday: 08:00-17:00

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Free service
- Therapeutic- and developmental services
- Counselling serivce
- Group therapy to parents and children
- Life skills training
- Substance Aubse education
- Maximum length of stay 3 months
- R10 per month for those residents who do have some form of income

NEW WORLD FOUNDATION

Tel: 021- 701 1150
Shelter: 060 703 4576 / 081 810 0185
Website: www.newworldfoundation.org.za

Office/Operating Time
Monday - Thursday: 08:30 - 17:00
Friday: 08:30 - 15:30
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTI community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

[*Address details are not provided as a security measure to ensure the safety of the residents]

SAARTJIE BAARTMAN CENTRE FOR WOMEN AND CHILDREN

[Athlone]

Tel: 021- 633 5287
Fax: 021- 637 3487
24 Hour Line: 021- 633 5287
E-mail: bernadine@womenscentre.co.za / bernadine@womenscentre.co.za
Website: www.saartjiebaarmancentre.org.za

Office/Operating Time
24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter that supports women and their children for a period of 4 months
- Free service for the emergency shelter
- Capacity: 22 women & 35 children
- 2nd stage housing is provided for women who are able to stay for an additional 6 - 9 months
- At the 2nd stage home, women are required to pay monthly rent
- HIV/Aids counselling and support
- Empowerment workshops
- Child care
- Job skills training

THE SAFEHOUSE

[Noordhoek]

Tel: 021 785 1168
E-mail: Kathy@thesafehouse.org.za
Website: www.thesafehouse.org.za

Office/Operating Time
Shelter: 24 hour service
After Hours: 084 037 9102

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Counselling and support service
- Free service

SISTERS INCORPORATED

[Kenilworth]

Tel: 021 - 797 4190
Fax: 021 - 797 4190
E-mail: sistersinc@telkomsa.net
Website: www.sisters.org.za

Office/Operating Time
Admin hours:
Monday – Friday: 08:00 – 16:00
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter that supports women and children who are survivors of domestic violence
- Children aged 1 year and older
- Boys older than 10 years old are not allowed
- Provide therapeutic services
- Provide HIV/Aids counselling & support
- Provide life skills training and preparation for employment
- Free service, however if residents have a source of income, contributions are calculated based on a sliding scale
- Provide crèche service for children
- Access to 2nd stage accommodation available
- Semi-permanent living for working women and can accommodate 3 families
- Assists with enrolment of children at local schools
- Provides assistance with adoptions for single women (only for persons 18 years and older)

[*Address details are not provided as a security measure to ensure the safety of the residents]

SIYABONGA - FOR ABUSED WOMEN AND CHILDREN

Tel: 022- 713 4050 Shelter
Tel: 022- 713 5730 Head Office
Fax: 022- 713 1894
E-mail: siyabongacare@gmail.com
Email (Shelter): siyabongashelter@gmail.com
Website: siyabongacarevillage.co.za

Office/ Operating Time
24 hours

TARGET AUDIENCE & RANGE OF SERVICES

- Victims of crime and violence (clients of all forms of abuse)
- 72 hour emergency services
- Aftercare services (exit clients)
- Skill developments for victims of abuse
- Therapeutic group services & educational groups
- Individual Therapeutic services (trauma debriefing) for victims
- Assistance with legal services, providing of information, restoration, healing services & protection

SIZAKUYENZA

[Philippi]
Cell: 084 066 6935
Tel: 021 385 3005
Fax : 021– 374 0800
Email: maandymagingxa@gmail.com/ director@sizakuyenza.co.za
Website: www.sizakuyenza.co.za

Office/ Operating Time
24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children facilitating their safe reintegration into the community
- Accommodation provided for a period of 6 months
- Skills development

ST ANNE'S HOMES

[Woodstock]

Tel: 021– 448 6792
24 Hour Line: 021- 448 6792
Fax: 021 - 448 8518
E-mail: info@stanneshomes.org.za / anthea@stanneshomes.org.za
Website: www.stanneshomes.org.za

Office/ Operating Time
Intake: Monday – Friday 08:30 – 15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Destitute, abused and disadvantaged women and their children
- Shelter for 4 month period for abused women & their children up to the age of 5 years
- Provide therapeutic services
- Employment training courses
- Life skills programmes
- Substance abuse rehabilitation
- Child care
- HIV/ Aids counselling & support
- Medical referrals
- Fees for first phase shelter:
  - R70 per month and R100 p/m per child for the crèche;
  - 2nd phase housing: R650 p/m (subject to review)

[*Address details are not provided as a security measure to ensure the safety of the residents]

UNITED SANCTUARY AGAINST ABUSE

[Atlantis]

Tel: 021- 572 8662
Fax: 021- 572 8662
Email: socialworker@usaa.co.za / manager@usaa.co.za

Office/ Operating Time
Admin hours:
Monday – Friday: 09:00 - 17:00
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Free service however if residents have a source of income, contributions are calculated based on a sliding scale
- Skills development
- Programme on Legal Aid
- Eduction sessions on domestic violence
- Counselling
- Information office
- Referrals for substance abuse
- HIV/ Aids support

WORCESTER HOUSE OF HOPE

[Worcester]

Tel: 023– 342 3167
Fax: 023– 347 2519
E-mail: cwhouseofhope@breede.co.za

Office/ Operating Time
24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Skills development to assist residents in processing traumatic experiences

HOLY CROSS SISTERS ST CLARE SANCTUARY [Atlantis]

Tel: 021- 572 0698
Emergency service: 021- 572 0698
Email: Stclare2019@gmail.com

Office/ Operating Time
24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Women and survivors who are affected by, Gender-Based and domestic violence
- Accommodate the children of women who are below teenage years
- Emergency or temporary safe care for a period of 3-4 months
- Psychological and therapeutic care
- Aftercare and reintegration service
- Skills training, where possible

PHILISA ABAFAZI BETHU WOMEN'S CENTRE

Tel: 021- 802 4030
Email: lucinda@philisaabafazi.org; safehouse@philisaabafazi.org

Office/ Operating Time
24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- 24-hour emergency shelter service for women and children who are victims of sexual- and domestic violence.
- Supports and educates women and children about their rights.

SERVICES ASSISTING WITH HUMAN TRAFFICKING

SERVICES ASSISTING WITH HUMAN TRAFFICKING

Due to the sensitive nature of assisting trafficked persons, the South African National Human Trafficking Resource Line would be the point of departure when in need of assistance (refer to section on emergency / toll free helplines) – thus no information regarding shelters / their addresses etc. - as per request from the relevant stakeholders is provided in this section. Services for Victims of Trafficking (VoT)/ referrals/ requests for guidance in assisting VoT: South African National Human Trafficking Resource Line: **0800 222 777**.

The following NPOs can assist with advice, education and awareness services relating to the prevention and combatting of trafficking in persons:

ANEX (ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN)				
Target audience & range of services	**Telephone Number**	**Fax Number**	**E-mail Address**	**Website Address**
• Service organisation providing education and training about human trafficking	021- 638 5521	021- 638 5520	info@ anexcdw. org.za	http:// www. anexcdw. org.za
INTERNATIONAL ORGANISATION FOR MIGRATION (IOM)				
• Accredited training on human trafficking • Advances the understanding of migration issues • Assists in meeting operational challenges of migration and mobility	021– 425 4038 Cell: 082 567 5996	021- 419 3725	zrohde@ iom.int	http:// www. southafrica. iom.int/
INTERNATIONAL SOCIAL SERVICES (ISS)				
• Inter-country assistance is offered to foreign nationals who experience personal or social challenges as a result of international migration or displacement • The Department of Social Development renders inter-country social services in collaboration with the International Social Service (ISS) • The ISS is an international not-for-profit organisation which pays particular attention to vulnerable expatriate children. It is active in approximately 140 countries via a network of national branches, social workers, affiliated bureaus and correspondents	012– 312 7790/ 012– 312 7591	012- 323 3733	info@iss-ssi.org	www.iss-ssi.org

THE A21 CAMPAIGN
[Cape Town]

Target audience & range of services	Telephone Number	Fax Number	E-mail Address	Website Address
• An international non-profit Public Benefit Organisation • Prevention of human trafficking through awareness- and education programmes • Provides presentations and curriculum to educate potential victims of human trafficking • Ensures protection of trafficked persons by building shelters and transition homes • Ensures the prosecution of human traffickers and strengthens the legal response to human trafficking • Creates partnerships with local law enforcement, service providers, and community members to meet a comprehensive set of needs for those rescued from bondage	021 551 0971	Not Applicable	Info.sa@a21.org	www.a21.org

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES

ACVV

TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
CAPE TOWN	61 Caledon Street Cape Town Website Address www.acvv.org.za	021- 462 1060	acvvcapetown@gmail.com ontvangs.acvv@gmail.com	Mon-Fri: 08:00-16:45
BREDASDORP	Posbus 251 Bredasdorp 7280 Website Address www.acvv.org.za	028– 424 1450	acvvbred@telkomsa.net	Mon-Fri: 08:00-16:45
CALEDON	Posbus 178 Caledon 7230 Website Address www.acvv.org.za	028– 212 2014	acvv@twk.co.za	Mon-Fri: 08:00-16:45
CALITZDORP	Posbus 116 Calitzdorp 6660 Website Address www.acvv.org.za	044– 213 3405	acvvczd@mweb.co.za	Mon-Fri: 08:00-16:45
CERES	Posbus 357 Ceres 6835 Website Address www.acvv.org.za	023- 316 1505	acvvceres@telkomsa.net	Mon-Fri: 08:00-16:45

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

ACVV

TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
FRANSCHOEK	c/o La Provence & Stiebeuel Streets Franschoek Website Address www.acvv.org.za	021- 876 2670	acvv@mweb.co.za	Mon-Fri: 08:00-16:45
GEORGE	Posbus 226 George Website Address www.acvv.org.za	044– 874 2030	acvvgeorge@telkomsa.net	Mon-Fri: 08:00-16:45
GRABOUW	10 Voortrekker Street Grabouw Website Address www.acvv.org.za	021- 859 2307	acvvgrabouw@telkomsa.net	Mon-Fri: 08:00-16:45
KOEBERG	Posbus 505 Melkbosstrand Website Address www.acvv.org.za	021– 553 2745	acvvkoeberg@afrihost.co.za	Mon-Fri: 08:00-16:45
MALMESBURY	Posbus 153 Malmesbury Website Address www.acvv.org.za	022– 482 2245		Mon-Fri: 08:00-16:45
MITCHELL'S PLAIN	Posbus 730 Westridge Website Address www.acvv.org.za	021– 392 4147	Not applicable	Mon-Fri: 08:00-16:45

ACVV

TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
MOSSEL BAY	Posbus 21 Mosselbaai Website Address www.acvv.org.za	044- 691 1039	info@ acvvmosselbaai.org.in	Mon-Fri: 08:00-16:45
NOORDER-PAARL	Posbus 2502 Paarl Website Address www.acvv.org.za	021- 872 3487	admin@acvvnp.org.za	Mon-Fri: 08:00-16:45
OUDTSHOORN	63 Baron Van Reede Street Oudtshoorn Website Address www.acvv.org.za	044- 272 2211	acvvodn@absamail.co.za	Mon-Fri: 08:00-16:45
PAARL	6 Zeederberg Street Paarl Website Address www.acvv.org.za	021- 872 2738	acvvpaarltak@ telkomsa.net	Mon-Fri: 08:00-16:45
PAARL-VALLEI	14 Lang Street Noorder-Paarl Website Address www.acvv.org.za	021- 871 1515	admin@acvv-pvallei.co.za	Mon-Fri: 08:00-16:45
PIKETBERG	8 Tilla Avenue Piketberg Website Address www.acvv.org.za	022- 913 1525	admin@ acvvpiketberg. telkomsa.net	Mon-Fri: 08:00-16:45
PORTERVILLE	Posbus 182 Porterville Website Address www.acvv.org.za	022- 931 2789	acvvporterville@ cybersmart.co.za	Mon-Fri: 08:00-16:45

ACVV

TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
RIEBEECK-KASTEEL	Posbus 37 Riebeeck-Kasteel Website Address www.acvv.org.za	022- 448 1715	maatskaplik@ agrizone.co.za	Mon-Fri: 08:00-16:45
RIVERSDAL	15 Oosthuizen Street Riversdal Website Address www.acvv.org.za	028- 713 1378	acvv@riversdaler.co.za	Mon-Fri: 08:00-16:45
ROBERTSON	Posbus 210 Robertson Website Address www.acvv.org.za	023- 626 3097	robacvv@lando.co.za	Mon-Fri: 08:00-16:45
SKIEREILAND	Posbus 312 Maitland Website Address www.acvv.org.za	021- 511 2972	rrsbk@telkomsa.net	Mon-Fri: 08:00-16:45
SOMERSET WEST	Posbus 1243 Somerset-West Website Address www.acvv.org.za	021- 852 2103	acvvswes@ telkomsa.net	Mon-Fri: 08:00-16:45
ST HELENABAAI	Posbus 768 Vredenburg Website Address www.acvv.org.za	022- 736 2566	Not applicable	Mon-Fri: 08:00-16:45
STELLENBOSCH	Posbus 2088 Dennesig Website Address www.acvv.org.za	021- 887 6959	ontvangs@ acvvstell.org.za	Mon-Fri: 08:00-16:45

ACVV

TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
STRAND	Posbus 244 Strand Website Address www.acvv.org.za	021– 854 7215	acvvstrand@mweb.co.za	Mon-Fri: 08:00-16:45
SWELLENDAM	Posbus 262 Swellendam Website Address www.acvv.org.za	028– 514 1320	acvvsdam@telkomsa.net	Mon-Fri: 08:00-16:45
TOUWSRIVIER	Rivier Road Touwsrivier Website Address www.acvv.org.za	023- 358 1396	acvvtouws@gmail.com	Mon-Fri: 08:00-16:45
WELLINGTON	Posbus 634 Wellington Website Address www.acvv.org.za	021– 873 2204	acvvwell@gmail.com	Mon-Fri: 08:00-16:45
WORCESTER	28 Napier Street Worcester Website Address www.acvv.org.za	023- 347 2339	admin@acvvcw.co.za	Mon-Fri: 08:00-16:45

AMY BIEHL FOUNDATION

7th floor
1 Plein Street
Cape Town

Tel: 021- 462 5052
Fax: 021- 462 7325
E-mail: info@amybiehl.co.za
Website: www.amybiehl.co.za

Operating Hours
Monday – Friday: 09:00 - 17:30
Classes take place on Mon -Thurs from 15:00 - 17:00 & Saturday mornings
School holidays: Holiday programmes and camps

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- After school programmes
- Peer counselling and HIV/Aids awareness
- Job skills training
- Youth reading role models programme as well as a leadership programme
- Facilitates partnerships and opportunities for scholarships

BADISA

Marturia Centre
11 Pastorie Street
Belville

Tel: 021- 957 7130
Fax: 021- 957 7131
E-mail: info@badisa
Website: www.badisa.org.za

Operating Hours
Operating hours differ, depending on the type of service and location of the office

TARGET AUDIENCE & RANGE OF SERVICES

- Counselling and support to victims of crime and violence
- Counselling services include substance abuse, rehabilitation services for substance abuse, disabled care, child and family case work, social work services as well as HIV/Aids counselling.
- Provide street children's programmes, pregnancy crisis programmes and adoption programmes
- Services vary depending on location of the BADISA office
- BADISA has over 170 offices located in the Western-, Northern- and Eastern Cape

BUSINESS AGAINST CRIME WESTERN CAPE (BACWC)

c/o Manus Gerber
and Frans Conradie Avenues
Goodwood

Tel: 021– 592 5217
Fax: 021– 086 663 0045
Website: www.bacwc.co.za

Operating Hours
Monday – Friday: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Leveraging resources, skills and experience of business to partner with government towards an effective criminal justice system
- Contributing to the emotional and physical support of victims of crime eg. through establishment of victim friendly support rooms at SAPS and debriefing services to victims of crimes in the business sphere

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

CAFDA (CAPE FLATS DEVELOPMENT ASSOCIATION)

c/o 8th Avenue &
Prince George Drive
Retreat

Tel: 021- 957 7130
Fax: 021- 957 7131
Website: www.cafda.co.za

Operating Hours
Monday – Thursday: 08:00 – 15:30
Friday: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES
- Services focussed on rape and domestic violence
- General counselling
- Foster care supervision services
- Family reunification service
- Referrals to external organisations
- Training and public education
- Job creation
- Awareness raising HIV support group
- Parenting skills programmes
- Services to the aged

CAFDA (CAPE FLATS DEVELOPMENT ASSOCIATION) YOUTH CENTRE

c/o 8th &
Prince George Drive
Retreat

Tel: 021- 706 2050
Fax: 021- 706 3013
E-mail: cafda@cafda.co.za
Website: www.cafda.org.za

Operating Hours
Monday – Friday: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES
- Free service
- Youth empowerment services
- Skills development to help youth enter job market
- Emphasis on unifying families
- Parenting workshops

CWD DOMESTIC VIOLENCE PROJECT (CDW – CATHOLIC WELFARE & DEVELOPMENT)

37A Somerset Road
Cape Town

Tel: 021- 957 7130
Fax: 021- 957 7131
Website: www.cafda.co.za

Monday – Friday: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES
- Free service
- Counselling for domestic violence survivors and their families
- Counselling at factories for employees and employers
- Educational awareness raising through role play and talks
- Training of volunteers and establishing of support groups
- HIV/ Aids education

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

CENTRE FOR CHRISTIAN SPIRITUALITY

1 Chapel Lane
Rosebank

Tel: 021- 686 1269
Fax: 086 636 4042
Cell: 083 456 1986
E-mail: info@christianspirit.co.za
Website: www.christianspirit.co.za

Operating Hours
Monday – Friday: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES
- Provides interdenominational & intercultural support

CHILD WELFARE

TARGET AUDIENCE & RANGE OF SERVICES
- Youth empowerment services
- Free service
- Offering skills development to help youth enter job market
- Emphasis on unifying families
- Parenting workshops

Physical Address	Telephone Number	Fax Number	Email Address	Operating Hours
GRABOUW Ou Kliniek Ou Kaapse Weg Pine View Grabouw	021- 859 2283	021- 859 3597		Mon–Fri: 09:00–16:00
LAMBERTS BAY Huis van Liefde Van Zyl Street Lamberts Bay	027- 432 2639	027- 432 1969	cwsandveld@gmail.com	Mon–Fri: 08:00–16:00
PAARL c/o Solomon & Mackier Streets Paarl	021- 862 6182	021- 862 7331		Mon–Fri: 08:00–16:00

CHILDLINE

TARGET AUDIENCE & RANGE OF SERVICES

- Counselling to children who have been sexually abused
- Free service
- Work with children between the ages of 3-17 years old
- Bereavement counselling
- Trauma debriefing and court preparation
- Prevention & awareness workshops in schools
- Training with adults such as teachers and parents
- Training on basic counselling skills, e.g. signs of child abuse

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
MITCHELL'S PLAIN 18 Westminister Close Portlands Mitchell's Plain	021- 391 2873 24 Hour Line: 08000 55 555	021- 391 2876	www.lifeline.org.za	24 Hour service
TYGERBERG/ EERSTE RIVER (SHARING OFFICE) 111 1st Avenue Parow	021- 930 0859 Cell: 079 889 0869	021- 930 0437	www.lifeline.org.za	Mon–Thur: 08:30-16:30 Fri: 08:30 -15:30
WYNBERG 38 Flemming Road Wynberg	021- 762 8198 24 Hour Line: 08000 55 555	021- 762 7469	www.lifeline.org.za	Mon–Thur: 08:30-16:30 Fri: 08:30-15:30

COMMUNITY COHESION

Hout Bay: A9, Mainstream Centre, Princess Street, Hout Bay
Ocean View: Cohesion Centre, 6 Flamingo drive, Ocean View
Masiphumelele: The Pink House, Skina road, Masiphumelele

Hout Bay: 061 683 6943
Masiphumelele: 074 943 2995/ 062 272 7196
Ocean View: 084 902 1972/ 079 386 4384
Men's Programme: 067 289 6945 (all above areas)
Victim Assistance Officers Victoria Hospital Forensic Unit- Victim's of Sexual Violence: 082 431 3342

Website: www.communitycohesion.co.za
Operating Time: 09h00 - 17h00

TARGET AUDIENCE & RANGE OF SERVICES

* Therapeutic services and rights based practical assistance for adult victims of violence and crime, their families or others affected by violence in the community; be it for direct or indirect victims
* Gender Based Violence & domestic violence specialists
* Men's therapeutic programme and sessions for male perpetrators of Domestic Violence

COMMUNITY INTERVENTION CENTRE (CIC)

18 Pentz Drive
Table view

Tel: 061 403 5316
Fax: 086 512 2891
Emergency: 082 821 3447
E – mail: admin@cic-capetown.org
Website: www.cic-capetown.org.za

Operating Hours
24 hours except on Fridays
Friday: 08:30 - 15:00

COUNSELLING/ THERAPEUTIC INTERVENTION:
Milnerton SAPS
118 Koeberg Road Milnerton

Tel: 065 816 1090
Email: socialworker.cic@gmail.com
Monday to Friday: 08:00 -16:30
24/7 Helpline: 082 821 3447

TARGET AUDIENCE & RANGE OF SERVICES

- 24/7 crisis intervention, trauma management and victim support service

COMMUNITY ACTION TOWARDS A SAFER ENVIRONMENT (CASE)

Services c/o Mount View Secondary School,
Athwood Road
Hanover Park

Tel: 021– 691 7066
Fax: 021- 691 7066
Website: www.case.za.org

TARGET AUDIENCE & RANGE OF SERVICES

- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities.
- Training and personal development
- Community development
- Research and advocacy

CAPE MENTAL HEALTH SOCIETY

22 Ivy Street
Observatory

Tel: 021- 447 9040
Fax: 021- 448 8475
E-mail: info@cmh.org.za
Website: www.capementalhealth.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Psychological assessments of victims' level of functioning, competence to act as witnesses and ability to consent to sexual intercourse
- Court preparation
- Support, counselling and sex education
- Training on sexuality awareness for complainants and their families
- Expert witness by clinical psychologists in court as required
- Liaison with all relevant agencies in particular the SAPS and the Justice Department

WESTERN CAPE GOVERNMENT

DEPARTMENT OF EDUCATION
Safe Schools Call Centre
Tel: 0800 45 46 47

DEPARTMENT OF SOCIAL DEVELOPMENT
After hour Child Protection Services
Stand-by number/ contact person details available at nearest police station

DEPARTMENT OF CORRECTIONAL SERVICES
Parole Board, Restorative Justice Approach and Victim – offender dialogue
Tel: 021 550 6066
Fax: 021 559 8488
Website: www.dcs.gov.za

FAMSA - WC

TARGET AUDIENCE & RANGE OF SERVICES
• Fees according to sliding scale; • Provides Individual, couple, family counselling in the following fields: Family/Relationship Breakdown; Dysfunctional; Relationships; Trauma; Domestic & Intimate Partner Violence; Abuse (all forms); GBV; Inter-Generational Perpetuated Problems; Pre-marital counselling; Divorce; Separation; Teen Pregnancy; Single Parents; Escapism (Drugs, Alcohol, Internet Etc); Chronic Disease (Impact on Family/Relationships); Grief; Bereavement; Parenting problems; Disconnection; Loneliness; Isolation; Suicide; Depression; Work Conflict.
• Men Stopping Violence Group - Psycho-educational group for perpetrators of domestic violence
• Mediation and Parenting Plans; • Family therapy
• HIV/ Aids/TB counselling - In Health Facilities
• Supervision of Social Workers; • Specialized Counselling training - Including Domestic Violence and Trauma

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
9 Bowden Road Observatory Cape Town	021- 447 7951 Cell: 082 231 0373	021- 447 0174 Email: famsa@famsawc.org.za	www.famsawc.org.za	Mon–Fri: 08:00-16:00

FAMSA - OUTENIQUA

TARGET AUDIENCE & RANGE OF SERVICES
- Free service, however donations are welcome
- Provides counselling and information with respect to family interventions including domestic violence and counselling on HIV/Aids
- Training of volunteers working at the Thuthuzela Care Centre (provision of support services to women who have been raped or sexually assaulted)
- Training on counselling skills with respect to dealing with trauma

68 Mead Street George	044- 874 5811	044- 874 7026	www.famsa.org.za	Mon–Fri: 08:00-16:00

FAMSA - KNYSNA

- Free service to clients without an income. Sliding scale is applied to those with an income.
- Provides individual and group counselling services for women, men and families
- Provides training, workshops on stress, anger, domestic violence, counselling, etc.
- HIV/Aids counselling ; GBV Educational workshops, GBV & VCC therapy
- Life skills counselling ; Parenting & Fatherhood workshops; Trauma support

Court Square 21 Spring Street Knysna	044- 382 5129/ 044- 533 5884	044- 382 4961	knysna@famsa.org	Mon–Fri: 08:00-16:00

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

FAMSA - KNYSNA - PLETTENBERG BAY (SATELLITE OFFICE)

TARGET AUDIENCE & RANGE OF SERVICES
- Free service to clients without an income. Sliding scale is applied to those with an income.
- Provides individual and group counselling services for women, men and families
- Provides training, workshops stress, anger, domestic violence, counselling, etc.
- HIV/ Aids counselling ; GBV Educational workshops, GBV & VCC therapy
- Life skills counselling ; Parenting & Fatherhood workshops; Trauma support

Physical Address	Telephone Number	Fax Number	Email Address	Operating Hours
Lower Brett House Corner of Church & High Street Plettenberg Bay	044 533 0313	[illegible]	plettenberg@famsa.org.za	Mon–Fri: 08:00-16:00

FAMSA - KHAYELITSHA

TARGET AUDIENCE & RANGE OF SERVICES
- Cost depends on client's income
- Individual-, family-, marriage- and couples counselling
- Trauma debriefing
- Relationship counselling
- Divorce mediation
- Pre-marital counselling
- General counselling
- Training on basic counselling

49 Ntsikizi Street Khayelitsha	021- 361 9098	021- 364 0231	www.famsa.org.za	Mon–Fri: 08:00-16:00

FAMSA - KAROO

- Cost depends on clients' income, donations are welcome
- Individual-, family-, marriage-, couples counselling
- Trauma debriefing
- Relationship counselling
- Divorce mediation
- Pre-marital counselling
- General counselling
- Training on basic counselling
- Therapeutic intervention with survivors of crime and violence and their families

57 Church Street Oudtshoorn	044- 272 7020 Cell: 063 615 8860- De Rust & Dysselsdorp	044- 272 7048	E-mail: famsakaroo@telkomsa.net	Mon–Fri: 07:30-16:00

FAMSA: MITCHELL'S PLAIN
Free service

Alliance Française Building
18 Wall Street, Portlands

Cell: 079 481 1498
Email: famsamp@gmail.com

FACTRETON
Free Service

SHAWCO Building
155 12th Ave, Kensington

Tel/Fax: +27 21 5938074
Cell: 066 251 7635

JOE SLOVO PARK/ DUNOON
Fees - Free

Corner of Hobe & Freedom Way
Joe Slovo Park,
Milnerton

Tel: 071 155 6536

ELSIES RIVER/ BISHOP LAVIS
Fees- Free

St Martin de Porres Catholic Church
Cnr Kasteelberg & Tafelberg Street,
Bishop Lavis
Cell: +27 82 742 2159
Leonsdale Community Centre
12th Ave, Elsies River
Cell: 066 256 2364
Email: famsaeriver@gmail.com

FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

CAPE TOWN

Cell: 073 463 4253/
083 894 7275
E-mail: foundationv@ymail.com

Contact Details (Pretoria)
Tel: 012– 812 1530

TARGET AUDIENCE & RANGE OF SERVICES

- Services to victims of crime (violent and commercial crime, domestic violence)
- Social and practical support
- Referrals
- Case Management (providing link between victims and criminal justice system)
- Monitoring progress – cases and recording incidents of reported crimes in communities

GENDER DYNAMIX

Unit 21
Collingwood Building
10 Anson Street
Observatory

Tel: 021- 447 4797
E-mail: info@genderdynamix.org.za
Website: www.gernderdynamiix.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- To ensure safety of transgender people who are in conflict with the law and to ensure that they are treated with dignity and respect by members of SAPS
- Collaborate with SAPS in Cape Town to develop standard operating procedures to deal with transgender people

GENDER TRANSFORMATION NETWORK (GTN)

157 Visagie Street
Parow Valley

Contact Details
Tel: 021 - 931 4471
Fax: 021 - 931 4471

TARGET AUDIENCE & RANGE OF SERVICES

- Expertise in sexual and reproductive health
- Facilitates gender workshops for men, women and children
- Community-based workshops
- Refers clients to the appropriate organizations for additional services
- Mentoring programme for men and boys, women and girls
- Training in gender issues, LGBTI, and HIV/ Aids

GLEN ELGIN COMMUNITY ORGANISATION (GECO)

10 Orchard Way
Oaks Village
Elgin
After Hours & WhatsApp: 067 273 8833
Tel: 021 859 1519
Fax: 086 6559 759
E- mail: elgingeco@gmail.com
Website: https://www.glenelgincomorg.wixsite.com/geco

Office/ Operating Time
Monday – Thursday: 08:00 – 16:30
Fridays: 08:00 – 14:00

TARGET AUDIENCE & RANGE OF SERVICES

- Victim Support Services: victims of crime and violence
- Resource development in order to secure community independence through the following programmes: Social Services, Resource Centre and Pikkewyne Senior's Club.
- Children & Families - Family Preservation Services

GOOD HOPE PSYCHOLOGICAL SERVICES

Merriman Street
Stellenbosch

Tel: 021- 887 7913
Fax: 021- 887 7913
Website: www.ghps.co.za

Office/ Operating Time
Monday - Friday: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Psychological services provided to general public
- Trauma counselling: families, groups and hospital staff are supported during and after traumatic events, such as violent crime (eg, murder and rape), abortion, accidents (motor vehicle, etc) and suicide
- Trauma intervention, especially related to child abuse
- Programmes aimed at the prevention of sexual assualt

LENTEGEUR PSYCHIATRIC HOSPITAL

Adolescent Unit
Mitchells Plein

Contact Details
Tel: 082 368 4960/082 436 1242

Operating Hours
Mon - Fri: 07:30 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- In patient and out patient unit for adolescents with family problems, emotional and behavioural problems, adjustment problems, motivational problems and stress-related disorders

LIFE LINE: CAPE TOWN

59 Roeland Street
Cape Town

Tel (office hours): 021- 461 1133
Crisis Line (After hours): 021 461 1111
Fax: 021- 461 6400
Website: www.lifeline.org.za

Office/Operating Time
Monday – Thursday: 08:30 -16:30
Friday: 08:30 - 15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Individual counselling for adults including trauma counselling, domestic violence, violent crimes and rape
- Telephonic counselling and support (anonymous and confidential) for persons in crisis
- Training on basic life skills
- Personal growth courses
- HIV/Aids related services including pre- & post counselling

MITCHELL'S PLAIN CRISIS LINE

20 Daphne Crescent
Eastridge
Mitchell's Plain

Watsapp Counselling: 063 824 3156
Tel: 021 391 0682
Fax: 021- 392 2887

Office/Operating Time
Monday - Friday: 8:00 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Gender-based violence(Rape and Domestic violence)
- Individual thereapeutic counselling for rape survivors and Domestic Violence.
- Couple and family counselling
- Therapeutic group support
  Educational Workshops for youth and adults on Gender-based Violence.

MITCHELL'S PLAIN NETWORK OPPOSING ABUSE

2 Rambler Street
Beacon Valley
Mitchell's Plain

Hotline: 071 818 9325
Tel: 021- 376 4788/ 0445/ 0459
Fax: 021– 376 4788
E-mail: admin@mpnetwork.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Protect the rights and promote the interest of specific groups of people – eg. the physically handicapped, the elderly, women and children
- Services to victims affected by crime and violence: women and children in high risk communities
- Counselling and support
- Life skills training

MOLO SONGOLOLO

TARGET AUDIENCE & RANGE OF SERVICES

- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical Address	Telephone Number	E-mail Address	Website Address
DELFT Welwitschia Primary School 9 Welwitschia Street Delft	Tel: 021 – 448 5421 Fax: 021 - 448 2024 Cell: 071 282 4694	delftmolo@gmail.com info@molo.org.za	www. molosongololo.com
THUSONG SERVICE CENTRE De Vries Street Beaufort West	Cell: 079 406 1760	beaufortwestmolo@ gmail.com	
ATLANTIS 3 Dollie's Centre Ardenne's Crescent Atlantis	Cell: 079 9764354	atlantismolo@gmail.com	

MOSAIC

66 Cnr Mortlake & Ottery Roads
Wynberg

Tel: 021- 761 7585
Fax: 021- 761 7584
E-mail: admin@mosiac.org.za
Website: www.mosaic.org.za

Office/ Operating Time
Monday - Friday: 08:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- A community based non-profit organisation that seeks to heal and empower women against Gender-Based Violence
- Counselling and support to rape survivors
- Supportive and educational services for abused women and female youth
- Education and workshops on abuse
- Support groups and counselling relating to abuse
- Mosaic court support offers support services at domestic violence section of several Magistrates' Courts
- Targeted training programs for survivors, community-based organisation, community leaders and other institutions
- Public education and workshops on domestic violence and other forms of Gender-Based Violence"
- Assertiveness training for women
- MOSAIC Engaging Men & Boys Programme aimed at preventing domestic violence through community-based interventions

MOSAIC SIMELELA PROJECT

Khayelitsha Day Hospital
Luwandle Road
Site B
Khayelitsha

Tel: 021- 361 0543 /
021- 361 4710
Fax: 021- 361 7818

24-Hour Line: 080 033 0101
E-mail: simelela@mosaic.org.za
Website: www.mosaic.org.za

Office/ Operating Time
24 hours

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- One-stop centre for rape survivors
- Reproductive health
- Relationship counselling and mediation
- Emergency assistance
- Advice and counselling
- PEP services
- HIV/ Aids testing; pre- and post counselling

NEW WORLD FOUNDATION

Service organisation
290 Grindal Avenue
Lavender Hill

Tel: 021- 701 1150
Shelter: 060 703 4576 / 081 810 0185
Website: www.newworldfoundation.org.za

Office/Operating Time
Monday - Thursday: 08:30 - 17:00
Friday: 08:30 - 15:30
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTI community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

PARTNERS IN SEXUAL HEALTH

107 Joubert Street
Parow Valley

Tel: 021- 932 6377
Fax: 086 573 4789
E-mail: admin@psh.org.za
website: www.psh.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Provides education and raises awareness about gender based violence
- Raises awareness about violence directed at women
- Identifies individuals vulnerable to gender based violence and provides workshops on remedial issues
- Educates men and boys about gender based violence

PATCH & HELDERBERG CHILD ABUSE CENTRE (HEAD OFFICE)

Community Care
Lyndhurst Centre
c/o Dummer & Doyle Streets
Somerset West

Tel: 021- 852 6110
Cell: 084 594 8597
Fax: 021 - 852 7599
E-mail: childabuse@telkomsa.net
Website: www.patch-helderberg.com

Office/ Operating Time
Monday - Friday: 08:00 - 16:00
24 hour crisis line

(7 branches: Macassar, Strand, Sir Lowry's Pass, Nomzamo, Lwandle, Zola)

TARGET AUDIENCE & RANGE OF SERVICES

- Free 24 hour service
- Therapeutic service for sexually abused children
- Prevention programmes/ talks on sexual abuse
- Court support
- 24 hour crisis line
- HIV/ Aids
- Assessments: allegation of sexual abuse of children
- Forensic assessments of cases

RAPE CRISIS

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling
- Advocacy
- Court support
- Training and development
- Target group: 14 years and older
- Psycho-social support at Thuthuzela Care Centres

Physical Address	Telephone Number	Website Address	Operating Hours
OBSERVATORY 23 Trill Road Observatory	Tel: 021- 447 1467 Fax: 021- 447 5458 24 Hour Line: 021- 447 9762	www.rapecrisis.org.za	Mon–Fri: 08:30-16:30
GATESVILLE, ATHLONE	Tel: 021- 684 1180 Fax: 021 637 9432 24 Hour Line: 021 633 9229	www.rapecrisis.org.za	Mon–Fri: 08:30-16:30
KHAYELITSHA 89 Msobomvu Drive Litha Park Observatory Office Khayelitsha	Tel: 021- 684 1180 Fax: 021 361 0529 24 Hour Line: 021 361 9085	www.rapecrisis.org.za	Mon–Fri: 08:30-16:30

RED CROSS CHILDREN'S HOSPITAL

Klipfontein Road
Rondebosch

Tel: 021- 685 4103
Fax: 021- 685 4107

Office/Operating Time
24 Hours

TARGET AUDIENCE & RANGE OF SERVICES

- Assessments, counselling & examinations

RURAL INSTITUTE FOR EDUCATION AND TRAINING (RIET)

13 U Save Building
Gaffley Street
Pineview
Grabouw

Tel: 021- 859 5361
Fax: 086 694 8938
E-mail: rietchild@telkomsa.net

TARGET AUDIENCE & RANGE OF SERVICES

- Individualised- and empowering support services for women and children who are victims of domestic violence
- Advocacy work on rights and responsibilities of vulnerable people
- Interventions at various police stations in the Theewaterskloof Municipality
- Reception, assessment, counselling and referral of victims of crime and violence
- Therapeutic intervention involving trauma debriefing, group work, individual support and couples counselling
- Provision made for educational opportunities for children

SAMILA GENDER COUNSELLING SUPPORT SERVICES

Z95 Maxama Street
Khayelitsha

Tel: 021- 364 8521
Fax: 021- 364 8521
Cell: 082 952 9587
E-mail: info@samila.org.za / samilagender@gmail.com
Website: www.samila.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- The promotion and protection of family stability and community safety through the provision of counselling and support services with particular focus on men and male youth to empower them to stop gender violence
- Counselling and support to victims of crime and violence
- Free service

SAFELINE

29 Thornton Road
Athlone

Tel: 021- 638 4149
24 Hour Line/ Crisis Line 072 367 4588
Toll-Free: 0800 035 553
Fax: 021 - 638 0264
Website: www.safeline.org

Office/ Operating Time
Monday –Thursday: 08:30 - 16:30
Friday: 08:00 - 15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Child sexual abuse services
- Therapeutic counselling for child abuse
- Biblio programme with schools and community centres
- Parenting programme
- Parenting life skills programme
- Abuse protocol programme with teachers
- Offer counselling for children

SANCA

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

Physical Address	Telephone Number	Fax Number	Website Address
ATHLONE Child Welfare Office 157 Lower Klipfontein Road Athlone	021- 397 2196	021- 397 4617	mitchellsplain@sancawc.co.za
ATLANTIS 1 Dolly Center 3 Adeness Crescent Westfleur Atlantis	021- 572 7461	021- 572 8743	atlantis@sancawc.co.za
REGIONAL OFFICE BELLVILLE 18 Karoo Street Bellville	021- 945 4080/1	021- 945 4082	www.sancawc.co.za
KHAYELITSHA E505 Scott Street CWD Building Khayelitsha	021- 364 5510	021- 364 5510	khayelitsha@sancawc.co.za
PAARL JF Phillips Building 1st floor 34 Lady Gray Street Paarl	021- 872 9671	021- 872 5050	paarl@sancawc.co.za
TYGERBERG 3 2nd Avenue Bellville	021 - 945 2099	021- 945 2098	tygerberg@sancawc.co.za

THE TRAUMACLINIC (HEAD OFFICE)

7 Summerley Road
Kenilworth

Tel: 021- 762 7377
24 hour national emergency
Traumaline: 084 944 9444
Fax: 021- 681 6901
E-mail: info@traumaclinic.co.za
Website: www.traumaclinic.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services
- Early intervention, counselling and support
- Work related trauma
- Psychosocial management of large scale disasters

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

TRIANGLE PROJECT

2nd Floor
Leadership House
Shortmarket Street
Greenmarket Square
Cape Town

Contact Details
Tel: 021 422 0255
Fax: 021- 686 1841
Emergency Line: 082 780 2044

TARGET AUDIENCE & RANGE OF SERVICES

- Provides services for LGBTI (Lesbian, Gay, Bisexual, Transgender and Intersex people) community – adults as well as adolescents
- Educating, lobbying and advocating against harmful stereotype
- Works alongside and with LGBTI community

WILLIAM SLATER CENTRE

32 Milner Road
Rondebosch

Tel: 021- 681 6900
Fax: 021- 681 6901

TARGET AUDIENCE & RANGE OF SERVICES

- Psychosocial rehabilitation for patients from Lentegeur and Valkenberg hospitals
- Counselling individuals who experience various forms of violence

YOUTH FOR CHRIST - CALITZDORP
HOPE Options Centre / Kidstop

20 Calitz Street
Calitzdorp

Tel: 044 213 3003
Cell/ WhatsApp: 076 271 9001
Email:
hopeoptionscentre@gmail.com
Facebook: Hope Options Centre - YFC, Calitzdorp

TARGET AUDIENCE & RANGE OF SERVICES

* Crisis counselling and support for pregnant women
* Pregnancy Testing
* Counselling for persons infected with HIV/AIDS
* Counselling and support for victims of GBV
* GBV Educational Workshops
* Life skills presentations to Youth Groups
* Youth Camps
* Parenting workshops

[B] - SUPPLEMENTARY SERVICES

LEGAL SERVICES

LEGAL SERVICES (INCLUDING COURT SUPPORT)

BLACK SASH NATIONAL OFFICE

Elta House
3 Caledonian Road
Mowbray

Tel: 021- 686 69 52
Fax: 021- 686 6971
Website: www.blacksash.org.za

Office/ Operating Time
Monday - Friday: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Paralegal advice
- Conduct rights education workshops
- Advocacy and monitoring of government services pertaining to social economic rights eg. social grants and maintenance

COMMISSION FOR GENDER EQUALITY

5th Floor ABSA Building
132 Adderley Street
Cape Town

Tel: 021- 426 4080
Fax: 021- 424 0549
Website: www.cge.org.za

Office/ Operating Time
Monday - Friday: 08:00 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provide services such as litigation, complaints handling and investigations, litigation in equality court, research department on gender equality matters
- Public education and information department that deals with public outreach and stakeholder engagement
- Conducts workshops on domestic violence act, sexual harassment in the workplace
- Parliamentary unit

DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT

Plein Park Building
37 Plein Street
Cape Town

Tel: 021- 462 5471
Fax: 021- 462 3135
Website: www.justice.gov.za

TARGET AUDIENCE & RANGE OF SERVICES

- The provision of transparent, responsive and accountable justice for all
- Effective and efficient justice services relating to criminal-, civil- and family law matters
- VEP related services include:
    - Applications for domestic violence protection orders
    - Request a further warrant of arrest of a domestic violence correspondent
    - Making an affidavit regarding contravention of a domestic violence protection order
    - Apply for variation or setting aside of a domestic violence protection order
- Apply for a maintenance order
- Changing the amount of maintenance

FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

Contact Details
Cell: 073 463 4253 /
083 894 7275
E-mail: foundationv@ymail.com

Contact Details (Pretoria)
Tel: 012– 812 1530

TARGET AUDIENCE & RANGE OF SERVICES

- Legal information
- Assistance with completion of legal forms
- Monitoring progress – cases and recording incidents of reported crimes in communities

KAROO CENTER FOR HUMAN RIGHTS

120 Bird Street
Beaufort West

Contact Details
Tel: 023 - 414 2480
Fax: 023 - 414 2470
E-mail: info@kchr.org.za

Office/ Operating Time
Monday - Thursday: 08:30 - 16:30
Friday - 08:30 - 13:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness programmes on domestic violence, including information on rights and how to apply for protection orders/ interdicts
- Awareness raising programmes with farm workers (men and women) relating to their rights and land issues
- Information on prisoner rights (men & women)

LEGAL AID

TARGET AUDIENCE & RANGE OF SERVICES

- Provides legal aid and advice in civil and criminal matters
- Means test is set at R5500 for single persons and R6000 for a married couple- must prove that he or she earns either below or on the stipulated above amount to qualify for free services
- Represent people in court

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
CAPE TOWN Parliament Towers 60 St George's Mall 2nd floor Cape Town	021- 426 4126	021- 422 5797	www.legal-aid.co.za	Mon-Fri: 07:00-16:30
BELLVILLE 2nd Floor Van der Stel Building 68 c/o Voortrekker & Curban Roads Bellville	021- 949 3632	021- 426 5766	www.legal-aid.co.za	Mon-Fri: 07:00-16:30
ATHLONE 2nd Floor Melofin Building Old Klipfontein Road Athlone	021- 697 5252	021- 697 53 16	www.legal-aid.co.za	Mon-Fri: 07:00-16:30

LEGAL RESOURCES CENTRE

54 Shortmarket Street
Greenmarket Place
Cape Town

Tel: 021- 423 8285
Fax: 021- 423 0935
Website: www.lrc.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Public interest law firm, legal advice and support, work around access to social welfare, refugees and asylum seekers
- Access to housing, land and land restitution, environmental law, provide NPO support, project focused on gender and women's rights

MOSAIC

66 Ottery Road
Wynberg

Tel: 021- 761 7585
Fax: 021- 761 7584
E-mail: admin@mosiac-sa.co.za
Website: www.mosaic.org.za

Office/ Operating Time
Monday - Friday: 08:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- A community based non-profit organisation that seeks to heal and empower women against abuse and violence
- Counselling and support for rape survivors
- Supportive and educational services for abused women and female youth
- Education about abuse, workshops, support groups and counselling
- Mosaic court support desks offers support services at domestic violence section of several magistrates courts
- Counselling skills training for women and service providers at grass roots level
- Public education about abuse and rape
- Assertiveness training for women
- Training for volunteers to assist applicants with protection orders at magistrate courts

MUSLIM JUDICIAL COUNCIL

20 Cashel Avenue
Athlone

Tel: 021- 684 4600
Fax: 021- 696 5154
Website: www.mjc.org.za

Office/ Operating Time
Monday - Friday: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service but donations are welcome
- Provide assistance with Islamic legal matters, family issues, battery and rape
- Counselling

NATIONAL PROSECUTING AUTHORITY (NPA)

115 Buitengracht Street
Cape Town

Tel: 021- 487 7000
Fax: 021- 696 5154
Website: www.npa.gov.za

Office/ Operating Time
Monday - Friday: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Ensuring justice for victims of crime by prosecuting without fear, favour or prejudice and by working with partners & public to solve and prevent crime
- Institute and conduct criminal proceedings on behalf of the state
- Carry out necessary functions incidental to instituting and conducting such criminal proceedings (this includes investigation)
- Discontinue criminal proceedings
- SOCA Unit (Sexual Offences and Community Affairs)
  - Enhancing the capacity to prosecute sexual offences and domestic violence cases
  - Reducing secondary victimisation of complainants
  - Prevent and react to gender based violence
  - Raising public awareness of the scourge of sexual offences and domestic violence
  - Ensure the proper management of young offenders
- Human Trafficking – mandated as lead department

RAPE CRISIS

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Offers counselling, advocacy, court support, training and development
- Target audience: 14 years and older

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
CAPE TOWN: OBSERVATORY Physical Address 23 Trill Road Observatory	021– 447 1467 24 Hour Line: 021- 447 9762	021- 447 5458	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30
GATESVILLE, ATHLONE 325 Grassroots Building Lower Klipfontein Road Gatesville	021- 684 1180	021- 633 9229	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30
KHAYELITSHA 89 Msobomvu Drive litha Park Khayelitsha	021- 361 9228	021- 361 0529	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30

SAFELINE

29 Thornton Road
Athlone

Tel: 021- 638 4149
Fax: 021- 638 0264
Website: www.safeline.org

Office/ Operating Time
Monday – Thursday: 08:30 -16:30
Friday: 08:00 -15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Court support
- Counselling services to address adult/ child sexual abuse
- Group therapy
- 24 hour crisis line
- Abuse protocol programme with teachers
- Biblio programme with schools and community

SA HUMAN RIGHTS COMMISSION (SAHRC)

7th Floor ABSA building
132 Adderley Street
Cape Town

Tel: 021- 426 2277
Fax: 021 - 426 2875
Website: www.sahrc.org.za

Office/ Operating Time
Monday - Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Promote, protect and monitor human rights
- Complaints handling
- Investigations into human rights violations upon receipt of complaints
- Initiate investigations on its own accord
- Make findings and recommendations
- Mediate and conciliate
- Refer matters to the Equality Court
- Litigation
- Interventions and stakeholder engagements
- Public hearings

UNIVERSITY OF CAPE TOWN (UCT) LEGAL AID CLINIC

Room 439 Kramer Building
1 Stanley Road
Rondebosch

Tel: 021- 650 3551
Fax: 021- 650 5665

Office/ Operating Time
Monday - Friday: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Legal advice to persons in need

UNIVERSITY OF STELLENBOSCH LEGAL AID CLINIC

Room 439 Kramer Building
1 Stanley Road
Rondebosch

Tel: 021- 808 3432
Fax: 021- 808 3720

Office/ Operating Time
Mon - Fri: 08:00 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provide legal advice in terms of divorce, evictions, labour matters, debt counselling and accidents
- Parenting programmes and parenting life skills programmes

UNIVERSITY OF THE WESTERN CAPE (UWC) CAPE LEGAL AID CLINIC

UWC Modderdam Road
Bellville

Tel: 021- 959 2756
Fax: 021- 959 2747

Office/ Operating Time
Monday - Friday: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- R30 administration fee
- Civil matters

WOMEN'S LEGAL CENTRE

7th floor Constitution House
124 Adderley Street
Cape Town

Tel: 021- 424 5660
Fax: 021- 424 5206
E-mail: info@wlce.co.za
Website: www.wlce.co.za

Office/ Operating Time
Monday - Friday: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Focus on women's rights with specific emphasis on:
  - Fair access to resources
  - Improve access to legal services for women and girl children to protect them from gender based violence
  - To extend tenure to women in their own right and to prevent loss of tenure on dissolution of relationships
  - Employment protection for women
  - Provide advice and support on reproductive health matters
  - Free legal advice
  - Advocacy and training around women's rights

WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES

TARGET AUDIENCE & RANGE OF SERVICES

- Offer free basic legal information, advice and services to people who are not familiar with or do not understand their legal and constitutional rights and who are marginalised through poverty, social circumstances and geographical location
- Educate communities on how and where to access services offered by government departments and agencies
- Support clients with issues ranging from social grant access, civil matters, labour disputes and land entitlements of primary-level entities for marginalised and rural communities

Legal Advice Office	Physical Address	Telephone Number	E-mail Address
Athlone District Advice Office	Aden Avenue Athlone	021- 697 4167	athloneadvice@telkomsa.net
Atlantis Advice & Development Office	Hartebeersskraal MPCC Nottingham Street Sherwood Park Atlantis	021- 572 1888	
Beaufort West Legal Advice & Development Office		023- 414 3334	
Bonteheuwel Community-Based Paralegal Office	Room 4 , Multipurpose Cnr Eldel & Jakkelsvlei Streets Bonteheuwel	021- 695 0331 072 661 0818 071 494 1177	bcbpo@telkomsa.net bonteheuwela@telkomsa.net
Botrivier Advice and Development Centre		028- 284 9749 072 146 0290	bodc@mweb.co.za
Cederburg Matsikama 8th Network	83 Voortrekker Street Citrusdal	022- 921 2113 072 103 1286	
Doringbaai Multipurpose and Resource Centre		027- 215 1539 082 612 4594	
Elsies River Advice Office		021- 932 7531 072 429 5118	elsiesadvice@mweb.co.za
Heidelberg Advice & Development Centre		028- 722 2759 073 332 8992	pretoriusclive@gmail.com
Heideveld and District Advice Office	1 Heideveld Town Center Corner Ascencion Heideveld Road Athlone	021- 699 1537 084 387 8304 061 071 7501	heideadvice@telkomsa.net
Nelspoort Advice Office		023- 416 1878 0825057448	nelspoort@telkomsa.net julline@webmail.co.za

WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES

TARGET AUDIENCE & RANGE OF SERVICES

- Offer free basic legal information, advice and services to people who are not familiar with or do not understand their legal and constitutional rights, and who are marginalised through poverty, social circumstances and geographical location
- Educate communities on how and where to access services offered by government departments and agencies
- Support clients with issues ranging from social grant access, civil matters, labour disputes and land entitlements of primary-level entities for marginalised, rural communities

Legal Advice Office	Physical Address	Telephone Number	E-mail Address
New World Foundation (Steenberg)		021- 788 4055	nwsacc@mweb.co.za
Overberg Development & Empowerment Centre (Caledon)		028- 212 2327 082 530 3220	dawidkroukamp@telkomsa.net
Prince Albert Advice Office	3 Voor Street Prince Albert 6930	023- 541 1340 072 738 0183 079 347 9859	
Swellendam Advice & Development Centre		073 648 8859	Rachel.Windvogel@LABOUR.gov.za
Vredendal Advice Office		084 244 3697	

PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

ANEX (ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN

Tel: 021- 638 5521
Fax: 021- 638 5520
E-mail: director@anexcdw.org.za

TARGET AUDIENCE & RANGE OF SERVICES
- Service & advocacy organisation providing education and training on human trafficking and child labour

CAPE MENTAL HEALTH SOCIETY

22 Ivy Street
Observatory

Tel: 021- 447 9040
Fax: 021- 448 8475
E-mail: info@cmh.org.za
Website: www.capementalhealth.co.za

TARGET AUDIENCE & RANGE OF SERVICES
- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Awareness amongst public prosecutors and police when dealing with complainants with intellectual disability, by training them in appropriate interviewing skills
- Training and ongoing technical support to mental health societies, clinical psychologists and related professionals across South Africa, in order to extend this programme nationally to complainants with intellectual disability

COMMISSION ON GENDER EQUALITY (CGE)

5th Floor ABSA building
132 Adderley
Cape Town

Tel: 021- 426 4080
Fax: 021- 424 0549
Website: www.cge.org.za

Office/ Operating Time
Monday - Friday: 08:00 – 16:30

TARGET AUDIENCE & RANGE OF SERVICES
- Free service
- Awareness raising and public education pertaining to domestic violence legislation and sexual harassment in the workplace
- Research department on gender equality matters
- Litigation, complaints handling and investigations
- Litigation in the equality court

CWD DOMESTIC VIOLENCE PROJECT: GUGULETHU

St Gabriels Catholic Church
Gugulethu NY5

Tel: 021- 633 3458
Fax: 021- 637 4420
Website: www.cwd.org.za

Office/ Operating Time
Monday - Friday: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES
- Free service
- Trains volunteers to join the CWD team
- Preventative workshops in the community

FAMSA: OUTENIQUA

68 Mead Street
George

Tel: 044- 874 5811
Fax: 044- 874 7026
E-mail: george@famsa.org.za
Website: www.famsa.org.za

Office/ Operating Time
Monday - Friday: 08:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES
- Training of volunteers working at the Thuthuzela Care Centre which provides support to women who have been raped or sexually assaulted
- Training on basic counselling skills with respect to dealing with trauma
- Counselling and information is provided with respect to family interventions including domestic violence and HIV/Aids awareness

FAMSA: KNYSNA

21 Spring Street
Knysna

Plettenberg Bay satellite office:
Crescent Street (Catholic Church)
Plettenberg Bay

Tel: 044- 382 5129 /
044- 533 5884
Fax: 044- 382 7961
E-mail: knysna@famsa.org.za
Website: www.famsa.org.za

Office/ Operating Time
Monday - Friday: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES
- Free service
- Training on HIV/Aids
- Training workshops on counselling relating to domestic violence
- Life skills training
- Individual and group counselling services for women, men and families

ILITHA LABANTU: GUGULETU OFFICE

NY22-26A
Guguletu

Tel: 021- 633 2383
Fax: 021- 633 9524
E-mail: admin@ilithalabantu.org
Website: www.ilithalabantu.com

Office/ Operating Time
Monday – Friday: 09:00 -17:00

TARGET AUDIENCE & RANGE OF SERVICES
- Free service
- Training of counsellors/ police training
- Public education
- Counselling in case of rape, domestic violence and child abuse
- Family enrichment programmes
- "BRIDGE" employment training project

LIFELINE: WYNBERG

38 Flemming Road
Wynberg

Tel: 021- 762 8198
Fax: 021- 762 7469
Website: www.lifeline.org.za

TARGET AUDIENCE & RANGE OF SERVICES
- Training on basic life skills and personal growth courses for adults who have been victims of violence

MOSAIC

66 c/o Mortlake &
Ottery Roads
Wynberg

Tel: 021- 761 7585
Fax: 021- 761 7584
E-mail: admin@mosaic.org.za
Website: www.mosaic.org.za

Office/ Operating Time
Monday - Friday: 08:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES
- Free service
- Educational services for abused women and female youth
- Counselling skills training for women and service providers at grassroots level
- Public education about abuse
- Assertiveness training for women
- Training for volunteers to assist applicants with protection orders at Magistrates Courts
- Public education about abuse and rape

SANCA

E505 Scott Street
CWD Building
Khayelitsha

Tel: 044- 874 5811
Fax: 044- 874 7026
E-mail: george@famsa.org.za
Website: www.famsa.org.za

TARGET AUDIENCE & RANGE OF SERVICES
- Free service
- Educational training and life skills intervention programmes for high risk communities addressing substance abuse and related forms of abuse

SWEAT

19 Anson Street
Observatory

Tel: 021 - 448 7875
Help Line: 0800 60 60 60
Fax: 021 - 448 7857
Website: www.sweat.org.za

Office/ Operating Time
Monday - Friday: 08:30 -17:00

TARGET AUDIENCE & RANGE OF SERVICES
- Free service
- Gender sensitivity training for police and general awareness raising to address vulnerability of sex workers to violence
- Awareness raising to sex workers relating to their right not to be subjected to violence

TRAUMA CENTRE FOR VICTIMS OF VIOLENCE AND TORTURE

Cowley House
126 Chapel Street
Woodstock

Tel: 021- 465 7373
Fax: 021- 462 3143
E-mail: director@trauma.org.za
Website: www.trauma.org.za

Office/ Operating Time
Monday - Friday: 08:00 -16:00

TARGET AUDIENCE & RANGE OF SERVICES
- Workshops are free, however fees are charged for individual and group counselling sessions for those linked to corporates and NPOs
- Workshops/ courses on understanding violence and trauma
- Training of caregivers on developing strategies for working with trauma

KAROO CENTRE FOR HUMAN RIGHTS

120 Bird Street
Beaufort West

Tel: 023- 414 2480
Fax: 023- 414 2470
E-mail: info@kchr.org.za

Office/ Operating Time
Monday - Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES
- Free service
- Awareness programmes relating to domestic violence, including information on rights and how to apply for protection orders
- Awareness raising programmes with farm workers (men and women) focussing on their rights and land issues
- Education/ information on prisoner rights (men and women)

PUBLIC EDUCATION AND AWARENESS

NEW WORLD FOUNDATION

New World Foundation Building
Grindale Avenue
Lavender Hill

Tel: 021-701 1150
Fax: 021- 701 9592
Email: kimpillay@newworldfoundation.org.za
Website: www.newworldfoundation.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- No cost for awareness raising services
- Training and awareness raising on various forms of violence against women and available interventions
- Life skills training predominantly to empower women
- Programmes have been run with Mosaic targeting community groups within Lavender Hill and surrounds
- Awareness raising programmes with youth focusing on healthy relationships and behaviour

NONCEBA FAMILY COUNSELLING CENTRE

29 Tanga Street
Eyethu
Khayelitsha

Tel: 021 - 364 0135
Cell: 083 364 5381
Fax: 021 - 361 0323
E-mail: admin@nonceba.org
Website: www.nonceba.org

Office/ Operating Time
Monday – Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational programmes to raise awareness about child abuse, specifically sexual violence perpetrated against children
- Educational awareness is done at 12 schools in the form of workshops with teachers as well as fun workshops with learners
- Workshops provided during aftercare programmes hosted at these schools
- Community awareness is also done through input on community radio shows

RAPE CRISIS

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training, awareness raising and advocacy for community groups and government
- Training to members of the criminal justice system on how to support a rape survivor

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
OBSERVATORY Physical Address 23 Trill Road Observatory	021– 447 1467 24 Hour Line: 021- 447 9762	021- 447 5458	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30
ATHLONE 325 Grassroots Building Lower Klipfontein Road Gatesville	021- 684 1180	021- 633 9229	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30
KHAYELITSHA 89 Msobomvu Drive litha Park Khayelitsha	021- 361 9228	021- 361 0529	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30

PUBLIC EDUCATION AND AWARENESS

UWC GENDER EQUITY UNIT

Kwenaite Building, UWC
Modderdam Road
Bellville

Tel: 021- 959 2812
Fax: 021- 959 1314
E-mail: gender@uwc.ac.za

Office/ Operating Time
Monday - Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- No fixed cost, but donations are welcome
- Facilitates awareness raising workshops with external organisations on issues dealing with violence against women
- Training for students and staff

WOMEN ON FARMS PROJECT (WFP)

32 Four Oaks Building
c/o Bird & Molteno Streets
Stellenbosch

Tel: 021- 887 2690
Fax: 021- 887 2963
E-mail: wfp@wfp.org.za
Website: www.wfp.org.za

Office/ Operating Time
Monday to Friday: 08:00 - 17:00
Workshops are operated at times that are convenient for farm workers e.g in the evening or over a weekend

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training and awareness raising about a range of issues facing women farm workers, including that of gender-based violence
- Targeted training of specific women farm workers who act as resource agents for a particular farming community to which they belong
- Broader awareness raising with key stakeholders to highlight the extent of women farm workers' vulnerability to violence and the need for an effective response

MOLO SONGOLOLO

TARGET AUDIENCE & RANGE OF SERVICES

- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical Address	Telephone Number	Fax Number	E-mail Address	Website Address
ATLANTIS 3 Dollie's Centre Ardenne's Crescent Atlantis	079 976 4354		atlantismolo@gmail.com	www.molosongololo.com
BEAUFORT WEST Thusong Service Centre De Vries Street Beaufort West	079 406 1760		beaufortwestmolo@gmail.com	www.molosongololo.com
CAPE TOWN 67 Station Road Cape Town	021– 448 5421	021- 448 2024	info@molo.org.za	www.molosongololo.com
DELFT Welwitschia Primary School 9 Welwitschia Street Delft	071 282 4694		delftmolo@gmail.com	www.molosongololo.com

SOUTH AFRICAN FAITH & FAMILY INSTITUTE (SAFFI)

Tel: 012– 462 2277
Fax: 012– 462 2276
Cell: 082 475 5116
E-mail: info@saffi.org.za
Website: www.saffi.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Being a resource to religious leaders, institutions and faith communities
- Advancing a coordinated, multi-sectoral, culturally restorative justice response to violence against women and children
- Domestic violence training
- Gender reconciliation workshops

WESTERN CAPE NETWORK ON VIOLENCE AGAINST WOMEN (WCNOVAW)

Suite 201
Foyer A Building 17
Waverley Business Park
Wycroft Road
Mowbray

Tel: 021– 448 6180
Cell: 082 323 0001
Fax: 021 – 448 6178
E-mail: info@wcnetwork.co.za
Website: www.wcnetwork.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Focusing on gender equality
- A network and support organisation that leads and coordinates initiatives towards the prevention of all forms of violence against women in private as well as public spheres
- Linking concerned groups of women to relevant government structures to effect change
- Coordination of training and capacity building

FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

Cell: 073 463 4253/083 894 7275
E-mail: foundation@ymail.com

TARGET AUDIENCE & RANGE OF SERVICES

- Provide education and local support systems for communities
- Engage the local community through awareness campaigns
- Capacitate local community organisations to understand and fully exercise the rights of victims

COMMUNITY ACTION TOWARDS A SAFER ENVIRONMENT (CASE)

c/o Mount View Secondary School,
Athwood Road
Hanover Park

Tel: 021– 691 7066
Website: www.case.za.org

TARGET AUDIENCE & RANGE OF SERVICES

- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities
- Training and personal development
- Community development
- Research and advocacy

THE TRAUMACLINIC (HEAD OFFICE)

7 Summerley Road
Kenilworth

Tel: 021- 762 7377
Fax: 021- 681 6901
E-mail: info@traumaclinic.co.za

24 hour national emergency Traumaline:
084 944 9444

Operating Hours
Monday – Friday: 08:00 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services
- Trauma training for professionals on early intervention, trauma support, trauma related disorders and trauma treatment
- Volunteers – training in trauma support and counselling
- Managerial – training in trauma preparedness, dealing with the impact of trauma in organisations, creating peer support systems for trauma response, training of line management
- Community – developing of trauma support systems in under-resourced communities

TRAINING

INTERNATIONAL ORGANISATION FOR MIGRATION (IOM)

Unit 202 2nd Floor
80 Strand Street
Cape Town

Tel: 012- 342 2789
Fax: 012- 342 0932
Website: www.iom.org.za

Operating Hours
Monday – Friday: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Accredited training on human trafficking
- Advances the understanding of migration issues
- Assists in meeting operational challenges of migration and mobility

NICDAM (THE NATIONAL INSTITUTE FOR COMMUNITY DEVELOPMENT AND MANAGEMENT)

NICDAM Western Cape Sattelite Campus
Saartjie Baartman Centre
9 Klipfontein Road
Surrey Estate

Tel: 021- 633 5287
(Cape Town Office)
Tel: 012- 656 7014
(Head Office)
Fax: 021– 637 3487
Cell: 079 695 3686
E-mail: nicdamwc@nicdam.co.za
Website: www.nicdam.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Accredited training provider (HWSETA & ETDP SETA) providing full qualifications and short courses in the fields of victim empowerment
- National Certificate victim empowerment and support (Level 2)
- National Certificate victim empowerment and support (Level 3)
- Examples of short courses related to Victim Empowerment:
  - Understanding of and dealing with gender violence
  - Supporting child– and youth victims
  - The methodology of awareness raising, advocacy and community communication in the field of victim empowerment
  - Personal development and care of the caregiver
  - Identifying and assessment of victims of human trafficking
- Training related to HIV/ Aids
- Computers (office software)
- First Aid
- Child and youth care

ECONOMIC EMPOWERMENT

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to economic empowerment

DEPARTMENT OF LABOUR

4th – 6th Floor
Wesbank Building
c/o Riebeeck and Long Streets
Cape Town

Tel: 021- 441 8000
Fax: 021- 441 8135
Website: www.labour.gov.za

Office/ Operating Time
Monday – Friday: 07:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provides public employment services for skills and development training

KHAYELITSHA DEVELOPMENT FORUM

Office 10 Khayelitsha Training Centre
c/o Spine & Lwandle Roads
Khayelitsha

Tel: 021– 361 5711
Fax: 021– 547 8758
Website: www.kdf.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Voluntary organisation acting as a vehicle for socio-economic development of the Kayelitsha community
- Establish training and educational programmes to increase employment opportunities, skills levels and quality of life

NEW WORLD FOUNDATION

Grindal Avenue
Lavender Hill

Tel: 021- 701 9744
Fax: 021- 701 9592
Website:
www.newworldfoundation.org.za

Office/Operating Time
Monday - Thursday: 08:30 -17:00
Friday: 08:30 -15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Home-based care: participants required to contribute R100 towards training however the cost is negotiable
- Skills development focused on income generation projects such as gardening, bead work, home-based care and sewing

SEDA

TARGET AUDIENCE & RANGE OF SERVICES

- Gives advice about business
- Assist small business or entrepreneurs to start business
- Non-financial development
- Refers to institutions providing loans
- Women economic empowerment services focused on entrepreneurial development
- Individual analysis based on business idea
- Skills training based on client need

Physical Address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
BELLVILLE 2nd Floor Lowville Place 23 Vrede Street Bellville	021- 949 2227	021- 949 2237	cdaniels@ seda.org.za	www. seda.org. za	Mon-Thur: 08:00-16:45 Fri: 08:00-15:30
GEORGE Entrance A Beacon Place 125 Mead Street George	021- 949 2227	021- 949 2237	cdaniels@ seda.org.za	www. seda.org. za	Mon-Thur: 08:00-16:45 Fri: 08:00 -15:30
STELLENBOSCH WINELANDS DISTRICT 1st Floor Eikestad Mall Bird Street Stellenbosch	021- 883 9270	021- 883 9277		www. seda.org. za	Mon-Thur: 08:00-16:45 Fri: 08:00-15:30

Western Cape Government: Department of Social Development
Private Bag X 9112
Cape Town
8000
South Africa

Toll-free no: +27 800 220 250

Western Cape Government

Social Development