



Western Cape
Government



Department of Transport and Public Works

Annual Report for Citizens

2020/21

Who are we?

We are the Western Cape Department of Transport and Public Works.

Our vision

"Enabled communities leading dignified lives.
#JUSTdignity".



Who is in charge



Daylin Mitchell

The Provincial Minister of Transport and Public Works is **Daylin Mitchell**. He is an elected politician who is responsible for directing the Department's activities so that these are in line with national and provincial government policies.



Jacqueline Gooch

The Head of Department is **Jacqueline Gooch**. She is a public servant who is appointed to ensure that the Department meets its mandates and implements ministerial and governmental directives efficiently and effectively.

The core values of the Western Cape Government



Caring



Competence



Accountability



Integrity



Innovation



Responsiveness

Message from Provincial Minister Daylin Mitchell

When I assumed office as Minister of Transport and Public Works, I committed myself to building on the vision of enabled communities leading dignified lives. I am humbled by the management and staff consistently putting you, the citizen, at the centre of delivery in their singular and tireless pursuit to improve people's lives. The Department's vision is underpinned by a high level of ethical conduct, adherence to good governance standards, and delivery of quality services.

My Department continues to invest in economic and social infrastructure and protect our existing core infrastructure assets to help address the spatial transformation imperative. Our decisions and trade-offs prioritise the poor and marginalised, and take account of the generational impacts of disadvantage.

The COVID-19 pandemic compelled us to redirect our efforts and budgets to focus on mitigating the

impact of the pandemic itself and the consequent economic decline while still meeting our mandate as DTPW.

I am excited by the Department's use of technology and innovation to address difficult and complex societal problems across its activities. For example, Provincial Traffic Law Enforcement uses technology to make the Western Cape roads safer.

I continue to engage with key stakeholders so that we can form effective partnerships to improve our strategies to enhance safety, improve the job creation potential of our portfolio, identify land that can be released for integrated human settlements, increase the efficiency of public transport services, eradicate violence and instability in the public transport sector, and enhance the dignity of citizens of the Western Cape.

Message from Jacqui Gooch, Head of Department

Through our vision of "enabled communities leading dignified lives #JustDignity", we strive to put you, the citizen, at the centre of development, to help fulfil the national goals reflected in the National Development Plan and the Medium-Term Strategic Framework, as well as the values and aspirations of the Constitution of the Republic of South Africa, 1996.

The DTPW leads the infrastructure component of Vision Inspired Priority 4: Mobility and Spatial Transformation to help create a spatially transformed province in which residents live in well connected, vibrant, climate-resilient, sustainable locations and move around efficiently on safe, affordable, low carbon public transport.

Our work helps to improve public transport, including bus services, minibus taxis, safe and reliable rail services, and the provision of non-motorised transport solutions. The DTPW's Blue Dot Taxi pilot programme aims to improve the quality and safety of services to passengers,

empower and transform the industry, and address illegal operations and violent conflict through providing incentives to compliant operators and drivers. This is a first for South Africa.

I am proud of the role we continue to play in combating COVID-19, including providing quarantine and isolation (Q&I) facilities, and the ground-breaking Red Dot Taxi initiative with the minibus taxi industry to provide patient transport to Q&I facilities (Red Dot), transportation of frontline health care workers (Red Dot Lite), and transport for discharged patients from medical facilities (Red Dot Like).

We continue to deliver transformative mixed-use, mixed-income neighbourhood settlements that are inclusive and efficient. The Conradie Better Living Model Exemplar Project (BLMEP) will create affordable, integrated housing opportunities close to central Cape Town and transform the space into an integrated place where people can live, work, play and learn.

Our work is delivered across six programmes



1. Administration

- Provides **strategic, policy and operational support** to the Department
- Provides **financial management and supply chain services** to the Department
- Assists **municipalities** to develop **integrated transport plans**
- Facilitates the development of **departmental strategies, policies and plans**
- Manages the Professional Development Programme to **develop scarce skills in the transport, built environment and engineering fields**
- Provides **bursaries** to individuals studying for **transport, engineering and built environment** qualifications

2. Public Works Infrastructure

- Acquires and disposes of **immovable assets (land and buildings)**
- Optimises **utilisation of Western Cape Government (WCG)-owned properties**
- Leases **office accommodation** where no suitable WCG-owned accommodation is available
- Provides **accommodation services** to WCG departments and entities
- Constructs and maintains **health, education and general government building facilities**
- Creates **short-term job opportunities and economic**

empowerment through providing infrastructure

3. Transport Infrastructure

- Constructs, rehabilitates and maintains the **provincial road network**
- Offers **learnerships and graduate training**
- Offers **diesel mechanic apprenticeships**
- Provides **technical support services**
- Creates **short-term job opportunities and economic empowerment** through infrastructure provision

4. Transport Operations

- Manages and monitors **subsidised** and specialised **transport services**
- Coordinates and facilitates **land transport safety** and compliance programmes
- Assesses, assists and capacitates **municipalities** on **land transport mobility**
- Supports the implementation of **non-motorised transport**

5. Transport Regulation

- Provides **motor vehicle registration and licensing services** through municipalities
- Provides **motor vehicle roadworthy testing** services through municipalities and companies
- **Issues driver's licences and professional driving permits**

to competent drivers through municipalities

- Issues permits for **abnormal load vehicles and events** on public roads
- Provides **overloading control services** on national and provincial roads
- Provides **licensing services to public transport operators**
- **Registers minibus taxi operators and associations**
- Implements and coordinates **road safety programmes**
- Provides **dispute resolution services to the public transport sector**
- Provides **traffic law enforcement services** on national and provincial roads
- Provides accredited as well as non-accredited **traffic training and development** to the traffic profession in the Western Cape and beyond
- Provides **road safety programmes** at schools and law enforcement interventions.

6. Community-Based Programmes

- Coordinates the **Expanded Public Works Programme (EPWP)** in the Western Cape
- Facilitates programmes to **develop emerging contractors**
- Offers **construction-related skills development opportunities**, including **apprenticeships** for artisanal skills

Our staffing

The Department met its mandate by employing skilled and experienced personnel with due regard for employment equity considerations. Of a total of 2 488 funded posts, 2 417 posts were filled by 31 March 2021. The vacancy rate was 2.9 per cent.

Total number of employees (including employees with disabilities) in each occupational level as at 31 March 2021

Occupational Level	Male				Female				Foreign nationals		Total
	A	C	I	W	A	C	I	W	Male	Female	
Top management (Levels 15-16)	0	1	0	2	0	1	0	1	0	0	5
Senior management (Levels 13-14)	2	16	3	9	3	5	0	8	0	0	46
Professionally qualified and experienced specialists and mid-management (Levels 9-12)	27	135	13	94	36	67	6	43	4	5	430
Skilled technical and academically qualified workers, junior management, supervisors, foremen, and superintendents (Levels 6-8)	146	315	4	69	140	282	2	60	2	1	1 021
Semi-skilled and discretionary decision making (Levels 3-5)	122	228	1	22	58	125	1	6	0	0	563
Unskilled and defined decision making (Levels 1-2)	92	141	0	4	61	53	0	1	0	0	352
Total	389	836	21	200	298	533	9	119	6	6	2 417
Temporary employees	0	0	0	0	0	0	0	0	0	0	0
Grand total	389	836	21	200	298	533	9	119	6	6	2 417

A = African; C = Coloured; I = Indian; W = White.

Note: The figures reflected per occupational level include all permanent, part-time and contract employees. The information is presented by salary level and not post level.



Our finances

The total budget of the Department for the 2020/21 financial year was R8.575 bn, of which R8.443 bn was spent. The Department spent 98.5 per cent of its budget allocation for the year under review. The Department received R2.006 bn during the year for motor vehicle licences, sale of goods and services, transactions in financial assets and liabilities, and fines, penalties and forfeits. The Auditor-General of South Africa conducts an audit every year. Complete information for the 2020/21 financial year can be found in our Annual Report at www.westerncape.gov.za.

Figure 1: Expenditure per Programme

Programme name	2020/21			2019/20		
	Final appropriation R'000	Actual expenditure R'000	(Over)/ under expenditure R'000	Final appropriation R'000	Actual expenditure R'000	(Over)/ under expenditure R'000
Administration	366 407	361 187	5 220	305 611	305 611	-
Public Works Infrastructure	2 353 093	2 309 446	43 647	2 152 964	2 146 723	6 241
Transport Infrastructure	3 131 485	3 071 150	60 335	3 639 441	3 635 613	3 828
Transport Operations	1 706 254	1 704 253	2 001	1 518 321	1 517 921	400
Transport Regulation	962 343	945 643	16 700	884 319	884 319	-
Community-Based Programmes	55 552	51 518	4 034	56 932	56 932	-
Total	8 575 134	8 443 197	131 937	8 557 588	8 547 119	10 469



We deliver health infrastructure

We deliver high-quality construction, upgrading and maintenance of health facilities across the Western Cape. Our fit-for-purpose infrastructure assists the provincial Department of Health to provide patient-centred care that people can rely on.



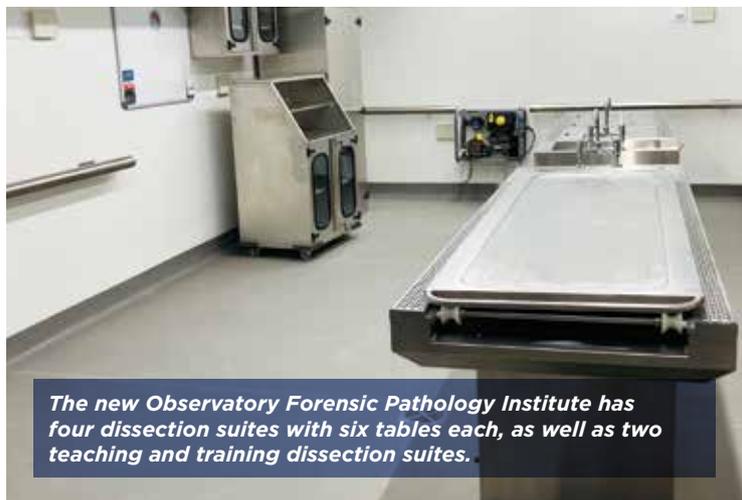
The new Abbotsdale Clinic in Malmesbury brings primary healthcare services closer to the people of the Swartland Municipality and adjacent areas.

In 2020/21:

- when COVID restrictions were eased, over **40 projects** worth about **R250 million** restarted and approximately 800 people went back to work;
- the **R281 million** Observatory Forensic Pathology Institute neared completion;
- a **R124 million** phased upgrades and extensions project at the Vredenburg Hospital was completed;
- the **Hospital of Hope**, South Africa's largest COVID-19 field hospital, was completed in a record 26 days;
- **6** capital projects were completed; and
- **8** planned maintenance projects were completed.



The new Observatory Forensic Pathology Institute in Cape Town provides Level 4 forensic services aimed at extracting, analysing and preserving the integrity of evidence for use by the criminal justice system.



The new Observatory Forensic Pathology Institute has four dissection suites with six tables each, as well as two teaching and training dissection suites.



The new emergency centre at Helderberg Hospital enables the speedy delivery of emergency health services to Somerset West and surrounds.

For you, the citizen, this means better opportunities to access high-quality public health care.

We deliver education infrastructure

We are responsible for building and refurbishing school infrastructure for the Western Cape Education Department. Our infrastructure and maintenance projects provide high-quality teaching and learning facilities, and help to meet the growing demand for schooling.

The new Disa Road Altona Primary School brings quality primary education to children in Strand.

In 2020/21:

- when COVID restrictions were eased, nearly **200** projects worth **R950 million** in the financial year recommenced, allowing approximately **2 850** people to go back to work;
- the new **R65 million** Crestway High School in Retreat reached practical completion;
- the new **R62 million** Harmony Primary School in Steenberg was completed;
- Phase 1 of the **R51 million** PC Petersen School in Kylemore reached practical completion;
- **22** capital infrastructure projects were completed;
- **43** maintenance projects were completed; and
- **91** buildings were condition-assessed.



For you, the citizen, this means better access to school education opportunities.

We deliver and manage government-owned infrastructure, land and buildings

We provide, upgrade and maintain office accommodation for provincial departments and agencies that render services to the residents of the Western Cape. Improving the efficiency and effectiveness of provincial property holdings is a high priority. Many of our projects apply best practice green design and construction standards to mitigate adverse environmental impacts, steward natural resources, and save money in the long term.



An old building was transformed into the Mossel Bay Shared Services Centre. It brings the services of the provincial departments of Social Development, Education, Health and Agriculture closer to the people of the Southern Cape.

In 2020/21:

- when COVID restrictions were eased, more than **40** capital, modernisation and maintenance projects worth **R90 million** resumed, allowing about **600** people to go back to work
- **9** capital infrastructure projects were completed;
- **47** maintenance projects were completed; and
- **235** buildings were condition-assessed.



For you, the citizen, this means better service delivery from the Western Cape Government and its agencies.

We deliver provincial road infrastructure

Roads are critical enablers of the Western Cape's economic growth and they provide access to opportunities. Our work on provincial roads and on national roads in the province is focused on preserving surfaced roads, gravel roads, and bridges. Spending priorities are determined by, among other things, road condition, date of last refurbishment, the nature and volume of traffic, safety considerations, the number of people a road serves, the economic importance of a road, and the availability of alternative routes.

A new interchange near the Saldanha Industrial Development Zone eases the flow of traffic to the Port of Saldanha and adjacent areas and helps to stimulate economic growth in the Western Cape.



The N1 is one of Cape Town's busiest roads. To minimise traffic disruption, repair work has been taking place in one lane at a time, and road closures are undertaken only at night and on weekends.

In 2020/21:

- when COVID restrictions were eased, In roads, **17** capital projects recommenced with a value of **R1.2 bn** to completion, and routine road maintenance contracts worth **R158 m** a year also restarted.
- **8** graduates who participated in the Professional Development Programme registered with the Engineering Council of South Africa (ECSA), and **6** accepted permanent employment in the Department;
- **11 km** of gravel roads were upgraded;
- **441 532 km²** of surfaced roads were rehabilitated;
- **2.2 million km** of surfaced roads were resealed; and
- **4 000** jobs were created in road construction.



Periodic maintenance of provincial roads like the R61 between Beaufort West and Aberdeen is essential for supporting the economic well-being of the Western Cape.

For you, the citizen, this means better access to work opportunities, economic opportunities, and social amenities.

We provide apprenticeship training and coordinate the EPWP in the Western Cape

The Expanded Public Works Programme (EPWP) creates short-term work opportunities for local people in public works projects across the Western Cape. These EPWP participants are working at the Conradie Park building site in Pinelands.

We provide skills development opportunities through the construction and maintenance of buildings and facilities. We do this through:

- including unemployed young people in construction-related trades as part of the National Youth Service Programme; and
- providing artisanal training to apprentices in trades like electrical wiring, welding, carpentry, and plumbing.

Our Apprenticeship Programme provides contract-based practical and theoretical training to trainees over four years.

The Expanded Public Works Programme focuses on supporting labour-intensive public infrastructure development coupled with skills development training for participants. Activities include:

- giving unemployed people access to temporary paid work;
- helping unemployed people develop their skills and gain practical work experience; and
- through providing on-the-job work experience and skills training, improving the chances that participants will be able to find jobs or start their own businesses.

In 2020/21:

- 1 175 EPWP work opportunities were created by Public Works;
- 3 beneficiary empowerment interventions took place; and
- 40 public bodies in the Western Cape reported on provincial EPWP targets.



EPWP participants receive training in construction-related skills.



EPWP participants receive hands-on training during their short-term contracts.

For qualifying citizens, this provides opportunities for construction-related skills training, apprenticeship training, short-term employment opportunities and construction-related skills training.

We develop emerging contractors

Through our Contractor Development Programme (CDP), we offer structured training to enhance the skills and business expertise of emerging construction enterprises in the Western Cape. The course has a modular design so that participants can continue to actively run their construction businesses while they study.



A recent group of participants attending a CDP training event.

In 2020/21:

- contractor information sessions were presented to **43** emerging contractors;
- **37** Grade 1 and Grade 2 contractors completed accredited training over 10 months;
- **20** Grade 3 to Grade 5 contractors received advanced training and mentoring support; and
- **50** contractors received occupational health and safety training.



Practical assignments are supplemented with theoretical input at CDP training events.



Practical demonstration of surveying equipment at a CDP training event.

For qualifying citizens, this means access to enterprise development and empowerment opportunities.

We support professional development



Through our Professional Development Programme and Graduate Development Programme, we enable newly appointed graduates and current employees of the Department to acquire the exposure, experience and training required by the bodies that govern the built environment and engineering professions. This is a key component of the Department's ongoing work to address the shortage of transport, built environment and engineering professionals in the Western Cape. In 2020/21, 10 graduates participated in the Professional Development Programme

For qualifying citizens, this means better access to professional registration opportunities.

We offer bursaries to deserving tertiary-level students



In 2020/21,

- **74** students were awarded new bursaries to study at three higher educational institutions in the Western Cape; and
- a total of **183** students received support during the 2020 academic year.

For qualifying citizens, this means access to tertiary education to acquire scarce and critical skills.

We support integrated transport planning and public transport networks

People should be able to meet their daily transport needs in comfort, in safety, and at reasonable cost. In order to support this aim, we assist the Western Cape municipalities outside the City of Cape Town to review their integrated transport plans and to develop locally appropriate public and non-motorised transport for their areas of jurisdiction. Our aim is to see the development of appropriate public transport and non-motorised transport solutions across the province. We promote accessibility and the safe, affordable movement of people, goods and services through transport infrastructure that is sustainable, integrated, and environmentally sustainable. An example is the George Integrated Public Transport Network (GIPTN). The Go George scheduled bus service is the first complete integrated transport system outside a major South African city.

Shortly after the COVID-19 pandemic began, the Department launched the Red Dot taxi initiative in partnership with the taxi industry. Red Dot provided safe transport for members of the public to and from quarantine and isolation facilities, and safe transport home for public health workers.



Personal protective equipment keeps drivers and passengers safe.



Applying the Red Dot sticker.



Red Dot taxis are clearly marked.



Red Dot was a partnership with the taxi industry.



A protective shield between the driver and passengers.

For you, the citizen, this means better access to transport in the Western Cape.

We manage public transport operations

Effective public transport operations are an essential service, and they help to reduce traffic congestion. Together with the City of Cape Town, we support the Dial-a-Ride service that meets key public transport needs of special needs passengers. We also subsidise bus services in the Cape Metropolitan Area provided by Golden Arrow Bus Services (GABS).

In 2020/21:

- 2 329 routes were subsidised;
- 34 982 437 km were subsidised; and
- 973 754 trips were subsidised.



Golden Arrow Bus Services provides subsidised scheduled bus services to commuters in the Cape Metropolitan Area.



Subsidised public transport is provided for passengers with special needs in Cape Town and George.



The Go George scheduled bus service is the first complete integrated transport system outside a major South African city.

For you, the citizen, this provides better access to public transport in the Western Cape.

We improve road safety and enforce road traffic law

Road safety depends on effective traffic law enforcement, education, engineering, and evaluation.

Our activities include:

- the only 24-hour a day, 7-day a week traffic service in South Africa;
- high-quality training at Gene Louw Traffic College;
- regular integrated enforcement operations, including alcohol blitz roadblocks, vehicle checkpoints, and permit inspections;
- specialised operations using advanced technology and integrated data management to improve
- traffic and transport law enforcement; and

• road safety awareness and education campaigns and programmes for high-risk road users in schools and communities.

In 2020/21:

- 15 646 traffic law enforcement operations took place;
- 424 300 vehicles were weighed;
- 2 506 vehicles were discontinued;
- 393 vehicles were impounded;
- 153 arrests were made for speeding;
- 556 people were arrested for driving under the influence; and
- 136 people were arrested for inconsiderate, reckless and negligent driving.

Regular inspections like this one in Rawsonville help to keep our roads safe.



Roadblocks like this one near Caledon help to curb fatigued driving.



Roadblocks help to ensure that vehicles in use are roadworthy.



Checks on transport operator licences help keep commuters safe.



Visible traffic law enforcement encourages compliance with the law.



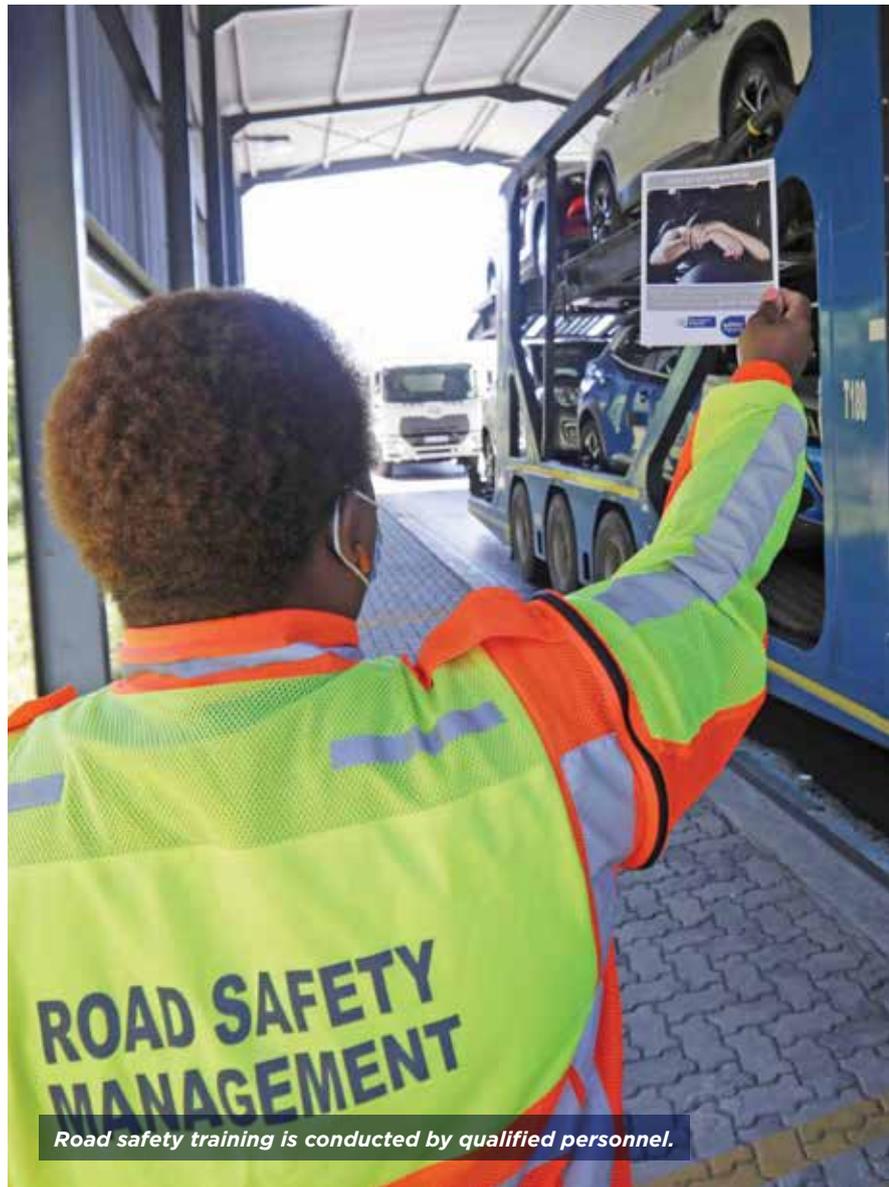
Traffic safety awareness-raising takes place at roadblocks and weighbridges.



Junior traffic training centres help children develop good road safety habits.



Children get to learn the rules of the road in a safe, simulated traffic environment.



Road safety training is conducted by qualified personnel.

For you, the citizen, this helps to make our roads safer.

We support mixed-use development on well-located land



Mixed-use, mixed-income development on well-located state land can help meet the need for housing, employment, recreation and education in a single place. This “live-work-play-learn” design philosophy emphasises green design and public transport. It will help address the spatial legacy of apartheid by providing housing for people from a variety of income levels in the same place.

The former Conradie Hospital site in Pinelands is a pilot site for testing this approach. It comprises a mix of social housing, open market housing, recreational facilities, schools and businesses. A total of 49% of the units to be built at Conradie Park will be affordable, grant-funded housing.

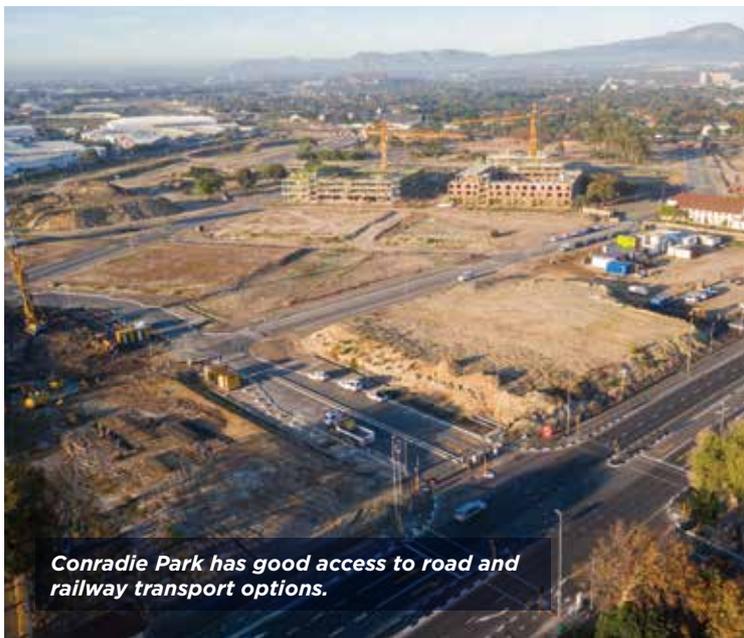
Residential building under construction at Conradie Park.



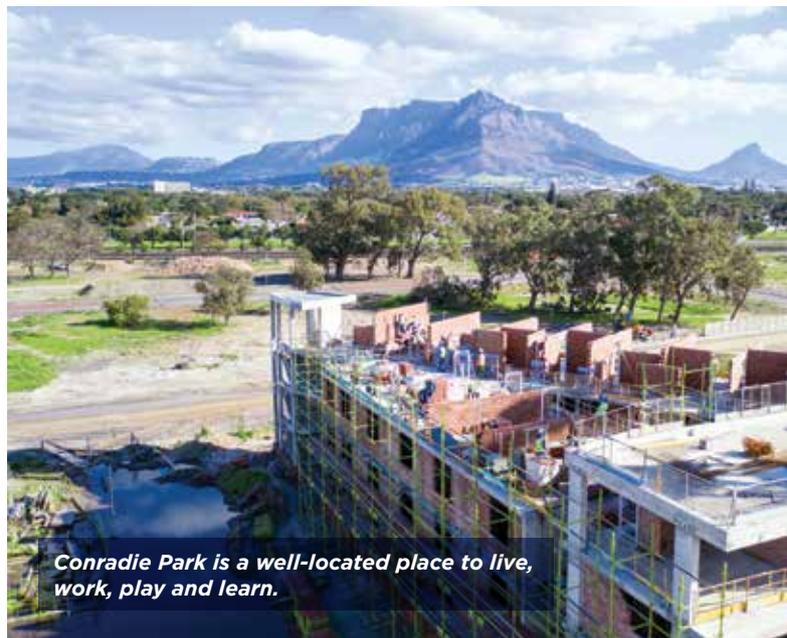
An emerging live-work-play-learn environment at Conradie Park.



The provision of certain bulk services is grant-funded to enhance affordability.



Conradie Park has good access to road and railway transport options.



Conradie Park is a well-located place to live, work, play and learn.

For you, the citizen, this means better opportunities to live, work, play and learn on well-located land.

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The Department of Transport and Public Works tirelessly pursues the delivery of infrastructure and transport services that is: inclusive, safe and technologically relevant, seeking to heal, skill, integrate, connect, link and empower every citizen in the Western Cape, driven by passion, ethics and a steadfast commitment to the environment and our people as our cornerstone. Our ultimate goal remains to create enabled communities living dignified lives #JUSTdignity.



**Western Cape
Government**