

ONTRACK



First Conradie social housing units handed over

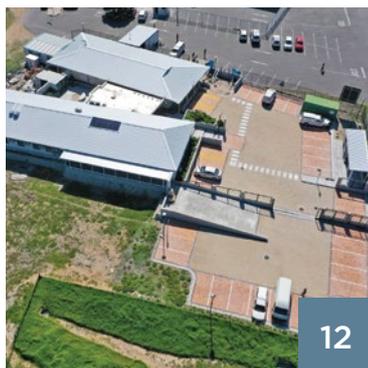
Blue Dot minibus pilot project continues to shine

Ever-increasing Western Cape Government property efficiency

Contractors receive their training and mentoring certificates

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VISION:
Enabled communities leading dignified lives.
#JUSTdignity.

MISSION:
The Department of Transport and Public Works tirelessly pursues the delivery of infrastructure and transport services that is: inclusive, safe and technologically relevant, seeking to heal, skill, integrate, connect, link and empower every citizen in the Western Cape, driven by passion, ethics and a steadfast commitment to the environment and our people as our cornerstone. Our ultimate goal remains to create enabled communities living dignified lives **#JUSTdignity.**

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Please send us your feedback and suggestions.

MESSAGE FROM JACQUI GOOCH, HEAD: TRANSPORT AND PUBLIC WORKS



Premier Alan Winde delivered his State of the Province Address (SOPA) on 15 February 2022. I was extremely proud when the Premier listed some of the achievements by the Western Cape Government (WCG), many of which were wholly or partially created by our Department of Transport and Public Works (DTPW). Every

one of our staff members made a contribution to this department's achievements to the benefit of the people of our province. All of this brings us closer to the DTPW's vision of "Enabled Communities Leading Dignified Lives" **#JUSTdignity**.

However, as the saying goes, change is the only constant. During the SOPA, the Premier also spoke about:

- merging the Department of Human Settlements with certain components of DTPW, including the WCG's property portfolio and DTPW's road programmes to create a new infrastructure department;
- taking forward the establishment of a Schedule 3 infrastructure entity; and
- establishing a new department responsible for mobility, which will include DTPW's transport programmes, such as our financial support to bus and taxi services, our Blue Dot Taxi pilot, our transport regulation mandate, and our extensive traffic management operations.

It is the vision of the Premier that the new infrastructure department will work with local governments in the Western Cape, the national government, as well as the private sector to help ensure that the WCG collectively completes quality, catalytic infrastructure projects that will help create jobs in an inclusive way.

The Premier envisages that the new mobility department will work with local governments and the Passenger Rail Agency of South Africa (PRASA) to find specific, innovative strategies to improve mobility in the Western Cape, especially in the greater Cape Town area.

Premier Winde has undertaken to embark on a detailed consultation programme with all stakeholders, and to provide regular updates both internally and to the public, so that this process is efficient, fair and transparent.

MESSAGE FROM PROVINCIAL MINISTER DAYLIN MITCHELL



Last year, I assumed office as the Executive Authority of the Department of Transport and Public Works (DTPW) which has an extensive portfolio that directly or indirectly touches the life-journeys of all our citizens. I am committed to building on the DTPW's Massive Transformative Purpose (MTP) of Enabled

communities leading dignified lives, **#Justdignity** which places the citizen at the centre of delivery. This is at the heart of the Department's vision and strategy. This vision is underpinned by a high level of ethical conduct, adherence to good governance standards, delivery of quality services, and environmental sustainability.

The global response to climate change is accelerating, and leading countries have made challenging commitments towards reducing carbon emissions and becoming carbon-neutral. South Africa is committed to a just transition towards a low carbon economy and a climate-resilient society in a manner that does not impede socio-economic development, is socially just and results in an increase in sustainable jobs - as expressed in the National Development Plan 2030 (NDP). In the Western Cape, and specifically in this Department, we are committed to sustainability and accepting responsibility for our part in the required global response. The broad goal of this sustainability is encapsulated in Sustainable Development Goal (SDG) 13 - to take urgent action to combat climate change and its impact.

DTPW's success in the delivery of various projects and programmes that drive greater sustainability and more resource efficiency is striking and highly commendable, but more needs to be done. We must manage our portfolio of land and buildings in a way that maximises its use, and does so in the most efficient, effective and sustainable way possible.

In this issue, you can read about the 10th edition of the Property Efficiency Report. This shows the meaningful strides the DTPW has made over ten years towards reducing its water and electricity consumption, and increasing the overall sustainability of what we do as a department.



Premier Alan Winde launches the social housing units at Conradie Park

First social housing units at Conradie Park handed over

Premier of the Western Cape Alan Winde, Provincial Minister of Transport and Public Works Daylin Mitchell, Provincial Minister of Human Settlements Tertuis Simmers, and City of Cape Town Mayoral Committee Member for Human Settlements Malusi Booi handed over the first of 432 social housing units at the R3 bn Conradie Park mixed-use, mixed-income development on 4 February 2022. Construction of the first phase of the social housing part of the project started in August 2020. Sixty-six units were handed over on the day, and the balance of 432 social housing units are expected to be occupied in April 2022.

Conradie Park is a partnership between Concor and the Western Cape Government. The 22-hectare former Conradie Hospital site in Pinelands was identified as a suitable location for the provincial government to pilot its Better Living Model of helping to address spatial inequality through enabling the private sector to develop well-located, residentially led, mixed-use, mixed-income places where people can live, work, play and learn.

When Conradie Park is complete, it will provide a total of 3 500 mixed-income housing opportunities close to the Cape Town city centre, as well as numerous businesses, two affordable private schools, two crèches, an early childhood development centre, an aspirational convenient retail centre, a business hotel, medical facilities, a dog day-care centre, a town square and community centre, a number of pocket-parks, and a 22 000m² linear park.

Premier Winde said, “The handover of the first social housing units in Conradie Park development is reason to celebrate, and a day we have all looked forward to. Located between Pinelands, Maitland, and Goodwood, the project includes residential, commercial and retail

properties. It will play a pivotal role in addressing apartheid spatial planning by providing social-housing close to economic opportunities in our city. Because of its proximity to the Cape Town CBD, it will allow commuters to travel quicker and easier. It will give children the opportunities to access schools and libraries nearby, and it will enable jobseekers to pursue the many opportunities on offer in our city. It is also an important investment in infrastructure at a time when we need to kick-start our economy and recover from the COVID-19 pandemic.”

Provincial Minister Mitchell said: “Today we are celebrating the realisation of projects that integrate our communities. It has not been an easy road to travel to get to this point, but we made it through the hard work of our dedicated team over the past few years. Infrastructure projects such as the Conradie development are critical enablers of not only our economy and of our efforts aimed at moving beyond the current economic crisis, but also of connecting and enabling our communities to access opportunities with dignity. I am pleased with the progress made thus far. This is the beginning of many good things to come.”

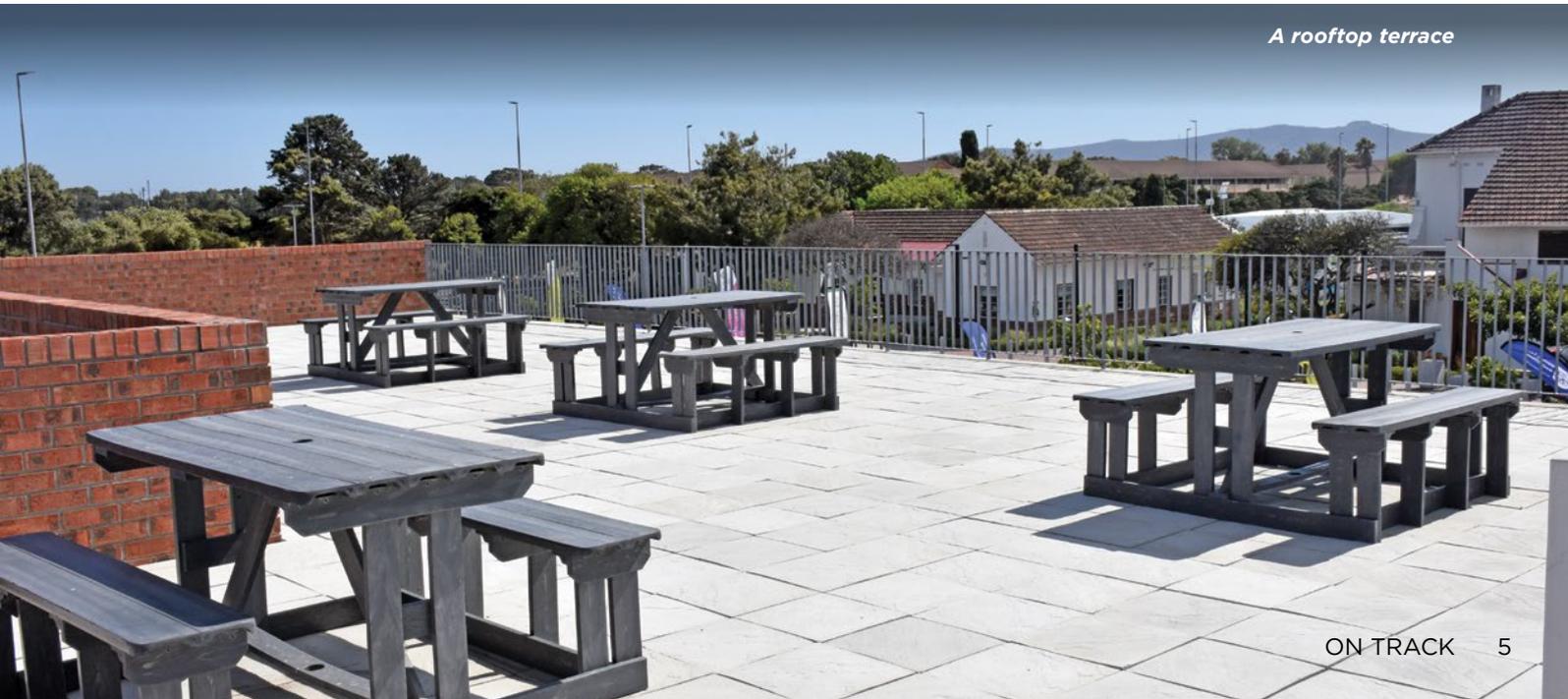
Provincial Minister Simmers said, “The more we create affordable housing opportunities close to economic opportunities, the more we can address the significant housing needs that exist in the Western Cape. The reality is that there are many residents who require assistance from the State, but due to their household income being above the R3 500 threshold, they do not qualify for full State assistance. The realisation of these types of housing opportunities, therefore, allows us to assist our people with a dignified and affordable home that also enables them to have better access to the economy. Today we’re demonstrating what a caring government does for its people.”



One of the new residential blocks



A rooftop terrace



Ever-improving WCG property efficiency

In the 2020/21 financial year, the Western Cape Government's (WCG) electricity consumption decreased by 26%, and its water consumption declined by 24%. Over the last five years, the WCG's water consumption has fallen by a massive 54% and electricity consumption by 31%. About 5% of the electricity consumed by the WCG comes from solar photovoltaic self-generation sources, providing cost savings of R3.6 m in 2020/21, and R12 m over the last five years.

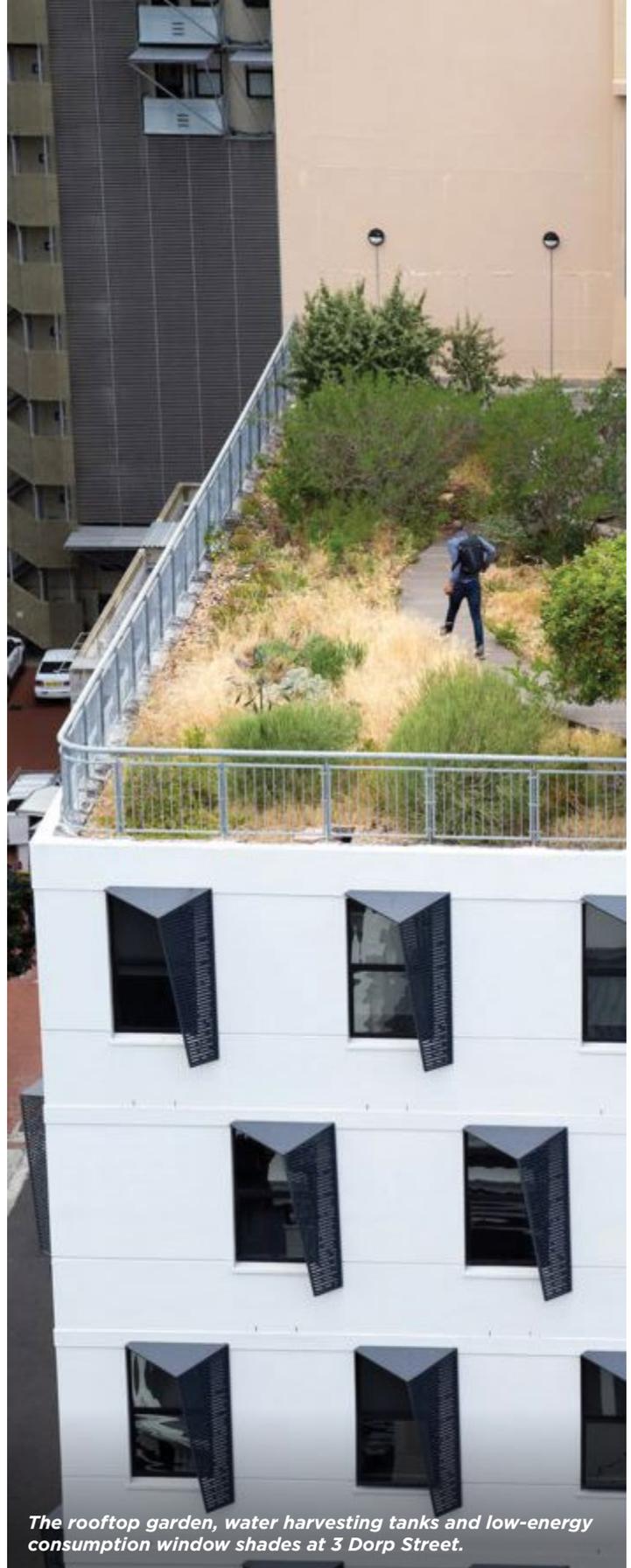
The average desk space per employee in 2020/21 increased to 20 m² from 19 m² in the previous year, mainly because COVID-19 safety regulations require increasing the distance between desks.

These are some of the key findings of the 10th annual Department of Transport and Public Works Property Efficiency Report (PER) for the period 1 April 2020 to 31 March 2021. The 2020/21 PER is a study of environmental performance (water and electricity use, and recycling), space utilisation (space per employee) and operating costs in 36 buildings of over 1 000 m² used by WCG departments. The total floor area of the study portfolio is 209 210 m². Twenty-six of these buildings are owned by the provincial government, and 11 are leased.

The publication of the PER demonstrates the ongoing commitment of the DTPW, as the custodian of the WCG's immovable assets, to transparency and to improving the efficiency, effectiveness and sustainability of its property holdings. In this context, efficiency refers to cost and utilisation, effectiveness refers to workplace productivity and operability, and sustainability refers to energy and water consumption, and waste recycling.

The operating cost for WCG buildings in the study period was R90/m², 42% higher than the private sector South African Property Owners' Association (SAPOA) benchmark of R63/m². This increase was due to various maintenance projects undertaken before and during COVID-19, as well as costs directly associated with responding to the pandemic. Total occupancy costs per square metre increased by nearly 19% over the reporting period, although WCG costs were 19% less than the SAPOA benchmark.

The COVID-19 pandemic had a clear impact on office



The rooftop garden, water harvesting tanks and low-energy consumption window shades at 3 Dorp Street.

building efficiencies. Many employees who could work from home were doing so, and building occupancy was at an all-time low. However, the fall in electricity and water consumption was not as steep as might be expected because, even though most WCG buildings were not fully occupied for much of the time, they continued to use lights, heating, cooling, and ventilation systems.

As its name suggests, the Green Building at Karl Bremer Hospital has many green features.



The Green Building's heating, ventilation and air conditioning system makes use of leading edge energy-saving technology.





Blue Dot minibus taxi pilot project update

DTPW's Blue Dot minibus taxi (MBT) pilot project has been reshaping public transport in the Western Cape since it went live on 15 May 2021. It comprises an incentive programme to reward improved driving behaviour and passenger service quality, a set of steps to formalise the MBT industry in the province, and active measures to reduce illegal operations and violent conflict in the industry.

The MBT industry is of immense importance to the Western Cape. MBTs transport almost one million passengers a day in the province, undertake 75% of all passenger trips, and generate approximately R9 bn in revenue every year. The industry comprises about 10 000 small businesses which employ an estimated 40 000 people. MBTs support 37% or R200 bn of provincial gross domestic product.

Despite its massive contribution to South Africa's economy, the MBT industry only receives about 1% of national public transport funding. Unlike Metrorail, Golden Arrow Bus Services and the MyCiTi bus service, Western Cape MBTs operate without any operational subsidy.

The performance of Blue Dot MBTs is measured using a 5-star rating system. The better the performance, the more stars a participant achieves, and the higher the incentive payment. Performance is monitored using the onboard tracker, on-the-ground field monitors, and user feedback via cellphone. To earn an incentive, operators must first meet rigorous eligibility requirements. DTPW has been working closely with the industry to support participants to meet these requirements.

Since the pilot commenced, over 500 participating operators have met the eligibility requirements for incentive payments, including possession of a valid operating licence, completion of Blue Dot training, and tax compliance. Over 850 drivers have met driver eligibility requirements, including registration, completion of Blue Dot training and possession of a valid professional driving permit. Almost 850 vehicles have met the eligibility requirements, including being branded, roadworthy, fitted with a tracker, and passing a safety inspection. Registered Blue Dot drivers are required to tag in every day and provide a minimum level of service in order for the incentive

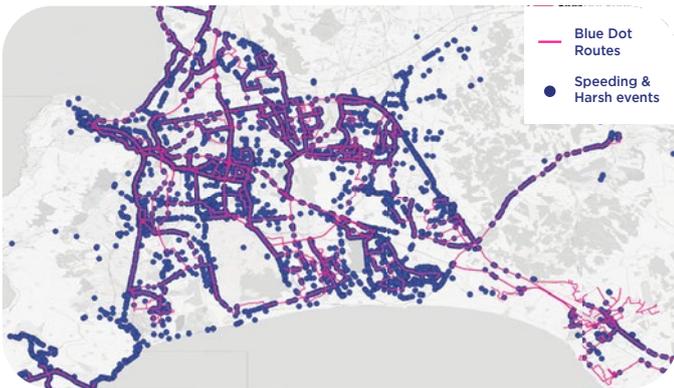
to be earned. This helps to boost safety by ensuring that Blue Dot MBTs are driven by trained and licensed drivers.

Poor driving behaviour is deeply entrenched in the MBT industry, and Blue Dot aims to shift this behaviour over time. Through a combination of the pilot's financial incentives, regular communication with participants, and ongoing training and capacity building, there is evidence of positive behaviour change. Among Blue Dot taxis that have met the eligibility requirements, the average number of stars earned per vehicle increased steadily between June and November 2021. Some regions are performing particularly well, with the average number of stars earned per vehicle increasing from 2 to 4 stars (out of 5) between June and November 2021. Similarly, the number of speeding and harsh driving events declined by more than one-third between June and November 2021. This shows that Blue Dot is going from strength to strength. Improving MBTs through Blue Dot is a vital part of the broader Western Cape Economic Recovery Plan and is at the core of DTPW's plans to improve public transport for the people of the province.

BLUE DOT'S ACHIEVEMENTS - SO FAR



Established an incentive programme which rewards participants for good performance



Monitoring 3M kilometres monthly across 150 routes



Nearly 850 taxis now meet eligibility requirements which includes being branded, fitted with a tracker and passing a safety inspection

850+

drivers now meet eligibility requirements. This includes registration, possession of a valid professional driving permit and completion of Blue Dot training

500+

participating operators have been successful in meeting eligibility requirements to earn rewards since the project commenced. Criteria includes possession of a valid operating license as well as completion of Blue Dot training and tax compliance

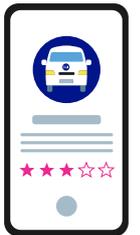
Signed up entire provincial taxi leadership to an improvement initiative



Created 8 regional taxi companies to cover the entire taxi industry in the province



Established a first-of-its-kind user feedback platform for taxi passengers and other road users with over 25,000 ratings to date



There has been a significant increase in tax compliance, with the number of tax compliant operators almost doubling during the course of the project

The number of **speeding and harsh driving events decreased** by more than one third between June–November 2021



Blue Dot drivers are required to tag-in every day and provide a minimum level of service on licensed routes. This helps ensure that **Blue Dot taxis are driven by trained, licensed drivers** and also promotes better route adherence in order to improve safety.

Education **Infrastructure update**

DTPW is responsible for building and refurbishing school infrastructure for the Western Cape Education Department (WCED). Our infrastructure and maintenance projects provide high-quality teaching and learning facilities, and help to meet the growing demand for schooling. For you, the citizen, this means better access to school education opportunities. This helps to give effect to our vision “enabled communities leading dignified lives. **#JUSTdignity**”.

It is important to keep tabs on the condition of schools so that scheduled maintenance can be done in good time. DTPW uses the following condition rating system: C1=very poor; C2=poor; C3=fair; C4=good and C5=excellent. Timeous infrastructure investment seeks to improve educational outcomes and do necessary maintenance, especially on components with a condition grading below C3.

A number of recent maintenance projects are improving the appearance of schools and helping to create a physical environment that is conducive to teachers wanting to teach and learners wanting to learn. This is expected to improve educational outcomes in WCED facilities.

Muizenberg High School

DTPW is currently working on a R13.4 million preventative maintenance project at Muizenberg High School. The project is expected to be complete in May 2022.

The project was made possible by special Provincial Treasury grant to enhance safety at schools and to create employment to help mitigate the impact of the COVID-19-related economic downturn. The project created seven short-term Expanded Public Works Programme employment and skills training opportunities and an overall total of 50 jobs.

A major challenge came halfway through the project when a new occupational health and safety regulation was passed to disallow work on items manufactured of asbestos. This prompted the team to replace the entire roof instead of servicing it. Many hours of work went into adding this element to the scope of works, and the work required close cooperation with the school in order to ensure the school remained functional while the roof was being replaced.



Montagu Drive Primary School

In March 2022, DTPW completed work on a R6.5 million preventative maintenance project at Montagu Drive Primary School in Mitchells Plain. The school's critical roof, plumbing and electrical systems were examined to determine maintenance priorities. General building repairs and maintenance was done to electrical, mechanical and fire safety systems at the school.

The project was made possible by special Provincial Treasury grant to enhance safety at schools and to create employment to help mitigate the impact of the COVID-19-related economic downturn. The project created six short-term Expanded Public Works Programme (EPWP) employment and skills training opportunities and an overall total of 35 jobs.



The project faced challenges when it came to repairing the asbestos fibre cement roof sheeting at the school. Initial scoping indicated the roof would be patched and certain sheets replaced. However, due to the age and fragility of the sheets, this was unfeasible. The project scope was changed to install a new Klip-Lok Zincalume metal roof. This has improved the school's appearance and helps to make it a valued community asset.



Worcester art training facility

DTPW recently finished work on a R23.8 million general building repairs project at the EMDC Vodacom Centre art training facility in Worcester in the Western Cape Education Department's Cape Winelands Education District.

The project aimed to improve

the appearance and functionality of the centre. The scope of the project was preventative essential maintenance including maintenance of roofs; servicing or replacement of windows, doors, shopfronts, roller shutter doors, gates and defective ceilings; servicing or replacement of sanitary fittings; repair work to existing finishes such as plaster; paintwork and tiling to walls and

floors; repairs or replacements of electrical fittings, mechanical fittings, and fire services and necessary remedial works to provide teachers with a state-of-the-art training facility.

The project created a total of 91 short-term employment and skills training opportunities over a period of 19 months.



Update on Health Infrastructure activities

The Department of Transport and Public Works delivers high-quality construction, upgrading and maintenance of health facilities across the Western Cape. Our fit-for-purpose infrastructure assists the provincial Department of Health to provide patient-centred care that people can rely on. For you, the citizen, this means better opportunities to access high-quality public health care. This helps to give effect to our vision “enabled communities leading dignified lives. #JUSTdignity”.

Gansbaai Clinic

A R31.9 m programme to extend and upgrade the Gansbaai Clinic for the Western Cape Department of Health is expected to be complete in April 2022.

Gansbaai is a fishing village 43km from the nearest hospital in Hermanus. The area has a high incidence of tuberculosis with about 500 patients a month receiving treatment. The clinic currently provides primary health care services to an average of 3 500 people a month. The existing building had become too small to accommodate the needs of a growing population.

Once the upgraded facility is complete, it will provide the full package of primary health care in the form of clinical, basic emergency, pharmacy, oral health, rehabilitation, woman and child health, chronic disease and infectious disease health care services.

Contractors who are awarded large DTPW construction contracts are required to make use of local labour, targeted subcontractors, and targeted suppliers and manufacturers of goods and services. By the end of the contract, the work will have provided 2 000 person-days of work for skilled workers, 3 500 person-days for semi-skilled workers, and 5 500 person-days for unskilled workers.

Fifteen local labourers will benefit from participating in a skills training programme. Targeted subcontractors will have received R2.1 m worth of work, targeted suppliers and manufacturers R930 000 in procurement, and target local labourers R1.2 m in wages.

New Knysna Forensic Pathology Laboratory

A R34.1 m DTPW project for the Western Cape Department of Health to build a new forensic pathology laboratory at the Knysna District Hospital is expected to be complete in June 2022. The new laboratory will replace the old facility located at the South African Police Service station which is not suitable for extensions or refurbishments.

By the end of the contract, 20% of the contract value will have been spent on targeted building subcontractors and 5% will go to targeted suppliers and



manufacturers. The project will have created a total of 1 020 person-days of work for skilled local labourers, 1 700 for semi-skilled workers, and 4 080 for unskilled workers. Fifteen days of training will be provided to ten labourers from the Knysna area in skills such as bricklaying, carpentry, plumbing and painting.

Murraysburg Ambulance Station upgrade

A R3.6 m DTPW project for the Western Cape Department of Health to upgrade and extend the Murraysburg Ambulance Station is expected to be completed in August 2022. The existing ambulance station in the town will be moved into the Murraysburg Hospital storeroom, and a wash bay that meets health standards will be constructed on the site. A new hospital storeroom will be built. By the time the contract is complete, R2.1 m will have been spent on targeted contractors and suppliers. One woman and one youth will benefit from the work that is created on the project.

Pearly Beach Clinic maintenance

A R1 m project to perform general maintenance and build a universal access ramp at the Pearly Beach Clinic is due to be complete in June 2022. Approximately R570 000 will be spent on targeted contractors and suppliers. One unskilled woman and one unskilled youth will have short-term employment on the project.

Contractors receive their **training and mentoring certificates**

Two groups of emerging contractors who successfully completed training and mentoring provided through the DTPW Contractor Development Programme (CDP) were proud to receive their certificates of completion at a ceremony held in Cape Town on 18 February 2022. The CDP is part of the Expanded Public Works Programme (EPWP).

The first group to receive certificates had been through an intensive 20-month mentoring and training programme for Construction Industry Development Board (CIDB) Grade 3 to 5 contractors in August last year. This programme consisted of four weeks of in-class training and a 16-month on-site mentoring programme.

Twenty-one contractors started the course in September 2019 but, due to the COVID-19 pandemic and the associated National State of Disaster, the programme was temporarily halted and the course was extended by three months to make up for lost time. Due to unforeseen circumstances, three of the contractors dropped out and 18 contractors completed the course, seven of them women and the balance men.

The contractors showed significant growth during the programme. One of the participants, Ragiema Williams, said “This programme has been amazing, we as contractors are equipping and upskilling ourselves with the knowledge to take our business to the next level.”

This success of the programme is substantially due to the industry mentors who had been assigned to specific contractors. Nine companies were appointed to provide mentoring in terms of a three-year framework contract that will run until July 2023, each of



Two groups of proud contractors who successfully completed their mentoring and training programmes received their certificates on 18 February 2022.

which mentored three contractors.

The service providers are: Amaza Civils, Neil Sobotker, Virtual Consulting, Cap Consulting, MBSA Consulting, Mngoma and Seedat, Philip Crowson, Inkanyiso Consulting, and Deeds Consulting.

The second group to receive certificates were 26 contractors who had completed a four-week skills training provided by the Academy of Construction Skills (ACS) that included content on tendering for

construction projects and managing construction resources. This group embarked on their mentoring programme in December 2021 and are expected to complete the full programme in 2023.

Supporting emerging contractors has a broader job creation benefit. People who live in areas where construction and maintenance projects underway receive preference for the short-term EPWP job opportunities that are created through DTPW contracts.

An interview with top traffic officer graduate **Jemima Green**



In December 2021, you graduated cum laude from the year-long Further Education and Training Certificate: Traffic Law Enforcement course held at Gene Louw Traffic College. You also received the Top Achiever Awards in the Dangerous Goods, Loads, Legal and National Road Traffic Act Unit Standards categories, and also won the Top Academic Achievement trophy. You are an inspiring role model for others who want to become traffic officers. We want to find out more about your story and what motivates you.

Why did you want to become a traffic officer? What was your key motivation?

I worked closely with traffic officers at a weighbridge for more than ten years. By controlling overloading, we help to maintain the structure of the road. I developed a passion for the work and wanted to do more to ensure that people are safe on our roads. I applied four times and was only accepted on the fourth try.

What is your key message to the people who use our roads?

Adhere to the rules of the road. Take note of the next person because that person also has a family waiting for him or her. When traveling long distances, stop every two hours to stretch your legs or get some fresh air or close your eyes, then you can continue your journey.

Do you have friends or family members who were traffic officers? If so, tell us about them.

I don't have any friends or family in the Department, only colleagues.

How did you keep yourself motivated to win so many top awards?

I was there for a reason and that is to make a success of my life. Not to disappoint the people who believe in me, especially my daughter. Not to get distracted. God gave me my breakthrough and all thanks to Him I was successful in everything I have done.

How do you see yourself making a difference in the world? What do you love about your job?

Communicating with a variety of people to educate the public about the rules of the road. Working with my team and exchanging ideas. The interesting part is that you learn something every day.

Being a traffic officer can be dangerous. How do you keep yourself safe?

Being highly vigilant and being prepared for anything because you don't know what vehicle you may pull over. We are always partnered up to cover each other.

How do you spend your time when you are not in uniform?

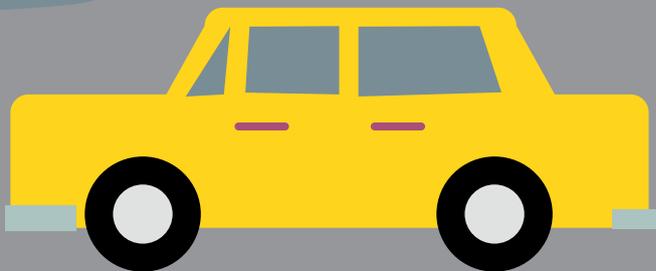
I am a family person, so I love spending time with my family. When the cooking bug bites, my daughter and I bake something that comes to her mind. On Sundays we go to church to give thanks to the Lord for everything.

Walking safely on roads means:

Be visible! Always wear bright colours so drivers can see you.

Always walk on pavement.

If there is no pavement, make sure to walk as far from oncoming cars as you can.



Remember:

Road are not playgrounds! Do not play on the road. The safest place to play in in the park, in your backyard or behind a closed gate.



Western Cape
Government

FOR YOU

Transport and
Public Works

Gender-Based Violence

Let's stand as **ONE VOICE** united against Gender-Based Violence.

For help call the Gender-Based Violence command centre 0800 428 428 or **SEND A PLEASE CALL ME TO *120*7867#**



WHAT HAPPENS WHEN YOU CALL?



Calls are answered by a social worker.



Your call is directed to SAPS or a field social worker who will help you further.



If you need to be discreet, they will work with you to ensure your safety.



From there, they can help get you to safety, assist with legal steps (divorce, medical checks, etc.) or mediate disputes.

HELPFUL CONTACT NUMBERS

| Organisation | Contact Number |
|--|------------------------------|
| Gender-Based Violence Command Centre | 0800 428 428 |
| Department of Social Development | |
| Toll-free line | 0800 220 250 |
| Metro North | 021 483 7673 |
| Metro East | 021 812 0921 or 021 360 4200 |
| Metro South | 021 763 6200 |
| Cape Winelands | 023 348 5300 |
| Eden Karoo | 044 814 1687 |
| West Coast | 022 713 2272 |
| National Shelter Movement (24 hour line) | 0800 001 005 |
| Police | 10111 |
| SASSA | 0800 60 10 11 |
| The Human Trafficking Resource Line | 0800 222 777 |
| Childline | 116 |

2021



Western Cape Government

Social Development

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