

QUARTERLY PERFORMANCE REPORTS: 2015/16 - 1st Quarter
Western Cape
Entity: WCGRB

| Programme / Sub programme / Performance Measures | Target for 2015/16 as per Annual Performance Plan (APP) | 1 st Quarter Planned output as per APP | 1 st Quarter Preliminary output |
|---|---|---|--|
| QUARTERLY OUTPUTS | | | |
| Programme 1: Board and Administration | | | |
| 1.1 Board | | | |
| Number of licences (in respect of Operators and Shareholders) to be considered for approval | 1 400 | 350 | 454 |
| Number of meetings to give effect to statutory mandate | 35 | 9 | 12 |
| Number of legislative amendments considered | 1 | 0 | 0 |
| 1.2 Executive | | | |
| Percentage of licence applications recommended for approval approved within 1 week of receipt of recommendation | 90% | 95% | 92% |
| Number of awareness programmes conducted | 2 | 0 | 0 |
| Number of meetings attended to give effect to statutory requirements | 42 | 10 | 16 |
| 1.2.1 Legal services | | | |
| Number of legal opinions drafted | 60 | 15 | 16 |
| Number of reviews of the Western Cape Gambling and Racing Act, 1996 | 1 | - | 0 |
| 1.2.2 Human Resource | | | |
| Annual review of HR policies and processes | 1 | - | - |
| Workplace Skills Plan submitted | 1 | - | - |
| Number of relevant fora to be attended | 19 | 5 | 5 |
| 1.3 Administration and Finance | | | |
| Number of Policies reviewed and submitted to CEO for recommendation to Board | 3 | - | - |
| Number of procedure manuals reviewed and submitted to CEO for approval | 2 | - | - |
| Number of Board and Committee meetings where secretariat services are provided | 35 | 9 | 12 |
| Programme 2: Licensing | | | |
| 2.1 Percentage of new applications received processed within 30 days of receipt | 80% | 80% | 73% |
| 2.2 Percentage of renewal applications received processed within the 3 month renewal period | 95% | 95% | 96% |
| Programme 3: Gambling and Betting Compliance | | | |
| 3.1 Number of compliance assessments conducted at Casinos, Route Operators, LPM Sites, manufacturers, Bookmakers, Bookmaker premises, Totalisator and Totalisator premises as well as establishments where there are allegations of illegal gambling | 1 150 | 265 | 269 |
| Programme 4: Information Technology | | | |
| 4.1 Maintain current information technology systems (hardware, software and network infrastructure) | 2 281 | 571 | 646 |
| 4.2 Optimise service availability and security across the office of the Board through scheduled preventative activities and knowledge empowerment | 52 | 13 | 13 |

Information submitted by: DR M Matsapola

Telephone No.: 021 480 7405