



# SAPS Tourist Safety Tips

## Dear Visitor

As a guest in South Africa, your enjoyment and well-being are of the utmost importance to us. We want your visit to be special, we want you to leave with lovely memories and we hope you will return over and over again.

As in other countries, there are a few universal safety precautions you should keep in mind in South Africa to ensure that your stay is as pleasant and safe as possible.



## AT THE AIRPORT

- ♦ Make sure your bags and luggage have locks and name tags.
- ♦ Watch out for staged mishaps, like someone bumping into you or spilling a drink. This could be a ploy to divert your attention and steal your bag or passport.
- ♦ Do not allow people to tamper with your bags.
- ♦ When seeking directions, proceed to marked information counters only.



## AT THE HOTEL, GUESTHOUSE OR OTHER ACCOMMODATION

- ♦ Report any suspicious, unattended luggage or parcels to the personnel at reception.
- ♦ Never leave your luggage unattended unless it is locked away in your room.
- ♦ Store valuables in the safety deposit box.
- ♦ Keep your room locked.
- ♦ If someone knocks, check who it is before opening the door. Contact reception if you have any reason for concern.
- ♦ Hand your keys in whenever you leave.
- ♦ Make sure that luggage is only given to the bell staff and a receipt is issued for stored luggage.



## ON THE STREET

- ♦ Avoid an ostentatious display of expensive jewellery, cameras, mobile phones and other valuables.
- ♦ Keep your handbag with you and do not leave it unattended.
- ♦ Keep your mobile phone with you and do not leave it unattended.
- ♦ Do not carry large sums of money with you.
- ♦ Exchange your currency at a bank or at the hotel – never exchange it on the street.
- ♦ Carry your wallet in an inside pocket – never in the rear pocket of your trousers.
- ♦ Credit card transactions must be processed in your presence.
- ♦ At night, stay away from dark, isolated areas.
- ♦ It is always better to explore in groups and to stick to well-lit, busy streets.
- ♦ Plan your route beforehand and, as far as possible, do not ask directions from strangers.
- ♦ A police officer or traffic officer will be happy to direct you if you get lost.
- ♦ Should you want to call a taxi, your hotel or nearest tourism information office can recommend a reliable service.



## IN YOUR VEHICLE

- ♦ Plan your route in advance.
- ♦ Keep the doors locked and wind the windows up at all times.
- ♦ Do not leave your mobile phone or other valuables where they are visible from outside the vehicle.
- ♦ Lock valuable items in the boot (trunk) before your departure.
- ♦ At night, park in well-lit areas.
- ♦ Never pick up strangers or hitchhikers.
- ♦ Do not hitchhike.
- ♦ If in doubt about the safety of an area, phone a police station for advice and help.
- ♦ Make sure you have the number of the vehicle rental company at hand in case you get stranded. Also make use of tourist information offices available in most towns.



## INFORMAL BUSINESS DEALS

- ♦ Do not become a victim of advance fee fraud, known as “419 letter scams”. When considering whether or not to enter into a business transaction with foreigners who reside in South Africa, check the credentials of the persons or business and establish whether the business exists and whether it is legitimate.
- ♦ It is strongly advised that you consult the Commercial Branch of the South African Police Service about any enquiries regarding transactions purportedly originating from South African government agencies or financial institutions.



## Procedure to be followed when you wish to blacklist your stolen mobile phone

Inform your network provider of your loss:

**Cell C:** 140 from Cell C numbers or **084 -140** from other cellphone networks.

**MTN:** 173 (pre-paid) or **808** (contract) from MTN numbers or **083 -1 -173** from a land line or other cellphone networks.

**Vodacom:** 111 from a Vodacom number or **082-111** from a landline.

You will receive a reference number to prove that your cellphone has been blacklisted. Report the loss of your cellphone to your nearest police station by providing the reference number of your black-listed cellphone.

The police will register a case



## USEFUL TELEPHONE NUMBERS

South African Police Service  
Emergency Number.....**10111**  
Crime Line (report criminal activity  
anonymously).....**32211**  
Mobile phone emergency number  
.....**112**  
Netcare (ambulance services)  
.....**082 911**  
ER 24 (ambulance services)  
.....**084 911**  
Commercial Branch, SA Police  
Service.....**012 393 2473**





**AIRPORTS**  
 OR Tambo International Airport (Johannesburg) Police Station  
 .....011 977 5400

King Shaka International Airport (Durban) Police Station  
 .....031 408 9526/8

Cape Town International Airport Police Station  
 .....021 934 0707

Port Elizabeth Airport Police Station  
 .....041 507 7416

# Stadiums, Airports and local police stations

## GAUTENG

Loftus Versfeld Stadium, Pretoria  
 SAPS Sunnyside: 012 422 3600/3685  
 Coca Cola Stadium, Johannesburg  
 SAPS Jeppe: 011 624 6060  
 Soccer City Stadium, Johannesburg  
 SAPS Booyens: 011 433 5223/4  
 Gold Reef City  
 SAPS Booyens: 011 433 5223/4

## LIMPOPO

Peter Mokaba Stadium, Polokwane  
 SAPS Polokwane: 015 290 6577/8

Limpopo Province

## MPUMALANGA

Mbombela Stadium, Nelspruit  
 SAPS Nelspruit: 013 759 1008  
 Kruger National Park  
 SAPS Skukuza: 013 735 9000

## NORTH WEST

Royal Bafokeng Stadium, Rustenburg  
 SAPS Phokeng: 014 566 1856  
 Sun City  
 SAPS Sun City: 014 552 3982

## FREE STATE

Free State Stadium, Bloemfontein  
 SAPS Park Road: 051 507 6031/6

## WESTERN CAPE

Green Point Stadium, Cape Town  
 SAPS Cape Town Central: 021 467 8078/9  
 Cape Town Waterfront  
 SAPS Cape Town Central: 021 467 8078/9

## KWAZULU-NATAL

Moses Mabhida Stadium, Durban  
 SAPS Durban Central: 031 325 4451/2/3  
 Ushaka Marine World  
 SAPS Durban Central: 031 325 4451/2/3  
 Marine Parade (beachfront)  
 SAPS Durban Central: 031 325 4451/2/3

## EASTERN CAPE

Nelson Mandela Bay Stadium, Port Elizabeth  
 SAPS Mount Road: 041 394 6316  
 Addo Elephant Park  
 SAPS Addo: 042 233 8800  
 Board Walk Casino  
 SAPS Humewood: 041 504 5019/20



## YOU CAN IDENTIFY A MEMBER OF THE SOUTH AFRICAN POLICE SERVICE (SAPS) IN THE FOLLOWING WAY:

Members must carry an identification card stating the member's name, rank, service number and photograph.

If in uniform, the member will wear a name badge with the police star on the badge, as well as rank insignia.

You have the right to request members in civilian clothes and members in uniform to identify themselves with their identification cards.

## NAME BADGE and RANK INSIGNIA



## EXAMPLE OF SAPS IDENTIFICATION CARD

