Western Cape Government

Department of Social Development

Western Cape Directory of Services for Victims of Crime and Violence

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Disclaimer

The Department of Social Development is committed to provide a database that is accurate and up to date. Every reasonable effort has been made to compile accurate information for the directory.

The Department of Social Development cannot be held liable for any changes that may have occured after printing the document.

The directory is not a complete and comprehensive reflection of ALL relevant sector entities in the Western Cape, but a working document which is updated regularly and as accurately as possible.

Core services indicated include critical role players within Government (eg. SAPS, Department of Social Development), NPOs currently being funded through the Victim Empowerment Programme of the Department of Social Development as well as a number of registered NPOs and recognised entities delivering services within the field.

Glossary

PEP	Post- exposure prophylaxis
PREP	Pre- exposure prophylaxis
ARV	Anti-Retroviral
STI	Sexually transmitted infection
LGBTQIA+	Lesbians, Gays, Bisexuals, Transgender/ Transsexual, Queer or Questioning, Intersex and asexual or Allied

Emergency/ Toll-Free Numbers

Ambulance	10177
Police Emergency	10111
Crime Stop	0860 010 111
Childline	0800 055 555
Department of Social Development	0800 220 250
The South African National Human Trafficking Resource Line	0800 222 777
HEAL (Halt Elder Abuse Line)	0800 003 081
Stop Gender Violence Helpline	0800 150 150
Safeline	0800 035 553

Helplines and Hotlines

Anger Management Support Group	021- 554 3661	Mon - Fri: 09:00-18:00
Department of Community Safety Complaints Line	021- 483 4332	Mon - Sun: 24 Hours
Department of Education Helpline	0800 202 933	Mon - Fri: 08:00-16:00
Department of Home Affairs Hotline	0800 601 190	Mon - Fri: 07:00-17:00
Department of Social Development Substance Abuse Helpline	0800 121 314	Mon - Sun: 24 Hours
Department of Social Development Toll-free Line	0800 220 250	Mon - Fri: 07:00-19:00
Gay & Lesbian Network Helpline	0860 333 331	Fri - Sun: 18:00-22:00
Gender-Based Violence (GBV) Command Centre	0800 428 428 Please Call Me *120*7867#	Mon - Sun: 24 Hours

Helplines and Hotlines

Legal Aid South Africa Advice Line	0800 110 110	Mon - Fri: 07:00-19:00
Lifeline South Africa	0861 322 322	Mon - Sun: 24 Hours
Medical Response and Paging service	021- 712 6699	Mon - Fri: 13:00-21:00
Mental Health Information Line	0800 21 22 23	Mon - Sun: 08:00-20:00
Missing Children South Africa	072 647 7464	Mon - Sun: 24 Hours
National AIDS Helpline	0800 012 322	Mon - Sun: 24 Hours
National Shelter Movement of South Africa	0800 001 005	Mon - Sun: 24 Hours
Pharmadynamics Trauma Helpline	0800 205 026	Mon - Sun: 24 Hours
People Opposing Women Abuse	011- 642 4345	Mon - Fri: 08:30-16:30
Rape Crisis Cape Town Trust	021- 447 9762	Mon - Fri: 09:00-17:00
Safeline	0800 035 553	Mon - Fri: 09:00-15:00
Safeline Crisis Line	072 367 4588	Mon - Sun: 24 Hours
Safe School Call Centre	0800 454 647	Mon - Fri: 08:00-19:30
Suicide Crisis Line	0800 567 567	Mon - Sun: 08:00-20:00
Trauma Clinic	084 944 9444	Mon - Sun: 24 Hours

VEP Coordinators: Western Cape Government Social Development

SWPD and VEP Coordinator: Western Cape Government Social Development

Directorate:	Restorative Services
Sub-Programme:	Victim Empowerment
Tel:	021– 483 4303
Physical Address:	Western Cape Government Social Development Union House 14 Queen Victoria Street Cape Town

VEP Regional Coordinators: Western Cape Government Social Development

Cape Winelands

Local Offices:	Witzenberg (Ceres); Drakenstein (Paarl); Stellenbosch; Breede Valley (Worcester); Breede River Winelands (Robertson); Theewaterskloof (Caledon); Overstrand (Hermanus); Cape Agulhas (Bredasdorp); Swellendam
Tel:	023– 348 5300

Eden Karoo

Local Offices:	Kannaland (Ladismith/ Caltzdorp); Hessequa (Riversdale); Mossel Bay; George; Oudtshoorn; Bitou (Plettenberg Bay); Knysna; Laingsburg; Prince Albert; Beaufort West
Tel:	044- 801 4300

Metro South

Local Offices:	Athlone; Gugulethu; Philippi; Mitchells Plain; Wynberg; Retreat; Fish Hoek
Tel:	021– 763 6200

Metro North

Municipal Districts/ Primary Towns:	Bellville; Delft; Elsies River; Atlantis; Milnerton; Cape Town; Langa
Tel:	021– 483 7689

Metro East

Municipal Districts/ Primary Towns:	Kraaifontein; Eerste River; Somerset West; Khayelitsha
Tel:	021- 812 0980/ 40/ 80

West Coast

Municipal Districts/ Primary Towns:	Matzikama (Vredendal); Cederberg (Clanwilliam); Bergriver (Piketberg); Saldanha (Vredenburg); Swartland (Malmesbury)
Tel:	022– 713 2272

[A] - DIRECT SERVICES

SAPS Western Cape

SAPS Victim Empowerment Programme Coordinators

CLUSTER	STATION	CONTACT DETAILS
BEAUFORT WEST	BEAUFORT WEST	023- 414 8800
	LAINGSBURG	023- 551 8200
	LEEU-GAMKA	023- 521 8000
	MURRAYSBURG	049- 844 6500
	PRINCE ALBERT	023- 541 8000
BLUE DOWNS	BELHAR	021- 953 8100
	BELLVILLE SOUTH	021- 950 1300
	DELFT	021- 954 9085
	KLEINVLEI	021- 902 8300
	KUILSRIVIER	021- 900 2808
	MFULENI	021- 900 2593
	RAVENSMEAD	021- 933 9015
CAPE TOWN	CAMPS BAY	021- 437 8148
	CAPE TOWN	021- 467 8189
	KENSINGTON	021- 594 7047
	LANGA	021- 695 8045
	MAITLAND	021- 506 9400
	PINELANDS	021- 506 2022
	SEA POINT	021- 430 3747
	TABLE BAY HARBOUR	021- 403 1007
	WOODSTOCK	021- 442 3127
DA GAMASKOP	ALBERTINIA	028- 735 8051
	BARRYDALE	028- 572 8100

SAPS Western Cape

SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
DA GAMASKOP	DA GAMASKOP	044- 606 2222
	GROOT BRAKRIVIER	044- 620 8310
	HEIDELBERG WC	028- 722 1910
	KWANONQABA	044- 606 5613
	MOSSEL BAY	044- 606 2830
	RIVERSDALE	028- 713 8544
	STILL BAY	028- 754 6100
	SUURBRAAK	028- 522 8000
	SWELLENDAM	028- 514 8117
EDEN	CALITZDORP	044- 213 8800
	CONVILLE	044- 803 3314
	DE RUST	044- 241 2050
	DYSSELSDORP	044- 251 8411
	GEORGE	044- 803 4771
	KNYSNA	044- 302 6671
	KWANOKUTHULA	044- 501 4202
	LADISMITH	028- 551 8116
	OUDTSHOORN	044- 203 9007
	PACALTSDORP	044- 803 9110
	PLETTENBERG BAY	044- 501 1957
	THEMBALETHU	044- 802 8912
	UNIONDALE	044- 752 6600
KHAYELITSHA	GORDONS BAY	021- 856 2677

SAPS Western Cape

SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
KHAYELITSHA	HARARE	021- 363 9042
	KHAYELITSHA	021- 360 2371
	LINGELETHU WEST	021- 360 2263
	LWANDLE	021- 845 2164
	MACASSAR	021- 857 7120
	SOMERSET WEST	021- 850 1351
	STRAND	021- 854 9100
MILNERTON	ATLANTIS	021- 571 8547
	DARLING	022- 409 1305
	MALMESBURY	022- 482 7500
	MELKBOSSTRAND	021- 553 8228
	MILNERTON	021- 528 3855
	MOORREESBURG	022- 433 8691
	PHILADELPHIA	021- 972 1613
	RIEBEEK-WEST	022- 461 8100
	TABLE VIEW	021- 520 3300
MITCHELLS PLAIN	ATHLONE	021- 697 9249
	GRASSY PARK	021- 700 3900
	LANSDOWNE	021- 700 9007
	LENTEGEUR	021- 377 5000
	MITCHELL'S PLAIN	021- 370 1661
	PHILIPPI	021- 690 1514
	STEENBERG	021- 702 9021

SAPS Western Cape

SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
MITCHELLS PLAIN	STRANDFONTEIN	021- 370 1506
NYANGA	BISHOP LAVIS	021- 935 9848
	ELSIES RIVER	021- 928 1400
	GUGULETHU	021- 684 2316
	MANENBERG	021- 699 9492
	NYANGA	021- 380 3319
	PHILIPPI EAST	021- 370 1934
	SAMORA MACHEL	021- 380 3475
OVERBERG	BREDASDORP	028- 425 5400
	CALEDON	028- 214 3925
	GANSBAAI	028- 384 0201
	GENADENDAL	028- 251 1011
	GRABOUW	021- 859 7754
	HERMANUS	028- 313 5300
	KLEINMOND	028- 271 8200
	NAPIER	028- 423 8004
	RIVIERSONDEREND	028- 261 8040
	STANFORD	028- 341 0601
	STRUISBAAI	028- 435 6440
	VILLIERSDORP	028- 840 8024
TYGERBERG	BELLVILLE	021- 918 3000
	BOTHASIG	021- 559 9419
	BRACKENFELL	021- 980 5722

SAPS Western Cape

SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
TYGERBERG	DURBANVILLE	021- 970 3826
	GOODWOOD	021- 597 1802
	KRAAIFONTEIN	021- 980 5502
	PAROW	021- 929 7000
VREDENBURG	EENDEKUIL	022- 942 1600
	HOPEFIELD	022- 723 8007
	LAAIPLEK	022- 783 8020
	LANGEBAAN	022- 707 5140
	PIKETBERG	022- 913 8834
	PORTERVILLE	022- 931 8708
	REDELINGHUYS	022- 962 1620
	SALDANHA	022- 714 8315
	ST HELENA BAY	022- 736 8060
	VREDENBURG	022- 703 6440
VREDENDAL	CITRUSDAL	022- 921 8423
	CLANWILLIAM	027- 482 8197
	DORINGBAAI	027- 215 1021
	ELANDS BAY	022- 972 8000
	GRAAFWATER	027- 422 1122
	KLAWER	027- 216 8060
	LAMBERTSBAY	027- 432 8260
	LUTZVILLE	027- 217 4000
	NUWERUS	027- 643 2011

SAPS Western Cape

SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
VREDENDAL	VANRHYNSDORP	027- 219 8020
	VREDENDAL	027- 201 3221
WINELANDS	CLOETESVILLE	021- 888 5940
	FRANSCHHOEK	021- 876 8074
	GROOT DRAKENSTEIN	021- 874 8000
	KLAPMUTS	021- 875 8000
	MBEKWENI	021- 692 5450
	PAARL	021- 827 4084
	PAARL EAST	021- 877 5900
	STELLENBOSCH	021- 809 5049
	WELLINGTON	021- 864 8471
WORCESTER	ASHTON	023- 615 8124
	BONNIEVALE	023- 616 8060/
	CERES	023- 316 8600
	DE DOORNS	023- 356 4031
	MCGREGOR	023- 625 8001
	MONTAGU	023- 614 8300
	P A HAMLET	023- 313 3133
	RAWSONVILLE	023- 349 8300
	ROBERTSON	023- 626 8288
	SARON	023- 240 8000
	TOUWSRIVIER	023- 358 8000
	TULBAGH	023- 230 8100

SAPS Western Cape

SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
WORCESTER	WOLSELEY	023- 231 8028
	WORCESTER	023- 348 8600
WYNBERG	CLAREMONT	021- 657 2302
	DIEPRIVER	021- 710 7302
	FISH HOEK	021- 784 2707
	HOUT BAY	021- 791 8660
	KIRSTNHOF	021- 702 9116
	MOWBRAY	021- 680 9580
	MUIZENBERG	021- 787 3000
	OCEAN VIEW	021- 783 8326
	RONDEBOSCH	021- 685 2476
	SIMON'S TOWN	021- 786 8657
	WYNBERG	021- 799 1404

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SAPS Domestic Violence Act Coordinators

CLUSTER	STATION	CONTACT DETAILS
BEAUFORT WEST	BEAUFORT WEST	023- 414 8818
	LAINGSBURG	023- 551 8200
	LEEU-GAMKA	023- 521 8000
	MURRAYSBURG	049- 844 6500
	PRINCE ALBERT	023- 541 8000
BLUE DOWNS	BELHAR	021- 953 8100
	BELLVILLE SOUTH	021- 950 1354
	DELFT	021- 954 9020
	KLEINVLEI	021- 902 8300
	KUILSRIVIER	021- 900 2803
	MFULENI	021- 528 3800
	RAVENSMEAD	021- 933 9000
CAPE TOWN	CAMPS BAY	021- 437 8148
	CAPE TOWN	021- 467 8027
	KENSINGTON	021- 594 7038
	LANGA	021- 695 8000
	MAITLAND	021- 506 9428
	PINELANDS	021- 506 2022
	SEA POINT	021- 430 3747
	TABLE BAY HARBOUR	021- 403 1007
	WOODSTOCK	021- 442 3127
DA GAMASKOP	ALBERTINIA	028- 735 8050
	BARRYDALE	028- 572 8100

SAPS Western Cape

SAPS Domestic Violence Act Coordinators- Continued

CLUSTER	STATION	CONTACT DETAILS
DA GAMASKOP	DA GAMASKOP	044- 606 2240
	GROOT BRAKRIVIER	044- 620 8310
	HEIDELBERG WC	028- 722 1910
	KWANONQABA	044- 606 5613
	MOSSEL BAY	044- 606 2830
	RIVERSDALE	028- 713 8552
	STILL BAY	028- 754 6100
	SUURBRAAK	028- 522 8000
	SWELLENDAM	028- 514 8117
EDEN	CALITZDORP	044- 213 3320
	CONVILLE	044- 803 3313
	DE RUST	044- 241 8800
	DYSSELSDORP	044- 251 8401
	GEORGE	044- 803 4771
	KNYSNA	044- 302 6671
	KWANOKUTHULA	044- 501 4219
	LADISMITH	028- 551 8100
	OUDTSHOORN	044- 203 9030
	PACALTSDORP	044- 803 9111
	PLETTENBERG BAY	044- 501 1928
	THEMBALETHU	044- 802 8911
	UNIONDALE	044- 752 6600
KHAYELITSHA	GORDONS BAY	021- 856 2677

SAPS Western Cape

SAPS Family Violence and Child Protection Unit (FCS)

AREA	TELEPHONE NUMBER	EMAIL ADDRESS	
Beaufort West Commander: Capt Labuschagne	023- 414 8559 082 522 1070	beaufortwest.fcs@saps.gov.za labuschagne.bp@saps.gov.za	Beaufort-West Leeu Gamka Murraysburg Prins Albert
Bellville Commander: Capt Ngotya	021- 590 1001 082 559 4656	ELSFCS@saps.gov.za	Bellville Bothasig Goodwood Parow
Bishop Lavis Commander: WO Kotze (Acting)	021- 935 9813 082 522 1090	bishoplavis.fcs@saps.gov.za	Bishop Lavis Elsies River Langa
Caledon Commander: Capt Boer	028- 214 3936 082 334 9385	CALEDFCS@saps.gov.za	Barrydale Caledon Genadendal Grabouw Villiersdorp Riviersonderend Suurbrak Swellendam
Cape Town Commander: WO Sonday (Acting)	021- 467 8581 082 34 523	CAPEFCS@saps.gov.za SondayF@saps.gov.za	Camps Bay Cape Town Kensington Maitland Pinelands Sea Point Table Bay Harbour Woodstock
Ceres Commander: Capt Spamer	023- 316 8500 082 522 3198	ceres.fcs@saps.gov.za SpamerJ@saps.gov.za	Ceres Porterville Prins Alfred Hamlet Saron Tulbagh Wolseley
Claremont Commander: Capt Abrahams (Acting)	021- 657 1966 082 522 1072	claremont.fcs@saps.gov.za	Claremont Mowbray Rondebosch
Da Gamaskop Commander: Capt Bestbier	044- 693 3129 082 778 7290	dagamaskop.fcs@saps.org.za	Albertinia Da Gamaskop Groot Brakrivier Heidelberg Kwanonqaba Mossel Bay Riversdal Stilbaai
Delft Commander: Lt Col van Niekerk	021- 918 3699 082 522 1040	DelftFCS@saps.gov.za	Belhar Bellville-South Delft Ravensmead

SAPS Western Cape

SAPS Family Violence and Child Protection Unit (FCS)

AREA	TELEPHONE NUMBER	EMAIL ADDRESS	
George Commander: Capt Ngcongolo (Acting)	043- 803 4621 082 778 7291	george.fcscmdr@saps.gov.za	Conville George Knysna Kwanokuthula Pacaltsdorp Plettenberg Bay George
Hermanus Commander: Capt Hanekom	028- 313 7019 082 522 1014	AbelsE@Saps.gov.za HanekomJW@saps.gov.za	Bredasdorp Gansbaai Hermanus Kleinmond Napier Stanford Struisbaai
Khayelitsha Commander: Lt Col Reyneveld	021- 360 2435 082 334 8370	KhayelitshaFCS@saps.gov.za ReyneveldW@saps.gov.za	Gordon's Bay Harare Khayelitsha Lingelethu-West Lwandle Macassar Mkhaza Somerset-West Strand
Kraaifontein Commander: Capt Rogers	021- 980 5646 082 522 1039	RuseloF@saps.gov.za RogersS@saps.gov.za	Brackenfell Durbanville Kraaifontein
Kuilsrivier Commander: Capt Gradwell (Acting)	082 334 8416	kuilsrivier.fcs@saps.gov.za	Kleinvlei Kuils River Mfuleni
Milnerton Commander: Capt Chetty (Acting)	079 896 9979	ChettyL2@saps.gov.za Milnerton.fcs@saps.gov.za	Atlantis Melkbosstrand Milnerton Philadelphia Table View
Mitchells Plain Commander: Lt Col Nash	021- 376 9889 082 334 8360	mitchellsplain.fcs@saps.gov.za NashT@saps.gov.za	Lentegeur Mitchells Plain Philippi East Strandfontein
Muizenberg Commander: Capt Jacobs	021- 784 2742 082 469 2976	MbuyaV@saps.gov.za JacobsR2@saps.gov.za	Fish Hoek Hout Bay Muizenberg Ocean View Simon's Town
Nyanga Commander: Lt Col Booysen	021- 376 9855 082 301 9851	NyangaFCS@saps.gov.za	Athlone Gugulethu Lansdowne Manenberg Nyanga Philippi Samora Machel

SAPS Western Cape

SAPS Family Violence and Child Protection Unit (FCS)

AREA	TELEPHONE NUMBER	EMAIL ADDRESS	
Oudtshoorn Commander: WO le Roux (Acting)	044- 203 7514 082 778 7293	oudtshoorn.fcscmdr@saps.gov.za	De Rust Dysselsdorp Ladismith Oudtshoorn Uniondale
Paarl Commander: Lt Col Beziek	021 872 3546 082 777 4473	BeziekSA@saps.gov.za PrinslooJJH@saps.gov.za	Malmesbury Mbekweni Paarl Paarl-East Riebeek-West Wellington
Stellenbosch Commander: Capt Wolmarans	021- 809 9165/8 082 469 7214	PoggenpoelID@saps.gov.za WolmaransP@saps.gov.za	Cloetesville Franschhoek Groot Draken-stein Klapmuts Stellenbosch
Vredenburg Commander: Capt Bam	022 714 8320 079 498 6636	HornJ@saps.gov.za BamCJ@saps.gov.za	Darling Hopefield Eendekuil Laaiplek Langebaan Moorreesburg Piketberg Redelinghuys Saldanha Bay St Helena Bay Vredenburg
Vredendal Commander: Capt Tshambu	027 201 3230 082 334 8862	VREDEFCS@saps.gov.za TshambuB@saps.gov.za	Citrusdal Clanwilliam Doringbaai Elandsbaai Graafwater Klawer Lambertsbaai Lutzville Nuwerus Vanrhynsdorp Vredendal
Worcester Commander: Lt Col van der Walt	023 346 5831 082 334 9760	worcesterfcs@saps.gov.za	Ashton Bonnievale De Doorns Laingsburg McGregor Montagu Rawsonville Robertson Touwsrivier Worcester
Wynberg Commander: Capt Abrahams	021 799 1315 082 522 1072	STEENBFCS@saps.gov.za AbrahamsH3@saps.gov.za	Diep River Grassy Park Kirstenhof Steenberg Wynberg

SAPS Western Cape

Position	Contact Details	
Section Commander: Gender-Based Violence and Victim Empowerment Safe Schools Coordinator Lt Col Coetzee	Telephone number Mobile number Email address	021- 590 1009 069 725 3821 CoetzeeT@saps.org.za

CLUSTER NAME: BEAUFORT WEST

Position	Contact Details	
Cluster Commander Beaufort West	Telephone number Fax number Email address	023- 414 8827/ 082 044 8969 023- 414 8807 bwest.cluster@saps.org.za
Station Commander Beaufort West /Nelspoort/ Nieuveld	Telephone number Fax number Email address	023- 414 8826/8865 / 023- 416 1888 079 894 1783/ 082 559 4728 023- 414 8842/3448 / 023 416 1777 BEAUFORTWEST-SAPS@saps.gov.za
Station Commander Laingsburg	Telephone number Fax number Email address	023- 551 8200/ 082 522 3259 023- 551 8210 LaingsburgSAPS@saps.gov.za
Station Commander Leeu Gamka	Telephone number Fax number Email address	023- 521 8001/ 082 850 9573 023- 521 8007 LeeuGamkaSAPS@saps.gov.za
Station Commander Murraysburg	Telephone number Fax number Email address	049- 844 6504/ 082 778 6692 049- 844 0102 MurraysburgSAPS@saps.gov.za
Station Commander Prince Albert	Telephone number Fax number Email address	023- 541 8004/ 082 778 6720 023- 541 8007 PrinsAlbertSAPS@saps.gov.za

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CLUSTER NAME: BLUEDOWNS

Position	Contact Details	
Cluster Commander Bluedowns	Telephone number Fax number Email address	021- 909 9570/ 082 850 9722 021- 909 9567 bluedowns.cluster@saps.gov.za
Station Commander Belhar	Telephone number Fax number Email address	021- 953 8114/ 082 777 4657 021- 953 8105 BelharSAPS@saps.gov.za
Station Commander Bellville South	Telephone number Fax number Email address	021- 950 1309/ 082 778 7004 021- 951 2558 BellvilleSouthSAPS@saps.gov.za
Station Commander Delft	Telephone number Fax number Email address	021- 954 9002/ 082 778 6843 021- 954 1816 DELFT-SAPS@saps.gov.za
Station Commander Kleinvlei	Telephone number Fax number Email address	021- 902 8313/ 082 374 4919 021- 902 8316 KleinvleiSAPS@saps.gov.za
Station Commander Kuilsriver	Telephone number Fax number Email address	021- 900 2854/ 082 334 7605 021- 900 2809 KuilsrivierSAPS@saps.gov.za
Station Commander Mfuleni	Telephone number Fax number Email address	021- 909 9588/ 082 778 7009 021- 909 9516 MFULENISAPS@saps.gov.za
Station Commander Ravensmead	Telephone number Fax number Email address	021- 933 9008/ 082 778 6637 021- 932 8063 RavensmeadSAPS@saps.gov.za

SAPS Western Cape

CLUSTER NAME: CAPE TOWN

Position	Contact Details	
Cluster Commander Cape Town	Telephone number Fax number Email address	021- 467 8110/ 082 559 4661 021- 467 6350 capetown.cluster@saps.gov.za
Station Commander Camps Bay	Telephone number Fax number Email address	021- 437 8153/ 082 778 6616 086 774 6428 CampsBaySAPS@saps.gov.za
Station Commander Cape Town	Telephone number Fax number Email address	021- 467 8037/ 082 559 4586 021- 467 4584 capetowncentral.sc.sec@saps.gov.za
Station Commander Kensington	Telephone number Fax number Email address	021- 594 7023 086 774 6464 KensingtonSAPS@saps.gov.za
Station Commander Langa	Telephone number Fax number Email address	021- 695 8006/ 082 469 2443 021- 695 8004 LangaSAPS@saps.gov.za
Station Commander Maitland	Telephone number Fax number Email address	021- 506 9401/ 082 379 5588 021- 506 9451 MaitlandSAPS@saps.gov.za
Station Commander Pinelands	Telephone number Fax number Email address	021- 506 2116/ 082 411 3351 021- 506 2114 PinelandsSAPS@saps.gov.za
Station Commander Sea Point	Telephone number Fax number Email address	021- 430 3704/ 082 778 6638 021- 439 8484 SeapointSAPS@saps.gov.za
Station Commander Table Bay Harbour	Telephone number Fax number Email address	021- 403 1015/ 082 777 5174 021- 403 1021 TableBayHarbourSAPS@saps.gov.za
Station Commander Woodstock	Telephone number Fax number Email address	021- 442 3101/ 082 469 3096 021- 447 2404 WoodstockSAPS@saps.gov.za

SAPS Western Cape

CLUSTER NAME: CAPE WINELANDS

Position	Contact Details	
Cluster Commander Cape Winelands	Telephone number Fax number Email address	021- 807 4119/ 082 411 4030 021- 883 8637 winelands.cluster@saps.gov.za
Station Commander Cloetesville	Telephone number Fax number Email address	021- 888 5947/ 082 411 2911 021- 888 5950 CloetesvilleSAPS@saps.gov.za
Station Commander Franschhoek	Telephone number Fax number Email address	021- 876 8075/ 082 778 6867 021- 876 8078 FranschhoekSAPS@saps.gov.za
Station Commander Groot-Drakenstein	Telephone number Fax number Email address	021- 874 8002/ 082 778 6872 021- 874 1766 GrootDrakensteinSAPS@saps.gov.za
Station Commander Klapmuts	Telephone number Fax number Email address	021- 875 8000/ 082 469 1815 021- 875 5595 KlapmutsSAPS@saps.gov.za
Station Commander Mbekweni	Telephone number Fax number Email address	021- 868 9905/ 082 778 6516 021- 868 3601 MbekweniSAPS@saps.gov.za
Cluster Commander Paarl	Telephone number Fax number Email address	021- 807 4089/ 082 374 4912 021- 807 4117 PaarlSAPS@saps.gov.za
Station Commander Paarl East	Telephone number Fax number Email address	021- 877 5998/ 082 250 9637 021- 877 5994 PaarlEastSAPS@saps.gov.za
Station Commander Stellenbosch	Telephone number Fax number Email address	021- 809 5109/ 021 889 5761/ 082 334 7525 021- 809 5131 stellenboschsaps@saps.gov.za

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CLUSTER NAME: CAPE WINELANDS - Continued

Position	Contact Details	
Station Commander Wellington	Telephone number Fax number Email address	021- 864 8468/ 082 777 6380 021- 864 8475 WellingtonSAPS@saps.gov.za

CLUSTER NAME: DA GAMASKOP

Position	Contact Details	
Cluster Commander Da Gamaskop	Telephone number Fax number Email address	044- 606 7803/ 082 334 7577 044- 606 7828 dagamaskop.cluster@saps.gov.za
Station Commander Albertinia	Telephone number Fax number Email address	028- 735 8046/ 082 778 6657 028- 735 1938 AlbertiniaSAPS@saps.gov.za
Station Commander Barrydale	Telephone number Fax number Email address	028- 572 1001/ 082 778 6939 028- 572 1018 BarrydaleSAPS@saps.gov.za
Station Commander Da Gamaskop	Telephone number Fax number Email address	044- 606 2229/ 072 580 2490 044- 693 2866 DaGamaskopSAPS@saps.gov.za
Station Commander Groot Brakrivier	Telephone number Fax number Email address	044- 620 8307/ 082 778 7269 044- 620 3031 GrootBrakrivierSAPS@saps.gov.za
Station Commander Heidelberg	Telephone number Fax number Email address	028- 722 8206/ 082 778 6675 028- 722 2925 HeidelbergWCSAPS@saps.gov.za

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CLUSTER NAME: DA GAMASKOP - Continued

Position	Contact Details	
Station Commander Kwanonqaba, Herbertsdale	Telephone number Fax number Email address	044- 606 5611/ 082 778 7305 044- 693 3264 KWANONQABASAPS@saps.gov.za
Station Commander Mossel Bay	Telephone number Fax number Email address	044- 606 2804/ 079 893 9941 044- 691 1779 MosselBaySAPS@saps.gov.za
Station Commander Riversdale	Telephone number Fax number Email address	028- 713 8529/ 079 894 1519 028- 713 8534 RiversdalSAPS@saps.gov.za
Cluster Commander Stilbaai	Telephone number Fax number Email address	028- 754 6100/ 082 778 6724 028- 754 2800 STILBAAI-SAPS@saps.gov.za
Station Commander Suurbraak	Telephone number Fax number Email address	028- 552 8001/ 082 469 1358 028- 552 1740 suurbraak-saps@saps.gov.za
Station Commander Swellendam	Telephone number Fax number Email address	028- 514 8120/ 082 778 6935 028- 514 3050 SwellendamSAPS@saps.gov.za

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CLUSTER NAME: EDEN

Position	Contact Details	
Cluster Commander Eden	Telephone number	044- 803 4410/ 082 778 7915
	Fax number	044- 803 4430
	Email address	eden.cluster@saps.gov.za
Station Commander Calitzdorp	Telephone number	044- 213 8809/ 082 778 6663
	Fax number	044- 213 8821
	Email address	CalitzdorpSAPS@saps.gov.za
Station Commander Conville	Telephone number	044- 803 3325/ 082 778 7313
	Fax number	044- 803 3338
	Email address	ConvilleSAPS@saps.gov.za
Station Commander De Rust	Telephone number	044- 241 2050/ 082 778 6669
	Fax number	044- 241 2184
	Email address	DeRustSAPS@saps.gov.za
Station Commander Dysselsdorp	Telephone number	044- 251 8411/ 082 778 6671
	Fax number	044- 251 8451
	Email address	DysselsdorpSAPS@saps.gov.za
Station Commander George	Telephone number	044- 803 4709/ 082 778 6705
	Fax number	044- 803 4712
	Email address	GeorgeSAPS@saps.gov.za
Station Commander Knysna	Telephone number	044- 302 6614/ 082 778 7309/ 083 565 8462
	Fax number	044- 302 6612
	Email address	KnysnaSAPS@saps.gov.za
Station Commander Kwanokuthula	Telephone number	044- 501 4217/ 082 334 8260
	Fax number	044- 533 2173
	Email address	Kwanokuthula.Saps@saps.gov.za
Station Commander Ladismith / Van Wyksdorp, Zoar	Telephone number	028- 551 8117/ 082 778 6683
	Fax number	028- 551 8119
	Email address	LadismithSAPS@saps.gov.za
Station Commander Oudtshoorn Bongolethu, Brighton	Telephone number	044- 203 9002/ 082 413 0156
	Fax number	044- 203 9152
	Email address	CraffordSH@saps.gov.za

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CLUSTER NAME: EDEN - Continued

Position	Contact Details	
Station Commander Pacaltsdorp	Telephone number Fax number Email address	044- 803 9135/ 082 522 3108 044- 878 0551 PacaltsdorpSAPS@saps.gov.za
Station Commander Plettenberg Bay	Telephone number Fax number Email address	044- 501 1913/ 082 522 2840 044- 501 1932 PlettenbergBaySAPS@saps.gov.za
Station Commander Thembalethu	Telephone number Fax number Email address	044- 802 8914/ 082 778 6772 044- 802 8936 ThembalethuSAPS@saps.gov.za
Station Commander Uniondale	Telephone number Fax number Email address	044- 752 6610/ 082 778 6751 044- 752 1004 UniondaleSAPS@saps.gov.za

CLUSTER NAME: KHAYELITSHA

Position	Contact Details	
Cluster Commander Khayelitsha	Telephone number Fax number Email address	021- 360 2390/ 082 576 2813 021- 360 2391 khayelitsha.cluster@saps.gov.za
Station Commander Gordon's Bay	Telephone number Fax number Email address	021- 856 2677/ 082 493 4833 021- 856 3484 GordonsBaySAPS@saps.gov.za
Station Commander Harare	Telephone number Fax number Email address	021- 363 9051/ 082 469 3297 021- 363 0396 Harare-SAPS@saps.gov.za
Station Commander Khayelitsha	Telephone number Fax number Email address	021- 360 2364/ 082 559 4744 021- 360 4822 KhayelitshaSAPS@saps.gov.za

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CLUSTER NAME: KHAYELITSHA - Continued

Position	Contact Details	
Station Commander Lingelethu West	Telephone number Fax number Email address	021- 360 2267/ 079 880 9837 021- 361 4187 LingelethuWestSAPS@saps.gov.za
Station Commander Lwandle	Telephone number Fax number Email address	021- 845 2060/ 082 522 1916 021- 854 2077 lwandle.saps@saps.gov.za
Station Commander Macassar	Telephone number Fax number Email address	021- 857 7123/ 082 778 7034 021- 857 0244 MacassarSAPS@saps.gov.za
Station Commander Somerset West	Telephone number Fax number Email address	021- 850 1301/ 079 893 9855 021- 851 4177 SomersetWestSAPS@saps.gov.za
Station Commander Strand	Telephone number Fax number Email address	021- 854 9100/ 082 469 0917 021- 854 9105 StrandSAPS@saps.gov.za

CLUSTER NAME: MILNERTON

Position	Contact Details	
Cluster Commander Milnerton	Telephone number Fax number Email address	021- 528 3803/ 072 570 5265 021 528 3014 Milnerton.Cluster@saps.gov.za
Station Commander Atlantis/ Mamre	Telephone number Fax number Email address	021- 571 8515/ 082 411 4061 021- 571 8567 AtlantisSAPS@saps.gov.za
Station Commander Darling	Telephone number Fax number Email address	022- 409 1301/ 082 778 6856 022- 492 3601 DarlingSAPS@saps.gov.za

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CLUSTER NAME: MILNERTON - Continued

Position	Contact Details	
Station Commander Malmesbury	Telephone number	022- 482 7512/ 082 820 7512
	Fax number	022- 482 7510
	Email address	MalmesburySAPS@saps.gov.za
Station Commander Melkbosstrand	Telephone number	021- 553 8233/ 082 778 7093
	Fax number	021- 553 8221
	Email address	MELKBOSSTRAND-SAPS@saps.gov.za
Station Commander Milnerton	Telephone number	021- 528 3801/ 082 332 8813
	Fax number	021- 528 3823
	Email address	MilnertonSAPS@saps.gov.za
Station Commander Moorreesburg	Telephone number	022- 433 8680/ 082 778 6906
	Fax number	022- 433 8677
	Email address	MoorreesburgSAPS@saps.gov.za
Station Commander Philadelphia	Telephone number	021- 972 1613/ 082 778 6863
	Fax number	021- 972 1818
	Email address	PHILADELPHIA-SAPS@saps.gov.za
Station Commander Riebeeck West	Telephone number	022- 461 8116/ 082 778 6865
	Fax number	086 774 6523
	Email address	RiebeekWestSAPS@saps.gov.za
Station Commander Table View, Parklands	Telephone number	021- 521 3305/ 082 522 3191
	Fax number	021- 521 3335
	Email address	TableViewSAPS@saps.gov.za

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CLUSTER NAME: MITCHELLS PLAIN

Position	Contact Details	
Cluster Commander Mitchells Plain	Telephone number Fax number Email address	021- 377 5007/ 082 559 4599 021- 377 5100 mplain.cluster@saps.gov.za
Station Commander Athlone	Telephone number Fax number Email address	021- 697 9255/ 082 778 6634 021- 696 9777 AthloneSAPS@saps.gov.za
Station Commander Grassy Park	Telephone number Fax number Email address	021- 700 3901/ 082 469 3016 021- 706 9464 GrassyParkSAPS@saps.gov.za
Station Commander Lansdowne	Telephone number Fax number Email address	021- 700 9010/ 082 778 7012 021- 700 9020 LansdowneSAPS@saps.gov.za
Station Commander Lentegeur	Telephone number Fax number Email address	021- 377 5001/ 082 778 6632 021- 377 5100 lentegeur.saps@saps.gov.za
Station Commander Mitchells Plain	Telephone number Fax number Email address	021- 370 1730/ 082 469 0321 021- 370 1731 MitchellsPlainSAPS@saps.gov.za
Station Commander Phillippi	Telephone number Fax number Email address	021- 690 1536/ 072 567 5525 021- 690 1546 PhillipiSAPS@saps.gov.za
Station Commander Steenberg	Telephone number Fax number Email address	021- 702 9040/ 082 460 7087 021- 702 0231 SteenbergSAPS@saps.gov.za
Station Commander Strandfontein	Telephone number Fax number Email address	021- 370 1502/ 082 778 6643 021- 370 1514 StrandfonteinSAPS@saps.gov.za

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CLUSTER NAME: NYANGA

Position	Contact Details	
Cluster Commander Nyanga	Telephone number Fax number Email address	021- 935 9928/ 082 522 1444 021- 935 9831 Nyanga.cluster@saps.gov.za
Station Commander Bishop Lavis/ Bonteheuwel	Telephone number Fax number Email address	021- 935 9819/ 082 469 0324 021- 935 9900 BishopLavisSAPS@saps.org.za
Station Commander Elsies River	Telephone number Fax number Email address	021- 928 1402/ 082 334 7525 021- 928 1454 ElsiesriverSAPS@saps.gov.za
Station Commander Gugulethu	Telephone number Fax number Email address	021- 684 2309/ 082 850 9734 021- 684 2306 gugulethu.sc.sec@saps.gov.za
Station Commander Manenberg	Telephone number Fax number Email address	021- 699 9420/ 082 778 6633 021- 699 9460 ManenbergSAPS@saps.gov.za
Station Commander Nyanga	Telephone number Fax number Email address	021- 380 3301/ 082 850 9631 Not applicable NyangaSAPS@saps.gov.za
Station Commander Phillippi East	Telephone number Fax number Email address	021- 370 1920/ 079 894 1246 021- 370 1906 Phillipi-EastSAPS@saps.gov.za
Station Commander Samora Machel	Telephone number Fax number Email address	021- 380 3484/ 082 379 0473 082 379 0473 samoramachelsaps@saps.gov.za

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CLUSTER NAME: OVERBERG

Position	Contact Details	
Cluster Commander Overberg	Telephone number Fax number Email address	028- 313 5312/ 082 856 1687 086 400 3742 overberg.cluster@saps.gov.za
Station Commander Bredasdorp/ Elim	Telephone number Fax number Email address	028- 425 5400/ 082 778 6753 028- 424 1676 BredasdorpSAPS@saps.gov.za
Station Commander Caledon	Telephone number Fax number Email address	028- 214 3906/ 082 469 1015 028- 214 3939 CaledonSAPS@saps.gov.za
Station Commander Gansbaai	Telephone number Fax number Email address	028- 384 0201/ 082 778 7085 028- 384 1448 GansbaaiSAPS@saps.gov.za
Station Commander Genadendal	Telephone number Fax number Email address	028- 251 1002/ 082 778 6775 028- 251 1018 GenadendalSAPS@saps.org.za
Station Commander Grabouw	Telephone number Fax number Email address	021- 859 7726/ 082 559 4601 021- 859 1109 GrabouwSAPS@saps.gov.za
Station Commander Hermanus	Telephone number Fax number Email address	028- 313 5371/ 082 444 1746 028- 313 5304 HermanusSAPS@saps.gov.za
Station Commander Kleinmond	Telephone number Fax number Email address	028- 271 8200/ 082 778 6793 028- 271 4219 KleinmondSAPS@saps.gov.za
Station Commander Napier	Telephone number Fax number Email address	028- 423 8000/ 082 778 6754 028- 423 3715 NapierSAPS@saps.gov.za
Station Commander Riviersonderend	Telephone number Fax number Email address	028- 261 8041/ 082 778 6795 028- 261 1688 RiviersonderendSAPS@saps.gov.za

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CLUSTER NAME: OVERBERG - Continued

Position	Contact Details	
Cluster Commander Stanford	Telephone number Fax number Email address	028- 341 0601/ 082 778 6842 028- 341 0245 StanfordSAPS@saps.gov.za
Station Commander Struisbaai	Telephone number Fax number Email address	028- 435 6440/ 082 778 6764 028- 435 7403 StruisbaaiSAPS@saps.gov.za
Station Commander Villiersdorp	Telephone number Fax number Email address	028- 840 8001/ 082 778 6805 028- 840 1176 VilliersdorpSAPS@saps.gov.za

CLUSTER NAME: TYGERBERG

Position	Contact Details	
Cluster Commander Tygerberg	Telephone number Fax number Email address	021- 918 3901/ 082 559 4650 021- 918 3851 tygerberg.cluster@saps.gov.za
Station Commander Bellville	Telephone number Fax number Email address	021- 918 3002/ 082 411 1829 021- 918 3084 BellvilleSAPS@saps.org.za
Station Commander Bothasig	Telephone number Fax number Email address	021- 559 9415/ 082 778 7103 021- 559 7568 BothasigSAPS@saps.gov.za
Station Commander Brackenfell	Telephone number Fax number Email address	021- 980 5728/ 082 778 6629 021- 982 8756 BrackenfellSAPS@saps.gov.za
Station Commander Durbanville / Fisantekraal	Telephone number Fax number Email address	021- 970 3801/ 082 374 4926 021- 970 3819 DurbanvilleSAPS@saps.gov.za

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CLUSTER NAME: TYGERBERG - Continued

Position	Contact Details	
Cluster Commander Goodwood	Telephone number Fax number Email address	021- 592 4430/ 082 300 9238 021- 592 4479 GoodwoodSAPS@saps.gov.za
Station Commander Kraaifontein	Telephone number Fax number Email address	021- 980 5516/ 082 469 3039 021- 980 5545 KraaifonteinSAPS@saps.gov.za
Station Commander Parow	Telephone number Fax number Email address	021- 929 7001/ 082 302 1664 021- 929 7040 ParowSAPS@saps.org.za

CLUSTER NAME: VREDENBURG

Position	Contact Details	
Cluster Commander Vredenburg	Telephone number Fax number Email address	022- 714 8614/7 / 082 469 3282 022- 714 8623 vredenburg.cluster@saps.gov.za
Station Commander Eendekuil	Telephone number Fax number Email address	022- 942 1600/ 082 778 6887 022- 942 1023 EENDEKUIL-SAPS@saps.gov.za
Station Commander Hopefield	Telephone number Fax number Email address	022- 723 8000/ 082 778 6955 022- 723 0021 HopefieldSAPS@saps.gov.za
Station Commander Laaiplek	Telephone number Fax number Email address	022- 783 8020/ 082 778 6956 022- 783 1714 LaaiplekSAPS@saps.gov.za
Station Commander Langebaan	Telephone number Fax number Email address	022- 707 5144/ 082 778 6957 022- 772 1603 LangebaanSAPS@saps.gov.za
Station Commander Piketberg	Telephone number Fax number Email address	022- 913 8800/ 082 778 6884 022- 913 8823 PiketbergSAPS@saps.gov.za

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CLUSTER NAME: VREDENBURG CONTINUED

Position	Contact Details	
Station Commander Porterville	Telephone number Fax number Email address	022- 931 8710/ 082 522 1442 022- 931 8713 PortervilleSAPS@saps.gov.za
Station Commander Redelinghuys	Telephone number Fax number Email address	022- 962 1620/ 082 778 6910 022- 962 1688 REDELINGHUYS-SAPS@saps.org.za
Station Commander Saldanha	Telephone number Fax number Email address	022- 714 8308/ 082 778 6961 022- 714 8307 SaldanhaSAPS@saps.gov.za
Station Commander St Helena Bay	Telephone number Fax number Email address	022- 736 8070/ 082 778 6962 022- 736 1666 STHELENABAY-SAPS@saps.org.za
Station Commander Vredenburg	Telephone number Fax number Email address	022- 703 6442/ 082 778 7337 022- 703 6486 VredenburgSAPS@saps.gov.za

CLUSTER NAME: VREDENDAL

Position	Contact Details	
Cluster Commander Vredendal	Telephone number Fax number Email address	027- 213 3470/ 082 469 3282 027- 213 2964 vredendal.cluster@saps.gov.za
Station Commander Citrusdal	Telephone number Fax number Email address	022- 921 8407/ 082 778 6827 022- 921 2129 CitrusdalSAPS@saps.gov.za
Station Commander Clanwilliam	Telephone number Fax number Email address	027- 482 8184/ 082 778 6828 027- 482 8195 ClanwilliamSAPS@saps.gov.za
Station Commander Doringbaai	Telephone number Fax number Email address	027- 215 1021/ 082 778 6837 027- 215 1320 DoringbaaiSAPS@saps.gov.za

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CLUSTER NAME: VREDENDAL - Continued

Position	Contact Details	
Station Commander Elandsbaai	Telephone number	022- 972 8004/ 082 778 6839
	Fax number	022- 972 1666
	Email address	Elandsbaai-SAPS@saps.gov.za
Station Commander Graafwater	Telephone number	027- 422 1122/ 082 778 6838
	Fax number	027- 422 1166
	Email address	GraafwaterSAPS@saps.gov.za
Station Commander Klawer	Telephone number	027- 216 8060/ 082 778 6943
	Fax number	027- 216 1305
	Email address	KlawerSAPS@saps.gov.za
Station Commander Lamberts Bay	Telephone number	027- 432 8261/ 082 778 6889
	Fax number	027- 432 8263
	Email address	LambertsBaySAPS@saps.gov.za
Station Commander Lutzville	Telephone number	027- 217 4004/ 082 778 6940
	Fax number	027- 217 1384
	Email address	LutzvilleSAPS@saps.gov.za
Station Commander Nuwerus	Telephone number	027- 643 2011/ 082 778 6946
	Fax number	027- 643 2012
	Email address	NuwerusSAPs@saps.gov.za
Cluster Commander Van Rhynsdorp	Telephone number	027- 219 8025/ 082 778 6950
	Fax number	027- 219 8059
	Email address	VanRhynsdorpSAPS@saps.gov.za
Station Commander Vredendal	Telephone number	027- 201 3201/ 082 778 6948
	Fax number	027- 201 3269
	Email address	VredendalSAPS@saps.gov.za

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CLUSTER NAME: WORCESTER

Position	Contact Details	
Cluster Commander Worcester	Telephone number Fax number Email address	023- 348 6103/4 / 082 216 5185 023- 348 6279 worcester.cluster@saps.gov.za
Station Commander Ashton	Telephone number Fax number Email address	023- 615 8130/ 082 778 6915 023- 615 1186 AshtonSAPS@saps.gov.za
Station Commander Bonnievale	Telephone number Fax number Email address	023- 616 8062/ 082 778 7377 023- 616 2020 BonnievaleSAPS@saps.gov.za
Station Commander Ceres	Telephone number Fax number Email address	023- 316 8631/ 082 778 6630 023- 316 8618 CeresSAPS@saps.gov.za
Cluster Commander De Doorns	Telephone number Fax number Email address	023- 356 4026/ 082 778 6964 023- 356 4038 DeDoornsSAPS@saps.gov.za
Station Commander McGregor	Telephone number Fax number Email address	023- 625 8001/ 082 469 3298 023- 625 1689 McGregorSAPS@saps.gov.za
Station Commander Montagu	Telephone number Fax number Email address	023- 614 8302/ 082 778 6931 023- 614 8315 MontaguSAPS@saps.gov.za
Station Commander Prince Alfred Hamlet	Telephone number Fax number Email address	023- 313 3725/ 082 778 6810 023- 313 3572 PrAHamletSAPS@saps.gov.za
Station Commander Rawsonville	Telephone number Fax number Email address	023- 349 8300/ 082 778 6968 023- 349 8314 RawsonvilleSAPS@saps.gov.za

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CLUSTER NAME: WORCESTER - Continued

Position	Contact Details	
Station Commander Robertson	Telephone number Fax number Email address	023- 626 8347/ 082 778 6912 023- 626 8366 RobertsonSAPS@saps.gov.za
Station Commander Saron	Telephone number Fax number Email address	023- 240 8002/ 082 778 6823 023- 240 8001 SaronSAPS@saps.gov.za
Station Commander Touwsrivier	Telephone number Fax number Email address	023- 358 8003/ 082 778 6851 023- 358 1067 TouwsrivierSAPS@saps.gov.za
Station Commander Tulbagh/ Gouda	Telephone number Fax number Email address	023- 230 8100 / 082 778 6819 023- 230 0950 TulbaghSAPS@saps.gov.za
Station Commander Wolseley	Telephone number Fax number Email address	023- 231 8001/ 082 778 6821 023- 231 1372 WolseleySAPS@saps.gov.za
Station Commander Worcester	Telephone number Fax number Email address	023- 348 8601/ 072 570 5267 023- 347 8139 WorcesterSAPS@saps.gov.za

CLUSTER NAME: WYNBERG

Position	Contact Details	
Cluster Commander Wynberg	Telephone number Fax number Email address	021- 799 1312/ 082 522 2733 021- 799 1370 wynberg.cluster@saps.gov.za
Station Commander Claremont	Telephone number Fax number Email address	021- 657 2243/ 079 984 1523 021- 674 5534 Claremont-saps@saps.gov.za

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CLUSTER NAME: WYNBERG - Continued

Position	Contact Details	
Station Commander Diep River	Telephone number	021- 710 7301/ 082 778 6619
	Fax number	021- 715 5858
	Email address	DiepriverSAPS@saps.gov.za
Station Commander Fish Hoek	Telephone number	021- 784 2728/ 082 778 6621
	Fax number	021- 787 1457
	Email address	FishHoekSAPS@saps.gov.za
Station Commander Hout Bay	Telephone number	021- 791 8660/ 082 778 6622
	Fax number	021- 791 8661
	Email address	HoutBaySAPS@saps.gov.za
Station Commander Kirstenhof	Telephone number	021- 701 2426/ 082 051 8208
	Fax number	021- 701 9445
	Email address	KirstenhofSAPS@saps.gov.za
Station Commander Mowbray	Telephone number	021- 680 9580/ 072 567 5547
	Fax number	021- 689 9072
	Email address	MowbraySAPS@saps.gov.za
Station Commander Muizenberg	Telephone number	021- 787 9007/ 082 778 6723
	Fax number	021- 788 3709
	Email address	MuizenbergSAPS@saps.gov.za
Station Commander Ocean View	Telephone number	021- 783 8317/ 079 894 1569
	Fax number	021- 783 4444
	Email address	OceanViewSAPS@saps.gov.za
Station Commander Rondebosch	Telephone number	021- 685 7345/ 082 469 1879
	Fax number	021- 689 9073
	Email address	RondeboschSAPS@saps.gov.za
Station Commander Simons Town	Telephone number	021- 786 8649/ 082 778 6639
	Fax number	021- 786 8650
	Email address	SimonsTownSAPS@saps.gov.za
Station Commander Wynberg	Telephone number	021- 799 1383/ 082 522 2733
	Fax number	021- 799 1370
	Email address	WynbergSAPS@saps.gov.za

MEDICAL SERVICES

Medical Services

ALAN BLYTH HOSPITAL

Upper Church Street
Ladismith

Tel: 028- 551 1010
Fax: 028- 551 1555

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

BEAUFORT WEST HOSPITAL

99 Voortrekker Street
Beaufort West

Tel: 023- 414 8200
Fax: 023- 414 2466

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

CALEDON HOSPITAL

N2 Caledon
Caledon

Tel: 028- 212 1070
Fax: 028- 212 1294

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

CITRUSDAL HOSPITAL

Vrede Street
Citrusdal

Tel: 022- 921 2153
Fax: 022- 921 2153

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service

CLANWILLIAM HOSPITAL

Ou Kaapse Weg
Clanwilliam

Tel: 027- 482 2166
Fax: 027- 482 2168

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

Medical Services

DELFT COMMUNITY HEALTH CLINIC (CHC)

c/o Main & Voorbrug Roads, Delft

Tel: 021- 954 2235/ 37
Fax: 021- 954 1207

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour trauma unit
- HIV/ Aids counselling and testing
- ARV clinic

DYSSELSDORP COMMUNITY HEALTH CLINIC (CHC)

Bokkraal Way
Dysselsdorp

Tel: 044- 251 6013
Fax: 044- 251 6269

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- PEP

EBEN DONGES HOSPITAL (PRIMARY HEALTH CARE CLINIC)

Murray Street
Worcester

Tel: 023- 348 1100
Fax: 023- 342 2265

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

ELSIES RIVER COMMUNITY HEALTH CLINIC (CHC)

29th Avenue & Halt Road
Elsies River

Tel: 021- 931 0211

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour trauma unit

FALSE BAY HOSPITAL

17th Avenue
Fish Hoek

Tel: 021- 782 1121
Fax: 021- 782 2306

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessmentof male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

Medical Services

GEORGE HOSPITAL

c/o Davidson Road &
Langenhoven Roads
Heatherlands
George

Tel: 044- 874 5122
Fax: 044- 802 4528

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

GROOTE SCHUUR HOSPITAL

Main Road
Observatory

Tel: 021– 404 9111
Fax: 021– 404 3260

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

HEIDEVELD HOSPITAL

221A Heideveld Road
Heideveld

Tel: 021- 637 8036
Fax: 021- 691 7962
Cell: 021 - 691 6194

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

HERMANUS HOSPITAL

Hospital Road
Hermanus

Tel: 028- 312 1166
Fax: 028- 312 4006

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

HOTTENTOTS HOLLAND HOSPITAL (HELDERBERG HOSPITAL)

c/o Lourensford & Hospital
Roads
Somerset West

Tel: 021- 850 4700
Fax: 021- 852 5392

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessmentof male- & female victims
- Referrals to specialists depending on degree of severity

Medical Services

KARL BREMER HOSPITAL

c/o Mike Pienaar Boulevard &
Frans Conradie Avenue
Bellville

Tel: 021- 918 1911
Fax: 021- 949 0296

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

KNYSNA HOSPITAL

Main Street
Knysna

Tel: 044- 302 8400/ 05
Fax: 044- 382 2682

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

LAINGSBURG HOSPITAL

Voortrekker Road
Laingsburg

Tel: 023- 551 1237/ 1390
Fax: 023- 551 1525

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

LAPA MUNNIK HOSPITAL

6 Voortrekker Street
Porterville

Tel: 022- 931 2140/ 2141
Fax: 022- 931 3979

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessmentof male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

MONTAGU HOSPITAL

c/o Church & Hospital Street
Montagu

Tel: 023- 614 8102
Fax: 023- 614 2704

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessmentof male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

Medical Services

MOSSEL BAY HOSPITAL

12th Avenue
Mossel Bay

Tel: 044- 691 2011
Fax: 044- 691 2001

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

MURRAYSBURG HOSPITAL

c/o Graaf-Reinett & Pienaar Roads
Murraysburg

Tel: 049- 844 0053
Fax: 049- 844 0142

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service

OTTO DU PLESSIS HOSPITAL

c/o van Riebeeck & Dorpsig Streets
Bredasdorp

Tel: 028-424 2652/ 1167
Fax: 028- 425 1239

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

OUDTSHOORN HOSPITAL

Park Road
Oudtshoorn

Tel: 044- 203 7200/ 01
Fax: 044- 203 7317

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

PAARL HOSPITAL

c/o Hospital Street & Berg River Boulevard
Paarl

Tel: 021- 860 2500
Fax: 021- 860 3050

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessmentof male- & female victims
- Referrals to specialists depending on degree of severity

Medical Services

PRINCE ALBERT HOSPITAL

Lower Mark Street
Prince Albert

Tel: 023- 541 1300
Fax: 023- 541 1640

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

RADIE KOTZE HOSPITAL

Main Road
Piketberg

Tel: 022- 913 1175
Fax: 022- 913 1858

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

RED CROSS CHILDREN'S HOSPITAL

Trauma Centre- Klipfontein Road
Rondebosch

Tel: 021- 658 5111
Fax: 021- 658 5006

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Children aged 0 - 13 years
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

RIVERSDALE HOSPITAL

Hospital Street
Riversdale

Tel: 028- 713 2445
Fax: 028- 713 2010

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessmentof male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

ROBERTSON HOSPITAL

Van Oudtshoorn Street
Robertson

Tel: 023- 626 8500/ 8571
Fax: 023- 614 2704

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessmentof male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

Medical Services

SOMERSET HOSPITAL

c/o Beach & Portswood
Roads Green Point

Tel: 021- 402 6911/ 6408
Fax: 021- 402 6911

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV
- Forensic examinations

STELLENBOSCH HOSPITAL

80 Merriman Road
Stellenbosch

Tel: 021- 808 6100
Fax: 021- 886 5454

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

SWARTLAND HOSPITAL

PG Nelson Street
Malmesbury

Tel: 022- 487 9203
Fax: 022- 482 1505

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

SWELLENDAM HOSPITAL

18 Drostdy Street
Swellendam

Tel: 028- 514 1141/ 1142
Fax: 028- 514 2504

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

TYGERBERG HOSPITAL

Francie Van Zijl Avenue
Tygerberg

Tel: 021- 938 5454/ 5608
Fax: 021- 938 4890

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessmentof male- & female victims
- Referrals to specialists depending on degree of severity

Medical Services

UNIONDALE HOSPITAL

3 Hospital Street
Uniondale

Tel: 044- 752 1068
Fax: 044- 752 1320

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

VICTORIA HOSPITAL

Alphen Hill Road
Wynberg

Tel: 021- 799 1111
Fax: 021- 799 1212

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

VREDENBURG HOSPITAL

Voortrekker Street
Vredenburg

Tel: 022- 709 7200
Fax: 022- 713 3423

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service

VREDENDAL HOSPITAL

Van der Stel Street
Vredendal

Tel: 027- 213 2039
Fax: 027- 213 3706

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessmentof male- & female victims
- Referrals to specialists depending on degree of severity

WESTFLEUR HOSPITAL

Westfleur Circle
Atlantis

Tel: 021- 571 8040/ 8043
Fax: 021- 572 4420

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessmentof male- & female victims
- Referrals to specialists depending on degree of severity

THUTHUZELA CARE CENTRES

Provincial Managers - Western Cape

Provincial Heads for the Sexual Offences and Community Affairs Unit

Ms Lizelle Africa

Mobile: 084 261 2641
E-mail: lafrica@npa.gov.za

Mr Garry Titus

Mobile: 072 456 6746
E-mail: gvtitus@npa.gov.za

Adv Mark Kenny

Mobile: 084 251 4417
E-mail: mkenny@npa.gov.za

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Free service
- Safe enclosed environment for rape survivors (aged 0 years and older)
- Referrals for on-going counselling services
- Provide trauma counselling
- Provide access to ablution facilities, clothing and a warm meal
- Assist with statement taking procedures at hospital
- Medication for injuries
- Access to ARV medication

Name	Physical address	Telephone & Fax Number	Email Address
Atlantis TCC	Wesfleur Hospital Wesfleur Circle Atlantis	Tel: 021- 010 0421 ext 8143 Fax: None	tccatlantis1@gmail.com
George TCC	George Provincial Hospital Thuthuzela Care Centre Davidson Road Glen Barrie George	Tel: 044– 873 4858 Fax: 044- 873 6748	vezasiea@yahoo.com
Karl Bremer TCC	Karl Bremer Hospital M5 Clinical Forensics & Rape Care Centre c/o Mike Pienaar Boulevard & Frans Conradie Avenue Bellville	Tel: 021- 948 0861 Fax: 021- 918 1341	Nmalunga@npa.gov.za nobuhlemalunga@webmail.co.za
Khayelitsha TCC	Khayelitsha Hospital C/o Steve Biko & Walter Sisulu Drive Khayelitsha	Tel: 021- 360 4570 Fax: Not applicable	AUphiri@justice.gov.za
Heideveld TCC	Heideveld Hospital 221A Heideveld Road, Heideveld	Tel: 021- 699 0474 Fax: Not applicable	louwla2@gmail.com
Mitchell's Plain TCC	Mitchell's Plain District Hospital A Z Berman Drive, Mitchell's Plain	021 377 4861	AGoliath@npa.gov.za

Provincial Managers - Western Cape

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Free service
- Safe enclosed environment for rape survivors (aged 0 years and older)
- Referrals for on-going counselling services
- Provide trauma counselling
- Provide access to ablution facilities, clothing and a warm meal
- Assist with statement taking procedures at hospital
- Medication for injuries
- Access to ARV medication

Name	Physical address	Telephone & Fax Number	Email Address
Paarl TCC	Paarl Hospital, Hospital Street, Paarl	Tel: 021-860 2500 Mobile: 076 738 4211	SiBothma@npa.gov.za
Stellenbosch TCC	Stellenbosch GBV Centre Protea Street, Idas Valley Stellenbosch	Mobile: 063 238 4280	Daabrahams@npa.gov.za
Victoria Hospital TCC	1 Alphen Hill Road, Wynberg	Tel: 021- 799 1235 Fax: None	EVanwillingh@npa.gov.za
Worcester TCC	Worcester Hospital (Former Eben Donges Hospital) Murray Street Worcester	Tel: 023- 348 1294 Fax 023- 342 2265	worcestertcc@gmail.com

CAMPUS SERVICES

Campus Services

TARGET AUDIENCE & RANGE OF SERVICES

- Services are free of charge for registered students
- University student community
- Comprehensive psychosocial-, social- and educational services
- Individual counselling services are provided for a range of reasons, including supporting students who have traumatic experiences

CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) BELLVILLE CAMPUS STUDENT COUNSELLING					
Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
Ground floor Library Extension Building Symphony Way Bellville	021- 959 6182	None	devilliersab@cput.ac.za	www.cput.ac.za/students/life /counsellling	Mon – Fri: 08:00-16:00 After hours counselling services are available by appointment only.
CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) CAPE TOWN CAMPUS STUDENT COUNSELLING					
Room 2.7 2nd level Administration Building Keizersgracht and Tennant Streets Cape Town	021- 460 3237	None	oliveran@cput.ac.za	www.cput.ac.za	Mon – Fri: 08:00-16:00 After hours counselling services are available by appointment only.
CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) MOWBRAY CAMPUS					
Room 0.03 Barkley Davies Building Highbury Road Mowbray	021- 680 1501/ 021- 680 1574	None	info@cput.ac.za	www.cput.ac.za	Mon – Fri: 08:00-16:00 After hours counselling services are available by appointment only.
UNIVERSITY OF CAPE TOWN (UCT) LEGAL AID CLINIC					
TARGET AUDIENCE & RANGE OF SERVICES • Students & general public • Provides legal advice to those in need					
Kramer Law School Building Middle Campus 1 Stanley Road Rondebosch	021- 650 3775	021- 650 5665	uctlawclinic@uct.ac.za	www.lawclinic.uct.ac.za	Mon – Fri: 08:30-16:30

Campus Services

TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students and staff
- University students and staff community
- Provides crisis containment for reports of harassment/ discrimination, legal assistance, including court preparation and referrals

UNIVERSITY OF CAPE TOWN (UCT) DISCRIMINATION & HARASSMENT OFFICE

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
The Cottage Lovers Walk Lower Campus South Cape Town	021- 650 3530 Anonymous SMS assistance: 31642 24 Hour Line: 072 393 7824	None	uctdischo@gmail.com	http://www.uct.ac.za/services/discho/	Mon – Fri: 08:00-16:00

UCT STUDENT WELLNESS SERVICE

TARGET AUDIENCE & RANGE OF SERVICES

- Health service fees: R25 with nurse
- Medical aid rates apply for consultation with medical practitioner
- Counselling services are R100 per session (the fee is negotiable)
- University student community
- General health
- Reproductive health
- Advice and counselling
- Support groups
- Pre- and post counselling & testing
- Post-exposure prophylaxis
- Provision of female and male condoms

28 Rhodes Avenue Mowbray	021- 650 1017/ 1020	021- 689 7560	candice.ruiters@uct.ac.za	www.uct.ac.za/student/health/wellness/clinical	Health services: 08:30-16:30 (closed on Thurs from 08:30-09:30) Counselling service: 08:30-16:30

UNIVERSITY OF STELLENBOSCH LEGAL AID CLINIC

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Students and general public
- Legal advice and assistance with divorce, evictions, labour matters, debt counsellors, accidents

Campus Services

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
44 Banghoek Street Stellenbosch	021- 808 3600	021- 808 3720			Mon – Fri: 08:00-16:30

UNIVERSITY OF STELLENBOSCH STUDENT AFFAIRS

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- University student community
- Individual psychotherapy, individual counselling, group therapy and assessment services provided for registered University of Stellenbosch student

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
49 Victoria Street Stellenbosch	021- 808 4994 24 Hour Crisis Line: 082 557 0880	021- 808 3993			Health services: 08:00-16:30

UNIVERSITY OF THE WESTERN CAPE (UWC) CENTRE FOR STUDENT SUPPORT

TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students
- University student community
- Gender awareness and sensitivity training
- Therapeutic assessment counselling for registered students
- Trauma debriefing, crisis intervention and any kind of mental health related work with students

2nd floor Community Health Science Building Modderdam Road Bellville	021- 959 2299	021- 959 2882	birgitdewes @gmail.com	http://www.uct.ac.za/services/discho/	Mon – Fri: 08:30–16:30 After hour service is available by appointment.

UNIVERSITY OF THE WESTERN CAPE (UWC) GENDER EQUITY UNIT

TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students and staff
- Primarily university student and staff community
- Offers legal advice and emergency counselling assistance for students and staff
- Provides court support to students and staff by request only
- Conducts training on issues of violence against women for students

Campus Services

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
Kwenaite Building Robert Sobukwe Drive Bellville	021- 959 2813	021- 959 1314	gender@ uwc. ac.za	www.ac.za/ GEU	Mon – Fri: 08:30-16:30

UNIVERSITY OF WESTERN CAPE (UWC) LEGAL AID CLINIC

TARGET AUDIENCE & RANGE OF SERVICES

- R30 administration fee
- General public
- Offers legal advice and support pertaining to civil matters, including domestic violence and application for protection orders

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
Old Library Building Robert Sobukwe Drive Belville	021- 959 2756	None	www. ac.za/ faculties/ law	None	Mon – Fri: 08:30-16:30

SHELTER FOR VICTIMS OF CRIME AND VIOLENCE

Shelters For Victims Of Crime And Violence

[*The shelters listed below are those in receipt of funding from the Department of Social Development]

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 1

Dysselsdorp

Tel: 041 933 0068
Emergency number: 084 241 4089
After hours number: 041 933 0068
WhatsApp number: 071 828 8719

E-mail: vepdysselsdorpacvv@gmail.com

Office/ Operating Time
Admin hours: 08:00-13:OO
Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Victims of crime and violence
- Abused women and their children
- 14 Days shelter emergency accommodation
- Social Work Therapeutic support services

Shelter 2

Paarl

Tel: 021- 862 9983
Mobile Number: 082 790 1180
E-mail:
Referrals: ahosw@ahos.org.za; ahossaw@ahos.org.za
General enquiries: ahosreception@ahos.org.za; ahosmanager@ahos.org.za

Office/ Operating Time
Admin hours: Mon-Fri 7:30-16:30
24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Women and their children who are victims of Gender Based Violence
- Provides counselling and therapeutic services
- Maximum length of stay is 3 months
- Aftercare and reintegration services
- Skills training
- Outreach programmes
- Group work
- Children: boys and girls up to 10 years

Shelter 3

Athlone

Tel: 021- 638 5511
24 Hour Line: 021- 637 0226
Fax: 021- 637 0226
E-mail: careaids@iafrica.com

Operating Time
24-Hour service

Admin hours:
Mon-Fri: 08:00-16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women & their children
- Provides therapeutic support services
- Emergency intake shelter
- Fees for shelter: Negotiable

Shelters For Victims Of Crime And Violence

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 4

Mossel Bay

Tel: 044- 693 1092/4144
(24 Hour Line)
Fax: 086 532 7582
E-mail: iarcher@cefmb.co.za/
kgildenhuys@cefmb.co.za

Office/ Operating Time
Mon – Fri: 08:00 – 16:30
Shelter is a 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Counselling service
- Accommodation and basic needs
- Child therapy
- Assists victims with protection orders
- Trauma debriefing
- Counselling for substance abuse
- Life skills training
- Fees for shelter: Negotiable
- Period of stay: maximum of 3 months

Shelter 5

Atlantis

Tel: 021- 572 0698
Emergency service: 021- 572 0698
E-mai: Stclare2019@gmail.com

Office/ Operating Time
24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Women and survivors who are affected by, Gender-Based and domestic violence
- Accommodate the children of women who are below teenage years
- Emergency or temporary safe care for a period of 3-4 months
- Psychological and therapeutic care
- Aftercare and reintegration service
- Skills training, where possible

Shelter 6

Stellenbosch

Tel: 021- 883 2574
Mobile: 079 6890 453
Fax: 021- 883 2574
E-mai: info@safehousestellenbosch co.za/ socialworker.safehouse@ gmail.com
Website: www.safehousestellen-bosch.co.za

Office/ Operating Time
Admin hours:
Mon – Fri: 08:00 - 16:00
Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Physically-, emotionally- and sexually abused women and their children
- Free service
- Therapeutic intervention, counselling and support
- Skills training

Shelters For Victims Of Crime And Violence

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 7

Retreat

Tel: Office: 021- 701 1150
Shelter: 060 703 4576/ 081 810 0185

Office/ Operating Time
Mon - Thur: 08:30 - 17:00
Fri: 08:30 - 15:30
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTQIA+ community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

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Shelter 8

Khayelitsha

Tel: 021- 364 0135
Fax: 021- 361 0323
Email: admin@nonceba.org

Office/ Operating Time
24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Free service
- Maximum length of stay 3 - 6 months
- Educational programmes
- Provide counselling serivce to residents as well as broader Khayelitsha community

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Shelter 9

Caledon

Social Worker
Mobile: 064 497 5864
Email: Shadone@reconnectdev.org
Social Auxiliary Worker Details
Mobile: 084 878 7667
Email: Jamie@reconnectdev.org
24 hour hotline 076 783 6010
Email: edward@reconnectdev.org

Office/ Operating Time
Shelter : 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Women and their children who are victims of Gender-based Violence
- Children: boys and girls up to and including 6 years - 10 years old.
- Provide Victim Empowerment: Provides counselling and therapeutic services
- Provide Psychosocial Therapy
- Provide Spiritual, Mental and Physical Care
- Group work: Provide Therapeutic and Educational Group Sessions
- Provide Gender-based Violence Awareness: Community Outreaches
- Skills training
- Maximum length of stay is 3 months

Shelters For Victims Of Crime And Violence

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 10

Tokai

Tel: 021- 565 0668
Mobile: 081 746 9889
After hours: 081 746 9889/ 073 424 4665
Email: admin@philisaabafazi.org/ philisa.abafazi@gmail.com

Office/ Operating Time
24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Emergency Safe Houses for Women and LGBTQIA+ people
- Supports and educates women and their children about their rights
- Women empowerment programmes
- Afterschool programmes
- Senior programmes
- Youth programmes
- Men's Cafe
- Social work services
- Community feeding
- Baby saver
- Search and rescue team.

Shelter 11

Athlone

Tel: 021- 633 5287/ 637 3487
Mobile:| 076 470 9314
Fax: 021- 637 3487
24 Hour Line: 021- 633 5287
E-mail: director@womenscentre.co.za
Website: www.saartjiebaartmancentre. org.za

Office/ Operating Time
24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter that supports women and their children for a period of 4 months
- Free service for the emergency shelter
- Capacity: 22 women & 35 children
- 2nd stage housing is provided for women who are able to stay for an additional 6 - 9 months
- At the 2nd stage home, women are required to pay monthly rent
- HIV/ Aids counselling and support
- Empowerment workshops
- Child care
- Job skills training
- Paralegal services

Shelter 12

Kenilworth

Tel: 021- 797 4190
Fax: 021- 797 4190
E-mail: sistersinc@telkomsa.net

Office/ Operating Time
Admin hours:
Mon – Fri: 08:00 – 16:00
Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter that supports women and their children who are survivors of domestic violence
- Children aged 1 year and older
- Boys older than 10 years old are not allowed
- Provide therapeutic services
- Provide HIV/ Aids counselling & support
- Provide life skills training and preparation for employment
- Free service, however if residents have a source of income, contributions are calculated based on a sliding scale
- Fully equipped child-care facility run by a full-time child-care worker.
- Access to 2nd stage accommodation available
- Semi-permanent living for working women and can accommodate 3 families

Shelters For Victims Of Crime And Violence

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 12- continued

TARGET AUDIENCE & RANGE OF SERVICES

- Assists with enrolment of children at local schools
- Provides assistance with adoptions for single women (only for persons 18 years and older)

Shelter 13

Vredenburg

Tel: 022- 713 5730 (Head Office)
Tel: 022- 713 4050 (Shelter)
Fax: 022- 713 1894
E-mail: siyabongacare@gmail.com
Email (Shelter): siyabongashelter@gmail.com

Office/ Operating Time
24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Victims of crime and violence (clients of all forms of abuse)
- 72 hour emergency services
- Aftercare services (exit clients)
- Skill developments for victims of abuse
- Therapeutic group services & educational groups
- Individual Therapeutic services (trauma de-briefing) for victims
- Assistance with legal services, providing of information, restoration, healing services & protection

Shelter 14

Philippi

Tel: 021– 385 3005
Mobile: 084 066 6935
Fax : 021– 374 0800
Email: director@sizakuyenza.co.za

Office/ Operating Time
24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children facilitating their safe reintegration into the community
- Accommodation provided for a period of 3-6 months
- Skills development

Shelter 15

Woodstock

Tel: 021– 448 6792
24 Hour Line: 021- 448 6792
Fax: 021- 448 8518
E-mail: info@stanneshomes.org.za / anthea@stanneshomes.org.za

Office/ Operating Time
Intake: Mon – Fri
08:30 – 15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Destitute, abused and disadvantaged women and their children
- Shelter for 4 month period for abused women & their children up to the age of 5 years
- Provide therapeutic services
- Employment training courses
- Life skills programmes
- Substance abuse rehabilitation
- Child care
- HIV/ Aids counselling & support
- Medical referrals
- Fees for first phase shelter
- Negotiable and creche fees applicable;

Shelters For Victims Of Crime And Violence

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 16

Fish Hoek

Tel: 021 785 1168
E-mail: Kathy@thesafehouse.org.za/ social worker@safehouse.org.za

Office/Operating Time
Shelter: 24 hour service
After Hours: 084 037 9102

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Counselling and support service
- Free service

Shelter 17

Atlantis

Tel: 021- 572 8662
Fax: 021- 572 8662
E-mail: socialworker@usaa.co.za/ manager@usaa.co.za

Office/ Operating Time
Mon – Fri: 09:00 - 17:00
Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Free service however if residents have a source of income, contributions are calculated based on a sliding scale
- Skills development
- Programme on Legal Aid
- Education sessions on domestic violence
- Counselling
- Information office
- Referrals for substance abuse
- HIV/ Aids support

Shelter 18

Worcester

Tel: 023– 342 3167
Fax: 023– 347 2519
E-mail: cwhouseofhope@breede.co.za

Office/ Operating Time
24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Skills development to assist residents in processing traumatic experiences

Shelters For Victims Of Crime And Violence

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 19

Laingsburg Municipality

Tel: 084 627 0617
Emergency: 044 279 1560
E-mail: famsasaw4@gmail.com/ famsaworc@telkomsa.net

Office/Operating Time
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic support services

Shelter 20

Swartland Municipality

Tel: 066 319 3846
Emergency: 066 319 3846
E-mail: gail@communitycohesion.co.za/ chantell@communitycohesion.co.za

Office/ Operating Time
Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic support services

Shelter 21

Bergriver Municipality

Tel: 063 853 1250
Emergency: 063 853 1250
E-mail: siyabongacare@gmail.com/ daisysafehouse@gmail.com

Office/ Operating Time
24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic support services

Shelters For Victims Of Crime And Violence

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 22

Eden Karoo

Tel: 044 010 1069
E-mail: albertinia.shelter@mosaic.org.za

Office/Operating Time
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic Support Services

Shelter 23

Eden Karoo

Tel: 044 010 0170
E-mail: heidelberg.shelter@mosaic.org.za

Office/ Operating Time
Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Social Work Therapeutic Support Services
- Individual Therapeutic Support Services
- Therapeutic, educational group services
- Skill development programmes
- After Care Services

SERVICE ASSISTING WITH TRAFFICKING IN PERSONS

Services assisting with trafficking in persons

Due to the sensitive nature of assisting trafficked persons, the South African National Human Trafficking Hotline would be the point of departure when in need of assistance (refer to section on emergency / toll free helplines) – thus no information regarding shelters / their addresses etc. - as per request from the relevant stakeholders is provided in this section. Services for Victims of Trafficking (VoT) / referrals / requests for guidance in assisting VoT: South African National Human Trafficking Hotline: 0800 222 777 operated by A21 campaign.

The following NPOs can assist with advice, education and awareness services relating to the prevention and combatting of trafficking in persons.

ANEX (ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN)				
Target audience & range of services	Telephone Number	Fax Number	E-mail Address	Website Address
		021- 638 5520		
INTERNATIONAL SOCIAL SERVICES (ISS)				
• Inter-country assistance is offered to foreign nationals who experience personal or social challenges as a result of international migration or displacement • The Department of Social Development renders inter-country social services in collaboration with the International Social Service (ISS) • The ISS is an international not-for- profit organisation which pays particular attention to vulnerable expatriate children. • It is active in approximately 140 countries via a network of national branches, social workers, affiliated bureaus and correspondents	012– 312 7790/ 012– 312 7591	012- 323 3733	info@iss- ssi.org	www.iss-ssi.org

Services assisting with trafficking in persons

THE A21 CAMPAIGN [Cape Town]

Target audience & range of services	Telephone Number	Fax Number	E-mail Address	Website Address
• An international non-profit Public Benefit Organisation • Prevention of human trafficking through awareness- and education programmes • Provides presentations and curriculum to educate potential victims of human trafficking • Ensures protection of trafficked persons by building shelters and transition homes • Ensures the prosecution of human traffickers and strengthens the legal response to human trafficking • Creates partnerships with local law enforcement, service providers, and community members to meet a comprehensive set of needs for those rescued from bondage	0800 222 777 (National Human Trafficking Hotline)	Not Applicable	Info.sa@a21.org	www.a21.org

COUNSELLING, SUPPORT & THERAPEUTIC SERVICES

Counselling, support and therapeutic services (including services for adults, children & families)

ACVV

TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
CAPE TOWN	61 Caledon Street Cape Town Website Address www.acvv.org.za	021- 462 1060	acvvcapetown@gmail.com ontvangs.acvv@gmail.com	Mon-Fri: 08:00-16:45
BREDASDORP	Posbus 251 Bredasdorp 7280 Website Address www.acvv.org.za	028– 424 1450	acvvbred@telkomsa.net	Mon-Fri: 08:00-16:45
CALEDON	Posbus 178 Caledon 7230 Website Address www.acvv.org.za	028– 212 2014	acvv@twk.co.za	Mon-Fri: 08:00-16:45
CALITZDORP	Posbus 116 Calitzdorp 6660 Website Address www.acvv.org.za	044– 213 3405	acvvczd@mweb.co.za	Mon-Fri: 08:00-16:45
CERES	Posbus 357 Ceres 6835 Website Address www.acvv.org.za	023- 316 1505	acvvceres@telkomsa.net	Mon-Fri: 08:00-16:45

Counselling, support and therapeutic services (including services for adults, children & families)

ACVV

TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
DYSSELSDORP	Posbus 5 Dysselsdorp 6628 Website Address www.acvv.org.za	044- 251 6721	accdysselsdorp@ cyberwisp.co.za	Mon-Fri: 08:00-16:45
FRANSCHOEK	c/o La Provence & Stiebeuel Streets Franschoek Website Address www.acvv.org.za	021- 876 2670	acvv@mweb.co.za	Mon-Fri: 08:00-16:45
GEORGE	Posbus 226 George Website Address www.acvv.org.za	044– 874 2030	acvvgeorge@ telkomsa.net	Mon-Fri: 08:00-16:45
GRABOUW	10 Voortrekker Street Grabouw Website Address www.acvv.org.za	021- 859 2307	acvvgrabouw@ telkomsa.net	Mon-Fri: 08:00-16:45
KOEBERG	Posbus 505 Melkbosstrand Website Address www.acvv.org.za	021– 553 2745	acvvkoeberg@ afrihost.co.za	Mon-Fri: 08:00-16:45

Counselling, support and therapeutic services (including services for adults, children & families)

ACVV

TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
MALMESBURY	Posbus 153 Malmesbury Website Address www.acvv.org.za	022– 482 2245		Mon-Fri: 08:00-16:45
MITCHELLS PLAIN	Posbus 730 Westridge Website Address www.acvv.org.za	044– 691 1039	info@ acvvmosselbaai. org.in	Mon-Fri: 08:00-16:45
MOSSEL BAY	Posbus 21 Mosselbaai Website Address www.acvv.org.za	028– 212 2014	acvv@twk.co.za	Mon-Fri: 08:00-16:45
NOORDER-PAARL	Posbus 2502 Paarl Website Address www.acvv.org.za	021– 872 3487	admin@acvvnp. org. za	Mon-Fri: 08:00-16:45
OUDTSHOORN	63 Baron Van Reede Street Oudtshoorn Website Address www.acvv.org.za	044- 272 2211	acvvodn@ absamail.co.za	Mon-Fri: 08:00-16:45

Counselling, support and therapeutic services (including services for adults, children & families)

ACVV

TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
PAARL	6 Zeederberg Street Paarl Website Address www.acvv.org.za	021- 872 2738	acvvpaarltak@ telkomsa.net	Mon-Fri: 08:00-16:45
PAARL-VALLEI	14 Lang Street Noorder-Paarl Website Address www.acvv.org.za	021– 871 1515	admin@acvv-pvallei.co.za	Mon-Fri: 08:00-16:45
PIKETBERG	8 Tilla Avenue Piketberg Website Address www.acvv.org.za	022– 913 1525	admin@ acvvpiketberg. elkomsa.net	Mon-Fri: 08:00-16:45
PORTERVILLE	Posbus 182 Porterville Website Address www.acvv.org.za	022– 931 2789	acvvporterville@ cybersmart.co.za	Mon-Fri: 08:00-16:45
RIEBEECK-KASTEEL	Posbus 37 Riebeeck-Kasteel Website Address www.acvv.org.za	022– 448 1715	maatskaplik@ agrizone.co.za	Mon-Fri: 08:00-16:45

Counselling, support and therapeutic services (including services for adults, children & families)

ACVV

TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
STRAND	Posbus 244 Strand Website Address www.acvv.org.za	021– 854 7215	acvvstrand@ mweb. co.za	Mon-Fri: 08:00-16:45
SWELLENDAM	Posbus 262 Swellendam Website Address www.acvv.org.za	028– 514 1320	acvvsdam@ telkomsa.net	Mon-Fri: 08:00-16:45
TOUWSRIVIER	Rivier Road Touwsrivier Website Address www.acvv.org.za	023- 358 1396	acvvtouws@ gmail.com	Mon-Fri: 08:00-16:45
WELLINGTON	Posbus 634 Wellington Website Address www.acvv.org.za	021– 873 2204	acvvwell@gmail. com	Mon-Fri: 08:00-16:45
WORCESTER	28 Napier Street Worcester Website Address www.acvv.org.za	023- 347 2339	admin@acvvcw. co.za	Mon-Fri: 08:00-16:45

Counselling, support and therapeutic services (including services for adults, children & families)

AMY BIEHL FOUNDATION

7th floor
1 Plein Street
Cape Town

Tel: 021- 462 5052
Fax: 021- 462 7325
E-mail: info@amybiehl.co.za
Website: www.amybiehl.co.za

Office/ Operating Hours
Mon – Fri: 09:00 - 17:30
Classes take place:
Mon -Thurs from 15:00 - 17:00
Saturday mornings
School holidays:
Holiday programmes and camps

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- After school programmes
- Peer counselling and HIV/ Aids awareness
- Job skills training
- Youth reading role models programme as well as a leadership programme
- Facilitates partnerships and opportunities for scholarships

BADISA

Marturia Centre
11 Pastorie Street
Belville

Tel: 021- 957 7130
Fax: 021- 957 7131
E-mail: info@badisa
Website: www.badisa.org.za

Office/ Operating Hours
Operating hours differ, depending on the type of service and location of the office

TARGET AUDIENCE & RANGE OF SERVICES

- Counselling and support to victims of crime- and violence
- Counselling services include substance abuse, rehabilitation services for substance abuse, disabled care, child and family case work, social work services as well as HIV/ Aids counselling.
- Provide street children's programmes, pregnancy crisis programmes and adoption programmes
- Services vary depending on location of the BADISA office
- BADISA has over 170 offices located in the Western-, Northern- and Eastern Cape

BUSINESS AGAINST CRIME WESTERN CAPE (BACWC)

c/o Manus Gerber
and Frans Conradie Avenues
Goodwood

Tel: 021– 592 5217
Fax: 021– 086 663 0045
Website: www.bacwc.co.za

Operating Hours
Mon – Fri: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Leveraging resources, skills and experience of business to partner with governmenttowards an effective criminal justice system
- Contributing to the emotional and physical support of victims of crime eg. through establishment of victim friendly support rooms at SAPS and debriefing services to victims of crimes in the business sphere

Counselling, support and therapeutic services (including services for adults, children & families)

CAPE MENTAL HEALTH SOCIETY

22 Ivy Street
Observatory

Tel: 021- 447 9040
Fax: 021- 448 8475
E-mail: info@cmh.org.za
Website: www.capementalhealth.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Psychological assessments of victims' level of functioning, competence to act as witnesses and ability to consent to sexual intercourse
- Court preparation
- Support, counselling and sex education
- Training on sexuality awareness for complainants and their families
- Expert witness by clinical psychologists in court as required
- Liaison with all relevant agencies in particular the SAPS and the Justice Department

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CENTRE FOR CHRISTIAN SPIRITUALITY

1 Chapel Lane
Rosebank

Tel: 021- 686 1269
Fax: 086 636 4042
Cell: 083 456 1986
E-mail: info@christianspirit.co.za
Website: www.christianspirit.co.za

Office/ Operating Hours
Mon – Fri: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Provides interdenominational & intercultural support

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

CHILDLINE

TARGET AUDIENCE & RANGE OF SERVICES

- Counselling to children who have been sexually abused
- Free service
- Work with children between the ages of 3-17 years old
- Bereavement counselling
- Trauma debriefing and court preparation
- Prevention & awareness workshops in schools
- Training with adults such as teachers and parents
- Training on basic counselling skills, e.g. signs of child abuse

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
MITCHELL'S PLAIN 18 Westminister Close Portlands Mitchells Plain	021- 391 2873 24 Hour Line: 0800 055 555	021- 391 2876	www.lifeline.org.za	Mon–Fri: 09:00–16:00
TYGERBERG/ EERSTE RIVER (SHARING OFFICE) 111 1st Avenue Parow	021- 930 0859 Mobile : 079 889 0869	021- 930 0437	www.lifeline.org.za	Mon–Thur: 08:30-16:30 Fri: 08:30 -15:30
WYNBERG 38 Flemming Road Wynberg	021- 762 8198 24 Hour Line: 0800 055 555	021- 762 7469	www.lifeline.org.za	Mon–Thur: 08:30-16:30 Fri: 08:30-15:30

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

CHILD WELFARE

TARGET AUDIENCE & RANGE OF SERVICES

- Youth empowerment services
- Free service
- Offering skills development to help youth enter job market
- Emphasis on unifying families
- Parenting workshops

Physical Address	Telephone Number	Fax Number	Email Address	Operating Hours
GRABOUW Ou Kliniek Ou Kaapse Weg Pine View Grabouw	021- 859 2283	021- 859 3597		Mon–Fri: 09:00–16:00
LAMBERTS BAY Huis van Liefde Van Zyl Street Lamberts Bay	027- 432 2639	027- 432 1969	cwsandveld@gmail.com	Mon–Thur: 08:30-16:00
PAARL c/o Solomon & Mackier Streets Paarl	021- 862 6182	021- 862 7331	www.lifeline.org.za	Mon–Thur: 08:30-16:00

COMMUNITY ACTION TOWARDS A SAFER ENVIRONMENT (CASE)

Services c/o Mount View
Secondary School,
Athwood Road
Hanover Park

Tel: 021– 691 7066
Fax: 021- 691 7066
Website: www.case.za.org

TARGET AUDIENCE & RANGE OF SERVICES

- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities.
- Training and personal development
- Community development
- Research and advocacy

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

COMMUNITY COHESION

Hout Bay:
A9, Mainstream Centre
Princess Street
Hout Bay

Ocean View:
Cohesion Centre
6 Flamingo drive
Ocean View

Masiphumelele:
The Pink House
Skina road
Masiphumelele
Hout Bay: 061 683 6943
Masiphumelele: 074 943 2995/ 062 272 7196
Ocean View: 084 902 1972/ 079 386 4384
Men's Programme: 067 289 6945 (all above areas)
Victim Assistance Officers Victoria Hospital Forensic Unit- Victim's of Sexual Violence: 082 431 3342
Website: www.communitycohesion.co.za

Office/ Operating Time:
09:00 - 17:00

TARGET AUDIENCE & RANGE OF SERVICES

- Therapeutic services and rights based practical assistance for adult victims of violence and crime, their families or others affected by violence in the community; be it for direct or indirect victims
- Gender Based Violence & domestic violence specialists
- Men's therapeutic programme and sessions for male perpetrators of Domestic Violence

COMMUNITY INTERVENTION CENTRE (CIC)

18 Pentz Drive
Table view

Tel: 021 528 3037
Fax: 086 512 2891
Emergency: 082 821 3447
E – mail: manager@cic-capetown.org
Website: www.cic-capetown.org.za

Office/ Operating Hours
24 hours except on Fris
Fri: 08:30 -15:30

COUNSELLING/ THERAPEUTIC INTERVENTION:

Milnerton SAPS
118 Koeberg Road Milnerton

Tel: 065 816 1090
Email: socialworker.cic@gmail.com
Mon to Fri: 08:00 -16:30
24/7 Helpline: 082 821 3447

TARGET AUDIENCE & RANGE OF SERVICES

- 24/7 crisis intervention, trauma management and victim support service

Counselling, support and therapeutic services (including services for adults, children & families)

CWD DOMESTIC VIOLENCE PROJECT (CDW – CATHOLIC WELFARE & DEVELOPMENT)

37A Somerset Road
Cape Town

Tel: 021- 957 7130
Fax: 021- 957 7131
Website: www.cafda.co.za

Office/ Operating Hours
Mon – Fri: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling for domestic violence survivors and their families
- Counselling at factories for employees and employers
- Educational awareness raising through role play and talks
- Training of volunteers and establishing of support groups
- HIV/ Aids education

WESTERN CAPE GOVERNMENT

DEPARTMENT OF EDUCATION
Safe Schools Call Centre
Tel: 0800 45 46 47

DEPARTMENT OF SOCIAL DEVELOPMENT
After hour Child Protection Services
Stand-by number/ contact person details available at nearest police station

DEPARTMENT OF CORRECTIONAL SERVICES
Parole Board, Restorative Justice Approach and Victim – offender dialogue
Tel: 021 550 6066
Fax: 021 559 8488
Website: www.dcs.gov.za

Counselling, support and therapeutic services (including services for adults, children & families)

FAMSA - WC

TARGET AUDIENCE & RANGE OF SERVICES

- Fees according to sliding scale;
- Provides individual, couple and family counselling in the following fields:
    - Family/ relationship breakdown;
    - Dysfunctional relationships;
    - Trauma;
    - Domestic & intimate partner violence;
    - Abuse (all forms);
    - Gender Based Violence (GBV);
    - Inter- Generational perpetuated problems;
    - Pre-marital counselling;
    - Divorce;
    - Separation;
    - Teen pregnancy;
    - Single parents;
    - Escapism (Drugs, Alcohol, Internet Etc);
    - Chronic disease (impact on family/ relationships);
    - Grief;
    - Bereavement;
    - Parenting problems;
    - Disconnection;
    - Loneliness;
    - Isolation;
    - Suicide;
    - Depression;
    - Work conflict.
- Men Stopping Violence Group - Psycho-educational group for perpetrators of domestic violence
- Mediation and parenting plans;
- Family therapy
- HIV/ Aids
- TB counselling - In health facilities
- Supervision of social workers;
- Specialised Counselling training - Including Domestic Violence and Trauma

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
9 Bowden Road Observatory Cape Town	021- 447 7951	021- 447 0174	Email: famsa@famsawc.org.za	Mon–Fri: 08:00–16:00
	Mobile: 082 231 0373		Website: www.famsawc.org.za	

Counselling, support and therapeutic services (including services for adults, children & families)

FAMSA - BISHOP LAVIS

TARGET AUDIENCE & RANGE OF SERVICES

- Free service

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
Cnr Kasteelberg & Tafelberg Street, Bishop Lavis	082 742 2159		www.famsa.org.za	Mon–Fri: 08:00–16:00

FAMSA - ELSIES RIVER

TARGET AUDIENCE & RANGE OF SERVICES

- Free service

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
Leonsdale Community Centre 12th Avenue Elsies River	066 256 2364		famsaeriver@gmail.com	Mon–Fri: 08:00–16:00

FAMSA - FACTRETON

TARGET AUDIENCE & RANGE OF SERVICES

- Free service

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
SHAWCO Building 155 12th Avenue Kensington	021 593 8074 Mobile 066 251 7635	021 593 8074	famsafacreton@gmail.com www.famsa.org.za	Mon–Fri: 08:00–16:00

Counselling, support and therapeutic services (including services for adults, children & families)

FAMSA - JOE SLOVO PARK/ DUNOON

TARGET AUDIENCE & RANGE OF SERVICES

- Free service

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
Corner of Hobe & Freedom Way Joe Slovo Park Milnerton	071 155 6536		famsadunoon@gmail.com www.famsa.org.za	Mon–Fri: 08:00–16:00

FAMSA - KAROO

TARGET AUDIENCE & RANGE OF SERVICES

- Cost depends on clients' income, donations are welcome
- Individual-, family-, marriage-, couples counselling
- Trauma debriefing
- Relationship counselling
- Divorce mediation
- Pre-marital counselling
- General counselling
- Training on basic counselling
- Therapeutic intervention with survivors of crime and violence and their families

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
57 Church Street Oudtshoorn	044- 272 7020 Mobile 063 615 8860	044- 272 7048	famsakaroo@telkomsa.net	Mon–Fri: 07:30-16:00

FAMSA - KHAYELITSHA

TARGET AUDIENCE & RANGE OF SERVICES

- Cost depends on client's income
- Individual-, family-, marriage- and couples counselling
- Trauma debriefing
- Relationship counselling
- Divorce mediation
- Pre-marital counselling

Counselling, support and therapeutic services (including services for adults, children & families)

FAMSA - KHAYELITSHA - Continued

TARGET AUDIENCE & RANGE OF SERVICES

- General counselling
- Training on basic counselling

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
49 Ntsikizi Street Khayelitsha	021- 361 9098	021- 364 0231	www.famsa.org.za	Mon–Fri: 08:00–16:00

FAMSA - KNYSNA

TARGET AUDIENCE & RANGE OF SERVICES

- Free service to clients without an income. Sliding scale is applied to those with an income.
- Provides individual and group counselling services for women, men and families
- Provides training, workshops on counselling relating to domestic violence
- HIV/ Aids counselling
- Life skills counselling
- GBV Educational workshops, GBV & VCC therapy
- Parenting & Fatherhood workshops
- Trauma support

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
Court Square 21 Spring Street Knysna	044- 382 5129/ 044- 533 5884	044- 382 4961	knysna@.org	Mon–Fri: 08:00–16:00

FAMSA - KNYSNA - PLETTENBERG BAY (SATELLITE OFFICE)

TARGET AUDIENCE & RANGE OF SERVICES

- Free service to clients without an income. Sliding scale is applied to those with an income.
- Provides individual and group counselling services for women, men and families
- Provides training, workshops on counselling relating to domestic violence
- HIV/ Aids counselling
- Life skills counselling
- GBV Educational workshops, GBV & VCC therapy

Counselling, support and therapeutic services (including services for adults, children & families)

FAMSA - KNYSNA - PLETTENBERG BAY (SATELLITE OFFICE) - Continued

TARGET AUDIENCE & RANGE OF SERVICES

- Parenting & Fatherhood workshops
- Trauma support

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
Lower Brett House Corner of Church & High Street Plettenberg Bay	044- 382 5129/ 044- 533 5884	044- 382 4961	knysna@famsa.org	Mon–Fri: 08:00–16:00

FAMSA - MITCHELLS PLAIN

TARGET AUDIENCE & RANGE OF SERVICES

- Free service

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
Alliance Française Building 18 Wall Street Portlands	079 481 1498		famsamp@gmail.com	Mon–Fri: 08:00–16:00

FAMSA - OUTENIQUA

TARGET AUDIENCE & RANGE OF SERVICES

- Free service, however donations are welcome
- Provides counselling and information with respect to family interventions including domestic violence and counselling on HIV/ Aids
- Training of volunteers working at the Thuthuzela Care Centre (provision of support services to women who have been raped or sexually assaulted)
- Training on counselling skills with respect to dealing with trauma

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
68 Mead Street George	044- 874 5811	044- 874 7026	www.famsa.org.za	Mon–Fri: 08:00–16:00

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

CAPE TOWN

Cell: 073 463 4253/
083 894 7275

E-mail: foundationv@ymail.com

Contact Details (Pretoria)
Tel: 012– 812 1530

TARGET AUDIENCE & RANGE OF SERVICES

- Services to victims of crime (violent and commercial crime, domestic violence)
- Social and practical support
- Referrals
- Case Management (providing link between victims and criminal justice system)
- Monitoring progress – cases and recording incidents of reported crimes in communities

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GENDER DYNAMIX

Unit 21
Collingwood Building
10 Anson Street
Observatory

Tel: 021- 447 4797
E-mail: info@genderdynamix.org.za
Website: www.gernderdynamiix.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- To ensure safety of transgender people who are in conflict with the law and to ensure that they are treated with dignity and respect by members of SAPS
- Collaborate with SAPS in Cape Town to develop standard operating procedures to deal with transgender people

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GENDER TRANSFORMATION NETWORK (GTN)

157 Visagie Street
Parow Valley

Tel: 021- 931 4471
Fax: 021- 931 4471

TARGET AUDIENCE & RANGE OF SERVICES

- Expertise in sexual and reproductive health
- Facilitates gender workshops for men, women and children
- Community-based workshops
- Refers clients to the appropriate organisations for additional services
- Mentoring programme for men and boys, women and girls
- Training in gender issues, LGBTQIA+, and HIV/Aids

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

GLEN ELGIN COMMUNITY ORGANISATION (GECO)

10 Orchard Way
Oaks Village
Elgin

Tel: 021- 859 1519
After Hours & WhatsApp:
067 273 8833
Fax: 086 6559 759
E- mail: elgingeco@gmail.com
Website: https://www.glenelgincom.org.
wixsite.com/geco

Office/ Operating Time
Mon – Thur: 08:00 – 16:30
Fris: 08:00 – 14:00

TARGET AUDIENCE & RANGE OF SERVICES

- Victim Support Services: victims of crime and violence
- Resource development in order to secure community independence through the following programmes: Social Services; Resource Centre and Pikkewyne Senior's Club
- Children & Families - Family Preservation Services

GOOD HOPE PSYCHOLOGICAL SERVICES

Merriman Street
Stellenbosch

Tel: 021- 887 7913
Fax: 021- 887 7913
Website: www.ghps.co.za

Office/ Operating Time
Mon - Fri: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Psychological services provided to general-public
- Trauma counselling: families, groups and hospital staff are supported during and after traumatic events, such as violent crime (eg, murder and rape), abortion, accidents (motor vehicle, etc) and suicide
- Trauma intervention, especially related to child abuse
- Programmes aimed at the prevention of sexual assualt

HOPE HOUSE COUNSELLING CENTRE

TARGET AUDIENCE & RANGE OF SERVICES

- Educational and awareness workshops
- Individual counselling for: trauma; suicide; relationships; anger management; grief; couple counselling; gender-based violence; play therapy; substance abuse
- Running substance abuse programmes in the schools and the communities.

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

HOPE HOUSE COUNSELLING CENTRE

TARGET AUDIENCE & RANGE OF SERVICES

- Support groups
- Training on: grief for clients; emotional regulation; how to counsel; basic listening skills; relationships; depression; anxiety

Physical Address	Telephone Number	Email Address	Website Address	Operating Hours
Cnr Children's & Silverhurst Way Bergvliet	021- 715 0424	bookingsbergvliet@gmail.com	www.hopehouse.org.za	Mon– Fri: 9:00 – 17:00 Sat: 9:00 - 13:00
10 Scott Road E Section Khayelitsha	066 470 3408	Natalie.hopehouse@gmail.com	www.hopehouse.org.za	Mon– Fri: 9:00 – 17:00 Sat: 9:00 - 13:00
6 Lang Street Kuilsriver	021- 903 0521	hopehousekuilsriver@gmail.com	www.hopehouse.org.za	Mon– Fri: 9:00 – 17:00 Sat: 9:00 - 13:00
1 South Road Tableview	081 500 3054	tableview.hopehouse@gmail.com	www.hopehouse.org.za	Mon– Fri: 9:00 – 17:00 Sat: 9:00 - 13:00

JUST GRACE NPC

33 Jungle Walk
Langa

Tel: 083 315 2321
Email: contact@justgrace.co.za

Office/ Operating Hours
Mon – Thur: 9:00 – 17:00
Fri: Closed - By appointment only

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling and support to victims of crime and violence
- Child protection services for prevention and early intervention
- Social work services including child protection and school dropout
- Community development such as prevention and awareness campaigns
- Youth empowerment services including skills training and after school programmes
- Parenting workshops and support groups

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

LES FEMMES

54 Broad Road
Wynberg

Tel: 021- 762 0223/ 066 143 2698
Email: info@lesfemmes.co.za

Office/ Operating Hours
Mon – Fri: 8:30 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Psycho-social support and therapeutic services to women, families and communities affected by gender-based violence and other forms of violence. Including: assessment, treatment, court support work, re-integration and referrals for additional support services
- Therapeutic groups for women affected by gender-based violence and domestic violence
- Women's mental health and wellness support services
- Trauma debriefing and counselling for women and survivors of gender-based violence, domestic violence and other forms of violence
- Prevention progammes include:
- Public awareness and educational workshops/ groups on gender-based violence, domestic violence and other forms of violence.
- Life skills programmes engaging girls and boys to prevent gender-based violence and domestic violence.
- Advocacy programmes

LENTEGEUR PSYCHIATRIC HOSPITAL

Adolescent Unit
Mitchells Plain

Tel: 082 368 4960/ 082 436 1242

Office/ Operating Hours
Mon - Fri: 07:30 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- In patient and out patient unit for adolescents with family problems, emotional and behavioural problems, adjustment problems, motivational problems and stress-related disorders

LIFE LINE - CAPE TOWN

59 Roeland Street
Cape Town

Tel: (Office hours): 021- 461 1133
Crisis Line (After hours): 021- 461 1111
Fax: 021- 461 6400
Website: www.lifeline.org.za

Office/ Operating Hours
Mon – Thur: 08:30 -16:30
Fri: 08:30 - 15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Individual counselling for adults including trauma counselling, domestic violence, violent crimes and rape
- Telephonic counselling and support (anonymous and confidential) for persons in crisis
- Training on basic life skills
- Personal growth courses
- HIV/ Aids related services including pre- & post counselling

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

MITCHELLS PLAIN NETWORK OPPOSING ABUSE

2 Rambler Street
Beacon Valley
Mitchells Plain

Tel: 021- 376 4788/ 0445/ 0459
Hotline: 071 818 9325
Fax: 021– 376 4788
E-mail: admin@mpnetwork.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Protect the rights and promote the interest of specific groups of people – eg. the physically handicapped, the elderly, women and children
- Services to victims affected by crime and violence: women and children in high risk communities
- Counselling and support
- Life skills training

MOLO SONGOLOLO

TARGET AUDIENCE & RANGE OF SERVICES

- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical Address	Telephone Number	Fax Number	Email Address	Website Address
ATLANTIS Unit 1 Market Street Atlantis	021 – 448 5421 Mobile: 071 819 3275	021 - 448 2024	atlantismolo@gmail.com info@molo.org.za	www.molosongolo.org
CAPE TOWN Main Office 46 Trill Road Observatory	021 – 448 5421 Mobile: 082 731 5985	021- 448 2024	socialworker@molo.org.za info@molo.org.za	www.molosongololo.com
DELFT Welwitschia Primary School 9 Welwitschia Street Delft	021 – 448 5421 Mobile: 071 282 4694	021 - 448 2024	delftmolo@gmail.com info@molo.org.za	www.molosongololo.com

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

MOLO SONGOLOLO

TARGET AUDIENCE & RANGE OF SERVICES

- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical Address	Telephone Number	Fax Number	Email Address	Website Address
THUSONG SERVICE CENTRE De Vries Street Beaufort West	021 – 448 5421 Mobile: 079 406 1760	021 - 448 2024	Molobeaufortwest1 @gmail.com info@molo.org.za	www. molosongololo. com
EMERGENCY NUMBERS: 082 731 5985 / 079 524 0621				

MOSAIC

66 Cnr Mortlake & Ottery Roads
Wynberg

Tel: 021- 761 7585
Fax: 021- 761 7584
E-mail: admin@mosiac.org.za
Website: www.mosaic.org.za

Office/ Operating Time
Mon - Fri: 08:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- A community based non-profit organisation that seeks to heal and empower women against Gender-Based Violence
- Counselling and support to rape survivors
- Supportive and educational services for abused women and female youth
- Education and workshops on abuse
- Support groups and counselling relating to abuse
- Mosaic court support offers support services at domestic violence section of several Magistrates' Courts
- Targeted training programs for survivors, community-based organisation, community leaders and other institutions
- Public education and workshops on domestic violence and other forms of Gender-Based Violence"
- Assertiveness training for women
- MOSAIC Engaging Men & Boys Programme aimed at preventing domestic violence through community-based interventions

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

MOSAIC SIMELELA PROJECT

Khayelitsha Day Hospital
Luwandle Road
Site B
Khayelitsha

Tel: 021- 361 0543 /
021- 361 4710
Fax: 021- 361 7818
24-Hour Line: 080 033 0101
E-mail: simelela@mosaic.org.za
Website: www.mosaic.org.za

Office/ Operating Time
24 hours

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- One-stop centre for rape survivors
- Reproductive health
- Relationship counselling and mediation
- Emergency assistance
- Advice and counselling
- PEP services
- HIV/ Aids testing; pre- and post counselling

NETWORKING FOR CHRIST

Corner of Champaigne & Malva Street
Wellington

Tel: 021- 021 007 0686
E-mail: info@nfcsa.org.za
Website: www.nfcsa.org.za

Office/ Operating Time
Mon– Thur: 8:00- 17:00
Fri: 8:00-13:00

TARGET AUDIENCE & RANGE OF SERVICES

- Therapeutic services and counselling to victims of crime and violence
- Therapeutic group sessions for victims of crime and violence and gender-based violence
- Education workshops on gender-based violence
- Anger and forgiveness workshops
- Life skills for victims of crime and gender-based violence
- Fatherhood programme
- Financial education programme
- Support groups for victims of crime and gender-based violence
- Overcoming rejection and embracing self esteem
- Vision board workshop for women
- Heart sparks workshop for women

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

NEW WORLD FOUNDATION

Service organisation
290 Grindal Avenue
Lavender Hill

Tel: 021- 701 1150
Shelter: 060 703 4576/ 081 810 0185
Website: www.newworldfoundation.org.za

Office/ Operating Time
Mon - Thur: 08:30 - 17:00
Fri: 08:30 - 15:30
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTQIA+ community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

PATCH & HELDERBERG CHILD ABUSE CENTRE (HEAD OFFICE)

Community Care
Lyndhurst Centre
c/o Dummer & Doyle Streets
Somerset West

Tel: 021- 852 6110
Cell: 084 594 8597
Fax: 021 - 852 7599
E-mail: childabuse@telkomsa.net
Website: www.patch-helderberg.com

Office/ Operating Time
Mon - Fri: 08:00 - 16:00
24 hour crisis line
(7 branches: Macassar, Strand, Sir Lowry's Pass, Nomzamo, Lwandle, Zola)

TARGET AUDIENCE & RANGE OF SERVICES

- Free 24 hour service
- Therapeutic service for sexually abused children
- Prevention programmes/ talks on sexual abuse
- Court support
- 24 hour crisis line
- HIV/ Aids
- Assessments: allegation of sexual abuse of children
- Forensic assessments of cases

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

RAPE CRISIS

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling
- Advocacy
- Court support
- Training and development
- Target group: 14 years and older
- Psycho-social support at Thuthuzela Care Centres

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
OBSERVATORY 23 Trill Road Observatory	021- 447 1467 24 Hour Line: 021- 447 9762	021- 447 5458	www.rapecrisis.org.za	Mon–Fri: 08:30-16:30
GATESVILLE, ATHLONE 335a Klipfontein Road Gatesville	021- 684 1180 24 Hour Line: 021 633 9229	021 637 9432	www.rapecrisis.org.za	Mon–Fri: 08:30-16:30
KHAYELITSHA 89 Msobomvu Drive Litha Park Observatory Office Khayelitsha	021- 684 1180 24 Hour Line: 021 361 9085	021 361 0529	www.rapecrisis.org.za	Mon–Fri: 08:30-16:30

RED CROSS CHILDREN'S HOSPITAL

Klipfontein Road
Rondebosch
Tel: 021- 685 4103
Fax: 021- 685 4107

Office/ Operating Time
24 Hours

TARGET AUDIENCE & RANGE OF SERVICES

- Assessments, counselling & examinations

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

RURAL IMPACT

2 Bloekom Avenue
Clanwilliam

Tel: 027- 482 1058; 067 026 8319
E-mail: RuralImpactC@gmail.com; vep@ruralimpact.co.za

Office/ Operating Time
Mon –Fri: 08:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free services to vulnerable adults of all genders
- Counselling and support to victims of gender-based violence and their families
- Educational workshops on abuse
- We focus on adults from the age of 18 years
- Referrals to safe houses for victims of abuse
- A non-profit organisation that seeks to empower women against Gender Based Violence
- Therapeutic groups to victims of abuse

SAFELINE

29 Thornton Road
Athlone

Tel: 021- 638 4149
24 Hour Line/ Crisis Line 072 367 4588
Toll-Free: 0800 035 553
Fax: 021 - 638 0264
Website: www.safeline.org

Office/ Operating Time
Mon –Thur: 08:30 - 16:30
Fri: 08:00 - 15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Child sexual abuse services
- Therapeutic counselling for child abuse
- Biblio programme with schools and community centres
- Parenting programme
- Parenting life skills programme
- Abuse protocol programme with teachers
- Offer counselling for children

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

SANCA

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

Physical Address	Telephone Number	Fax Number	Website Address
ATHLONE Child Welfare Office 157 Lower Klipfontein Road Athlone	021- 397 2196	021- 397 4617	mitchellsplain@sancawc.co.za
ATLANTIS 1 Dolly Center 3 Adeness Crescent Westfleur Atlantis	021- 572 7461	021- 572 8743	atlantis@sancawc.co.za
REGIONAL OFFICE BELLVILLE 18 Karoo Street Bellville	021- 945 4080 / 1	021- 945 4082	www.sancawc.co.za
KHAYELITSHA E505 Scott Street CWD Building Khayelitsha	021- 364 5510	021- 364 5510	khayelitsha@sancawc.co.za
PAARL JF Phillips Building 1st floor 34 Lady Gray Street Paarl	021- 872 9671	021- 872 5050	paarl@sancawc.co.za

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

SANCA - Continued

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

Physical Address	Telephone Number	Fax Number	Website Address
TYGERBERG No 3 2nd Avenue Bellville	021 - 945 2099	021- 945 2098	tygerberg@sancawc.co.za

THE TRAUMACLINIC (HEAD OFFICE)

7 Summerley Road
Kenilworth

Tel: 021- 762 7377
24 hour national emergency
Traumaline: 084 944 9444
Fax: 021- 681 6901
E-mail: info@traumaclinic.co.za
Website: www.traumaclinic.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services
- Early intervention, counselling and support
- Work related trauma
- Psychosocial management of large scale disasters

THE TRAUMA CENTRE FOR SURVIVORS OF VIOLENCE AND TORTURE TRUST

126 Chapel Street
District Six
Cape Town

Tel: 021- 465 7373
WhatsApp: 066 307 2073
E-mail: info@trauma.org.za
Website: www.traumacentre.org.za

Office/ Operating Time
Mon-Fri: 08:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free counselling and support services in Cape Town at police stations in Delft, Manenberg, Kraaifontein, Bonteheuwel (Mon-Fri)
- Belhar at Huguenot Library (Mon - Fri)
- Free quality evidence based trauma counselling services to communities
- Psycho social services Victims of Crime, Domestic Violence and Gender Based Violence
- Therapeutic individual and group counselling services

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

THE TRAUMA CENTRE FOR SURVIVORS OF VIOLENCE AND TORTURE TRUST

TARGET AUDIENCE & RANGE OF SERVICES

- Victim Empowerment educational workshops to link communities with resources, empower them with knowledge and build social cohesion
- Trauma Support Work training for Victim Friendly Room volunteers at police stations in Western Cape Province.

TOUCHING NATIONS – VEP

30 Civic Way
Matroosfontein

Tel: 021- 224 0983
Fax: 086 498 8353
E-mail: vep@touchingnations.org
Website: www.touchingnations.org

Office/ Operating Time
Mon-Fri: 08:30 – 15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free services
- Open to members of the public that are 18 years and older and reside within Elsies River, Delft and its surrounding areas
- Aims to support victims and survivors of crime and violence, including gender-based violence as well as their families, to deal with the impact of the incident, which they have experienced
- The project objectives are to ensure that victims receive emotional and practical support, to assist victims with the management of trauma and lastly to refer victims to appropriate services where need be
- Educational workshops that comprise of awareness and preventive measures around gender-based violence and related themes
- Psychosocial support services that encompass therapeutic counsel-ling on an individual, couple, family, and group

TRIANGLE PROJECT

2nd Floor
Leadership House
Shortmarket Street
Greenmarket Square
Cape Town

Tel: 021 422 0255
Emergency line: 082 780 2044
Fax: 021- 686 1841

TARGET AUDIENCE & RANGE OF SERVICES

- Provides services for LGBTQIA+ (Lesbians, Gays, Bisexuals, Transgender/ Transsexual, Queer or Questioning, Intersex and asexual or Allied people) community – adults as well as adolescents
- Educating, lobbying and advocating against harmful stereotype
- Works alongside and with LGBTQIA+ community

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

WILLIAM SLATER CENTRE

32 Milner Road
Rondebosch

Tel: 021- 681 6900
Fax: 021- 681 6901

TARGET AUDIENCE & RANGE OF SERVICES

- Psychosocial rehabilitation for patients from
- Lentegeur and Valkenberg hospitals
- Counselling individuals who experience various forms of violence

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YOUTH FOR CHRIST - CALITZDORP HOPE Options Centre / Kidstop

20 Calitz Street
Calitzdorp

Tel: 044 213 3003
Cell/ WhatsApp: 076 271 9001
Email: hopeoptionscentre@gmail.com
Facebook: Hope Options Centre - YFC, Calitzdorp

TARGET AUDIENCE & RANGE OF SERVICES

- Crisis counselling and support for pregnant women
- Pregnancy Testing
- Counselling for persons infected with HIV/AIDS
- Counselling and support for victims of GBV
- GBV Educational Workshops
- Life skills presentations to Youth Groups
- Youth Camps
- Parenting workshops

[B] - SUPPLEMENTARY SERVICES

LEGAL SERVICES

LEGAL SERVICES (INCLUDING COURT SUPPORT)

BLACK SASH NATIONAL OFFICE

Elta House
3 Caledonian Road
Mowbray

Tel: 021- 686 69 52
Fax: 021- 686 6971
Website: www.blacksash.org.za

Office/ Operating Time
Mon - Fri: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Paralegal advice
- Conduct rights education workshops
- Advocacy and monitoring of government services pertaining to social economic rights eg. social grants and maintenance

COMMISSION FOR GENDER EQUALITY

5th Floor ABSA Building
132 Adderley Street
Cape Town

Tel: 021- 426 4080
Fax: 021- 424 0549
Website: www.cge.org.za

Office/ Operating Time
Mon - Fri: 08:00 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provide services such as litigation, complaints handling and investigations, litigation in equality court, research department on gender equality matters
- Public education and information department that deals with public outreach and stakeholder engagement
- Conducts workshops on domestic violence act, sexual harassment in the workplace
- Parliamentary unit

DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT

Plein Park Building
37 Plein Street
Cape Town

Tel: 021- 462 5471
Fax: 021- 462 3135
Website: www.justice.gov.za

TARGET AUDIENCE & RANGE OF SERVICES

- The provision of transparent, responsive and accountable justice for all
- Effective and efficient justice services relating to criminal-, civil- and family law matters
- VEP related services include:
    - Applications for domestic violence protection orders
    - Request a further warrant of arrest of a domestic violence correspondent
    - Making an affidavit regarding contravention of a domestic violence protection order
    - Apply for variation or setting aside of a domestic violence protection order
- Apply for a maintenance order
- Changing the amount of maintenance

LEGAL SERVICES (INCLUDING COURT SUPPORT)

FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

Cell: 073 463 4253 / 083 894 7275
E-mail: foundationv@ymail.com

Contact Details (Pretoria)
Tel: 012– 812 1530

TARGET AUDIENCE & RANGE OF SERVICES

- Legal information
- Assistance with completion of legal forms
- Monitoring progress – cases and recording incidents of reported crimes in communities

KAROO CENTER FOR HUMAN RIGHTS

120 Bird Street
Beaufort West

Tel: 023 - 414 2480
Fax: 023 - 414 2470
E-mail: info@kchr.org.za

Office/ Operating Time
Mon - Thur: 08:30 - 16:30
Fri - 08:30 - 13:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness programmes on domestic violence, including information on rights and how to apply for protection orders/ interdicts
- Awareness raising programmes with farm workers (men and women) relating to their rights and land issues
- Information on prisoner rights (men & women)

LEGAL AID

TARGET AUDIENCE & RANGE OF SERVICES

- Provides legal aid and advice in civil and criminal matters
- Means test is set at R5500 for single persons and R6000 for a married couple must prove that he or she earns either below or on the stipulated above amount to qualify for free services
- Represent people in court

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
CAPE TOWN Parliament Towers 60 St George's Mall 2nd floor Cape Town	021- 426 4126	021- 422 5797	www.legal-aid.co.za	Mon–Fri: 07:00-16:30

LEGAL SERVICES (INCLUDING COURT SUPPORT)

LEGAL AID - Continued

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
BELLVILLE 2nd Floor Van der Stel Building 68 c/o Voortrekker & Curban Roads Bellville	021- 949 3632	021- 426 5766	www.legal-aid.co.za	Mon–Fri: 07:00-16:30
ATHLONE 2nd Floor Melofin Building Old Klipfontein Road Athlone	021- 697 5252	021- 697 53 16	www.legal-aid.co.za	Mon–Fri: 07:00-16:30

LEGAL RESOURCES CENTRE

54 Shortmarket Street
Greenmarket Place
Cape Town

Tel: 021- 423 8285
Fax: 021- 423 0935
Website: www.lrc.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Public interest law firm, legal advice and support, work around access to social welfare, refugees and asylum seekers
- Access to housing, land and land restitution, environmental law, provide NPO support, project focused on gender and women's rights

MOSAIC

66 Cnr Mortlake & Ottery Roads
Wynberg

Tel: 021- 761 7585
Fax: 021- 761 7584
E-mail: admin@mosiac.org.za
Website: www.mosaic.org.za

Office/ Operating Time
Mon - Fri: 08:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- A community based non-profit organisation that seeks to heal and empower women against Gender-Based Violence
- Counselling and support to rape survivors
- Supportive and educational services for abused women and female youth
- Education and workshops on abuse
- Support groups and counselling relating to abuse
- Mosaic court support offers support services at domestic violence section of several Magistrates' Courts
- Targeted training programs for survivors, community-based organisation, community leaders and other institutions

MOSAIC - Continued

TARGET AUDIENCE & RANGE OF SERVICES

- Public education and workshops on domestic violence and other forms of Gender-Based Violence"
- Assertiveness training for women
- MOSAIC Engaging Men & Boys Programme aimed at preventing domestic violence through community-based interventions

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MUSLIM JUDICIAL COUNCIL

20 Cashel Avenue
Athlone

Tel: 021- 684 4600
Fax: 021- 696 5154
Website: www.mjc.org.za

Office/ Operating Time
Mon - Fri: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service but donations are welcome
- Provide assistance with Islamic legal matters, family issues, battery and rape
- Counselling

NATIONAL PROSECUTING AUTHORITY (NPA)

115 Buitengracht Street
Cape Town

Tel: 021- 487 7000
Fax: 021- 696 5154
Website: www.npa.gov.za

Office/ Operating Time
Mon - Fri: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Ensuring justice for victims of crime by prosecuting without fear, favour or prejudice and by working with partners & public to solve and prevent crime
- Institute and conduct criminal proceedings on behalf of the state
- Carry out necessary functions incidental to instituting and conducting such criminal proceedings (this includes investigation)
- Discontinue criminal proceedings
- SOCA Unit (Sexual Offences and Community Affairs)
- Enhancing the capacity to prosecute sexual offences and domestic violence cases
- Reducing secondary victimisation of complainants
- Prevent and react to gender based violence
- Raising public awareness of the scourge of sexual offences and domestic violence
- Ensure the proper management of young offenders
- Human Trafficking – mandated as lead department

LEGAL SERVICES (INCLUDING COURT SUPPORT)

RAPE CRISIS

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Offers counselling, advocacy, court support, training and development
- Target audience: 14 years and older

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
CAPE TOWN: OBSERVATORY Physical Address 23 Trill Road Observatory	021– 447 1467 24 Hour Line: 021- 447 9762	021- 447 5458	www.rapecrisis.org.za	Mon–Fri: 08:30-16:30
GATESVILLE, ATHLONE 325 Grassroots Building Lower Klipfontein Road Gatesville	021- 684 1180	021- 633 9229	www.rapecrisis.org.za	Mon–Fri: 08:30-16:30
KHAYELITSHA 89 Msobomvu Drive litha Park Khayelitsha	021- 361 9228	021- 361 0529	www.rapecrisis.org.za	Mon–Fri: 08:30-16:30

SAFELINE

29 Thornton Road
Athlone

Tel: 021- 638 4149
Fax: 021- 638 0264
Website: www.safeline.org

Office/ Operating Time
Mon – Thur: 08:30 -16:30
Fri: 08:00 -15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Court support
- Counselling services to address adult/ child sexual abuse
- Group therapy
- 24 hour crisis line
- Abuse protocol programme with teachers
- Biblio programme with schools and community

LEGAL SERVICES (INCLUDING COURT SUPPORT)

SA HUMAN RIGHTS COMMISSION (SAHRC)

7th Floor ABSA building
132 Adderley Street
Cape Town

Tel: 021- 426 2277
Fax: 021 - 426 2875
Website: www.sahrc.org.za

Office/ Operating Time
Mon - Fri: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Promote, protect and monitor human rights
- Complaints handling
- Investigations into human rights violations upon receipt of complaints
- Initiate investigations on its own accord
- Make findings and recommendations
- Mediate and conciliate
- Refer matters to the Equality Court
- Litigation
- Interventions and stakeholder engagements
- Public hearings

UNIVERSITY OF CAPE TOWN (UCT) LEGAL AID CLINIC

Room 439 Kramer Building
1 Stanley Road
Rondebosch

Tel: 021- 650 3551
Fax: 021- 650 5665

Office/ Operating Time
Mon - Fri: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Legal advice to persons in need

UNIVERSITY OF STELLENBOSCH LEGAL AID CLINIC

Room 439 Kramer Building
1 Stanley Road
Rondebosch

Tel: 021- 808 3432
Fax: 021- 808 3720

Office/ Operating Time
Mon - Fri: 08:00 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provide legal advice in terms of divorce, evictions, labour matters, debt counselling and accidents
- Parenting programmes and parenting life skills programmes

LEGAL SERVICES (INCLUDING COURT SUPPORT)

UNIVERSITY OF THE WESTERN CAPE (UWC) CAPE LEGAL AID CLINIC

UWC Modderdam Road
Bellville

Tel: 021- 959 2756
Fax: 021- 959 2747

Office/ Operating Time
Mon - Fri: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- R30 administration fee
- Civil matters

WOMEN'S LEGAL CENTRE

7th floor Constitution House
124 Adderley Street
Cape Town

Tel: 021- 424 5660
Fax: 021- 424 5206
E-mail: info@wlce.co.za
Website: www.wlce.co.za

Office/ Operating Time
Mon - Fri: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Focus on women's rights with specific emphasis on:
    - Fair access to resources
    - Improve access to legal services for women
    - and girl children to protect them from gender
    - based violence
    - To extend tenure to women in their own right and to prevent loss of tenure on dissolution of relationships
    - Employment protection for women
    - Provide advice and support on reproductive health matters
    - Free legal advice
    - Advocacy and training around women's rights

LEGAL SERVICES (INCLUDING COURT SUPPORT)

WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES

TARGET AUDIENCE & RANGE OF SERVICES

- Offer free basic legal information, advice and services to people who are not familiar with or do not understand their legal and constitutional rights and who are marginalised through poverty, social circumstances and geographical location
- Educate communities on how and where to access services offered by government departments and agencies
- Support clients with issues ranging from social grant access, civil matters, labour disputes and land entitlements of primary-level entities for marginalised and rural communities

Legal Advice Office	Physical Address	Telephone Number	E-mail Address
ATHLONE DISTRICT ADVICE OFFICE	Aden Avenue Athlone	021- 697 4167	athloneadvice@telkomsa.net
ATLANTIS ADVICE & DEVELOPMENT OFFICE	Hartebeeskraal MPCC Nottingham Street Sherwood Park Atlantis	021- 572 1888	
BEAUFORT WEST LEGAL ADVICE & DEVELOPMENT OFFICE		023- 414 3334	
BONTEHEUWEL COMMUNITY-BASED PARALEGAL OFFICE	Room 4 , Multipurpose Cnr Eldel & Jakkelsvlei Streets Bonteheuwel	021- 695 0331 072 661 0818 071 494 1177	bcbpo@telkomsa.net bonteheuwela@telkomsa.net
BOTRIVIER ADVICE AND DEVELOPMENT CENTRE		028- 284 9749 072 146 0290	bodc@mweb.co.za
CEDERBURG MATSIKAMA 8TH NETWORK	83 Voortrekker Street Citrusdal	022- 921 2113 072 103 1286	

LEGAL SERVICES (INCLUDING COURT SUPPORT)

WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES - Continued			
Legal Advice Office	Physical Address	Telephone Number	E-mail Address
DORINGBAAI MULTIPURPOSE AND RESOURCE CENTRE		027- 215 1539 082 612 4594	
ELSIES RIVER ADVICE OFFICE		021- 932 7531 072 429 5118	elsiesadvice@mweb.co.za
HEIDELBERG ADVICE & DEVELOPMENT CENTRE		028- 722 2759 073 332 8992	pretoriusclive@gmail.com
HEIDEVELD AND DISTRICT ADVICE OFFICE	1 Heideveld Town Center Corner Ascencion Heideveld Road Athlone	021- 699 1537 084 387 8304 061 071 7501	heideadvice@telkomsa.net
NELSPOORT ADVICE OFFICE		023- 416 1878 082 5057448	nelspoort@telkomsa.net julline@webmail.co.za
NEW WORLD FOUNDATION (STEENBERG)		021- 788 4055	nwsacc@mweb.co.za
OVERBERG DEVELOPMENT & EMPOWERMENT CENTRE (CALEDON)		028- 212 2327 082 530 3220	dawidkroukamp@telkomsa.net
PRINCE ALBERT ADVICE OFFICE	3 Voor Street Prince Albert 6930	023- 541 1340 072 738 0183 079 347 9859	

WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES - Continued			
Legal Advice Office	Physical Address	Telephone Number	E-mail Address
SWELLENDAM ADVICE & DEVELOPMENT CENTRE		073 648 8859	Rachel.Windvogel@LABOUR.gov.za
VREDENDAL ADVICE OFFICE		084 244 3697	

PUBLIC EDUCATION & AWARENESS

PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

ANEX (ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN

Tel: 021- 638 5521
Fax: 021- 638 5520
E-mail: director@anexcdw.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Service & advocacy organisation providing education and training on human trafficking and child labour

CAPE MENTAL HEALTH SOCIETY

22 Ivy Street
Observatory

Tel: 021- 447 9040
Fax: 021- 448 8475
E-mail: info@cmh.org.za
Website: www.capementalhealth.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Awareness amongst public prosecutors and-police when dealing with complainants with intellectual disability, by training them in appropriate interviewing skills
- Training and ongoing technical support to mental health societies, clinical psychologists and related professionals across South Africa, in order to extend this programme nationally to complainants with intellectual disability

COMMISSION ON GENDER EQUALITY (CGE)

5th Floor ABSA building
132 Adderley
Cape Town

Tel: 021- 426 4080
Fax: 021- 424 0549
Website: www.cge.org.za

Office/ Operating Time
Mon - Fri: 08:00 – 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness raising and public education pertaining to domestic violence legislation and sexual harassment in the workplace
- Research department on gender equality matters
- Litigation, complaints handling and investigations
- Litigation in the equality court

PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

COMMUNITY ACTION TOWARDS A SAFER ENVIRONMENT (CASE)

c/o Mount View Secondary School,
Athwood Road
Hanover Park

Tel: 021– 691 7066
Website: www.case.za.org

TARGET AUDIENCE & RANGE OF SERVICES

- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities
- Training and personal development
- Community development
- Research and advocacy

CWD DOMESTIC VIOLENCE PROJECT: GUGULETHU

St Gabriels Catholic Church
Gugulethu NY5

Tel: 021- 633 3458
Fax: 021- 637 4420
Website: www.cwd.org.za

Office/ Operating Time
Mon - Fri: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Awareness amongst public prosecutors and-police when dealing with complainants with intellectual disability, by training them in appropriate interviewing skills
- Training and ongoing technical support to mental health societies, clinical psychologists and related professionals across South Africa, in order to extend this programme nationally to complainants with intellectual disability

FAMSA: KNYSNA

21 Spring Street
Knysna

Plettenberg Bay satellite office:
Crescent Street (Catholic Church)
Plettenberg Bay

Tel: 044- 382 5129 /
044- 533 5884
Fax: 044- 382 7961
E-mail: knysna@famsa.org.za
Website: www.famsa.org.za

Office/ Operating Time
Mon - Fri: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training on HIV/Aids
- Training workshops on counselling relating to domestic violence
- Life skills training
- Individual and group counselling services for women, men and families

PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

FAMSA: OUTENIQUA

68 Mead Street
George

Tel: 044- 874 5811
Fax: 044- 874 7026
E-mail: george@famsa.org.za
Website: www.famsa.org.za

Office/ Operating Time
Mon - Fri: 08:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Training of volunteers working at the Thuthuzela
- Care Centre which provides support to women who have been raped or sexually assaulted
- Training on basic counselling skills with respect to dealing with trauma
- Counselling and information is provided with respect to family interventions including domestic violence and HIV/ Aids awareness

FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

Cell: 073 463 4253/ 083 894 7275
E-mail: foundation@ymail.com

TARGET AUDIENCE & RANGE OF SERVICES

- Provide education and local support systems for communities
- Engage the local community through awareness campaigns
- Capacitate local community organisations to understand and fully exercise the rights of victims

ILITHA LABANTU: GUGULETU OFFICE

NY22-26A
Guguletu

Tel: 021- 633 2383
Fax: 021- 633 9524
E-mail: admin@ilithalabantu.org
Website: www.ilithalabantu.com

Office/ Operating Time
Mon – Fri: 09:00 -17:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training of counsellors/ police training
- Public education
- Counselling in case of rape, domestic violence and child abuse
- Family enrichment programmes
- “BRIDGE” employment training project

PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

KAROO CENTRE FOR HUMAN RIGHTS

120 Bird Street
Beaufort West

Tel: 023- 414 2480
Fax: 023- 414 2470
E-mail: info@kchr.org.za

Office/ Operating Time
Mon - Fri: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness programmes relating to domestic violence, including information on rights and how to apply for protection orders
- Awareness raising programmes with farm workers (men and women) focussing on their rights and land issues
- Education/ information on prisoner rights (men and women)

LIFELINE: WYNBERG

38 Flemming Road
Wynberg

Tel: 021- 762 8198
Fax: 021- 762 7469
Website: www.lifeline.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Training on basic life skills and personal growth courses for adults who have been victims of violence

MOLO SONGOLOLO

TARGET AUDIENCE & RANGE OF SERVICES

- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical Address	Telephone Number	Fax Number	Email Address	Website Address
ATLANTIS Unit 1 Market Street Atlantis	021 – 448 5421 Mobile: 071 819 3275	021 - 448 2024	atlantismolo@gmail.com info@molo.org.za	www.molosongolo.org

PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

MOLO SONGOLOLO - Continued

TARGET AUDIENCE & RANGE OF SERVICES

- Free service for child victims of sexual abuse and exploitation, those at risk from 10 to 17-years of age and their families
- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical Address	Telephone Number	Fax Number	Email Address	Website Address
CAPE TOWN Main Office 46 Trill Road Observatory	021 – 448 5421 Mobile: 082 731 5985	021- 448 2024	socialworker@molo.org.za info@molo.org.za	www.molosongololo.com
DELFT Welwitschia Primary School 9 Welwitschia Street Delft	021 – 448 5421 Mobile: 071 282 4694	021 - 448 2024	delftmolo@gmail.com info@molo.org.za	www.molosongololo.com
THUSONG SERVICE CENTRE De Vries Street Beaufort West	021 – 448 5421 Mobile: 079 406 1760	021 - 448 2024	Molobeaufortwest1@gmail.com info@molo.org.za	www.molosongololo.com

EMERGENCY NUMBERS: 082 731 5985 / 079 524 0621

MOSAIC

66 Cnr Mortlake & Ottery Roads
Wynberg

Tel: 021- 761 7585
Fax: 021- 761 7584
E-mail: admin@mosiac.org.za
Website: www.mosaic.org.za

Office/ Operating Time
Mon - Fri: 08:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- A community based non-profit organisation that seeks to heal and empower women against Gender-Based Violence
- Counselling and support to rape survivors
- Supportive and educational services for abused women and female youth
- Education and workshops on abuse
- Support groups and counselling relating to abuse

PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

MOSAIC - Continued

TARGET AUDIENCE & RANGE OF SERVICES

- Mosaic court support offers support services at domestic violence section of several Magistrates' Courts
- Targeted training programs for survivors, community-based organisation, community leaders and other institutions
- Public education and workshops on domestic violence and other forms of Gender-Based Violence"
- Assertiveness training for women
- MOSAIC Engaging Men & Boys Programme aimed at preventing domestic violence through community-based interventions

NEW WORLD FOUNDATION

Service organisation
290 Grindal Avenue
Lavender Hill

Tel: 021- 701 1150
Shelter: 060 703 4576/ 081 810 0185
Website: www.newworldfoundation.org.za

Office/ Operating Time
Mon - Thur: 08:30 - 17:00
Fri: 08:30 - 15:30
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTQIA+ community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

NONCEBA FAMILY COUNSELLING CENTRE [Khayelitsha]

29 Tanga Street
Eyethu
Khayelitsha

Tel: 021- 364 0135
Cell: 083 364 5381
Fax: 021- 361 0323
Email: admin@nonceba.org
Website: www.nonceba.org

Office/ Operating Time
Mon - Fri: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational programmes to raise awareness about child abuse, specifically sexual violence perpetrated against children
- Educational awareness is done at 12 schools in the form of workshops with teachers as well as fun workshops with learners
- Workshops provided during aftercare programmes hosted at these schools
- Community awareness is also done through input on community radio shows

PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

PARTNERS IN SEXUAL HEALTH

107 Joubert Street
Parow Valley

Tel: 021- 932 6377
Fax: 086 573 4789
E-mail: admin@psh.org.za
Website: www.psh.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Provides education and raises awareness about gender based violence
- Raises awareness about violence directed at women
- Identifies individuals vulnerable to gender based violence and provides workshops on remedial issues
- Educates men and boys about gender based violence

RAPE CRISIS

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling
- Advocacy
- Court support
- Training and development
- Target group: 14 years and older
- Psycho-social support at Thuthuzela Care Centres

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
OBSERVATORY 23 Trill Road Observatory	021- 447 1467 24 Hour Line: 021- 447 9762	021- 447 5458	www.rapecrisis.org.za	Mon–Fri: 08:30-16:30
GATESVILLE, ATHLONE	021- 684 1180 24 Hour Line: 021 633 9229	021 637 9432	www.rapecrisis.org.za	Mon–Fri: 08:30-16:30
KHAYELITSHA 89 Msobomvu Drive Litha Park Observatory Office Khayelitsha	021- 684 1180 24 Hour Line: 021 361 9085	021 361 0529	www.rapecrisis.org.za	Mon–Fri: 08:30-16:30

PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

SANCA

E505 Scott Street
CWD Building
Khayelitsha

Tel: 044- 874 5811
Fax: 044- 874 7026
E-mail: george@famsa.org.za
Website: www.famsa.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational training and life skills intervention programmes for high risk communities addressing substance abuse and related forms of abuse

SOUTH AFRICAN FAITH & FAMILY INSTITUTE (SAFFI)

Tel: 012– 462 2277
Fax: 012– 462 2276
Cell: 082 475 5116
E-mail: info@saffi.org.za
Website: www.saffi.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Being a resource to religious leaders, institutions and faith communities
- Advancing a coordinated, multi-sectoral, culturally restorative justice response to violence against women and children
- Domestic violence training
- Gender reconciliation workshops

THE TRAUMACLINIC (HEAD OFFICE)

7 Summerley Road
Kenilworth

Tel: 021- 762 7377
Fax: 021- 681 6901
E-mail: info@traumaclinic.co.za
24 hour national emergency Traumaline:
084 944 9444

Office/ Operating Time
Mon – Fri: 08:00 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services
- Trauma training for professionals on early intervention, trauma support, trauma related disorders and trauma treatment
- Volunteers – training in trauma support and counselling
- Managerial – training in trauma preparedness, dealing with the impact of trauma in organisations, creating peer support systems for trauma response, training of line management
- Community – developing of trauma support
- systems in under-resourced communities

PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

TRAUMA CENTRE FOR VICTIMS OF VIOLENCE AND TORTURE

Cowley House
126 Chapel Street
Woodstock

Tel: 021- 465 7373
Fax: 021- 462 3143
E-mail: director@trauma.org.za
Website: www.trauma.org.za

Office/ Operating Time
Mon - Fri: 08:00 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Workshops are free, however fees are charged for individual and group counselling sessions for those linked to corporates and NPOs
- Workshops/ courses on understanding violence and trauma
- Training of caregivers on developing strategies for working with trauma

UWC GENDER EQUITY UNIT

Kwenaite Building, UWC
Modderdam Road
Bellville

Tel: 021- 959 2812
Fax: 021- 959 1314
E-mail: gender@uwc.ac.za

Office/ Operating Time
Mon - Fri: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- No fixed cost, but donations are welcome
- Facilitates awareness raising workshops with external organisations on issues dealing with violence against women
- Training for students and staff

WESTERN CAPE NETWORK ON VIOLENCE AGAINST WOMEN (WCNOVAW)

Suite 201
Foyer A Building 17
Waverley Business Park
Wycroft Road
Mowbray

Tel: 021– 448 6180
Cell: 082 323 0001
Fax: 021 – 448 6178
E-mail: info@wcnetwork.co.za
Website: www.wcnetwork.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Focusing on gender equality
- A network and support organisation that leads and coordinates initiatives towards the prevention of all forms of violence against women in private as well as public spheres
- Linking concerned groups of women to relevant government structures to effect change
- Coordination of training and capacity building

PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

WOMEN ON FARMS PROJECT (WFP)

32 Four Oaks Building
c/o Bird & Molteno Streets
Stellenbosch

Tel: 021- 887 2690
Fax: 021- 887 2963
E-mail: wfp@wfp.org.za
Website: www.wfp.org.za

Office/ Operating Time
Mon to Fri: 08:00 - 17:00
Workshops are operated at times that are convenient for farm workers e.g in the evening or over a weekend

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training and awareness raising about a range of issues facing women farm workers, including that of gender-based violence
- Targeted training of specific women farm workers who act as resource agents for a particular farming community to which they belong
- Broader awareness raising with key stakeholders to highlight the extent of women farm workers' vulnerability to violence and the need for an effective response

TRAINING

PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

INTERNATIONAL ORGANISATION FOR MIGRATION (IOM)

Unit 202 2nd Floor
80 Strand Street
Cape Town

Tel: 012- 342 2789
Fax: 012- 342 0932
Website: www.iom.org.za

Office/ Operating Time
Mon – Fri: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Accredited training on human trafficking
- Advances the understanding of migration issues
- Assists in meeting operational challenges of migration and mobility

ECONOMIC EMPOWERMENT

ECONOMIC EMPOWERMENT

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to economic empowerment

DEPARTMENT OF LABOUR

4th – 6th Floor
Wesbank Building
c/o Riebeeck and Long Streets
Cape Town

Tel: 021- 441 8000
Fax: 021- 441 8135
Website: www.labour.gov.za

Office/ Operating Time
Mon – Fri: 07:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provides public employment services for skills and development training

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KHAYELITSHA DEVELOPMENT FORUM

Office 10 Khayelitsha Training Centre
c/o Spine & Lwandle Roads
Khayelitsha

Tel: 021– 361 5711
Fax: 021– 547 8758
Website: www.kdf.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Voluntary organisation acting as a vehicle for socio-economic development of the Kayelitsha community
- Establish training and educational programmes to increase employment opportunities, skills levels and quality of life

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NEW WORLD FOUNDATION

Service organisation
290 Grindal Avenue
Lavender Hill

Tel: 021- 701 1150
Shelter: 060 703 4576/ 081 810 0185
Website: www.newworldfoundation.org.za

Office/ Operating Time
Mon - Thur: 08:30 - 17:00
Fri: 08:30 - 15:30
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTQIA+ community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

ECONOMIC EMPOWERMENT

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to economic empowerment

SEDA

TARGET AUDIENCE & RANGE OF SERVICES

- Gives advice about business
- Assist small business or entrepreneurs to start business
- Non-financial development
- Refers to institutions providing loans
- Women economic empowerment services focused on entrepreneurial development
- Individual analysis based on business idea
- Skills training based on client need

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
BELLVILLE 2nd Floor Lowville Place 23 Vrede Street Bellville	021- 949 2227	021- 949 2237	cdaniels@seda.org.za	www.seda.org.za	Mon-Thur: 08:00-16:45 Fri: 08:00-15:30
GEORGE Entrance A Beacon Place 125 Mead Street George	021- 949 2227	021- 949 2237	cdaniels@seda.org.za	www.seda.org.za	Mon-Thur: 08:00-16:45 Fri: 08:00-15:30
STELLEN BOSCH WINELANDS DISTRICT 1st Floor Eikestad Mall Bird Street Stellenbosch	021- 883 9270	021- 883 9277		www.seda.org.za	Mon-Thur: 08:00-16:45 Fri: 08:00-15:30

NOTES

Western Cape Government: Department of Social Development
Private Bag X 9112
Cape Town
8000
Toll-free no: 0800 220 250
www.westerncape.gov.za

Western Cape Government