



Western Cape
Government



Department of Social Development

Shelters for Victims of Crime and Violence

2025/26

Shelters For Victims Of Crime And Violence

[*The shelters listed below are those in receipt of funding from the Department of Social Development]

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 1

Dysselsdorp

Tel: 041 933 0068
Emergency number: 084 241 4089
After hours number: 041 933 0068
WhatsApp number: 071 828 8719

E-mail: vepdysselsdorpacvv@gmail.com

Office/ Operating Time

Admin hours: 08:00-13:00
Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Victims of crime and violence
- Abused women and their children
- 14 Days shelter emergency accommodation
- Social Work Therapeutic support services

Shelter 2

Paarl

Tel: 021- 862 9983
Mobile Number: 082 790 1180
E-mail:
Referrals: ahosw@ahos.org.za;
ahossaw@ahos.org.za
General enquiries: ahosreception@ahos.org.za; ahosmanager@ahos.org.za

Office/ Operating Time

Admin hours: Mon-Fri 7:30-16:30
24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Women and their children who are victims of Gender Based Violence
- Provides counselling and therapeutic services
- Maximum length of stay is 3 months
- Aftercare and reintegration services
- Skills training
- Outreach programmes
- Group work
- Children: boys and girls up to 10 years

Shelter 3

Athlone

Tel: 021- 638 5511
24 Hour Line: 021- 637 0226
Fax: 021- 637 0226
E-mail: careaids@iafrica.com

Operating Time

24-Hour service

Admin hours:
Mon-Fri: 08:00-16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women & their children
- Provides therapeutic support services
- Emergency intake shelter
- Fees for shelter: Negotiable

Shelters For Victims Of Crime And Violence

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Shelter 4

Mossel Bay

Tel: 044- 693 1092/4144
(24 Hour Line)
Fax: 086 532 7582
E-mail: iarcher@cefmb.co.za/
kgildenhuys@cefmb.co.za

Office/ Operating Time

Mon – Fri: 08:00 – 16:30
Shelter is a 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Counselling service
- Accommodation and basic needs
- Child therapy
- Assists victims with protection orders
- Trauma debriefing
- Counselling for substance abuse
- Life skills training
- Fees for shelter: Negotiable
- Period of stay: maximum of 3 months

Shelter 5

Atlantis

Tel: 021- 572 0698
Emergency service: 021- 572 0698
E-mai: Stclare2019@gmail.com

Office/ Operating Time

24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Women and survivors who are affected by, Gender-Based and domestic violence
- Accommodate the children of women who are below teenage years
- Emergency or temporary safe care for a period of 3-4 months
- Psychological and therapeutic care
- Aftercare and reintegration service
- Skills training, where possible

Shelter 6

Stellenbosch

Tel: 021- 883 2574
Mobile: 079 6890 453
Fax: 021- 883 2574
E-mai: info@safehousestellenbosch.co.za/
socialworker.safehouse@gmail.com
Website: www.safehousestellenbosch.co.za

Office/ Operating Time

Admin hours:
Mon – Fri: 08:00 - 16:00
Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Physically-, emotionally- and sexually abused women and their children
- Free service
- Therapeutic intervention, counselling and support
- Skills training

Shelters For Victims Of Crime And Violence

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Shelter 7

Retreat

Tel: Office: 021- 701 1150
Shelter: 060 703 4576/ 081 810 0185

Office/ Operating Time

Mon - Thur: 08:30 - 17:00
Fri: 08:30 - 15:30
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTQIA+ community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

Shelter 8

Khayelitsha

Tel: 021- 364 0135
Fax: 021- 361 0323
Email: admin@nonceba.org

Office/ Operating Time

24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Free service
- Maximum length of stay 3 - 6 months
- Educational programmes
- Provide counselling service to residents as well as broader Khayelitsha community

Shelter 9

Caledon

Social Worker
Mobile: 064 497 5864
Email: Shadone@reconnectdev.org
Social Auxiliary Worker Details
Mobile: 084 878 7667
Email: Jamie@reconnectdev.org
24 hour hotline 076 783 6010
Email: edward@reconnectdev.org

Office/ Operating Time

Shelter : 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Women and their children who are victims of Gender-based Violence
- Children: boys and girls up to and including 6 years - 10 years old.
- Provide Victim Empowerment: Provides counselling and therapeutic services
- Provide Psychosocial Therapy
- Provide Spiritual, Mental and Physical Care
- Group work: Provide Therapeutic and Educational Group Sessions
- Provide Gender-based Violence Awareness: Community Outreaches
- Skills training
- Maximum length of stay is 3 months

Shelters For Victims Of Crime And Violence

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Shelter 10

Tokai

Tel: 021- 565 0668
Mobile: 081 746 9889
After hours: 081 746 9889/ 073 424 4665
Email: admin@philisaabafazi.org/
philisa.abafazi@gmail.com

Office/ Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Emergency Safe Houses for Women and LG-BTQIA+ people
- Supports and educates women and their children about their rights
- Women empowerment programmes
- Afterschool programmes
- Senior programmes
- Youth programmes
- Men's Cafe
- Social work services
- Community feeding
- Baby saver
- Search and rescue team.

Shelter 11

Athlone

Tel: 021- 633 5287/ 637 3487
Mobile: 076 470 9314
Fax: 021- 637 3487
24 Hour Line: 021- 633 5287
E-mail: director@womenscentre.co.za
Website: www.saartjiebaartman-centre.org.za

Office/ Operating Time

24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter that supports women and their children for a period of 4 months
- Free service for the emergency shelter
- Capacity: 22 women & 35 children
- 2nd stage housing is provided for women who are able to stay for an additional 6 - 9 months
- At the 2nd stage home, women are required to pay monthly rent
- HIV/ Aids counselling and support
- Empowerment workshops
- Child care
- Job skills training
- Paralegal services

Shelter 12

Kenilworth

Tel: 021- 797 4190
Fax: 021- 797 4190
E-mail: sistersinc@telkomsa.net

Office/ Operating Time

Admin hours:
Mon - Fri: 08:00 - 16:00
Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter that supports women and their children who are survivors of domestic violence
- Children aged 1 year and older
- Boys older than 10 years old are not allowed
- Provide therapeutic services
- Provide HIV/ Aids counselling & support
- Provide life skills training and preparation for employment
- Free service, however if residents have a source of income, contributions are calculated based on a sliding scale
- Fully equipped child-care facility run by a full-time child-care worker.
- Access to 2nd stage accommodation available
- Semi-permanent living for working women and can accommodate 3 families

Shelters For Victims Of Crime And Violence

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Shelter 12- continued

TARGET AUDIENCE & RANGE OF SERVICES

- Assists with enrolment of children at local schools
- Provides assistance with adoptions for single women (only for persons 18 years and older)

Shelter 13

Vredenburg

Tel: 022- 713 5730 (Head Office)
Tel: 022- 713 4050 (Shelter)
Fax: 022- 713 1894
E-mail: siyabongacare@gmail.com
Email (Shelter): siyabongashelter@gmail.com

Office/ Operating Time

24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Victims of crime and violence (clients of all forms of abuse)
- 72 hour emergency services
- Aftercare services (exit clients)
- Skill developments for victims of abuse
- Therapeutic group services & educational groups
- Individual Therapeutic services (trauma debriefing) for victims
- Assistance with legal services, providing of information, restoration, healing services & protection

Shelter 14

Philippi

Tel: 021- 385 3005
Mobile: 084 066 6935
Fax : 021- 374 0800
Email: director@sizakuyenza.co.za

Office/ Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children facilitating their safe reintegration into the community
- Accommodation provided for a period of 3-6 months
- Skills development

Shelter 15

Woodstock

Tel: 021- 448 6792
24 Hour Line: 021- 448 6792
Fax: 021- 448 8518
E-mail: info@stanneshomes.org.za
/ anthea@stanneshomes.org.za

Office/ Operating Time

Intake: Mon – Fri
08:30 – 15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Destitute, abused and disadvantaged women and their children
- Shelter for 4 month period for abused women & their children up to the age of 5 years
- Provide therapeutic services
- Employment training courses
- Life skills programmes
- Substance abuse rehabilitation
- Child care
- HIV/ Aids counselling & support
- Medical referrals
- Fees for first phase shelter
- Negotiable and creche fees applicable;

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Shelter 16

Fish Hoek

Tel: 021 785 1168

E-mail: Kathy@thesafehouse.org.za/
[social worker@safehouse.org.za](mailto:socialworker@safehouse.org.za)

Office/Operating Time

Shelter: 24 hour service

After Hours: 084 037 9102

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Counselling and support service
- Free service

Shelter 17

Atlantis

Tel: 021- 572 8662

Fax: 021- 572 8662

E-mail: socialworker@usaa.co.za/
manager@usaa.co.za

Office/ Operating Time

Mon – Fri: 09:00 - 17:00

Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Free service however if residents have a source of income, contributions are calculated based on a sliding scale
- Skills development
- Programme on Legal Aid
- Education sessions on domestic violence
- Counselling
- Information office
- Referrals for substance abuse
- HIV/ Aids support

Shelter 18

Worcester

Tel: 023- 342 3167

Fax: 023- 347 2519

E-mail: cwhouseofhope@breede.co.za

Office/ Operating Time

24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Skills development to assist residents in processing traumatic experiences

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Shelter 19

Laingsburg Municipality

Tel: 084 627 0617
Emergency: 044 279 1560
E-mail: famsasaw4@gmail.com/
famsaworc@telkomsa.net

Office/Operating Time

Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic support services

Shelter 20

Swartland Municipality

Tel: 066 319 3846
Emergency: 066 319 3846
E-mail: gail@communitycohesion.co.za/
chantell@communitycohesion.co.za

Office/ Operating Time

Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic support services

Shelter 21

Bergriver Municipality

Tel: 063 853 1250
Emergency: 063 853 1250
E-mail: siyabongacare@gmail.com/
daisysafehouse@gmail.com

Office/ Operating Time

24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic support services

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Shelter 22

Eden Karoo

Tel: 044 010 1069

E-mail: albertinia.shelter@mosaic.org.za

Office/Operating Time

Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic Support Services

Shelter 23

Eden Karoo

Tel: 044 010 0170

E-mail: heidelberg.shelter@mosaic.org.za

Office/ Operating Time

Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Social Work Therapeutic Support Services
- Individual Therapeutic Support Services
- Therapeutic, educational group services
- Skill development programmes
- After Care Services

Western Cape Government: Department of Social Development
Private Bag X 9112
Cape Town
8000
Toll-free no: 0800 220 250
www.westerncape.gov.za



**Western Cape
Government**