

Facilities Available

Cafeteria:

Situated on B floor between the main hospital and outpatients department. A snack shop is situated on the ground floor in outpatients opposite occupational therapy. A few shops, ATM and laundrette are situated across Klipfontein Road.

Parking:

The Parking is run by an outside company. They will charge you a rate for parking. All covered/ shaded parking bays are for permit holders only. If you park here without a permit your wheel may be clamped.

Additional family Support:

A Muslim Prayer Room and Prayer Sanctuary are situated on the ground floor.

2nd-Hand shop:

The Friends of the Hospital have a second hand clothing shop.
Open: 8:30 to 13:00
Where: ground floor, OPD next to snack shop.

Play area:

Situated outside the trauma entrance and outside between outpatients and the main hospital. Please supervise your child here.

Card/ payphones are situated around the hospital.

Interpreters are available. If one is needed, please inform the nursing staff at the clinic you are going to attend.

Clinic Details

Open: week days 07h00 - 16h00

Tuesday: Analrectal malformation clinic (09h00-12h00)

Wednesday: Spinabifida clinic (08h00-16h00)

If you come on a Tuesday or Wednesday you may have to wait for these clinic to finish before being seen.

Urgent cases after hours and weekends should be seen via the Emergency Department.

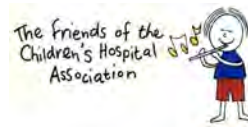


Contact Details:

Appointments: 021 658 5569
Sister Bihl: 021 658 5363
Ward D2: 021 658 5154/ 5054

© Children's artwork courtesy of Red Cross War Memorial Children's Hospital school. Photographs used with permission.

Please talk to the Sister if you have any compliments or complaints



Welcome to Red Cross War Memorial Children's Hospital Stomalththerapy Clinic

S16, first floor,
Out Patient Building



This pamphlet will prepare you for your child's visit to the Stomalththerapy clinic.

It serves as a guide, giving you all sorts of helpful information.

Of course... we're also here to help so feel free to ask!

*A hospital visit can be stressful.
We'd like to make sure your child gets
the best possible care and your visit
is as smooth as possible.*



ABC...

when visiting the stomaltherapy clinic:

Appointments: if you can't make it let us know in good time. Children are seen by appointment only.

Accompanying a child: a parent, family member or person who knows the child needs to be with the child for the appointment.

Bring all medication with to the visit.

Bring: referral letter, child's birth certificate, clinic card, parent's Identity document, proof of income/ Medical Aid card, contact details of parents.

Collect your child's folder from S1 (ground floor) or S19 (first floor next to S16) before visiting the clinic. This is a good time to check with the clerk that your details are correct.

Collect any prescribed medication at the Community Health Centre (or Red Cross only if arranged) before the medication you have runs out.

Confidentiality: we prefer to give information to a child's parents/ guardians and NOT to other family and friends.

Discuss with the doctor **BEFORE** stopping any medication.

Ensure all personal and contact details are correct at each visit.

Fair Payment: to make sure you don't pay more than you should, bring some proof such as payslip, UIF, All Pay card or Affidavit if unemployed.

Going on Holiday? Remember to collect extra medication or stoma bags.

Having difficulty obtaining medication at the Community Health Centre? Inform our pharmacy.

Inform all clinics if your child has an appointment at more than one clinic on the same day.

Infection: help us prevent the spread of infection by washing your hands before and after working with your child.



Children who are going to have surgery:

We will explain the operation to you. Your child will be admitted to ward D2.

If your child is unwell when due for an operation, please phone ward D2 well before the time.

Ward D2: 021 658 5154 / 5054

When your child is admitted, please don't leave any valuables with your child

Help us by....

Taking an active part in your child's care will ensure the best care.

