

Facilities Available

Cafeteria:

Situated on B floor between the main hospital and outpatients department. A snack shop is situated on the ground floor in outpatients opposite occupational therapy. A few shops, ATM and laundrette are situated across Klipfontein Road.

Parking:

The Parking is run by an outside company. They will charge you a rate for parking. All covered/ shaded parking bays are for permit holders only. If you park here without a permit your wheel may be clamped.

Additional family support:

A Muslim Prayer Room and Prayer Sanctuary are situated on the ground floor.

2nd-Hand shop:

The Friends of the Hospital have a second hand clothing shop.

Open: 8:30 to 13:00

Where: ground floor, OPD next to snack shop.

Play area:

Situated outside the trauma entrance and outside between outpatients and the main hospital. Please supervise your child here.

Card/ payphones are situated around the hospital.

Interpreters are available. If one is needed, please inform the nursing staff at the clinic you are going to attend.



Friends of Red Cross Hospital

Friends are a group of volunteers who support the hospital in different ways. You may meet some of these volunteers when they bring toys to the waiting area. Usually they wear a colourful apron, this will help you recognise them.

Clinic Times:

Mon: Clinics for selected skin conditions
(8am-12)

Tues & Thurs: General Dermatology
(8am-12)

Day care unit: Mon to Fri (7am-4pm)
(dressings/ education/ supplies/ support)



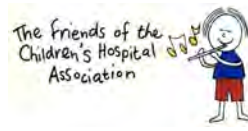
Contacts:

Appointments: 021 658 5002

Dermatology Nursing Staff: 021 658 5502

Consultant: 021 658 5275

© Children's artwork courtesy of Red Cross War Memorial Children's Hospital school. Photographs used with permission.



Welcome to Red Cross War Memorial Children's Hospital

Dermatology (Skin) Clinic

S27, first floor
Out Patient Building



This pamphlet will prepare you for your child's visit to the Dermatology Clinic. It serves as a guide giving you all sorts of helpful information. Of course... we're also here to help so feel free to ask!

A hospital visit can be stressful. We'd like to make sure your child gets the best possible care and your visit is as smooth as possible.

ABC...

when visiting the skin clinic:

Accompanying a child: a parent, family member or person who knows the child needs to be with the child for the appointment.

After collecting medication at the pharmacy please come back to the Dermatology clinic so that we can demonstrate its use.

Appointments: if you can't make it let us know in good time. Children are seen by appointment only.

Bring all medication with to the visit.

Bring: referral letter (when available please bring child's birth certificate, clinic card, parent's Identity document, proof of income/ Medical Aid card, contact details of parents).

Collect your child's folder from S1 at the entrance to outpatients. This is a good time to check with the clerk that your details are correct. Once you have your folder please proceed to S27.



Collect medication prescribed at Red Cross Pharmacy before the medication you have runs out. (ONLY collect medication at the Community Health Centre (CHC) if an arrangement has been made to do this).

Discuss with the doctor BEFORE stopping any medication/ ointment/ treatment.

Discuss with us any questions or worries you may have.

Ensure all personal and contact details are correct at each visit.

Fair Payment: to make sure you don't pay more than you should bring some proof such as payslip, UIF, All Pay card, Affidavit if unemployed.

Going on Holiday or leaving the country? Remember to collect extra medication or a referral letter.

Having difficulty obtaining medication at the Community Health Centre (CHC)? Inform our pharmacy & bring a letter from the CHC stating what stock they do not have.

If your child has eczema...

- Please use ointments/ creams as prescribed
- Avoid ALL soaps, bubble baths & bath antiseptics.
- Use aqueous cream to wash
- Use Emulsifying oil or plain Vaseline as a moisturizer.
- Food is not the cause of eczema. Please discuss dietary/ food concerns with the Doctor before stopping any foods.



If your child needs any special treatment at the dermatology day unit, but is unwell kindly phone us and let us know

If you are unsure of any treatment, bring the medication for a dermatology nurse to explain.

Taking an active part in your child's care will ensure the best care.