



DEPARTMENT OF ECONOMIC DEVELOPMENT & TOURISM  
DEPARTEMENT VAN EKONOMIESE ONTWIKKELING & TOERISME  
ISEBE LOPHULISO LWEZOQOQOSHO NEZOKHENKETHO

Reference:  
Verwysing: Complaints  
Isalathiso:

Enquiries:  
Navrae: 021 483 2960  
Imibuzo:

## COMPLAINT LODGED WITH THE PROVINCIAL REGISTRAR

To formally lodge a complaint against a tourist guide for failing to adhere to the Tourist Guide Code of Conduct, guiding illegally and/or failure to display a tourist guide badge, the following information is required. Please provide as much detail as possible, as this will assist the Provincial Registrar in proceeding with an enquiry into the incident.

**Please note : One form to be completed per occurrence.**

Details of the person lodging the complaint	
Name :	Surname :
Tourist Guide Registration Number ( if applicable ) :	
Tel No :	Fax No :
Cell No :	Email :
Physical address :	Postal address :
Details of the complaint (compulsory)	
Name of tourist guide :	
Contact details of the tourist guide :	
Name of coach company/tour operator :	
Contact details of coach company/tour operator :	
Vehicle registration number :	
Date of occurrence :	Time of occurrence :
Exact physical location of the occurrence :	
Additional comments :	

**Signature of complainant :** \_\_\_\_\_ **Date :** \_\_\_\_\_

All complaints handled confidentially, however please indicate whether you would like to remain anonymous.