

# MADAM

Multi-Agency Delivery Action Mechanism



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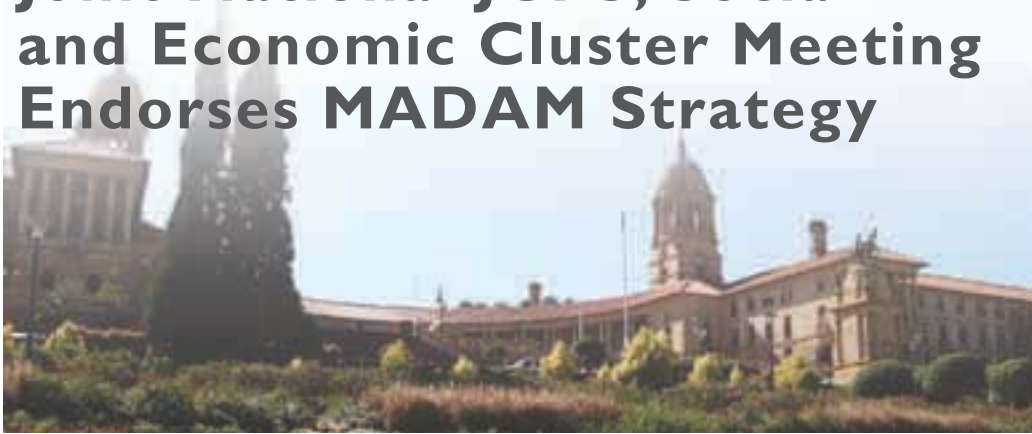


# MADAM

Multi-Agency Delivery Action Mechanism



## Joint National JCPS, Social and Economic Cluster Meeting Endorses MADAM Strategy



**MADAM was high on the agenda at the Joint National JCPS (Justice, Crime Prevention & Security), Social and Economic Clusters meeting in Pretoria. This Joint meeting between the three national clusters evaluated and considered the various integrated strategies at provincial and local government levels to reduce the causal elements of crime.**

The meeting was led by Presidential Safety & Security Advisor Mr B. Masethla and National Deputy Commissioner Mr. Andre Pruis. Different strategies employed by provinces to reduce crime and ultimately improve the quality of life of communities were evaluated. The Chairpersons highlighted the need for the Social & Economic Cluster departments to provide the necessary support and infrastructure to reduce the root causes of crime. In particular, the provision of alternatives to crime for youth, infrastructure, poverty etc. needs to be addressed to ensure a sustainable reduction in crime over the long term.

The MADAM Secretariat presentation was led by Acting Chief Director, Mr. Nyaniso Ngele and Mr David Coetzee who presented the MADAM

MADAM Management Committee meeting paves the way forward for co-ordinated programmes to address the root causes of crime

methodology. Mr. Nyaniso Ngele said that; *"The joint national clusters meeting was impressed by the co-ordination methodologies MADAM has embarked upon. The meeting emphasized the success of co-ordination and integration that translates into joint social programmes that addresses the root causes of crime"*. Social Cluster departments in the Western Cape were acknowledged for leading implementation within their areas of expertise.

MADAM proactively influenced the role of Social Cluster departments in the Western Cape to support and supplement the activities of the operational strategies of the law enforcement agencies. The meeting concluded that the MADAM strategy must be continued and translated into long-term mechanisms to reduce crime and improve the quality of life of people. Special emphasis is also required in the 8 JCPS priority stations and Presidential nodes in the Western Cape.



Fast-tracking the resolutions of the Joint JCPS, Social & Economic Cluster Meeting and the EU funding meeting is Mr Nyaniso Ngele (Acting Chief Director: Secretariat of Safety and Security) and Mr S Isaacs (Director: Social Crime Prevention Centre)

## European Union Funding Support MADAM

After extensive evaluation of the Provincial Government of the Western Cape's initiative to effectively co-ordinate and integrate various agencies activities to reduce crime, the MADAM strategy was endorsed by the European Union through commitment of funding to implement long-term sustainable programmes.

The MADAM strategy of driving the implementation of the objectives of the Social Cluster promotes the building of social capital and improves the quality of life for everyone in the 'Home for All' of the Western Cape.

The EU will provide donor funding of an estimated three million rand to the Provincial Government of the Western Cape to strengthen social programmes supporting the operational law enforcement agencies during 2005/2006 financial years.

Mr S. Isaacs said that; *"The MADAM Management Committee meeting highlighted that the Social Cluster departments are required to complement the seed funding of the EU donors to ensure that existing best practice programmes and new initiatives are sustainable."*

The Management Committee concluded by adopting three strategic focus areas namely, *Youth, Empowering Women & Children and Environmental Design Programmes.*



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# Foreword From the Provincial Commissioner



**Provincial Commissioner  
Mzwandile Petros**

**Fundamental to turning the tide against crime in the Western Cape is the People-Orientated Sustainable Strategy(POSS) of SAPS. The POSS re-orientates policing around the major crimes which includes murder, attempted murder, rape, robbery aggravated, firearms and drug-related crimes.**

In parallel to the crime pattern analysis, the priority station areas were also identified. The POSS

highlights these stations which includes Khayelitsha, Mitchells Plain, Guguletu, Nyanga and Kuils River and prioritises the deployment of resources to these policing station areas. Furthermore SAPS expedited the deployment of directors at zone and station level, followed by the roll-out of family violence, child protection, sexual offences, serious violent crimes and organised crime units where these priority needs were identified. In these units specialised investigative expertise was made more accessible, which was backed with the allocation of new vehicles to these units.

The POSS gears itself to optimize the service delivery of police, but also endeavours the strengthening of partnerships with Provincial Government, Local Government, Civil Society and Communities in the fight against crime. It is for this reason that POSS encourages an integrated style of operation, thereby solidifying and aligning the roles and resources of the Social Cluster Provincial departments and Municipalities.

Essential to the POSS strategy is the role of the police to guide and support communities to take ownership by understanding their own situation, and to identify and participate in crime reduction and

prevention strategies in their areas. SAPS boosted its intelligence-driven operations by recognizing community structures and ensuring an inclusive, participatory and transparent approach to addressing the criminal elements embedded in our communities.

A community-based crime prevention strategy aims at deterring or preventing the occurrence of specific crimes by changing the environment in which they occur; changing the conditions which are thought to cause them and providing a strong deterrent in the form of an effective justice system. The strength of the POSS lies in frequent dialogue with community members, through Bambanani meetings, where the SAPS top management is well represented, and offers an immediate response to the grievances and problems voiced by those whom we serve.

Our success in curbing crime has already been borne out by statistics which indicated reductions in the crime rates beyond our expectations. The sustaining of these successes depends not only on improved policing, but also on effective social crime prevention programmes and

addressing the root cause of crimes. It therefore requires other governmental and non-governmental stakeholders to supplement the operational activities of SAPS as well as the increased role of communities in assisting the police services. Project Childhood, Bambanani, Safer Festive Season, Substance Abuse Strategy, Expanded Public Works Programmes etc. are all essential to sustaining the 'SAFER HOME FOR ALL' in the Western Cape.

SAPS will continue to improve its service delivery in the Western Cape. In particular we are entering the next phase of our policing strategy which has the slogan "How can we help you?" with a smile. By the dedicated efforts of our men and women in the dignified blue, we strive to provide a friendly and effective service, which guarantees the preservation of the dignity of all in the Western Cape.



**M. Petros**

## Provincial Co-ordination Against Crime Goes Local

**The MEC for Community Safety, Mr. Leonard Ramatlakane has highlighted the role Local Authorities and Social Cluster Departments has to play in reducing crime. At the Bambanani Safer Easter Programme held from 15 March - 8 April 2005 the MEC launched an Intergovernmental Campaign to promote long-term partnerships between National Agencies, Provincial Government and Local Authorities to reduce crime.**

During the Safer Easter Programme, MEC Ramatlakane reached agreements with the District Municipalities as well as other Local Authorities on their future role so as to effectively support social crime prevention and operational law enforcement activities.

MEC Ramatlakane said, "Local Government are the closest to the people and therefore has to play a crucial role in co-ordinating the resources and support invested by National and Provincial agencies at local level in partnership with communities."

The Department of Community Safety with the support of the South African Police Services and Local Government has prioritised the role out of Community Safety Forums to implement Local Crime Prevention Strategies(LCPS) within their areas.

The MEC highlighted; "We are providing the resources and functional expertise to Local Governments to ensure a safer home for all the people of the Western Cape. We will closely work with the communities, law enforcement agencies and local authorities through the Community Safety Forums(CSF) structures and Local Crime Prevention Partnerships to reduce crime."

The Department of Community Safety has in total allocated 1 million rand for the implementation of CSF's at a local level. Local municipalities are also required to supplement the seed funding provided to ensure that the programmes implemented are sustainable over the longer term and directly impacts on the reduction of crime.





# Joint Cluster Sports Facilities Development Programme Creates Alternatives for Youth

**“This integrated infrastructure project is poised to change the lives of youth and learners in these areas and for generations to come will provide them with proper sports facilities as alternatives to crime”, said the MEC of Community Safety, Mr. Leonard Ramatlakane at the opening of the Isalathiso Primary School Sportsfield Launch.**

The MADAM Education & Training Task Team led by the Western Cape Education Department (WCED) identified the need to improve the schools sporting infrastructure as a means to provide alternatives to youth. The MADAM Education Task Team consulted various agencies to identify where funding could be secured from so as to effectively implement a Cluster Sports facilities Development Programme. The Department of Cultural Affairs & Sports, Western Cape Education Department & Department of Community Safety developed a partnership funding structure to source the necessary support for the project. The three departments jointly funded the project to the tune of 1.515 million rand.

Adv. R. Solomons (HOD: Department of Cultural Affairs & Sports) thanked the respective stakeholders in ensuring that the Cluster Sportsfield development projects is implemented. He further said that; “This Cluster Schools Sports facilities programme are creating partnerships both at a governmental level as well as encouraging learners and the communities to

share resources amongst each other.”

The project targeted 7 areas from the respective Education Management District Centres (EMDC) and mobilized other surrounding schools to form a cluster. The project therefore focused on developing sports fields within a cluster in order to promote sports as an alternative to violence. The criteria considered in identifying the schools included; the high risk of violence occurring at the schools, availability of resources regarding sport as priority, schools being actively involved in various sports codes and the high poverty rate within the area.

The programme was rolled at, A Z Berman Primary School (Mitchells Plain), Luhlaza High School (Khayelitsha), Swartberg High & Primary School (Caledon), Dr. Van Der Ross Primary School (Belhar), P.W. De Bruin Primary School (Clan-william), Isalathiso Primary School (Kwanonqaba, Mosselbay) and Cathkin High School (Athlone).



Opening the Sportsfield & facilities at the Isalathiso Primary School (Mosselbay)  
From left to right, Adv. R. Solomons (HOD: Cultural Affairs & Sports), Alderman M. Carelse (Executive Mayor : Mosselbay Municipality), Mr M. Sijaji (Principal Isalathiso Primary), Mr L. Ramatlakane (MEC: Community Safety) and Mr C. Stali (former MEC: Cultural Affairs & Sports)



# Partnership Learner Development Programme Maximizes Stakeholder Participation

**Four Provincial Departments, Local Government and two National Departments flexed their muscles from October 2004 to April 2005 to roll-out a set of education and awareness modules to learners in the Western Cape. The Learner Development Programme was launched on 20th August 2004 and focused on educating learners on the social evils permeating society and how to deal with the social factors impacting on their lives.**

The Western Cape Education Department (WCED) lead the Programme through the development of the curriculum and facilitating the involvement of the respective stakeholders through the MADAM Education & Training Task Team. Mr. Dave Shepher from the WCED



SAPS grabs the attention of learners during the education and awareness module on Domestic Violence

emphasized the importance of partnerships when he said; “It is through these partnerships and collaborative programmes that we provide learners with the social skills to resist the social evils permeating our society.”

The Learner Development Programme mobilized 700 learners (10 per school) from the respective EMDC's with the objective of equipping them to

become change agents against crime and violence within their school environment; and to reduce the suspension and expulsion rate. The South African Police Services represented by Mr. Etienne Marais highlighted that “it is essential for the police to be seen as the friends of learners, as they will be the adults and partners of the police in the future.”

The Learner Development Programme consisted of ten modules which included Crime and Violence, Gangsterism and Truancy (DOCS); provision of study skills, leadership skills, decision-making, peer pressure and self-esteem (WCED); counselling skills (Department of Social Services and Poverty Alleviation); anti-bullying module (City of Cape Town); domestic violence and victim empowerment (SAPS); substance abuse and teenage suicides (Department of Correctional Services); constructive leisure and indigenous Games (DECAS); Conflict Resolution (WCED). The programme concludes with a certification ceremony to be held for learners in 2005.



# Restorative Justice Training for Educators

The Western Cape Education Department (WCED) supported by the Department of Social Services & Poverty Alleviation (DSSPA) and the Department of Community Safety (DOCS) facilitated the Restorative Justice Programme to train Educators on supporting learners using specialized constructive educational development programmes.

The MADAM Social Upliftment, Health & Welfare Task Team initiated the training programme to ensure the readiness of Educators to offer Life-Orientation programmes and support in a sustainable manner in the province.

During phase one of the training project NICRO have trained three groups of educators consisting of 70 members from mainstream and special schools. Educators and Social workers from the DSSPA and the WCED trained an additional 27 members.

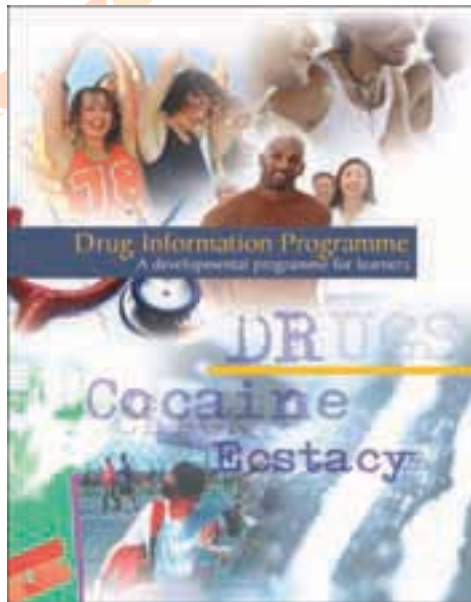
Dr. Coetzee from the WCED said that the programme provides various levels of support which includes "Life Orientation programmes, guidance and emotional support for learners struggling with emotional and/or behavioural barriers to learning in the classroom." Mr. Coetzee highlighted that; "The programme introduces mechanisms whereby learners manifesting challenging behaviour, and for whom there is an identified risk of being suspended

or expelled from school are provided with deliberate interventions varying from emotional support, counselling and school-based developmental programmes."

The implementation of the training culminated into the introduction of the "Mapping the Future Programme" for Educators which offer social skills

for identified learners. The programme suggests Diversion as an option, which can convert a crisis situation into opportunity and engages a learner in constructive educational-developmental programmes for promoting problem-solving skills and restoring indiscretions rather than considering punitive sanctions such as suspension or expulsion from school.

In addition, the WCED started the implementation of the Drug Information Programme (of the Department of Social Services and Poverty Alleviation) in schools. The programme aims to expose young persons who have been arrested for the possession of / or experimenting with drugs to information about dependence-producing substances. These programmes will better equip young people to make responsible decisions about their future.



## Special Thanks to those who gave input into this edition of the MADAM Newsletter

### Ms Elna De Beer

(Office of the Provincial Commissioner)

### Mr Kelvin Katz

(Ministry of Cultural Affairs and Sport)

### Ms Nariman Khan

(Safe Schools- WCED)

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(Sports- DECAS)

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