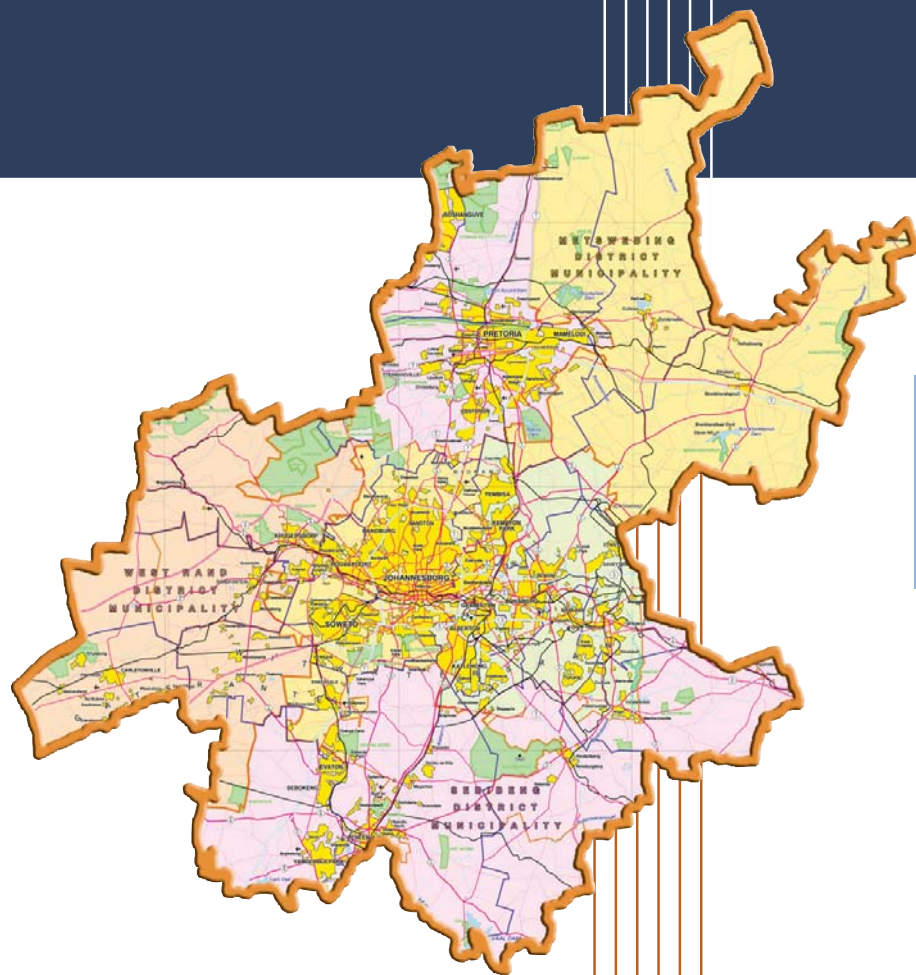


# gauteng

## Gauteng



## PROVINCIAL VICTIM EMPOWERMENT PROGRAMME CO-ORDINATORS

DEPARTMENT	NAME	TELEPHONE	FAX
Gauteng Dept Social Services	Mr P Human Ms A Wainwright	(011) 355 7726 (011) 355 7726	(011) 836 4756 (011) 492 1094

## DEPARTMENTAL HEAD OFFICES

DEPARTMENT	POSTAL ADDRESS	PHYSICAL ADDRESS	TELEPHONE	FAX
Social Services	Social Services and Population Development Private Bag X35 Johannesburg 2000	69 Commissioner Street Johannesburg 2000	(011) 355 7600	(011) 492 1094
Health	Dept of Health Private Bag X62302 Marshalltown 2107	37 Sauer Street Johannesburg 2000	(011) 355 3000	(011) 355 3087
Justice	Dept of Justice Private Bag X6 Johannesburg 2000	16th Floor Carlton Centre Cor Commissioner and Kruis streets	(011) 331 0440	(011) 331 0452
Correctional Services	Dept of Correctional Services Private Bag X136 Pretoria 0001	Poynton Building 124 Church Street Pretoria 0002	(012) 307 2000	(012) 328 6149
South African Police Service	South African Police Service Private Bag X241 Pretoria 0001	Midcity Building 540 Pretorius Street Pretoria 0002	(012) 421 8007	(012) 421 8274

## REGIONAL OFFICES

Services in regions include the following:

- Social security: application for grants (foster care, old age, disability).
- Social work services: field work, statutory work, welfare planning/developmental social work.

## OTHER FOCUS AREAS:

- HIV/Aids programmes.
- Facilities for the rehabilitation of drug /alcohol abusers.
- Facilities for the frail, elderly and people living with disabilities.
- Places of safety for the temporary placement of children.
- Secure-care facilities for children in conflict with the law.
- Youth programmes.
- Gender desk and programmes.
- Registration and funding of crèches.
- Victim empowerment programmes.
- Developmental programmes for beneficiaries of social pensions and grants.
- Services to older persons and people living with disabilities.

DEPARTMENT	REGION	POSTAL ADDRESS	TELEPHONE	FAX
Social Services and Population Development	Benoni	PO Box 162 Benoni 1500	(011) 423 2301	(011) 423 1907
	Bronkhorstspuit	PO Box 2334 Bronkhorstspuit 1020	(013) 932 2965	(013) 932 0025
	Germiston	Private Bag X1008 Germiston 1400	(011) 820 0300	(011) 873 9390
	Johannesburg	Private Bag X3 Johannesburg 2000	(011) 374 1600	(011) 833 4014
	Krugersdorp	Private Bag X2068 Krugersdorp 1740	(011) 950 7700	(011) 953 2739
	Nigel/Heidelberg	PO Box 1948 Nigel 1490	(011) 814 8225	(011) 814 5580
	Pretoria	Private Bag X226 Pretoria 0001	(012) 328 4026	(012) 321 8124
	Randfontein	PO Box 6518 Greenhills 1767	(011) 692 3813	(011) 692 4167
	Sebokeng	Private Bag X029 Vanderbijlpark 1900	(016) 930 2000	(016) 988 1082
	Springs	PO Box X17 Springs 1560	(011) 812 2326	(011) 362 3275

## NON-GOVERNMENTAL ORGANISATIONS

OVERNIGHT FACILITIES OR SHELTERS	CONTACT DETAILS	INMATES	BEDS	DURATION
Bella Maria	Emergency tel: (016) 428 1640 Fax: (016) 932 2645	Temporary shelter for victims of domestic violence and their children	6 bank beds that can accommodate 12 women and their children	4 – 6 weeks
Bethany	Emergency tel: (011) 614 3245 Fax: (011) 484 3332	Victims of domestic violence and their children	Six rooms with 16 beds. One women per room with children	6 months (shelter) 6 months stepping stone (second-stage housing)
Beth Shan	Emergency tel: (012) 327 3005 Fax: 327 2506	Temporary shelter for victims of domestic violence and destitute women	14 beds	3 – 6 months

Bombani	Emergency tel: 083 596 1046 082 715 0612 Fax: (011) 443 3247	Temporary shelter for victims of domestic violence and their children	10 beds - 5 rooms (2 beds per room)	14 days - 1 month
Botshabelo	Emergency tel: 083 625 9291 (011) 468 1950 Fax: (011) 468 1953	Temporary shelter for victims of domestic violence and their children, and rape victims	9 beds in 9 rooms	3 - 6 months
Eldorado Women's Forum	Emergency tel: 083 488 0570 082 959 2255 082 954 8852 Fax: (011) 945 4300	Temporary shelter for victims of domestic violence and their children, and rape victims	20 beds	3 - 6 months
Faith and Perseverance Community Centre	Emergency tel: 082 588 2721	Temporary shelter for victims of domestic violence and their children	8 beds in 3 rooms	3 - 6 months
Mali Martin (Polokegong)	Emergency tel: 083 684 7737 Fax: (013) 935 8031	Temporary shelter for destitute and homeless women, victims of domestic violence and their children, and rape victims	24 beds in 12 rooms	3 - 6 months
Mercy House	Emergency tel: (012) 329 5528 Fax: (012) 329 4018	Temporary shelter for destitute and homeless women and victims of domestic violence and their children	18 beds in 6 bedrooms	3 - 6 months
Mother's Nest	Emergency tel: (011) 817 2666 Fax: (011) 817 2670	Temporary shelter for victims of domestic violence and their children	20 beds in 6 rooms	Depends on individual needs
NISAA Institute on Women's Development	Emergency tel: (011) 231 5050 code BA224 Fax: (011) 854 5718	Temporary shelter for victims of domestic violence and their children, and rape victims	22 beds in 5 bedrooms	1 month
People Opposing Human Abuse	Emergency tel: (012) 344 0882 Fax: (012) 805 7416	Temporary shelter for victims of domestic violence and their children	14 beds in four bedrooms	3 - 6 months
People Opposing Women Abuse	Emergency tel: (011) 231 5050 Code RS7160 083 765 1235 Fax: (011) 484 3195	Temporary shelter for victims of domestic violence and their children, and rape victims	<i>West Rand:</i> 11 beds (bank beds) in 5 rooms <i>East Rand:</i> 18 beds in 7 rooms	3 - 6 months
Potter's House	Emergency tel: (012) 341 1942 (012) 341 7193 Fax: (012) 322 9354	Temporary shelter for destitute women, victims of domestic violence and their children	17 beds in four rooms	3 months

Usindiso Women's Shelter	Emergency tel: (011) 334 1143/4 Fax: (011) 402 0330	Temporary shelter for destitute and homeless women, and victims of domestic violence and their children	75 beds	3 – 6 months
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## VICTIM EMPOWERMENT SERVICES

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES RENDERED
<b>Acting through Ukubuyiselwa</b>  Johannesburg	The Memorial Institute for Child Health and Development (TMI) 13 Joubert Street ext Parktown Johannesburg	Tel: (011) 314 1063 Cell: 082 895 8010 Fax: (011) 314 2897	<ul style="list-style-type: none"> <li>Psychological support to victims of violence and crime</li> <li>Support groups</li> <li>Therapy for adults and children</li> </ul>
<b>Agisang Domestic Abuse Prevention and Training (ADAPT)</b>  Wynberg	128, 2 <sup>nd</sup> Street Oliver Tambo Centre Wynberg	Tel: (011) 885 3332 Tel: (011) 642 4345 Fax: (011) 885 3309	<ul style="list-style-type: none"> <li>Counselling and support to victims and perpetrators of domestic violence</li> <li>Presentation of community awareness programmes</li> <li>Training of professionals and the community</li> </ul>
<b>Amcare</b>  Alberton	Plot 15 Cor Heidelberg and Ascot roads New Market Alberton	Tel: (011) 907 2807 Fax: (011) 907 2807	<ul style="list-style-type: none"> <li>Victim support and counselling</li> <li>Short-term accommodation for abused women and their children</li> </ul>
<b>Bee community Services</b>  Johannesburg	Commissioner Street Police Station Johannesburg (Services are rendered provincially)	Tel: (011) 497 7551 Fax: (011) 726 7507	<ul style="list-style-type: none"> <li>Victim support and empowerment</li> <li>Court preparation and accompanying victims of violence to court</li> </ul>
<b>Brakpan Rape Crisis Centre</b>  Brakpan	Cor Voortrekker and Wanderers streets Brakpan	Tel: (011) 740 5500 Fax: (011) 744 3647	<ul style="list-style-type: none"> <li>Counselling and victim support</li> <li>Provides assistance to the police and court</li> </ul>
<b>Business Against Crime</b>  Services are provided at police stations throughout the province	Morningview Office Park Building 2 Cor Rivonia and Alom roads Morningside	Tel: (011) 883 0717 Fax: (011) 883 1679	<ul style="list-style-type: none"> <li>Victim support and support partnerships for police stations</li> <li>Organised crime</li> </ul>
Centre for the Study of Violence and Reconciliation (CSV) Trauma Clinic  Braamfontein	4 <sup>th</sup> Floor Braamfontein Centre 23 Jorissen Street Braamfontein	Tel: (011) 403 5102 Fax: (011) 403 7532	<ul style="list-style-type: none"> <li>Professional victim support and empowerment</li> <li>Community outreach programmes</li> <li>Training</li> </ul>
Christelike Maatskaplike Raad (CMR)  Pretoria	CMR Cor Middle and Melk streets Groenkloof	Tel: (012) 4600 9272/3/4 Fax: (012) 460 8531	<ul style="list-style-type: none"> <li>Counselling</li> </ul>

<b>Eldorado Park Family Crisis Centre</b> Eldorado Park	Eldorado Park Police Station Cor Main and Buckingham streets Eldorado Park	Tel: (011) 946 0391	<ul style="list-style-type: none"> <li>• Victim support and empowerment</li> <li>• Support groups</li> <li>• Community awareness and education</li> </ul>
<b>FAMSA East Rand</b> Boksburg North	Old Town Hall Building Cor Commissioner and Trichardt streets Boksburg North	Tel: (011) 845 1840 Fax: (011) 892 4290	<ul style="list-style-type: none"> <li>• Victim support and counselling</li> <li>• Support groups and court assistance</li> <li>• Family therapy</li> </ul>
<b>FAMSA Pretoria</b>	137 Bronkhorst Street Brooklyn	Tel: (012) 460 0733 Fax: (012) 460 0745	<ul style="list-style-type: none"> <li>• Marriage enrichment</li> <li>• Family problems</li> <li>• Trauma debriefing</li> <li>• Stress management</li> </ul>
<b>FAMSA Vaal</b> Vanderbijlpark	52 President Boshoff Street Vanderbijlpark	Tel: (016) 933 8128 Fax: (016) 988 2680	<ul style="list-style-type: none"> <li>• Victim support and counselling</li> <li>• Training</li> <li>• Community outreach</li> </ul>
<b>FAMSA West Rand</b> Roodepoort	16 Dieperink Street Roodepoort	Tel: (011) 766 3283 Fax: (011) 766 3283	<ul style="list-style-type: none"> <li>• Victim support and counselling</li> <li>• Family therapy</li> <li>• Liaison with the Krugersdorp Magistrate's Court</li> </ul>
<b>Inter Trauma Nexus</b> Pretoria	99, 8 <sup>th</sup> Street Menlo Park Pretoria	Tel: (012) 346 3655 Fax: (012) 346 0585	<ul style="list-style-type: none"> <li>• Provides victim support and counselling at a large number of community-based sites in Pretoria</li> </ul>
<b>Life Line Southern Africa</b> Johannesburg	Life Line Southern Africa PO Box 32201 Braamfontein 2017	Tel: (011) 715 200 Fax: (011) 715 2001	<ul style="list-style-type: none"> <li>• Counselling</li> <li>• Training</li> </ul>
<b>Men for Change</b> Bramely	128, 2 <sup>nd</sup> Street Wynberg	Tel: (011) 440 2176 Fax: (011) 786 2444	<ul style="list-style-type: none"> <li>• Short-term counselling for perpetrators of abuse</li> <li>• Training</li> <li>• Telephone counselling</li> <li>• Face-to-face counselling</li> <li>• Group therapy</li> </ul>
<b>Natalspruit Crisis Centre</b>	Natalspruit Hospital Mapanga Section Katlehong 1431	Tel: (011) 389 0675 Fax: (011) 909 3015	<ul style="list-style-type: none"> <li>• Victim support and empowerment (including police and medical assistance)</li> </ul>
<b>NICRO</b> Provincial office	Regional offices exist throughout Gauteng Phone provincial office for nearest service provider	Tel: (011) 403 2953 Fax: (011) 403 2153	<ul style="list-style-type: none"> <li>• Provide victim empowerment, support and counselling at various sites throughout Gauteng</li> </ul>
<b>NICRO</b> Brixton	PO Box 96757 Brixton 2019	Tel: (011) 336 5236 Fax: (011) 333 5614	<ul style="list-style-type: none"> <li>• Long-term counselling for abused women, rape survivors and male perpetrators/offenders</li> <li>• Couple counselling</li> <li>• Face-to-face counselling</li> <li>• Group therapy</li> </ul>
<b>National Network on Violence against Women (NNVAW)</b> Pretoria	PO Box 72957 Lynnwood Ridge 0001	Tel: (012) 321 4959 Fax: (012) 321 3119	<ul style="list-style-type: none"> <li>• Training</li> <li>• Advocacy</li> <li>• Information dissemination and strategic research</li> <li>• Monitoring and evaluation</li> </ul>

<b>Nigel Restorative Justice Centre</b> Nigel	Room 104 Medical Centre 60 Hendrik Verwoerd Street Nigel	Tel: (011) 814 1295 Fax: (011) 814 1295	<ul style="list-style-type: none"> <li>• Provides victim support and empowerment services to the greater Nigel and Devon area</li> <li>• Social work services</li> <li>• Legal assistance</li> </ul>
<b>Rahab's Centre</b> Hillbrow	3 Esselen Street Hillbrow	Tel: (011) 484 3572 Cell: 083 545 8379	<ul style="list-style-type: none"> <li>• Services to sex workers, including: <ul style="list-style-type: none"> <li>⇒ Victim support</li> <li>⇒ Support groups</li> <li>⇒ Psycho-social groups</li> <li>⇒ Help with accommodation</li> </ul> </li> </ul>
<b>Reiger Park Crisis Centre</b> Boksburg	Reiger Christian Park Centre 308 Gerry Oberholzer Street Boksburg 1459	Tel: (011) 910 2690 Tel: (011) 910 3166 Fax: (011) 910 3674	<ul style="list-style-type: none"> <li>• Counselling and victim support services</li> <li>• Accompanying victims of abuse to court</li> </ul>
<b>Restorative Justice Centre</b> Pretoria	3 <sup>rd</sup> Floor Adverto House 80 Celliers Street Sunnyside Pretoria	Tel: (012) 440 1479 Fax: (012) 440 8303	<ul style="list-style-type: none"> <li>• Mediation between victims and offenders</li> <li>• Victim support</li> <li>• Training in restorative justice</li> </ul>
<b>South African Vroue-federasie</b> Pretoria	SAVF Centre 41 Hospital Street Arcadia 0007	Tel: (012) 325 3920 Fax: (012) 324 4109	<ul style="list-style-type: none"> <li>• Operating shelters</li> <li>• Family care</li> <li>• Community support</li> <li>• Counselling</li> </ul>
<b>Simbambene Empowerment Group</b> Krugersdorp	Room J10 Krugersdorp Magistrate's Court Cor Biccand and Commissioner streets Krugersdorp	Tel: (011) 660 3711 Fax: (011) 665 5013	<ul style="list-style-type: none"> <li>• Supportive counselling to victims</li> <li>• Community workshops</li> <li>• Awareness programmes and gender sensitisation</li> </ul>
<b>Temba Lesiswe South African Network of Trauma Service Providers (SANTSEP)</b>	Temba Lesiswe PO Box 412 Groenkloof 0027	Tel: (012) 344 6296 Fax: (012) 344 6301	<ul style="list-style-type: none"> <li>• Training</li> <li>• Capacity building</li> <li>• Advocacy</li> </ul>

## COMPLAINTS MECHANISM: COMPLAINTS AGAINST GOVERNMENT OFFICIALS

### COMPLAINTS AGAINST POLICE OFFICIALS

OFFICIAL	POSTAL ADDRESS	TELEPHONE AND FAX
MEC for Safety and Security National Office	Private Bag X460 Pretoria 0001	Tel: (012) 339 2800 Fax: (012) 339 2819
MEC for Safety and Security Gauteng Office	PO Box 62440 Marshalltown 2107	Tel: (011) 355 1800 Fax: (011) 355 1860
The Independent Complaints Directorate	Private Bag X941 Pretoria 0001	Tel: (012) 320 0431 Fax: (012) 320 3116

### COMPLAINTS AGAINST JUSTICE OFFICIALS

OFFICIAL	POSTAL ADDRESS	TELEPHONE AND FAX
The Director-General Department of Justice	Private Bag X81 Pretoria 0001	Tel: (012) 315 111 Fax: (012) 326 0991
The National Director of Public Prosecutions	Private Bag X752 Pretoria 0001	Tel: (012) 845 6000 Fax: (012) 845 7326
The Secretary Magistrate's Commission	PO Box 9096 Pretoria 0001	Tel: (012) 325 3951 Fax: (012) 325 3957

### COMPLAINTS AGAINST SOCIAL WORKERS

OFFICIAL	POSTAL ADDRESS	TELEPHONE AND FAX
The Registrar SA Council for Social Service Professions	Private Bag X12 Gezina 0031	Tel: (012) 329 9164 Fax: (012) 329 9160
The Head of the Department Department of Social Services and Population Development	Private Bag X35 Johannesburg 2000	Tel: (011) 355 7600 Fax: (011) 492 1094
The Director-General Department of Social Development	Private Bag X901 Pretoria 0001	Tel: (012) 312 7601 Fax: (012) 312 7782

### COMPLAINTS AGAINST HOSPITALS/CLINICS AND HEALTH WORKERS

OFFICIAL	POSTAL ADDRESS	TELEPHONE AND FAX
The Head of the Department Department of Health	Private Bag X085 Marshalltown 2107	Tel: (011) 355 3000 Fax: (011) 355 3086

### COMPLAINTS REGARDING HUMAN RIGHTS

OFFICIAL	POSTAL ADDRESS	TELEPHONE AND FAX
South African Human Rights Commission	Private Bag X2700 Houghton 2047	Tel: (011) 484 8300 Fax: (011) 484 1360



## POLICE STATIONS

			FAX
Pretoria	Hammanskraal	(012) 711 0001	(012) 711 1003
Pretoria	Hercules	(012) 379 9034/6	(012) 379 8515
Pretoria	Kameeldrift	(012) 808 1414	(012) 808 1639
Pretoria	Laudium	(012) 374 2425	(012) 374 1171
Pretoria	Lyttleton	(012) 664 0024	(012) 664 5213
Pretoria	Mamelodi	(012) 805 4045	(012) 805 8547
Pretoria	Pretoria Central	(012) 353 4000	(012) 353 4249
Pretoria	Pretoria North	(012) 353 6000	(012) 353 5650
Pretoria	Pretoria West	(012) 327 4906	(012) 327 5845
Pretoria	Pretoria Moot	(012) 353 5300	(012) 353 5301
Pretoria	Rietgat	(012) 790 9901/2/3/4	(012) 790 0940
Pretoria	Akasia	(012) 541 3537	(012) 541 3535
Pretoria	Silverton	(012) 804 8181/2/3	(012) 804 2836
Pretoria	Sinoville	(012) 543 0190/161/160	(012) 543 2127
Pretoria	Soshanguve	(012) 799 1495	(012) 7972601
Pretoria	Sunnyside	(012) 422 3600	(012) 3437017
Pretoria	Villieria	(012) 333 6005/6/146/156	(012) 333 6574
Pretoria	Welbekend	(011) 964 2050	(011) 964 3002
Pretoria	Wierdabrug	(012) 654 2121/3131	(012) 660 0949
Pretoria	Wonderboompoort	(012) 335 2811/2/3/33	(012) 335 2833
East Rand	GJ de Lange	(011) 871 5267	(011) 871 5273
East Rand	Alberton	(011) 907 9148/7799	(011) 907 3280
East Rand	Bedfordview	(011) 457 2200	(011) 917 7582
East Rand	Boksburg	(011) 917 3000	(011) 917 7582
East Rand	Boksburg North	(011) 898 3000	(011) 917 4492
East Rand	Brackendowns	(011) 900 1818/20	(011) 900 1860
East Rand	Brakpan	(011) 744 4940	(011) 744 4267
East Rand	Danw Park	(011) 862 4444	(011) 862 1459
East Rand	Devon	0176 880020	0176 6880106
East Rand	Duduza	(011) 810 1202/3301	(011) 810 2330
East Rand	Dunnottar	(011) 734 2421/2921	(011) 734 2011
East Rand	Edenpark	(011) 385 2988/0791/5	(011) 385 0385 x 211
East Rand	Elsburg	(011) 827 2306	(011) 827 2781
East Rand	Germiston	(011) 871 5000	(011) 871 5044
East Rand	Heidelberg	(011) 827 2638	(011) 827 2781
East Rand	Katlehong	(011) 617 3600	(011) 860 1020
East Rand	Kwa-Thema	(011) 736 6801	(011) 736 4403
East Rand	Nigel	(011) 814 8121	(011) 814 8136

## POLICE STATIONS

			FAX
East Rand	Kwa-Thema	(011) 736 6801	(011) 736 4403
East Rand	Nigel	(011) 814 8121	(011) 814 8136
East Rand	Primrose	(011) 828 3335/2139	(011) 822 4917
East Rand	Reigerpark	(011) 910 4470	(011) 910 4470 x 203
East Rand	Springs	(011) 811 6600	(011) 811 6624
Johannesburg	Booyens	(011) 433 5200	(011) 433 5272
Johannesburg	Bramley	(011) 4454100	(011) 445 4134
Johannesburg	Brixton	(011) 248 5500	(011) 830 2073
Johannesburg	Cleveland	(011) 677 5700	(011) 677 5716
Johannesburg	Douglasdale	(011) 462 6147/6148	(011) 704 1973
Johannesburg	Fairlands	(011) 478 9400	(011) 478 9426
Johannesburg	Sophiatown	(011) 670 6400	(011) 670 6325
Johannesburg	Hillbrow	(011) 488 6500	(011) 488 5798
Johannesburg	Jeppe	(011) 624 6000	(011) 624 6069
Johannesburg	Johannesburg Central	(011) 497 7000	(011) 834 5547
Johannesburg	Langlaagte	(011) 473 6200	(011) 474 6214
Johannesburg	Linden	(011) 888 9228	(011) 888 9228
Johannesburg	Mondeor	(011) 433 5400	(011) 433 5434
Johannesburg	Norwood	(011) 483 4600	(011) 483 4616
Johannesburg	Parkview	(011) 486 5000	(011) 486 5020
Johannesburg	Randburg	(011) 449 9000	(011) 449 9090
Johannesburg	Rosebank	(011) 778 4700	(011) 778 4746
Johannesburg	Sandringham	(011) 719 4800	(011) 719 4820
Johannesburg	Sandton	(011) 722 4200	(011) 722 4328
Johannesburg	Yeoville	(011) 487 5900	(011) 487 5915
Pretoria	TA Mashigo	(012) 353 4061	(012) 353 4071
Pretoria	Atteridgeville	(012) 373 8534/8614	(012) 373 8415
Pretoria	Boschkop	(012) 802 1804/8	(012) 802 1085
Pretoria	Bronkhorstspuit	(013) 935 1151/79	(013) 935 1141
Pretoria	Brooklyn	(012) 734 0751/2/3/4	(012) 362 0512
Pretoria	Cullinan	(012) 361 700/1707	(012) 734 1946
Pretoria	Eersterust	(012) 806 6920/6457	(012) 806 6979
Pretoria	Erasmia	(012) 370 1777	(012) 370 2685
Pretoria	Garsfontein	(012) 348 5900/01/02/03	(012) 348 6244