



# MADAM NEWSLETTER

**SECOND EDITION: October 2003**

## **MULTI-AGENCY DELIVERY ACTION MECHANISM**

**"Heads of Departments should be personally involved to ensure effective and efficient service delivery"**

*Director-General in the inaugural meeting held on 27<sup>th</sup> of March 2003.*

The MADAM Meeting of 3 July 2003 concluded that integration and co-ordination between governmental spheres should be institutionalised by focussing on a multi-agency implementation approach within and amongst different governmental spheres.

Heads of the involved Departments were adamant that the task team approach of MADAM should be implemented urgently to address the priority needs of the communities of the Western Cape.

### **WHAT MAKE THIS NEW APPROACH OF MADAM INNOVATIVE?**

- Ensuring that government spheres align activities
- Integration and co-ordination between various departments and spheres of government
- Initiate new multi-agency programmes
- Supporting current multi-agency programmes
- Setting performance standards
- Accountability on performance standards

The **MADAM TASK TEAMS** have been mandated to ensure action-based interventions geared towards people-orientated service delivery.

MADAM recognizes community consultative structures as the key to sustainable implementation of long-, medium and short-term projects within communities.

#### **MEETING DATES:**

- ❖ **MADAM Management Committee**  
**6 November 2003**
- ❖ **Sports, Arts, Culture & Youth Development Task Team**  
**11<sup>th</sup> of November 2003**
- ❖ **Provincial Joints / Safety & Security Task Team**  
**3<sup>rd</sup> October 2003**
- ❖ **Social Upliftment, Health and Welfare Task Team**  
**18<sup>th</sup> September 2003**
- ❖ **Education & Training Task Team**  
**18<sup>th</sup> September 2003**

Refer to the back of this page for a detailed outline on the objectives of the MADAM task teams.

## **SAFETY AND SECURITY OBJECTIVES**

- ❖ To combat serious and violent crime
- ❖ To combat Organised Crime & Drug related crime
- ❖ To monitor & regulate illegal shebeens
- ❖ To increase the conviction rate in the criminal justice system
- ❖ To combat crime against women & children
- ❖ To ensure customer satisfaction at Community Service Centre's

## **ENVIRONMENT AND INFRASTRUCTURE OBJECTIVES**

- ❖ Implementation of medium to long-term infrastructure projects to address the root causes of crime
- ❖ Provision and rollout of physical environment cleaning programmes and beautification projects
- ❖ Prioritise the provision of safe & secure public open spaces within the priority areas
- ❖ Prioritise the provision of effective public transport interchanges
- ❖ Ensure the provision of housing infrastructure and the delivery of basic

## **SPORTS, ARTS, CULTURE & YOUTH DEVELOPMENT OBJECTIVES**

- ❖ Provision of sports excellence and sports development programmes
- ❖ Co-ordinated youth development strategy
- ❖ Prioritize the provision of youth development programmes
- ❖ Provision of school sports programmes
- ❖ Provision of sustainable cultural development programmes
- ❖ Provision of adequate sports & youth facilities

## **ECONOMIC DEVELOPMENT AND POVERTY ALLEVIATION OBJECTIVES**

- ❖ Provision of accredited skills training centers and programmes
- ❖ Identification and support of small business hives within the priority?
- ❖ Promote and support tourism development – Integrated strategy to promote tourism
- ❖ Facilitate the implementation of business mentorship programmes
- ❖ Facilitate the implementation of community based public work schemes
- ❖ Prioritize the promotion of local or emerging business development

## **EDUCATION & TRAINING OBJECTIVES**

- ❖ Prioritise efficiency and effectiveness in the education system
- ❖ Investigate the inclusion of life-skills within the schooling curriculum
- ❖ Reduction of truancy and re-enrolment of absent learners in priority areas
- ❖ Increase adult literacy rates within priority areas
- ❖ Provision of post-matric accredited education programmes
- ❖ Provision of ECD at priority areas
- ❖ Improve safety at schools
- ❖ Provision of developmental school programmes, life skills etc.

## **SOCIAL UPLIFTMENT, HEALTH AND WELFARE OBJECTIVES**

- ❖ To focus on integration, co-ordination and the implementation of victim empowerment
- ❖ To facilitate the implementation of youth projects aimed at social upliftment and community regeneration
- ❖ To develop a comprehensive strategy for the prevention, early intervention and after care of substance abuse
- ❖ To develop a strategy for the co-ordination and integration programme aimed at HIV/Aids and TB reduction
- ❖ To develop an integrated strategy for poverty alleviation
- ❖ To ensure the delivery of comprehensive primary health services