

# **Presentation of Community Development Workers**

**Western Cape Provincial Government**

**Presented by Prof Richard Levin**

**Director-General: DPSA**

**28 October 2004**

# Background

- **The deployment of Community Development workers is a strategic priority of government to improve interaction between government and citizens.**
- **The Community Development Worker (CDW) Programme is one facet of government's endeavour to bring public services closer to the people.**
- **The Programme also aims to ensure that information on services and development opportunities are accessible, in order to facilitate their effective utilisation, especially by poor and disadvantaged communities.**

# ROLE OF DPSA

- **DPSA's responsibility relates to the incubation and inception of the CDW programme**
- **DPSA is responsible for the overall management and co-ordination of the CDW programme in consultation with DPLG and other state holders**

# Spheres of Government

- **The Offices of the Premiers in all the provinces are responsible for the co-ordination of the Programme, whilst Local Government Departments within the Provinces provide administrative and logistical support.**
- **The National, Provincial and Local spheres of government work in close collaboration to effectively implement the Programme.**

# Learnership Approach

- **The learnership approach is operational in all provinces and it has been adopted to ensure the transfer of knowledge and the necessary skills together with practical exposure that are required in order to create a fully-fledged and qualified Community Development Worker.**
- **The Local Government and Water SETA (LGWSETA) is playing the leading role in managing and implementing the learnerships.**
- **To date 518 learners have been enrolled and deployed into 131 municipalities in line with the President's directive that CDWs be deployed in the 21 nodal points.**

# National Guidelines

- **The CWD Handbook and CDW National Policy Framework provide guidelines with regard to the attributes, identification, selection and appointment of the CDWs and help in ensuring uniformity in the implementation of the Programme in all nine provinces.**
- **A project has commenced on the alignment of the CDW Programme with other community-based workers' initiatives in other departments.**

# Provincial Status Report (Learners Enrolled)

<b>Province</b>	<b>Learners Enrolled</b>	<b>Learners Targeted</b>
<b>Eastern Cape</b>	<b>180</b>	<b>350</b>
<b>Gauteng</b>	<b>166</b>	<b>320</b>
<b>North West</b>	<b>60</b>	<b>300</b>
<b>Northern Cape</b>	<b>112</b>	<b>200</b>

# Provincial Status Report (Learners to be Enrolled)

<b>Province</b>	<b>Learners to be enrolled</b>	<b>Learners Targeted</b>
<b>Free State</b>	<b>100</b>	<b>300</b>
<b>KwaZulu Natal</b>	<b>150</b>	<b>300</b>
<b>Limpopo</b>	<b>350</b>	<b>350</b>
<b>Mpumalanga</b>	<b>100</b>	<b>300</b>
<b>Western Cape</b>	<b>150</b>	<b>350</b>



# Deployment of CDWs

- **As per the deployment strategy, Provinces will implement a ward-based and/or a municipal-based approach with specific emphasis on poverty stricken nodes.**
- **This approach caters for unique challenges faced by different provinces**

# CDW Research Proposal

- **SAMDI is conducting research and evaluation of the implementation process of the CDW Programme across national, provincial and local spheres of government.**
- **This participatory-action research aims to monitor and evaluate the impact of the CDW Programme in provinces**
- **In addition, emphasis has been placed on the importance of existing community structures and how the training of the CDWs enables access to such networks in order to communicate government's focus on service delivery to the broadest possible base of community members.**

# CDWs and Gateway

- **In line with the drive towards integrated service delivery, a pilot project was initiated to provide CDWs with laptops to enable them to access the Batho Pele Gateway portal.**
- **Forty (40) Learners from Gauteng have been trained and equipped with a laptop with the aim of providing immediate access to information on government services.**
- **The pilot will determine the feasibility of implementation elsewhere.**

# Monitoring and Evaluation

- **DPLG and the Presidency have submitted a draft Monitoring and Evaluation document for the smooth implementation of the CDW Programme and to assess the impact and contribution that is being made by CDWs in our communities.**
- **The M&E system for the CDWs will reflect the government-wide monitoring and evaluation system, which has been approved by Cabinet.**

# **CDWs & Community Based Workers**

- **With regard to the relationship between CDWs and other community-based workers, it should be noted that the work of CDWs would complement and support the work of other community workers.**
- **CDWs will also identify the service delivery needs of communities and communicate these to the relevant government structures.**
- **The intention is not that CDWs will replace existing community workers but that they should facilitate access to the services provided by these workers.**

# Challenges

- **Political buy-in**
- **Institutional Arrangements and Accountability**
- **Funding**
- **Intensification of Advocacy**
- **Content of the training**
- **Commitment**

# Questions

