



**Western Cape
Government**

Department of Infrastructure

**Annual Report to Citizens
for the fiscal year 1 April 2024
to 31 March 2025**

Western Cape Government

PR: 155/2024

ISBN: 978-0-621-52124-5

Annual Report to Citizens 2024/25

Who are we?

We are the Western Cape Department of Infrastructure (DOI).

Who is in charge?

The **Provincial Minister** (Member of the Executive Council – MEC) is Tertuis Simmers.

He is an elected politician who is responsible for directing the Department's activities so that these are in line with national and provincial government policies. MEC Simmers promised to continue with his commitment of the Department to constructive engagement with key stakeholders and partners for his new term in the office with the following priorities:

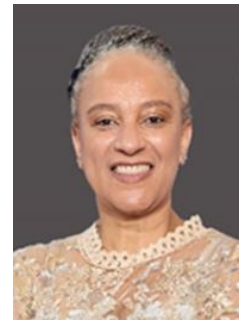
- Accelerate delivery (speed and scale);
- New materials and methods (Alternative delivery models, building technologies, AI solutions);
- Private sector involvement (partnerships);
- Unlock and secure new funding sources, including corporate social investment (CSI); and
- Building the sector through a skills focus and a trusted infrastructure pipeline.



MEC
Tertuis Simmers

The **Head of Department** (HOD) is **Adv. Chantal Smith**.

She is a public servant who is appointed to ensure that the Department of Infrastructure meets the mandates and implements ministerial and governmental directives efficiently and effectively. She proudly states that DOI will keep doing their best to put communities at the centre of development, through their ceaseless work to achieve the department's vision.



HOD
Adv. Chantal Smith

The vision of DOI

To enable infrastructure-led growth and investment for the Western Cape that will benefit the communities we serve.

The mission of DOI

To pursue tirelessly the delivery of infrastructure that is: resilient, inclusive, safe and seeks to heal, skill, integrate, build social cohesion, connect, link and empower Western Cape citizens, driven by passion, ethics and a steadfast commitment to the environment with our people as our cornerstone.

Values

The core values of the Western Cape Government, to which the Department subscribes, are depicted in Figure 1.

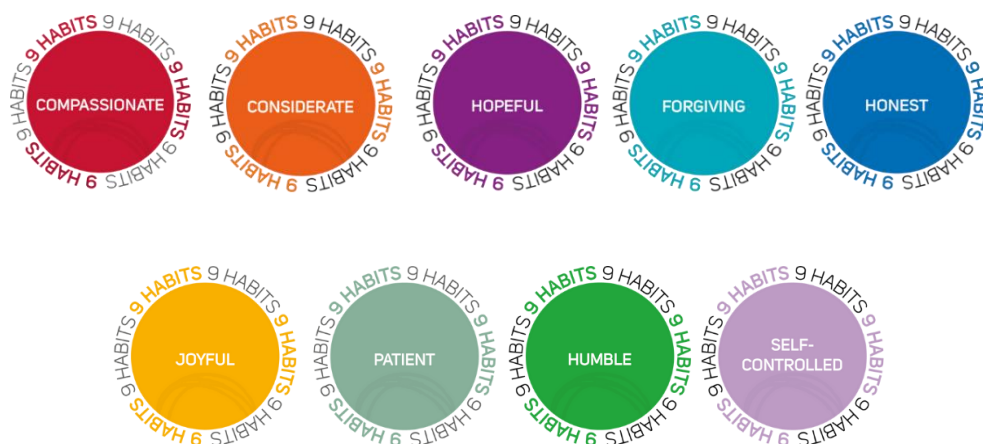
Figure 1: Core values of the WCG



Ethos

The DOI subscribes to an ethos that defines who it is and what it stands for (Figure 2). The ethos complements the values of the Department.

Figure 1: Ethos for DOI



Staffing

The Department focused on building a skilled and inclusive workforce to support service delivery. By 31 March 2025, 1 811 of 2 221 posts were filled, with a vacancy rate of 18.5%. Through the Workplace Skills Plan, 884 employees completed 1 599 training sessions, including short courses and webinars. During the year, 175 new appointments were made, and 45 staff members were promoted. Women now hold 53.6% of senior management roles, surpassing the national target of 50%. The representation of employees with disabilities increased to 1.9%, bringing the Department closer to the 2% national target.

Total number of employees (including employees with disabilities) in each occupational level as at 31 March 2025

Occupational level	Male				Female				Foreign nationals		Total
	A	C	I	W	A	C	I	W	Male	Female	
Top Management (Levels 15-16)	-	-	-	-	-	2	-	-	-	-	2
Senior Management (Level 13-14)	4	8	2	5	4	9	-	7	-	-	39
Professionally qualified and experienced specialists and mid-management (Levels 9-12)	39	129	13	92	48	80	11	43	6	7	468
Skilled technical and academically qualified workers, junior management, supervisors, foremen (Levels 6-8)	77	114	4	11	119	159	3	23	1	-	511

Occupational level	Male				Female				Foreign nationals		Total
	A	C	I	W	A	C	I	W	Male	Female	
Semi-skilled and discretionary decision making (Levels 3-5)	165	342	-	13	80	118	-	4	-	-	722
Unskilled and defined decision making (Levels 1-2)	13	15	-	1	23	17	-	-	-	-	69
Total	298	608	19	122	274	385	14	77	7	7	1 811
Temporary employees	-	-	-	-	-	-	-	-	-	-	-
Grand total	298	608	19	122	274	385	14	77	7	7	1 811

A = African, C = coloured, I = Indian, W = white.

Programmes and key functions of DOI

Main service	Key functions
Administrative Services	Provide strategic, policy and operational support within the Department. Provide financial management and supply chain services within the Department. Facilitate the development of provincial, departmental strategies, policies, and plans. Manage the Professional Development Programme to develop scarce skills in the engineering, built environment and other infrastructure-related fields. Provide bursaries for individuals undertaking tertiary studies in the engineering, built environment and other infrastructure-related fields.
Public Works Infrastructure Services	Acquire and dispose of immovable assets. Help ensure optimal utilisation of provincially owned properties. Lease property to provide accommodation. Provide accommodation services to provincial departments and entities. Construct and maintain health, education, and general building facilities. Create job opportunities and economic empowerment through infrastructure provision.
Transport Infrastructure	Plan, Design, Construct, Rehabilitate and Maintain the provincial road network. Offer learnerships and graduate training. Offer diesel mechanic apprenticeships. Provide technical support services. Create job opportunities and economic empowerment through infrastructure provision.
Human Settlements	Deliver sustainable and integrated human settlements, including construction and maintenance. Formulate policy and administer conditional grants, including human settlements infrastructure and asset management. Promote sustainable integrated human settlement development in the Western Cape.
Community-Based Programmes/ Expanded Public Works Programme	Coordinate the EPWP in the Western Cape. Facilitate programmes to develop emerging contractors. Offer construction-related skills development opportunities, including apprenticeships for artisanal skills.

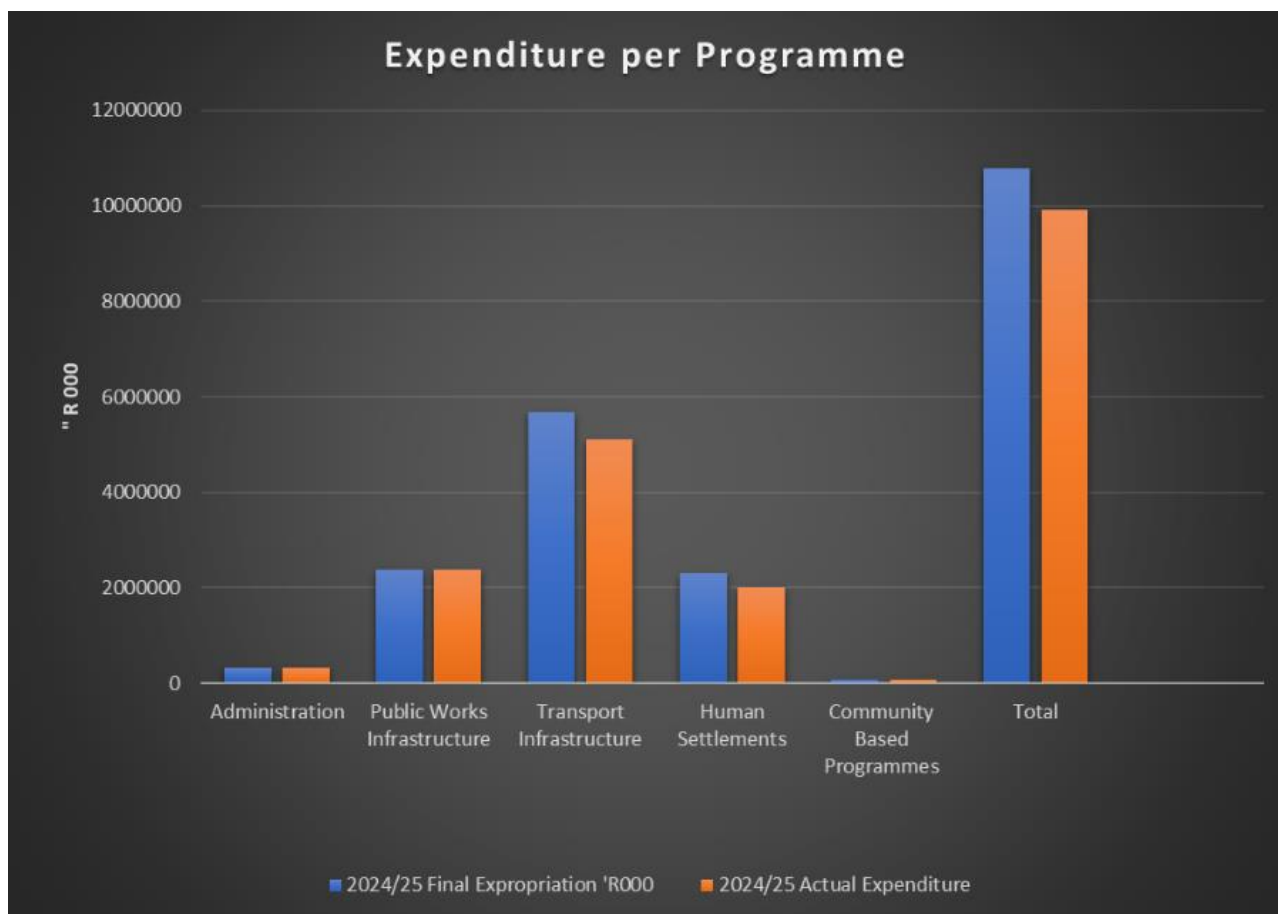
Finance

The Department spent 91.8% of its allocated budget for the 2024/25 financial year. Sixty-three per cent of the Department underspending relates to funding received in November 2024 for the repair of flood damaged roads and infrastructure, which have been fully committed on 3 March 2025, National Treasury announced cut two key grants, which accounted for 34% of the Department's total underspending in:

- The Human Settlements Development Grant was reduced by R200 million.
- The Informal Settlements Upgrading Partnership Grant was reduced by R100 million.

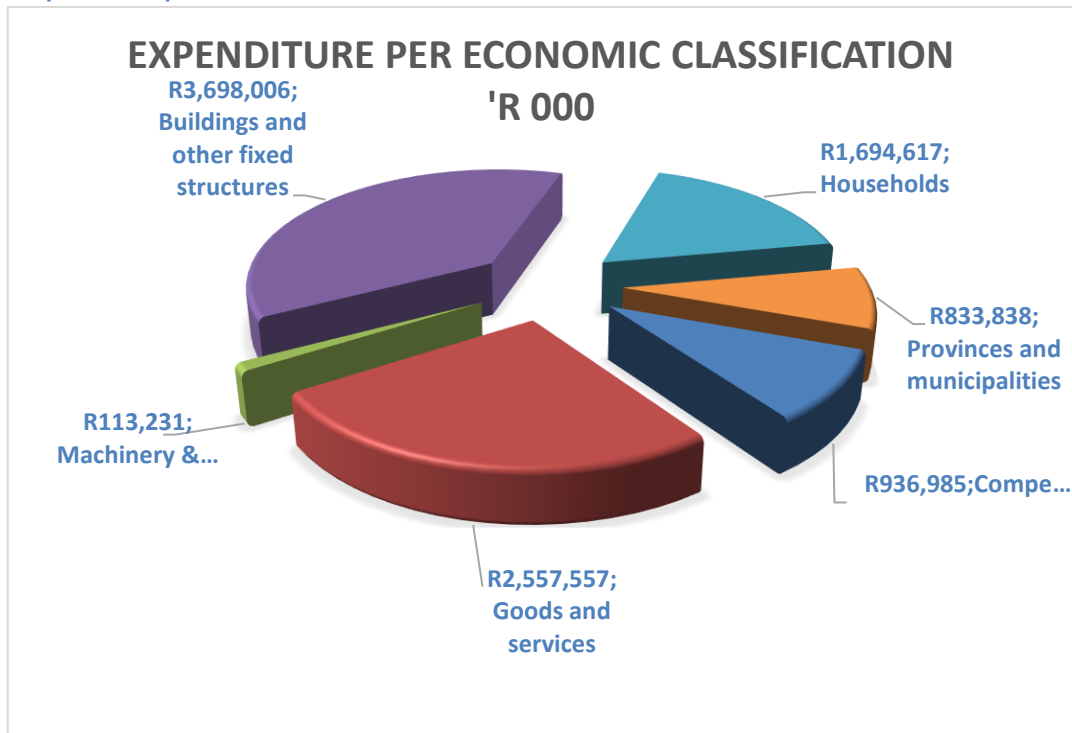
Figure 3 illustrates the expenditure per Programme and Figure 4 expenditure per economic classification.

Figure 3: Expenditure per Programme 2024/25



Source: DOI Annual Report 2024/25

Figure 4: Expenditure per economic classification 2024/25



Source: DOI Annual Financial Statements 2024/25

Contact details for the Department

DEPARTMENT OF INFRASTRUCTURE**PHYSICAL ADDRESS: HEAD OFFICE**

9 Dorp Street
Cape Town
8001

POSTAL ADDRESS: HEAD OFFICE

Private Bag X9185
Cape Town
8000

TELEPHONE NUMBER: Department of Infrastructure: 0860 142 142
Rental Housing Tribunal: 0860 106 166

EMAIL: infrastructure@westerncape.gov.za

WEBSITE ADDRESS: www.westerncape.gov.za

The Department of Infrastructure deliver infrastructure and services that promoted socio-economic outcomes and safe, empowered and connected communities.

Afrikaans and isiXhosa versions of this document are available on request.

[Poster]

Bursaries

- Awarded 41 new external Masakh'iSizwe bursaries for studies;
- 49 Masakh'iSizwe bursars completed their studies in January 2025;
- 151 Masakh'iSizwe bursary recipients engaged in tertiary studies;
- 44 staff members received support through the Internal Bursary Scheme for the 2025 year;
- 5 new graduates were contracted to participate in the Road Graduate Development Programme (RGDP); and
- The DOI continues to offer bursaries to individuals pursuing tertiary studies in engineering and the built environment.

Skills development

- 1 599 training interventions were provided to employees;
- 884 staff members attended short courses, skills programmes, workshops, and webinars through the Workplace Skills Plan; and
- 85 per cent of new officials were provided with induction/ orientation sessions.

Support for professional registration

- 5 graduates who participated in the RGDP, submitted their applications for professional registration

Apprenticeships, learnerships and internships

- 30 participants formed part of the Professional Development Programme (PDP);
- 120 beneficiaries participated in the Contractor Development Programme (CDP);
- The National Youth Service Youth (NYS) in Construction Programme provided:
 - Enrolment of 327 youth in learnership programme;
 - Recruitment for 318 unemployed individuals through the environment and construction services programme;
 - Enrolment of 186 apprentices in the artisan programme, including;
 - 68 participants in an electrical apprenticeship;
 - 42 participants from across the Western Cape in a plumbing apprenticeship;
 - 9 boiler-making apprentices in the NYS training programme;
 - 9 Welding;
 - 7 Air-conditioning and refrigeration;
 - 33 Bricklaying; and
 - 18 Carpentry
- 32 electrical apprentices successfully completed their trade tests and received their Red Seal certification;
- 7 apprentices received support from the DOI to attend training at the Bellville Mechanical Workshop in 2024/25.

Contractor development

- 310 emerging contractors attended construction information sessions across the Western Cape;
- 30 CIDB Grade 1 (Potentially Emerging) and Grade 2 contractors in the Metro completed an eight-month structured training programme accredited by the Construction Education and Training Authority
- 20 emerging contractors from the West Coast took part in an eight-month structured training programme;
- 25 CIDB Grade 3 to Grade 5 contractors received advanced training and mentoring support; and
- 17 emerging contractors completed a five-day Enterprise Development training programme;

- 21 contractors from Grade 1 to Grade 5 took part in a one-week Microsoft Project Management training course.

Job creation through infrastructure development

- 39 public bodies in the province submitted reports on their progress toward EPWP targets;
- 13 Empowerment Impact Assessments (EMPIAs) were initiated for DOI infrastructure projects valued over R10 million;
- 23 EMPIA projects were monitored;
- 23 community engagement sessions were supported by the Community-Based/ EPWP unit across DOI projects;
- 5 graduates secured permanent employment within the DOI who participated in the RGDP
- 17 employees enrolled with the Green Building Council of South Africa (GBCSA).
- 793 work opportunities were created by Provincial Public Works through alien invasive plant removal projects in the Garden Route, West Coast, and Cape Winelands districts, which included;
 - 501 for women; and.
 - 337 for youth

Integrated development

- 4 strategic reports were compiled;
- 5 integrated implementation programmes were completed for priority development areas; and
- 5 individual upgrading plans for informal settlements were approved and developed in line with the National Upgrading Support Programme (NUSP) methodology.

Improving Water Management and Infrastructure Resilience

- The DOI continues to introduce water-saving measures in both new and existing buildings across the health, education, and general property sectors;
- Groundwater systems set up during the water crisis remained in use at key service sites where they are still cost-effective and strategically important;
- Progress was made on the time-of-use metering system within the eMerge Asset Information Management System (AIMS):
 - This system helps track water and electricity usage; and
 - It supports leak detection and encourages responsible water and energy use.

Schools

- Completed the new R106 million Macassar Primary School No. 2 in November 2024, with 46 classrooms to accommodate 1 860 learners;
- Opened the new R78 million Happy Valley Primary School No. 2 in January 2025, providing space for 1 240 learners;
- Completed the new R93 million Waveren Primary School in December 2024 accommodating 1 240 learners;
- Successfully closed out numerous mobile classrooms, fencing, and ablution projects under Minor Capital Works;
- Completed scheduled maintenance on 18 existing public-school facilities across the province;
- 4 infrastructure designs ready for tender;
- Completed 20 planned maintenance projects (refurbished/ renovated);
- 1 planned maintenance project was awarded;
- 5 new education construction projects were completed; and
- The DOI continues to participate in oversight visits to the Industries Education and Training Institute (IETI), to present work on skills development, youth and women inclusion, programme funding, outreach efforts, and community service.

Hospitals and clinics

The following key projects achieved completion:

- The new R25m Ladismith Clinic in June 2024 to bring critical services closer to the residents of Ladismith and surrounding areas;
- R38.9m extensive repairs and renovations at Helderberg Hospital in October 2024 aiming to improve service delivery and patient care;
- A R40m repairs and renovations at Stellenbosch Hospital in August 2024;
- A R3.8m upgrades and additions including the construction of a wash bay at Darling Ambulance Station, in October 2024;
- A R29.8m upgrade to the Pinelands Orthotic and Prosthetic Centre was in December 2024;
- A R15m renovation to the old bank and post office building at Tygerberg Hospital in October 2024 to enable the Western Cape Blood Service's blood bank to be relocated from inside the main hospital building to improve accessibility and freeing up the space inside the hospital for planned ward renovations and maintenance;
- Lift modernisation at Tygerberg Hospital Main Building, Groote Schuur Hospital H-Block, and Paarl Outpatients Department;
- General maintenance was carried out at Cloetesville CDC and Worcester Ambulance Station Workshop, including valve replacements for the main water system at Groote Schuur Hospital.
- Prepared 13 infrastructure designs ready for tender in Public Works;
- Completed 6 planned maintenance projects (refurbished/ renovated);
- Awarded 7 planned maintenance projects; and
- Completed 7 new construction projects.

General Buildings

- Modernised the 3rd floor and part of the 1st floor at 9 Dorp Street;
- Completed a universal access project at the Kromme Rhee Training Institute campus;
- Upgraded and expanded the Sivuyile Residential Centre for People with Profound Disabilities in Stikland;
- Carried out urgent maintenance at several Child and Youth Care Centres (CYCCs) across the province;
- Installed Battery Energy Storage Systems at provincial facilities to ensure operations continue during loadshedding;
- Prepare 8 infrastructure designs for tender in Public Works;
- Complete 24 planned maintenance projects (refurbished/ renovated);
- Award 29 planned maintenance projects; and
- Complete 6 new construction projects.

Land and buildings

- Conducted condition assessments on state-owned buildings:
 - 466 education infrastructure;
 - 298 Health Infrastructure buildings; and
 - 176 General Infrastructure.
- Conducted and concluded 36 utilisation inspections for office accommodation.

Human Settlements

- The DOI facilitated the delivery of 9 393 housing opportunities, including:
 - 2 633 housing units;
 - 537 non-credit linked subsidies; and
 - 1,330 First Home Finance (FHF) subsidies.
- The DOI supported the delivery of 4,853 serviced sites;
- 4 new social housing projects commenced, set to deliver a total of 2,165 new social rental units:
 - 659 units in Conradie Park Phase 2;
 - 110 units in Regent Villas Extension 2;

- 1,034 units in Somerset West; and
 - 362 units in Mountain Ridge.
- 770 new social rental units were approved for the Mandalay Social Housing Project
- Registered 6 515 Title Deeds;
- 279 housing units were delivered under the Developer-Driven Individual Subsidy Programme (DDISP); and
- 4 853 service sites delivered.

Transport Infrastructure

- Developed a consolidated infrastructure plan;
- Visually assessed 7 177.87 kilometres of surfaced roads;
- Visually assessed 10 511.16 kilometres of gravel roads;
- Upgraded 3.4 km of gravel roads to surfaced roads
- Created 3 010 work opportunities for:
 - 1 674 youths; (18-35);
 - 1 137 women employed; and
 - 6 people with disabilities.
- Rehabilitated 503 602 square metres of surfaced roads;
- Re-sealed 4 378 209 square metres of surfaced roads;
- Re-gravelled 63 kilometres of gravel roads;
- Blacktop patched 25 882 square metres;
- 46 517 kilometres of gravel roads bladed; and
- 64 contractors participated in the National Contractor Development Programme.

The DOI continues to prioritize preventative maintenance and rehabilitation of ageing infrastructure through:

- Continued progress on the Cape Town Integrator to support spatial transformation through key transport corridors;
- Advanced the preliminary design for upgrading the N1/N7 Wingfield Interchange (Southern Corridor);
- Ongoing construction of the N7 upgrade to freeway standards (Northern Growth Corridor);
- Continued work on the Malmesbury Bypass, improving freight transport and supporting the local economy;
- Progressed the final phase of the Baden Powell Drive (R310) upgrade, improving access between Stellenbosch and Cape Town;
- Continued the second phase of the Louis Fourie Road upgrade in Mossel Bay to strengthen local infrastructure; and
- Reached practical completion of the dualling of Main Road (MR201) in Paarl to support development in the area.

Energy Infrastructure

- The DOI continues to actively strengthen the Western Cape's energy systems through support initiatives;
- Completed a detailed review of generation capacity, electrical grids, and over 380 energy projects;
- Developed spatial databases and visual tools to support energy planning and decision-making;
- Took part in National Energy Crisis Committee task teams to advance electricity wheeling;
- Supported national training through a South African Local Government Association workshop, presenting the wheeling toolkit and system-use templates;
- Coordinated and provided direct support to several municipalities via the Green Economy Ecosystem Support project; and

- Continued focus on improving energy resilience and infrastructure in the upcoming financial year.

Innovation in ICT

- The Department continues to improve its digital services by:
 - Enhancing the mobile housing app for easier access to housing information;
 - Redeveloping the Western Cape Housing Demand Database into a fully integrated system; and
 - Enabling district municipalities to communicate with housing applicants via SMS and email.
- The Department continuing to provide ICT systems internally to its staff and externally to the public to facilitate service delivery.