

What is CAREs?

CAREs enables electronic referrals for patients.

CAREs Tools and Support

- Frequently asked questions (FAQ) on the CAREs website:
<https://www.westerncape.gov.za/health-wellness/CAREs>
- Training Videos
- Infographics
- Opportunity to give input for system enhancement:
<https://forms.office.com/r/BJdGuu9hk2>

CAREs

(Clinical Appointment and Referral electronic Service)

Why Use CAREs?

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| <ul style="list-style-type: none">• It is the official electronic referral system of the WCGHW department. It is an in-house, user-friendly system that will be permanently maintained and improved by the WCGHW. | <ul style="list-style-type: none">• It is a web-based application that can be used on all devices (cellphone, tablet, laptop, desktop). | <ul style="list-style-type: none">• Attachments such as videos, x-rays, scans, pictures and documents can be added to the referrals. | <ul style="list-style-type: none">• It has an interactive 'Chat' feature for ongoing communication about a referral. |
| <ul style="list-style-type: none">• It allows 'Notifications' of 'Referrals' and 'Chats'. | <ul style="list-style-type: none">• It has an up to the minute integrated 'On Call' roster. | <ul style="list-style-type: none">• Going forward, it will have an integrated dynamic appointments module. | <ul style="list-style-type: none">• It links to all health information systems used by WCGHW. |

Together with your input we can make CAREs work for everyone!

