

## Inkcazo yenjongo yethu

Kukuba umntwana ngamnye unamathuba emfundo esemgangathweni kwindawo esebenza kakuhle nekhuthazayo ukwenzela ukuba afumane ulwazi, ubuchule, izakhono neemfundiso ezisiseko ukuze aphumelele kwilizwe elinemingeni.

## Umbono wethu

Ukuqinisekisa imfundo esemgangathweni-

- kumntwana ngamnye;
- kwiklasi nganye;
- nakwisikolo ngasinye kweli phondo.

ISebe leMfundo leNtshona Koloni (WCED) **liqaphele iindawo ezininzi eliya kugxila ngamandla kuzo nangezibonelelo (resources) zalo kwiminyaka embalwa ezayo**, likhokelwa yile miba iphambili ixhasa umgaqo-nkqubo:

1. Ukomeleza nokwandisa amathuba okufunda asemgangathweni ukwenzela ukufunda okuphuculiweyo.
2. Ukomeleza nokwandisa iindawo ezikhuthaza ukufunda
3. Ukomeleza ukusebenza nokubanoxanduva lokuphendula ngokuqhubekayo.
4. Ukomeleza nokuphucula ukuqhelana neendlela ezintsha zokwenza nokulungela imeko-bume etshintshayo.

## ISiseko sokuPhucula iNtsebenzo (imigangatho)

Iinkalo ezine zentsebenzo ezidweliswe ngezantsi zenza isiseko esomeleleyo esiya kusetyenziswa liSebe iWCED ukulinganisela intsebenzo yalo:

- Ukuphucula intsebenzo yomfundi kumaBakala 3, 6, 9 no-12.
- Ukuphucula ireyithi yokugcinwa kwamanani abafundi kwicandelo leMfundo noQeqsho oluQhubekayo (amaBakala 10 ukuya ku-12).
- Ukuqinisekisa ukuba abafundi bayafikelela kwizifundo nakwizikolo zobugcisa (technical), kwezolimo (agricultural), ezobuchule (vocational) nezezakhono (skills).
- Ukuqinisekisa ukuba izikolo ziziindawo zokufunda ezikhuselweyo nezikhusekileyo ngokungaphezulu.

IiNcwadana zeeNkcukacha zoQhagamshelwano noKufikelela zethu (iinkcukacha zoqhagamshelwano zabaphathi abakhulu, amacandelo, nee-yunithi zethu) neShedyuli yeMigangatho yeNkonzo (Service Standards Schedule) ziyafumaneka kwikhompyutha apha:

<https://wcedonline.westerncape.gov.za/wced-services-access-schedule>

## Imisebenzi yezithili zemfundo zethu

**Ukulawula umgangatho wemfundo namaziko emfundo kwisithili ngale misebenzi ilandelayo:**

- Ukuphuhlisa nokuxhasa amaziko emfundo ukuze kuqinisekise ukufundiswa kwekharithyulam esemgangathweni kwisekethe.
- Ukulawula isicwangciso senkqubo yesithili, ukwenziwa kwemisebenzi, iisistim zengcaciso, unxibelelwano, isicwangciso seziseko zophuhliso, ulawulo nokuphathwa kwezithili.
- Ulawulo, uququzelelo nokuxhasa ukufundiswa kwekharithyulam kwinqanaba leziko kusetyenziswa iisekethe.
- Ukunika inkxaso kubafundi kumaziko kusetyenziswa iisekethe, nokubandakanya iiprogram zemfundo eneemfundo ezizodwa nezempilo nempilo qete yabafundi.
- Ukwenza inkonzo yeziko ekwinqanaba lesithili.

Inkxaso kwiKharithyulam

Inkxaso kuBafundi

Isekethe zezithili

Ulawulo nokuPhathwa kwazo

IiNkonzo zeZiko

**Iinkalo eziphambili ekugxilwe kuzo zizithili zemfundo zethu:**

- ukuqinisekisa ukuba isikolo ngasinye siliziko elisebenzayo;
- ukuqinisekisa ukuba ukufundisa okusemgangathweni kuyaqhubeka kwiklasi nganye;
- namabhunga olawulo ancedisayo.

## Ukufikelela

Banako ukufikelela kwizakhiwo zethu abantu abakhubazekileyo.

## Iiyure zomsebenzi: (iintsuku zeveki)

Abasebenzi abasezi-osisini: 07:30-16:00

## IIMFUNDISO EZISISISEKO EZINGUNDOQO ZETHU

ISebe iWCED lizixabisile ezi mfundiso zisisiseko zilandelayo kwabelwana ngazo ezibonisa imigaqo kaBatho Pele njengemiqondiso yethemba esisikhokelo, ukulawula indlela esikuzondelela ngayo ukufezekisa umbono nenjongo yethu:

- **Ukukhathala** - Ukukhathalela abo sibenzela iinkonzo nabo sisebenza nabo
- **Ukusebenza ngobuchule** - Isakhono nobuchule bokwenza umsebenzi esiqeshelwe wona.
- **Ukuthwala uxanduva** - Sithwele uxanduva lokuphendula ngesikwenzayo.
- **Intembeko** - Ukunyaniseka nokwenza okulungileyo.
- **Ukwenza okutsha** - Ukuvumela iimbono ezintsha nokusombulula iingxaki ngobuchule nangokukhawulezileyo.
- **Ukusabela ngexesha elililo** - Ukwenzela abemi nabaqeshwa bethu iinkonzo.

## INdlela yokwenza isikhalazo (ifasilithi yokunika inkcazo ngokuqhubekayo)

**Le yifasilithi yezikhalazo/yokuncoma** yethu onokuthi ngayo ukwazi:

- ukuvakalisa ilizwi lombulelo ukuncoma umntu othile/iziko elithile elithe lakwenzela inkonzo eyanelisayo
- **ukuncoma** iSebe iWCED ngenkonzo elikwenzele yona;
- **ukukhalaza** ngokwenzelwa inkonzo ekumgangatho ophantsi; okanye
- **ukufuna ukuba kulungiswe umonakalo** ngenxa yokuba isikhalazo besilityelwe, singakhange siqwalaselwe okanye sithathwe njengesingabalulekanga ngabasebenzi beSebe iWCED
- Isikhalazo ngasinye esibhalisiweyo siya kufumana impendulo ebhaliweyo kwiintsuku eziyi-14.

WCED Complaints Mechanism, Directorate: Communication, Private Bag X9114, Cape Town <https://wcedonline.westerncape.gov.za/give-us-your-feedback>

### Iinkcukacha zoqhagamshelwano

<b>Minister of Education</b> Private Bag X9161, Cape Town, 8000 2nd Floor, Vunani Chambers, 33 Church Street, Cape Town, 8001 Tel. no. 021 483 6574 Fax no. 021 425 5689	<b>Head of Department</b> Private Bag X9114, Cape Town, 8000 Lower Loop Street, 1 North Wharf Square, Foreshore, Cape Town Tel. no. 021 467 2535 Fax no. 021 483 7658	<b>District Director</b> Private Bag X6510, George, 6530 York Park Building, 1st Floor, St Johns Street, George, 6529 Tel. no. 044 803 8300 Fax. no. 044 873 2253
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### Ingxelo yokuzibophelela yeGunya leSigqeba

Mna, Debbie Schäfer, ndibophelela isebe lam ukuba ngokungqinelana noMmiselo 37 weMimiselo yeNkonzo kaRhulumente, 2016, epapashwe kwi-Government Gazette No. 10621 yowe-29 Julayi 2016, njengoko ifakelwe izilungiso, liyilandele mbo le tshatha yokwenziwa kwenkonzo.

UMphathiswa D Schäfer

18/12/2021

UMhla