



POINT OF ACCESS TO YOUR EWP



Dial the toll-free number for instant support

- **0800 111 011** (free from landline and cell phones)
- Should your call not be answered immediately, please leave a voicemail. Your call will be returned within 60 minutes



Dial *134*905# to request a call back

- You will be asked 3 introductory questions:
- Place of work
- Enter your name (or remain anonymous)
- Please indicate the type of assistance you require (counselling, legal guidance, financial advice, etc.)



Live Chat via HUB

- Lyra Wellbeing APP for text support (**Code WES007**)

Please call the toll-free number in an emergency!

Dedicated e-mail address: wced@icas.co.za