



**Western Cape
Government**

Social Development

Western Cape Directory of Services for Victims of Crime and Violence

TABLE OF CONTENTS

Emergency / Toll-free numbers	2
Helplines & Hotlines	3
VEP Coordinators: DSD Western Cape	4-5
[A] DIRECT SERVICES	
SAPS - Western Cape	8-34
Medical Services	35-48
Thuthuzela Care Centres	49-50
Campus Services	51-56
Shelters for Victims of Crime and Violence	57-69
Services Assisting with Human Trafficking	70-72
Counselling, Support and Therapeutic Services	73-105
[B] SUPPLEMENTARY SERVICES	
Legal Services	106-118
Public Education and Awareness	119-130
Training	131
Economic Empowerment	132-133

*** Please Note:** This Directory by no means cover all the individuals, associations, organisations and other entities contributing to service delivery within the field of Victim Empowerment in the Western Cape. Core services indicated include critical role players within Government (e.g. SAPS, Dept of Social Development), NPO's currently being funded through the Victim Empowerment Programme of the Dept of Social Development as well as a number of registered NPO's and recognised entities delivering services within the field.

Emergency / Toll - Free Numbers

Ambulance	10177
Police Emergency	10111
Crime Stop	0860 010 111
Child Line	0800 055 55
Child Welfare	0861 424 453
Dept of Social Development	0800 220 250
Human Trafficking Helpline	0800 555 999
HEAL (Halt Elder Abuse Line)	0800 003 081
Stop Gender Violence Helpline	0800 150 150
Safeline	0800 035 553

Helplines and Hotlines

Anger Management Support Group	021 - 554 3661	Mon - Fri: 09:00-18:00
Child Victims of Sexual Abuse Helpline	0800 035 553	Mon - Fri: 09:00-15:00
Child Victims of Sexual Abuse Crisis Line	072 367 4588	Mon - Sun: 24 hours
Department of Education Helpline	0800 202 933	Mon - Fri: 08:00 -16:00
Department of Health Helpline	0860 142 142	Mon - Fri: 07:00 -19:00
Department of Home Affairs Hotline	0800 601 190	Mon - Fri: 07:00-17:00
Gay & Lesbian Network Helpline	0860 333 331	Fri - Sun: 18:00 - 22:00
Legal Aid South Africa Advice Line	0800 110 110	Mon - Fri: 07:00-19:00
Lesbian, Gay, Bi-Sexual, Transgender and Intersex Helpline (LGBTI)	021 - 712 6699	Mon - Fri: 13:00 - 21:00
Mental Health Information Line	0800 567 567	Mon - Sun: 08:00 - 20:00
People Opposing Women Abuse	011 - 642 4345	Mon - Fri: 08:00 -16:00
Pharmadynamics Trauma Helpline	0800 205 026	Mon-Sun
Rape Crisis Cape Town Trust	021 - 447 9762	Mon - Fri: 09:00 -17:00
Safe School Call Centre	0800 454 647	Mon - Fri: 08:00 -19:30
Suicide Crisis Line	0800 567 567	Mon - Sun: 08:00 - 20:00
South African Depression and Anxiety Support Group (SADAG)	0800 567 567	Mon - Sun: 08:00 - 20:00
Triangle Project	021 - 712 6699	Mon - Fri: 13:00 - 21:00
Child Welfare South Africa- Neglect/Abuse Reporting Hotline (CWSA)	086 4CHILD / 0861 424 453	Mon - Sun: 24 hours
Department of Social Development Substance Abuse Helpline	0800 121 314	Mon - Sun: 24 hours
LifeLine South Africa	0861 322 322	Mon - Sun: 24 hours
Missing Children South Africa	072 647 7464	Mon - Sun: 24 hours
National AIDS Helpline	0800 012 322	Mon - Sun: 24 hours
Safeline	072 367 4588	Mon - Sun: 24 hours
Trauma Clinic	084 944 9444	Mon - Sun: 24 hours
Department of Community Safety Complaints Line	021 483 4332	Mon - Sun: 24 hours

VEP Coordinators: Western Cape Government Social Development

VEP Coordinator: Western Cape Government Social Development

Directorate: Social Crime Prevention
Sub-Programme: Victim Empowerment
Contact person: Trudie Kilian
Tel: 021 - 483 9025/482 8904
E-mail: Trudie.Kilian@westerncape.gov.za
Physical Address: Western Cape Government Social Development
Union House
14 Queen Victoria Street
Cape Town

VEP Regional Coordinators: Western Cape Government Social Development

Cape Winelands

Local Offices: Witzenberg (Ceres); Drakenstein (Paarl); Stellenbosch; Breede Valley (Worcester); Breede River Winelands (Robertson); Theewaterskloof (Caledon); Overstrand (Hermanus); Cape Agulhas (Bredasdorp); Swellendam
Coordinator: Shimonay Noble (Worcester)
Tel: 023 - 348 5300
E-mail: Shimonay.Noble@westerncape.gov.za

Eden Karoo

Local Offices: Kannaland (Ladismith / Caltzodorp); Hessequa (Riversdale); Mossel Bay; George; Oudtshoorn; Bitou (Plettenberg Bay); Knysna; Laingsburg; Prince Albert; Beaufort West
Coordinator: Wilma Horn (George)
Tel: 044 - 8014300
E-mail: Wrhorn@novell.pgwc.gov.za

Metro East

Municipal Districts/Primary Towns: Kraaifontein; Eerste River; Somerset West; Khayelitsha
Coordinator: Yolanda McAllister
Tel: 021 - 904 1021
E-mail: Yolanda.McAllister@westerncape.gov.za

Metro North

Municipal Districts/Primary Towns: Bellville; Delft; Elsies River; Atlantis; Milnerton; Cape Town; Langa
Coordinator: Natasha Siebritz (Goodwood)
Tel: 021 - 597 1114
E-mail: Natasha.Siebritz@westerncape.gov.za

Metro South

Local Offices: Athlone; Gugulethu; Philippi; Mitchells Plain; Wynberg; Retreat; Fish Hoek
Coordinator: Imelda April (Wynberg)
Tel: 021 - 763 6211
E-mail: Imelda.April@westerncape.gov.za

West Coast

Municipal Districts/Primary Towns: Matzikama (Vredendal); Cederberg (Clanwilliam); Bergriver (Piketberg);
Saldanha (Vredenburg); Swartland (Malmesbury)
Coordinator: Werner Moos (Vredendal)
Tel: 027 - 213 2096
E-mail: wdpmoos@westerncape.gov.za

[A]- DIRECT SERVICES

SAPS- Western Cape

Position		Contact Details
Provincial VEP Coordinator Lt Col T.E. Pause	tel	021- 417 7216
	cell	082 469 2833
	email	wcprojects@saps.org.za

CLUSTER NAME: BEAUFORT WEST

Position		Contact Details
Cluster Commander Beaufort West	tel	023- 414 8826
	fax	023 - 414 8842
	email	bwest.cluster@saps.org.za
Station Commander Beaufort West /Nelspoort/ Nieuveld	tel	023- 414 8826
	fax	023- 414 8842
	email	BEAUFORTWEST-SAPS@saps.org.za
Station Commander Murraysburg	tel	049- 844 6501
	fax	049- 844 0102
	email	MurraysburgSAPS@saps.org.za
Station Commander Prince Albert	tel	023-541 8004
	fax	023- 541 8007
	email	PrinsAlbertSAPS@saps.org.za
Station Commander Leeu-Gamka /Merweville	tel	023- 521 8001
	fax	023- 521 8007
	email	LeeuGamkaSAPS@saps.org.za

CLUSTER NAME: BELLVILLE

Position		Contact Details
Cluster Commander Bellville	tel	021- 918 3862
	fax	021- 918 3851
	email	Bellville.cluster@saps.org.za
Station Commander Bellville	tel	021- 918 3002
	fax	021- 918 3084
	email	BellvilleSAPS@saps.org.za
Station Commander Parow	tel	021- 929 7001
	fax	021- 930 5645
	email	ParowSAPS@saps.org.za
Station Commander Goodwood	tel	021- 592 4430
	fax	021- 592 4479
	email	GoodwoodSAPS@saps.org.za
Station Commander Bothasig	tel	021- 559 9415
	fax	021-559 7568
	email	BothasigSAPS@saps.org.za

CLUSTER NAME: BISHOP LAVIS

Position		Contact Details
Cluster Commander Bishop Lavis	tel	021- 935 9806
	fax	021- 935 9833
	email	Bishoplavis.cluster@saps.gov.za
Station Commander Bishop Lavis/ Bonteheuwel	tel	021- 935 9819
	fax	021- 935 9831
	email	BishopLavisSAPS@saps.org.za
Station Commander Elsies River	tel	021- 928 1401
	fax	021- 928 1419
	email	ElsiesriverSAPS@saps.org.za
Station Commander Langa	tel	021- 695 8006
	fax	021- 695 8004
	email	LangaSAPS@saps.org.za

CLUSTER NAME: CALEDON

Position		Contact Details
Cluster Commander Caledon	tel	021- 918 3862
	fax	021- 918 3851
	email	Bellville.cluster@saps.org.za
Station Commander Caledon	tel	021- 918 3002
	fax	021- 918 3084
	email	BellvilleSAPS@saps.org.za
Station Commander Riviersonderend	tel	021- 929 7001
	fax	021- 930 5645
	email	ParowSAPS@saps.org.za
Station Commander Villiersdorp	tel	021- 592 4430
	fax	021- 592 4479
	email	GoodwoodSAPS@saps.org.za
Station Commander Grabouw	tel	021- 559 9415
	fax	021-559 7568
	email	BothasigSAPS@saps.org.za
Station Commander Genadendal	tel	028- 251 1006
	fax	028- 251 8162
	email	GenadendalSAPS@saps.org.za

CLUSTER NAME: CAPE TOWN CENTRAL

Position		Contact Details
Cluster Commander Cape Town	tel	021- 467 8110
	fax	021- 467 6311
	email	East.dc.support@saps.gov.za
Station Commander Cape Town	tel	021- 467 8065
	fax	021- 467 8062
	email	CTCENTRAL-SAPS@saps.org.za
Station Commander Sea Point	tel	021- 430 3704
	fax	021- 439 8484
	email	Seapoint-saps@saps.org.za
Station Commander Table Bay Harbour	tel	021- 403 1010
	fax	021- 403 1021
	email	tablebayharboursaps@saps.org.za
Station Commander Camps Bay	tel	021- 437 8153
	fax	021- 438 6259
	email	campsbay@saps.org.za
Station Commander Woodstock	tel	021- 442 3101
	fax	021- 447 2404
	email	Woodstock@saps.org.za
Station Commander Maitland	tel	021- 506 9401
	fax	021- 506 9450 / 51
	email	maitland@saps.gov.za
Station Commander Pinelands	tel	021- 506 2116
	fax	021- 506 2114
	email	PinelandsSAPS@saps.org.za
Acting / Station Commander Kensington	tel	021- 594 7021
	fax	021- 592 5249
	email	KensingtonSAPS@saps.gov.za

CLUSTER NAME: CERES

Position		Contact Details
Cluster Commander Ceres	tel	021- 918 3862
	fax	021- 918 3851
	email	Bellville.cluster@saps.org.za
Station Commander Ceres	tel	021- 918 3002
	fax	021- 918 3084
	email	BellvilleSAPS@saps.org.za
Station Commander Wolseley	tel	021- 929 7001
	fax	021- 930 5645
	email	ParowSAPS@saps.org.za
Station Commander Prince Alfred Hamlet	tel	021- 592 4430
	fax	021- 592 4479
	email	GoodwoodSAPS@saps.org.za
Acting /Station Commander Tulbagh Gouda	tel	021- 559 9415
	fax	021-559 7568
	email	BothasigSAPS@saps.org.za
Station Commander Saron	tel	028- 251 1006
	fax	028- 251 8162
	email	GenadendaSAPS@saps.org.za
Station Commander Porterville	tel	022 - 931 8710
	fax	022 - 931 8713
	email	Porterville@saps.org.za Porterville.sc@saps.gov.za

CLUSTER NAME: CLAREMONT

Position		Contact Details
Cluster Commander Claremont	tel	021- 657 2282
	fax	021- 674 5534
	email	Claremont.Cluster@saps.org.za
Station Commander Claremont	tel	021- 657 2243
	fax	021- 674 5534
	email	ClaremontSapsStationCommander@saps.org.za
Station Commander Rondebosch	tel	021- 685 7345
	fax	021- 689 9073
	email	Rondebosch@saps.org.za
Station Commander Mowbray	tel	021- 680 9586
	fax	021- 689 9072
	email	Mowbray@saps.org.za

CLUSTER NAME: DA GAMASKOP

Position		Contact Details
Cluster Commander Da Gamaskop	tel	044- 606 7822
	fax	044- 693 2866
	email	Dagamaskop.cluster@saps.gov.za
Station Commander Da Gamaskop	tel	044- 606 2264
	fax	044- 693 2866
	email	Da Gamaskop@Saps.org.za
Station Commander Mossel Bay	tel	044- 606 2804
	fax	044- 691 1779
	email	Mossel Bay@saps.org.za
Station Commander Groot Brakrivier	tel	044- 620 8307
	fax	044- 620 3031
	email	Grootbrak@saps.org.za
Station Commander Kwanonqaba, Herbertsdale	tel	044- 606 5611
	fax	044- 693 3264
	email	Kwanonqaba@saps.org.za
Station Commander Riversdale	tel	028- 713 8500 / 39
	fax	028- 713 8534
	email	Riversdale@saps.org.za
Station Commander Heidelberg	tel	028- 722 8206
	fax	028- 722 2925
	email	Heidelberg@saps.org.za
Station Commander Stilbaai	tel	028- 754 6100
	fax	028- 754 2800
	email	Stilbaai@saps.org.za
Station Commander Albertinia	tel	028- 735 8046
	fax	028- 735 1938
	email	albertiniasaps@saps.gov.za

CLUSTER NAME: DELFT

Position		Contact Details
Cluster Commander: Delft	tel	021- 954 9020
	fax	021- 954 2947
	email	delft.cluster@saps.gov.za
Station Commander Delft	tel	021- 954 9000
	fax	021- 954 1816
	email	DELFT-SAPS@saps.gov.za
Station Commander Ravensmead	tel	021- 933 9001
	fax	021- 932 8063
	email	Ravensmead@saps.org.za
Station Commander Bellville South	tel	021- 950 1309
	fax	021- 951 2558
	email	bellvillesouth@saps.org.za
Station Commander Belhar	tel	021- 953 8114
	fax	021- 953 8105
	email	belhar@saps.org.za

CLUSTER NAME: GEORGE

Position		Contact Details
Cluster Commander George	tel	044- 803 4410
	fax	044- 803 4430
	email	george.cluster@saps.gov.za
Station Commander George	tel	044- 803 4705
	fax	044- 803 4706
	email	George@saps.org.za
Station Commander Thembaletu	tel	044- 802 8906
	fax	044- 802 8936
	email	Thembaletu@saps.org.za
Station Commander Conville	tel	044- 803 3305
	fax	044- 803 3338
	email	Conville@saps.org.za
Station Commander Pacaltsdorp	tel	044- 803 9135
	fax	044- 878 0551
	email	Pacaltsdorp-saps@saps.org.za
Station Commander Knysna	tel	044- 302 6614
	fax	044- 302 6612
	email	Knysna@saps.org.za
Station Commander Plettenberg Bay	tel	044- 501 1913
	fax	044- 501 1932
	email	PlettenbergBaySAPS@saps.org.za
Station Commander Kwanokuthula	tel	044- 533 5370
	fax	044- 533 2173
	email	Kwanokuthula.Saps@saps.org.za
Station Commander Uniondale	tel	044- 752 6610
	fax	044- 752 1004
	email	Uniondalesaps@saps.org.za

CLUSTER NAME: HERMANUS

Position		Contact Details
Cluster Commander Hermanus	tel	028- 313 8550
	fax	028- 313 8539
	email	BOLHLOG@saps.gov.za
Station Commander Hermanus	tel	028- 313 8500
	fax	028- 313 8539
	email	hermanussaps@saps.org.za
Station Commander Stanford	tel	028- 341 0601
	fax	028- 341 0245
	email	stanfordsaps@saps.org.za
Station Commander Bredasdorp / Elim	tel	028- 425 5400
	fax	028- 424 1676
	email	bredasdorpsaps@saps.org.za
Station Commander Napier	tel	028- 423 8006
	fax	028- 423 3715
	email	napiersaps@saps.org.za
Station Commander Struisbaai	tel	028- 435 6092
	fax	028- 435 7403
	email	struisbaaisaps@saps.org.za
Station Commander Kleinmond	tel	028- 271 8215
	fax	028- 271 4219
	email	kleinmondsaps@saps.org.za
Station Commander Gansbaai	tel	028- 384 0201
	fax	028- 384 1448
	email	gansbaaisaps@saps.org.za

CLUSTER NAME: KHAYELITSHA

Position		Contact Details
Cluster Commander: Khayelitsha	tel	021- 360 2301
	fax	021- 360 2391
	email	BOLAND-CRIME@saps.gov.za
Station Commander Khayelitsha	tel	021- 360 2301 /64
	fax	021- 360 4822
	email	khayelitshasaps@saps.org.za
Station Commander Lingelethu West	tel	021- 360 2267
	fax	021- 361 4187
	email	lingelethuwestsaps@saps.org.za
Station Commander Somerset West	tel	021- 850 1301
	fax	021- 851 4177
	email	Somersetwestsaps.@saps.org.za
Station Commander Gordons Bay	tel	021- 856 2677
	fax	021- 856 3484
	email	gordonsbaysaps@saps.org.za
Station Commander Macassar	tel	021- 857 7110
	fax	021- 857 0244
	email	macassarsaps@saps.org.za
Station Commander Strand	tel	021- 854 9101
	fax	021- 854 9105
	email	strandsaps@saps.org.za
Station Commander Lwandle	tel	021- 845 2060
	fax	021- 854 2077
	email	lwandlesaps@saps.org.za
Acting Station Commander Harare	tel	021- 363 9051
	fax	021- 363 0396
	email	hararesaps@saps.org.za

CLUSTER NAME: KRAAIFONTEIN

Position		Contact Details
Cluster Commander Kraaifontein	tel	021- 980 5507
	fax	021- 980 5545
	email	eastinspectorate@saps.gov.za
Station Commander Kraaifontein	tel	021- 980 5516 / 5635
	fax	021- 980 5545
	email	kraaifonteinsaps@saps.org.za
Station Commander Brackenfell	tel	021- 980 5700 / 28
	fax	021- 982 8756
	email	brackenfellsaps@saps.org.za
Station Commander Durbanville/ Fisantekraal	tel	021- 970 3801 / 021 970 2360
	fax	021- 976 4472
	email	durbanvillesaps@saps.org.za

CLUSTER NAME: KUILSRIVER

Position		Contact Details
Cluster Commander Kuilrivier	tel	021- 909 9504 / 70
	fax	021- 909 9539
	email	KuilriverCluster@saps.gov.za
Station Commander Kuilrivier	tel	021- 900 2851 /4
	fax	021- 900 2809
	email	Kuilriviersaps@saps.org.za
Station Commander Mfuleni	tel	021- 909 9589 / 88
	fax	021- 909 9566
	email	mfulenisaps@saps.org.za
Station Commander Kleinvele	tel	021- 902 8300 / 07
	fax	021- 902 8316
	email	kleinveleisaps@saps.org.za

CLUSTER NAME: MILNERTON

Position		Contact Details
Cluster Commander Milnerton	tel	021- 528 3014
	fax	021- 521 3810 /021- 909 9539
	email	milnerton.cluster@saps.org.za
Station Commander Milnerton	tel	021- 528 3802
	fax	021- 528 3823
	email	Milnerton-saps@saps.org.za
Station Commander Table View/ Parklands	tel	021- 521 3305
	fax	021- 521 3335
	email	tableviewsaps@saps.org.za
Station Commander Atlantis/ Mamre	tel	021- 571 8500 / 15
	fax	021- 571 8567
	email	atlantissaps@saps.org.za
Station Commander Melkbosstrand	tel	021- 553 8200
	fax	021- 553 8221
	email	melkbosstrandsaps@saps.org.za

CLUSTER NAME: MITCHELLS PLAIN

Position	Contact Details	
Cluster Commander Mitchells Plain	tel	021- 370 1732 / 1730
	fax	021- 370 1731
	email	Mplain.cluster@saps.org.za
Station Commander Mitchells Plain	tel	021- 370 1755 / 4
	fax	021- 370 1731
	email	MitchellsPlainSAPS@saps.org.za
Station Commander Strandfontein	tel	021- 370 1500
	fax	021- 370 1514
	email	StrandfonteinSAPS@saps.org.za
Station Commander Lentegeur	tel	021-377 5000
	fax	021-377 5110
	email	Lentegeur.saps@saps.gov.za

CLUSTER NAME: MUIZENBERG

Position		Contact Details
Cluster Commander Muizenberg	tel	021- 787 9000 / 06
	fax	021- 788 3709
	email	west.supplychainman@saps.gov.za
Station Commander Muizenberg	tel	021- 787 9000 / 10
	fax	021- 788 3709
	email	muizenbergsaps@saps.org.za
Station Commander Fish Hoek	tel	021- 784 2700 / 28
	fax	021- 782 1457
	email	Fishhoek.sc@saps.org.za
Station Commander Simons Town	tel	021- 786 8640 / 49
	fax	021- 786 8650
	email	simonstown-saps@saps.org.za
Station Commander Ocean View	tel	021- 783 8317
	fax	021- 783 4444
	email	oceanviewsaps@saps.org.za
Station Commander Hout Bay		021- 791 9304
		021- 791 8661
		houtbaysaps@saps.org.za

CLUSTER NAME: NYANGA

Position		Contact Details
Cluster Commander Nyanga	tel	021 - 380 3301
	fax	021 - 386 6714
	email	Nyanga.cluster@saps.gov.za
Station Commander Nyanga	tel	021 - 380 3325
	fax	021 - 386 1973
	email	mancim@saps.org.za
Station Commander Phillipi East	tel	021 - 370 1920
	fax	021 - 370 1906
	email	phillipi-east@saps.org.za
Station Commander Phillipi	tel	021 - 690 1500 / 1536
	fax	021 - 690 1535 /46
	email	phillipisaps@saps.org.za
Station Commander Athlone	tel	021 - 697 9218
	fax	021 - 696 9777
	email	athlonesaps@saps.org.za
Station Commander Lansdowne	tel	021 - 700 9008
	fax	021 - 700 9020
	email	lansdownesc@saps.org.za
Station Commander Manenberg	tel	021 - 699 9420 / 80
	fax	021 - 699 9422
	email	manenberg@saps.org.za
Station Commander Gugulethu	tel	021 - 684 2300 /9
	fax	021 - 684 2306
	email	gugulethusaps@saps.org.za

CLUSTER NAME: OUDTSHOORN

Position		Contact Details
Cluster Commander Oudtshoorn	tel	044- 203 9052
	fax	044- 203 9199
	email	oudtshoorn.cluster@saps.gov.za
Station Commander Oudtshoorn, Bongolethu, Bridgton	tel	044- 203 9002
	fax	044- 203 9152
	email	oudtshoornsaps@saps.org.za
Station Commander Dysselsdorp	tel	044- 251 8411
	fax	044- 251 6338
	email	dysseisdorpsaps@saps.gov.za
Station Commander De Rust	tel	044- 241 2050
	fax	044- 241 2184
	email	derustsaps@saps.org.za
Station Commander Ladismith, Van Wyksdorp, Zoar	tel	028 -551 8106
	fax	028- 551 8119
	email	ladismithsaps@saps.gov.za
Station Commander Calitzdorp	tel	044- 213 8811
	fax	044- 213 3387
	email	calitzdorpsaps@saps.org.za

CLUSTER NAME: PAARL

Position		Contact Details
Cluster Commander Paarl	tel	021- 877 6001
	fax	021- 877 5999
	email	com-west@saps.gov.za
Station Commander Paarl	tel	021- 807 4021
	fax	021- 807 4117
	email	paarlsaps@saps.org.za
Station Commander Mbekweni	tel	021- 868 9905
	fax	021- 868 3601
	email	mbekwenisaps@saps.org.za
Station Commander Paarl East	tel	021- 877 5998
	fax	021- 877 5994
	email	paarleast-saps@saps.org.za
Station Commander Wellington	tel	021- 864 8468
	fax	021 -864 8475
	email	wellingtonsaps@saps.org.za
Station Commander Malmesbury	tel	022- 482 7512
	fax	022- 482 7510
	email	malmesburysaps@saps.org.za
Station Commander Philadelphia	tel	021- 972 1613
	fax	021- 972 1818
	email	philadelphiasaps@saps.org.za
Station Commander Riebeeck West	tel	022- 461 8100
	fax	022- 461 2138
	email	riebeeckwestsaps@saps.org.za

CLUSTER NAME: STELLENBOSCH

Position		Contact Details
Cluster Commander Stellenbosch	tel	021- 809 5108
	fax	021- 809 5131
	email	Stellenbosch.cluster@saps.gov.za
Station Commander Stellenbosch	tel	021- 809 5109
	fax	021- 809 5131
	email	stellenboschsaps@saps.org.za
Station Commander Cloetesville	tel	021- 888 5940
	fax	021- 888 5950
	email	cloetesvillesaps@saps.org.za
Station Commander Groot-Drakenstein	tel	021- 874 8000
	fax	021- 874 1766
	email	grootdrakensteinsaps@saps.org.za
Station Commander Franschhoek	tel	021- 876 8075
	fax	021- 876 8078
	email	franschhoeksaps@saps.org.za
Station Commander Klapmuts	tel	021- 875 8010
	fax	021- 875 5595
	email	Klapmuts.sc@saps.gov.za

CLUSTER NAME: VREDENBURG

Position		Contact Details
Cluster Commander Vredenburg	tel	022- 703 6492
	fax	022- 703 6495
	email	VredenburgCluster@saps.gov.za
Station Commander Vredenburg	tel	022- 703 6442
	fax	022- 703 6486
	email	vredenburgsaps@saps.org.za
Station Commander Hopefield	tel	022- 723 8000 / 9
	fax	022- 723 0021
	email	hopefieldscsaps@saps.org.za
Station Commander Laaiplek	tel	022- 783 8020 / 22
	fax	022- 783 8031
	email	laaipleksaps@saps.org.za
Station Commander Langebaan	tel	022- 707 5140
	fax	022- 772 1603
	email	langebaansaps@saps.org.za
Station Commander St Helena Bay	tel	022- 736 8060 / 70
	fax	022- 736 1666
	email	sthelenabay-saps@saps.org.za
Station Commander Saldanha	tel	022- 714 8300 / 8
	fax	022- 714 8307
	email	saldanhasaps@saps.org.za
Station Commander Piketberg	tel	022- 913 8800 / 18
	fax	022- 913 8823
	email	piketbergsaps@saps.org.za

CLUSTER NAME: VREDENBURG

Position		Contact Details
Station Commander Eendekuil	tel	022- 942 1600
	fax	022- 942 1023
	email	Eendekuil-saps@saps.org.za
Station Commander Moorreesburg	tel	022- 433 8660
	fax	022- 433 8677
	email	moorreesburgsaps@saps.org.za
Station Commander Redelinghuys	tel	022- 962 1620
	fax	022- 962 1688
	email	Redelinghuys-saps@saps.org.za
Station Commander Darling	tel	022- 409 1300
	fax	022- 492 3198
	email	darlingsaps@saps.org.za

CLUSTER NAME: VREDENDAL

Position		Contact Details
Cluster Commander Vredendal	tel	027- 201 3277
	fax	027- 201 3255
	email	Vredendal@saps.org.za
Station Commander Vredendal	tel	027- 201 3201
	fax	027- 201 3269
	email	vredendal@saps.org.za
Station Commander Doring Baai	tel	027- 215 1021/26
	fax	027- 215 1320
	email	doringbaaisaps@saps.org.za
Station Commander Klawer	tel	027- 216 8061 / 0
	fax	027- 216 1305
	email	Klawer@saps.org.za
Station Commander Lutzville	tel	027- 217 4005
	fax	027- 217 1384
	email	Lutzville@saps.org.za
Station Commander Nuwerus	tel	027- 643 2011 / 08
	fax	027- 643 2012
	email	Nuwerus@saps.org.za
Station Commander Van Rhynsdorp	tel	027- 219 8025
	fax	027- 219 1637
	email	vanrhynsdorp@saps.org.za
Station Commander Clanwilliam	tel	027- 482 8184
	fax	027- 482 8195
	email	Clanwilliam@saps.org.za

CLUSTER NAME: VREDENDAL

Position		Contact Details
Station Commander Citrusdal	tel	022- 921 8407
	fax	022- 921 2129
	email	Citrusdal@saps.org.za
Station Commander Lamberts Bay	tel	027- 432 8260
	fax	027- 432 8263
	email	lambertsbaysaps@saps.org.za
Station Commander Elandsbaai	tel	022- 972 8000
	fax	022- 972 1666
	email	Elandsbaai_SAPS@saps.org.za
Station Commander Graafwater	tel	027- 422 1513
	fax	027- 422 1166
	email	Graafwater@saps.org.za

CLUSTER NAME: WORCESTER

Position		Contact Details
Cluster Commander Worcester	tel	023- 348 6103
	fax	023- 348 6279
	email	worcester.cluster@saps.gov.za
Station Commander Worcester	tel	023- 348 8607
	fax	023- 348 6277
	email	worcestersaps@saps.org.za
Station Commander De Doorns	tel	023- 356 4041
	fax	023- 356 4038
	email	DeDoorns@saps.org.za
Station Commander Rawsonville	tel	023- 349 8300
	fax	023- 349 8314
	email	Rawsonville@saps.org.za
Station Commander Laingsburg	tel	023- 551 8201
	fax	023- 551 8210
	email	Laingsburg.saps@saps.org.za
Station Commander Touwsrivier	tel	023- 358 8000
	fax	023- 358 1067
	email	Touwsriver@saps.org.za
Station Commander Robertson	tel	023 – 626 8347
	fax	023 – 626 8366
	email	RobertsonSAPS@saps.gov.za
Station Commander Montagu	tel	023- 614 8309
	fax	023- 614 8315
	email	Montagu@saps.org.za

CLUSTER NAME: WORCESTER

Position		Contact Details
Station Commander McGregor	tel	023- 625 8000
	fax	023- 625 1689
	email	Mcgregor@saps.org.za
Station Commander Bonnievale	tel	023- 616 8062
	fax	023- 616 8080
	email	Bonnievale@saps.gov.za
Station Commander Ashton	tel	023- 615 8132
	fax	023- 615 1186
	email	Ashton@saps.org.za
Station Commander Swellendam	tel	028- 514 8120
	fax	028- 514 3050
	email	swellendam-saps@saps.gov.za
Station Commander Suurbraak	tel	028- 552 1700
	fax	028- 552 1740
	email	Suurbraak@saps.org.za
Station Commander Barrydale	tel	028- 572 1543
	fax	028- 572 1081
	email	Barrydale@saps.org.za
Station Commander Still Bay	tel	028- 754 6100
	fax	028- 754 2800
	email	Stilbaai@saps.org.za
Station Commander Albertinia	tel	028- 735 8046
	fax	028- 735 1938
	email	Albertinia@saps.org.za

CLUSTER NAME: WYNBERG

Position		Contact Details
Cluster Commander Wynberg	tel	021- 799 1312
	fax	021- 799 1370
	email	WynbergCluster@saps.gov.za
Station Commander Wynberg	tel	021- 799 1383
	fax	021- 799 1370
	email	WynbergSaps@saps.gov.za
Station Commander Diep River	tel	021- 710 7301
	fax	021- 715 5858
	email	dieprivier-saps@saps.org.za
Acting / Station Commander Grassy Park	tel	021- 700 3901 / 26
	fax	021- 706 9464
	email	grassypark@saps.org.za
Station Commander Kirstenhof	tel	021- 701 2426
	fax	021- 701 9445
	email	kirstenhof@saps.org.za
Station Commander Steenberg	tel	021- 702 9040
	fax	021- 701 5427 / 702 0231
	email	steenbergsaps@saps.org.za

MEDICAL SERVICES

ALAN BLYTH HOSPITAL

Physical Address
of Services
Bo Kerk Street
Ladismith

Contact Details

Tel: 028 - 551 1010
Fax: 028 - 551 1555

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency Assistance
- Advice & Counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- STI's
- HIV/Aids pre & post counselling.
- PEP & PREP
- ARV

BEAUFORT WEST HOSPITAL

Physical Address
of Services
Voortrekker Street
Beaufort West

Contact Details

Tel: 023 - 414 8200
Fax: 023 - 414 2466

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency Assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity

CALEDON HOSPITAL

Physical Address
of Services
N2 Caledon
Caledon

Contact Details

Tel: 028 - 212 1070
Fax: 028 - 212 1294

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- PEP

MEDICAL SERVICES

CITRUSDAL HOSPITAL

Physical Address
Vrede Street
Citrusdal

Contact Details

Tel: 022 - 921 2153
Fax: 022 - 921 2155

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service

CLANWILLIAM HOSPITAL

Physical Address
Ou Kaapse Weg
Clanwilliam

Contact Details

Tel: 027 - 482 2166
Fax: 027 - 482 2168

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency Assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity

DELFT COMMUNITY HEALTH CLINIC (CHC)

Physical Address
c/o Main & Voorbrug
Roads
Delft

Contact Details

Tel: 021 - 954 2235
Fax: 021 - 954 1207

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour Trauma unit
- HIV counselling and Testing
- ARV clinic

MEDICAL SERVICES

DYSSELSDORP COMMUNITY HEALTH CLINIC (CHC)

Physical Address
Bokkraal Way
Dysselsdorp

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- PEP

Contact Details

Tel: 044 - 251 6013
Fax: 044 - 251 6269

EBEN DONGES HOSPITAL (PRIMARY HEALTH CARE CLINIC)

Physical Address
Murray Street
Worcester

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency Assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- PEP

Contact Details

Tel: 023 - 348 1100
Fax: 023 - 342 2265

ELSIES RIVER COMMUNITY HEALTH CLINIC (CHC)

Physical Address
29th Avenue
& Halt Road
Elsies River

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour Trauma unit

Contact Details

Tel: 021 - 931 0211

MEDICAL SERVICES

FALSE BAY HOSPITAL

Physical Address
17th Avenue
Fish Hoek

Contact Details

Tel: 021 - 782 1121
Fax: 021 - 782 2306

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- STI'S
- HIV/Aids pre & post counselling
- PEP & PREP
- ARV

GF JOOSTE HOSPITAL

Physical Address
Duinefontein Road
Manenberg

Contact Details

Tel: 021 - 690 1000
Fax: 021 - 691 7962
Cell: 021 - 691 6194

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity

GEORGE HOSPITAL

Physical Address
c/o Davidson Road &
Langenhoven Roads
Heatherlands
George

Contact Details

Tel: 044 - 874 5122
Fax: 044 - 802 4528

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- STI's
- HIV/Aids pre & post counselling
- PEP & PREP
- ARV

MEDICAL SERVICES

GROOTE SCHUUR HOSPITAL

Physical Address
Main Road
Observatory
7935

Contact Details

Tel: 021 - 404 9111
Fax: 021 - 404 3260

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity

HERMANUS HOSPITAL

Physical Address
Hospital Road
Hermanus

Contact Details

Tel: 028 - 312 1166
Fax: 028 - 312 4006

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- PEP

HOTTENTOTS HOLLAND HOSPITAL (HELDERBERG HOSPITAL)

Physical Address
c/o Lourensford &
Hospital Roads
Somerset West

Contact Details

Tel: 021 - 850 4700
Fax: 021 - 852 5392

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity

MEDICAL SERVICES

KARL BREMER HOSPITAL

Physical Address
c/o Mike Pienaar
Boulevard & Frans
Conradie Avenue
Bellville

Contact Details

Tel: 021 - 918 1911
Fax: 021 - 949 0296

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity

KNYSNA HOSPITAL

Physical Address
Main Street
Knysna
6571

Contact Details

Tel: 044 - 302 8400/05
Fax: 044 - 382 2682

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- STI's
- HIV/Aids pre & post counselling
- PEP & PREP
- ARV

LAINGSBURG HOSPITAL

Physical Address
Voortrekker Road
Laingsburg

Contact Details

Tel: 023 - 551 1237/1390
Fax: 023 - 551 1525

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity.
- STI's
- HIV/Aids pre & post counselling.
- PEP & PREP
- ARV

MEDICAL SERVICES

LAPA MUNNIK HOSPITAL

Physical Address
6 Voortrekker Street
Porterville

Contact Details

Tel: 022 - 931 2140/2141
Fax: 022 - 931 3979

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- PEP

MONTAGU HOSPITAL

Physical Address
c/o Church & Hospital
Street
Montagu

Contact Details

Tel: 023 - 614 8102
Fax: 023 - 614 2704

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- PEP

MOSSEL BAY HOSPITAL

Physical Address
12th Avenue
Mossel Bay

Contact Details

Tel: 044 - 691 2011
Fax: 044 - 691 2001

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- STI's
- HIV/Aids pre & post counselling
- PEP & PREP
- ARV

MEDICAL SERVICES

MURRAYSBURG HOSPITAL

Physical Address
c/o Graaf-Reinett &
Pienaar Roads
Murraysburg

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service

Contact Details

Tel: 049 - 844 0053
Fax: 049 - 844 0142

OTTO DU PLESSIS HOSPITAL

Physical Address
c/o van Riebeeck
& Dorpsig Streets
Bredasdorp

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- PEP

Contact Details

Tel: 028 - 424 2652/1167
Fax: 028 - 425 1239

OUDTSHOORN HOSPITAL

Physical Address
Park Road
Oudtshoorn

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females.
- Referrals to specialists depending degree of severity.

Contact Details

Tel: 044 - 203 7200/01
Fax: 044 - 203 7317

MEDICAL SERVICES

PAARL HOSPITAL

c/o Hospital Street &
Berg River Boulevard
Paarl

Contact Details

Tel: 021 - 860 2500
Fax: 021 - 860 3050

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females.
- Referrals to specialists depending degree of severity.

PRINCE ALBERT HOSPITAL

Physical Address
Lower Mark Street
Prince Albert

Contact Details

Tel: 023 - 541 1300
Fax: 023 - 541 1640

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling.
- Assessment of male & females.
- Referrals to specialists depending degree of severity.

RADIE KOTZE HOSPITAL

Physical Address
Main Road
Piketberg

Contact Details

Tel: 022 - 913 1175
Fax: 022 - 913 1858

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity

MEDICAL SERVICES

RED CROSS CHILDREN'S HOSPITAL

Trauma Centre -
Klipfontein Road
Rondebosch

Contact Details

Tel: 021 - 658 5111
Fax: 021 - 658 5006

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Children up until the age of 13
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity

RIVERSDALE HOSPITAL

Physical Address
Hospital Street
Riversdale

Contact Details

Tel: 028 - 713 2445
Fax: 028 - 713 2010

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- STI'S
- HIV/Aids pre & post counselling
- PEP & PREP
- ARV

ROBERTSON HOSPITAL

Physical Address
Van Oudtshoorn Street
Robertson

Contact Details

Tel: 023 - 626 8500/8571
Fax: 086 956 862

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- PEP

MEDICAL SERVICES

SOMERSET HOSPITAL

Physical Address
c/o Beach & Portswood
Roads Green Point

Contact Details

Tel: 021 - 402 6911/6408
Fax: 021 - 402 6911

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance. Advice
- Advice and Counselling
- Referrals - depends on area
- Assessment of male & females
- Referrals to specialists depending degree of severity
- STI's
- HIV/Aids pre & post counselling.
- PEP & PREP
- ARV
- Forensic examinations

STELLENBOSCH HOSPITAL

80 Merriman Road
Stellenbosch

Contact Details

Tel: 021 - 808 6100
Fax: 021 - 886 5454

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance.
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity

MEDICAL SERVICES

SWARTLAND HOSPITAL

Physical Address
PG Nelson Street
Malmesbury

Contact Details

Tel: 022 - 487 9203
Fax: 022 - 482 1505

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females.
- Referrals to specialists depending degree of severity.

SWELLENDAM HOSPITAL

Physical Address
18 Drostdy Street
Swellendam

Contact Details

Tel: 028 - 514 1141/1142
Fax: 028 - 514 2504

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- PEP

TYGERBERG HOSPITAL

Physical Address
Francie Van Zijl Avenue
Tygerberg

Contact Details

Tel: 021 - 938 5454/5608
Fax: 021 - 938 4890

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity

MEDICAL SERVICES

UNIONDALE HOSPITAL

Physical Address
3 Hospital Street
Uniondale
6460

Contact Details

Tel: 044 -752 1068
Fax: 044 - 752 1320

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Safe enclosed environment for rape survivors (0 + years)
- Referrals for on-going counselling services.
- Provide trauma counselling
- Bathing facilities and clean clothes, tea/ coffee/soup
- Statement-taking procedures at hospital.
- Medication for injuries
- ARV
- Dedicated police and prosecutors through court

VICTORIA HOSPITAL

Physical Address
Alphen Hill Road
Wynberg

Contact Details

Tel: 021 - 799 1111
Fax: 021 - 799 1212

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity
- STI's
- HIV/Aids pre & post counselling.
- PEP & PREP
- ARV

MEDICAL SERVICES

VREDENBURG HOSPITAL

Physical Address
Voortrekker Street
Vredenburg

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service

Contact Details

Tel: 022 - 709 7200
Fax: 022 - 713 3423

VREDENDAL HOSPITAL

Physical Address
Van der Stel Street
Vredendal

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male & females
- Referrals to specialists depending degree of severity

Contact Details

Tel: 027 - 213 2039
Fax: 027 - 213 3706

WESTFLEUR HOSPITAL

Physical Address
Westfleur Circle
Atlantis

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling.
- Assessment of male & females
- Referrals to specialists depending degree of severity

Contact Details

Tel: 021 - 571 8040/8043
Fax: 021 - 572 4420

THUTHUZELA CARE CENTRES

Provincial Manager - Western Cape	Contact Details	
Adv B. Phithey (NPA) Provincial Manager for TCC	Office tel	021 - 487 7193
	Cell	084 702 7305
	E-mail	bpithey@npa.gov.za

Atlantis TCC (Currently in process to become operational)

TCC Site - Hospital Address
Westfleur Hospital
Wesfleur Circle
Atlantis

Contact Details

Tel: 021 - 571 8040
Fax: 021 - 572 4420

George TCC

TCC Site - Hospital Address
George Provincial Hospital
Intensive Care Unit, Specialist Office
Davidson Road
Glen Barrie
George

Contact Details

Tel: 044 - 802 4429
Fax: 044 - 873 6748

Karl Bremer TCC

TCC Site - Hospital Address
Karl Bremer Hospital
M5 Clinical Forensics & Rape Care Centre
c/o Mike Pienaar Boulevard & Frans Conradie Avenue
Bellville

Contact Details

Tel: 021 - 918 1321
Fax: 021 - 918 1341

Khayelitsha TCC

TCC Site - Hospital Address
Khayelitsha Hospital
Khayelitsha Community Health Centre

Contact Details

Tel: 021 - 361 3470
Fax: 021 - 361 3314 /
021 - 361 7818

THUTHUZELA CARE CENTRES

MANENBERG TCC

TCC Site - Hospital Address
G.F. Jooste Hospital
Duinefontein Road
Manenberg

Contact Details

Tel: 021 - 690 1011 / 021 - 691 6190
Fax: 021 - 691 6190

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Free Service
- Safe enclosed environment for rape survivors (0 + years).
- Safe enclosed environment for rape survivors (0 + years).
- Referrals for on-going counselling services
- Provide trauma counselling
- Bathing facilities and clean clothes, tea/ coffee/soup
- Statement-taking procedures at hospital
- Medication for injuries
- ARV

Worcester TCC

TCC Site - Hospital Address
Worcester Hospital (ex Eben Donges)
Murray Street
Worcester

Contact Details

Tel: 021 - 571 8040
Fax: 021 - 572 4420

CAMPUS SERVICES

CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) BELLVILLE CAMPUS STUDENT COUNSELLING

Physical Address Ground Floor
Library Extension
Building Symphony Way
Bellville

Contact Details

Tel: 021 - 959 6182
Fax: 021 - 959 6814
E-mail: info@cput.ac.za
Website: www.cput.ac.za/students/life/counselling

TARGET AUDIENCE & RANGE OF SERVICES

- Services are free of charge for registered students
- University student community
- Comprehensive psychosocial, social and educational services
- Individual counselling services are provided for a range of reasons, including supporting students who have traumatic experiences

Office/Operating Time

Monday – Friday: 08:00 -16:00

After hour counselling services are available - but appointments need to be arranged

CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) CAPE TOWN CAMPUS STUDENT COUNSELLING

Physical Address
Room 2.7
2nd level
Administration Building
Keizersgracht and Tennant Streets
Cape Town

Contact Details

Tel: 021 - 460 3237
E-mail: info@cput.ac.za
Website: <http://active.cput.ac.za/>

Office/Operating Time

Monday – Friday: 08:00 -16:00

After hour counselling services are available - but appointments need to be arranged.

CAMPUS SERVICES

CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) MOWBRAY CAMPUS

Physical Address
Room 0.03 Barkley
Davies Building
Highbury Road
Mowbray

Contact Details

Tel: 021 - 680 1501 / 021 - 680 1574
E-mail: info@cput.ac.za
Website: <http://active.cput.ac.za/>

Office/Operating Time

Monday – Friday: 08:00 -16:00
After hour counselling services are available - but appointments need to be arranged

UNIVERSITY OF CAPE TOWN (UCT) LEGAL AID CLINIC

Physical Address
Room 4.39 Wilfred & Jules
Kramer Building Middle Campus
1 Stanley Road
Rondebosch

Contact Details

Tel: 021 - 650 3551
Fax: 021 - 650 5665
E-mail: legalaid@law.uct.ac.za
Website: www.lawclininc.uct.ac.za

Office/Operating Time

Monday – Friday: 08:30-16:30.

TARGET AUDIENCE & RANGE OF SERVICES

- Students & general public
- Gives legal advice to those in need

CAMPUS SERVICES

UNIVERSITY OF CAPE TOWN (UCT) DISCRIMINATION & HARASSMENT OFFICE

Physical Address
The Cottage Lovers Walk
Lower Campus South
Cape Town

Contact Details

Tel: 021 - 650 3530
Fax: 021 - 650 3530

Anonymous SMS assistance: 31642

24 Hour Line: 072 393 7824

E-mail: uctdischo@gmail.com
Website: <http://www.uct.ac.za/services/discho/>

Office/Operating Time

Monday – Friday: 8:00 – 16:00
Provides 24 hour emergency service

TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students and staff
- University student and staff community
- Provides crisis containment for reports of harassment/discrimination, legal assistance, including court preparation and referrals

UCT STUDENT WELLNESS SERVICE

Physical Address
28 Rhodes Avenue
Mowbray

Contact Details

Tel: 021 - 650 1017 / 1020
Fax: 021 - 689 7560
E-mail: candice.ruiters@uct.ac.za
Website: www.uct.ac.za/student/health/wellness/clinical

Office/Operating Time

Health services: 08.30 - 16.30 (closed on Thursdays from 08:30 - 09:30)
Counselling service: 08.30 - 16.30

TARGET AUDIENCE & RANGE OF SERVICES

- Health service fees: R25 with nurse
- Medical aid rates apply for consultation with medical practitioner
- Counselling services are R100 per session (but is negotiable)
- University student community
- General health
- Reproductive health
- Advice & counselling
- Support groups
- Pre and post counselling & testing
- Post-Exposure prophylaxis & stock up on female & male condoms

CAMPUS SERVICES

UNIVERSITY OF STELLENBOSCH LEGAL AID CLINIC

Physical Address
44 Banhoek Street
Stellenbosch

Contact Details

Tel: 021 - 808 3600
Fax: 021 - 808 3720

Office/Operating Time

Monday – Friday: 08:00 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Students and general public
- Legal advice and assistance with divorce, evictions, labour matters, debt counsellors, accidents

UNIVERSITY OF STELLENBOSCH STUDENT AFFAIRS

Physical Address
Langenhoven Student Centre
(Neelsie Centre) 1st Floor
De Beer Street
Stellenbosch

Contact Details

Tel: 021 - 808 4994
Fax: 021 - 808 4706
24 Hour Line: 082 557 0880

Office/Operating Time

24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free Service
- University student community
- Individual psychotherapy, individual counselling, group therapy and assessment services provided for registered University of Stellenbosch students

CAMPUS SERVICES

UNIVERSITY OF THE WESTERN CAPE (UWC) CENTRE FOR STUDENT SUPPORT SERVICES

Physical Address Target Audience & Range of Services
2nd floor Community Health Science Building
Modderdam Road
Bellville

Contact Details

Tel: 021 - 650 3530
Fax: 021 - 650 3530

Anonymous SMS assistance: 31642

24 Hour Line: 072 393 7824

E-mail: uctdischo@gmail.com
Website: <http://www.uct.ac.za/services/discho/>

Office/Operating Time

Monday – Friday: 08:30 – 16:30
After hour service is available by appointment.

TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students
- University student community
- Gender awareness and sensitivity training
- Therapeutic assessment counselling for registered students
- Trauma debriefing, crisis intervention and any kind of mental health related work with students

UNIVERSITY OF THE WESTERN CAPE (UWC) GENDER EQUITY UNIT

Physical Address
Kwenaite Building
Modderdam Road
Bellville

Contact Details

Tel: 021 - 959 2813
Fax: 021 - 959 1314
E-mail: gender@uwc.ac.za
Website: www.ac.za/GEU

Office/Operating Time

Monday to Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students and staff
- Primarily university student and staff community
- Offers legal advice and emergency counselling assistance for students and staff
- Provides court support to students and staff but only on request
- Conducts training on issues of violence against women for students

CAMPUS SERVICES

UNIVERSITY OF CAPE TOWN (UWC) LEGAL AID CLINIC

Physical Address
Old Library Building
Modderdam Road
Belville

Contact Details

Tel: 021 - 959 3291
Website: www.ac.za/faculties/law

Office/Operating Time

Monday – Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- R30 administration fee
- General public
- Offers legal advice and support pertaining to civil matters, thus also addresses domestic violence and application for protection orders

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with - no addresses are provided]

ATHLONE HOUSE OF STRENGTH (AHOS)

[Paarl]

Contact Details

Tel: 021 - 862 9983

Fax: 021 - 862 9983

E-mail: [ahos@softweb.co.za/](mailto:ahos@softweb.co.za)

Website: www.childrenofpaarl.com

Office/Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter fees: R80 per month and R20 per child per month
- Shelter for abused women and children
- Provides counselling services
- Also provides school services for women residing at the shelter as well as the broader community
- Maximum length of stay is 3 months

CAREHAVEN CENTRE

[Athlone]

Contact Details

Tel: 021 - 638 5511

24 Hour Line: 021 - 637 0226

Fax: 021 - 637 0226

E-mail: careaid@iafrica.com

Website: www.salvationarmy.co.za

Office/Operating Time

Admin hours: Monday – Friday: 08:00-16:30

24 hour emergency cell phone

TARGET AUDIENCE & RANGE OF SERVICES

- Fee: R20 (shared room) R45 (single room); 2nd phase flats for R500 per month
- Shelter service for abused women & their children
- Provides therapeutic shelter
- Emergency intake shelter
- Individual counselling and support.
- Therapeutic intervention
- No admission to women who abuse substances

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with - no addresses are provided]

CWD BONNE ESPERANCE REFUGEE SHELTER FOR WOMEN & CHILDREN (CWD-CATHOLIC WELFARE & DEVELOPMENT)

[Cape Town]

Contact Details

Tel: 021 - 691 9750

Fax: 021 - 691 8665

E-mail: [esperance@mweb.co.za/](mailto:esperance@mweb.co.za)

Website: www.cwd.co.za

Office/Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- No charge - donations welcome
- Temporary shelter for refugee women and children
- Capacity: 120

CREATIVE EFFECTIVE FAMILIES (CEF)

[Mossel Bay]

Contact Details

Tel: 044 - 693 1092 (24 Hour Line)

Fax: 086 532 7582

E-mail: cefmb@telkomsa.net / karin@cef.za.org

Office/Operating Time

Admin hours: Monday - Friday: 08:00 - 16:30

Shelter is a 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Fees for shelter: R5 per day for families (mother & children) and individuals pay R3.50 / day
- Shelter service for abused women and their children
- Counselling and information
- Accommodation and basic needs
- FAMSA provides counselling
- Child therapy once a week
- Assists victims with protection orders
- Trauma debriefing
- Stay: maximum of 3 months
- Counselling for substance abuse
- Life skills training

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with - no addresses are provided]

DUSK TO DAWN

[Ravensmead]

Contact Details

Tel: 021 - 931 3622

Fax: 021 - 938 3181

Office/Operating Time

Admin hours: Monday - Friday: 08:00 -17:00

Shelter is a 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free (Should people have an income they would contribute whatever is affordable)
- Shelter for abused women and their children
- Work with law enforcement.
- Intake on daily basis
- Take children from 0 -15 years old.
- Provides life skills empowerment training as well as counselling

EL-O-HIM SHELTER

[Mitchells Plain]

Contact Details

Tel: 021 - 397 1936

Fax: 021 - 397 8270

Office/Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- No charge - donations welcome
- Shelter for abused women and their children.
- Provides counselling and support
- Life skills and motivational workshops
- Court support
- Job skills training

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with - no addresses are provided]

HEAVEN SHELTER HOUSE

[Cape Town]

Contact Details

Tel: 021 - 371 6980

E-mail: heavenshelterct@gmail.com

Office/Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free, however those with grants / income do contribute towards some minimal expenses e.g. electricity
- Shelter services for women as well as their children
- Counselling services as well as medical and legal referrals
- Assist with applications for protection orders and also transport people to and from appointments
- Assists women with enrolling children at school
- Additional services include empowerment of women through educational and job creation opportunities
- Maximum stay at the shelter is for 3 months

HOUSE OF HOPE

[Vredenburg]

Contact Details

Tel: 022 - 715 1387

E-mail: houseofhope@telkomsa.net

Website: www.houseofhope.biz

Office/Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Shelter service for abused women and their children
- Additional services include counselling, food and skills (arts and crafts, office skills).
- Maximum length of stay 3 - 4 months

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with - no addresses are provided]

HOUSE TO YOUR DESTINY

[Matroosfontein]

Contact Details

Tel: 021 - 931 4936

Fax: 086 687 4905

E-mail: Housetoyourdestiny@gmail.com

Office/Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Shelter services for abused women and their children
- Medical & legal referrals
- Life skills training & empowerment
- HIV/Aids counselling and support
- Therapeutic intervention and domestic violence awareness

IHATA SHELTER

[Cape Town]

Contact Details

Tel: 021 - 638 5578

Fax: 021 - 638 7239

E-mail: info@irfsa.com

Office/Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter services for women who are victims of domestic abuse / violence
- Sheltering from 24 hours to 6 months
- crèche facility
- Arts & Crafts classes (jewellery, card-making, sewing, quilting and more)
- HIV/Aids and Abuse educational programmes
- Occupational Therapy and counselling sessions
- Play therapy for the young children

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with – no addresses are provided]

ILITHA LABANTU

[Gugulethu]

Contact Details

Tel: 021 - 633 2383

E-mail: admin@ilithalabantu.org

Website: www.ilithalabantu.com

Office/Operating Time

Admin hours: Monday – Friday: 08:30 -17:00

Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Shelter for abused and battered woman and children under 18 yrs
- Court support
- Assessment for intake
- Counselling
- Training - job and life skills
- Youth desk

L' ABRIE DE DIEU SAFE HOUSE

[Stellenbosch]

Contact Details

Tel: 021 - 883 2574

Fax: 021 - 883 2574

E-mai: lee@safehousestellenbosch.co.za

Website: www.safehousestellenbosch.co.za

Office/Operating Time

Admin hours: Monday – Friday: 08:00 -16:00

Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- A shelter that supports physically, emotionally and sexually abused women and children by facilitating a restorative program in order to give a hope and future
- Free service
- Therapeutic intervention, counselling and support
- Skills training

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with - no addresses are provided]

MATER DOMINI HOME

[Claremont]

Contact Details

Tel: 021 - 671 6008

Fax: 021 - 671 6008

Email: counsellor@materdomini.net

Website: materdomini.net/

Office/Operating Time

Office hours: Monday – Friday: 08:00 - 16:00

Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter service for women in crisis pregnancy, or suffering abuse
- Provide a home steeped in a Catholic ethos based on that which Jesus taught us, namely to “Love one another as He loves us” and to demonstrate “church in action
- Counselling, material and spiritual support

NONCEBA FAMILY COUNSELLING CENTRE

[Khayelitsha]

Contact Details

Tel: 021 - 364 0135

Fax: 021 - 361 0323

E-mail: admin@nonceba.org

Website: www.nonceba.org

Office/Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Shelter services for abused women and their children
- Maximum length of stay is 3 - 6 months
- In addition to the shelter, the Centre also provides educational programmes as well as counselling services, not only for residents at the shelter but also for the broader Khayelitsha

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with - no addresses are provided]

BPW OUTENIQUA REFUGE FOR BATTERED WOMEN (PHAMBILI)

[George]

Contact Details

Tel: 021 - 671 6008

Fax: 021 - 671 6008

Email: phambilirefuge@etimemail.co.za

Website: materdomini.net/

Office/Operating Time

Office hours: Monday – Friday: 08:00 - 16:00

Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- R10 per month for those residents who have some form of income
- Shelter service for abused women and their children
- Therapeutic & developmental services
- Social worker provides counselling; group therapy is provided for parents and children.
- Additional services include that of arts and crafts as well as alcohol and drug awareness
- Maximum length of stay - 3 months

PHILISA ABAFAZI BETHU

[Lavender Hill]

Contact Details

Tel / Fax: 021 - 701 4717

Cell: 073 424 4665

Website: www.philisaabafazi.org

Office/Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- 24-hour emergency shelter service for women and children who are victims of sexual and domestic violence
- Support and educate women and children about their rights
- Encouragement of entrepreneurial skills through income generating activities.

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with - no addresses are provided]

PRIDE SHELTER TRUST

[Cape Town]

Contact Details

Tel: 021 - 423 2871

Cell: 083 274 3579

Fax: 086 612 5005

Website: www.pridesheltertrust.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Offers short-term accommodation to LGBTI persons during crisis periods

Office/Operating Time

24 hour service

SAARTJIE BAARTMAN CENTRE FOR WOMEN AND CHILDREN

[Athlone]

Contact Details

Tel: 021 - 633 5287

Fax: 021 - 637 3487

24 Hour Line: 021 - 633 5287

E-mail: dawn@womenscentre.co.za

Website: www.saartjiebaartmancentre.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- No cost for the emergency shelter
- Provides shelter for women and their children for a period of 4 months
- Capacity: 22 women & 35 children
- 2nd stage housing is also provided where women can stay for a further 6 - 9 months
- At the 2nd stage home, women are required to pay a small monthly rent
- Services provided for residents of the shelter include that of HIV/Aids counselling and support; empowerment workshops, child care, job skills training and a host of other services from partner organisations

Office/Operating Time

24 hour service

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with - no addresses are provided]

SISTERS INCORPORATED

[Kenilworth]

Contact Details

Tel: 021 - 797 4190

Fax: 021 - 797 4190

E-mail: sistersinc@telkomsa.net

Website: www.sisters.org.za

Office/Operating Time

Admin hours: Monday - Friday: 08:00 - 16:00

Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Service is free; however, if resident has some source of income, contributions are calculated based on a sliding scale
- Shelter service for women and children (girls and boys from 1 years old upwards, but no boys older than 10 years) of domestic violence, offers therapeutic services, HIV/Aids counselling & support, life skills training, and preparation for employment
- Crèche service for children and assists in enrolment of children at local schools
- Provides assistance with abortions for single pregnant women (only for persons 18 years and older) and stocks femidoms (female condoms)
- 2nd stage home available - offering semi-permanent living for working women and can accommodate 3 families
- House mothers on duty at shelter

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with - no addresses are provided]

SIYABONGA - HUIS VAN DANKSEGGIN

[Vredenburg]

Contact Details

Tel: 022 - 713 5730
Fax: 022 - 713 1894
E-mail: siyabongacare@gmail.com
Website: siyabongacare.org.za

Office/Operating Time

24 hours

TARGET AUDIENCE & RANGE OF SERVICES

- Services to victims of crime and violence, persons with disability, early childhood development and the recovery program for the sick
- 72 hour emergency accommodation available for victims of crime and violence
- 24 hour emergency line is in operation for the clients
- Follow-up sessions with clients when exiting the shelter
- Protective workshop
- Early childhood development centre
- Recovery centre which is specific for a person's recovery from illness

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with - no addresses are provided]

SIZAKUYENZA

[Philippi]

Contact Details

Tel / Fax : 021 - 374 0800

Website: gershwick@telkomsa.net

Office/Operating Time

24 hour service

ST ANNE'S HOMES

[Woodstock]

Contact Details

Tel: 021 - 448 6792

24 Hour Line 021 - 448 6792

Fax: 021 - 448 8518

E-mail: info@stanneshomes.org.za

Website: www.stanneshomes.org.za

Office/Operating Time

Intake: Monday - Friday: 08:30 - 15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter service for women and children facilitating their safe reintegration into the community
- Shelter provided up to 6 months
- Skills development

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter, care, and empowerment of destitute, abused and disadvantaged mothers and their children.
- Fees for first phase shelter: R70 per month and R100 p/m per child for the crèche; 2nd phase housing: R650 p/m (subject to review)
- Shelter for 4 month period for abused women & their children up to the age of 5 yrs
- Provide therapeutic services; employment training courses and life skills programmes; alcohol and drug rehab as well as childcare
- HIV/Aids counselling & support is provided as well as medical referrals
- 2nd phase shelter service available for women who have been through the 1st phase shelter; these women must have permanent employment to qualify for 2nd phase housing

SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[*Due to sensitivity of clients dealt with - no addresses are provided]

UNITED SANCTUARY AGAINST ABUSE

[Atlantis]

Contact Details

Tel: 021 -572 8662
Fax: 021- 572 8662
E-mail: usaa@lantic.net

Office/Operating Time

Admin hours: Monday - Friday: 09:00 -17:00
Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free (Should people earn they would contribute whatever is affordable)
- Shelter for abused women and their children
- Programmes for women in shelter includes sessions dealing with development, legal aid, domestic violence
- Counselling
- Information office
- Referrals for alcohol, HIV / Aids
- Skills training and send women on workshops on rights and responsibilities, community dialogue

WORCESTER HOUSE OF HOPE

[Worcester]

Contact Details

Tel: 023 - 342 3167
Fax: 023 - 347 2519
E-mail: cwhouseofhope@breede.co.za

Office/Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter service for women and children to assist them in processing traumatic experiences and turn these into meaningful opportunities which will facilitate their development

SERVICES ASSISTING WITH HUMAN TRAFFICKING

Due to the sensitive nature of assisting trafficked persons, the Human Trafficking Helpline would be the point of departure when in need of assistance (refer to section on emergency / toll free helplines) - thus no information regarding shelters / their addresses etc - as per request from the relevant stake holders) is provided in this section.

The following NPO's can assist with advice, education and awareness services relating to the prevention and combatting of trafficking in persons:

ANEX (ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN)

Contact Details

Tel: 021 - 638 5521
Fax: 021 - 638 5520
E-mail: director@anexcdw.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Service organisation providing education and training about human trafficking

INTERNATIONAL ORGANISATION FOR MIGRATION (IOM)

Physical Address
Unit 202 2nd Floor
80 Strand Street
Cape Town

Contact Details

Tel: 021 - 425 4038
Fax: 021 - 419 3725
Cell: 082 567 5996
Website: www.iom.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Accredited training on Human Trafficking
- Advances the understanding of migration issues
- Assists in meeting operational challenges of migration and mobility

INTERNATIONAL SOCIAL SERVICES (ISS)

Contact Details

Tel: 012 - 312 7790 / 012 - 312 7591

Fax: 012 323 3733

TARGET AUDIENCE & RANGE OF SERVICES

- Inter-country assistance is offered to foreign nationals who experience personal or social problems as a result of international migration or displacement
- The Department of Social Development renders inter-country social services in collaboration with the International Social Service (ISS)
- The ISS is an international not-for-profit organisation which pays particular attention to vulnerable expatriate children. It is active in around 140 countries through a network of national branches, social workers, affiliated bureaus and correspondents.

THE A21 CAMPAIGN

[Cape Town]

Contact Details

Cell: 081 838 0121
Fax: 028 079 6940
E-mail: katie.s@thea21campaign.org
Website: www.theA21campaign.org

TARGET AUDIENCE & RANGE OF SERVICES

- An international non-profit Public Benefit Organisation
- Prevention of human trafficking through awareness and education: provides presentations and curriculum to educate potential victims of human trafficking
- Ensures protection of trafficked persons by building shelters and transition homes
- Ensures the prosecution of human traffickers and strengthens the legal response to human trafficking
- Create partnerships with local law enforcement, service providers, and community members to meet a comprehensive set of needs for those rescued from bondage

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

ACVV: CAPE TOWN (HEAD OFFICE)

Physical Address
61 Caledon Street
Cape Town

Contact Details

Tel: 021 - 461 7437
Fax: 021 - 461 0074
E-mail: headoffice@acvv.org.za
Website: www.acvv.org.za

Operating Hours

Monday – Friday: 08:00 - 16:45

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Child protection Services
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

ACVV: BREDASDORP

Contact Details

Tel: 028 - 424 1450
E-mail: acvvbred@telkomsa.net

ACVV: CALEDON

Contact Details

Tel: 028 - 212 2014
E-mail: acvv@twk.co.za

ACVV: CALITZDORP

Contact Details

Tel: 044 - 213 3405
E-mail: acvvczd@mweb.co.za

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

ACVV: CAPE TOWN (HEAD OFFICE)

Physical Address
24 Phillip Street
Ceres

Contact Details

Tel: 023 - 316 1505
Fax: 023 - 316 1517
E-mail: acvvceres2@telkomsa.net

Operating Hours

Monday - Friday: 08:00-17:00

ACVV: FRANSCHOEK

Physical Address
c/o La Provence &
Stiebeuel Streets
Franschoek

Contact Details

Tel: 021 - 876 2670
Fax: 021 - 876 2688
E-mail: acvv@mweb.co.za

Operating Hours

Monday - Friday: 08:00 - 16:30

ACVV: GEORGE

Contact Details

Tel: 044 - 874 2030
E-mail: acvvgeorge@telkomsa.net

ACVV: GRABOUW

Physical Address
10 Voortrekker Street
Grabouw

Contact Details

Tel: 021 - 859 2307
Fax: 021 - 859 2307
E-mail: acvvgrabouw@telkomsa.net

Operating Hours

Monday - Friday: 08:00 - 16:45

ACVV: KOEBERG

Contact Details

Tel: 021 - 553 2745
E-mail: acvvkoeberg@afrihost.co.za

ACVV: MALMESBURY

Contact Details

Tel: 021 - 482 2245
E-mail: acvvmalmesbury@telkomsa.net

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

ACVV: MITCHELLS PLAIN

Contact Details

Tel: 021 - 392 4147
E-mail: N/A

ACVV: MONTAGU

Physical Address
1 Tanner Street
Montagu

Contact Details

Tel: 023 - 614 1490
Fax: 023 - 614 1490
E-mail: acvv@telkomsa.net

Operating Hours

Monday - Friday: 08:00 - 16:30

ACVV: MORREESBURG

Contact Details

Tel: 022 - 433 1109
E-mail: acvmburg@telkomsa.net

ACVV: MOSSEL BAY

Contact Details

Tel: 044 - 691 1039
E-mail: info@acvvmosselbaai.org.in

ACVV: NOORDER-PAARL

Contact Details

Tel: 021 - 872 3487
E-mail: admin@acvv.org.za

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

ACVV: OUDTSHOORN

Physical Address
63 Baron Van Reede Street
Oudtshoorn

Contact Details

Tel: 044 - 272 7603
Fax: 044 - 272 3147
E-mail: acvvodn@absamail.co.za

Operating Hours

Monday - Friday: 08:00 - 16:30

ACVV: PAARL

Physical Address
6 Zeederberg Street
Paarl

Contact Details

Tel: 021 - 872 2738
Fax: 021 - 872 1415
E-mail: acvvpaartak@telkomsa.net

Operating Hours

Monday-Friday: 08:00 - 16:00

ACVV: PAARL-VALLEI

Physical Address
14 Lang Street
Noorder-Paarl

Contact Details

Tel: 021 - 871 1515
E-mail: admin@acvv-pvallei.co.za

ACVV: PIKETBERG

Physical Address
8 Tilla Avenue
Piketberg

Contact Details

Tel: 022 - 913 1525
E-mail: admin@acvv-pvallei.co.za

ACVV: PORTERVILLE

Contact Details

Tel: 022 - 931 2789
E-mail: acvvporterville@cybersmart.co.za

ACVV: RIEBEECK-KASTEEL

Contact Details

Tel: 022 - 448 1715
E-mail: maatskalik@agrizone.co.za

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

ACVV: RIVERSDAL

Physical Address
15 Oosthuizen Street
Riversdal

Contact Details

Tel: 028 - 713 1378
E-mail: acvv@riversdaler.co.za

ACVV: ROBERTSON

Contact Details

Tel: 023 - 626 3097
E-mail: robacvv@lando.co.za

ACVV: SKIEREILAND

Contact Details

Tel: 021 - 511 2972
E-mail: rrsbk@telkomsa.net

ACVV: SOMERSET WEST

Contact Details

Tel: 021 - 852 2103
E-mail: acvvswes@telkomsa.net

ACVV: ST HELENABAAI

Contact Details

Tel: 022 - 763 2566
E-mail: N/A

ACVV: STELLENBOSCH

Contact Details

Tel: 021 - 887 6959
E-mail: ontvangs@acvvstell.org.za

ACVV: STELLENBOSCH

Contact Details

Tel: 021 - 887 6959
E-mail: ontvangs@acvvstell.org.za

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

ACVV: STRAND

Contact Details

Tel: 022 - 763 2566
E-mail: acvvstrand@mweb.co.za

ACVV: SWELLENDAM

Contact Details

Tel: 028 - 514 1320
E-mail: acvvsdam@telkomsa.net

ACVV: TOUWSRIVIER

Physical Address
Rivier Road
Touwsrivier

Contact Details

Tel: 023 - 358 1396
Fax: 023 - 358 1506
E-mail: acvvtouws@gmail.com

Operating Hours

Monday - Friday: 07:30 - 16:00

ACVV: WELLINGTON

Contact Details

Tel: 021 - 873 2204
E-mail: acvwell@gmail.com

ACVV: WORCESTER

Physical Address
28 Napier Street
Worcester

Contact Details

Tel: 023 - 347 2339
Fax: 023 - 347 5688
E-mail: admin@acvvcw.co.za

Operating Hours

Monday - Friday 08:00 - 16:00

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

AMY BIEHL FOUNDATION

Physical Address
7th floor
1 Plein Street
Cape Town

Contact Details

Tel: 021 - 462 5052
Fax: 021 - 462 7325
E-mail: info@amybiehl.co.za
Website: www.amybiehl.co.za

Operating Hours

Monday – Friday: 09:00 -17:30
Classes take place on Mon -Thurs
from 15:00 -17:00 & Saturday mornings
School holidays: Holiday programmes
and camps

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- After school programmes
- Peer counselling and HIV/Aids awareness
- Job skills training such as computer literacy, filming & movie making.
- Youth Reading role models programme as well as a leadership programme
- Facilitates partnerships and opportunities for scholarships
- Emphasis is strongly on providing positive opportunities for youth in circumstances where there is violence and a host of other social challenges

BADISA

Physical Address
Marturia Centre
11 Pastorie Street
Belville

Contact Details

Tel: 021 - 957 7130
Fax: 021 - 957 7131
E-mail: info@badisa
Website: www.badisa.org.za

Operating Hours

Operating hours differ, depending on the type of service and location of the office

TARGET AUDIENCE & RANGE OF SERVICES

- Counselling and support to victims of crime and violence
- Counselling services include substance abuse, rehabilitation services for substance abuse, disabled care, child and family case work, social work services as well as HIV/Aids counselling.
- Provide street children's programs, pregnancy crisis programs and adoption programs
- Services vary depending on location of the BADISA office
- BADISA has over 170 offices located in the Western, Northern and Eastern cape

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

BUSINESS AGAINST CRIME WESTERN CAPE (BACWC)

Physical Address
c/o Manus Gerber
and Frans Conradie Avenues
Goodwood

Contact Details

Tel: 021 - 592 5217
Fax: 021 - 086 663 0045
Website: www.bacwc.co.za

Operating Hours

Monday - Friday: 09:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Leveraging resources, skills and experience of business to partner with government towards an effective criminal justice system
- Contributing to the emotional and physical support of victims of crime e.g through establishment of victim friendly support rooms at SAPS and debriefing services to victims of crimes in the business sphere

CAFDA (CAPE FLATS DEVELOPMENT ASSOCIATION)

Physical Address
c/o 8th Avenue &
Prince George Drive
Retreat

Contact Details

Tel: 021 - 957 7130
Fax: 021 - 957 7131
Website: www.cafda.co.za

Operating Hours

Monday - Thursday: 08:00 - 15:30
Friday: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Services focussed on rape and domestic violence
- General counselling
- Foster care supervision services
- Reconstruction services to biological parents
- Referrals to external organisations.
- Training and public education
- Job creation
- Awareness raising HIV support group.
- Parenting skills programs
- Services to the aged

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

CAFDA (CAPE FLATS DEVELOPMENT ASSOCIATION) YOUTH CENTRE

Physical Address
c/o 8th &
Prince George Drive
Retreat

Contact Details

Tel: 021 - 706 2050
Fax: 021 - 706 3013
E-mail: cafda@cafda.co.za
Website: www.cafda.org.za

Operating Hours

Monday – Friday: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Youth empowerment services
- Offering skills to help youth enter job market
- Emphasis on unifying families
- Parenting workshops

CWD DOMESTIC VIOLENCE PROJECT (CDW – CATHOLIC WELFARE & DEVELOPMENT)

Physical Address
37A Somerset Road
Cape Town

Contact Details

Tel: 021 - 957 7130
Fax: 021 - 957 7131
Website: www.cafda.co.za

Operating Hours

Monday – Friday: 09:00 – 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- No cost for services
- Counselling for domestic violence survivors and their families
- Counselling at factories for employees and employers
- Educational awareness raising through role play and talks
- Training of volunteers and establishing of support groups
- HIV/Aids education

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

CENTRE FOR CHRISTIAN SPIRITUALITY

Physical Address
1 Chapel Lane
Rosebank

Contact Details

Tel: 021 - 686 1269
Fax: 086 636 4042
Cell: 083 456 1986
E-mail: info@christianspirit.co.za
Website www.christianspirit.co.za

Operating Hours

Monday - Friday: 09:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Established by Bishop Desmond Tutu, a centre offering nourishment for the soul - interdenominational & intercultural
- In the current South African situation many men are insecure about themselves and relationships with other men and women and children. There is a very high degree of violence, mostly committed by men.
- The IMBADU Men's Project offers... an experiential journey for men to explore and improve ways of relating to self, others and God

CHILD WELFARE - CAPE TOWN (TARGET AUDIENCE & RANGE OF SERVICES - SIMILAR IN RELATION TO ALL BRANCHES LISTED)

Physical Address
Lower Klipfontein Road
Gatesville
Athlone

Contact Details

Tel: 021 - 638 3127
Fax: 021 - 638 4193
E-mail: information@helpkids.org.za

Operating Hours

Monday - Friday: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free Service.
- Child protection agency
- Services for children - mainly child protection
- Work with children 0 -18 years old
- Child neglect and abuse
- Counselling for children and families

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

CHILD WELFARE - GRABOUW

Physical Address
Ou Kliniek
Ou Kaapse Weg
Pine View
Grabouw

Contact Details

Tel: 021 - 859 2283
Fax: 021 - 859 3597

Operating Hours

Monday - Friday: 09:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Youth empowerment services
- Offering skills to help youth enter job market
- Emphasis on unifying families
- Parenting workshops

KINDERSORG VEREENIGING - LAMBERTS BAY

Physical Address
Huis van Liefde
Van Zyl Street
Lamberts Bay

Contact Details

Tel: 027 - 432 2639
Fax: 027 - 432 1969
E-mail: cwsandveld@gmail.com

Operating Hours

Monday - Friday: 08:00 - 16:00

CHILD WELFARE - PAARL

Physical Address
c/o Solomon & Mackier Streets
Paarl

Contact Details

Tel: 021 - 862 6182
Fax: 021 - 862 7331
E-mail: childwelfarepaarl@telkomsa.net

Operating Hours

Monday - Friday: 08:00 - 16:00

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

CHILDLINE: MITCHELLS PLAIN (TARGET AUDIENCE & RANGE OF SERVICES - SIMILAR IN RELATION TO ALL BRANCHES LISTED)

Physical Address
18 Westminster Close
Portlands
Mitchells Plain

Contact Details

Tel: 021 - 391 2873
24 Hour line: 08000 55 555
Fax: 021 - 391 2876
Website: www.lifeline.org.za

Operating Hours

Monday -Thursday: 08:30 -16:30
Friday: 08:30 -15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free Service
- Counselling to children who have sexually been abused.
- Work with children between the ages 3-17 years old
- Bereavement
- Trauma debriefing and court preparation
- Prevention & awareness workshops in schools
- Training with adults such as teachers and parents.
- Training on basic counselling skills, signs of children abuse.
- Development

CHILDLINE: TYGERBERG/EERSTE RIVER (SHARING OFFICE)

Physical Address
111 1st Avenue
Parow

Contact Details

Tel: 021 - 930 0859
Cell: 079 889 0869
Fax: 021 - 930 0437
Website: www.lifeline.org.za

Operating Hours

Monday -Thursday: 08:30 -16:30
Friday: 08:30 -15:30

CHILDLINE: WYNBERG

Physical Address
38 Flemming Road
Wynberg

Contact Details

Tel: 021 - 762 8198
Line: 08000 55 555
Fax: 021 - 762 7469
Website: www.lifeline.org.za

Operating Hours

Monday -Thursday 08:30 -16:30
Friday: 08:30 -15:30

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

COMMUNITY COHESION NPC

Physical Address
6 Vanhoogstraaten
Hout Bay

Contact Details

Tel: 021 - 790 7570 / 082 955 0546
Cell: 082 955 0546
Fax: 086 614 4010
E-mail: bronwyn@pengatv.co.za

Operating Hours

Monday -Thursday: 08:30 -16:30
Friday: 08:30 -15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Psychosocial development and support
- Youth development
- Trauma Counselling
- Workshops and counselling in schools
- Training of organizations and lay counsellors in the area
- Home visits as the need arises
- Referrals to appropriate service providers

COMMUNITY INTERVENTION CENTRE

118 Koeberg Road
Milnerton

Contact Details

Tel: 021 528 3037/ 528 3005
Fax: 086 512 2891
Emergency: 082 821 3447
E - mail: cic@kingsleyemail.co.za
Website: www.cic-capetown.org.za

Operating Hours

24 hours

TARGET AUDIENCE & RANGE OF SERVICES

- 24/7 crisis intervention, trauma management and victim support service

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

COMMUNITY ACTION TOWARDS A SAFER ENVIRONMENT (CASE)

Physical Address
Services c/o Mount View
Secondary School,
Athwood Road
Hanover Park

Contact Details

Tel: 021 - 691 7066
Fax: Website: www.case.za.org

TARGET AUDIENCE & RANGE OF SERVICES

- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities.
- Training and Personal Development
- Community Development
- Research and Advocacy

CAPE MENTAL HEALTH SOCIETY

Physical Address
22 Ivy Street
Observatory

Contact Details

Tel: 021 - 447 9040
Fax: 021 - 448 8475
E-mail: info@cmh.org.za
Website: www.capementalhealth.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population.
- psychological assessments of victims' level of functioning, competence to act as witnesses and ability to consent to sexual intercourse; court preparation, support, counselling and sex education and sexuality awareness for complainants and their families; expert witness by clinical psychologists in court as required; liaison with all relevant agencies, in particular the SAPS and the Justice Department

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

DEPARTMENT OF EDUCATION

Safe Schools Call Centre
Tel: 0800 45 46 47

DEPARTMENT OF SOCIAL DEVELOPMENT

After hour Child Protection Services

Stand-by number / contact person details available at nearest police station

DEPARTMENT OF CORRECTIONAL SERVICES

Parole Board, Restorative Justice Approach and Victim – offender dialogue
Tel: 021 550 6066 | Fax: 021 559 8488 | Website: www.dcs.gov.za

FAMSA OBSERVATORY

Physical Address
9 Bowden Road
Observatory
Cape Town

Contact Details

Tel: 021 - 447 7951
Fax: 021 - 447 0174
E-mail: famsa@famsawc.org.za
Website: www.famsa.org.za

Office/Operating Time

Monday – Friday: 08:00 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Fees according to sliding scale
- Provides couple and individual counselling individuals in the following fields: spouse abuse, family abuse, divorce, treatment groups with perpetrators
- Therapeutic divorce groups, divorce mediation, counselling on spousal abuse
- Family therapy
- HIV/ Aids referrals

FAMSA - GEORGE

Physical Address
68 Mead Street
George

Contact Details

Tel: 044 - 874 5811
Fax: 044 - 874 7026
E-mail: george@famsa.org.za
Website: www.famsa.org.za

Office/Operating Time

Monday - Friday: 08:00 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- No cost for services but request for donations
- Provides counselling and information with respect to family interventions including domestic violence and counselling on HIV/Aids
- Training of volunteers working at the Thuthuzela Care Centre (provision of support services to women who have been raped or sexually assaulted)
- Training on counselling skills with respect to dealing with trauma

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

FAMSA - KNYSNA

Physical Address
Court Square 21 Spring Street
Knysna

Sattelite Office: Plettenberg Bay
Catholic Church Crescent Street
Plettenberg Bay

Contact Details

Tel: 044 - 382 5129 / 044 - 533 5884
Fax: 044 - 382 4961
E-mail: knysna@famsa.org
Website: www.famsa.org.za

Office/Operating Time

Monday - Friday: 08:00 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free services
- Provides individual and group counselling services for women, men and families
- Provides training, workshops on counselling relating to domestic violence
- HIV/Aids counselling
- Life skills counselling

FAMSA: KHAYELITSHA

Physical Address
49 Ntsikizi Street
Khayelitsha

Contact Details

Tel: 021 - 361 9098
Fax: 021 - 364 0231

Office/Operating Time

Monday - Friday: 08:00 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Cost depends on client's income
- Individual, family, marriage and couples counselling
- Trauma debriefing
- Relationships
- Divorce mediation
- Pre-marital counselling
- General counselling
- Training on basic counselling

FAMSA: OUDTSHOORN

Physical Address
57 Church Street
Oudtshoorn

Contact Details

Tel: 044 - 272 7020
Fax: 044 - 272 7048
E-mail: famsakaroo@telkomsa.net

Office/Operating Time

Monday - Friday: 07:30 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Cost depends on clients' income or donations welcome, depends on affordability
- Individual, family, marriage, couples counselling
- Trauma debriefing
- Relationships
- Divorce mediation
- Pre-marital counselling
- General counselling
- Training on basic counselling

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

FAMSA- KAROO

Physical Address
57 Church Street
Oudtshoorn

Contact Details

Tel: 044 - 272 7020
Fax: 044 - 272 7048
E-mail: famsakaroo@telkomsa.net

TARGET AUDIENCE & RANGE OF SERVICES

- Cost depends on clients' income or donations welcome, depends on affordability
- Individual, family, marriage, couples counselling
- Trauma debriefing
- Relationships
- Divorce mediation
- Pre-marital counselling
- General counselling
- Training on basic counselling
- Therapeutic intervention with survivors of crime and violence and their families

FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

Contact Details (Cape Town)

Cell: 073 463 4253 / 083 894 7275
E-mail: foundationv@gmail.com

Contact Details (Pretoria)

Tel: 012 - 812 1530

TARGET AUDIENCE & RANGE OF SERVICES

- Services to victims of crime (violent and commercial crime, domestic violence)
- Social and practical support
- Referrals
- Case Management (providing link between victims and criminal justice system)
- Monitoring Progress - cases and recording incidents of reported crimes in communities

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

GENDER DYNAMIX

Physical Address
Saartjie Baartman Centre
Klipfontein Road
Athlone

Contact Details

Tel: 021 - 633 5287
Fax: 086 614 2298
E-mail: info@genderdynamix.org.za
Website: www.gernderdynamiiix.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Objective: to ensure safety of transgender people who are in conflict with the law and to ensure that they are treated with dignity and respect by members of SAPS
- Works with SAPS in Cape Town to develop standard operating procedures to deal with transgender people

GENDER TRANSFORMATION NETWORK (GTN)

Physical Address
157 Visagie Street
Parow Valley

Contact Details

Tel: 021 - 931 4471
Fax: 021 - 931 4471

TARGET AUDIENCE & RANGE OF SERVICES

- Expertise in sexual and reproductive health
- Facilitates gender workshops for men, women and children
- Community-based workshops
- Refers clients to the appropriate organizations for additional services
- Mentoring programme for Men and Boys, Women and Girls
- Training in gender issues, LGBTI, and HIV/Aids

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

GLEN ELGIN COMMUNITY ORGANISATION (GECO)

Physical Address
10 Orchard Way
Oaks Village
Elgin

Contact Details

Tel: 021 859 1519
Fax: 086 6559 759
E-mail: elgingeco@gmail.com
Website: www.geco.wozaonline.co.za

Office/Operating Time

Monday - Thursday: 08:00 - 16:30
Fridays: 08:00 - 14:00

TARGET AUDIENCE & RANGE OF SERVICES

- Victim Support Services: victims of crime and violence
- Resource development in order to secure community independence through the following programmes: Social Services, Resource Centre and Pikkewyne Senior's Club.

GOOD HOPE PSYCHOLOGICAL SERVICES

Physical Address
Merriman Street
Stellenbosch

Contact Details

Tel: 021 - 887 7913
Fax: 021 - 887 7913
Website: www.ghps.co.za

Office/Operating Time

Monday - Friday: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Psychological services provided to general public
- Trauma Counselling: Families, groups and hospital staff are supported during and after traumatic events, such as violent crime (eg, murder and rape), abortion, accidents (motor vehicle, etc) and suicide.
- Trauma intervention, especially related to child abuse
- Programmes aimed at the prevention of sexual assault

KULULEKA MULTI-CULTURAL COUNSELLING SERVICES

Physical Address
A9 Witsand
Atlantis

Contact Details

Tel/ Fax: 021 572 7532
E-mail: Kululeka@telkomsa.net
Qunta.n@webmail.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Counselling and support to victims of crime and violence.

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

LENTEGEUR PSYCHIATRIC HOSPITAL

Physical Address
Adolescent Unit
Mitchells Plein

Contact Details

Tel: 082 368 4960 / 082 436 1242

Operating Hours

Mon - Fri: 07:30 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- in-patient and out-patient unit for adolescents with family problems, emotional and behavioural problems, adjustment problems, motivational problems and stress-related disorders

LIFELINE: CAPE TOWN

Physical Address
59 Roeland Street
Cape Town

Contact Details

Tel: 021 - 461 1133
Fax: 021 - 461 6400
Website: www.lifeline.org.za

Office/Operating Time

Monday -Thursday: 08:30 -16:30
Friday: 08:30 - 15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Individual counselling for adults including fields of trauma counselling, domestic violence, violent crimes, rape
- Telephonic counselling and support (anonymous and confidential) for persons in crisis
- Conduct 3-4 sessions free of charge.
- Training on basic life skills
- Personal growth courses
- HIV/Aids related services including pre & post counselling

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

LIFELINE: KHAYELITSHA

Physical Address
59 Roeland Street
Cape Town

Contact Details

Tel: 021 - 361 9197
Fax: 021 - 361 5787
Website: www.lifeline.org.za

Office/Operating Time

Mon -Thurs: 08:30 - 16:30
Fri: 08:30 - 15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Individual counselling for adults including fields of trauma counselling, domestic violence, violent crimes, rape
- Telephonic counselling and support (anonymous and confidential) for persons in crisis

MITCHELLS PLAIN CRISIS LINE

Room 13/4
OGS Building
c/o 1st & 4th Avenues
Town Centre
Mitchells Plain

Contact Details

Tel: 021 - 391 2594
Fax: 021 - 392 2887

Office/Operating Time

Monday -Thursday: 09:00 - 16:00
Friday: 09:00 - 12:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free Services
- Counselling for rape survivors and abused women
- Family violence
- Domestic violence
- Maintenance
- Marriage and divorce counselling

MITCHELLS PLAIN NETWORK OPPOSING ABUSE

Physical Address
2 Rambler Street
Beacon Valley
Mitchells Plain

Contact Details

Tel / Fax: 021 - 376 4788
E-mail: mpnetwork@vodamail.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Protect the rights and promote the interest of specific groups of people - e.g. the physically handicapped, the elderly, women and children
- Services to victims affected by crime and violence: women and children in high risk communities
- Counselling and support
- Life skills training

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

MOLO SONGOLOLO

DELFT

Welwitschia Primary School
9 Welwitschia Street
Delft

Contact Details

Cell: 071 282 4694
E-mail: delftmolo@gmail.com

CAPE TOWN

Tel: 021 - 448 5421
Fax: 021 - 448 2024
E-mail: info@molo.org.za
Website: www.molosongololo.com

THUSONG SERVICE CENTRE

De Vries Street
Beaufort West

Contact Details

Cell: 079 406 1760
E-mail: beaufortwestmolo@gmail.com

ATLANTIS

3 Dollie's Centre
Ardenne's Crescent
Atlantis

Contact Details

Cell: 079 976 4354
E-mail: atlantismolo@gmail.com

TARGET AUDIENCE & RANGE OF SERVICES

- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

MOSAIC

Physical Address
66 Cnr Mortlake & Ottery Roads
Wynberg

Contact Details

Tel: 021 - 761 7585
Fax: 021 - 761 7584
E-mail: admin@mosiac-sa.co.za
Website: www.mosaic.org.za

Office/Operating Time

Monday - Friday: 08:30 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- A community based non-profit organisation that seeks to heal and empower women against abuse and violence
- Counselling and support to rape survivors
- Supportive and educational services for abused women and female youth
- Education and workshops on abuse
- Support groups and counselling relating to abuse.
- Mosaic Court Support Desks offers support services at Domestic Violence Section of several Magistrates' Courts
- Counselling & Skills Training for women and service providers on grass roots level
- Public education about abuse & rape
- Assertiveness training for women
- Training for volunteers to assist applicants with protection orders at Magistrates Courts.

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

MOSAIC SIMELELA PROJECT

Physical Address
Khayelitsha Day Hospital
Luwandle Road
Site B
Khayelitsha

Contact Details

Tel: 021 - 361 0543 / 021 - 361 4710
Fax: 021 - 361 7818
24-Hour Line: 080 033 0101
E-mail: simelela@mosaic.org.za
Website: www.mosaic.org.za

Office/Operating Time

24 hours

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- One stop centre for rape survivors
- Reproductive health
- Relationship counselling and mediation
- Emergency assistance
- Advice and counselling
- PEP services
- HIV/Aids testing; pre and post counselling

NEW WORLD FOUNDATION

Physical Address
Grindal Avenue
Lavender Hill

Contact Details

Tel: 021 - 701 9744
Fax: 021 - 701 9592
Website: www.newworldfoundation.org.za

Office/Operating Time

Monday -Thursday: 08:30 - 17:00
Friday: 08:30 - 15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free services
- Counselling focusing on domestic violence
- Training Centre
- Social worker advice and help with housing and social issues
- Provide Support groups for LGBTI community
- Provide couples counselling in partnership with NPO's such as Triangle Project and Mosaic

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

PARTNERS IN SEXUAL HEALTH

Physical Address
107 Joubert Street
Parow Valley

Contact Details

Tel: 021 - 932 6377
Fax: 086 573 4789
E-mail: admin@psh.org.za
website: www.psh.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Provides education and raises awareness about gender based violence
- Raises awareness about violence directed at women
- Identifies individuals vulnerable to gender based violence and provides workshops on remedial issues
- Educates men and boys about gender based violence

PATCH & HELDERBERG CHILD ABUSE CENTRE (HEAD OFFICE)

(7 branches: Macassar, Strand, Sir Lowry's Pass, Nomzamo, Lwandle, Zola)
Physical Address
Community Care
Lyndhurst Centre
c/o Dummer & Doyle Streets
Somerset West

Contact Details

Tel: 021 - 852 6110
Cell: 084 594 8597
Fax: 021 - 852 7599
E-mail: childabuse@telkomsa.net
Website: www.patch-helderberg.com

Office / Operating Time

Monday - Friday: 08:00 - 16:00
24 hour crisis line

TARGET AUDIENCE & RANGE OF SERVICES

- Free 24 hour service
- Therapeutic service for sexually abused children
- Prevention programs / talks on sexual abuse
- Court support
- 24 hour crisis line
- HIV/ Aids
- Assessments: allegation of sexual abuse of children
- Forensic assessments of cases

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

RAPCAN

Physical Address
3rd floor
Waterford House
Waterford Road
Diep River

Contact Details

Tel: 021 - 712 2330
Fax: 021 - 712 2365
E-mail: info@rapcan.org.za
Website: www.rapcan.org.za

Office/Operating Time

Monday – Friday: 08:30-16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Child rights advocacy organisation that provides project specific awareness-raising about child abuse, skills training in basic counselling and legislation about child abuse
- Within community programs RAPCAN develops educational materials for community awareness and runs workshops for police
- Extensive resource library
- RAPCAN does not provide direct services but does referrals for counselling

RAPE CRISIS CAPE TOWN: OBSERVATORY OFFICE

Physical Address
23 Trill Road
Observatory

Contact Details

Tel: 021 - 447 1467
Fax: 021 - 447 5458
24 Hour Line: 021 - 447 9762
Website: www.rapecrisis.org.za

Office/Operating Time

Monday – Friday: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free services
- Counselling
- Advocacy
- Court support
- Training and development
- Target group: 14 years and older
- Psycho-social support at Thuthuzela Care Centres

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

RAPE CRISIS CAPE TOWN: OBSERVATORY OFFICE

Physical Address
23 Trill Road
Observatory

Contact Details

Tel: 021 - 447 1467
Fax: 021 - 447 5458
24 Hour Line: 021 - 447 9762
Website: www.rapecrisis.org.za

Office / Operating Time

Monday – Friday: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free services
- Counselling
- Advocacy
- Court support
- Training and development
- Target group: 14 years and older
- Psycho-social support at Thuthuzela Care Centres

RAPE CRISIS GATESVILLE, ATHLONE

Physical Address
325 Grassroots Building
Lower Klipfontein Road
Observatory Office
Gatesville

Contact Details

Tel: 021 - 684 1180
Fax: 021 - 633 9229
Website: www.rapecrisis.org.za

Office / Operating Time

Monday – Friday: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Refer to description indicated for Rape Crisis: Observatory Office

RAPE CRISIS KHAYELITSHA

Physical Address
89 Msobomvu Drive
Litha Park
Observatory Office
Khayelitsha

Contact Details

Tel: 021 - 684 1180
Fax: 021 - 633 9229
Website: www.rapecrisis.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Refer to description indicated for Rape Crisis: Observatory Office

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

RED CROSS CHILDREN'S HOSPITAL

Physical Address
Klipfontein Road
Rondebosch

Contact Details

Tel: 021 - 685 4103
Fax: 021 - 685 4107

Office/Operating Time

24 Hours

TARGET AUDIENCE & RANGE OF SERVICES

- Assessments, counselling & examinations

RURAL INSTITUTE FOR EDUCATION AND TRAINING (RIET)

Physical Address
13 U Save Building
Gaffley Street
Pineview
Grabouw

Contact Details

Tel: 021 - 859 5361
Fax: 086 694 8938
E-mail: rietchild@telkomsa.net

TARGET AUDIENCE & RANGE OF SERVICES

- Individualized and empowering support and services for women and children who are victims of domestic violence
- Advocacy work on rights and responsibilities of vulnerable people
- Interventions at various police stations in the Theewaterskloof Municipality
- Reception, assessment, counselling and referrals
- Therapeutic intervention involving trauma debriefing, group work, individual support & couples counselling
- Provision made for educational opportunities for children

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

SAMILA GENDER COUNSELLING SUPPORT SERVICES

Z95 Maxama Street
Khayelitsha

Contact Details

Tel / Fax: 021 364 8521

Cell: 082 952 9587

E-mail: info@samila.org.za / samilagender@gmail.com

Website: www.samila.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- The promotion and protection of family stability and community safety through the provision of counselling and support services with particular focus on men and male youth to empower them to stop gender violence. Counselling and support to victims of crime and violence
- Free service

SAPHILA EKHUHLALENI COMMUNITY ORGANISATION

Physical Address

Zone 16

Pandolwazi Centre

Langa

Contact Details

Tel: 021 828 9170

Cell: 072 909 7556

E-mail: nomafugxiva@gmail.com

TARGET AUDIENCE & RANGE OF SERVICES

- Counselling and support to victims of crime and violence
- Workshops on gender based violence prevention

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

SAFELINE

Physical Address
29 Thornton Road
Athlone

Contact Details

Tel: 021 - 638 4149
24 Hour Line: Crisis Line 072 367
4588 / Toll Free 0800 035 553
Fax: 021 - 638 0264
Website: www.safeline.org

Office / Operating Time

Monday -Thursday: 08:30 - 16:30
Friday: 08:00 - 15:30.

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Child sexual abuse services
- Therapeutic counselling for child abuse
- Biblio program with schools and community centres
- Parenting program
- Parenting life skills program
- Abuse protocol program with teachers
- Offer counselling for children

SANCA (REGIONAL OFFICE)

Physical Address
18 Karoo Street
Bellville

Contact Details

Tel: 021 - 945 4080/1
Fax: 021 - 945 4082
Website: www.sancawc.co.za

KHAYELITSHA OFFICE

E505 Scott Street
CWD Building
Khayelitsha

Contact Details

Tel: 021 - 364 5510
Fax: 021 - 364 5510
E-mail: khayelitsha@sancawc.co.za

ATLANTIS OFFICE:

1 Dolly Center
3 Adeness Crescent
Westfleur
Atlantis

Contact Details

Tel: 021 - 572 7461
Fax: 021 - 572 8743
E-mail: atlantis@sancawc.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

TYGERBERG OFFICE

3 2nd Avenue
Boston
Bellville

Contact Details

Tel: 021 - 945 2099
Fax: 021 - 945 2098
E-mail: tygerberg@sancawc.co.za

PAARL OFFICE

JF Phillips Building
1st Floor
34 Lady Grey Street
Paarl

Contact Details

Tel: 021 - 872 9671
Fax: 021 - 872 5050
E-mail: paarl@sancawc.co.za

ATHLONE OFFICE

Child Welfare Offices
157 Lower Klipfontein Road
Athlone

Contact Details

Tel: 021 - 397 2196
Fax: 021 - 397 4617
E-mail: mitchellsplain@sancawc.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

THE TRAUMA CLINIC (HEAD OFFICE)

Physical Address
7 Summerley Road
Kenilworth

Contact Details

Tel: 021 - 762 7377
24 hour national emergency Traumaline: 084 944 9444
Fax: 021 - 681 6901
E-mail: info@traumaclinic.co.za
Website: www.traumaclinic.co.za

Office / Operating Time

Monday - Friday: 08:00 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services
- Early intervention, counselling and support
- Work related trauma
- Psychosocial management of large scale disasters

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

TRIANGLE PROJECT

Physical Address
2nd Floor Elta House
3 Caledonian Road
Mowbray

Contact Details

Tel: 021 - 686 1475
Fax: 021 - 686 1841
Helpline: 021 - 712 6699 (13:00 - 21:00)
E-mail: info@triangle.org.za
Website: www.triangle.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Provides services for LGBTI (Lesbian, Gay, Bisexual, Transgender and Intersex people) community – adults as well as adolescents
- Educating, lobbying and advocating against harmful stereotype
- Works alongside and with LGBTI community

WILLIAM SLATER CENTRE

Physical Address
32 Milner Road
Rondebosch

Contact Details

Tel: 021 - 681 6900
Fax: 021 - 681 6901

TARGET AUDIENCE & RANGE OF SERVICES

- Psycho- social rehabilitation for patients from Lentegeur and Valkenberg hospitals
- Counselling individuals who experience various forms of violence

YOUTH EMPOWERMENT SOLUTIONS

Physical Address
13 School Street
Laingville
St. Helena Bay

Contact Details

Tel: 079 816 6804
Fax: 086 655 165
E-mail: yes.gcar@gmail.com

TARGET AUDIENCE & RANGE OF SERVICES

- Learning support to youth and young adults
- Gender based violence prevention workshops with learners in the classroom

Operating Hours

Monday – Friday: 08:00 -16:00

COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

YOUTH FOR CHRIST - HOPE OPTIONS CENTRE

Physical Address
1 Miller Street
Calitzdorp

Contact Details

Tel: 076 271 9001/082
Fax: 086 555 8719
E-mail: hopeoptionscentre@yahoo.com
Website: hopeoptionscentre-yfc.webs.com

TARGET AUDIENCE & RANGE OF SERVICES

- Crisis counselling to unplanned pregnant mothers
- Pregnancy testing
- Counselling to persons infected with HIV/Aids
- Counselling to victims of abuse
- Workshops and group work with youth groups
- Youth camps
- Job creation programmes

[B]- SUPPLEMENTARY
SERVICES

LEGAL SERVICES (INCLUDING COURT SUPPORT)

BLACK SASH NATIONAL OFFICE

Physical Address
Elta House
3 Caledonian Road
Mowbray

Contact Details

Tel: 021 - 686 69 52
Fax: 021 - 686 6971
Website: www.blacksash.org.za

Office/Operating Time

Monday - Friday: 08:30-16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free services
- Paralegal advice
- Conduct rights education workshops
- Advocacy and monitoring of government services pertaining to social economic rights e.g social grants, maintenance

COMMISSION FOR GENDER EQUALITY

Physical Address
5th Floor ABSA Building
132 Adderley Street
Cape Town

Contact Details

Tel: 021 - 426 4080
Fax: 021 - 424 0549
Website: www.cge.org.za

Office/Operating Time

Monday - Friday: 08:00-16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free Services
- Provide litigation, complaints handling and investigations, litigation in equality court, research department on gender equality matters
- Public education and information department that deals with public outreach and stakeholder engagement - conducts workshops on domestic violence act, sexual harassment in the workplace
- Parliamentary unit

LEGAL SERVICES (INCLUDING COURT SUPPORT)

DEPT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT

Physical Address
30 Queen Victoria Street
Cape Town

Contact Details

Tel: 021 - 462 5471
Fax: 021 - 462 3135
Website: www.justice.gov.za

TARGET AUDIENCE & RANGE OF SERVICES

- The provision of transparent, responsive and accountable justice for all
- Effective and efficient justice services relating to criminal, civil and family law matters
- VEP related services include:
 - Applications for Domestic Violence Protection orders
 - Request a further warrant of arrest of a Domestic Violence correspondent
 - Making an affidavit regarding contravention of a Domestic Violence protection order
 - Apply for variation or setting aside of a Domestic Violence protection order
- Apply for a Maintenance Order
- Changing the amount of maintenance

FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

Contact Details

Cell: 073 463 4253 / 083 894 7275
E-mail: foundationv@gmail.com

Contact Details (Pretoria)

Tel: 012 - 812 1530

TARGET AUDIENCE & RANGE OF SERVICES

- Legal information
- Assistance with completion of legal forms
- Monitoring Progress – cases and recording incidents of reported crimes in communities

LEGAL SERVICES (INCLUDING COURT SUPPORT)

KAROO CENTER FOR HUMAN RIGHTS

Physical Address
120 Bird Street
Beaufort West

Contact Details

Tel: 023 - 414 2480
Fax: 023 - 414 2470
E-mail: info@kchr.org.za

Office/Operating Time

Monday - Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness programmes on domestic violence, including information on rights and how to apply for protection orders / interdicts
- Awareness raising programmes with farm workers (men and women) relating to their rights and land issues
- Information on prisoner rights (men & women)

LEGAL AID SOUTH AFRICA: CAPE TOWN (TARGET AUDIENCE & RANGE OF SERVICES - SIMILAR IN RELATION TO ALL BRANCHES LISTED)

Physical Address
Parliament Towers
49 Parliament Street
Cape Town

Contact Details

Tel: 021 - 426 4126
Fax: 021 - 422 5797
Website: www.legal-aid.co.za

Office/Operating Time

Monday - Friday: 07:00 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Provides legal aid and advice in civil and criminal matters
- Means test is set at R5500 for single persons and R6000 for a married couple- must prove that he or she earns either below or on the stipulated above amount to qualify for free services
- Represent people in court

LEGAL AID SOUTH AFRICA: BELLVILLE

Physical Address
2nd Floor Van der Stel Building
68 c/o Voortrekker & Curban Roads
Bellville

Office/Operating Time

Monday - Friday: 07:00 - 16:30

Contact Details

Tel: 021 - 949 3632
Fax: 021 - 426 5766
Website: www.legal-aid.co.za

LEGAL SERVICES (INCLUDING COURT SUPPORT)

LEGAL AID SOUTH AFRICA: ATHLONE

2nd Floor
Melofin Building
Old Klipfontein Road
Athlone

Office/Operating Time

Monday - Friday: 07:00 - 16:30

Contact Details

Tel: 021- 697 52 52
Fax: 021- 697 53 16
Website: www.legal-aid.co.za

LEGAL RESOURCES CENTRE

Physical Address
54 Shortmarket Street
Greenmarket Place
Cape Town

Contact Details

Tel: 021 - 423 8285
Fax: 021 - 423 0935
Website: www.lrc.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Public interest law firm, legal advice and support, work around access to social welfare, refugees and asylum seekers
- Access to housing, land and land restitution, environmental law, provide NPO support, project focused on gender and women's rights

MOSAIC

Physical Address
66 c/o Mortlake & Ottery Roads
Wynberg

Contact Details

Tel: 021 - 761 7585
Fax: 021 - 761 7584
E-mail: admin@mosiac-sa.co.za
Website: www.mosaic.org.za

Office/Operating Time

Monday - Friday: 08:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- A community based non-profit organisation that seeks to heal and empower women against abuse and violence
- Counselling and support for rape survivors
- Supportive and educational services for abused women and female youth
- Education about abuse, workshops, support groups and counselling
- Mosaic Court Support Desks offers support services at Domestic Violence Section of several Magistrates Courts
- Counselling Skills Training for women and service providers at grass roots level
- Public education about abuse and rape
- Assertiveness training for women
- Training for volunteers to assist applicants with protection orders at Magistrate Courts

LEGAL SERVICES (INCLUDING COURT SUPPORT)

MUSLIM JUDICIAL COUNCIL

Physical Address
20 Cashel Avenue
Athlone

Contact Details

Tel: 021 - 684 4600
Fax: 021 - 696 5154
Website: www.mjc.org.za

Office/Operating Time

Monday - Friday: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free Service but donations are welcome
- Islamic legal matters, family issues, battery and rape
- Counselling

LEGAL SERVICES (INCLUDING COURT SUPPORT)

NATIONAL PROSECUTING AUTHORITY (NPA)

Physical Address
115 Buitengracht Street
Cape Town

Contact Details

Tel: 021 - 487 7000
Fax: 021 - 696 5154
Website: www.npa.gov.za

Office/Operating Time

Monday - Friday: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Ensuring justice for victims of crime by prosecuting without fear, favour or prejudice and by working with partners & public to solve and prevent crime
- Institute and conduct criminal proceedings on behalf of the state
- Carry out necessary functions incidental to instituting and conducting such criminal proceedings (this includes investigation)
- Discontinue criminal proceedings
- SOCA Unit (Sexual Offences and Community Affairs)
 - Enhancing the capacity to prosecute sexual offences and domestic violence cases
 - Reducing secondary victimisation of complainants
 - Prevent and react to gender based violence
 - Raising public awareness of the scourge of sexual offences and domestic violence
 - Ensure the proper management of young offenders
- Human Trafficking – mandated as lead department
- Thuthuzela Care Centres – mandated as lead

LEGAL SERVICES (INCLUDING COURT SUPPORT)

RAPE CRISIS CAPE TOWN: OBSERVATORY OFFICE

Physical Address
23 Trill Road
Observatory

Contact Details

Tel: 021 - 447 1467
Fax: 021 - 447 5458
24 Hour Line: 021 - 447 9762
Website: www.rapecrisis.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Offers counselling, advocacy, court support, training and development
- Target audience: 14 years and older

Office/Operating Time

Monday - Friday: 08:30 - 16:30

RAPE CRISIS GATESVILLE, ATHLONE

Physical Address
325 Grassroots Building
Lower Klipfontein Road
Gatesville

Contact Details

Tel: 021 - 684 1180
Fax: 021 - 633 9229
Website: www.rapecrisis.org.za

Office/Operating Time

Monday - Friday: 08:30 - 16:30

RAPE CRISIS KHAYELITSHA

Physical Address
89 Msobomvu Drive
litha Park
Khayelitsha

Contact Details

Tel : (021) 361 9228
Fax: (021) 361 0529
Website: www.rapecrisis.org.za

Office/Operating Time

Monday - Friday: 08:30 - 16:30

LEGAL SERVICES (INCLUDING COURT SUPPORT)

SAFELINE

Physical Address
29 Thornton Road
Athlone

Contact Details

Tel: 021 - 638 4149
Fax: 021 - 638 0264
Website: www.safeline.org

Office/Operating Time

Monday – Thursday: 08:30 -16:30
Friday: 08:00 -15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Court support
- Counselling services to address adult/child sexual abuse.
- Group therapy
- 24 hour crisis line.
- Abuse protocol programme with teachers
- Biblio Programme with schools and community centres
- Parenting programmes and parenting life skills programmes

SA HUMAN RIGHTS COMMISSION (SAHRC)

Physical Address
7th Floor ABSA building
132 Adderley Street
Cape Town

Contact Details

Tel: 021 - 426 2277
Fax: 021 - 426 2875
Website: www.sahrc.org.za

Office/Operating Time

Monday - Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Promote, protect, monitor of human rights
- Complaints handling / investigations into human rights violations upon receipt of complaints
- Initiate investigations on its own accord
- Make findings and recommendations
- Mediate and conciliate
- Refer matters to the Equality Court
- Litigation
- Interventions and stakeholder engagements
- Public hearings

LEGAL SERVICES (INCLUDING COURT SUPPORT)

UNIVERSITY OF CAPE TOWN (UCT) LEGAL AID CLINIC

Physical Address
Room 439 Kramer Building
1 Stanley Road
Rondebosch

Contact Details

Tel: 021 - 650 3551
Fax: 021 - 650 5665

Office/Operating Time

Monday - Friday: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Legal advice to persons in need

UNIVERSITY OF STELLENBOSCH LEGAL AID CLINIC

Physical Address
Room 439 Kramer Building
1 Stanley Road
Rondebosch

Contact Details

Tel: 021 - 808 3432
Fax: 021 - 808 3720

Office/Operating Time

Mon - Fri: 08:00 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Divorce, evictions, labour matters, debt counselling, accidents

UNIVERSITY OF THE WESTERN CAPE (UWC) CAPE LEGAL AID CLINIC

Physical Address
UWC Modderdam Road
Bellville

Contact Details

Tel: 021 - 959 2756
Fax: 021 - 959 2747

Office/Operating Time

Monday - Friday: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- R30 administration fee
- Civil matters

LEGAL SERVICES (INCLUDING COURT SUPPORT)

WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES

TARGET AUDIENCE & RANGE OF SERVICES

- Offer free basic legal information, advice and services to people who are not familiar or do not understand their legal and constitutional rights, and who are marginalised through poverty, social circumstances and geographical location
- Educate communities on how and where to access services offered by government departments and agencies
- Support clients with issues ranging
- from social grant access, civil matters,
- labour disputes and land entitlements
- primary-level entities for marginalised,
- rural communities

LEGAL SERVICES (INCLUDING COURT SUPPORT)

LEGAL ADVICE OFFICE	PHYSICAL ADDRESS	TEL	E-MAIL
Athlone District Advice Office	Aden Avenue Athlone	021 697 4167	athloneadvice@telkomsa.net
Atlantis Advice & Development Office	Hartebeersskraal MPCC Nottingham Street Sherwood Park Atlantis	021 572 1888	
Beaufort West Development & Advice Office		023 415 1196 082 869 1708	
Beaufort West Legal Advice & Development Office		023 414 3334 073 462 9827	
Bitterfontein Advice Office		027 642 7340 082 539 7035	
Bonteheuwel Community-Based Paralegal Office	Room 4 , Multipurpose Cnr Eldel & Jakkelsvlei Streets Bonteheuwel	021 695 0331 072 661 0818 / 071 494 1177	bcbpo@telkomsa.net / bonteheuwela@telkomsa.net
Botrivier Advice and Development Centre		028 284 9749 073 938 4884	botrivier.developmentcentre@telkomsa.net
Cape Agulhas Community Bureau	61 Church Street Bredasdorp	028 425 2456 083 512 2056	
Citrusdal Advice Office	Orangeville Sport Ground Citrusdal	022 921 2113 072 103 1208/6	
Clanwilliam Paralegal Advice Office	1 Sipres Avenue Clanwilliam	027 482 1290 078 938 6879	coa@telkomsa.net

LEGAL SERVICES (INCLUDING COURT SUPPORT)

LEGAL ADVICE OFFICE	PHYSICAL ADDRESS	TEL	E-MAIL
D'Almeida Resource & Information Centre (Mossel Bay)		044 693 1063 072 247 1071	
Doringbaai Multipurpose and Resource Centre		027 215 1539 082 612 4594	
Elsies River Advice Office		021 932 7531 072 429 5118	elsiesadvice@mweb.co.za
Graafwater Advice Office			
Gugulethu Paralegal Advice Office	Catholic Welfare Development & Masizakhe Centre NY22 No 24A	021 637 9695 084 235 8891	
	Section1 Gugulethu		
Heidelberg Advice & Development Centre		028 722 2759 028 722 2759 073 332 8992	
Heideveld ans District Advice Office	1 Heideveld Town Center Corner Ascencion Heideveld Road Athlone	021 699 1537 0834728410 / 084 387 8304 / 083 472 8410	heideadvice@telkomsa.net
Laingsburg Advice & Development Office	Cnr Main & 3rd Street Thusong Services Centre Laingsburg	023 551 1794 078 783 6257	lainsburgao@telkomsa.net
Malmesbury Community Advice Forum		022 486 5780 072 904 8700	

LEGAL SERVICES (INCLUDING COURT SUPPORT)

LEGAL ADVICE OFFICE	PHYSICAL ADDRESS	TEL	E-MAIL
Mitchells Plain Community Advice and Development Project		021 392 2000 082 598 6075	mitchellsplainadvice@telkomsa.net
Montagu Advice Office		023 614 2485 072 264 1613	
Nelspoort Advice Office		023 416 1878 0825057448	nelspoort@telkomsa.net
New World Foundation (Steenberg)		021 788 4055 / 021 701 1150 079 975 2800	
Overberg Development & Empowerment Centre (Caledon)		028 212 2327 082 530 3220	
Paarl Advice Office	Dept Soc Services Room 126 c/o New & Dercksen Streets Paarl	021 871 1682 084 330 7053	paarlAdvice@kwabet.com
Porterville Advice Centre		022 931 3753 082 866 5149	
Prince Albert Advice Office	3 Voor Street Prince Albert 6930	023 541 1340 072 738 0183/ 079 347 9859	
Riversdale Advice & Development Centre	MPCC Van Den Berg Street Riversdale	028 713 1620 083 3677053	rvdadvice@telkomsa.net

LEGAL SERVICES (INCLUDING COURT SUPPORT)

LEGAL ADVICE OFFICE	PHYSICAL ADDRESS	TEL	E-MAIL
Swellendam Advice & Development Centre	19 Voortrekker Street Swellendam	028 514 3569 073 648 8859	sddadvice@telkomsa.net
Ubuntu Advisory Office (Oudtshoorn)		044 279 2203	ubuntuadviceodn@telkomsa.net
Vredendal Verbruikers en Advice Office		027 213 5402 084 244 3697	
Witzenberg Advice Office (Ceres)		023 316 1811/ 023 316 2235	
Worcester Paralegal Office		023 348 2724 082 538 1382	wpao@telkomsa.net

PUBLIC EDUCATION AND AWARENESS

(The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness)

ANEX (ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN)

Contact Details

Tel: 021 - 638 5521
Fax: 021 - 638 5520
E-mail: director@anexcdw.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Service & advocacy organisation providing education and training on human trafficking and child labour

CAPE MENTAL HEALTH SOCIETY

Physical Address
Target Audience &
Range of Services
22 Ivy Street
Observatory

Contact Details

Tel: 021 - 447 9040
Fax: 021 - 448 8475
E-mail: info@cmh.org.za
Website: www.capementalhealth.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population.
- Awareness amongst public prosecutors and police when dealing with complainants with intellectual disability, by training them in appropriate interviewing skills; training and ongoing technical support to mental health societies, clinical psychologists and related professionals across South Africa, in order to extend this programme nationally to complainants with intellectual disability.

PUBLIC EDUCATION AND AWARENESS

COMMISSION ON GENDER EQUALITY (CGE)

Physical Address
5th Floor ABSA building
132 Adderley
Cape Town

Contact Details

Tel: 021 - 426 4080
Fax: 021 - 424 0549
Website: www.cge.org.za

Office/Operating Time

Monday - Friday: 08:00 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness raising and public education pertaining to domestic violence legislation, sexual harassment in the workplace
- Research department on gender equality matters
- Litigation, complaints handling and investigations
- Litigation in the equality court
- Parliamentary unit

CWD DOMESTIC VIOLENCE PROJECT: GUGULETHU

Physical Address
St Gabriels Catholic Church
Gugulethu NY5

Contact Details

Tel: 021 - 633 3458
Fax: 021 - 637 4420
Website: www.cwd.org.za

Office/Operating Time

Monday - Friday: 09:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Trains volunteers to join the CWD team
- Preventative workshops in the community

PUBLIC EDUCATION AND AWARENESS

FAMSA: OUTENIQUA

Physical Address
68 Mead Street
George

Contact Details

Tel: 044 - 874 5811
Fax: 044 - 874 7026
E-mail: george@famsa.org.za
Website: www.famsa.org.za

Office/Operating Time

Monday - Friday: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Training of volunteers working at the Thuthuzela Care Centre which provides support to women who have been raped/sexually assaulted
- Training on basic counselling skills with respect to dealing with trauma
- Counselling and information is provided with respect to family interventions including domestic violence and HIV/Aids awareness

FAMSA: KNYSNA

Physical Address
21 Spring Street
Knysna

Plettenberg Bay satellite office:

Crescent Street (Catholic Church)
Plettenberg Bay

Contact Details

Tel: 044 - 382 5129 / 044 - 533 5884
Fax: 044 - 382 7961
E-mail: knysna@famsa.org.za
Website: www.famsa.org.za

Office/Operating Time

Monday - Friday: 09:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free Services
- Training on HIV/Aids
- Training workshops on counselling relating to domestic violence
- Life skills training
- Individual and group counselling services for women, men and families

PUBLIC EDUCATION AND AWARENESS

ILITHA LABANTU: GUGULETU OFFICE

Physical Address

NY22-26A

Guguletu

Contact Details

Tel: 021 - 633 2383

Fax: 021 - 633 9524

E-mail: admin@ilithalabantu.org

Website: www.ilithalabantu.com

Office/Operating Time

Monday – Friday: 09:00 -17:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free services
- Training of counsellors/police training
- Public education
- Counselling in case of rape, domestic violence and child abuse
- Family enrichment programmes
- “BRIDGE” employment training project

LIFELINE: WYNBERG

Physical Address

38 Flemming Road

Wynberg

Contact Details

Tel: 021 - 762 8198

Fax: 021 - 762 7469

Website: www.lifeline.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Training on basic life skills and personal growth courses for adults who have been victims of violence.

MOSAIC

Physical Address

66 c/o Mortlake &

Ottery Roads

Wynberg

Contact Details

Tel: 021 - 761 7585

Fax: 021 - 761 7584

E-mail: admin@mosaic.org.za

Website: www.mosaic.org.za

Office/Operating Time

Monday - Friday: 08:30 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational services for abused women and female youth
- Counselling Skills Training for women and service providers at grassroots level
- Public education about abuse
- Assertiveness training for women
- Training for volunteers to assist applicants with protection orders at Magistrates Courts
- Public education about abuse and rape

PUBLIC EDUCATION AND AWARENESS

SANCA

Physical Address
E505 Scott Street
CWD Building
Khayelitsha

Contact Details

Tel: 044 - 874 5811
Fax: 044 - 874 7026
E-mail: george@famsa.org.za
Website: www.famsa.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Free services
- Educational training and life skills intervention programmes for high risk communities addressing substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

SWEAT

Physical Address
19 Anson Street
Observatory

Contact Details

Tel: 021 - 448 7875
Help Line: 0800 60 60 60
Fax: 021 - 448 7857
Website: www.sweat.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Gender sensitivity training for police and general awareness raising to address vulnerability of sex workers to violence
- Awareness raising to sex workers relating to their right not to be subjected to violence

Office/Operating Time

Monday - Friday: 08:30 -17:00

TRAUMA CENTRE FOR VICTIMS OF VIOLENCE AND TORTURE

Physical Address
Cowley House
126 Chapel Street
Woodstock

Contact Details

Tel: 021 - 465 7373
Fax: 021 - 462 3143
E-mail: info@trauma.org.za
Website: www.trauma.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Workshops are free, however fees are charged for individual and group counselling sessions for those linked to corporates and NPO's
- Workshops/courses on understanding violence and trauma
- Training of caregivers on developing strategies for working with trauma

Office/Operating Time

Monday - Friday: 08:00 -16:00

PUBLIC EDUCATION AND AWARENESS

KAROO CENTRE FOR HUMAN RIGHTS

Physical Address
120 Bird Street
Beaufort West

Contact Details

Tel: 023 - 414 2480
Fax: 023 - 414 2470
E-mail: info@kchr.org.za

Office/Operating Time

Monday - Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness programmes relating to domestic violence, including information on rights and how to apply for protection orders
- Awareness raising programmes with farm workers (men and women) focussing on their rights and land issues
- Education / information on prisoner rights (men & women)

NEW WORLD FOUNDATION

Physical Address
New World Foundation Building
Grindale Avenue
Lavender Hill

Contact Details

Tel: 021 -701 1150
Fax: 021 - 701 9592
Email: kimpillay@newworldfoundation.org.za
Website: www.newworldfoundation.org.za

Office/Operating Time

Monday - Friday: 08.30-17.00
Evening programmes monitored by staff

TARGET AUDIENCE & RANGE OF SERVICES

- No cost for awareness raising services
- Training and awareness raising on various forms of violence against women and available interventions
- Life skills training predominantly to empower women
- Programmes have been run with Mosaic targeting community groups within Lavender Hill and surrounds
- Awareness raising programmes with youth focusing on healthy relationships and behaviour

PUBLIC EDUCATION AND AWARENESS

NONCEBA FAMILY COUNSELLING CENTRE

Physical Address
29 Tanga Street
Eyethu
Khayelitsha

Contact Details

Tel: 021 - 364 0135
Cell: 083 364 5381
Fax: 021 - 361 0323
E-mail: admin@nonceba.org
Website: www.nonceba.org

Office/Operating Time

Monday – Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational programmes to raise awareness about child abuse, specifically sexual violence perpetrated against children
- Educational awareness is done at 12 schools in the form of workshops with teachers as well as fun workshops with learners
- Workshops provided during aftercare programmes hosted at these schools
- Community awareness is also done through input on community radio shows

RAPE CRISIS CAPE TOWN: ATHLONE

Physical Address
325 Grassroots Building
Lower Klipfontein Road,
Gatesville

Contact Details

Tel: 021 - 684 1180
Fax: 021 - 633 9229
Website: www.rapecrisis.org.za

Office/Operating Time

Monday to Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training, awareness raising and advocacy for community groups and government
- Training to members of the criminal justice system on how to support a rape survivor

PUBLIC EDUCATION AND AWARENESS

RAPE CRISIS CAPE TOWN: KHAYELITSHA OFFICE

Physical Address
89 Msobomvu Drive
Litha Park
Khayelitsha

Contact Details

Tel: 021 - 684 1180
Fax: 021 - 633 9229
Website: www.rapecrisis.org.za

Office/Operating Time

Monday to Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training, awareness raising and advocacy for community groups and government
- Training to members of the criminal justice system on how to support a rape survivor

RAPE CRISIS CAPE TOWN: OBSERVATORY OFFICE

Physical Address
23 Trill Road
Observatory

Contact Details

Tel: 021 - 447 1467
Fax: 021 - 447 5458
Website: www.rapecrisis.org.za

Office/Operating Time

Monday - Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training, awareness raising and advocacy for community groups and government
- Training to members of the criminal justice system on how to support a rape survivor

UWC GENDER EQUITY UNIT

Physical Address
Kwenaite Building, UWC
Modderdam Road
Bellville

Contact Details

Tel: 021 - 959 2812
Fax: 021 - 959 1314
E-mail: gender@uwc.ac.za

Office/Operating Time

Monday - Friday: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- No fixed cost, but do accept donations
- Facilitates awareness raising workshops with external organisations on issues dealing with violence against women
- Training for students and staff

PUBLIC EDUCATION AND AWARENESS

WOMEN ON FARMS PROJECT (WFP)

Physical Address

32 Four Oaks Building

c/o Bird & Molteno Streets

Stellenbosch

Contact Details

Tel: 021 - 887 2690

Fax: 021 - 887 2963

E-mail: wfp@wfp.org.za

Website: www.wfp.org.za

Office/Operating Time

Monday to Friday: 08:00 -17:00

Workshops are also run at times identified as convenient for farm workers e.g. in the evening or over a weekend.

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training and awareness raising about a range of issues facing women farm workers, including that of gender-based violence
- Targeted training of specific women farm workers who act as resource agents for a particular farming community to which they belong
- Broader awareness raising with key stakeholders to highlight the extent of women farm workers' vulnerability to violence and the need for an effective response

PUBLIC EDUCATION AND AWARENESS

MOLO SONGOLOLO

CAPE TOWN

67 Station Road
Cape Town

Contact Details

Tel: 021 - 448 5421
Fax: 021 - 448 2024
E-mail: info@molo.org.za
Website: www.molosongololo.com

TARGET AUDIENCE & RANGE OF SERVICES

- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

BEAUFORT WEST

Thusong Service Centre
De Vries Street
Beaufort West

Contact Details

Cell: 079 406 1760
E-mail: beaufortwestmolo@gmail.com

ATLANTIS

3 Dollie's Centre
Ardenne's Crescent
Atlantis

Contact Details

Cell: 079 976 4354
E-mail: atlantismolo@gmail.com

DELFT

Welwitschia Primary School
9 Welwitschia Street
Delft

Contact Details

Cell: 071 282 4694
E-mail: delftmolo@gmail.com

PUBLIC EDUCATION AND AWARENESS

SOUTH AFRICAN FAITH & FAMILY INSTITUTE (SAFFI)

Contact Details(Woodstock)

Tel: 012 - 462 2277
Fax: 012 - 462 2276
Cell: 082 475 5116
E-mail: info@saffi.org.za
Website: www.saffi.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Being a resource to religious leaders, institutions and faith communities
- Advancing a coordinated, multi-sectoral, culturally restorative justice response to violence against women and children
- Domestic Violence Training
- Gender Reconciliation workshops

WESTERN CAPE NETWORK ON VIOLENCE AGAINST WOMEN (WCNOVAW)

Suite 201
Foyer A Building 17
Waverley Business Park
Wycroft Road
Mowbray

Contact Details

Tel: 021 - 448 6180
Cell: 082 323 0001
Fax: 021 - 448 6178
E-mail: info@wcnetwork.co.za
Website: www.wcnetwork.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Focusing on gender equality
- A network and support organisation that leads and coordinates initiatives towards the prevention of all forms of violence against women in private as well as public spheres
- Linking concerned groups of women to relevant government structures to effect change
- Coordination of training and capacity building

FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

Contact Details

Cell: 073 463 4253 / 083 894 7275
E-mail: foundation@ymail.com

TARGET AUDIENCE & RANGE OF SERVICES

- Provide education and local support systems for communities
- Engage the local community through awareness campaigns
- Capacitate local community organisations to understand and fully exercise the rights of victims

PUBLIC EDUCATION AND AWARENESS

COMMUNITY ACTION TOWARDS A SAFER ENVIRONMENT (CASE)

Physical Address

Target Audience & Range of Services
c/o Mount View Secondary School,
Athwood Road
Hanover Park

Contact Details

Tel: 021 – 691 7066
Fax: Website: www.case.za.org

TARGET AUDIENCE & RANGE OF SERVICES

- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities.
- Training and Personal Development
- Community Development
- Research and Advocacy

THE TRAUMA CLINIC (HEAD OFFICE)

Physical Address
7 Summerley Road
Kenilworth

Contact Details

Tel: 021 - 762 7377
Fax: 021 - 681 6901
E-mail: info@traumacclinic.co.za

**24 hour national emergency Traumaline:
084 944 9444**

Operating Hours

Monday – Friday: 08:00 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services
- Trauma Training for professionals on early intervention, trauma support, trauma related disorders and trauma treatment
- Volunteers – training in trauma support and counselling
- Managerial – training in trauma preparedness, dealing with the impact of trauma in organisations, creating peer support systems for trauma response, training of line management
- Community – developing of trauma support systems in under-resourced communities.

TRAINING

INTERNATIONAL ORGANISATION FOR MIGRATION (IOM)

Physical Address
Unit 202 2nd Floor
80 Strand Street
Cape Town

Contact Details

Tel: 012 - 342 2789
Fax: 012 - 342 0932
Website: www.iom.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Accredited training on Human Trafficking
- Advances the understanding of migration issues
- Assists in meeting operational challenges of migration and mobility

NICDAM (THE NATIONAL INSTITUTE FOR COMMUNITY DEVELOPMENT AND MANAGEMENT)

Physical Address
NICDAM Western Cape Sattelite Campus
Saartjie Baartman Centre
9 Klipfontein Road
Surrey Estate

Contact Details

Tel: 021 - 633 5287 (Cape Town Office)
Tel: 012 - 656 7014 (Head Office)
Fax: 021 - 637 3487
Cell: 079 695 3686
E-mail: nicdamwc@nicdam.co.za
Website: www.nicdam.co.za

Office/Operating Time

N/A

TARGET AUDIENCE & RANGE OF SERVICES

- Accredited Training provider (HWSETA & ETDP SETA) providing full qualifications and short courses in the fields of Victim Empowerment
- National Certificate Victim Empowerment and Support (Level 2)
- National Certificate Victim Empowerment and Support (Level 3)
- Examples of short courses related to Victim Empowerment:
 1. Understanding of and Dealing with Gender Violence
 2. Supporting Child - and Youth Victims
 3. The Methodology of Awareness Raising, Advocacy and Community Communication in the field of Victim Empowerment
 4. Personal Development and Care of the Caregiver
 5. Identifying and Assessment of Victims of Human Trafficking
- Training related to HIV/Aids; Computers (office software), First Aid, Child and Youth Care, Frail Care

ECONOMIC EMPOWERMENT

(The majority of service providers identified provide a range of services – this section only highlights their contribution relating to economic empowerment)

DEPARTMENT OF LABOUR

Physical Address
4th – 6th Floor
Wesbank Building
c/o Riebeeck and Long Streets
Cape Town

Contact Details

Tel: 021 - 441 8000
Fax: 021 - 441 8135
Website: www.labour.gov.za

Office/Operating Time

Monday – Friday: 07:30 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provides public employment services for skills and development training

KHAYELITSHA DEVELOPMENT FORUM

Physical Address
Office 10 Khayelitsha Training Centre
c/o Spine & Lwandle Roads
Khayelitsha

Contact Details

Tel: 021 – 361 5711
Fax: 021 – 547 8758
Website: www.kdf.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Voluntary organisation acting as a vehicle for socio-economic development of the Kayelitsha Community
- Establish training and educational programmes to increase employment opportunities, skills levels and quality of life

NEW WORLD FOUNDATION

Physical Address
Grindal Avenue
Lavender Hill

Contact Details

Tel: 021 - 701 9744
Fax: 021 - 701 9592
Website: www.newworldfoundation.org.za

Office/Operating Time

Monday -Thursday: 08:30 -17:00
Friday: 08:30 -15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Home-based care: participants required to contribute R100 towards training however this negotiable
- Skills development focused on income generation projects such as gardening, bead work, home-based care and sewing

ECONOMIC EMPOWERMENT

SEDA - BELLVILLE

Physical Address
2nd Floor Lowville Place
23 Vrede Street
Bellville

Contact Details

Telephone No : (021) 949 2227
Fax : (021) 949 2237
Email : cdaniels@seda.org.za
Website : www.seda.org.za

Office/Operating Time

Monday -Thursday: 08:00 - 16:45
Friday: 08:00-15:30

TARGET AUDIENCE & RANGE OF SERVICES

- Gives advice about business
- Assist small business or entrepreneurs to start business
- Non-financial development
- Refers to institutions providing loans
- Women economic empowerment services focused on entrepreneurial development
- Individual analysis based on business idea
- Skills training based on client need

SEDA - GEORGE

Physical Address
Entrance A Beacon Place
125 Mead Street
George

Contact Details

Telephone No: (021) 949 2227
Fax: (021) 949 2237
Email: cdaniels@seda.org.za
Website: www.seda.org.za

Office/Operating Time

Monday -Thursday: 08:00 - 16:45
Friday: 08:00 -15:30

SEDA - STELLENBOSCH, WINELANDS DISTRICT

Physical Address
1st Floor Eikestad Mall
Bird Street
Stellenbosch

Contact Details

Tel: 021 - 883 9270
Fax: 021 - 883 9277
Website: www.seda.org.za

Office/Operating Time

Monday -Thursday: 08:00 - 16:45
Friday: 08:00 -15:30

Western Cape Government: Social Development
Private Bag X9112
Cape Town
8000
South Africa

Toll-free no: +27 800 220 250



**Western Cape
Government**

Social Development