



Western Cape  
Government

Social Development

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# Western Cape Directory of Services for Victims of Crime and Violence

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# Disclaimer

The Department of Social Development is committed to provide a database that is accurate and up to date. Every reasonable effort has been made to compile accurate information for the directory.

The Department of Social Development cannot be held liable for any changes that may have occurred after printing the document.

The directory is not a complete and comprehensive reflection of ALL relevant sector entities in the Western Cape, but a working document which is updated regularly and as accurately as possible.

Core services indicated include critical role players within Government (eg. SAPS, Department of Social Development), NPOs currently being funded through the Victim Empowerment Programme of the Department of Social Development as well as a number of registered NPOs and recognised entities delivering services within the field.

# Glossary

|       |  |
|-------|--|
| PEP   | Post- exposure prophylaxis                                       |
| PREP  | Pre- exposure prophylaxis  |
| ARV   | Anti-Retroviral  |
| STI   | Sexually transmitted infection                                   |
| LGBTI | Lesbians, Gays, Bisexuals, Transgender/ Transsexual and Intersex |

# Emergency/ Toll-Free Numbers

|                               |                     |
|-------------------------------|---------------------|
| Ambulance                     | <b>10177</b>        |
| Police Emergency              | <b>10111</b>        |
| Crime Stop                    | <b>0860 010 111</b> |
| Childline                     | <b>0800 055 555</b> |
| Dept of Social Development    | <b>0800 220 250</b> |
| Human Trafficking Helpline    | <b>0800 555 999</b> |
| HEAL (Halt Elder Abuse Line)  | <b>0800 003 081</b> |
| Stop Gender Violence Helpline | <b>0800 150 150</b> |
| Safeline                      | <b>0800 035 553</b> |

# Helplines and Hotlines

|   |                               |                          |
|---|-------------------------------|--------------------------|
| Anger Management Support Group                            | 021- 554 3661                 | Mon - Fri: 09:00-18:00   |
| <b>Department of Community Safety Complaints Line</b>     | 021- 483 4332                 | Mon - Sun: 24 Hours      |
| <b>Department of Education Helpline</b>                   | 0800 202 933                  | Mon - Fri: 08:00-16:00   |
| <b>Department of Home Affairs Hotline</b>                 | 0800 601 190                  | Mon - Fri: 07:00-17:00   |
| Department of Social Development Substance Abuse Helpline | 0800 121 314                  | Mon - Sun: 24 Hours      |
| <b>Department of Social Development Toll-free Line</b>    | 0800 220 250                  | Mon - Fri: 07:00 - 19:00 |
| <b>Gay &amp; Lesbian Network Helpline</b>                 | 0860 333 331                  | Fri - Sun: 18:00 - 22:00 |
| <b>Gender-Based Violence (GBV) Command Centre</b>         | 0800 428 428                  | Mon - Sun: 24 Hours      |
|   | Please Call Me:<br>*120*7867# |                          |
| <b>Legal Aid South Africa Advice Line</b>                 | 0800 110 110                  | Mon - Fri: 07:00-19:00   |
| <b>Lifeline South Africa</b>                              | 0861 322 322                  | Mon - Sun: 24 Hours      |
| <b>Medical Response and Paging service</b>                | 021- 712 6699                 | Mon - Fri: 13:00-21:00   |
| <b>Mental Health Information Line</b>                     | 0800 21 22 23                 | Mon - Sun: 08:00-20:00   |
| <b>Missing Children South Africa</b>                      | 072 647 7464                  | Mon - Sun: 24 Hours      |
| <b>National AIDS Helpline</b>                             | 0800 012 322                  | Mon - Sun: 24 Hours      |
| <b>People Opposing Women Abuse</b>                        | 011- 642 4345                 | Mon - Fri: 08:30-16:30   |
| <b>Pharmadynamics Trauma Helpline</b>                     | 0800 205 026                  | Mon - Sun: 24 Hours      |
| <b>Rape Crisis Cape Town Trust</b>                        | 021- 447 9762                 | Mon - Fri: 09:00-17:00   |
| <b>Safeline</b>   | 0800 035 553                  | Mon - Fri: 09:00-15:00   |
| <b>Safeline Crisis Line</b>                               | 072 367 4588                  | Mon - Sun: 24 Hours      |
| <b>Safe School Call Centre</b>                            | 0800 454 647                  | Mon - Fri: 08:00-19:30   |
| <b>Suicide Crisis Line</b>                                | 0800 567 567                  | Mon - Sun: 08:00-20:00   |
| <b>Trauma Clinic</b>                                      | 084 944 9444                  | Mon - Sun: 24 Hours      |

# VEP Coordinators: Western Cape Government Social Development

## SWPD and VEP Coordinator: Western Cape Government Social Development

Directorate: Social Crime Prevention  
Sub-Programme: Victim Empowerment  
Tel: 021- 483 4303  
Physical Address: Western Cape Government Social Development  
Union House  
14 Queen Victoria Street  
Cape Town

## VEP Regional Coordinators: Western Cape Government Social Development

### Cape Winelands

Local Offices: Witzenberg (Ceres); Drakenstein (Paarl); Stellenbosch; Breede Valley (Worcester); Breede River Winelands (Robertson); Theewaterskloof (Caledon); Overstrand (Hermanus); Cape Agulhas (Bredasdorp); Swellendam  
Tel: 023- 348 5300

### Eden Karoo

Local Offices: Kannaland (Ladismith/ Caltzodorp); Hessequa (Riversdale); Mossel Bay; George; Oudtshoorn; Bitou (Plettenberg Bay); Knysna; Laingsburg; Prince Albert; Beaufort West  
Tel: 044- 801 4300

### Metro South

Local Offices: Athlone; Gugulethu; Philippi; Mitchell's Plain; Wynberg; Retreat; Fish Hoek  
Tel: 021- 763 6200

### Metro North

Municipal Districts/ Primary Towns: Bellville; Delft; Elsies River; Atlantis; Milnerton; Cape Town; Langa  
Tel: 021- 483 7689

### Metro East

Municipal Districts/ Primary Towns: Kraaifontein; Eerste River; Somerset West; Khayelitsha  
Tel: 021 812 0980/40/80

### West Coast

Municipal Districts/ Primary Towns: Matzikama (Vredendal); Cederberg (Clanwilliam); Bergriver (Piketberg); Saldanha (Vredenburg); Swartland (Malmesbury)  
Tel: 022- 713 2272

[A] - DIRECT SERVICES

# SAPS Western Cape

| Position   | Contact Details |                     |
|--|-----------------|---------------------|
| Section Commander: Gender Based Violence and Victim Empowerment Safe Schools Coordinator<br>Lt Col T.E. Paulse | tel             | 021- 417 7216       |
|  | cell            | 082 469 2833        |
|  | email           | PaulseT@saps.org.za |

## CLUSTER NAME: BEAUFORT WEST

| Position   | Contact Details |                                  |
|--|-----------------|----------------------------------|
| <b>Cluster Commander<br/>Beaufort West</b>                 | tel             | <b>023- 414 8826</b>             |
|  | fax             | <b>023 - 414 8842</b>            |
|  | email           | <b>bwest.cluster@saps.org.za</b> |
| Station Commander<br>Beaufort West /Nelspoort/<br>Nieuveld | tel             | 023- 414 8826                    |
|  | fax             | 023- 414 8842                    |
|  | email           | BEAUFORTWEST-SAPS@saps.org.za    |
| Station Commander<br>Murraysburg                           | tel             | 049- 844 6501                    |
|  | fax             | 049- 844 0102                    |
|  | email           | MurraysburgSAPS@saps.org.za      |
| Station Commander<br>Prince Albert                         | tel             | 023-541 8004                     |
|  | fax             | 023- 541 8007                    |
|  | email           | PrinsAlbertSAPS@saps.org.za      |
| Station Commander<br>Leeu-Gamka /Merweville                | tel             | 023- 521 8001                    |
|  | fax             | 023- 521 8007                    |
|  | email           | LeeuGamkaSAPS@saps.org.za        |
| Station Commander<br>Laingsburg                            | tel             | 023- 551 8201                    |
|  | fax             | 023- 551 8210                    |
|  | email           | Laingsburg.saps@saps.org.za      |



# SAPS Western Cape

## CLUSTER NAME: BLUEDOWNS

| Position                             | Contact Details |                               |
|--------------------------------------|-----------------|-------------------------------|
| Cluster Commander<br>Bluedowns       | tel             | 021- 909 9571                 |
|                                      | fax             | 021- 909 9567                 |
|                                      | email           | bluedowns.cluster@saps.gov.za |
| Station Commander<br>Belhar          | tel             | 021- 953 8114                 |
|                                      | fax             | 021- 953 8105                 |
|                                      | email           | belhar@saps.org.za            |
| Station Commander<br>Bellville South | tel             | 021- 950 1309                 |
|                                      | fax             | 021- 951 2558                 |
|                                      | email           | bellvillesouth@saps.org.za    |
| Station Commander<br>Delft           | tel             | 021- 954 9000                 |
|                                      | fax             | 021- 954 1816                 |
|                                      | email           | DELFT-SAPS@saps.gov.za        |
| Station Commander<br>Kleinvele       | tel             | 021- 902 8300/07              |
|                                      | fax             | 021- 902 8316                 |
|                                      | email           | kleinveleisaps@saps.org.za    |
| Station Commander<br>Kuilsvier       | tel             | 021- 900 2851/4               |
|                                      | fax             | 021- 900 2809                 |
|                                      | email           | Kuilsviersaps@saps.org.za     |
| Station Commander<br>Mfuleni         | tel             | 021- 909 9589/88              |
|                                      | fax             | 021- 909 9566                 |
|                                      | email           | mfulenisaps@saps.org.za       |
| Station Commander<br>Ravensmead      | tel             | 021- 933 9001                 |
|                                      | fax             | 021- 932 8063                 |
|                                      | email           | Ravensmead@saps.org.za        |

# SAPS Western Cape

CLUSTER NAME: CAPE TOWN

| Position                               | Contact Details |                                 |
|--|-----------------|---------------------------------|
| Cluster Commander<br>Cape Town         | Tel             | 021- 467 8110                   |
|  | Fax             | 021- 467 6311                   |
|  | Email           | East.dc.support@saps.gov.za     |
| Station Commander<br>Camps Bay         | Tel             | 021- 437 8153                   |
|  | Fax             | 021- 438 6259                   |
|  | Email           | campsbay@saps.org.za            |
| Station Commander<br>Cape Town         | Tel             | 021- 467 8065                   |
|  | Fax             | 021- 467 8062                   |
|  | Email           | CTCENTRAL-SAPS@saps.org.za      |
| Station Commander<br>Kensington        | Tel             | 021- 594 7021                   |
|  | Fax             | 021- 592 5249                   |
|  | Email           | KensingtonSAPS@saps.gov.za      |
| Station Commander<br>Langa             | Tel             | 021- 695 8006                   |
|  | Fax             | 021- 695 8004                   |
|  | Email           | LangaSAPS@saps.org.za           |
| Station Commander<br>Maitland          | Tel             | 021- 506 9401                   |
|  | Fax             | 021- 506 9450 / 51              |
|  | Email           | maitland@saps.gov.za            |
| Station Commander<br>Pinelands         | Tel             | 021- 506 2116                   |
|  | Fax             | 021- 506 2114                   |
|  | Email           | PinelandsSAPS@saps.org.za       |
| Station Commander<br>Sea Point         | Tel             | 021- 430 3704                   |
|  | Fax             | 021- 439 8484                   |
|  | Email           | Seapoint-saps@saps.org.za       |
| Station Commander<br>Table Bay Harbour | Tel             | 021- 403 1010                   |
|  | Fax             | 021- 403 1021                   |
|  | Email           | tablebayharboursaps@saps.org.za |
| Station Commander<br>Woodstock         | Tel             | 021- 442 3101                   |
|  | Fax             | 021- 447 2404                   |
|  | Email           | Woodstock@saps.org.za           |

# SAPS Western Cape

CLUSTER NAME: DA GAMASKOP

| Position   | Contact Details |                                |
|--|-----------------|--------------------------------|
| Cluster Commander<br>Da Gamaskop                 | Tel             | 044- 606 7822                  |
|  | Fax             | 044- 693 2866                  |
|  | Email           | Dagamaskop.cluster@saps.gov.za |
| Station Commander<br>Albertinia                  | Tel             | 028- 735 8046                  |
|  | Fax             | 028- 735 1938                  |
|  | Email           | albertiniasaps@saps.gov.za     |
| Station Commander<br>Barrydale                   | Tel             | 028- 572 1543                  |
|  | Fax             | 028- 572 1081                  |
|  | Email           | Barrydale@saps.org.za          |
| Station Commander<br>Da Gamaskop                 | Tel             | 044- 606 2264                  |
|  | Fax             | 044- 693 2866                  |
|  | Email           | Da Gamaskop@Saps.org.za        |
| Station Commander<br>Groot Brakrivier            | Tel             | 044- 620 8307                  |
|  | Fax             | 044- 620 3031                  |
|  | Email           | Grootbrak@saps.org.za          |
| Station Commander<br>Heidelberg                  | Tel             | 028- 722 8206                  |
|  | Fax             | 028- 722 2925                  |
|  | Email           | Heidelberg@saps.org.za         |
| Station Commander<br>Kwanonqaba,<br>Herbertsdale | Tel             | 044- 606 5611                  |
|  | Fax             | 044- 693 3264                  |
|  | Email           | Kwanonqaba@saps.org.za         |
| Station Commander<br>Mossel Bay                  | Tel             | 044- 606 2804                  |
|  | Fax             | 044- 691 1779                  |
|  | Email           | Mossel Bay@saps.org.za         |
| Station Commander<br>Riversdale                  | Tel             | 028- 713 8500 / 39             |
|  | Fax             | 028- 713 8534                  |
|  | Email           | Riversdale@saps.org.za         |

# SAPS Western Cape

## CLUSTER NAME: DA GAMASKOP - CONTINUED

| Position                        | Contact Details |                             |
|---------------------------------|-----------------|-----------------------------|
| Station Commander<br>Stilbaai   | Tel             | 021- 442 3101               |
|                                 | Fax             | 021- 447 2404               |
|                                 | Email           | Woodstock@saps.org.za       |
| Station Commander<br>Suurbraak  | Tel             | 028- 552 1700               |
|                                 | Fax             | 028- 552 1740               |
|                                 | Email           | Suurbraak@saps.org.za       |
| Station Commander<br>Swellendam | Tel             | 028- 514 8120               |
|                                 | Fax             | 028- 514 3050               |
|                                 | Email           | swellendam-saps@saps.gov.za |

## CLUSTER NAME: EDEN

| Position                          | Contact Details |                                 |
|-----------------------------------|-----------------|---------------------------------|
| <b>Cluster Commander<br/>Eden</b> | <b>Tel</b>      | <b>044 803 4431</b>             |
|                                   | <b>Fax</b>      | <b>044 803 4430</b>             |
|                                   | <b>Email</b>    | <b>eden.cluster@saps.gov.za</b> |
| Station Commander<br>Calitzdorp   | Tel             | 044- 213 8811                   |
|                                   | Fax             | 044- 213 3387                   |
|                                   | Email           | calitzdorpsaps@saps.org.za      |
| Station Commander<br>George       | Tel             | 044- 803 4705                   |
|                                   | Fax             | 044- 803 4706                   |
|                                   | Email           | George@saps.org.za              |
| Station Commander<br>De Rust      | Tel             | 044- 241 2050                   |
|                                   | Fax             | 044- 241 2184                   |
|                                   | Email           | derustsaps@saps.org.za          |
| Station Commander<br>Dysselsdorp  | Tel             | 044- 251 8411                   |
|                                   | Fax             | 044- 251 6338                   |
|                                   | Email           | dysselsdorpsaps@saps.gov.za     |
| Station Commander<br>George       | Tel             | 044- 803 4705                   |
|                                   | Fax             | 044- 803 4706                   |
|                                   | Email           | George@saps.org.za              |
| Station Commander<br>Knysna       | Tel             | 044- 302 6614                   |
|                                   | Fax             | 044- 302 6612                   |
|                                   | Email           | Knysna@saps.org.za              |
| Station Commander<br>Kwanokuthula | Tel             | 044- 533 5370                   |
|                                   | Fax             | 044- 533 2173                   |
|                                   | Email           | Kwanokuthula.Saps@saps.org.za   |

# SAPS Western Cape

## CLUSTER NAME: EDEN - CONTINUED

| Position  | Contact Details |                                |
|---|-----------------|--------------------------------|
| Station Commander<br>Ladismith /<br>Van Wyksdorp, Zoar  | Tel             | 028- 551 8106                  |
|   | Fax             | 028- 551 8119                  |
|   | Email           | ladismithsaps@saps.gov.za      |
| Station Commander<br>Oudtshoorn<br>Bongolethu, Brighton | Tel             | 044- 203 9002                  |
|   | Fax             | 044- 203 9152                  |
|   | Email           | oudtshoornsaps@saps.org.za     |
| Station Commander<br>Pacaltsdorp                        | Tel             | 044- 803 9135                  |
|   | Fax             | 044- 878 0551                  |
|   | Email           | Pacaltsdorp-saps@saps.org.za   |
| Station Commander<br>Plettenberg Bay                    | Tel             | 044- 501 1913                  |
|   | Fax             | 044- 501 1932                  |
|   | Email           | PlettenbergBaySAPS@saps.org.za |
| Station Commander<br>Thembaletu                         | Tel             | 044- 802 8906                  |
|   | Fax             | 044- 802 8936                  |
|   | Email           | Thembaletu@saps.org.za         |
| Station Commander<br>Uniondale                          | Tel             | 044- 752 6610                  |
|   | Fax             | 044- 752 1004                  |
|   | Email           | Uniondalesaps@saps.org.za      |

## CLUSTER NAME: KHAYELITSHA

| Position                                  | Contact Details |                                 |
|---|-----------------|---------------------------------|
| <b>Cluster Commander:<br/>Khayelitsha</b> | <b>Tel</b>      | <b>021- 360 2301</b>            |
|   | <b>Fax</b>      | <b>021- 360 2391</b>            |
|   | <b>Email</b>    | <b>BOLAND-CRIME@saps.gov.za</b> |
| Station Commander<br>Gordon's Bay         | Tel             | 021- 856 2677                   |
|   | Fax             | 021- 856 3484                   |
|   | Email           | gordonsbaysaps@saps.org.za      |
| Station Commander<br>Harare               | Tel             | 021- 363 9051                   |
|   | Fax             | 021- 363 0396                   |
|   | Email           | hararesaps@saps.org.za          |
| Station Commander<br>Khayelitsha          | Tel             | 021- 360 2301 /64               |
|   | Fax             | 021- 360 4822                   |
|   | Email           | khayelitshasaps@saps.org.za     |
| Station Commander<br>Lingeletu West       | Tel             | 021- 360 2267                   |
|   | Fax             | 021- 361 4187                   |
|   | Email           | lingeletuwestsaps@saps.org.za   |

# SAPS Western Cape

## CLUSTER NAME: KHAYELITSHA - CONTINUED

| Position                           | Contact Details |                               |
|------------------------------------|-----------------|-------------------------------|
| Station Commander<br>Lwandle       | Tel             | 021- 845 2060                 |
|                                    | Fax             | 021- 854 2077                 |
|                                    | Email           | lwandlesaps@saps.org.za       |
| Station Commander<br>Macassar      | Tel             | 021- 857 7110                 |
|                                    | Fax             | 021- 857 0244                 |
|                                    | Email           | macassarsaps@saps.org.za      |
| Station Commander<br>Somerset West | Tel             | 021- 850 1301                 |
|                                    | Fax             | 021- 851 4177                 |
|                                    | Email           | Somersetwestsaps.@saps.org.za |
| Station Commander<br>Strand        | Tel             | 021- 854 9101                 |
|                                    | Fax             | 021- 854 9105                 |
|                                    | Email           | strandsaps@saps.org.za        |

## CLUSTER NAME: MILNERTON

| Position                               | Contact Details |                               |
|--|-----------------|-------------------------------|
| Cluster Commander<br>Milnerton         | Tel             | 021- 528 3014                 |
|  | Fax             | 021- 521 3810/021- 909 9539   |
|  | Email           | milnerton.cluster@saps.org.za |
| Station Commander<br>Atlantis<br>Mamre | Tel             | 021- 571 8500/15              |
|  | Fax             | 021- 571 8567                 |
|  | Email           | atlantissaps@saps.org.za      |
| Station Commander<br>Darling           | Tel             | 022- 409 1300                 |
|  | Fax             | 022- 492 3198                 |
|  | Email           | darlingsaps@saps.org.za       |
| Station Commander<br>Malmesbury        | Tel             | 022- 482 7512                 |
|  | Fax             | 022- 482 7510                 |
|  | Email           | malmesburysaps@saps.org.za    |
| Station Commander<br>Melkbosstrand     | Tel             | 021- 553 8200                 |
|  | Fax             | 021- 553 8221                 |
|  | Email           | melkbosstrandsaps@saps.org.za |
| Station Commander<br>Milnerton         | Tel             | 021- 528 3802                 |
|  | Fax             | 021- 528 3823                 |
|  | Email           | Milnerton-saps@saps.org.za    |

# SAPS Western Cape

## CLUSTER NAME: MILNERTON - CONTINUED

| Position                                     | Contact Details |                              |
|--|-----------------|------------------------------|
| Station Commander<br>Moorreesburg            | Tel             | 022- 433 8660                |
|  | Fax             | 022- 433 8677                |
|  | Email           | moorreesburgsaps@saps.org.za |
| Station Commander<br>Philadelphia            | Tel             | 021- 972 1613                |
|  | Fax             | 021- 972 1818                |
|  | Email           | philadelphiasaps@saps.org.za |
| Station Commander<br>Riebeeck West           | Tel             | 022- 461 8100                |
|  | Fax             | 022- 461 2138                |
|  | Email           | riebeeckwestsaps@saps.org.za |
| Station Commander<br>Table View<br>Parklands | Tel             | 021- 521 3305                |
|  | Fax             | 021- 521 3335                |
|  | Email           | tableviewsaps@saps.org.za    |

## CLUSTER NAME: MITCHELL'S PLAIN

| Position                              | Contact Details |                                |
|---------------------------------------|-----------------|--------------------------------|
| Cluster Commander<br>Mitchell's Plain | Tel             | 021- 377 5007                  |
|                                       | Fax             | 021- 377 5041                  |
|                                       | Email           | Mplain.cluster@saps.org.za     |
| Station Commander<br>Athlone          | Tel             | 021- 697 9218                  |
|                                       | Fax             | 021- 696 9777                  |
|                                       | Email           | athlonesaps@saps.org.za        |
| Station Commander<br>Grassy Park      | Tel             | 021- 700 3901 / 26             |
|                                       | Fax             | 021- 706 9464                  |
|                                       | Email           | grassypark@saps.org.za         |
| Station Commander<br>Lansdowne        | Tel             | 021- 700 9008                  |
|                                       | Fax             | 021- 700 9020                  |
|                                       | Email           | lansdownesc@saps.org.za        |
| Station Commander<br>Lentegeur        | Tel             | 021- 377 5000                  |
|                                       | Fax             | 021- 377 5110                  |
|                                       | Email           | Lentegeur.saps@saps.gov.za     |
| Station Commander<br>Mitchell's Plain | Tel             | 021- 370 1755/4                |
|                                       | Fax             | 021- 370 1731                  |
|                                       | Email           | MitchellsPlainSAPS@saps.org.za |

## CLUSTER NAME: MITCHELL'S PLAIN - CONTINUED

| Position                           | Contact Details |                               |
|------------------------------------|-----------------|-------------------------------|
| Station Commander<br>Phillipi      | Tel             | 021- 690 1500/ 1536           |
|                                    | Fax             | 021- 690 1535/46              |
|                                    | Email           | phillipsisaps@saps.org.za     |
| Station Commander<br>Steenberg     | Tel             | 021- 702 9040                 |
|                                    | Fax             | 021- 701 5427/702 0231        |
|                                    | Email           | steenbergsaps@saps.org.za     |
| Station Commander<br>Strandfontein | Tel             | 021- 370 1500                 |
|                                    | Fax             | 021- 370 1514                 |
|                                    | Email           | StrandfonteinSAPS@saps.org.za |

## CLUSTER NAME: NYANGA

| Position                                       | Contact Details |                               |
|--|-----------------|-------------------------------|
| Cluster Commander<br>Nyanga                    | Tel             | 021- 380 3301                 |
|  | Fax             | 021- 386 6714                 |
|  | Email           | Nyanga.cluster@saps.gov.za    |
| Station Commander<br>Bishop Lavis/ Bonteheuwel | Tel             | 021- 935 9819                 |
|  | Fax             | 021- 935 9831                 |
|  | Email           | BishopLavisSAPS@saps.org.za   |
| Station Commander<br>Elsies River              | Tel             | 021- 928 1401                 |
|  | Fax             | 021- 928 1419                 |
|  | Email           | ElsiesriverSAPS@saps.org.za   |
| Station Commander<br>Gugulethu                 | Tel             | 021- 684 2300/9               |
|  | Fax             | 021- 684 2306                 |
|  | Email           | gugulethusaps@saps.org.za     |
| Station Commander<br>Manenberg                 | Tel             | 021- 699 9420/ 80             |
|  | Fax             | 021- 699 9422                 |
|  | Email           | manenbergsaps@saps.org.za     |
| Station Commander<br>Nyanga                    | Tel             | 021- 380 3325                 |
|  | Fax             | 021- 386 1973                 |
|  | Email           | NyangaSAPS@saps.gov.za        |
| Station Commander<br>Phillipi East             | Tel             | 021- 370 1920                 |
|  | Fax             | 021- 370 1906                 |
|  | Email           | phillipi-eastsaps@saps.org.za |



## CLUSTER NAME: OVERBERG

| Position                                | Contact Details |                                 |
|---|-----------------|---------------------------------|
| Cluster Commander<br>Overberg           | Tel             | 028 313 5312                    |
|   | Fax             | 086 400 3742                    |
|   | Email           | overberg.cluster@saps.gov.za    |
| Station Commander<br>Bredasdorp<br>Elim | Tel             | 028- 425 5400                   |
|   | Fax             | 028- 424 1676                   |
|   | Email           | bredasdorpsaps@saps.org.za      |
| Station Commander<br>Caledon            | Tel             | 028 214 3906                    |
|   | Fax             | 028 214 3939                    |
|   | Email           | CaledonSAPS@saps.gov.za         |
| Station Commander<br>Gansbaai           | Tel             | 028- 384 0201                   |
|   | Fax             | 028- 384 1448                   |
|   | Email           | gansbaaisaps@saps.org.za        |
| Station Commander<br>Genadendal         | Tel             | 028- 251 1006                   |
|   | Fax             | 028- 251 8162                   |
|   | Email           | GenadendalSAPS@saps.org.za      |
| Station Commander<br>Grabouw            | Tel             | 021 859 7726                    |
|   | Fax             | 021 859 1109                    |
|   | Email           | GrabouwSAPS@saps.gov.za         |
| Station Commander<br>Hermanus           | Tel             | 028- 313 8500                   |
|   | Fax             | 028- 313 8539                   |
|   | Email           | hermanussaps@saps.org.za        |
| Station Commander<br>Kleinmond          | Tel             | 028- 271 8215                   |
|   | Fax             | 028- 271 4219                   |
|   | Email           | kleinmondsaps@saps.org.za       |
| Station Commander<br>Napier             | Tel             | 028- 423 8006                   |
|   | Fax             | 028- 423 3715                   |
|   | Email           | napiersaps@saps.org.za          |
| Station Commander<br>Riviersonderend    | Tel             | 028 261 8041                    |
|   | Fax             | 028 261 1688                    |
|   | Email           | RiviersonderendSAPS@saps.gov.za |
| Station Commander<br>Stanford           | Tel             | 028- 341 0601                   |
|   | Fax             | 028- 341 0245                   |
|   | Email           | stanfordsaps@saps.org.za        |
| Station Commander<br>Struisbaai         | Tel             | 028- 435 6092                   |
|   | Fax             | 028- 435 7403                   |
|   | Email           | struisbaaisaps@saps.org.za      |

## CLUSTER NAME: OVERBERG - CONTINUED

| Position                          | Contact Details |                              |
|-----------------------------------|-----------------|------------------------------|
| Station Commander<br>Villiersdorp | Tel             | 028 840 8001                 |
|                                   | Fax             | 028 840 1176                 |
|                                   | Email           | VilliersdorpSAPS@saps.gov.za |

## CLUSTER NAME: TYGERBERG

| Position  | Contact Details |                               |
|---|-----------------|-------------------------------|
| Cluster Commander<br>Tygerberg                  | Tel             | 021-918 3873                  |
|   | Fax             | 021-918 3851                  |
|   | Email           | tygerberg.cluster@saps.gov.za |
| Station Commander<br>Bellville                  | Tel             | 021- 918 3002                 |
|   | Fax             | 021- 918 3084                 |
|   | Email           | BellvilleSAPS@saps.org.za     |
| Station Commander<br>Bothasig                   | Tel             | 021-559 9415 / 7568           |
|   | Fax             | 021-559 7568                  |
|   | Email           | BothasigSAPS@saps.org.za      |
| Station Commander<br>Brackenfell                | Tel             | 021- 980 5700/28              |
|   | Fax             | 021- 982 8756                 |
|   | Email           | brackenfellsaps@saps.org.za   |
| Station Commander<br>Durbanville / Fisantekraal | Tel             | 021- 970 3801/021 970 2360    |
|   | Fax             | 021- 976 4472                 |
|   | Email           | durbanvillesaps@saps.org.za   |
| Station Commander<br>Goodwood                   | Tel             | 021- 592 4430                 |
|   | Fax             | 021- 592 4479                 |
|   | Email           | GoodwoodSAPS@saps.org.za      |
| Station Commander<br>Kraaifontein               | Tel             | 021- 980 5516/5635            |
|   | Fax             | 021- 980 5545                 |
|   | Email           | kraaifonteinsaps@saps.org.za  |
| Station Commander<br>Parow                      | Tel             | 021- 929 7001                 |
|   | Fax             | 021- 930 5645                 |
|   | Email           | ParowSAPS@saps.org.za         |

## CLUSTER NAME: VREDENBURG

| Position                           | Contact Details |                               |
|------------------------------------|-----------------|-------------------------------|
| Cluster Commander<br>Vredenburg    | Tel             | 022- 703 6492                 |
|                                    | Fax             | 022- 703 6495                 |
|                                    | Email           | VredenburgCluster@saps.gov.za |
| Station Commander<br>Eendekuil     | Tel             | 022- 942 1600                 |
|                                    | Fax             | 022- 942 1023                 |
|                                    | Email           | Eendekuil-saps@saps.org.za    |
| Station Commander<br>Hopefield     | Tel             | 022- 723 8000/ 9              |
|                                    | Fax             | 022- 723 0021                 |
|                                    | Email           | hopefieldscsaps@saps.org.za   |
| Station Commander<br>Laaipek       | Tel             | 022- 783 8020/ 22             |
|                                    | Fax             | 022- 783 8031                 |
|                                    | Email           | laaipeksaps@saps.org.za       |
| Station Commander<br>Langebaan     | Tel             | 022- 707 5140                 |
|                                    | Fax             | 022- 772 1603                 |
|                                    | Email           | langebaansaps@saps.org.za     |
| Station Commander<br>Piketberg     | Tel             | 022- 913 8800/18              |
|                                    | Fax             | 022- 913 8823                 |
|                                    | Email           | piketbergsaps@saps.org.za     |
| Station Commander<br>Porterville   | Tel             | 022- 931 8710                 |
|                                    | Fax             | 022- 931 8713                 |
|                                    | Email           | Porterville@saps.org.za       |
| Station Commander<br>Redelinghuys  | Tel             | 022- 962 1620                 |
|                                    | Fax             | 022- 962 1688                 |
|                                    | Email           | Redelinghuys-saps@saps.org.za |
| Station Commander<br>Saldanha      | Tel             | 022- 714 8300/8               |
|                                    | Fax             | 022- 714 8307                 |
|                                    | Email           | saldanhasaps@saps.org.za      |
| Station Commander<br>St Helena Bay | Tel             | 022- 736 8060/70              |
|                                    | Fax             | 022- 736 1666                 |
|                                    | Email           | sthelenabay-saps@saps.org.za  |
| Station Commander<br>Vredenburg    | Tel             | 022- 703 6442                 |
|                                    | Fax             | 022- 703 6486                 |
|                                    | Email           | vredenburgsaps@saps.org.za    |

## CLUSTER NAME: VREDENDAL

| Position                           | Contact Details |                             |
|------------------------------------|-----------------|-----------------------------|
| Cluster Commander<br>Vredendal     | Tel             | 027- 201 3277               |
|                                    | Fax             | 027- 201 3255               |
|                                    | Email           | Vredendal@saps.org.za       |
| Station Commander<br>Citrusdal     | Tel             | 022- 921 8407               |
|                                    | Fax             | 022- 921 2129               |
|                                    | Email           | Citrusdal@saps.org.za       |
| Station Commander<br>Clanwilliam   | Tel             | 027- 482 8184               |
|                                    | Fax             | 027- 482 8195               |
|                                    | Email           | Clanwilliam@saps.org.za     |
| Station Commander<br>Doringbaai    | Tel             | 027- 215 1021/26            |
|                                    | Fax             | 027- 215 1320               |
|                                    | Email           | doringbaaisaps@saps.org.za  |
| Station Commander<br>Elandsbaai    | Tel             | 022- 972 8000               |
|                                    | Fax             | 022- 972 1666               |
|                                    | Email           | Elandsbaai_SAPS@saps.org.za |
| Station Commander<br>Graafwater    | Tel             | 027- 422 1513               |
|                                    | Fax             | 027- 422 1166               |
|                                    | Email           | Graafwater@saps.org.za      |
| Station Commander<br>Klawer        | Tel             | 027- 216 8061/0             |
|                                    | Fax             | 027- 216 1305               |
|                                    | Email           | Klawer@saps.org.za          |
| Station Commander<br>Lamberts Bay  | Tel             | 027- 432 8260               |
|                                    | Fax             | 027- 432 8263               |
|                                    | Email           | lambertsbaysaps@saps.org.za |
| Station Commander<br>Lutzville     | Tel             | 027- 217 4005               |
|                                    | Fax             | 027- 217 1384               |
|                                    | Email           | Lutzville@saps.org.za       |
| Station Commander<br>Nuwerus       | Tel             | 027- 643 2011/08            |
|                                    | Fax             | 027- 643 2012               |
|                                    | Email           | Nuwerus@saps.org.za         |
| Station Commander<br>Van Rhynsdorp | Tel             | 027- 219 8025               |
|                                    | Fax             | 027- 219 1637               |
|                                    | Email           | vanrhynsdorp@saps.org.za    |
| Station Commander<br>Vredendal     | Tel             | 027- 201 3201               |
|                                    | Fax             | 027- 201 3269               |
|                                    | Email           | vredendal@saps.org.za       |

## CLUSTER NAME: WINELANDS

| Position                               | Contact Details |                                  |
|--|-----------------|----------------------------------|
| Cluster Commander<br>Winelands         | Tel             | 021-809 9144                     |
|  | Fax             | 021-883 8637                     |
|  | Email           | Winelands.Cluster@saps.gov.za    |
| Station Commander<br>Cloetesville      | Tel             | 021- 888 5940                    |
|  | Fax             | 021- 888 5950                    |
|  | Email           | cloetesvillesaps@saps.org.za     |
| Station Commander<br>Franschhoek       | Tel             | 021- 876 8075                    |
|  | Fax             | 021- 876 8078                    |
|  | Email           | franschhoek@saps.org.za          |
| Station Commander<br>Groot-Drakenstein | Tel             | 021- 874 8000                    |
|  | Fax             | 021- 874 1766                    |
|  | Email           | grootdrakensteinsaps@saps.org.za |
| Station Commander<br>Klapmuts          | Tel             | 021- 875 8010                    |
|  | Fax             | 021- 875 5595                    |
|  | Email           | Klapmuts.sc@saps.gov.za          |
| Station Commander<br>Mbekweni          | Tel             | 021- 868 9905                    |
|  | Fax             | 021- 868 3601                    |
|  | Email           | mbekwenisaps@saps.org.za         |
| Station Commander<br>Paarl             | Tel             | 021- 807 4021                    |
|  | Fax             | 021- 807 4117                    |
|  | Email           | paarlsaps@saps.org.za            |
| Station Commander<br>Paarl East        | Tel             | 021- 877 5998                    |
|  | Fax             | 021- 877 5994                    |
|  | Email           | paarleast-saps@saps.org.za       |
| Station Commander<br>Stellenbosch      | Tel             | 021- 809 5109                    |
|  | Fax             | 021- 809 5131                    |
|  | Email           | stellenboschsaps@saps.org.za     |
| Station Commander<br>Wellington        | Tel             | 021- 864 8468                    |
|  | Fax             | 021 -864 8475                    |
|  | Email           | wellingtonsaps@saps.org.za       |

## CLUSTER NAME: WORCESTER

| Position  | Contact Details |                               |
|---|-----------------|-------------------------------|
| Cluster Commander<br>Worcester                      | Tel             | 023- 348 6103                 |
|   | Fax             | 023- 348 6279                 |
|   | Email           | worcester.cluster@saps.gov.za |
| Station Commander<br>Ashton                         | Tel             | 023- 615 8132                 |
|   | Fax             | 023- 615 1186                 |
|   | Email           | Ashton@saps.org.za            |
| Station Commander<br>Bonnievale                     | Tel             | 023- 616 8062                 |
|   | Fax             | 023- 616 8080                 |
|   | Email           | Bonnievale@saps.gov.za        |
| Station Commander<br>Ceres                          | Tel             | 023-316 8631                  |
|   | Fax             | 023-316 8616                  |
|   | Email           | CeresSAPS@saps.gov.za         |
| Station Commander<br>De Doorns                      | Tel             | 023- 356 4041                 |
|   | Fax             | 023- 356 4038                 |
|   | Email           | DeDoorns@saps.org.za          |
| Station Commander<br>McGregor                       | Tel             | 023- 625 8000                 |
|   | Fax             | 023- 625 1689                 |
|   | Email           | Mcgregor@saps.org.za          |
| Station Commander<br>Montagu                        | Tel             | 023- 614 8309                 |
|   | Fax             | 023- 614 8315                 |
|   | Email           | Montagu@saps.org.za           |
| Station Commander<br>Prince Alfred Hamlet           | Tel             | 023-313 3133                  |
|   | Fax             | 023-313 3572                  |
|   | Email           | PrAHamletSAPS@saps.gov.za     |
| Station Commander<br>Rawsonville                    | Tel             | 023- 349 8300                 |
|   | Fax             | 023- 349 8314                 |
|   | Email           | Rawsonville@saps.org.za       |
| Station Commander<br>Saron                          | Tel             | 023-240 8002                  |
|   | Fax             | 023-240 8001                  |
|   | Email           | SaronSAPS@saps.gov.za         |
| Station Commander<br>Touwsrivier                    | Tel             | 023- 358 8000                 |
|   | Fax             | 023- 358 1067                 |
|   | Email           | Touwsriver@saps.org.za        |
| Station Commander<br>Tulbagh<br>Gouda(023-232 0720) | Tel             | 023-230 8100                  |
|   | Fax             | 023-230 0950                  |
|   | Email           | TulbaghSAPS@saps.gov.za       |

## CLUSTER NAME: WORCESTER - CONTINUED

| Position                       | Contact Details |                           |
|--------------------------------|-----------------|---------------------------|
| Station Commander<br>Wolseley  | Tel             | 023-231 8001              |
|                                | Fax             | 023-231 1372              |
|                                | Email           | WolseleySAPS@saps.gov.za  |
| Station Commander<br>Worcester | Tel             | 023- 348 8607             |
|                                | Fax             | 023- 348 6277             |
|                                | Email           | worcestersaps@saps.org.za |

## CLUSTER NAME: WYNBERG

| Position                             | Contact Details |   |
|--------------------------------------|-----------------|---|
| <b>Cluster Commander<br/>Wynberg</b> | <b>Tel</b>      | <b>021- 799 1312</b>                      |
|                                      | <b>Fax</b>      | <b>021- 799 1370</b>                      |
|                                      | <b>Email</b>    | <b>WynbergCluster@saps.gov.za</b>         |
| Station Commander<br>Claremont       | Tel             | 021- 657 2243                             |
|                                      | Fax             | 021- 674 5534                             |
|                                      | Email           | ClaremontSapsStationCommander@saps.org.za |
| Station Commander<br>Diep River      | Tel             | 021- 710 7301                             |
|                                      | Fax             | 021- 715 5858                             |
|                                      | Email           | dieprivier-saps@saps.org.za               |
| Station Commander<br>Fish Hoek       | Tel             | 021- 784 2700/28                          |
|                                      | Fax             | 021- 782 1457                             |
|                                      | Email           | Fishhoek.sc@saps.org.za                   |
| Station Commander<br>Hout Bay        | Tel             | 021- 791 9304                             |
|                                      | Fax             | 021- 791 8661                             |
|                                      | Email           | houtbaysaps@saps.org.za                   |
| Station Commander<br>Kirstenhof      | Tel             | 021- 701 2426                             |
|                                      | Fax             | 021- 701 9445                             |
|                                      | Email           | kirstenhof@saps.org.za                    |
| Station Commander<br>Mowbray         | Tel             | 021- 680 9586                             |
|                                      | Fax             | 021- 689 9072                             |
|                                      | Email           | Mowbray@saps.org.za                       |
| Station Commander<br>Muizenberg      | Tel             | 021- 787 9000/10                          |
|                                      | Fax             | 021- 788 3709                             |
|                                      | Email           | muizenbergsaps@saps.org.za                |
| Station Commander<br>Ocean View      | Tel             | 021- 783 8317                             |
|                                      | Fax             | 021- 783 4444                             |
|                                      | Email           | oceanviewsaps@saps.org.za                 |

**CLUSTER NAME: WYNBERG - CONTINUED**

| Position                         | Contact Details |                             |
|----------------------------------|-----------------|-----------------------------|
| Station Commander<br>Rondebosch  | Tel             | 021- 685 7345               |
|                                  | Fax             | 021- 689 9073               |
|                                  | Email           | Rondebosch@saps.org.za      |
| Station Commander<br>Simons Town | Tel             | 021- 786 8640/49            |
|                                  | Fax             | 021- 786 8650               |
|                                  | Email           | simonstown-saps@saps.org.za |
| Station Commander<br>Wynberg     | Tel             | 021- 799 1383               |
|                                  | Fax             | 021- 799 1370               |
|                                  | Email           | WynbergSaps@saps.gov.za     |



# MEDICAL SERVICES

## MEDICAL SERVICES

### ALAN BLYTH HOSPITAL

Upper Church Street  
Ladismith

Tel: 028- 551 1010  
Fax: 028- 551 1555

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

### BEAUFORT WEST HOSPITAL

99 Voortrekker Street  
Beaufort West

Tel: 023- 414 8200  
Fax: 023- 414 2466

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### CALEDON HOSPITAL

N2 Caledon  
Caledon

Tel: 028- 212 1070  
Fax: 028- 212 1294

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### CITRUSDAL HOSPITAL

Vrede Street  
Citrusdal

Tel: 022- 921 2153  
Fax: 022- 921 2153

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service

### CLANWILLIAM HOSPITAL

Ou Kaapse Weg  
Clanwilliam

Tel: 027- 482 2166  
Fax: 027- 482 2168

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

## MEDICAL SERVICES

### **DELFT COMMUNITY HEALTH CLINIC (CHC)**

c/o Main & Voorbrug Roads  
Delft

Tel: 021- 954 2235/37  
Fax: 021- 954 1207

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour trauma unit
- HIV counselling and testing
- ARV clinic

### **DYSSELSDORP COMMUNITY HEALTH CLINIC (CHC)**

Bokkraal Way  
Dysselsdorp

Tel: 044- 251 6013  
Fax: 044- 251 6269

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service
- PEP

### **EBEN DONGES HOSPITAL (PRIMARY HEALTH CARE CLINIC)**

Murray Street  
Worcester

Tel: 023- 348 1100  
Fax: 023- 342 2265

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### **ELSIES RIVER COMMUNITY HEALTH CLINIC (CHC)**

29th Avenue & Halt Road  
Elsies River

Tel: 021- 931 0211

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour trauma unit

### **FALSE BAY HOSPITAL**

17th Avenue  
Fish Hoek

Tel: 021- 782 1121  
Fax: 021- 782 2306

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

## MEDICAL SERVICES

### GF JOOSTE HOSPITAL

Duinefontein Road  
Manenberg

Tel: 021- 690 1000  
Fax: 021- 691 7962  
Cell: 021 - 691 6194

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### GEORGE HOSPITAL

c/o Davidson Road &  
Langenhoven Roads  
Heatherlands  
George

Tel: 044- 874 5122  
Fax: 044- 802 4528

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

### GROOTE SCHUUR HOSPITAL

Main Road  
Observatory

Tel: 021- 404 9111  
Fax: 021- 404 3260

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### HERMANUS HOSPITAL

Hospital Road  
Hermanus

Tel: 028- 312 1166  
Fax: 028- 312 4006

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### HOTTENTOTS HOLLAND HOSPITAL (HELDERBERG HOSPITAL)

c/o Lourensford & Hospital Roads  
Somerset West

Tel: 021- 850 4700  
Fax: 021- 852 5392

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

## MEDICAL SERVICES

### **KARL BREMER HOSPITAL**

c/o Mike Pienaar Boulevard &  
Frans Conradie Avenue  
Bellville

Tel: 021- 918 1911  
Fax: 021- 949 0296

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### **KNYSNA HOSPITAL**

Main Street  
Knysna

Tel: 044- 302 8400/05  
Fax: 044- 382 2682

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

### **LAINGSBURG HOSPITAL**

Voortrekker Road  
Laingsburg

Tel: 023- 551 1237/1390  
Fax: 023- 551 1525

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

### **LAPA MUNNIK HOSPITAL**

6 Voortrekker Street  
Porterville

Tel: 022- 931 2140/2141  
Fax: 022- 931 3979

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour assistance
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

## MEDICAL SERVICES

### **MONTAGU HOSPITAL**

c/o Church & Hospital Street  
Montagu

Tel: 023- 614 8102  
Fax: 023- 614 2704

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### **MOSSEL BAY HOSPITAL**

12th Avenue  
Mossel Bay

Tel: 044- 691 2011  
Fax: 044- 691 2001

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour assistance
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre & post counselling
- PEP & PREP
- ARV

### **MURRAYSBURG HOSPITAL**

c/o Graaf-Reinett & Pienaar  
Roads  
Murraysburg

Tel: 049- 844 0053  
Fax: 049- 844 0142

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service

### **OTTO DU PLESSIS HOSPITAL**

c/o van Riebeeck & Dorpsig  
Streets  
Bredasdorp

Tel: 028- 424 2652/1167  
Fax: 028- 425 1239

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### **OUDTSHOORN HOSPITAL**

Park Road  
Oudtshoorn

Tel: 044- 203 7200/01  
Fax: 044- 203 7317

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

## MEDICAL SERVICES

### PAARL HOSPITAL

c/o Hospital Street & Berg River  
Boulevard  
Paarl

Tel: 021- 860 2500  
Fax: 021- 860 3050

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### PRINCE ALBERT HOSPITAL

Lower Mark Street  
Prince Albert

Tel: 023- 541 1300  
Fax: 023- 541 1640

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### RADIE KOTZE HOSPITAL

Main Road  
Piketberg

Tel: 022- 913 1175  
Fax: 022- 913 1858

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### RED CROSS CHILDREN'S HOSPITAL

Trauma Centre - Klipfontein Road  
Rondebosch

Tel: 021- 658 5111  
Fax: 021- 658 5006

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Children aged 0 - 13 years
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### RIVERSDALE HOSPITAL

Hospital Street  
Riversdale

Tel: 028- 713 2445  
Fax: 028- 713 2010

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

## MEDICAL SERVICES

### ROBERTSON HOSPITAL

Van Oudtshoorn Street  
Robertson

Tel: 023- 626 8500/8571

Fax: 086 956 862

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### SOMERSET HOSPITAL

c/o Beach & Portswood  
Roads Green Point

Tel: 021- 402 6911/6408

Fax: 021- 402 6911

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV
- Forensic examinations

### STELLENBOSCH HOSPITAL

80 Merriman Road  
Stellenbosch

Tel: 021- 808 6100

Fax: 021- 886 5454

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### SWARTLAND HOSPITAL

PG Nelson Street  
Malmesbury

Tel: 022- 487 9203

Fax: 022- 482 1505

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity



## MEDICAL SERVICES

### SWELLENDAM HOSPITAL

18 Drostdy Street  
Swellendam

Tel: 028- 514 1141/1142

Fax: 028- 514 2504

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### TYGERBERG HOSPITAL

Francie Van Zijl Avenue  
Tygerberg

Tel: 021- 938 5454/5608

Fax: 021- 938 4890

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### UNIONDALE HOSPITAL

3 Hospital Street  
Uniondale

Tel: 044- 752 1068

Fax: 044- 752 1320

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### VICTORIA HOSPITAL

Alphen Hill Road  
Wynberg

Tel: 021- 799 1111

Fax: 021- 799 1212

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

## MEDICAL SERVICES

### **VREDENBURG HOSPITAL**

Voortrekker Street  
Vredenburg

Tel: 022- 709 7200

Fax: 022- 713 3423

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service

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### **VREDENDAL HOSPITAL**

Van der Stel Street  
Vredendal

Tel: 027- 213 2039

Fax: 027- 213 3706

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

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### **WESTFLEUR HOSPITAL**

Westfleur Circle  
Atlantis

Tel: 021- 571 8040/8043

Fax: 021- 572 4420

### **TARGET AUDIENCE & RANGE OF SERVICES**

- 24 Hour service
- Emergency assistance
- Advice and counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

# TUTHUZELA CARE CENTRES

## THUTHUZELA CARE CENTRES (TCC)

### PROVINCIAL MANAGER - WESTERN CAPE

Ms Lizelle Africa  
Provincial Head, Sexual Offences and Community Affairs Unit

Tel: 021- 487 7390  
Mobile: 084 261 2641  
E-mail: lafrica@npa.gov.za

#### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Free service
- Safe enclosed environment for rape survivors ( aged 0 years and older)
- Referrals for on-going counselling services
- Provide trauma counselling
- Provide access to ablution facilities, clothing and a warm meal
- Assist with statement taking procedures at hospital
- Medication for injuries
- Access to ARV medication

| Name                   | Physical address  | Telephone Number | Fax Number     |
|------------------------|---|------------------|----------------|
| <b>Atlantis TCC</b>    | Wesfleur Hospital<br>Wesfleur Circle<br>Atlantis  | 021- 571 8043    | None           |
| <b>George TCC</b>      | George Provincial Hospital<br>Thuthuzela Care Centre<br>Davidson Road<br>Glen Barrie<br>George  | 044- 873 4858    | 044- 873 6748  |
| <b>Karl Bremer TCC</b> | Karl Bremer Hospital<br>M5 Clinical Forensics & Rape<br>Care Centre<br>c/o Mike Pienaar Boulevard &<br>Frans Conradie Avenue<br>Bellville | 021- 948 0861    | 021- 918 1341  |
| <b>Khayelitsha TCC</b> | Khayelitsha Hospital<br>C/o Steve Biko & Walter<br>Sisulu Drive<br>Khayelitsha  | 021- 360 4570    | Not applicable |
| <b>Manenberg TCC</b>   | G.F. Jooste Hospital<br>Duinefontein Road<br>Manenberg  | 021- 699 0474    | Not applicable |
| <b>Worcester TCC</b>   | Worcester Hospital<br>(Former Eben Donges<br>Hospital)<br>Murray Street<br>Worcester  | 023- 348 1294    | 023- 342 2265  |

# CAMPUS SERVICES

## CAMPUS SERVICES

### TARGET AUDIENCE & RANGE OF SERVICES

- Services are free of charge for registered students
- University student community
- Comprehensive psychosocial-, social- and educational services
- Individual counselling services are provided for a range of reasons, including supporting students who have traumatic experiences

### CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) BELLVILLE CAMPUS STUDENT COUNSELLING

| Physical Address  | Telephone Number | Fax Number | E-mail Address              | Website Address                                  | Operating Hours  |
|---|------------------|------------|-----------------------------|--|--|
| Ground floor<br>Library<br>Extension<br>Building<br>Symphony Way<br>Bellville | 021- 959 6182    |            | devilliersab@<br>cput.ac.za | www.cput.<br>ac.za/students/<br>life/counselling | Mon – Fri:<br>08:00-16:00<br>After hours<br>counselling<br>services are<br>available by<br>appointment<br>only |

### CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) CAPE TOWN CAMPUS STUDENT COUNSELLING

|   |               |  |                         |                |  |
|---|---------------|--|-------------------------|----------------|--|
| Room 2.7<br>2nd level<br>Administration<br>Building<br>Keizersgracht<br>and Tennant<br>Streets<br>Cape Town | 021- 460 3237 |  | oliveran@<br>cput.ac.za | www.cput.ac.za | Mon – Fri:<br>08:00-16:00<br>After hours<br>counselling<br>services are<br>available by<br>appointment<br>only |
|---|---------------|--|-------------------------|----------------|--|

### CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) MOWBRAY CAMPUS

|   |                                 |  |                     |                |  |
|---|---------------------------------|--|---------------------|----------------|--|
| Room 0.03<br>Barkley<br>Davies Building<br>Highbury Road<br>Mowbray | 021- 680 1501/<br>021- 680 1574 |  | info@cput.<br>ac.za | www.cput.ac.za | Mon – Fri:<br>08:00-16:00<br>After hours<br>counselling<br>services are<br>available by<br>appointment<br>only |
|---|---------------------------------|--|---------------------|----------------|--|

### UNIVERSITY OF CAPE TOWN (UCT) LEGAL AID CLINIC

### TARGET AUDIENCE & RANGE OF SERVICES

- Students & general public
- Provides legal advice to those in need

|  |               |               |                            |                             |                           |
|--|---------------|---------------|----------------------------|-----------------------------|---------------------------|
| Kramer Law<br>School Building<br>Middle Campus<br>1 Stanley Road<br>Rondebosch | 021- 650 3775 | 021- 650 5665 | uctlawclinic@<br>uct.ac.za | www.lawclinic.<br>uct.ac.za | Mon - Fri:<br>08:30-16:30 |
|--|---------------|---------------|----------------------------|-----------------------------|---------------------------|

## CAMPUS SERVICES

### TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students and staff
- University students and staff community
- Provides crisis containment for reports of harassment/ discrimination, legal assistance, including court preparation and referrals

### UNIVERSITY OF CAPE TOWN (UCT) DISCRIMINATION & HARASSMENT OFFICE

| Physical Address   | Telephone Number  | Fax Number | E-mail Address      | Website Address   | Operating Hours           |
|--|---|------------|---------------------|---|---------------------------|
| The Cottage<br>Lovers Walk<br>Lower Campus<br>South<br>Cape Town | 021- 650 3530<br><br>Anonymous<br>SMS assistance:<br>31642<br><br>24 Hour Line:<br>072 393 7824 |            | uctdischo@gmail.com | <a href="http://www.uct.ac.za/services/discho/">http://www.uct.ac.za/services/discho/</a> | Mon - Fri:<br>08:00-16:00 |

### UCT STUDENT WELLNESS SERVICE

### TARGET AUDIENCE & RANGE OF SERVICES

- Health service fees: R25 with nurse
- Medical aid rates apply for consultation with medical practitioner
- Counselling services are R100 per session (the fee is negotiable)
- University student community
- General health
- Reproductive health
- Advice and counselling
- Support groups
- Pre- and post counselling & testing
- Post-exposure prophylaxis
- Provision of female and male condoms

|                             |                        |                |                           |  |  |
|-----------------------------|------------------------|----------------|---------------------------|--|--|
| 28 Rhodes Avenue<br>Mowbray | 021- 650 1017/<br>1020 | 021 - 689 7560 | candice.ruiters@uct.ac.za | <a href="http://www.uct.ac.za/student/health/wellness/clinical">www.uct.ac.za/student/health/wellness/clinical</a> | Health services:<br>08.30-16.30<br>(closed on Thursdays from 08:30-09:30)<br>Counselling service:<br>08.30-16.30 |
|-----------------------------|------------------------|----------------|---------------------------|--|--|

### UNIVERSITY OF STELLENBOSCH LEGAL AID CLINIC

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Students and general public
- Legal advice and assistance with divorce, evictions, labour matters, debt counsellors, accidents

|                                    |               |               |  |  |                           |
|------------------------------------|---------------|---------------|--|--|---------------------------|
| 44 Banghoek Street<br>Stellenbosch | 021- 808 3600 | 021- 808 3720 |  |  | Mon - Fri:<br>08:00-16:30 |
|------------------------------------|---------------|---------------|--|--|---------------------------|

## CAMPUS SERVICES

### UNIVERSITY OF STELLENBOSCH STUDENT AFFAIRS

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- University student community
- Individual psychotherapy, individual counselling, group therapy and assessment services provided for registered University of Stellenbosch students

| Physical Address                   | Telephone Number                                       | Fax Number    | E-mail Address | Website Address | Operating Hours         |
|------------------------------------|--|---------------|----------------|-----------------|-------------------------|
| 49 Victoria Street<br>Stellenbosch | 021- 808 4994<br><br>24 Hour Crisis Line: 082 557 0880 | 021- 808 3993 |                |                 | Mon-Fri:<br>08:00-16:30 |

### UNIVERSITY OF THE WESTERN CAPE (UWC) CENTRE FOR STUDENT SUPPORT SERVICES

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students
- University student community
- Gender awareness and sensitivity training
- Therapeutic assessment counselling for registered students
- Trauma debriefing, crisis intervention and any kind of mental health related work with students

|   |               |               |                       |   |  |
|---|---------------|---------------|-----------------------|---|--|
| 2nd floor<br>Community Health Science Building<br>Modderdam Road<br>Bellville | 021- 959 2299 | 021- 959 2882 | birgitdewes@gmail.com | <a href="http://www.uct.ac.za/services/discho/">http://www.uct.ac.za/services/discho/</a> | Mon – Fri:<br>08:30-16:30<br>After hour service is available by appointment. |
|---|---------------|---------------|-----------------------|---|--|

### UNIVERSITY OF THE WESTERN CAPE (UWC) GENDER EQUITY UNIT

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students and staff
- Primarily university student and staff community
- Offers legal advice and emergency counselling assistance for students and staff
- Provides court support to students and staff by request only
- Conducts training on issues of violence against women for students

|  |               |               |                  |  |                           |
|--|---------------|---------------|------------------|--|---------------------------|
| Kwenaite Building<br>Robert Sobukwe Drive<br>Bellville | 021- 959 2813 | 021- 959 1314 | gender@uwc.ac.za | <a href="http://www.ac.za/GEU">www.ac.za/GEU</a> | Mon - Fri:<br>08:30-16:30 |
|--|---------------|---------------|------------------|--|---------------------------|



## CAMPUS SERVICES

### UNIVERSITY OF CAPE TOWN (UWC) LEGAL AID CLINIC

#### TARGET AUDIENCE & RANGE OF SERVICES

- R30 administration fee
- General public
- Offers legal advice and support pertaining to civil matters, including domestic violence and application for protection orders

| Physical Address   | Telephone Number | Fax Number | E-mail Address                  | Website Address | Operating Hours           |
|--|------------------|------------|---------------------------------|-----------------|---------------------------|
| Old Library Building<br>Robert Sobukwe Drive<br>Belville | 021- 959 2756    |            | www.ac.za/<br>faculties/<br>law |                 | Mon - Fri:<br>08:30-16:30 |

# **SHELTER FOR VICTIMS OF CRIME AND VIOLENCE**

## SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[\*The shelters listed below are those in receipt of funding from the Department of Social Development]

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### **ATHLONE HOUSE OF STRENGTH (AHOS)**

[Paarl]

Tel: 021- 862 9983

Fax: 021- 862 9983

E-mail: [ahos@softweb.co.za/](mailto:ahos@softweb.co.za)

Website: [www.childrenofpaarl.com](http://www.childrenofpaarl.com)

#### **Office/ Operating Time**

24 hour service

#### **TARGET AUDIENCE & RANGE OF SERVICES**

- Abused women and their children
- Provides counselling services
- Also provides school services for women residing at the shelter as well as the broader community
- Maximum length of stay is 3 months
- Fees: R80 per month and R20 per child per month

### **CAREHAVEN CENTRE**

[Athlone]

Tel: 021- 638 5511

24 Hour Line: 021- 637 0226

Fax: 021- 637 0226

E-mail: [careaids@iafrica.com](mailto:careaids@iafrica.com)

Website: [www.salvationarmy.co.za](http://www.salvationarmy.co.za)

#### **Office/ Operating Time**

Admin hours:

Monday – Friday: 08:00 - 16:30

#### **TARGET AUDIENCE & RANGE OF SERVICES**

- Abused women & their children
- Provides therapeutic support services
- Emergency intake shelter
- Fees: R20 (shared room) R45 (single room); 2nd phase flats for R500 per month

### **CREATIVE EFFECTIVE FAMILIES (CEF)**

[Mossel Bay]

Tel: 044 - 693 1092 (24 Hour Line)

Fax: 086 532 7582

E-mail: [cefmb@telkomsa.net](mailto:cefmb@telkomsa.net) /

[karin@cef.za.org](mailto:karin@cef.za.org)

#### **Office/ Operating Time**

Monday – Friday: 08:00 – 16:30

Shelter is a 24 hour service

#### **TARGET AUDIENCE & RANGE OF SERVICES**

- Abused women and their children
- Counselling service
- Accommodation and basic needs
- Child therapy
- Assists victims with protection orders
- Trauma debriefing
- Counselling for substance abuse
- Life skills training
- Fees for shelter: R5 per day for families (mother & children) and individuals pay R3.50 / day
- Period of stay: maximum of 3 months

## SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### **L' ABRIE DE DIEU SAFE HOUSE**

[Stellenbosch]

Tel: 021- 883 2574

Fax: 021- 883 2574

E-mai: lee@safehousestellenbosch.co.za

Website: www.

safehousestellenbosch.co.za

### **TARGET AUDIENCE & RANGE OF SERVICES**

- Physically-, emotionally- and sexually abused women and children
- Free service
- Therapeutic intervention, counselling and support
- Skills training

### **Office/ Operating Time**

Admin hours:

Monday – Friday: 08:00 - 16:00

Shelter: 24 hour service

### **NONCEBA FAMILY COUNSELLING CENTRE**

[Khayelitsha]

Tel: 021- 364 0135

Fax: 021- 361 0323

Email: admin@nonceba.org

Website: www.nonceba.org

### **TARGET AUDIENCE & RANGE OF SERVICES**

- Abused women and their children
- Free service
- Maximum length of stay 3 - 6 months
- Educational programmes
- Provide counselling service to residents as well as broader Khayelitsha community

### **Office/ Operating Time**

Office hours:

24 hour service

### **BPW OUTENIQUA REFUGE FOR BATTERED WOMEN (PHAMBILI)**

[George]

Tel: 044- 875 1551

Fax: 044- 870 1551

Email: phambilirefuge@etimemail.co.za

### **TARGET AUDIENCE & RANGE OF SERVICES**

- Abused women and their children
- Free service
- Therapeutic- and developmental services
- Counselling service
- Group therapy to parents and children
- Life skills training
- Substance Abuse education
- Maximum length of stay 3 months
- R10 per month for those residents who do have some form of income

### **Office/ Operating Time**

Office hours:

Monday – Friday: 08:00 - 16:00

## SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### SAARTJIE BAARTMAN CENTRE FOR WOMEN AND CHILDREN

[Athlone]

Tel: 021- 633 5287

Fax: 021- 637 3487

24 Hour Line: 021- 633 5287

E-mail: shaheema@womenscentre.co.za

Website: www.saartjiebaartmancentre.org.za

#### Office/Operating Time

24 hour service

#### TARGET AUDIENCE & RANGE OF SERVICES

- Shelter that supports women and their children for a period of 4 months
- Free service for the emergency shelter
- Capacity: 22 women & 35 children
- 2nd stage housing is provided for women who are able to stay for an additional 6 - 9 months
- At the 2nd stage home, women are required to pay monthly rent
- HIV/Aids counselling and support
- Empowerment workshops
- Child care
- Job skills training

### SAFE HOUSE

[Noordhoek]

Tel: 021 - 364 0136

E-mail: Kathy@thesafehouse.org.za

Website: www.thesafehouse.org.za

#### Office/Operating Time

Shelter: 24 hour service

After Hours: 084 037 9102

#### TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Counselling and support service
- Free service

### SISTERS INCORPORATED

[Kenilworth]

Tel: 021 - 797 4190

Fax: 021 - 797 4190

E-mail: sistersinc@telkomsa.net

Website: www.sisters.org.za

#### Office/Operating Time

Admin hours:

Monday - Friday: 08:00 - 16:00

Shelter: 24 hour service

#### TARGET AUDIENCE & RANGE OF SERVICES

- Shelter that supports women and children who are survivors of domestic violence
- Children aged 1 year and older
- Boys older than 10 years old are not allowed
- Provide therapeutic services
- Provide HIV/Aids counselling & support
- Provide life skills training and preparation for employment
- Free service, however if residents have a source of income, contributions are calculated based on a sliding scale
- Provide crèche service for children
- Access to 2nd stage accommodation available
- Semi-permanent living for working women and can accommodate 3 families
- Assists with enrolment of children at local schools
- Provides assistance with adoptions for single women (only for persons 18 years and older)

## SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### SIYABONGA - HUIS VAN DANKSEGGING

[Vredenburg]

Tel: 022- 713 5730

Fax: 022- 713 1894

E-mail: siyabongacare@gmail.com

Website: siyabongacare.org.za

#### Office/ Operating Time

24 hours

#### TARGET AUDIENCE & RANGE OF SERVICES

- Victims of crime and violence
- 72 hour emergency accommodation
- 24 hour emergency line is in operation for the clients
- Follow-up sessions with clients after exiting the shelter
- Provide protective workshops for persons with disabilities
- Early childhood development centre
- Recovery centre that offers a programme which is designed specifically for persons who are recovering from illness

### SIZAKUYENZA

[Philippi]

Tel: 021- 374 0800

Fax : 021- 374 0800

Website: gershwick@telkomsa.net

#### Office/ Operating Time

24 hour service

#### TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children facilitating their safe reintegration into the community
- Accommodation provided for a period of 6 months
- Skills development

### ST ANNE'S HOMES

[Woodstock]

Tel: 021- 448 6792

24 Hour Line: 021- 448 6792

Fax: 021 - 448 8518

E-mail: info@stanneshomes.org.za

Website: www.stanneshomes.org.za

#### Office/ Operating Time

Intake: Monday - Friday 08:30 - 15:30

#### TARGET AUDIENCE & RANGE OF SERVICES

- Destitute, abused and disadvantaged women and their children
- Shelter for 4 month period for abused women & their children up to the age of 5 years
- Provide therapeutic services
- Employment training courses
- Life skills programmes
- Substance abuse rehabilitation
- Child care
- HIV/ Aids counselling & support
- Medical referrals
- Fees for first phase shelter:
  - R70 per month and R100 p/m per child for the crèche;
  - 2nd phase housing: R650 p/m (subject to review)

## SHELTERS FOR VICTIMS OF CRIME AND VIOLENCE

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### **UNITED SANCTUARY AGAINST ABUSE**

[Atlantis]

Tel: 021- 572 8662  
Fax: 021- 572 8662  
E-mail: usaa@lantic.net

#### **Office/ Operating Time**

Admin hours:  
Monday - Friday: 09:00 - 17:00  
Shelter: 24 hour service

#### **TARGET AUDIENCE & RANGE OF SERVICES**

- Abused women and their children
- Free service however if residents have a source of income, contributions are calculated based on a sliding scale
- Skills development
- Programme on Legal Aid
- Education sessions on domestic violence
- Counselling
- Information office
- Referrals for substance abuse
- HIV/ Aids support

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### **WORCESTER HOUSE OF HOPE**

[Worcester]

Tel: 023- 342 3167  
Fax: 023- 347 2519  
E-mail: cwhouseofhope@breede.co.za

#### **Office/ Operating Time**

24 hour service

#### **TARGET AUDIENCE & RANGE OF SERVICES**

- Abused women and their children
- Skills development to assist residents in processing traumatic experiences

# **SERVICES ASSISTING WITH HUMAN TRAFFICKING**



## SERVICES ASSISTING WITH HUMAN TRAFFICKING

Due to the sensitive nature of assisting trafficked persons, the Human Trafficking Helpline **0800 555 999** would be the point of departure when in need of assistance (refer to section on emergency / toll free helplines) – thus no information regarding shelters / their addresses etc. - as per request from the relevant stakeholders is provided in this section. Services for Victims of Trafficking (VoT)/ referrals/ requests for guidance in assisting VoT: South African National Trafficking Resource Line: 0800 222 777.

### ANEX (ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN)

| Target audience & range of services   | Telephone Number | Fax Number    | E-mail Address      | Website Address           |
|---|------------------|---------------|---------------------|---------------------------|
| <ul style="list-style-type: none"> <li>Service organisation providing education and training about human trafficking</li> </ul> | 021- 638 5521    | 021- 638 5520 | info@anexcdw.org.za | http://www.anexcdw.org.za |

### INTERNATIONAL ORGANISATION FOR MIGRATION (IOM)

|   |                                     |               |                |                                 |
|---|-------------------------------------|---------------|----------------|---------------------------------|
| <ul style="list-style-type: none"> <li>Accredited training on human trafficking</li> <li>Advances the understanding of migration issues</li> <li>Assists in meeting operational challenges of migration and mobility</li> </ul> | 021- 425 4038<br>Cell: 082 567 5996 | 021- 419 3725 | zrohde@iom.int | http://www.southafrica.iom.int/ |
|---|-------------------------------------|---------------|----------------|---------------------------------|

### INTERNATIONAL SOCIAL SERVICES (ISS)

|   |                                 |               |                  |                 |
|---|---------------------------------|---------------|------------------|-----------------|
| <ul style="list-style-type: none"> <li>Inter-country assistance is offered to foreign nationals who experience personal or social challenges as a result of international migration or displacement</li> <li>The Department of Social Development renders inter-country social services in collaboration with the International Social Service (ISS)</li> <li>The ISS is an international not-for-profit organisation which pays particular attention to vulnerable expatriate children. It is active in approximately 140 countries via a network of national branches, social workers, affiliated bureaus and correspondents</li> </ul> | 012- 312 7790/<br>012- 312 7591 | 012- 323 3733 | info@iss-ssi.org | www.iss-ssi.org |
|---|---------------------------------|---------------|------------------|-----------------|

## SERVICES ASSISTING WITH HUMAN TRAFFICKING

### THE A21 CAMPAIGN

[Cape Town]

| Target audience & range of services  | Telephone Number   | Fax Number   | E-mail Address             | Website Address        |
|--|--------------------|--------------|----------------------------|------------------------|
| <ul style="list-style-type: none"> <li>• An international non-profit Public Benefit Organisation</li> <li>• Prevention of human trafficking through awareness- and education programmes</li> <li>• Provides presentations and curriculum to educate potential victims of human trafficking</li> <li>• Ensures protection of trafficked persons by building shelters and transition homes</li> <li>• Ensures the prosecution of human traffickers and strengthens the legal response to human trafficking</li> <li>• Creates partnerships with local law enforcement, service providers, and community members to meet a comprehensive set of needs for those rescued from bondage</li> </ul> | Cell: 081 838 0121 | 028 079 6940 | katie.s@thea21campaign.org | www.theA21campaign.org |

# COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### ACVV

#### TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

| Name               | Physical Address   | Telephone Number | E-mail Address  | Operating Hours         |
|--------------------|--|------------------|---|-------------------------|
| <b>CAPE TOWN</b>   | 61 Caledon Street<br>Cape Town<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>   | 021- 462 1060    | acvvcapetown@gmail.com<br><br>ontvangs.acvv@gmail.com | Mon-Fri:<br>08:00-16:45 |
| <b>BREDASDORP</b>  | Posbus 251<br>Bredasdorp<br>7280<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a> | 028- 424 1450    | acvvbred@telkomsa.net                                 | Mon-Fri:<br>08:00-16:45 |
| <b>CALEDON</b>     | Posbus 178<br>Caledon<br>7230<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>    | 028- 212 2014    | acvv@twk.co.za  | Mon-Fri:<br>08:00-16:45 |
| <b>CALITZDORP</b>  | Posbus 116<br>Calitzdorp<br>6660<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a> | 044- 213 3405    | acvvczd@mweb.co.za                                    | Mon-Fri:<br>08:00-16:45 |
| <b>CERES</b>       | Posbus 357<br>Ceres<br>6835<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>      | 023- 316 1505    | acvvceres@telkomsa.net                                | Mon-Fri:<br>08:00-16:45 |
| <b>DYSSELSDORP</b> | Posbus 5<br>Dysselsdorp<br>6628<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>  | 044- 251 6721    | accdysselsdorp@cyberwisp.co.za                        | Mon-Fri:<br>08:00-16:45 |

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### ACVV

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| Name                    | Physical Address  | Telephone Number | E-mail Address             | Operating Hours         |
|-------------------------|---|------------------|----------------------------|-------------------------|
| <b>FRANSCHOEK</b>       | c/o La Provence & Stiebeuel Streets<br>Franschoek<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a> | 021- 876 2670    | acvv@mweb.co.za            | Mon-Fri:<br>08:00-16:45 |
| <b>GEORGE</b>           | Posbus 226<br>George<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>                              | 044- 874 2030    | acvvgeorge@telkomsa.net    | Mon-Fri:<br>08:00-16:45 |
| <b>GRABOUW</b>          | 10 Voortrekker Street<br>Grabouw<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>                  | 021- 859 2307    | acvvgrabouw@telkomsa.net   | Mon-Fri:<br>08:00-16:45 |
| <b>KOEBERG</b>          | Posbus 505<br>Melkbosstrand<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>                       | 021- 553 2745    | acvvkoeberg@afrihost.co.za | Mon-Fri:<br>08:00-16:45 |
| <b>MALMESBURY</b>       | Posbus 153<br>Malmesbury<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>                          | 022- 482 2245    |                            | Mon-Fri:<br>08:00-16:45 |
| <b>MITCHELL'S PLAIN</b> | Posbus 730<br>Westridge<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>                           | 021- 392 4147    | Not applicable             | Mon-Fri:<br>08:00-16:45 |

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### ACVV

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| Name                 | Physical Address  | Telephone Number | E-mail Address                           | Operating Hours         |
|----------------------|---|------------------|--|-------------------------|
| <b>MOSSEL BAY</b>    | Posbus 21<br>Mosselbaai<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>                       | 044- 691 1039    | info@<br>acvvmosselbaai.org.<br>in       | Mon-Fri:<br>08:00-16:45 |
| <b>NOORDER-PAARL</b> | Posbus 2502<br>Paarl<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>                          | 021- 872 3487    | admin@acvvnnp.org.<br>za                 | Mon-Fri:<br>08:00-16:45 |
| <b>OUTDSHOORN</b>    | 63 Baron<br>Van Reede<br>Street<br>Oudtshoorn<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a> | 044- 272 2211    | acvvodn@absamail.<br>co.za               | Mon-Fri:<br>08:00-16:45 |
| <b>PAARL</b>         | 6 Zeederberg<br>Street<br>Paarl<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>               | 021- 872 2738    | acvvpaarl@tak@<br>telkomsa.net           | Mon-Fri:<br>08:00-16:45 |
| <b>PAARL-VALLEI</b>  | 14 Lang Street<br>Noorder-Paarl<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>               | 021- 871 1515    | admin@acvv-<br>pvallei.co.za             | Mon-Fri:<br>08:00-16:45 |
| <b>PIKETBERG</b>     | 8 Tilla Avenue<br>Piketberg<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>                   | 022- 913 1525    | admin@<br>acvvpiketberg.<br>telkomsa.net | Mon-Fri:<br>08:00-16:45 |
| <b>PORTERVILLE</b>   | Posbus 182<br>Porterville<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>                     | 022- 931 2789    | acvvporterville@<br>cybersmart.co.za     | Mon-Fri:<br>08:00-16:45 |

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### ACVV

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- Services to older persons and persons living with disability

| Name                    | Physical Address   | Telephone Number | E-mail Address             | Operating Hours         |
|-------------------------|--|------------------|----------------------------|-------------------------|
| <b>RIEBEECK-KASTEEL</b> | Posbus 37<br>Riebeeck-Kasteel<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>        | 022- 448 1715    | maatskaplik@agrizone.co.za | Mon-Fri:<br>08:00-16:45 |
| <b>RIVERSDAL</b>        | 15 Oosthuizen<br>Street<br>Riversdal<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a> | 028- 713 1378    | acvv@riversdaler.co.za     | Mon-Fri:<br>08:00-16:45 |
| <b>ROBERTSON</b>        | Posbus 210<br>Robertson<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>              | 023- 626 3097    | robacvv@lando.co.za        | Mon-Fri:<br>08:00-16:45 |
| <b>SKIEREILAND</b>      | Posbus 312<br>Maitland<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>               | 021- 511 2972    | rrsbk@telkomsa.net         | Mon-Fri:<br>08:00-16:45 |
| <b>SOMERSET WEST</b>    | Posbus 1243<br>Somerset-West<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>         | 021- 852 2103    | acvvswes@telkomsa.net      | Mon-Fri:<br>08:00-16:45 |
| <b>ST HELENABAAI</b>    | Posbus 768<br>Vredenburg<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>             | 022- 736 2566    | Not applicable             | Mon-Fri:<br>08:00-16:45 |
| <b>STELLENBOSCH</b>     | Posbus 2088<br>Dennesig<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>              | 021- 887 6959    | ontvangs@acvvstell.org.za  | Mon-Fri:<br>08:00-16:45 |

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### ACVV

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| Name               | Physical Address  | Telephone Number | E-mail Address        | Operating Hours         |
|--------------------|---|------------------|-----------------------|-------------------------|
| <b>STRAND</b>      | Posbus 244<br>Strand<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>          | 021- 854 7215    | acvvstrand@mweb.co.za | Mon-Fri:<br>08:00-16:45 |
| <b>SWELLENDAM</b>  | Posbus 262<br>Swellendam<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>      | 028- 514 1320    | acvvsdam@telkomsa.net | Mon-Fri:<br>08:00-16:45 |
| <b>TOUWSRIVIER</b> | Rivier Road<br>Touwsrivier<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>    | 023- 358 1396    | acvvtouws@gmail.com   | Mon-Fri:<br>08:00-16:45 |
| <b>WELLINGTON</b>  | Posbus 634<br>Wellington<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a>      | 021- 873 2204    | acvvwell@gmail.com    | Mon-Fri:<br>08:00-16:45 |
| <b>WORCESTER</b>   | 28 Napier Street<br>Worcester<br><br><u>Website Address</u><br><a href="http://www.acvv.org.za">www.acvv.org.za</a> | 023- 347 2339    | admin@acvvcw.co.za    | Mon-Fri:<br>08:00-16:45 |



## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### AMY BIEHL FOUNDATION

7th floor  
1 Plein Street  
Cape Town

Tel: 021- 462 5052  
Fax: 021- 462 7325  
E-mail: info@amybiehl.co.za  
Website: www.amybiehl.co.za

#### Operating Hours

Monday – Friday: 09:00 - 17:30  
Classes take place on Mon -Thurs  
from 15:00 - 17:00 & Saturday  
mornings  
School holidays: Holiday programmes  
and camps

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- After school programmes
- Peer counselling and HIV/Aids awareness
- Job skills training
- Youth reading role models programme as well as a leadership programme
- Facilitates partnerships and opportunities for scholarships

### BADISA

Marturia Centre  
11 Pastorie Street  
Belville

Tel: 021- 957 7130  
Fax: 021- 957 7131  
E-mail: info@badisa  
Website: www.badisa.org.za

#### Operating Hours

Operating hours differ, depending  
on the type of service and location  
of the office

### TARGET AUDIENCE & RANGE OF SERVICES

- Counselling and support to victims of crime and violence
- Counselling services include substance abuse, rehabilitation services for substance abuse, disabled care, child and family case work, social work services as well as HIV/ Aids counselling.
- Provide street children's programmes, pregnancy crisis programmes and adoption programmes
- Services vary depending on location of the BADISA office
- BADISA has over 170 offices located in the Western-, Northern- and Eastern Cape

### BUSINESS AGAINST CRIME WESTERN CAPE (BACWC)

c/o Manus Gerber  
and Frans Conradie Avenues  
Goodwood

Tel: 021- 592 5217  
Fax: 021- 086 663 0045  
Website: www.bacwc.co.za

#### Operating Hours

Monday – Friday: 09:00 – 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Leveraging resources, skills and experience of business to partner with government towards an effective criminal justice system
- Contributing to the emotional and physical support of victims of crime eg. through establishment of victim friendly support rooms at SAPS and debriefing services to victims of crimes in the business sphere

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### CAFDA (CAPE FLATS DEVELOPMENT ASSOCIATION)

c/o 8th Avenue &  
Prince George Drive  
Retreat

Tel: 021- 957 7130  
Fax: 021- 957 7131  
Website: [www.cafda.co.za](http://www.cafda.co.za)

#### Operating Hours

Monday – Thursday: 08:00 – 15:30  
Friday: 08:00 – 16:00

#### TARGET AUDIENCE & RANGE OF SERVICES

- Services focussed on rape and domestic violence
- General counselling
- Foster care supervision services
- Family reunification service
- Referrals to external organisations
- Training and public education
- Job creation
- Awareness raising HIV support group
- Parenting skills programmes
- Services to the aged

### CAFDA (CAPE FLATS DEVELOPMENT ASSOCIATION) YOUTH CENTRE

c/o 8th &  
Prince George Drive  
Retreat

Tel: 021- 706 2050  
Fax: 021- 706 3013  
E-mail: [cafda@cafda.co.za](mailto:cafda@cafda.co.za)  
Website: [www.cafda.org.za](http://www.cafda.org.za)

#### Operating Hours

Monday – Friday: 09:00 – 16:00

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Youth empowerment services
- Skills development to help youth enter job market
- Emphasis on unifying families
- Parenting workshops

### CWD DOMESTIC VIOLENCE PROJECT (CDW – CATHOLIC WELFARE & DEVELOPMENT)

37A Somerset Road  
Cape Town

Tel: 021- 957 7130  
Fax: 021- 957 7131  
Website: [www.cafda.co.za](http://www.cafda.co.za)

Monday – Friday: 09:00 – 16:00

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling for domestic violence survivors and their families
- Counselling at factories for employees and employers
- Educational awareness raising through role play and talks
- Training of volunteers and establishing of support groups
- HIV/ Aids education

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### CENTRE FOR CHRISTIAN SPIRITUALITY

1 Chapel Lane  
Rosebank

Tel: 021- 686 1269  
Fax: 086 636 4042  
Cell: 083 456 1986  
E-mail: info@christianspirit.co.za  
Website: www.christianspirit.co.za

### TARGET AUDIENCE & RANGE OF SERVICES

- Provides interdenominational & intercultural support

### Operating Hours

Monday – Friday: 09:00 – 16:00

## CHILD WELFARE

### TARGET AUDIENCE & RANGE OF SERVICES

- Youth empowerment services
- Free service
- Offering skills development to help youth enter job market
- Emphasis on unifying families
- Parenting workshops

| Physical Address   | Telephone Number | Fax Number    | Email Address        | Operating Hours         |
|--|------------------|---------------|----------------------|-------------------------|
| <b>GRABOUW</b><br>Ou Kliniek<br>Ou Kaapse Weg<br>Pine View<br>Grabouw    | 021- 859 2283    | 021- 859 3597 |                      | Mon-Fri:<br>09:00-16:00 |
| <b>LAMBERTS BAY</b><br>Huis van Liefde<br>Van Zyl Street<br>Lamberts Bay | 027- 432 2639    | 027- 432 1969 | cwsandveld@gmail.com | Mon-Fri:<br>08:00-16:00 |
| <b>PAARL</b><br>c/o Solomon<br>& Mackier<br>Streets<br>Paarl             | 021- 862 6182    | 021- 862 7331 |                      | Mon-Fri:<br>08:00-16:00 |

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### CHILDLINE

#### TARGET AUDIENCE & RANGE OF SERVICES

- Counselling to children who have been sexually abused
- Free service
- Work with children between the ages of 3-17 years old
- Bereavement counselling
- Trauma debriefing and court preparation
- Prevention & awareness workshops in schools
- Training with adults such as teachers and parents
- Training on basic counselling skills, e.g. signs of child abuse

| Physical Address  | Telephone Number                                   | Fax Number    | Website Address     | Operating Hours                                      |
|---|--|---------------|---------------------|--|
| <b>MITCHELL'S PLAIN</b><br>18 Westminister Close<br>Portlands<br>Mitchell's Plain | 021- 391 2873<br><br>24 Hour Line:<br>08000 55 555 | 021- 391 2876 | www.lifeline.org.za | 24 Hour service                                      |
| <b>TYGERBERG/ EERSTE RIVER (SHARING OFFICE)</b><br>111 1st Avenue<br>Parow        | 021- 930 0859<br><br>Cell: 079 889 0869            | 021- 930 0437 | www.lifeline.org.za | Mon-Thur:<br>08:30-16:30<br><br>Fri:<br>08:30 -15:30 |
| <b>WYNBERG</b><br>38 Flemming Road<br>Wynberg                                     | 021- 762 8198<br><br>24 Hour Line:<br>08000 55 555 | 021- 762 7469 | www.lifeline.org.za | Mon-Thur:<br>08:30-16:30<br><br>Fri:<br>08:30-15:30  |

#### COMMUNITY COHESION NPC

6 Vanhoogstraaten  
Hout Bay

Cell: 061 683 6943

E-mail: bronwyn@communitycohesion.co.za

Website: www.communitycohesion.co.za

#### Operating Hours

Monday - Friday: 08:30-18:00

#### TARGET AUDIENCE & RANGE OF SERVICES

- Counselling, Support and Therapeutic Services to Victims of Crime and Violence and their family members/ significant others
- Trauma counselling/ Debriefing
- Capacitation within the VEP sector
- Workshops and counselling in schools

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### COMMUNITY INTERVENTION CENTRE (CIC)

118 Koeberg Road  
Milnerton

Tel: 021 528 3037  
Fax: 086 512 2891  
Emergency: 082 821 3447  
E - mail: [manager@cic-capetown.org](mailto:manager@cic-capetown.org)  
Website: [www.cic-capetown.org.za](http://www.cic-capetown.org.za)

#### Operating Hours

24 hours except on Fridays  
Friday: 08:30 -15:30

### TARGET AUDIENCE & RANGE OF SERVICES

- 24/7 crisis intervention, trauma management and victim support service

### COMMUNITY ACTION TOWARDS A SAFER ENVIRONMENT (CASE)

Services c/o Mount View  
Secondary School,  
Athwood Road  
Hanover Park

Tel: 021- 691 7066  
Fax: 021- 691 7066  
Website: [www.case.za.org](http://www.case.za.org)

### TARGET AUDIENCE & RANGE OF SERVICES

- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities.
- Training and personal development
- Community development
- Research and advocacy

### CAPE MENTAL HEALTH SOCIETY

22 Ivy Street  
Observatory

Tel: 021- 447 9040  
Fax: 021- 448 8475  
E-mail: [info@cmh.org.za](mailto:info@cmh.org.za)  
Website: [www.capementalhealth.co.za](http://www.capementalhealth.co.za)

### TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Psychological assessments of victims' level of functioning, competence to act as witnesses and ability to consent to sexual intercourse
- Court preparation
- Support, counselling and sex education
- Training on sexuality awareness for complainants and their families
- Expert witness by clinical psychologists in court as required
- Liaison with all relevant agencies in particular the SAPS and the Justice Department

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### WESTERN CAPE GOVERNMENT

#### DEPARTMENT OF EDUCATION

Safe Schools Call Centre  
Tel: 0800 45 46 47

#### DEPARTMENT OF SOCIAL DEVELOPMENT

##### After hour Child Protection Services

Stand-by number/ contact person details available at nearest police station

#### DEPARTMENT OF CORRECTIONAL SERVICES

Parole Board, Restorative Justice Approach and Victim – offender dialogue  
Tel: 021 550 6066  
Fax: 021 559 8488  
Website: [www.dcs.gov.za](http://www.dcs.gov.za)

### FAMSA - WC

#### TARGET AUDIENCE & RANGE OF SERVICES

- Fees according to sliding scale
- Provides couple and individual counselling in the following fields: spousal abuse, family abuse, divorce and treatment groups with perpetrators
- Therapeutic divorce groups, divorce mediation
- Family therapy
- HIV/ Aids referrals

| Physical Address                          | Telephone Number | Fax Number    | Website Address  | Operating Hours         |
|---|------------------|---------------|--|-------------------------|
| 9 Bowden Road<br>Observatory<br>Cape Town | 021- 447 7951    | 021- 447 0174 | <a href="http://www.famsawc.org.za">www.famsawc.org.za</a> | Mon-Fri:<br>08:00-16:00 |

### FAMSA - OUTENIQUA

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service, however donations are welcome
- Provides counselling and information with respect to family interventions including domestic violence and counselling on HIV/Aids
- Training of volunteers working at the Thuthuzela Care Centre (provision of support services to women who have been raped or sexually assaulted)
- Training on counselling skills with respect to dealing with trauma

|                          |               |               |  |                         |
|--------------------------|---------------|---------------|--|-------------------------|
| 68 Mead Street<br>George | 044- 874 5811 | 044- 874 7026 | <a href="http://www.famsa.org.za">www.famsa.org.za</a> | Mon-Fri:<br>08:00-16:00 |
|--------------------------|---------------|---------------|--|-------------------------|

### FAMSA - KNYSNA

- Free service
- Provides individual and group counselling services for women, men and families
- Provides training, workshops on counselling relating to domestic violence
- HIV/Aids counselling
- Life skills counselling

|  |                                 |               |  |                         |
|--|---------------------------------|---------------|--|-------------------------|
| Court Square 21<br>Spring Street<br>Knysna | 044- 382 5129/<br>044- 533 5884 | 044- 382 4961 | <a href="mailto:knysna@famsa.org">knysna@famsa.org</a> | Mon-Fri:<br>08:00-16:00 |
|--|---------------------------------|---------------|--|-------------------------|

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### FAMSA - KNYSNA - PLETTENBERG BAY (SATELLITE OFFICE)

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free services
- Provides individual and group counselling services for women, men and families
- Provides training, workshops on counselling relating to domestic violence
- HIV/ Aids counselling
- Life skills counselling

| Physical Address                                      | Telephone Number                | Fax Number    | Website Address  | Operating Hours         |
|---|---------------------------------|---------------|------------------|-------------------------|
| Catholic Church<br>Crescent Street<br>Plettenberg Bay | 044- 382 5129/<br>044- 533 5884 | 044- 382 4961 | www.famsa.org.za | Mon-Fri:<br>08:00-16:00 |

### FAMSA - KHAYELITSHA

#### TARGET AUDIENCE & RANGE OF SERVICES

- Cost depends on client's income
- Individual-, family-, marriage- and couples counselling
- Trauma debriefing
- Relationship counselling
- Divorce mediation
- Pre-marital counselling
- General counselling
- Training on basic counselling

|                                   |               |               |                  |                         |
|-----------------------------------|---------------|---------------|------------------|-------------------------|
| 49 Ntsikizi Street<br>Khayelitsha | 021- 361 9098 | 021- 364 0231 | www.famsa.org.za | Mon-Fri:<br>08:00-16:00 |
|-----------------------------------|---------------|---------------|------------------|-------------------------|

### FAMSA - KAROO

- Cost depends on clients' income, donations are welcome
- Individual-, family-, marriage-, couples counselling
- Trauma debriefing
- Relationship counselling
- Divorce mediation
- Pre-marital counselling
- General counselling
- Training on basic counselling
- Therapeutic intervention with survivors of crime and violence and their families

|                                |               |               |  |                         |
|--------------------------------|---------------|---------------|--|-------------------------|
| 57 Church Street<br>Oudtshoorn | 044- 272 7020 | 044- 272 7048 | E-mail:<br>famsakaroo@<br>telkomsa.net | Mon-Fri:<br>07:30-16:00 |
|--------------------------------|---------------|---------------|--|-------------------------|

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

CAPE TOWN

Cell: 073 463 4253/  
083 894 7275

E-mail: [foundationv@gmail.com](mailto:foundationv@gmail.com)

#### Contact Details (Pretoria)

Tel: 012- 812 1530

### TARGET AUDIENCE & RANGE OF SERVICES

- Services to victims of crime (violent and commercial crime, domestic violence)
- Social and practical support
- Referrals
- Case Management (providing link between victims and criminal justice system)
- Monitoring progress – cases and recording incidents of reported crimes in communities

### GENDER DYNAMIX

Unit 21  
Collingwood Building  
10 Anson Street  
Observatory

Tel: 021- 447 4797

E-mail: [info@genderdynamix.org.za](mailto:info@genderdynamix.org.za)

Website: [www.gernderdynamix.org.za](http://www.gernderdynamix.org.za)

### TARGET AUDIENCE & RANGE OF SERVICES

- To ensure safety of transgender people who are in conflict with the law and to ensure that they are treated with dignity and respect by members of SAPS
- Collaborate with SAPS in Cape Town to develop standard operating procedures to deal with transgender people

### GENDER TRANSFORMATION NETWORK (GTN)

157 Visagie Street  
Parow Valley

#### Contact Details

Tel: 021 - 931 4471

Fax: 021 - 931 4471

### TARGET AUDIENCE & RANGE OF SERVICES

- Expertise in sexual and reproductive health
- Facilitates gender workshops for men, women and children
- Community-based workshops
- Refers clients to the appropriate organizations for additional services
- Mentoring programme for men and boys, women and girls
- Training in gender issues, LGBTI, and HIV/ Aids

### GLEN ELGIN COMMUNITY ORGANISATION (GECO)

10 Orchard Way  
Oaks Village  
Elgin

Tel: 021 859 1519

Fax: 086 6559 759

E-mail: [elgingeco@gmail.com](mailto:elgingeco@gmail.com)

Website: <https://www.glenelgincomorg.wixsite.com/geco>

### TARGET AUDIENCE & RANGE OF SERVICES

- Victim Support Services: victims of crime and violence
- Resource development in order to secure community independence through the following programmes: Social Services, Resource Centre and Pikkewyne Senior's Club.

#### Office/ Operating Time

Monday – Thursday: 08:00 – 16:30

Fridays: 08:00 – 14:00



## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### GOOD HOPE PSYCHOLOGICAL SERVICES

Merriman Street  
Stellenbosch

Tel: 021- 887 7913  
Fax: 021- 887 7913  
Website: [www.ghps.co.za](http://www.ghps.co.za)

#### Office/ Operating Time

Monday - Friday: 08:00 - 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Psychological services provided to general public
- Trauma counselling: families, groups and hospital staff are supported during and after traumatic events, such as violent crime (eg, murder and rape), abortion, accidents (motor vehicle, etc) and suicide
- Trauma intervention, especially related to child abuse
- Programmes aimed at the prevention of sexual assault

### LENTEGEUR PSYCHIATRIC HOSPITAL

Adolescent Unit  
Mitchells Plein

#### Contact Details

Tel: 082 368 4960/082 436 1242

#### Operating Hours

Mon - Fri: 07:30 -16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- In patient and out patient unit for adolescents with family problems, emotional and behavioural problems, adjustment problems, motivational problems and stress-related disorders

### LIFE LINE: CAPE TOWN

59 Roeland Street  
Cape Town

Tel (office hours): 021- 461 1133  
Crisis Line (After hours): 021 461 1111  
Fax: 021- 461 6400  
Website: [www.lifeline.org.za](http://www.lifeline.org.za)

#### Office/Operating Time

Monday - Thursday: 08:30 -16:30  
Friday: 08:30 - 15:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Individual counselling for adults including trauma counselling, domestic violence, violent crimes and rape
- Telephonic counselling and support (anonymous and confidential) for persons in crisis
- Training on basic life skills
- Personal growth courses
- HIV/Aids related services including pre- & post counselling

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### MITCHELL'S PLAIN CRISIS LINE

No 8 Foschini Building  
2 Minute Lane  
Town Centre  
Mitchell's Plain

Tel: 021- 391 2594  
Fax: 021- 392 2887

#### Office/Operating Time

Monday -Thursday: 09:00 - 16:00  
Friday: 09:00 - 12:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling for rape survivors and abused women
- Counselling service for victims of family- and domestic violence
- Assist with applications for maintenance
- Marriage and divorce counselling

### MITCHELL'S PLAIN NETWORK OPPOSING ABUSE

2 Rambler Street  
Beacon Valley  
Mitchell's Plain

#### Contact Details

Tel: 021- 376 4788  
Fax: 021- 376 4788  
E-mail: admin@mpnetwork.org.za

### TARGET AUDIENCE & RANGE OF SERVICES

- Protect the rights and promote the interest of specific groups of people - eg. the physically handicapped, the elderly, women and children
- Services to victims affected by crime and violence: women and children in high risk communities
- Counselling and support
- Life skills training

## MOLO SONGOLOLO

### TARGET AUDIENCE & RANGE OF SERVICES

- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

| Physical Address  | Telephone Number   | E-mail Address                              | Website Address           |
|---|--|---|---------------------------|
| <b>DELFT</b><br>Welwitschia<br>Primary School<br>9 Welwitschia<br>Street<br>Delft | Tel: 021 - 448 5421<br>Fax: 021 - 448 2024<br><br>Cell: 071 282 4694 | delftmolo@gmail.com<br><br>info@molo.org.za | www.<br>molosongololo.com |
| <b>THUSONG<br/>SERVICE CENTRE</b><br>De Vries Street<br>Beaufort West             | Cell: 079 406 1760   | beaufortwestmolo@gmail.com                  |                           |
| <b>ATLANTIS</b><br>3 Dollie's Centre<br>Ardenne's<br>Crescent<br>Atlantis         | Cell: 079 9764354  | atlantismolo@gmail.com                      |                           |

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### MOSAIC

66 Cnr Mortlake & Ottery Roads  
Wynberg

Tel: 021- 761 7585  
Fax: 021- 761 7584  
E-mail: [admin@mosiac.org.za](mailto:admin@mosiac.org.za)  
Website: [www.mosaic.org.za](http://www.mosaic.org.za)

#### Office/ Operating Time

Monday - Friday: 08:30 - 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- A community based non-profit organisation that seeks to heal and empower women against abuse and violence
- Counselling and support to rape survivors
- Supportive and educational services for abused women and female youth
- Education and workshops on abuse
- Support groups and counselling relating to abuse
- Mosaic court support desks offers support services at domestic violence section of several Magistrates' Courts
- Counselling & skills training for women and service providers at grass roots level
- Public education about abuse and rape
- Assertiveness training for women
- Training for volunteers to assist applicants with protection orders at Magistrates Courts

### MOSAIC SIMELELA PROJECT

Khayelitsha Day Hospital  
Luwandle Road  
Site B  
Khayelitsha

Tel: 021- 361 0543 /  
021- 361 4710  
Fax: 021- 361 7818

24-Hour Line: 080 033 0101  
E-mail: [simelela@mosaic.org.za](mailto:simelela@mosaic.org.za)  
Website: [www.mosaic.org.za](http://www.mosaic.org.za)

#### Office/ Operating Time

24 hours

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- One-stop centre for rape survivors
- Reproductive health
- Relationship counselling and mediation
- Emergency assistance
- Advice and counselling
- PEP services
- HIV/ Aids testing; pre- and post counselling

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### NEW WORLD FOUNDATION

Grindal Avenue  
Lavender Hill

Tel: 021- 701 9744  
Fax: 021- 701 9592  
Website: [www.newworldfoundation.org.za](http://www.newworldfoundation.org.za)

#### Office/Operating Time

Monday - Thursday: 08:30 - 17:00  
Friday: 08:30 - 15:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTI community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

### PARTNERS IN SEXUAL HEALTH

107 Joubert Street  
Parow Valley

Tel: 021- 932 6377  
Fax: 086 573 4789  
E-mail: [admin@psh.org.za](mailto:admin@psh.org.za)  
website: [www.psh.org.za](http://www.psh.org.za)

### TARGET AUDIENCE & RANGE OF SERVICES

- Provides education and raises awareness about gender based violence
- Raises awareness about violence directed at women
- Identifies individuals vulnerable to gender based violence and provides workshops on remedial issues
- Educates men and boys about gender based violence

### PATCH & HELDERBERG CHILD ABUSE CENTRE (HEAD OFFICE)

Community Care  
Lyndhurst Centre  
c/o Dummer & Doyle Streets  
Somerset West

Tel: 021- 852 6110  
Cell: 084 594 8597  
Fax: 021 - 852 7599  
E-mail: [childabuse@telkomsa.net](mailto:childabuse@telkomsa.net)  
Website: [www.patch-helderberg.com](http://www.patch-helderberg.com)

#### Office/ Operating Time

Monday - Friday: 08:00 - 16:00  
24 hour crisis line

(7 branches: Macassar, Strand, Sir Lowry's Pass, Nomzamo, Lwandle, Zola)

### TARGET AUDIENCE & RANGE OF SERVICES

- Free 24 hour service
- Therapeutic service for sexually abused children
- Prevention programmes/ talks on sexual abuse
- Court support
- 24 hour crisis line
- HIV/ Aids
- Assessments: allegation of sexual abuse of children
- Forensic assessments of cases

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### RAPE CRISIS

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling
- Advocacy
- Court support
- Training and development
- Target group: 14 years and older
- Psycho-social support at Thuthuzela Care Centres

| Physical Address  | Telephone Number   | Website Address  | Operating Hours         |
|---|--|--|-------------------------|
| <b>OBSERVATORY</b><br><br>23 Trill Road<br>Observatory  | Tel: 021- 447 1467<br>Fax: 021- 447 5458<br><br>24 Hour Line:<br>021- 447 9762 | <a href="http://www.rapecrisis.org.za">www.rapecrisis.org.za</a> | Mon-Fri:<br>08:30-16:30 |
| <b>GATESVILLE,<br/>ATHLONE</b>  | Tel: 021- 684 1180<br>Fax: 021- 633 9229                                       | <a href="http://www.rapecrisis.org.za">www.rapecrisis.org.za</a> | Mon-Fri:<br>08:30-16:30 |
| <b>KHAYELITSHA</b><br><br>89 Msobomvu<br>Drive<br>Litha Park<br>Observatory Office<br>Khayelitsha | Tel: 021- 684 1180<br>Fax: 021- 633 9229                                       | <a href="http://www.rapecrisis.org.za">www.rapecrisis.org.za</a> | Mon-Fri:<br>08:30-16:30 |

### RED CROSS CHILDREN'S HOSPITAL

Klipfontein Road  
Rondebosch

Tel: 021- 685 4103  
Fax: 021- 685 4107

#### Office/Operating Time

24 Hours

#### TARGET AUDIENCE & RANGE OF SERVICES

- Assessments, counselling & examinations

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### RURAL INSTITUTE FOR EDUCATION AND TRAINING (RIET)

13 U Save Building  
Gaffley Street  
Pineview  
Grabouw

Tel: 021- 859 5361  
Fax: 086 694 8938  
E-mail: rietchild@telkomsa.net

### TARGET AUDIENCE & RANGE OF SERVICES

- Individualised- and empowering support services for women and children who are victims of domestic violence
- Advocacy work on rights and responsibilities of vulnerable people
- Interventions at various police stations in the Theewaterskloof Municipality
- Reception, assessment, counselling and referral of victims of crime and violence
- Therapeutic intervention involving trauma debriefing, group work, individual support and couples counselling
- Provision made for educational opportunities for children

### SAMILA GENDER COUNSELLING SUPPORT SERVICES

Z95 Maxama Street  
Khayelitsha

Tel: 021- 364 8521  
Fax: 021- 364 8521  
Cell: 082 952 9587  
E-mail: info@samila.org.za / samilagender@gmail.com  
Website: www.samila.org.za

### TARGET AUDIENCE & RANGE OF SERVICES

- The promotion and protection of family stability and community safety through the provision of counselling and support services with particular focus on men and male youth to empower them to stop gender violence
- Counselling and support to victims of crime and violence
- Free service

### SAFELINE

29 Thornton Road  
Athlone

Tel: 021- 638 4149  
24 Hour Line/ Crisis Line 072 367 4588  
Toll-Free: 0800 035 553  
Fax: 021 - 638 0264  
Website: www.safeline.org

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Child sexual abuse services
- Therapeutic counselling for child abuse
- Biblio programme with schools and community centres
- Parenting programme
- Parenting life skills programme
- Abuse protocol programme with teachers
- Offer counselling for children

### Office/ Operating Time

Monday -Thursday: 08:30 - 16:30  
Friday: 08:00 - 15:30

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### SANCA

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

| Physical Address  | Telephone Number | Fax Number    | Website Address              |
|---|------------------|---------------|------------------------------|
| <b>ATHLONE</b><br>Child Welfare Office<br>157 Lower Klipfontein Road<br>Athlone   | 021- 397 2196    | 021- 397 4617 | mitchellsplain@sancawc.co.za |
| <b>ATLANTIS</b><br>1 Dolly Center<br>3 Adeness Crescent<br>Westfleur<br>Atlantis  | 021- 572 7461    | 021- 572 8743 | atlantis@sancawc.co.za       |
| <b>REGIONAL OFFICE BELLVILLE</b><br>18 Karoo Street<br>Bellville                  | 021- 945 4080/1  | 021- 945 4082 | www.sancawc.co.za            |
| <b>KHAYELITSHA</b><br>E505 Scott Street<br>CWD Building<br>Khayelitsha            | 021- 364 5510    | 021- 364 5510 | khayelitsha@sancawc.co.za    |
| <b>PAARL</b><br>JF Phillips Building<br>1st floor<br>34 Lady Gray Street<br>Paarl | 021- 872 9671    | 021- 872 5050 | paarl@sancawc.co.za          |
| <b>TYGERBERG</b><br>3 2nd Avenue<br>Bellville                                     | 021 - 945 2099   | 021- 945 2098 | tygerberg@sancawc.co.za      |

#### THE TRAUMA CLINIC (HEAD OFFICE)

7 Summerley Road  
Kenilworth

Tel: 021- 762 7377  
24 hour national emergency  
Traumaline: 084 944 9444  
Fax: 021- 681 6901  
E-mail: info@traumacclinic.co.za  
Website: www.traumacclinic.co.za

#### TARGET AUDIENCE & RANGE OF SERVICES

- A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services
- Early intervention, counselling and support
- Work related trauma
- Psychosocial management of large scale disasters

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### TRIANGLE PROJECT

2nd Floor  
Leadership House  
Shortmarket Street  
Greenmarket Square  
Cape Town

#### Contact Details

Tel: 081- 257 6693  
Fax: 021- 686 1841  
Helpline: 021- 712 6699  
(13:00 - 21:00)

### TARGET AUDIENCE & RANGE OF SERVICES

- Provides services for LGBTI (Lesbian, Gay, Bisexual, Transgender and Intersex people) community – adults as well as adolescents
- Educating, lobbying and advocating against harmful stereotype
- Works alongside and with LGBTI community

### WILLIAM SLATER CENTRE

32 Milner Road  
Rondebosch

Tel: 021- 681 6900  
Fax: 021- 681 6901

### TARGET AUDIENCE & RANGE OF SERVICES

- Psychosocial rehabilitation for patients from Lenteguur and Valkenberg hospitals
- Counselling individuals who experience various forms of violence

### YOUTH FOR CHRIST - HOPE OPTIONS CENTRE

1 Miller Street  
Calitzdorp

Tel: 076 271 9001  
Fax: 086 555 8719

E-mail: [hopeoptionscentre@yahoo.com](mailto:hopeoptionscentre@yahoo.com)  
Website: [hopeoptionscentre-yfc.webs.com](http://hopeoptionscentre-yfc.webs.com)

### TARGET AUDIENCE & RANGE OF SERVICES

- Crisis counselling for pregnant women
- Pregnancy testing
- Counselling to persons infected with HIV/ Aids
- Counselling to victims of abuse
- Workshops and group work with youth groups
- Youth camps
- Job creation programmes



[B] - SUPPLEMENTARY  
SERVICES

# LEGAL SERVICES

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### BLACK SASH NATIONAL OFFICE

Elta House  
3 Caledonian Road  
Mowbray

Tel: 021- 686 69 52  
Fax: 021- 686 6971  
Website: [www.blacksash.org.za](http://www.blacksash.org.za)

#### Office/ Operating Time

Monday - Friday: 08:30 - 16:30

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#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Paralegal advice
- Conduct rights education workshops
- Advocacy and monitoring of government services pertaining to social economic rights eg. social grants and maintenance

### COMMISSION FOR GENDER EQUALITY

5th Floor ABSA Building  
132 Adderley Street  
Cape Town

Tel: 021- 426 4080  
Fax: 021- 424 0549  
Website: [www.cge.org.za](http://www.cge.org.za)

#### Office/ Operating Time

Monday - Friday: 08:00 - 16:30

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#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provide services such as litigation, complaints handling and investigations, litigation in equality court, research department on gender equality matters
- Public education and information department that deals with public outreach and stakeholder engagement
- Conducts workshops on domestic violence act, sexual harassment in the workplace
- Parliamentary unit

### DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT

Plein Park Building  
37 Plein Street  
Cape Town

Tel: 021- 462 5471  
Fax: 021- 462 3135  
Website: [www.justice.gov.za](http://www.justice.gov.za)

#### TARGET AUDIENCE & RANGE OF SERVICES

- The provision of transparent, responsive and accountable justice for all
- Effective and efficient justice services relating to criminal-, civil- and family law matters
- VEP related services include:
  - Applications for domestic violence protection orders
  - Request a further warrant of arrest of a domestic violence correspondent
  - Making an affidavit regarding contravention of a domestic violence protection order
  - Apply for variation or setting aside of a domestic violence protection order
- Apply for a maintenance order
- Changing the amount of maintenance

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

#### Contact Details

Cell: 073 463 4253 /  
083 894 7275

E-mail: foundationv@ymail.com

#### Contact Details (Pretoria)

Tel: 012- 812 1530

### TARGET AUDIENCE & RANGE OF SERVICES

- Legal information
- Assistance with completion of legal forms
- Monitoring progress – cases and recording incidents of reported crimes in communities

### KAROO CENTER FOR HUMAN RIGHTS

120 Bird Street  
Beaufort West

#### Contact Details

Tel: 023 - 414 2480

Fax: 023 - 414 2470

E-mail: info@kchr.org.za

#### Office/ Operating Time

Monday - Thursday: 08:30 - 16:30

Friday - 08:30 - 13:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness programmes on domestic violence, including information on rights and how to apply for protection orders/ interdicts
- Awareness raising programmes with farm workers (men and women) relating to their rights and land issues
- Information on prisoner rights (men & women)

## LEGAL AID

### TARGET AUDIENCE & RANGE OF SERVICES

- Provides legal aid and advice in civil and criminal matters
- Means test is set at R5500 for single persons and R6000 for a married couple – must prove that he or she earns either below or on the stipulated above amount to qualify for free services
- Represent people in court

| Physical Address  | Telephone Number | Fax Number     | Website Address     | Operating Hours         |
|---|------------------|----------------|---------------------|-------------------------|
| <b>CAPE TOWN</b><br>Parliament Towers<br>60 St George's Mall<br>2nd floor<br>Cape Town                      | 021- 426 4126    | 021- 422 5797  | www.legal-aid.co.za | Mon-Fri:<br>07:00-16:30 |
| <b>BELLVILLE</b><br>2nd Floor Van der<br>Stel Building<br>68 c/o Voortrekker<br>& Curban Roads<br>Bellville | 021- 949 3632    | 021- 426 5766  | www.legal-aid.co.za | Mon-Fri:<br>07:00-16:30 |
| <b>ATHLONE</b><br>2nd Floor<br>Melofin Building<br>Old Klipfontein Road<br>Athlone                          | 021- 697 5252    | 021- 697 53 16 | www.legal-aid.co.za | Mon-Fri:<br>07:00-16:30 |

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### LEGAL RESOURCES CENTRE

54 Shortmarket Street  
Greenmarket Place  
Cape Town

Tel: 021- 423 8285  
Fax: 021- 423 0935  
Website: [www.lrc.org.za](http://www.lrc.org.za)

### TARGET AUDIENCE & RANGE OF SERVICES

- Public interest law firm, legal advice and support, work around access to social welfare, refugees and asylum seekers
- Access to housing, land and land restitution, environmental law, provide NPO support, project focused on gender and women's rights

### MOSAIC

66 Ottery Road  
Wynberg

Tel: 021- 761 7585  
Fax: 021- 761 7584  
E-mail: [admin@mosiac-sa.co.za](mailto:admin@mosiac-sa.co.za)  
Website: [www.mosaic.org.za](http://www.mosaic.org.za)

#### Office/ Operating Time

Monday - Friday: 08:30 - 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- A community based non-profit organisation that seeks to heal and empower women against abuse and violence
- Counselling and support for rape survivors
- Supportive and educational services for abused women and female youth
- Education about abuse, workshops, support groups and counselling
- Mosaic court support desks offers support services at domestic violence section of several magistrates courts
- Counselling skills training for women and service providers at grass roots level
- Public education about abuse and rape
- Assertiveness training for women
- Training for volunteers to assist applicants with protection orders at magistrate courts

### MUSLIM JUDICIAL COUNCIL

20 Cashel Avenue  
Athlone

Tel: 021- 684 4600  
Fax: 021- 696 5154  
Website: [www.mjc.org.za](http://www.mjc.org.za)

#### Office/ Operating Time

Monday - Friday: 08:00 - 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service but donations are welcome
- Provide assistance with Islamic legal matters, family issues, battery and rape
- Counselling

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### NATIONAL PROSECUTING AUTHORITY (NPA)

115 Buitengracht Street  
Cape Town

Tel: 021- 487 7000  
Fax: 021- 696 5154  
Website: www.npa.gov.za

#### Office/ Operating Time

Monday - Friday: 08:00 - 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Ensuring justice for victims of crime by prosecuting without fear, favour or prejudice and by working with partners & public to solve and prevent crime
- Institute and conduct criminal proceedings on behalf of the state
- Carry out necessary functions incidental to instituting and conducting such criminal proceedings (this includes investigation)
- Discontinue criminal proceedings
- SOCA Unit (Sexual Offences and Community Affairs)
  - Enhancing the capacity to prosecute sexual offences and domestic violence cases
  - Reducing secondary victimisation of complainants
  - Prevent and react to gender based violence
  - Raising public awareness of the scourge of sexual offences and domestic violence
  - Ensure the proper management of young offenders
- Human Trafficking – mandated as lead department

## RAPE CRISIS

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Offers counselling, advocacy, court support, training and development
- Target audience: 14 years and older

| Physical Address  | Telephone Number                                    | Fax Number    | Website Address       | Operating Hours         |
|---|---|---------------|-----------------------|-------------------------|
| <b>CAPE TOWN: OBSERVATORY</b><br>Physical Address<br>23 Trill Road<br>Observatory                   | 021- 447 1467<br><br>24 Hour Line:<br>021- 447 9762 | 021- 447 5458 | www.rapecrisis.org.za | Mon-Fri:<br>08:30-16:30 |
| <b>GATESVILLE, ATHLONE</b><br>325 Grassroots<br>Building<br>Lower Klipfontein<br>Road<br>Gatesville | 021- 684 1180                                       | 021- 633 9229 | www.rapecrisis.org.za | Mon-Fri:<br>08:30-16:30 |
| <b>KHAYELITSHA</b><br>89 Msobomvu<br>Drive<br>litha Park<br>Khayelitsha                             | 021- 361 9228                                       | 021- 361 0529 | www.rapecrisis.org.za | Mon-Fri:<br>08:30-16:30 |

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### SAFELINE

29 Thornton Road  
Athlone

Tel: 021- 638 4149  
Fax: 021- 638 0264  
Website: [www.safeline.org](http://www.safeline.org)

#### Office/ Operating Time

Monday – Thursday: 08:30 -16:30

Friday: 08:00 -15:30

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Court support
- Counselling services to address adult/ child sexual abuse
- Group therapy
- 24 hour crisis line
- Abuse protocol programme with teachers
- Biblio programme with schools and community

### SA HUMAN RIGHTS COMMISSION (SAHRC)

7th Floor ABSA building  
132 Adderley Street  
Cape Town

Tel: 021- 426 2277  
Fax: 021 - 426 2875  
Website: [www.sahrc.org.za](http://www.sahrc.org.za)

#### Office/ Operating Time

Monday - Friday: 08:30 -16:30

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Promote, protect and monitor human rights
- Complaints handling
- Investigations into human rights violations upon receipt of complaints
- Initiate investigations on its own accord
- Make findings and recommendations
- Mediate and conciliate
- Refer matters to the Equality Court
- Litigation
- Interventions and stakeholder engagements
- Public hearings

### UNIVERSITY OF CAPE TOWN (UCT) LEGAL AID CLINIC

Room 439 Kramer Building  
1 Stanley Road  
Rondebosch

Tel: 021- 650 3551  
Fax: 021- 650 5665

#### Office/ Operating Time

Monday - Friday: 08:30 - 16:30

#### TARGET AUDIENCE & RANGE OF SERVICES

- Legal advice to persons in need

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### UNIVERSITY OF STELLENBOSCH LEGAL AID CLINIC

Room 439 Kramer Building  
1 Stanley Road  
Rondebosch

Tel: 021- 808 3432  
Fax: 021- 808 3720

**Office/ Operating Time**  
Mon - Fri: 08:00 - 16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provide legal advice in terms of divorce, evictions, labour matters, debt counselling and accidents
- Parenting programmes and parenting life skills programmes

### UNIVERSITY OF THE WESTERN CAPE (UWC) CAPE LEGAL AID CLINIC

UWC Modderdam Road  
Bellville

Tel: 021- 959 2756  
Fax: 021- 959 2747

**Office/ Operating Time**  
Monday - Friday: 08:30 - 16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- R30 administration fee
- Civil matters

### WOMEN'S LEGAL CENTRE

7th floor Constitution House  
124 Adderley Street  
Cape Town

Tel: 021- 424 5660  
Fax: 021- 424 5206  
E-mail: [info@wlce.co.za](mailto:info@wlce.co.za)  
Website: [www.wlce.co.za](http://www.wlce.co.za)

**Office/ Operating Time**  
Monday - Friday: 08:30 - 16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Focus on women's rights with specific emphasis on:
  - Fair access to resources
  - Improve access to legal services for women and girl children to protect them from gender based violence
  - To extend tenure to women in their own right and to prevent loss of tenure on dissolution of relationships
  - Employment protection for women
  - Provide advice and support on reproductive health matters
  - Free legal advice
  - Advocacy and training around women's rights



## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES

#### TARGET AUDIENCE & RANGE OF SERVICES

- Offer free basic legal information, advice and services to people who are not familiar with or do not understand their legal and constitutional rights and who are marginalised through poverty, social circumstances and geographical location
- Educate communities on how and where to access services offered by government departments and agencies
- Support clients with issues ranging from social grant access, civil matters, labour disputes and land entitlements of primary-level entities for marginalised and rural communities

| Legal Advice Office                             | Physical Address   | Telephone Number                              | E-mail Address                                  |
|---|--|---|---|
| Athlone District Advice Office                  | Aden Avenue<br>Athlone   | 021- 697 4167                                 | athloneadvice@telkomsa.net                      |
| Atlantis Advice & Development Office            | Hartebeersskraal<br>MPCC<br>Nottingham<br>Street Sherwood<br>Park<br>Atlantis    | 021- 572 1888                                 |   |
| Beaufort West Legal Advice & Development Office |  | 023- 414 3334                                 |   |
| Bonteheuwel Community-Based Paralegal Office    | Room 4 ,<br>Multipurpose<br>Cnr Eldel &<br>Jakkelsvlei<br>Streets<br>Bonteheuwel | 021- 695 0331<br>072 661 0818<br>071 494 1177 | bcbpo@telkomsa.net<br>bonteheuwela@telkomsa.net |
| Botrivier Advice and Development Centre         |  | 028- 284 9749<br>072 146 0290                 | bodc@mweb.co.za                                 |
| Cederburg Matsikama 8th Network                 | 83 Voortrekker<br>Street<br>Citrusdal  | 022- 921 2113<br>072 103 1286                 |   |
| Doringbaai Multipurpose and Resource Centre     |  | 027- 215 1539<br>082 612 4594                 |   |
| Elsies River Advice Office                      |  | 021- 932 7531<br>072 429 5118                 | elsiesadvice@mweb.co.za                         |
| Heidelberg Advice & Development Centre          |  | 028- 722 2759<br>073 332 8992                 | pretoriusclive@gmail.com                        |
| Heideveld and District Advice Office            | 1 Heideveld Town<br>Center<br>Corner Ascencion<br>Heideveld Road<br>Athlone      | 021- 699 1537<br>084 387 8304<br>061 071 7501 | heideadvice@telkomsa.net                        |
| Nelspoort Advice Office                         |  | 023- 416 1878<br>0825057448                   | nelspoort@telkomsa.net<br>julline@webmail.co.za |

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES

#### TARGET AUDIENCE & RANGE OF SERVICES

- Offer free basic legal information, advice and services to people who are not familiar with or do not understand their legal and constitutional rights, and who are marginalised through poverty, social circumstances and geographical location
- Educate communities on how and where to access services offered by government departments and agencies
- Support clients with issues ranging from social grant access, civil matters, labour disputes and land entitlements of primary-level entities for marginalised, rural communities

| Legal Advice Office                                 | Physical Address                       | Telephone Number                              | E-mail Address                 |
|---|--|---|--------------------------------|
| New World Foundation (Steenberg)                    |  | 021- 788 4055                                 | nwsacc@mweb.co.za              |
| Overberg Development & Empowerment Centre (Caledon) |  | 028- 212 2327<br>082 530 3220                 | dawidkroukamp@telkomsa.net     |
| Prince Albert Advice Office                         | 3 Voor Street<br>Prince Albert<br>6930 | 023- 541 1340<br>072 738 0183<br>079 347 9859 |                                |
| Swellendam Advice & Development Centre              |  | 073 648 8859                                  | Rachel.Windvogel@LABOUR.gov.za |
| Vredendal Advice Office                             |  | 084 244 3697                                  |                                |

# **PUBLIC EDUCATION AND AWARENESS**

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

### **ANEX (ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN)**

Tel: 021- 638 5521  
Fax: 021- 638 5520  
E-mail: [director@anexcdw.org.za](mailto:director@anexcdw.org.za)

#### **TARGET AUDIENCE & RANGE OF SERVICES**

- Service & advocacy organisation providing education and training on human trafficking and child labour

### **CAPE MENTAL HEALTH SOCIETY**

22 Ivy Street  
Observatory

Tel: 021- 447 9040  
Fax: 021- 448 8475  
E-mail: [info@cmh.org.za](mailto:info@cmh.org.za)  
Website: [www.capementalhealth.co.za](http://www.capementalhealth.co.za)

#### **TARGET AUDIENCE & RANGE OF SERVICES**

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Awareness amongst public prosecutors and police when dealing with complainants with intellectual disability, by training them in appropriate interviewing skills
- Training and ongoing technical support to mental health societies, clinical psychologists and related professionals across South Africa, in order to extend this programme nationally to complainants with intellectual disability

### **COMMISSION ON GENDER EQUALITY (CGE)**

5th Floor ABSA building  
132 Adderley  
Cape Town

Tel: 021- 426 4080  
Fax: 021- 424 0549  
Website: [www.cge.org.za](http://www.cge.org.za)

#### **TARGET AUDIENCE & RANGE OF SERVICES**

- Free service
- Awareness raising and public education pertaining to domestic violence legislation and sexual harassment in the workplace
- Research department on gender equality matters
- Litigation, complaints handling and investigations
- Litigation in the equality court

#### **Office/ Operating Time**

Monday - Friday: 08:00 – 16:30

### **CWD DOMESTIC VIOLENCE PROJECT: GUGULETHU**

St Gabriels Catholic Church  
Gugulethu NY5

Tel: 021- 633 3458  
Fax: 021- 637 4420  
Website: [www.cwd.org.za](http://www.cwd.org.za)

#### **Office/ Operating Time**

Monday - Friday: 09:00 - 16:00

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### **TARGET AUDIENCE & RANGE OF SERVICES**

- Free service
- Trains volunteers to join the CWD team
- Preventative workshops in the community

### **FAMSA: OUTENIQUA**

68 Mead Street  
George

Tel: 044- 874 5811  
Fax: 044- 874 7026  
E-mail: [george@famsa.org.za](mailto:george@famsa.org.za)  
Website: [www.famsa.org.za](http://www.famsa.org.za)

#### **Office/ Operating Time**

Monday - Friday: 08:00 - 16:00

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### **TARGET AUDIENCE & RANGE OF SERVICES**

- Training of volunteers working at the Thuthuzela Care Centre which provides support to women who have been raped or sexually assaulted
- Training on basic counselling skills with respect to dealing with trauma
- Counselling and information is provided with respect to family interventions including domestic violence and HIV/Aids awareness

### **FAMSA: KNYSNA**

21 Spring Street  
Knysna

**Plettenberg Bay satellite office:**  
Crescent Street (Catholic Church)  
Plettenberg Bay

Tel: 044- 382 5129 /  
044- 533 5884  
Fax: 044- 382 7961  
E-mail: [knysna@famsa.org.za](mailto:knysna@famsa.org.za)  
Website: [www.famsa.org.za](http://www.famsa.org.za)

#### **Office/ Operating Time**

Monday - Friday: 09:00 - 16:00

### **TARGET AUDIENCE & RANGE OF SERVICES**

- Free service
- Training on HIV/Aids
- Training workshops on counselling relating to domestic violence
- Life skills training
- Individual and group counselling services for women, men and families

### **ILITHA LABANTU: GUGULETU OFFICE**

NY22-26A  
Guguletu

Tel: 021- 633 2383  
Fax: 021- 633 9524  
E-mail: [admin@ilithalabantu.org](mailto:admin@ilithalabantu.org)  
Website: [www.ilithalabantu.com](http://www.ilithalabantu.com)

#### **Office/ Operating Time**

Monday – Friday: 09:00 -17:00

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#### **TARGET AUDIENCE & RANGE OF SERVICES**

- Free service
- Training of counsellors/ police training
- Public education
- Counselling in case of rape, domestic violence and child abuse
- Family enrichment programmes
- “BRIDGE” employment training project

### **LIFELINE: WYNBERG**

38 Flemming Road  
Wynberg

Tel: 021- 762 8198  
Fax: 021- 762 7469  
Website: [www.lifeline.org.za](http://www.lifeline.org.za)

#### **TARGET AUDIENCE & RANGE OF SERVICES**

- Training on basic life skills and personal growth courses for adults who have been victims of violence

### **MOSAIC**

66 c/o Mortlake &  
Ottery Roads  
Wynberg

Tel: 021- 761 7585  
Fax: 021- 761 7584  
E-mail: [admin@mosaic.org.za](mailto:admin@mosaic.org.za)  
Website: [www.mosaic.org.za](http://www.mosaic.org.za)

#### **Office/ Operating Time**

Monday - Friday: 08:30 - 16:00

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#### **TARGET AUDIENCE & RANGE OF SERVICES**

- Free service
- Educational services for abused women and female youth
- Counselling skills training for women and service providers at grassroots level
- Public education about abuse
- Assertiveness training for women
- Training for volunteers to assist applicants with protection orders at Magistrates Courts
- Public education about abuse and rape

### **SANCA**

E505 Scott Street  
CWD Building  
Khayelitsha

Tel: 044- 874 5811  
Fax: 044- 874 7026  
E-mail: [george@famsa.org.za](mailto:george@famsa.org.za)  
Website: [www.famsa.org.za](http://www.famsa.org.za)

#### **TARGET AUDIENCE & RANGE OF SERVICES**

- Free service
- Educational training and life skills intervention programmes for high risk communities addressing substance abuse and related forms of abuse

### **SWEAT**

19 Anson Street  
Observatory

Tel: 021 - 448 7875  
Help Line: 0800 60 60 60  
Fax: 021 - 448 7857  
Website: [www.sweat.org.za](http://www.sweat.org.za)

#### **Office/ Operating Time**

Monday - Friday: 08:30 -17:00

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### **TARGET AUDIENCE & RANGE OF SERVICES**

- Free service
- Gender sensitivity training for police and general awareness raising to address vulnerability of sex workers to violence
- Awareness raising to sex workers relating to their right not to be subjected to violence

### **TRAUMA CENTRE FOR VICTIMS OF VIOLENCE AND TORTURE**

Cowley House  
126 Chapel Street  
Woodstock

Tel: 021- 465 7373  
Fax: 021- 462 3143  
E-mail: [director@trauma.org.za](mailto:director@trauma.org.za)  
Website: [www.trauma.org.za](http://www.trauma.org.za)

#### **Office/ Operating Time**

Monday - Friday: 08:00 -16:00

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### **TARGET AUDIENCE & RANGE OF SERVICES**

- Workshops are free, however fees are charged for individual and group counselling sessions for those linked to corporates and NPOs
- Workshops/ courses on understanding violence and trauma
- Training of caregivers on developing strategies for working with trauma

### **KAROO CENTRE FOR HUMAN RIGHTS**

120 Bird Street  
Beaufort West

Tel: 023- 414 2480  
Fax: 023- 414 2470  
E-mail: [info@kchr.org.za](mailto:info@kchr.org.za)

#### **Office/ Operating Time**

Monday - Friday: 08:30 -16:30

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### **TARGET AUDIENCE & RANGE OF SERVICES**

- Free service
- Awareness programmes relating to domestic violence, including information on rights and how to apply for protection orders
- Awareness raising programmes with farm workers (men and women) focussing on their rights and land issues
- Education/ information on prisoner rights (men and women)

## PUBLIC EDUCATION AND AWARENESS

### NEW WORLD FOUNDATION

New World Foundation Building  
Grindale Avenue  
Lavender Hill

Tel: 021-701 1150  
Fax: 021- 701 9592  
Email: kimpillay@newworldfoundation.org.za  
Website: www.newworldfoundation.org.za

### TARGET AUDIENCE & RANGE OF SERVICES

- No cost for awareness raising services
- Training and awareness raising on various forms of violence against women and available interventions
- Life skills training predominantly to empower women
- Programmes have been run with Mosaic targeting community groups within Lavender Hill and surrounds
- Awareness raising programmes with youth focusing on healthy relationships and behaviour

### NONCEBA FAMILY COUNSELLING CENTRE

29 Tanga Street  
Eyethu  
Khayelitsha

Tel: 021 - 364 0135  
Cell: 083 364 5381  
Fax: 021 - 361 0323  
E-mail: admin@nonceba.org  
Website: www.nonceba.org

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational programmes to raise awareness about child abuse, specifically sexual violence perpetrated against children
- Educational awareness is done at 12 schools in the form of workshops with teachers as well as fun workshops with learners
- Workshops provided during aftercare programmes hosted at these schools
- Community awareness is also done through input on community radio shows

### Office/ Operating Time

Monday - Friday: 08:30 -16:30

## RAPE CRISIS

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training, awareness raising and advocacy for community groups and government
- Training to members of the criminal justice system on how to support a rape survivor

| Physical Address  | Telephone Number                                    | Fax Number    | Website Address       | Operating Hours         |
|---|---|---------------|-----------------------|-------------------------|
| <b>OBSERVATORY</b><br>Physical Address<br>23 Trill Road<br>Observatory                  | 021- 447 1467<br><br>24 Hour Line:<br>021- 447 9762 | 021- 447 5458 | www.rapecrisis.org.za | Mon-Fri:<br>08:30-16:30 |
| <b>ATHLONE</b><br>325 Grassroots<br>Building<br>Lower Klipfontein<br>Road<br>Gatesville | 021- 684 1180                                       | 021- 633 9229 | www.rapecrisis.org.za | Mon-Fri:<br>08:30-16:30 |
| <b>KHAYELITSHA</b><br>89 Msobomvu<br>Drive<br>litha Park<br>Khayelitsha                 | 021- 361 9228                                       | 021- 361 0529 | www.rapecrisis.org.za | Mon-Fri:<br>08:30-16:30 |



### UWC GENDER EQUITY UNIT

Kwenaite Building, UWC  
Modderdam Road  
Bellville

Tel: 021- 959 2812  
Fax: 021- 959 1314  
E-mail: [gender@uwc.ac.za](mailto:gender@uwc.ac.za)

#### Office/ Operating Time

Monday - Friday: 08:30 -16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- No fixed cost, but donations are welcome
- Facilitates awareness raising workshops with external organisations on issues dealing with violence against women
- Training for students and staff

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### WOMEN ON FARMS PROJECT (WFP)

32 Four Oaks Building  
c/o Bird & Molteno Streets  
Stellenbosch

Tel: 021- 887 2690  
Fax: 021- 887 2963  
E-mail: [wfp@wfp.org.za](mailto:wfp@wfp.org.za)  
Website: [www.wfp.org.za](http://www.wfp.org.za)

#### Office/ Operating Time

Monday to Friday: 08:00 - 17:00  
Workshops are operated at times that are convenient for farm workers e.g in the evening or over a weekend

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training and awareness raising about a range of issues facing women farm workers, including that of gender-based violence
- Targeted training of specific women farm workers who act as resource agents for a particular farming community to which they belong
- Broader awareness raising with key stakeholders to highlight the extent of women farm workers' vulnerability to violence and the need for an effective response

**MOLO SONGOLOLO**

**TARGET AUDIENCE & RANGE OF SERVICES**

- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

| Physical Address  | Telephone Number | Fax Number    | E-mail Address             | Website Address       |
|---|------------------|---------------|----------------------------|-----------------------|
| <b>ATLANTIS</b><br>3 Dollie's Centre<br>Ardenne's<br>Crescent<br>Atlantis             | 079 976 4354     |               | atlantismolo@gmail.com     | www.molosongololo.com |
| <b>BEAUFORT WEST</b><br>Thusong<br>Service Centre<br>De Vries Street<br>Beaufort West | 079 406 1760     |               | beaufortwestmolo@gmail.com | www.molosongololo.com |
| <b>CAPE TOWN</b><br>67 Station Road<br>Cape Town                                      | 021- 448 5421    | 021- 448 2024 | info@molo.org.za           | www.molosongololo.com |
| <b>DELFT</b><br>Welwitschia<br>Primary School<br>9 Welwitschia<br>Street<br>Delft     | 071 282 4694     |               | delftmolo@gmail.com        | www.molosongololo.com |

**SOUTH AFRICAN FAITH & FAMILY INSTITUTE (SAFFI)**

Tel: 012- 462 2277  
 Fax: 012- 462 2276  
 Cell: 082 475 5116  
 E-mail: info@saffi.org.za  
 Website: www.saffi.org.za

**TARGET AUDIENCE & RANGE OF SERVICES**

- Being a resource to religious leaders, institutions and faith communities
- Advancing a coordinated, multi-sectoral, culturally restorative justice response to violence against women and children
- Domestic violence training
- Gender reconciliation workshops

### **WESTERN CAPE NETWORK ON VIOLENCE AGAINST WOMEN (WCNOVAW)**

Suite 201  
Foyer A Building 17  
Waverley Business Park  
Wycroft Road  
Mowbray

Tel: 021- 448 6180  
Cell: 082 323 0001  
Fax: 021 - 448 6178  
E-mail: [info@wcnetwork.co.za](mailto:info@wcnetwork.co.za)  
Website: [www.wcnetwork.org.za](http://www.wcnetwork.org.za)

### **TARGET AUDIENCE & RANGE OF SERVICES**

- Focusing on gender equality
- A network and support organisation that leads and coordinates initiatives towards the prevention of all forms of violence against women in private as well as public spheres
- Linking concerned groups of women to relevant government structures to effect change
- Coordination of training and capacity building

### **FOUNDATION FOR VICTIMS OF CRIME (FOVOC)**

Cell: 073 463 4253/083 894 7275  
E-mail: [foundation@ymail.com](mailto:foundation@ymail.com)

### **TARGET AUDIENCE & RANGE OF SERVICES**

- Provide education and local support systems for communities
- Engage the local community through awareness campaigns
- Capacitate local community organisations to understand and fully exercise the rights of victims

### **COMMUNITY ACTION TOWARDS A SAFER ENVIRONMENT (CASE)**

c/o Mount View Secondary School,  
Athwood Road  
Hanover Park

Tel: 021- 691 7066  
Website: [www.case.za.org](http://www.case.za.org)

### **TARGET AUDIENCE & RANGE OF SERVICES**

- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities
- Training and personal development
- Community development
- Research and advocacy

### **THE TRAUMA CLINIC (HEAD OFFICE)**

7 Summerley Road  
Kenilworth

Tel: 021- 762 7377  
Fax: 021- 681 6901  
E-mail: [info@traumaclinic.co.za](mailto:info@traumaclinic.co.za)

24 hour national emergency  
Traumaline:  
084 944 9444

### **Operating Hours**

Monday – Friday: 08:00 -16:00

### **TARGET AUDIENCE & RANGE OF SERVICES**

- A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services
- Trauma training for professionals on early intervention, trauma support, trauma related disorders and trauma treatment
- Volunteers – training in trauma support and counselling
- Managerial – training in trauma preparedness, dealing with the impact of trauma in organisations, creating peer support systems for trauma response, training of line management
- Community – developing of trauma support systems in under-resourced communities

# TRAINING

### **INTERNATIONAL ORGANISATION FOR MIGRATION (IOM)**

Unit 202 2nd Floor  
80 Strand Street  
Cape Town

Tel: 012- 342 2789  
Fax: 012- 342 0932  
Website: [www.iom.org.za](http://www.iom.org.za)

#### **Operating Hours**

Monday – Friday: 08:00 - 16:00

### **TARGET AUDIENCE & RANGE OF SERVICES**

- Accredited training on human trafficking
- Advances the understanding of migration issues
- Assists in meeting operational challenges of migration and mobility

### **NICDAM (THE NATIONAL INSTITUTE FOR COMMUNITY DEVELOPMENT AND MANAGEMENT)**

NICDAM Western Cape Sattelite  
Campus  
Saartjie Baartman Centre  
9 Klipfontein Road  
Surrey Estate

Tel: 021- 633 5287  
(Cape Town Office)  
Tel: 012- 656 7014  
(Head Office)  
Fax: 021- 637 3487  
Cell: 079 695 3686  
E-mail: [nicdamwc@nicdam.co.za](mailto:nicdamwc@nicdam.co.za)  
Website: [www.nicdam.co.za](http://www.nicdam.co.za)

### **TARGET AUDIENCE & RANGE OF SERVICES**

- Accredited training provider (HWSETA & ETDP SETA) providing full qualifications and short courses in the fields of victim empowerment
- National Certificate victim empowerment and support (Level 2)
- National Certificate victim empowerment and support (Level 3)
- Examples of short courses related to Victim Empowerment:
  - Understanding of and dealing with gender violence
  - Supporting child- and youth victims
  - The methodology of awareness raising, advocacy and community communication in the field of victim empowerment
  - Personal development and care of the caregiver
  - Identifying and assessment of victims of human trafficking
- Training related to HIV/ Aids
- Computers (office software)
- First Aid
- Child and youth care

# **ECONOMIC EMPOWERMENT**

## ECONOMIC EMPOWERMENT

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to economic empowerment

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### DEPARTMENT OF LABOUR

4th – 6th Floor  
Wesbank Building  
c/o Riebeeck and Long Streets  
Cape Town

Tel: 021- 441 8000  
Fax: 021- 441 8135  
Website: [www.labour.gov.za](http://www.labour.gov.za)

#### Office/ Operating Time

Monday – Friday: 07:30 - 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provides public employment services for skills and development training

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### KHAYELITSHA DEVELOPMENT FORUM

Office 10 Khayelitsha Training Centre  
c/o Spine & Lwandle Roads  
Khayelitsha

Tel: 021- 361 5711  
Fax: 021- 547 8758  
Website: [www.kdf.org.za](http://www.kdf.org.za)

### TARGET AUDIENCE & RANGE OF SERVICES

- Voluntary organisation acting as a vehicle for socio-economic development of the Kayelitsha community
- Establish training and educational programmes to increase employment opportunities, skills levels and quality of life

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### NEW WORLD FOUNDATION

Grindal Avenue  
Lavender Hill

Tel: 021- 701 9744  
Fax: 021- 701 9592  
Website:  
[www.newworldfoundation.org.za](http://www.newworldfoundation.org.za)

#### Office/Operating Time

Monday - Thursday: 08:30 -17:00  
Friday: 08:30 -15:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Home-based care: participants required to contribute R100 towards training however the cost is negotiable
- Skills development focused on income generation projects such as gardening, bead work, home-based care and sewing

**SEDA**

**TARGET AUDIENCE & RANGE OF SERVICES**

- Gives advice about business
- Assist small business or entrepreneurs to start business
- Non-financial development
- Refers to institutions providing loans
- Women economic empowerment services focused on entrepreneurial development
- Individual analysis based on business idea
- Skills training based on client need

| <b>Physical Address</b>   | <b>Telephone Number</b> | <b>Fax Number</b> | <b>E-mail Address</b> | <b>Website Address</b> | <b>Operating Hours</b>                           |
|---|-------------------------|-------------------|-----------------------|------------------------|--|
| <b>BELLVILLE</b><br>2nd Floor<br>Lowville Place<br>23 Vrede Street<br>Bellville                             | 021- 949 2227           | 021- 949 2237     | cdaniels@seda.org.za  | www.seda.org.za        | Mon-Thur:<br>08:00-16:45<br>Fri:<br>08:00-15:30  |
| <b>GEORGE</b><br>Entrance A<br>Beacon Place<br>125 Mead Street<br><br>George                                | 021- 949 2227           | 021- 949 2237     | cdaniels@seda.org.za  | www.seda.org.za        | Mon-Thur:<br>08:00-16:45<br>Fri:<br>08:00 -15:30 |
| <b>STELLENBOSCH<br/>WINELANDS<br/>DISTRICT</b><br>1st Floor<br>Eikestad Mall<br>Bird Street<br>Stellenbosch | 021- 883 9270           | 021- 883 9277     |                       | www.seda.org.za        | Mon-Thur:<br>08:00-16:45<br>Fri:<br>08:00-15:30  |



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South Africa

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**Western Cape  
Government**

Social Development