

**WESTERN CAPE-QUARTERLY PERFORMANCE REPORTS: 2021/22
DEPARTMENT OF HEALTH**

Programme / Sub programme / Performance Measures	Frequency	Target for 2021/22 as per Annual Performance Plan (APP)	1 st Quarter Planned output as per APP	1st Quarter Actual output validated	2 nd Quarter Planned output as per APP	2 nd Quarter Actual output validated
Programme 1: Administration						
Audit opinion of Provincial DoH	Annually	Unqualified	-	-	-	-
Percentage of annual equitable share budget allocation spent	Quarterly	100.0%	100.0%	100.1%	100%	111%
Number of current/desired value matches	Annually	8	-	-	-	-
Programme 2: District Health Services						
District Health System						
Management endorsed prevention strategy by 2022/23	Annually	Draft strategy	-	-	-	-
Client satisfaction survey satisfaction rate	Annually	85.4%	-	-	-	-
Patient safety incidence case closure rate	Quarterly	92.9%	93.9%	85.8%	94.1%	90.3%
Severity assessment code 1 incident reported within 24 hours rate	Quarterly	81.8%	82.4%	57.1%	85.3%	60.5%
Ideal clinic status rate obtained	Quarterly	84.8%	-	-	-	-
Primary Health Care						
Antenatal 1st visit before 20 weeks rate	Quarterly	71.9%	70.4%	72.9%	70.9%	73.1%
Mother postnatal visit within 6 days rate	Quarterly	57.9%	58.2%	59.9%	58.1%	58.1%
Delivery 10 to 19 years in facility rate	Quarterly	11.2%	12.5%	11.4%	12.3%	11.8%
Couple year protection rate	Quarterly	60.5%	61.8%	60.3%	60.9%	58.8%
Maternal Mortality in facility ratio	Annually	45.1	-	-	-	-
Infant 1st PCR test positive at birth rate	Quarterly	0.7%	0.8%	0.7%	0.8%	0.7%
Infant 1st PCR test positive around 10 weeks rate	Quarterly	0.5%	0.5%	0.6%	0.4%	0.5%
Immunisation under 1 year coverage	Quarterly	82.7%	78.2%	84.1%	79.7%	84.2%
Measles 2nd dose coverage	Quarterly	74.7%	70.0%	80.4%	72.6%	81.0%
Vitamin A 12 – 59 months coverage	Quarterly	43.3%	35.2%	49.8%	38.4%	48.5%
Neonatal death in facility rate	Quarterly	8.60	8.67	7.94%	8.6	8.06%
ART child remain in care rate	Quarterly	59.7%	59.5%	48.0%	59.6%	49.1%
ART child viral load suppressed rate (12 months)	Quarterly	68.9%	70.5%	76.2%	70.7%	69.3%
ART adult remain in care rate	Quarterly	48.9%	48.9%	41.1%	48.9%	49.8%
ART adult viral load suppressed rate (12 months)	Quarterly	92.1%	92.1%	91.2%	92.1%	91.1%
HIV positive 15-24 years (excl ANC) rate	Quarterly	1.9%	1.9%	1.4%	1.9%	1.4%
All DS-TB Client Death Rate	Quarterly	3.8%	2.0%	3.5%	2.0%	3.9%
All DS-TB client LTF rate	Quarterly	15.8%	15.9%	17.1%	15.8%	18.6%
All DS-TB client treatment success rate	Quarterly	77.8%	77.8%	78.0%	77.8%	76.7%
TB rifampicin resistant/MDR/pre-XDR treatment success rate	Annually	54.1%	-	-	-	-
TB XDR treatment start rate	Quarterly	124.1%	128.6%	114.3%	128.6%	181.8%
District Hospitals						
Live birth under 2500g in facility rate	Quarterly	7.7%	2.6%	11.5%	2.5%	11.0%
Child under 5 years diarrhea case fatality rate	Quarterly	0.1%	0.0%	0.3%	0.0%	0.2%
Child under 5 years pneumonia case fatality rate	Quarterly	0.2%	0.1%	0.0%	0.1%	0.1%
Severe acute malnutrition deaths under 5 years rate	Quarterly	2.4%	1.6%	20	1.6%	50.0%
Deaths under 5 years against live birth rate	Quarterly	0.6%	0.6%	0.7%	0.6%	0.7%
Complaint resolution within 25 working days rate	Quarterly	87.4%	87.4%	95.9%	87.1%	92.9%
Average length of stay	Quarterly	3.4	3.4	3.6	3.4	3.7
Inpatient bed utilization rate	Quarterly	82.6%	83.0%	88.2%	82.8%	90.4%
Programme 3: Emergency Medical Services						
Emergency Medical Services						
EMS P1 urban response under 15 minutes rate	Quarterly	43.2%	43.2%	32.7%	43.2%	32.0%
EMS P1 urban response under 30 minutes rate	Quarterly	72.3%	72.3%	61.1%	72.3%	60.4%
EMS P1 rural response under 60 minutes rate	Quarterly	93.6%	93.6%	84.6%	93.6%	85.0%
EMS incident mission time under 120 minutes rate	Quarterly	59.8%	59.8%	51.8%	59.8%	51.8%

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Programme 4: Provincial Hospital Services						
Regional Hospitals						
Live births under 2500g in facility rate	Quarterly	14.3%	14.3%	13.9%	14.2%	15.3%
Child under 5 years diarrhea case fatality rate	Quarterly	0.8%	1.3%	0.7%	0.9%	0.5%
Child under 5 years pneumonia case fatality rate	Quarterly	0.3%	0.4%	0.0%	0.4%	0.2%
Severe acute malnutrition deaths under 5 years rate	Quarterly	5.3%	7.7%	10.0%	7.0%	9.7%
Deaths under 5 years against live birth rate	Quarterly	1.0%	1.0%	1.0%	1.0%	1.0%
Complaint resolution within 25 working days rate	Quarterly	97.4%	96.3%	100.0%	96.8%	97.9%
Client satisfaction survey satisfaction rate	Annually	94.1%	-	-	-	-
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	93.5%	100.0%	100.0%	100.0%	100.0%
Patient Safety Incident (PSI) case closure rate	Quarterly	98.3%	97.8%	83.1%	98.1%	95.1%
Average length of stay	Quarterly	4.0	4.2	4.2	4.1	4.4
Inpatient bed utilization rate	Quarterly	87.3%	89.1%	85.4%	88.3%	88.7%
Specialised Hospitals						
Complaint resolution within 25 working days rate	Quarterly	97.3%	94.9%	100.0%	97.2%	97.4%
Client satisfaction survey satisfaction rate	Annually	93.0%	-	-	-	-
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	98.0%	100.0%	100.0%	100.0%	76.9%
Patient Safety Incident (PSI) case closure rate	Quarterly	98.6%	98.3%	87.2%	98.7%	94.5%
Programme 5: Central Hospital Services						
Central Hospitals						
Live births under 2500g in facility rate	Quarterly	35.4%	35.4%	33.2%	35.4%	33.6%
Child under 5 years diarrhea case fatality rate	Quarterly	0.3%	0.0%	0.0%	0.7%	0.5%
Child under 5 years pneumonia case fatality rate	Quarterly	0.4%	0.4%	0.0%	0.4%	0.4%
Severe acute malnutrition deaths under 5 years rate	Quarterly	2.3%	0.0%	5.3%	4.5%	1.9%
Deaths under 5 years against live birth rate	Quarterly	4.3%	4.3%	3.7%	4.3%	3.7%
Complaint resolution within 25 working days rate	Quarterly	92.3%	92.4%	92.7%	92.5%	88.3%
Client satisfaction survey satisfaction rate	Annually	90.2%	-	-	-	-
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	100.0%	100.0%	0.0%	100.0%	0.0%
Patient Safety Incident (PSI) case closure rate	Quarterly	90.2%	90.5%	98.3%	90.3%	116.2%
Average length of stay	Quarterly	6.6	6.6	7	6.6	7.3
Inpatient bed utilization rate	Quarterly	86.6%	86.6%	85.5%	86.6%	85.5%
Tertiary Hospitals						
Child under 5 years diarrhea case fatality rate	Quarterly	0.4%	0.4%	0.7%	0.4%	0.6%
Child under 5 years pneumonia case fatality rate	Quarterly	0.4%	0.4%	0.1%	0.4%	0.4%
Severe acute malnutrition deaths under 5 years rate	Quarterly	0.0%	0.0%	0.0%	0.0%	1.6%
Deaths under 5 years against live birth rate	Quarterly	0.0%	0.0%	0.0%	0.0%	0.0%
Complaint resolution within 25 working days rate	Quarterly	93.0%	93.8%	100.0%	93.8%	100.0%
Client satisfaction survey satisfaction rate	Annually	91.4%	-	-	-	-
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	40.0%	0.0%	50.0%	33.3%	75.0%
Patient Safety Incident (PSI) case closure rate	Quarterly	90.8%	89.8%	95.8%	90.8%	105.0%
Average length of stay	Quarterly	3.9	3.9	4.3	3.9	4.6
Inpatient bed utilization rate	Quarterly	76.0%	76.0%	80.2%	76.0%	73.5%
Programme 6: Health Sciences and Training						
Health Sciences & Training						
Bursaries awarded for scarce and critical skills	Annually	1 491	-	-	-	-
Programme 7: Health Care Support Services						
Engineering Services						
Percentage of hospitals achieving provincial benchmark for energy consumption	Annually	73.1%	-	-	-	-
Percentage of hospitals achieving provincial benchmark for water utilisation	Annually	75.0%	-	-	-	-
Forensic Pathology Services						
Percentage of child death cases reviewed by the child death review board	Quarterly	87.0%	87.0%	70.4%	87.0%	80.3%
Medicine Supply						
Percentage of pharmaceutical stock available	Quarterly	95.1%	95.1%	91.8%	95.1%	94.0%
Health Facilities Management						
Percentage of Health facilities with major refurbishment	Annually	100.0%	-	-	-	-
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