

**WESTERN CAPE-QUARTERLY PERFORMANCE REPORTS: 2021/22
WESTERN CAPE LIQUOR AUTHORITY**

Programme / Sub programme / Performance Measures	Frequency	Target for 2021/22 as per Annual Performance Plan (APP)	1 st Quarter Planned output as per APP	1st Quarter Actual output - validated
Component 1: Liquor Licencing Administration				
Percentage of permanent and secondary license applications received by the Liquor Licencing Administration processed within prescribed timeframes	Quarterly	90%	90%	81%
Component 2: Liquor Licencing Tribunal				
Percentage of permanent and secondary license applications considered by the Liquor Licencing Tribunal within the prescribed time frames	Quarterly	90%	90%	61%
Percentage of all enforcement matters finalized by the Liquor Licencing Tribunal within 60 days of referral	Quarterly	90%	90%	73%
Component 3: Communication, Education and Stakeholder Relations				
Number of engagements with local authorities	Quarterly	26	6	6
Number of public participation interventions attended with stakeholders	Quarterly	36	9	7
Report on public participation in the applications processes	Quarterly	4	1	1
Report on public participation in the enforcement processes	Quarterly	4	1	1
Number of awareness sessions with license holders directed at priority groupings of women and youth	Quarterly	12	3	2
Component 4: Compliance and Enforcement				
Percentage of licenses issued in the previous financial year inspected in the current financial year	Quarterly	80%	20%	34%
Number of enforcement operations with other agencies conducted	Quarterly	80	20	39
Percentage of complaints received investigated within 30 days	Quarterly	95%	95%	100%
4.4 Number of inspections conducted focused on under-age drinking and access to restricted areas	Quarterly	550	137	416
Percentage of licences waiting to be inspected, as at the end of the previous financial year , inspected within the current financial year	Quarterly	70%	10%	34%
Component 5: Finance				
Percentage expenditure in relation to the allocated budget*	Quarterly	98%	98%	91%
Percentage of invoices paid within 30 days after receipt of invoice	Quarterly	100%	100%	99%
Audit opinion from Auditor-General of South Africa	Annually	Unqualified Audit Opinion	-	-
Component 6: Corporate Services				
Number of Annual Performance Plans (APP) published	Annually	1	-	-
Number of quarterly performance reports submitted to DoIP	Quarterly	4	1	1
Number of quarterly performance reports submitted to Parent department	Quarterly	4	1	1

Information submitted by CEO: Mr. S George

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