

WESTERN CAPE-QUARTERLY PERFORMANCE REPORTS: 2020/21
Western Cape Gambling and Racing Board

Programme / Sub programme / Performance Measures	Frequency	Target for 2020/21 as per Annual Performance Plan (APP)	1 st Quarter Planned output as per APP	1st Quarter Actual output - validated
Programme 1 Board and Administration				
Number of quorate meetings of Board members for 2020/21 year	Quarterly	13	4	4
Board resolutions given effect to before next Board meeting	Quarterly	95%	95%	93.75%
Number of CSI programmes verified by Board Committees	Quarterly	6	2	1
Number of awareness programmes participated in	Quarterly	4	1	1
Number of legal opinions prepared and submitted	Quarterly	36	9	12
Number of Regulatory reports timeously submitted to Department of Labour	Annually	1	-	-
Number of reports on the implementation of the HR Plan	Quarterly	4	1	1
Number of financial reports to stakeholders	Quarterly	33	9	7
Programme 2: Licensing				
Percentage of new applications in respect of employee licences (key and gambling) received processed within 30 days of receipt.	Quarterly	91%	91%	0%
Percentage of renewal applications received processed on or before the date of expiry of the licence	Quarterly	99%	99%	99%
Programme 3: Regulatory Compliance				
Number of compliance audits conducted	Quarterly	1400	400	0
Percentage of investigations conducted within 30 days of allegations of illegal gambling received by the Board	Quarterly	100%	100%	0%
Programme 4: Information and Communication Technology				
Percentage of ICT maintenance events performed to maintain and improve current information technology infrastructure	Quarterly	95%	95%	98%
Number of ICT talent capacity competency activities accomplished	Quarterly	68	17	21
Average percentage ICT information systems availability / uptime	Annually	97%	-	-

Information submitted by CEO: Mr P. Abrahams

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