



QUARTERLY PERFORMANCE REPORTS: 2018/19

Western Cape

Western Cape Gambling and Racing Board

Programme / Sub programme / Performance Measures	Target for 2018/19 as per Annual Performance Plan (APP)	1 st Quarter Planned output as per APP	1 st Quarter Preliminary output	1st Quarter Actual output validated	2 nd Quarter Planned output as per APP	2 nd Quarter Preliminary output
QUARTERLY OUTPUTS						
Programme 1: Board and Administration						
Sub Programme 1.1: Board						
Number of Board meetings at which resolutions are adopted and licence applications are considered.	13	-	-	-	-	-
Number of meetings to give effect to statutory mandate.	42	11	11	11	10	11
Sub-programme 1.2.1: Legal Services						
Number of legal opinions drafted.	48	-	-	-	-	-
Review the Western Cape Gambling and Racing Act, 1996 ("the Act") and where appropriate draft proposed amendments.	1	-	-	-	-	-
Conduct research into the legal aspects of introducing a compulsory player card system in the Western Cape –						
• Report – drafting;	1	-	-	-	-	-
• Review; and						
• Dissemination						
Sub-programme 1.2.2: Human Resources (HR)						
Number of material HR audit findings.	0	-	-	-	-	-
Number of Regulatory reports timeously submitted to Department of Labour	1	-	-	-	1	1
Number of reports on the implementation of the HR Plan	4	1	1	1	1	1
Percentage of performance reviews completed timeously.	95%	-	-	-	95%	95%
Sub-programme 1.2: Executive						
Number of interventions to positively promote awareness of the Board.	4	-	-	-	-	-
Number of awareness programmes participated in	4	1	1	1	1	1
Percentage of Board resolutions given effect by CEO within 1 month.	95%	95%	100%	100%	95%	100%
Number of operators monitored for compliance with CSI Commitments.	4	1	1	1	1	1
Sub-programme 1.3: Administration and Finance						
Audit opinion obtained from AGSA for previous financial year	Unqualified audit report without material findings	-	-	-	-	-
Number of financial reports to stakeholders	33	9	9	9	8	8
Percentage of prior year external audit recommendations implemented.	100%	-	-	-	-	-
Programme 2: Licensing						
Number of licence applications with recommendations submitted to the CEO and/or the Board for consideration.	7 700	-	-	-	-	-

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Percentage of new applications in respect of employee licences (key and gambling) received processed within 30 days of receipt	87%	87%	91.6%	91.6%	87%	88.1%
Percentage of renewal applications received processed within the 3 month renewal period.	97%	97%	99.1%	99.1%	97%	100%
Programme 3: Regulatory Compliance						
The level of compliance determined resulting from the on-site assessments conducted at licensed establishments	90	-	-	-	-	-
Number of compliance assessments conducted at licenced gambling premises	1300	300	296	296	400	400
Percentage of investigations conducted timely for all allegations of illegal gambling received by the Board.	95%	95%	100%	100%	95%	100%
Programme 4: Information and Communication Technology						
Minimum Information systems uptime over 350 days.	95.9%	-	-	-	-	-
Number of events to maintain current information technology systems, hardware, software and network infrastructure.	16 400	4 100	4 348	4 348	4 100	4 292
Number of preventative and knowledge empowerment activities conducted.	64	16	16	16	16	16

Information submitted by CEO: Mr P Abrahams

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