



QUARTERLY PERFORMANCE REPORTS: 2018/19 Western Cape Western Cape Gambling and Racing Board			
Programme / Sub programme / Performance Measures	Target for 2018/19 as per Annual Performance Plan (APP)	1 st Quarter Planned output as per APP	1 st Quarter Preliminary output
QUARTERLY OUTPUTS			
Programme 1: Board and Administration			
Sub Programme 1.1: Board			
Number of Board meetings at which resolutions are adopted and licence applications are considered.	13	-	-
Number of meetings to give effect to statutory mandate.	42	11	11
Sub-programme 1.2.1: Legal Services			
Number of legal opinions drafted.	48	-	-
Review the Western Cape Gambling and Racing Act, 1996 ("the Act") and where appropriate draft proposed amendments.	1	-	-
Conduct research into the legal aspects of introducing a compulsory player card system in the Western Cape –			
• Report – drafting;	1	-	-
• Review; and			
• Dissemination			
Sub-programme 1.2.2: Human Resources (HR)			
Number of material HR audit findings.	0	-	-
Number of Regulatory reports timeously submitted to Department of Labour	1	-	-
Number of reports on the implementation of the HR Plan	4	1	1
Percentage of performance reviews completed timeously.	95%	-	-
Sub-programme 1.2: Executive			
Number of interventions to positively promote awareness of the Board.	4	-	-
Number of awareness programmes participated in	4	1	1
Percentage of Board resolutions given effect by CEO within 1 month.	95%	1	1
Number of operators monitored for compliance with CSI Commitments.	4	1	1
Sub-programme 1.3: Administration and Finance			
Audit opinion obtained from AGSA for previous financial year	Unqualified audit report without material findings	-	-
Number of financial reports to stakeholders	33	9	9
Percentage of prior year external audit recommendations implemented.	100%	-	-
Programme 2: Licensing			
Number of licence applications with recommendations submitted to the CEO and/or the Board for consideration.	7 700	-	-

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Percentage of new applications in respect of employee licences (key and gambling) received processed within 30 days of receipt	87%	87%	91.6%
Percentage of renewal applications received processed within the 3 month renewal period.	97%	97%	99.1%
Programme 3: Regulatory Compliance			
The level of compliance determined resulting from the on-site assessments conducted at licensed establishments	90	-	-
Number of compliance assessments conducted at licenced gambling premises	1300	300	296
Percentage of investigations conducted timely for all allegations of illegal gambling received by the Board.	95%	95%	100%
Programme 4: Information and Communication Technology			
Minimum Information systems uptime over 350 days.	95.9%	-	-
Number of events to maintain current information technology systems, hardware, software and network infrastructure.	16 400	4 100	4 348
Number of preventative and knowledge empowerment activities conducted.	64	16	16
Information submitted by CEO: Mr P Abrahams			
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