

**QUARTERLY PERFORMANCE REPORTS: 2016/17 - 4th Quarter**

**Western Cape**

**Entity: WCGRB**

Programme / Sub programme / Performance Measures	Target for 2016/17 as per Annual Performance Plan (APP)	1 <sup>st</sup> Quarter Planned output as per APP	1 <sup>st</sup> Quarter Preliminary output	1 <sup>st</sup> Quarter Actual output - validated	2 <sup>nd</sup> Quarter Planned output as per APP	2 <sup>nd</sup> Quarter Preliminary output	2 <sup>nd</sup> Quarter Actual output - validated	3 <sup>rd</sup> Quarter Planned output as per APP	3 <sup>rd</sup> Quarter Preliminary output	3 <sup>rd</sup> Quarter Actual output - validated	4 <sup>th</sup> Quarter Planned output as per APP	4 <sup>th</sup> Quarter Preliminary output
<b>QUARTERLY OUTPUTS</b>												
<b>Programme 1: Board and Administration</b>												
<b>1.1 Board</b>												
Number of meetings to give effect to statutory mandate	35	9	11	11	9	13	13	8	13	13	9	12
Number of legislative amendments considered	1	0	0	0	1	1	1	0	0	0	0	0
<b>1.2 Executive</b>												
Number of awareness programmes participated in	2	-	1	1	1	1	1	1	1	1	-	1
Percentage of Board resolutions given effect by CEO within 1 month	95%	95%	97%	97%	95%	100%	100%	95%	95%	100%	95%	100%
<b>1.2.2 Legal Services</b>												
Number of reviews of the Western Cape Gambling and Racing Act, 1996	1	0	0	0	1	1	1	0	0	0	0	0
<b>1.2.2 Human Resources (HR)</b>												
Number of Workplace Skills Plan submitted	1	-	-	-	1	1	1	0	0	0	0	0
Number of relevant fora to be attended	19	5	5	5	5	5	5	4	4	4	5	5
<b>1.3 Administration and Finance</b>												
Number of financial reports to stakeholders	33	9	9	9	8	8	8	8	8	8	8	8
Number of Board and Committee meetings where secretariat services are provided	35	9	11	11	9	13	13	8	13	13	9	12
<b>Programme 2: Licensing</b>												
<b>2.1</b> Percentage of new applications in respect of employee licences (key and gambling) received processed within 30 days of receipt												
	80%	80%	86.3%	86%	80%	89%	89%	80%	85%	92%	80%	92%
<b>2.2</b> Percentage of renewal applications received processed within the 3 month renewal period												
	95%	95%	97.6%	98%	95%	100%	100%	95%	100%	100%	95%	99%
<b>Programme 3: Gambling and Betting Compliance</b>												
<b>3.1</b> Number of compliance assessments conducted at Casinos, Route Operators, LPM Sites, manufacturers, Bookmakers, Bookmaker premises, Totalisator and Totalisator premises.												
	1 200	300	292	292	300	274	274	300	338	340	300	296
<b>3.2</b> Investigation of illegal gambling allegations received by the Board.												
	90%	90%	100%	100%	90%	90%	90%	90%	100%	100%	90%	100%
<b>Programme 4: Information Technology</b>												
<b>4.1</b> Number of instances to maintain current information technology systems (hardware, software and network infrastructure)												
	4000	1000	1233	1233	1000	1042	1042	1000	1003	1003	1000	911
<b>4.2</b> Number of scheduled preventative and knowledge empowerment activities conducted.												
	58	14	17	17	15	16	16	14	17	17	15	16

Information submitted by: DR M Matsapola

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