

**QUARTERLY PERFORMANCE REPORTS: 2016/17 - 1st Quarter**

**Western Cape**

**Entity: WCGRB**

Programme / Sub programme / Performance Measures	Target for 2016/17 as per Annual Performance Plan (APP)	1 <sup>st</sup> Quarter Planned output as per APP	1 <sup>st</sup> Quarter Preliminary output
<b>QUARTERLY OUTPUTS</b>			
<b>Programme 1: Board and Administration</b>			
<b>1.1 Board</b>			
Number of meetings to give effect to statutory mandate	35	9	11
Number of legislative amendments considered	1	0	0
<b>1.2 Executive</b>			
Number of awareness programmes participated in	2	-	1
Percentage of Board resolutions given effect by CEO within 1 month	95%	95%	97%
<b>1.2.1 Legal Services</b>			
Number of reviews of the Western Cape Gambling and Racing Act, 1996	1	0	0
<b>1.2.2 Human Resources (HR)</b>			
Number of Workplace Skills Plan submitted	1	-	-
Number of relevant fora to be attended	19	5	5
<b>1.3 Administration and Finance</b>			
Number of financial reports to stakeholders	33	9	9
Number of Board and Committee meetings where secretariat services are provided	35	9	11
<b>Programme 2: Licensing</b>			
<b>2.1</b> Percentage of new applications in respect of employee licences (key and gambling) received processed within 30 days of receipt	80%	80%	86.3%
<b>2.2</b> Percentage of renewal applications received processed within the 3 month renewal period	95%	95%	97.6%
<b>Programme 3: Gambling and Betting Compliance</b>			
<b>3.1</b> Number of compliance assessments conducted at Casinos, Route Operators, LPM Sites, manufacturers, Bookmakers, Bookmaker premises, Totalisator and Totalisator premises.	1 200	300	292
<b>3.2</b> Investigation of illegal gambling allegations received by the Board.	90%	90%	100%
<b>Programme 4: Information Technology</b>			
<b>4.1</b> Number of instances to maintain current information technology systems (hardware, software and network infrastructure)	4000	1000	1233
<b>4.2</b> Number of scheduled preventative and knowledge empowerment activities conducted.	58	14	17

Information submitted by: DR M Matsapola

Telephone No.: 021 480 7405