

PROJECT UPDATES

Joe Slovo

- 1283 completed houses been handed over to date
- 29 houses are being built at Phase 3A 3
- Water and sanitation service are being installed at 60 sites at Phase 3A 3 and at 210 sites in Phase 3D
- Letters have been sent to the owners of five informal structures in Phase 3C to request that they relocate to allow building of 82 houses

If you live in Joe Slovo, you can check the status of your subsidy application at the HDA office in Cape Town.

UHLAZIYO LWEEPROJEKTHI

I-Joe Slovo

- Ukuza kutsho ngoku izindlu eziyi-1283 sele zinikezelwe
- Ulwakhiwo lwezindlu eziyi-29 e-Phase 3A 3 luyaqhuba
- linkonzo zamanzi nogutyulo ziyafakelwa kwiisayiti eziyi-60 e-Phase 3A 3 kunye neziyi-210 e-Phase 3D
- lincwadi ezimalunga nesicelo sokuvula umhlaba, sele zithunyelwe kuba bahlali abahlanu basematyotombeni. Esisicelo sesokuba bavumele ukuhanjiswa ukuze ulwakhiwo lwezindlu eziyi-82 lluqhubeke e-Phase 3C

Ukuba uhlala e-Joe Slovo usengajonga iziphumo zesicelo sakho sendlu kwi-ofisi yase-HDA eseKapa.



N2 GATEWAY

Community Newsletter

IN THIS ISSUE

- **MAKING A MOVE A LITTLE EASIER.**
Relocated residents at TRA 5 & 6 in Delft benefit from a transport service to and from Langa.
- **HOPES FOR A NEW PSC**
- **MOVING RESIDENTS FROM LANGA TO DELFT**

MAKING A MOVE A LITTLE EASIER

Earlier this year, the Housing Development Agency (HDA) introduced a free transport service for beneficiaries who were relocated to TRA 5 and TRA 6 in Delft so that land at Joe Slovo could be cleared for new houses to be built.

"We started this service because we understood that moving these households from Joe Slovo could make it more difficult for them to travel to work and school," says HDA Subsidy Manager Lindilizwi Mngxekeza.

"Each driver has a list with the details of every child who uses our service and that of their parents. I also make sure that the minibuses are roadworthy, the drivers have valid Professional Driving Permits (PDPs) and that they follow all the rules of the road."

"The service is mostly used by pupils to get to and from school, in Langa, Bonteheuwel, Athlone and Gugulethu, and by people who need to travel to and from Langa for work."

Mizana Gwetyana says she uses the free minibus service to travel from TRA 6 to Langa and then hops onto a taxi for the final leg of her journey to work.



Oscar Ngewu and his daughter Lona

Oscar Ngewu relocated with his family from Zone 2 Joe Slovo in April this year.

"My daughter has been using this service since we arrived in TRA6. I am very happy with how the drivers pay attention to each child."

"It costs R12.00 per trip to travel by normal minibus taxi from TRA 6 to Langa. Thanks to the HDA's transport service I don't have to spend that extra money and I save around R480 per month."

Like many others, Sivuyile Mhluzi uses the service to travel to Langa for work.

"We usually leave for Langa by five-thirty in the morning and are brought back to TRA 6 by six-thirty every evening. It is good to see that the drivers take safety seriously and always ensure that their vehicles are not overloaded."



Mizana Gwetyana

The service operates four minibus taxis from Monday to Friday that pick-up and drop-off passengers from as early as five o'clock in the morning.

Vusumzi Hlathi is the owner of the minibus taxis used for the service. He says that passenger safety is very important.



Sivuyile Mhluzi

- **CLEARING LAND FOR CONSTRUCTION**
- **DID YOU KNOW?**
- **MORE OPTIONS TO APPLY FOR A HOUSE.**
Apply for a subsidy; update or change your information more easily.



- **PROJECT UPDATES**
- **USEFUL CONTACT NUMBERS**



i To find out more about the HDA, or for more information about any article in this newsletter, contact the HDA on **021 481 2900** or visit the office at **129 Bree Street, Cape Town.**

USEFUL CONTACT NUMBERS

Emergencies:

When a life or property is threatened:	107 from a (landline) OR 021 480 7700 (cell phone)
Fire Department (General information):	021 590 1900
The Housing Development Agency Helpdesk:	021 481 2900
City of Cape Town matters:	0860 103 089
Eskom Customer Care:	0860 037 566
Western Cape (WC) Government (general enquiries):	0860 142 142
WC Social Development Hotline:	0800 22 0250
Department of Social Development Disability Programme:	021 483 4015
Master of the High Court (for deceased estates):	021 410 8300
Childline:	0800 55 555 or 021 762 8198
Stop Woman Abuse Hotline:	0800 150 150
Rental Housing Tribunal:	0860 106 166
Waiting list database:	021 444 0333



The N2 Gateway Project started in 2005 and Phase One is nearing completion. It is a project of the National Department of Human Settlements, with the Housing Development Agency (HDA) appointed as implementing agent by the Western Cape Department of Human Settlements. Phase One will deliver about 15 000 houses. The project provides houses for residents of the informal settlements and backyarders along the N2. Current projects include the following: Joe Slovo • Delft Symphony • Delft 7-9 • Boystown • Temporary Relocation Areas (TRAs)

HOPES FOR A NEW PSC

A meeting is due to be held on Saturday 10 December to elect a new Project Steering Committee (PSC) for the community of Joe Slovo. The committee was dissolved early in October; and a new PSC could not be elected at a second gathering held later that month after this meeting was disrupted and had to be called off.

The HDA and the Provincial Department of Human Settlements (PDHS) have been working hard since the beginning of the year to establish Project Steering Committees (PSCs) for the N2 Gateway projects. To date only two have been set up in the Boystown source areas, namely Boystown and Philippi.

Members of a Project Steering Committee are nominated and elected by residents who live

in a specific community. Involving the community in this process is very important because they help to confirm that the members who are eventually elected do in fact live in the area.

To find out more about the Project Steering Committee in your area, contact the HDA on 021 481 2900 or visit their office at 129 Bree Street, Cape Town.

MOVING RESIDENTS FROM LANGA TO DELFT

Around 88 beneficiaries are expected to relocate from Joe Slovo in Langa to Temporary Relocation Units (TRUs) in Delft. HDA Project Manager, Bruce Malagas says that the land on which they were living is earmarked for housing.



TRA 6 has stand alone toilets and taps with sinks.

“The beneficiaries need to relocate so that the contractor can start building and not delay service delivery. Unfortunately there is no available land in Langa; that’s why they will temporarily relocate to Delft.”

Malagas says that before anyone moves the status of their subsidy application is checked. Approved beneficiaries relocate to TRA 6 and non-qualifiers to TRA 5.

He adds that those who must relocate are moved to sites with basic services.

“The national and provincial departments of Human Settlements have invested in TRUs in Delft. These have electricity, running water and flushing toilets,” adds Malagas.



TRUs are in a fenced-off area with security.

CLEARING LAND FOR CONSTRUCTION

When the time comes for housing to be built on earmarked land, anyone living there will be temporarily relocated to areas that the HDA’s identified.



Each unit has a working power supply box.

If the land is occupied when the contractor moves onto the site it means that they cannot build. This causes costs to rise – money that could have been spent on building more houses.

Before building starts, the contractor visits residents to determine if the land they live on is meant for housing. This information is also shared with the HDA to check which residents qualify for subsidised housing, because not everyone does.

Approved beneficiaries can sign a Deed of Sale. This

guarantees that once the houses are built, they will be brought back to their community.

Residents are given a week’s notice before their move. On relocation day, the HDA sends a team to help them take down their dwelling and transports the household and its belongings to a Temporary Relocation Area (TRA).

Once construction is complete, all the beneficiaries who signed a Deed of Sale are brought back and take ownership of their new house.

DID YOU KNOW?

Solar water heating panels are fitted to houses to ensure residents have access to hot water.

1044 installed to date on houses in Joe Slovo



1595 still to be fitted as more houses are built



MORE OPTIONS TO APPLY FOR A HOUSE

The City of Cape Town’s Human Settlements department receives more than a 1000 housing subsidy applications each month.

Mayoral Committee Member for Human Settlements, Councillor Benedicta van Minnen says, “There are around 5 000 invalid or blank ID numbers on our system and most of the contact numbers are incorrect so we cannot get in touch with the beneficiaries.”

There are a number of ways for beneficiaries to apply for a housing subsidy; to check the status of their application and to update their information on the database.

Van Minnen says applicants must remember that if they can’t be contacted when it is their chance to receive a house, it will be given to the next person on the list.

“Our biggest challenge is getting registered applicants to update their contact details and to correct invalid ID numbers.”

Check via SMS

To follow up on your housing application you can SMS your ID number and your surname to 44108. Standard SMS rates apply.

Apply online

Visit <http://web1.capetown.gov.za/web1/HWL2012Online/>

“If you want to apply but don’t have internet access you can visit any City library to use the free Wi-Fi,” says van Minnen.

She adds that residents can also visit any housing office or contact the Call Centre on 021 444 0333 to update their information or to register.