

PROJECT UPDATES

Joe Slovo

- To date, 719 housing units have been constructed and handed over at Phase 3A.
- An updated list with the names of beneficiaries, who have yet to be informed of their status, is posted at the HDA offices in Cape Town as well the site offices in Joe Slovo.
- Beneficiaries with pending cases were issued with letters requesting them to bring along outstanding documents to the HDA site office.

Boystown

- To date, 503 houses have been constructed at Phase 1.
- The verification process of 407 approved beneficiaries - for the second phase of development - is still ongoing.

UHLAZIYO LWEPROJEKTHI

Joe Slovo

- Ukuza kutsho namhla, zingama719 izindlu esezakhiwe zaze zanikezelwa ebantwini bazo kwiSigaba sika3A.
- Uluhlu oluhlaziyiweyo olunamagama abaxhamli-zinkonzo, abaseza kwaziswa ngesimo sabo, lubhengeziwe kwiOfisi zeHDA eKapa kwanakwii-Ofisi zokwakha eziseJoe Slovo.
- Abaxhamli-zinkonzo abaneemeko ezixhonyiweyo bakhutshelwa iincwadi zembalelwano zicela ukuba beze namaxwebhu abo angeka ngeniswa kwiOfisi yokwakha yakwaHDA.

Boystown

- Ukuza kutsho namhla, zingama503 izindlu esezakhiwe kwiSigaba soku-1.
- Inkqubo yokuqinisekiswa kwabaxhamli-zinkonzo abavunyiweyo abangama407 -kulungiselelwa isigaba sesibini sokwakha - isaqhubeka.



BY LAW: ELECTRICITY SUPPLY

The City's Electricity Supply By-Law covers a range of related issues from the provision of electricity services to improper use, tariffs and fees.

Section 26 talks about tampering with service connections or supply mains. It says that:

- No-one must tamper with, interfere with, vandalise or paste any advertising material on a meter or onto any metering equipment.
- No-one must illegally connect to the electrical wiring of another consumer.

Where there is evidence of any of the above, the

Service Provider (the City or Eskom) can disconnect the consumer's electricity supply and hold them liable for any related fees.

The Service Provider has the right to recover the full cost from any consumer, who is found guilty of tampering with a meter so that it records a lower consumption reading.

Section 27 prohibits anyone from doing anything that could remove damage or destroy the supply mains (unless permitted by the Service Provider). It also says that no-one is allowed to make any unauthorised connection to any part of the supply mains or divert electricity from it.

USEFUL CONTACT NUMBERS

Emergencies:

When a life or property is threatened:	107 from a (landline) OR 021 480 7700 (cell phone)
Fire Department (General information):	021 590 1900
The Housing Development Agency Helpdesk:	021 481 2900
City of Cape Town matters:	0860 103 089
Eskom Customer Care:	0860 037 566
Western Cape (WC) Government (general enquiries):	0860 142 142
WC Social Development Hotline:	0800 22 0250
Department of Social Development Disability Programme:	021 483 4015
Master of the High Court (for deceased estates):	021 410 8300
Childline:	0800 55 555 or 021 762 8198
Stop Woman Abuse Hotline:	0800 150 150
Rental Housing Tribunal:	0860 106 166
Waiting list database:	021 444 0333



N2 GATEWAY

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USEFUL CONTACT NUMBERS

NEW HOMES FOR 27 BENEFICIARIES IN DELFT



Margaret Nobhala's family, Mngekile Petula and Fanelekile Madikizela are proud new home owners.

Twenty-seven beneficiaries moved into their new double-storey units built with Alternative Building Materials (ABT) in Delft Precinct 3 & 5 in March. We caught up with three families who moved from Tsunami into their new homes on Thursday 19 March.

"We're so excited because we have been waiting a long time for this!" That's the words of 62-year-old Margaret Nobhala as she and the rest of her family unpacked their belongings in their new home.

Margaret, her four children and two grandchildren arrived at their new house along with the truck that carried all their possessions. "We've been living in one room in Tsunami since 2005. So to go from there to this new house is a definite improvement," said Margaret's 25-year-old daughter Zanele Nobhala.

41-year-old Mngekile Petula is also overjoyed that he can finally provide his wife and two children with a secure roof over their heads. "My children will be so happy and I cannot wait for them to see this place," said Mngekile, who arrived ahead of his family to ensure that the house was prepared for their arrival.

For 40-year-old Fanelekile Madikizela the move is a "dream come true". "I've lived in Tsunami for over seven years now. When I signed the deed of sale today I officially felt like a home owner!"

Margaret, Mngekile and Fanelekile have all undergone consumer education and say the benefits of their ABT homes – being cooler in summer days and warmer in wintertime – has been explained to them.

They all signed their deeds of sale and understand that this document starts the process that will lead to the transfer of property into their names as beneficiaries.

WHEN SIGNING A DEED OF SALE:

- The document must be filled out correctly with all of the necessary information.
- Every page must be initialed and signed.
- Bring along your ID and proof of income if you are employed.
- If you are married and applied for a subsidy with your spouse, both ID documents are vital.
- If you applied for a subsidy with your spouse, but your spouse has since passed away, a death certificate is required.

CONSUMER EDUCATION:

Consumer education training is provided to existing and future beneficiaries to ensure that they understand their rights, duties and responsibilities as existing and future homeowners.

WATER MANAGEMENT

350 litres of water is allocated to consumers daily. To save water a Water Management Device (WMD) is installed in the water metre, and is programmed to start releasing the daily allocation of water.

Once the allocation is used up during the day, the WMD will stop releasing water, and will only reset the following morning at 04:00 to provide another portion of 350 litres for the day.

"My wife and I underwent consumer education and found it very informative especially where water saving tips are concerned," said Mziwodidi Nondlathuza who lives with his wife and three children in Phase 3C in Joe Slovo. **"We use water sparingly and encourage our children not to use water unnecessarily."**



Mziwodidi Nondlathuza and his family. Noluthando Mnyando and her baby, Azokuhle

Noluthando Mnyando moved into her double-storey unit in Phase 3C three months ago. "I previously lived in a shack in Zone 30 and made regular use of the communal taps. When I did my washing, I would often leave the water running while I went off to run errands. I didn't work with the thought of saving water in mind, so installing a WMD will ensure that I carefully consider how much water I use in a day", she added.

JOE SLOVO: PREPAID ELECTRICITY REGISTRATION

As an approved beneficiary living in Joe Slovo, your electricity is supplied by the City of Cape Town. In order to secure your prepaid metre, you need to do the following:

- Fill out a prepaid metre application form, which the contractor will submit to the City of Cape Town on your behalf.
- On the day of occupying your house, a prepaid metre will be installed, registered and activated in your name.
- Once the above mentioned steps have been completed, you will receive an

electricity card with ten free units credited to you.

- Receiving the card will enable you to purchase electricity.

Lindilwa Dastile completed the prepaid electricity registration process before she moved into her new double-storey unit in Phase 3C on 19 December 2014. She was also issued with an electricity card.

"Electricity is expensive so I really appreciate that I'm living in a house that is fitted with a solar water geyser," she says.



Lindilwa Dastile completed her prepaid registration before moving into her new home.



A MASTER OF HIS CRAFT

Peterson Mthayi is a resident in Phase 3C in Joe Slovo. He runs a craft stall just a few feet away from the house that he moved into in December 2014.

"I don't make much money from selling arts and crafts. I'd call myself an 'Entrepreneur' if I thought I was one. For now I just see myself as a hardworking man who wants to make a success of his business," said Peterson.

Peterson has been selling his beaded creations for the past eight years and sets up his stall at 07:00 every morning, then closes at 17:00 in the afternoon. "Most of my customers are tourists and I really enjoy interacting with them", he said.

He makes most of the beads himself and the other crafts are purchased in the city. **"I put a lot of effort into my beadwork and making the stall presentable and attractive for customers."**

KEEPING BUSY DURING THE SCHOOL HOLIDAYS

The Easter holidays provide a break from school work and this is usually the time where parents need to be resourceful in finding ways to keep their children occupied.



Owethu Silwana, Grade 1 pupil and Siviwe Dastile with his pet tortoise.

"I'm very happy that it's holiday time because I want to sleep late and my mommy will take my friends and I to the beach," said five-year-old Grade 1 pupil Owethu Silwana from Joe Slovo.

"Her birthday will also be coming up in April so I'll definitely keep a close eye on her and spoil her as much as I can," said Owethu's mother Nandipha Silwana.

Meanwhile nine-year-old Grade 3 pupil, also from Joe Slovo, Siviwe Dastile says: "Even though I really enjoy school I'm excited that I have more time to play with my pet tortoise and friends in the holiday time."

"While Siviwe is at school I look after the tortoise so I'm happy that he will take on this responsibility during the holidays," said his mother, Lindilwa Dastile.

GET TO KNOW: GAVIN JOOSTE

Gavin joined the HDA in 2010 as a Building Inspector.

His role entails project and quality management. Previously, Gavin worked at Murray and Roberts as a Site Engineer. "I really enjoy the fact that I play a role in helping to make a positive impact on many people's lives", he said.



SAVING WATER IS EVERYONE'S RESPONSIBILITY

Saving water comes down to paying attention and understanding that fresh water is a scarce resource.

We all have a part to play in conserving as much valuable water as we can.



Nandipha Silwana lives in Phase 3C with her daughter and parents. "I previously lived in Joe Slovo in a shack for over 14 years and used to talk to the community members, especially the younger adults, about saving water and to not just leave taps running for no reason. **We should all see ourselves as water conservation ambassadors by doing our part to save water."**

Here are some tips on how to save water

In your kitchen

- Rinse glasses, cutlery and vegetables in a basin of water, rather than under a running tap.
- Rinse water can be reused for the next cycle of washing up before being discarded.
- Keep a bottle of drinking water in the fridge so that you don't run lukewarm water down the drain when waiting for it to cool.

Save water in your bathroom

- Close the tap when brushing your teeth and use a mug of water to rinse your toothbrush.
- Plug the sink when shaving rather than rinsing your razor under running water.
- Flush toilets only when necessary.

Save water throughout your home

- Ensure all taps are fully closed.
- Ensure your plumbing system is regularly checked for leaks and engage a plumber when necessary.

DID YOU KNOW: A dripping tap at 1 drip per second wastes up to 30 litres a day - that is equivalent to 10 000 litres a year.