

DIFFERENT EMERGENCIES HAVE DIFFERENT URGENCIES

YOU WILL BE SEEN ACCORDING TO THESE COLOURS



PATIENTS WHO ARE NON-URGENT WITH MINOR INJURIES OR ILLNESSES WILL BE SEEN WHEN A HEALTHCAREER IS AVAILABLE.



PATIENTS WITH NON-LIFE THREATENING INJURIES OR ILLNESSES WILL BE SEEN AS SOON AS POSSIBLE.



PATIENTS WITH SERIOUS BUT NOT LIFE THREATENING INJURIES OR ILLNESSES WILL BE SEEN URGENTLY.



PATIENTS WITH LIFE THREATENING INJURIES WILL BE SEEN IMMEDIATELY.

Not all emergencies are equally urgent. When you arrive at a healthcare centre you will be assessed by a healthcareer and given a colour corresponding to how severe your condition is. Please be patient.

LET'S MAKE HEALTHCARE **BETTER TOGETHER**



Western Cape
Government

Health

BETTER TOGETHER.