

Western Cape Destination Readiness Webinar

De-Risking the Tourism Industry

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Comprehensive Sector Protocols Developed

Widely consulted in two phases from 26 April

- Large accommodation
- Small accommodation
- Restaurants
- Business Events
- Casinos
- Car Hire
- Wheels Operators
- Safari Lodges
- Attractions
- Tour Guides
- Adventure Activities
- Caravan and Camping

The Entire Tourism Value Chain

- Rooms - accommodation – all types
- Arrival, check-in, pick-up
- Restaurants – front & back of house
- Vehicles – car hire & mini-buses, coaches etc
- Open Vehicles
- Meetings
- Spas
- Casinos
- Attractions
- Adventure activities
- Offices
- All staff requirements & areas



Comprehensive Sector Protocols Developed

Principles:

- Guest/passenger/visitor/crew information
- Staff information and training
- Training of Staff
- Guest and Staff PPE
- Sanitising of all surfaces
- Sanitising of hands
- Physical distancing
- How to handle COVID Symptoms/COVID Positive/COVID contacts

We already identify, know and track our clients

We are expanding this to all our sub-sectors

- App
- Training
- PPE Market Place
- WTTC



Comprehensive Sector Protocols Developed

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DIAGRAMS

1. DIAGRAM 1: PROCEDURE FOR GVPC WITH COVID-19 SYMPTOMS
2. DIAGRAM 2: PROCEDURE FOR STAFF WITH COVID-19 SYMPTOM
3. DIAGRAM 3: ON-PREMISE LAUNDRY

ANNEXURES

1. GVPC DECLARATION FORMS
 - 1.1. GENERAL TOURISM
 - 1.2. ATTRACTIONS, RESTAURANTS, ACTIVITIES

- Goods Receiving & Loading Bays
- Laundries
- Conferences & Functions
- Gyms, Spas, Shops & Play Areas
- Attractions
- Activities
- Caravan & Camping



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Isikolo Sempilo Yoluntu kunye Namayeza Osapho
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Chair: Robert Gumede
Tourism and Hospitality Forum

Dear Mr. Gumede;

Re: Epidemiological and Public Health Expert Review of Tourism Industry COVID 19 Operation Protocols

I am writing to confirm that I have provided a comprehensive epidemiological and public health expert review of Tourism Industry COVID 19 Operation Protocols for Tsogo Sun Group and Tourism Business Council of South Africa (TBCSA).

Based on my expert review, I have made recommendations in line with the best available epidemiological and public health evidence regarding the prevention and containment measures of Covid19.

Should you have further queries, please do not hesitate to contact me on (Jabulani.Ncayiyana@uct.ac.za)

Yours sincerely,

Jabulani Ncayiyana, MSc, PhD

Epidemiological and Public Health Reviewed Protocols

Domestic Leisure Travel – Why It's Safe

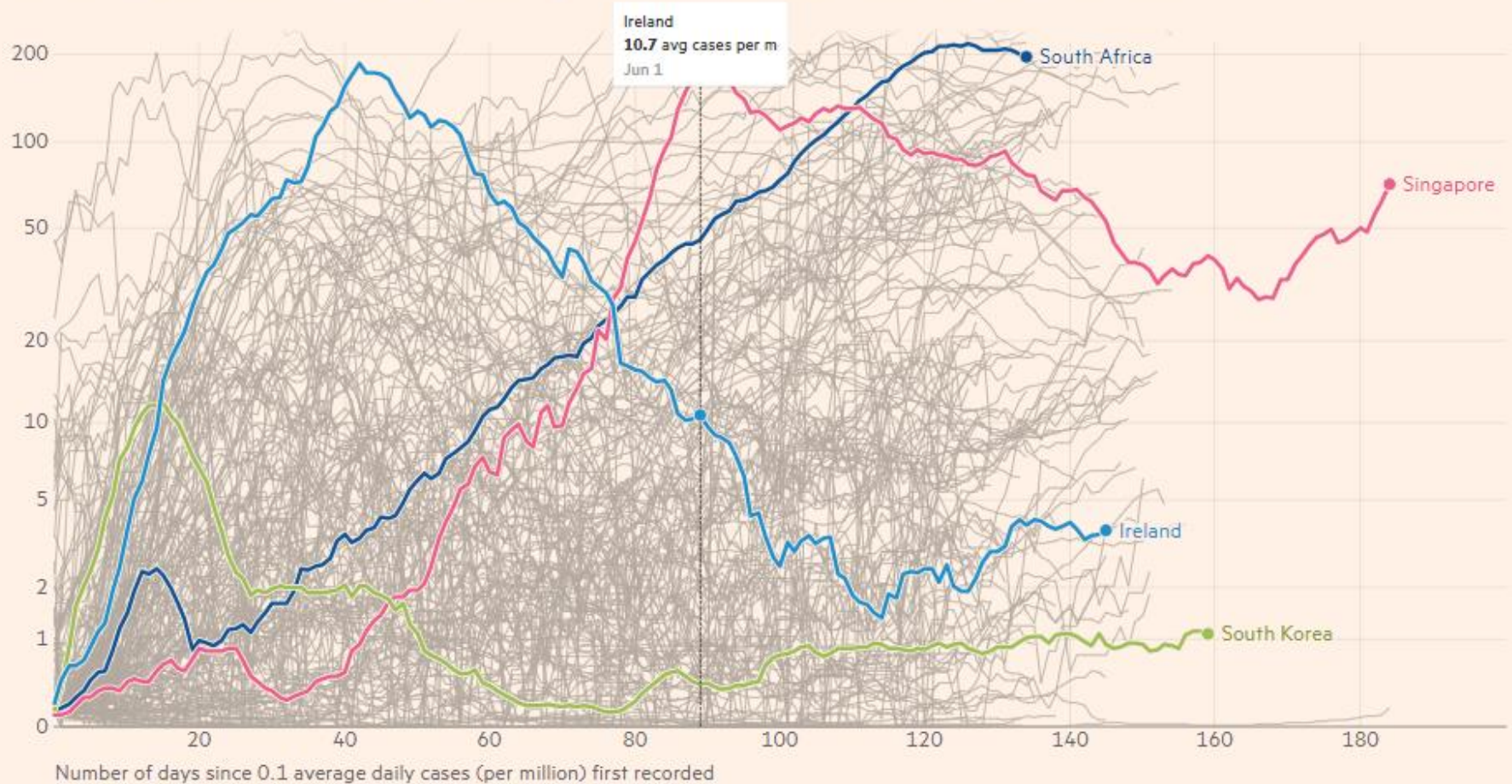
- 76,5% travel by car
- Open-air – wide spaces – outdoors
- Self-catering, timeshare, dispersed chalets, small lodges, small guest houses, accommodation in reserves, sprawling resorts, caravan & camping sites and leisure hotels - low-rise distributed room blocks
- Small establishments – average sizes - non-hotels 13, hotels 76, overall 23
- 14 – 84 guests at one time
- 2 -3 / 20 – 25 staff serving guests per shift/day
- Limited/no “gathering”
- Dwell time 2-4 days vs 30 mins to 2,4 hours
- Same activities as residents or when at home



International Inbound Tourism

New confirmed cases of Covid-19 in South Africa, Singapore, South Korea and Ireland

Seven-day rolling average of new cases (per million), by number of days since 0.1 average daily cases (per million) first recorded



Source: Financial Times analysis of data from the European Centre for Disease Prevention and Control, the Covid Tracking Project, the UK Dept of Health & Social Care and the Spanish Ministry of Health. Data updated July 28 2020 12.06pm BST. Interactive version: [ft.com/covid19](https://www.ft.com/covid19)

Cannot afford to lose 8,6%+ of the economy



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