

NOTICE 16 of 2021 HERITAGE WESTERN CAPE UPDATE ON OPERATIONS

1. Heritage Western Cape (HWC) has been operating throughout the National Lockdown period and continues to do so.
2. However, HWC's capacity has been affected by COVID-19 regulations and staff members being on sick leave.
3. Currently the capacity constraints have led to a backlog in processing of permit applications and responsiveness to queries.
4. Given the above, please note there may be delays with processing of applications. These will be avoided as far as possible but should be factored into the planning of projects requiring permit approvals.
5. HWC apologises for any inconveniences this may cause.
6. We are actively working to address the backlog and implementing measures to increase future capacity.
7. We thank you for your understanding and patience.