| QUARTERLY PERFORMANCE REPORTS: Financial year - $4^{\text {th }}$ Quarter <br> Western Cape <br> Entity: WCGRB |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Programme / Sub programme / Performance Measures | Target for <br> 2013/14 as per <br> Annual <br> Performance <br> Plan (APP) | $1^{\text {st }}$ Quarter <br> Planned output as per APP | $1^{\text {st }}$ Quarter Preliminary output | 1st Quarter Actual output validated | $2^{\text {nd }}$ Quarter <br> Planned output as per APP | $2^{\text {nd }}$ Quarter <br> Preliminary <br> output | $2^{\text {nd }}$ Quarter Actual output validated | $3^{\text {rd }}$ Quarter <br> Planned output as per APP | $3^{\text {rd }}$ Quarter <br> Preliminary <br> output | $3^{\text {rd }}$ Quarter Actual output validated | $4^{\text {th }}$ Quarter <br> Planned <br> as per APP | $4^{\text {th }}$ Quarter <br> Preliminary output |
| QUARTERLY OUTPUTS |  |  |  |  |  |  |  |  |  |  |  |  |
| Programme 1: Board and Administration |  |  |  |  |  |  |  |  |  |  |  |  |
| 1.1 Board |  |  |  |  |  |  |  |  |  |  |  |  |
| National | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - | - | - |
| Number of awareness programmes conducted | 0 | 0 |  | 0 | 0 | 0 | 0 | 0 | 0 | - | - | - |
| Number of social responsibility programmes conducted Number of licences issued | 711 | 199 | 373 | 374 | 212 | 363 | 363 | 162 | 404 | 389 | 138 | 367 |
| Provincial |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of legislative amendments reviewed for recommendation | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | - | - | - |
| Number of Board meetings to give effect to statutory mandate | 11 | 3 | 4 | 4 | 3 | 4 | 4 | 2 | 3 | 3 | 3 | 2 |
| Number of Committee meetings to give effect to statutory mandate | 24 | 6 | 6 | 6 |  | 8 | 8 | 6 | 6 | 6 | 6 | 6 |
| Number of regulatory fora attended to acquire best practice | 5 | 1 | 0 | 0 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 |
| Number of recommended licence applications approved | 711 | 199 | 373 | 374 | 212 | 363 | 363 | 162 | 404 | 389 | 138 | 367 |
| Number of revenue reports evaluated | 14 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 2 |
| 1.2 Executive |  |  |  |  |  |  |  |  |  |  |  |  |
| National |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of licences issued | 3563 | 888 | 1396 | 1397 | 820 | 1356 | 1356 | 1355 | 2274 | 2274 | 500 | 1078 |
| Provincial |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of meetings attended to give effect to statutory requirements | 42 | 10 | 10 | 10 | 11 | 17 | 17 | 10 | 11 | 11 | 11 | 8 |
| Number of regulatory fora attended to represent the Western Cape Gambling and Racing Board | 4 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 3 | 3 | - | 5 |
| Number of recommended licence applications approved in accordance with the delegated authority | 3563 | 888 | 1396 | 1397 | 820 | 1356 | 1356 | 1355 | 2274 | 2274 | 500 | 1078 |
| 1.2.1 Legal Services |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of legal opinions dratted | 48 | 12 | 12 | 12 | 12 | 19 | 19 | 12 | 20 | 20 | 12 | 19 |
| Number of reviews of the Western Cape Gambling and Racing Act, 1996 ('the Act") | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 |  |  |
| Number of reviews of the Western Cape Gambling and Racing Act Regulations ("the Regulations") | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  | 1 | 1 |
| Number of litigious matters project-managed on behalf of the Board | 2 | 1 | 3 | 3 | 0 | 2 | 2 | 0 | 3 | 3 | 1 | 3 |
| 1.2.2 Human Resources |  |  |  |  |  |  |  |  |  |  |  |  |
| Annual review of HR policies and processes | , | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 |
| Number of SDP's developed | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Number of relevant fora | 19 | 5 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| 1.3 Administration and Finance |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of financial reports submitted to the Board and other relevant stakeholders | 11 | 2 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| Number of SCM policy reviews in line with the Board's prescripts, NTR and PTR | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | - | - |
| Number of Board and Committee meetings where secretariat services are provided | 35 | 9 | 10 | 10 | 9 | 12 | 12 | 8 | 9 | 9 | 9 | 8 |
| Programme 2: Licensing |  |  |  |  |  |  |  |  |  |  |  |  |
| National |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of investigations conducted | 4132 | 1038 | 1270 | 1270 | 1002 | 1272 | 1272 | 1477 | 2107 | 2107 | 615 | 898 |
| Provincial |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of probity investigations conducted and recommended for approval in respect of various licences | 4132 | 1038 | 1270 | 1270 | 1002 | 1272 | 1272 | 1477 | 2107 | 2107 | 615 | 898 |


| Programme / Sub programme / Performance Measures | Target for 2013/14 as per Annual Performance Plan (APP) | $1^{\text {st }}$ Quarter Planned output as per APP | $1^{\text {st }}$ Quarter <br> Preliminary output | 1st Quarter Actual output validated | $2^{\text {nd }}$ Quarter <br> Planned output as per APP | $2^{\text {nd }}$ Quarter <br> Preliminary output | $2^{\text {nd }}$ Quarter Actual output validated | $3^{\text {rd }}$ Quarter <br> Planned output as per APP | $3^{\text {rd }}$ Quarter <br> Preliminary output | $3^{\text {rd }}$ Quarter <br> Actual <br> output - <br> validated | $4^{\text {th }}$ Quarter <br> Planned output as per AP | $4^{\text {th }}$ Quarter <br> Preliminary output |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| National |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of compliance audits conducted | 391 | 98 | 60 | 60 | 98 | 109 | 109 | 97 | 117 | 117 | 98 | 121 |
| Number of investigations conducted | 384 | 39 | 126 | 127 | 42 | 84 | 84 | 185 | 167 | 167 | 118 | 180 |
| Provincial |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of investigations and recommendations for approval of applications received for both new and renewal of various licences | 384 | 39 | 126 | 127 | 42 | 84 | 84 | 185 | 167 | 167 | 118 | 180 |
| Number of compliance assessments at licensed operators conducted | 391 | 98 | 60 | 60 | 98 | 109 | 109 | 97 | 117 | 117 | 98 | 121 |
| Programme 4: Gambling Compliance |  |  |  |  |  |  |  |  |  |  |  |  |
| National <br> Number of compliance audits conducted | 699 | 143 | 157 | 158 | 186 | 171 | 171 | 184 | 206 | 206 | 186 | 171 |
| Provincial |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of on-site compliance assessments conducted at the licensed casinos, route operators and LPM sites | 699 | 143 | 157 | 158 | 186 | 171 | 171 | 184 | 206 | 206 | 186 | 171 |
| Number of investigations carried out with respect to illegal gambling | 30 | 5 | 3 | 3 | 10 | 12 | 12 | 10 | 7 | 7 | 5 | 5 |
| Programme 5: Information Technology |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of current information technology systems maintained (hardware, software and network infrastructure) | 1094 | 293 | 342 | 342 | 270 | 320 | 320 | 267 | 330 | 330 | 264 | 231 |

Information submitted by: MR P ABRAHAMS
Telephone No.: 0214807400

