

# **BERGRIVIER MUNICIPALITY**

## DRAFT SERVICE DELIVERY BUDGET IMPLEMENTATION PLAN (SDBIP)

25 March 2014 RVN 026/03/2014







We serve with pride

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#### 1 INTRODUCTION

This document constitutes the Draft Service Delivery Budget Implementation Plan (SDBIP) of the Bergrivier Municipality for the 2014/15 financial year.

#### 2 PURPOSE OF THE SDBIP

The SDBIP is a management, implementation and monitoring tool. It enables the Municipality to give effect to its Integrated Development Plan (IDP) and Budget and can be seen as a "contract" between the Administration, Council and Community that sets out the manner in which the Municipality will achieve its IDP goals and strategic objectives over the next twelve months.

## 3 LEGAL FRAMEWORK

The Municipal Finance management Act, Act 65 of 2003 (MFMA) defines the SDBIP as;

"a detailed plan approved by the mayor of a municipality in terms of section53 (1)c)(ii) for implementing the municipality's delivery of services and the execution of its annual budget and which must include (as part of the top-layer) the following:

(a) projections for each month of;

(i) revenue to be collected, by source; and

(ii) operational and capital expenditure, by vote;

(b) service delivery targets and performance indicators for each quarter".

Section 69(3)(a) of the MFMA requires the accounting officer must no later than 14 days after the approval of an annual budget submit to the Mayor a draft SDBIP for the budget year. Section 53(1)(c)(ii) of the MFMA requires the Mayor to approve the SDBIP within 28 days of the approval of the budget. Section 53(1)(c)(iii) provides furthermore that the annual performance agreements of the Municipal Manager and Senior Managers reporting to the Municipal Manager in terms of Section 57(1)(b) of the Municipal Systems Act must be linked to the performance targets of the SDBIP.

## 4 ORGANISATIONAL STRUCTURE

The Municipality comprises its Political Structures, Community and Administration.

#### 4.1 Political structures

Political Structures include:

- The Municipal Council
- The Office of the Speaker
- The Executive Mayor and Executive Mayoral Committee
- Portfolio Committees for each Directorate.

#### 4.2 Community

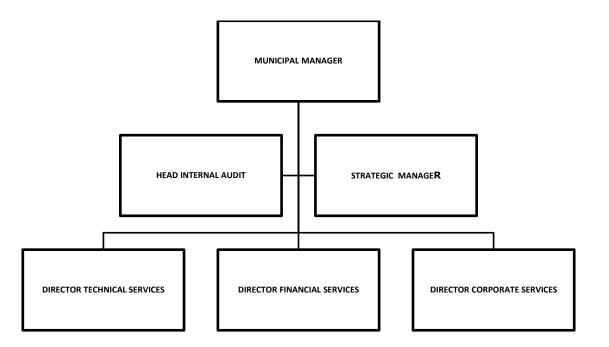
Community Structures include:

- Ward Committees
- The IDP Representative Forum which was established in terms of Section 15 of the Local Government: Municipal Planning and Performance Management Regulations of 2001
- Sector forums which are in process of being established.

#### 4.3 Administration

The Municipality approved a new macro structure for the Administration which will come into effect on 1 July 2013. The administrative structure comprises the Office of the Municipal Manager and three Directorates namely a Corporate Services, Technical Services and Financial Services Directorate. The Municipal Managers office comprises the Strategic Manager and the Head Internal Audit. The Head Internal Audit reports to the Chairperson of the Audit Committee. The revised micro structure is still pending approval. The following diagram depicts the approved macro structure and draft micro structure.





#### 5 BERGRIVIER MUNICIPALITY PERFORMANCE MANAGEMENT FRAMEWORK

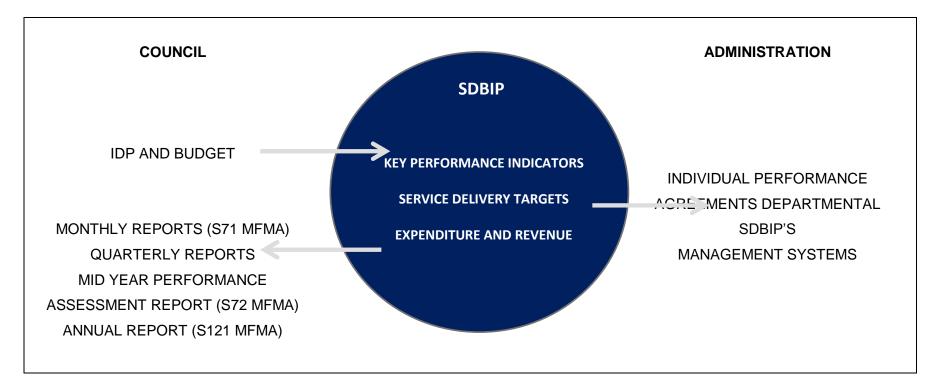
The SDBIP is a layered plan comprising a Top Layer SDBIP and Departmental SDBIP's. The approved Top Layer SDBIP is the basis of the Municipality's Performance Management system. The SDBIP is a public document that comprises Key Performance Indicators (KPI's) with quarterly service delivery targets which derive from the IDP, legislation, regulations, risks and other critical aspects identified by the Municipal Council.

Performance reporting on the Top Layer SDBIP is done to the Mayoral Committee and Council on a quarterly, half yearly (Mid-year Budget and Performance Assessment Report (S72 MFMA)) and annual basis (Annual Report (S121 MFMA)). Any amendments to the SDBIP must be approved by Council following the submission of the Mid-year Budget and Performance Assessment Report and the approval of the Adjustment Budget. In addition to the above, Section 71 of the MFMA requires that monthly budget statements be compiled and submitted to the Mayor no later than 10 days after the end of each month.

The SDBIP is supported by the following administrative performance management tools:

- Departmental SDBIP's which contain operational Key Performance Indicators which are approved by the Municipal Manager. Performance reporting on Departmental SDBIP's is done to the Portfolio Committees on a monthly basis
- KPI's assigned to individual employees
- Internet based management systems that measure performance in terms of:
  - The implementation of Council and Mayoral Committee resolutions (IMIS)
  - The management of complaints (IMIS Customer Care)
  - The management of risks (IGNITE)
  - The management of audit queries (IGNITE)
  - Compliance (IGNITE).

The following diagram illustrates the SDBIP as a management, implementation and monitoring tool.



## 6 VISION, MISSION, GOALS, STRATEGIC OBJECTIVES AND DEVELOPMENT PRIORITIES

The Municipality's vision, mission and strategic goals are as follows:

- **VISION:** We strive towards a satisfied community through sustainable service delivery.
- **MISSION:** To create an effectively governed administration that is committed to sustainable development of the municipal area and the delivery of services that are responsive to the unique needs of the Bergrivier Community.

#### STRATEGIC GOALS AND OBJECTIVES AND DEVELOPMENT PRIORITIES:

|    | GOALS   |    | STRATEGIC OBJECTIVES  |
|----|---|----|---|
| 1. | A financially viable and sustainable Municipality                                 | 1. | To budget strategically, grow and diversify our revenue and ensure value for money<br>services                        |
| 2. | An effective productive administration capable of<br>sustainable service delivery | 2. | To create an efficient, effective and accountable administration  |
| 3. | An open transparent corruption free and responsive                                | 3. | To provide open transparent corruption free governance  |
|    | Municipality  | 4. | To communicate effectively and be responsive to the needs of the Community  |
| 4. | A quality living environment that is conducive to development and investment      | 5. | To provide and maintain bulk and service infrastructure that will address backlogs and provide for future development |
| 5. | A safe, healthy and secure living environment                                     | 6. | To promote the well-being, health, safety and security of our community   |
| 6. | Sustainable development of the Municipal Area                                     | 7. | To develop, manage and regulate the built environment   |
|    | (environment, economy, people)  | 8. | To conserve and manage the natural environment and mitigate the impacts of climate change                             |
|    |   | 9. | To promote cultural and socio economic development of our community   |

## 7 **REVENUE AND EXPENDITURE**

## 7.1 MONTHLY PROJECTIONS OF REVENUE BY SOURCE

| Description                                     |        |        |        |         |         | Dudget V  | 014/4E      |          |        |        |        |        | Mediun  | n Term Reve  | nue and |
|---|--------|--------|--------|---------|---------|-----------|-------------|----------|--------|--------|--------|--------|---------|--------------|---------|
| Description                                     |        |        |        |         |         | Budget fo | ear 2014/15 |          |        |        |        |        | Expe    | nditure Fram | ework   |
|   |        |        |        |         | Navanak | Decemb    |             |          |        |        |        |        | Budget  | Budget       | Budget  |
| R thousand                                      | July   | August | Sept.  | October | Novemb  | Decemb    | January     | February | March  | April  | May    | June   | Year    | Year +1      | Year +2 |
|   |        |        |        |         | er      | er        |             |          |        |        |        |        | 2014/15 | 2015/16      | 2016/17 |
| Revenue By Source                               |        |        |        |         |         |           |             |          |        |        |        |        |         |              |         |
| Property rates                                  | 15,522 | 4,139  | 2,070  | 3,104   | 3,622   | 3,104     | 3,104       | 3,104    | 3,104  | 3,104  | 3,622  | 4,139  | 51,740  | 55,901       | 60,385  |
| Property rates - penalties & collection charges | -      | -      | -      | -       | -       | -         | -           | -        | -      | -      | -      | -      | -       | -            | -       |
| Service charges - electricity revenue           | 6,411  | 6,411  | 6,411  | 6,411   | 6,411   | 6,411     | 6,411       | 6,411    | 6,411  | 6,411  | 6,411  | 6,411  | 76,927  | 83,091       | 89,744  |
| Service charges - water revenue                 | 1,117  | 931    | 1,117  | 1,304   | 1,676   | 1,862     | 2,794       | 2,421    | 1,676  | 1,676  | 1,304  | 745    | 18,625  | 20,039       | 21,589  |
| Service charges - sanitation revenue            | 548    | 548    | 548    | 548     | 548     | 548       | 548         | 548      | 548    | 548    | 548    | 548    | 6,572   | 6,789        | 6,847   |
| Service charges - refuse revenue                | 1,000  | 1,000  | 1,000  | 1,000   | 1,000   | 1,000     | 1,000       | 1,000    | 1,000  | 1,000  | 1,000  | 1,000  | 12,001  | 12,507       | 12,732  |
| Service charges - other                         | 796    | 796    | 796    | 796     | 796     | 796       | 796         | 796      | 796    | 796    | 796    | 796    | 9,550   | 10,431       | 11,305  |
| Rental of facilities and equipment              | 267    | 267    | 267    | 267     | 267     | 267       | 267         | 267      | 267    | 267    | 267    | 267    | 3,207   | 3,302        | 3,536   |
| Interest earned - external investments          | 83     | 83     | 83     | 83      | 83      | 83        | 83          | 83       | 83     | 83     | 83     | 83     | 1,000   | 1,350        | 1,000   |
| Interest earned - outstanding debtors           | 241    | 241    | 241    | 241     | 241     | 241       | 241         | 241      | 241    | 241    | 241    | 241    | 2,889   | 3,120        | 3,370   |
| Dividends received                              | -      | -      | -      | -       | -       | -         | _           | -        | -      | -      | -      | -      | -       | -            | -       |
| Fines   | 84     | 84     | 84     | 84      | 84      | 84        | 84          | 84       | 84     | 84     | 84     | 84     | 1,005   | 1,085        | 1,171   |
| Licences and permits                            | 108    | 108    | 108    | 108     | 108     | 108       | 108         | 108      | 108    | 108    | 108    | 108    | 1,300   | 1,404        | 1,516   |
| Agency services                                 | 163    | 163    | 163    | 163     | 163     | 163       | 163         | 163      | 163    | 163    | 163    | 163    | 1,958   | 2,114        | 2,283   |
| Transfers recognised - operational              | 3,079  | 3,079  | 3,079  | 3,079   | 3,079   | 3,079     | 3,079       | 3,079    | 3,079  | 3,079  | 3,079  | 3,141  | 37,007  | 37,324       | 41,870  |
| Other revenue                                   | 212    | 212    | 212    | 212     | 212     | 212       | 212         | 212      | 212    | 212    | 212    | 212    | 2,538   | 2,678        | 2,872   |
| Gains on disposal of PPE                        | -      | -      | -      | -       | -       | -         | -           | -        | -      | -      | -      | -      | -       | -            | -       |
| Total Revenue (excluding capital transfers      |        |        |        |         |         |           |             |          |        |        |        |        |         |              |         |
| and contributions)                              | 29,630 | 18,061 | 16,178 | 17,399  | 18,289  | 17,958    | 18,889      | 18,517   | 17,772 | 17,772 | 17,917 | 17,938 | 226,319 | 241,135      | 260,220 |

Source: WC013 Bergrivier - Supporting Table SA25 Budgeted monthly revenue and expenditure

## 7.2 MONTHLY PROJECTIONS OF OPERATIONAL REVENUE AND EXPENDITURE BY VOTE

| Description                              |        |         |        |         |              | Budget Ye    | ar 2014/15 |          |        |        |        |         |                           | n Term Reven<br>nditure Frame |                              |
|--|--------|---------|--------|---------|--------------|--------------|------------|----------|--------|--------|--------|---------|---------------------------|-------------------------------|------------------------------|
| R thousand                               | July   | August  | Sept.  | October | Novembe<br>r | Decembe<br>r | January    | February | March  | April  | Мау    | June    | Budget<br>Year<br>2014/15 | Budget<br>Year +1<br>2015/16  | Budget<br>Year +2<br>2016/17 |
| Revenue by Vote                          |        |         |        |         |              |              |            |          |        |        |        |         |                           |                               |                              |
| Vote 1 - Municipal Manager               | 2,319  | 2,319   | 2,319  | 2,319   | 2,319        | 2,319        | 2,319      | 2,319    | 2,319  | 2,319  | 2,319  | 2,354   | 27,864                    | 31,584                        | 34,660                       |
| Vote 2 - Finance                         | 16,009 | 4,626   | 2,557  | 3,591   | 4,109        | 3,591        | 3,591      | 3,591    | 3,591  | 3,591  | 4,109  | 4,626   | 57,584                    | 62,356                        | 66,961                       |
| Vote 3 - Corporate Services              | 1,207  | 1,207   | 1,207  | 1,207   | 1,207        | 1,207        | 1,207      | 1,207    | 1,207  | 1,207  | 1,207  | 1,207   | 14,478                    | 13,963                        | 14,936                       |
| Vote 4 - Technical Services              | 13,232 | 13,046  | 13,232 | 13,418  | 13,791       | 13,977       | 14,908     | 14,536   | 13,791 | 13,791 | 13,418 | 12,859  | 163,998                   | 162,991                       | 171,567                      |
| Total Revenue by Vote                    | 32,766 | 21,197  | 19,314 | 20,535  | 21,425       | 21,094       | 22,025     | 21,653   | 20,908 | 20,908 | 21,053 | 21,046  | 263,924                   | 270,894                       | 288,124                      |
| Expenditure by Vote to be                |        |         |        |         |              |              |            |          |        |        |        |         |                           |                               |                              |
| appropriated                             |        |         |        |         |              |              |            |          |        |        |        |         |                           |                               |                              |
| Vote 1 - Municipal Manager               | 1,555  | 1,555   | 1,555  | 1,555   | 1,910        | 1,555        | 1,555      | 1,555    | 1,555  | 1,555  | 1,555  | 1,555   | 19,014                    | 20,251                        | 22,135                       |
| Vote 2 - Finance                         | 867    | 867     | 867    | 867     | 1,570        | 867          | 867        | 867      | 867    | 867    | 867    | 867     | 11,102                    | 11,169                        | 13,180                       |
| Vote 3 - Corporate Services              | 3,010  | 3,010   | 3,010  | 3,010   | 4,099        | 3,010        | 3,010      | 3,010    | 3,010  | 3,010  | 3,010  | 3,010   | 37,212                    | 39,855                        | 42,879                       |
| Vote 4 - Technical Services              | 15,131 | 20,623  | 11,469 | 12,079  | 14,879       | 12,079       | 12,690     | 11,469   | 12,079 | 12,690 | 12,079 | 16,961  | 164,227                   | 174,703                       | 187,954                      |
| Total Expenditure by Vote                | 20,562 | 26,055  | 16,901 | 17,511  | 22,457       | 17,511       | 18,121     | 16,901   | 17,511 | 18,121 | 17,511 | 22,393  | 231,556                   | 245,978                       | 266,148                      |
| Surplus/(Deficit) before assoc.          | 12,204 | (4,857) | 2,413  | 3,024   | (1,032)      | 3,583        | 3,904      | 4,752    | 3,397  | 2,786  | 3,542  | (1,347) | 32,369                    | 24,916                        | 21,976                       |
| Taxation                                 | _      | -       | -      | _       | _            | -            | _          | _        | -      | _      | _      | _       | _                         | _                             | _                            |
| Attributable to minorities               | -      | -       | -      | -       | -            | -            | -          | -        | -      | -      | -      | -       | -                         | -                             | -                            |
| Share of surplus/ (deficit) of associate | -      | -       | -      | -       | -            | -            | -          | -        | -      | -      | -      | -       | -                         | -                             | -                            |
| Surplus/(Deficit)                        | 12,204 | (4,857) | 2,413  | 3,024   | (1,032)      | 3,583        | 3,904      | 4,752    | 3,397  | 2,786  | 3,542  | (1,347) | 32,369                    | 24,916                        | 21,976                       |

Source: WC013 Bergrivier - Supporting Table SA26 Budgeted monthly revenue and expenditure (municipal vote)

## 7.3 MONTHLY PROJECTIONS OF CAPITAL EXPENDITURE BY VOTE

| Description                                |       |        |       |         |       | Budget Y | ear 2014/15 |       |       |       |       |       |                           | n Term Rever<br>nditure Fram |                              |
|--|-------|--------|-------|---------|-------|----------|-------------|-------|-------|-------|-------|-------|---------------------------|------------------------------|------------------------------|
| R thousand                                 | July  | August | Sept. | October | Nov.  | Dec.     | January     | Feb.  | March | April | Мау   | June  | Budget<br>Year<br>2014/15 | Budget<br>Year +1<br>2015/16 | Budget<br>Year +2<br>2016/17 |
| Multi-year expenditure to be appropriated  |       |        |       |         | -     |          | 1           | -     |       |       |       |       |                           |                              |                              |
| Vote 1 - Municipal Manager                 | -     | -      | -     | -       | -     | -        | -           | -     | -     | -     | -     | -     | -                         | -                            | -                            |
| Vote 2 - Finance                           | -     | -      | -     | -       | -     | 400      | -           | -     | -     | -     | -     | -     | 400                       | 1,100                        | 850                          |
| Vote 3 - Corporate Services                | -     | -      | -     | -       | -     | -        | -           | -     | -     | -     | -     | -     | -                         | 300                          | -                            |
| Vote 4 - Technical Services                | 3,061 | 4,189  | 2,250 | 2,550   | 3,055 | 2,750    | 1,220       | 2,200 | 2,000 | 2,300 | 2,844 | 2,199 | 30,618                    | 20,587                       | 11,955                       |
| Capital multi-year expenditure sub-total   | 3,061 | 4,189  | 2,250 | 2,550   | 3,055 | 3,150    | 1,220       | 2,200 | 2,000 | 2,300 | 2,844 | 2,199 | 31,018                    | 21,987                       | 12,805                       |
| Single-year expenditure to be appropriated |       |        |       |         |       |          |             |       |       |       |       |       |                           |                              |                              |
| Vote 1 - Municipal Manager                 | -     | -      | 16    | -       | -     | 87       | -           | -     | -     | -     | -     | -     | 103                       | 36                           | 36                           |
| Vote 2 - Finance                           | -     | -      | -     | -       | -     | -        | -           | -     | -     | -     | -     | 30    | 30                        | 30                           | 30                           |
| Vote 3 - Corporate Services                | -     | 10     | -     | 510     | 840   | 1,115    | -           | 20    | 163   | 15    | 20    | 1,820 | 4,513                     | 5,102                        | 5,460                        |
| Vote 4 - Technical Services                | 35    | 1,590  | 665   | 2,130   | 1,885 | 838      | 655         | 1,235 | 2,158 | 2,345 | 843   | (393) | 13,985                    | 15,681                       | 23,132                       |
| Capital single-year expenditure sub-total  | 35    | 1,600  | 681   | 2,640   | 2,725 | 2,040    | 655         | 1,255 | 2,321 | 2,360 | 863   | 1,457 | 18,631                    | 20,848                       | 28,658                       |
| Total Capital Expenditure                  | 3,096 | 5,789  | 2,931 | 5,190   | 5,780 | 5,190    | 1,875       | 3,455 | 4,321 | 4,660 | 3,707 | 3,656 | 49,649                    | 42,836                       | 41,463                       |

Source: WC013 Bergrivier - Supporting Table SA28 Budgeted monthly capital expenditure

## 8 KEY PERFORMANCE INDICATORS

The following table contains the Municipality's proposed Key Performance Indicators (KPI) for the year.

| Ref | Directorate           | Link                 | Stratagia Ohiostiva  | KPI   | Unit of   | Baseline     | Source of                       | Torrat | Unit | KPI<br>Calculatio | Sep-14 | Des-14 | Mar-15 | Jun-15 |
|-----|-----------------------|----------------------|--|---|---|--------------|---------------------------------|--------|------|-------------------|--------|--------|--------|--------|
| Rei | Directorate           | LINK                 | Strategic Objective  | KPI   | Measurement   |              | Evidence                        | Target | Unit | n Type            | Target | Target | Target | Target |
| MM1 | Municipal<br>Manager  | Reg<br>796           | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | The percentage of a municipality's capital<br>budget actually spent on capital projects<br>identified for a particular financial year in<br>terms of the municipality's integrated<br>development plan (Office of the MM)                 | % Capital budget spent  | R 103,000    | Promis<br>expenditure<br>report | 95     | %    | Carry Over        | 15     | 95     | _      | _      |
| T1  | Technical<br>Services | Reg<br>796           | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | The percentage of a municipality's capital<br>budget actually spent on capital projects<br>identified for a particular financial year in<br>terms of the municipality's integrated<br>development plan (Technical Services).<br>(Reg 796) | % Capital budget spent  | R 13,985,000 | Promis<br>expenditure<br>report | 95     | %    | Carry Over        | 14     | 53     | 75     | 95     |
| C1  | Corporate<br>Services | Reg<br>796           | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | the percentage of a municipality's capital<br>budget actually spent on capital projects<br>identified for a particular financial year in<br>terms of the municipality's integrated<br>development plan (Corporate Services)<br>(Reg 796)  | % Capital budget spent  | R 4,513,000  | Promis<br>expenditure<br>report | 95     | %    | Carry Over        | 0      | 24     | 36     | 95     |
| C1  | Council               | Reg<br>796<br>Risk 4 | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | Financial Viability: Cost coverage (Reg<br>796)   | Cost coverage<br>((Available cash+<br>investments)/<br>Monthly fixed<br>operating<br>expenditure<br>(SA8)                                 | 0.3          | Promis<br>report                | 0.3    | R    | Stand<br>alone    | _      | _      | _      | 0.3    |
| C2  | Council               | Reg<br>796<br>Risk 5 | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | Financial Viability: Debt coverage (Reg<br>796)   | Debt coverage<br>((Total operating<br>revenue-<br>operating grants<br>received)/debt<br>service payments<br>due within the<br>year) (SA8) | 24.2         | Promis<br>report                | 24.2   | R    | Stand<br>alone    | _      | _      | _      | 24.2   |
| СЗ  | Council               | Reg<br>796<br>Risk 5 | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | Financial Viability: Service debtors to revenue (Reg 796)   | Service debtors<br>to revenue –<br>(Total<br>outstanding<br>service debtors/<br>revenue received  | 26.1         | Promis<br>report                | 26.1   | R    | Stand<br>alone    | -      | -      | -      | 26.1   |

| Ref | Directorate | Link       | Strategic Objective  | KPI  | Unit of   | Baseline | Source of                                  | Target | Unit | KPI<br>Calculatio | Sep-14 | Des-14 | Mar-15 | Jun-15 |
|-----|-------------|------------|--|--|---|----------|--|--------|------|-------------------|--------|--------|--------|--------|
| Rei | Directorate | LINK       | Strategic Objective  | ι τρι  | Measurement   |          | Evidence                                   | Target | Unit | n Type            | Target | Target | Target | Target |
|     |             |            |  |  | for services)<br>(SA8)  |          |  |        |      |                   |        |        |        |        |
| C4  | Council     | Reg<br>796 | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | The percentage of households earning<br>less than R1100 per month with access to<br>free basic services; water (Reg 796)   | No of Indigent<br>households<br>receiving free<br>basic water.                      | 2336     | Indigent<br>Register /<br>Promis<br>Report | 2349   | No   | Stand<br>alone    | 0      | 0      | 0      | 2349   |
| C5  | Council     | Reg<br>796 | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | The percentage of households earning<br>less than R1100 per month with access to<br>free basic services; Sanitation (Reg 796)  | No of Indigent<br>households<br>receiving free<br>basic sanitation                  | 2336     | Indigent<br>Register /<br>Promis<br>Report | 2160   | No   | Stand<br>alone    | 0      | 0      | 0      | 2160   |
| C6  | Council     | Reg<br>796 | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | The percentage of households earning<br>less than R1100 per month with access to<br>free basic services; electricity (Reg 796)   | No of Indigent<br>households<br>receiving free<br>basic electricity                 | 2336     | Indigent<br>Register /<br>Promis<br>Report | 2349   | No   | Stand<br>alone    | 0      | 0      | 0      | 2349   |
| C7  | Council     | Reg<br>796 | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | The percentage of households earning<br>less than R1100 per month with access to<br>free basic services; refuse removal (Reg<br>796)   | No of Indigent<br>households<br>receiving free<br>basic refuse                      | 2336     | Indigent<br>Register /<br>Promis<br>Report | 2349   | No   | Stand<br>alone    | 0      | 0      | 0      | 2349   |
| F1  | Finance     | Reg<br>796 | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | The percentage of a municipality's capital<br>budget actually spent on capital projects<br>identified for a particular financial year in<br>terms of the municipality's integrated<br>development plan (Finance) (Reg 796) | % Capital budget spent  | R30 000  | Promis<br>expenditure<br>report            | 95     | %    | Carry Over        | 0      | 0      | 0      | 95     |
| F2  | Finance     | Risk 7     | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | Compile long term financial plan by 30<br>December   | No of plans<br>approved   | New KPI  | Mayco<br>Minutes                           | 1      | No   | Stand<br>alone    | 0      | 1      | 0      | 0      |
| F3  | Finance     | Risk 7     | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | Implement a centralised SCM Unit from 1<br>July  | % of orders<br>placed in<br>timeframes<br>prescribed by<br>SCM procedure<br>manual. | 100%     | Requisition /<br>order reports             | 100    | No   | Stand<br>alone    | 100%   | 100%   | 100%   | 100%   |

| Ref | Directorate           | Link                    | Strategic Objective  | KPI   | Unit of   | Baseline    | Source of  | Target | Unit | KPI<br>Calculatio | Sep-14 | Des-14 | Mar-15 | Jun-15 |
|-----|-----------------------|-------------------------|--|---|---|-------------|--|--------|------|-------------------|--------|--------|--------|--------|
| Rei | Directorate           | LIIIK                   | onategie objective   |   | Measurement   |             | Evidence   | raiget | onic | n Type            | Target | Target | Target | Target |
| F4  | Finance               | Risk 6                  | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | Improve credit control through the<br>institution of legal processes against non-<br>exchange debtors.  | % of non-<br>exchange debtors<br>against whom<br>legal action can<br>be and is<br>instituted. | 100%        | Attorney<br>appointment<br>letters /<br>Promis<br>debtor<br>analysis<br>report | 100    | %    | Carry Over        | 0%     | 50%    | 100%   | 100%   |
| F5  | Finance               | Risk 5                  | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | Improve debtor management and revenue collection  | % Debt recovery<br>rate   | 103%        | Promis<br>Report   | 103    | %    | Carry Over        | 45%    | 60%    | 95%    | 103%   |
| F6  | Finance               | Risk 5                  | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | Investigate alternative methods of debt<br>collection and develop a strategy to<br>reduce the Municipality's outstanding debt<br>by 30 December | No of approved strategies   | New KPI     | Mayco<br>Minutes   | 1      | No   | Stand<br>alone    | 0      | 1      | 0      | 0      |
| F7  | Finance               | Risk 7                  | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | Monthly bank reconciliations within 60 days of month end.   | No of Bank<br>reconciliations<br>completed  | 12          | Bank<br>reconciliation<br>s  | 12     | No   | Stand<br>alone    | 3      | 3      | 3      | 3      |
| F8  | Finance               | Risk 7                  | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | Submit monthly VAT reconciliations of all VAT Votes   | No of VAT<br>reconciliations<br>submitted   | 12          | VAT<br>Reconciliatio<br>ns   | 12     | No   | Stand<br>alone    | 3      | 3      | 3      | 3      |
| F9  | Finance               | Risk 4                  | To budget strategically,<br>grow and diversify our<br>revenue and ensure value<br>for money services | Submit monthly Section 71 Report in terms of the MFMA before the 10th working day of each month   | No of reports submitted   | 12          | S 71 Reports   | 12     | No   | Stand<br>alone    | 3      | 3      | 3      | 3      |
| C2  | Corporate<br>Services | Risk 11                 | To create an efficient,<br>effective and accountable<br>administration                               | Implement SITA Report recommendations<br>on software upgrades by 30 March   | % MSIG funds<br>spent on<br>implementing<br>SITA Report<br>recommendations                    | R 600,000   | Promis<br>expenditure<br>report  | 100    | %    | Carry Over        | 0      | 0      | 100    | _      |
| C3  | Corporate<br>Services | WPSP                    | To create an efficient,<br>effective and accountable<br>administration                               | Submit quarterly report on human resource management in approved format   | No of HR Reports  | New KPI     | Mayco<br>Minutes   | 4      | No   | Carry Over        | 1      | 1      | 1      | 1      |
| C4  | Corporate<br>Services | EE Plan                 | To create an efficient,<br>effective and accountable<br>administration                               | Develop a strategy that will enhance the<br>Municipality's compliance with its<br>employment equity targets by 30<br>September                  | No of approved strategies   | New KPI     | Mayco<br>Minutes   | 1      | No   | Stand<br>alone    | 1      | 0      | 0      | 0      |
| C5  | Corporate<br>Services | Reg<br>796 /<br>Risk 17 | To create an efficient,<br>effective and accountable<br>administration                               | the percentage of a municipality's budget<br>actually spent on implementing its<br>workplace skills plan;                                       | % of the<br>Municipalities<br>training budget<br>spent on<br>implementing its                 | R 1,000,000 | Promis<br>expenditure<br>report  | 100    | %    | Accumulati<br>ve  | 5      | 25     | 70     | 100    |

| Ref | Directorate          | Link       | Strategic Objective  | KPI   | Unit of   | Baseline    | Source of   | Target | Unit | KPI<br>Calculatio | Sep-14 | Des-14 | Mar-15 | Jun-15 |
|-----|----------------------|------------|--|---|---|-------------|---|--------|------|-------------------|--------|--------|--------|--------|
| Rei | Directorate          | LIIIK      | Strategic Objective  | NF1   | Measurement   |             | Evidence  | Target | Unit | n Type            | Target | Target | Target | Target |
|     |                      |            |  |   | Work Place Skills<br>Plan   |             |   |        |      |                   |        |        |        |        |
| C8  | Council              | Reg<br>796 | To create an efficient,<br>effective and accountable<br>administration           | the number of people from employment<br>equity target groups employed in the<br>three highest levels of management in<br>compliance with the municipality's<br>approved employment equity plan; | -% of vacancies<br>filled from target<br>groups                                     | -           | Employment<br>Equity<br>Report                    | 100    | %    | Stand<br>alone    | 0      | 0      | 0      | 100    |
| MM2 | Municipal<br>Manager |            | To provide open transparent corruption free governance                           | Improve staff productivity and<br>responsiveness through leadership<br>development  | No of Leadership<br>Forum Meetings<br>held  | 4           | Attendance<br>registers                           | 4      | No   | Carry Over        | 1      | 1      | 1      | 1      |
| ММЗ | Municipal<br>Manager |            | To provide open transparent corruption free governance                           | Achieve an unqualified audit without matters (2013/14 Financial year)   | No of matters (no more than 3)  | 3           | AG Report<br>(2013/14<br>financial<br>year)       | 3      | No   | zero based        | 0      | 3      | _      | -      |
| MM4 | Municipal<br>Manager |            | To provide open transparent<br>corruption free governance                        | Development of a risk based audit plan<br>(MFMA - Section 165(2)(a)) by 30<br>September   | No of approved<br>risk based audit<br>plans with<br>internal audit<br>programme     | 1           | Mayco<br>Minutes                                  | 1      | No   | Stand<br>alone    | 1      | 0      | 0      | 0      |
| MM5 | Municipal<br>Manager |            | To provide open transparent corruption free governance                           | Convene a Councillor and Senior<br>Management strategic planning session<br>for the IDP Review and budget process<br>by 30 November   | No of strategic<br>planning sessions<br>held  | 1           | Attendance<br>register /<br>Minutes               | 1      | No   | Stand<br>alone    | 0      | 1      | 0      | 0      |
| MM6 | Municipal<br>Manager |            | To provide open transparent corruption free governance                           | Compliance with laws and regulations  | % Compliance<br>level as<br>measured by<br>compliance assist                        | New measure | Compliance<br>assist report                       | 95     | %    | Standalone        | 95     | 95     | 95     | 95     |
| MM7 | Municipal<br>Manager |            | To communicate effectively<br>and be responsive to the<br>needs of the Community | Develop a revised public participation policy by March  | No of policies developed  | New KPI     | Mayco<br>Minutes                                  | 1      | No   | Standalone        | 0      | 0      | 1      | 0      |
| MM8 | Municipal<br>Manager |            | To communicate effectively<br>and be responsive to the<br>needs of the Community | Communicate with the public through<br>printed media (newsletters, articles, press<br>releases etc)   | No of editions<br>communications<br>(newsletters,<br>articles, press<br>statements) | 8           | Publications.<br>Articles/<br>press<br>statements | 8      | No   | Carry Over        | 2      | 2      | 2      | 2      |
| MM9 | Municipal<br>Manager |            | To communicate effectively<br>and be responsive to the<br>needs of the Community | Quarterly ward committee meetings / engagements   | No of meetings /<br>engagements per<br>quarter                                      | 28          | Minutes /<br>Attendance<br>registers              | 28     | No   | Carry Over        | 7      | 7      | 7      | 7      |

| Ref  | Directorate           | Link       | Strategic Objective  | KPI   | Unit of  | Baseline    | Source of                       | Target | Unit | KPI<br>Calculatio | Sep-14 | Des-14 | Mar-15 | Jun-15 |
|------|-----------------------|------------|--|---|--|-------------|---------------------------------|--------|------|-------------------|--------|--------|--------|--------|
| Nei  | Directorate           | LIIK       | Strategic Objective  | INFI  | Measurement  |             | Evidence                        | raiget | Unit | n Type            | Target | Target | Target | Target |
| MM10 | Municipal<br>Manager  |            | To communicate effectively<br>and be responsive to the<br>needs of the Community                       | Undertake an Annual Customer Service<br>evaluation and make recommendations<br>on the improvement of customer service<br>by 30 June | No of customer<br>service<br>evaluations with<br>reports             | 1           | Mayco<br>Minutes                | 1      | No   | Stand<br>alone    | 0      | 0      | 0      | 1      |
| C9   | Council               | Reg<br>796 | To provide and maintain<br>infrastructure to address<br>backlogs and provide for<br>future development | The percentage of households with access to basic level of sanitation   | No of HH that<br>meet minimum<br>standard<br>sanitation              | 6209        | Promis<br>Consumer<br>reports   | 8530   | No   | Stand<br>alone    | 0      | 0      | 0      | 8530   |
| C10  | Council               | Reg<br>796 | To provide and maintain<br>infrastructure to address<br>backlogs and provide for<br>future development | The percentage of households with<br>access to basic level of electricity   | No of HH that<br>meet minimum<br>standard<br>electricity             | 8,485       | Promis<br>Consumer<br>reports   | 8580   | No   | Stand<br>alone    | 0      | 0      | 0      | 8580   |
| C11  | Council               | Reg<br>796 | To provide and maintain<br>infrastructure to address<br>backlogs and provide for<br>future development | The percentage of households with access to basic level of refuse removal   | No of HH that<br>meet minimum<br>standard refuse<br>removal          | 8,374       | Promis<br>Consumer<br>reports   | 8500   | No   | Stand<br>alone    | 0      | 0      | 0      | 8500   |
| C12  | Council               | Reg<br>796 | To provide and maintain<br>infrastructure to address<br>backlogs and provide for<br>future development | The percentage of households with access to basic level of sanitation   | No of HH that<br>meet minimum<br>standard water                      | 8,472       | Promis<br>Consumer<br>reports   | 8400   | No   | Stand<br>alone    | 0      | 0      | 0      | 8400   |
| T2   | Technical<br>Services | WSDP       | To provide and maintain<br>infrastructure to address<br>backlogs and provide for<br>future development | Restrict water losses to 11%  | % water losses   | 11%         | AFS                             | 11     | %    | Stand<br>alone    | 0      | 0      | 0      | 11     |
| ТЗ   | Technical<br>Services | WSDP       | To provide and maintain<br>infrastructure to address<br>backlogs and provide for<br>future development | Build new reservoir (Veddrif) (Phase 1)   | % MIG Funding<br>spent on<br>upgrading of<br>Velddrif reservoir      | 3,575,000   | Promis<br>expenditure<br>report | 100    | %    | Carry over        | 0      | 6      | 50     | 100    |
| T4   | Technical<br>Services | WSDP       | To provide and maintain<br>infrastructure to address<br>backlogs and provide for<br>future development | Upgrade Water infrastructure (Porterville)<br>(Phase 1)   | % MIG Funding<br>spent on<br>upgrading of<br>water<br>infrastructure | 2,329,000   | Promis<br>expenditure<br>report | 100    | %    | Carry over        | 0      | 6      | 6      | 100    |
| T5   | Technical<br>Services | WSDP       | To provide and maintain<br>infrastructure to address<br>backlogs and provide for<br>future development | Complete Velddrif WWTW upgrade by 30<br>September   | % MIG Funding<br>spent on<br>upgrading of<br>WWTW                    | R 4 370 000 | Promis<br>expenditure<br>report | 100    | %    | Carry over        | 0      | 100    | -      | _      |
| Т6   | Technical<br>Services |            | To provide and maintain<br>infrastructure to address<br>backlogs and provide for<br>future development | Restrict electricity losses to 13%  | % electricity<br>losses  | 13%         | AFS                             | 13     | %    | Stand<br>alone    | 0      | 0      | 0      | 13     |

| Ref  | Directorate           | Link | Strategic Objective  | KPI   | Unit of  | Baseline | Source of                                     | Target | Unit | KPI<br>Calculatio | Sep-14 | Des-14 | Mar-15 | Jun-15 |
|------|-----------------------|------|--|---|--|----------|---|--------|------|-------------------|--------|--------|--------|--------|
| INCI | Directorate           | LIIK | Strategic Objective  | KF1   | Measurement  |          | Evidence                                      | Target | Onic | n Type            | Target | Target | Target | Target |
| T7   | Technical<br>Services | IWMP | To provide and maintain<br>infrastructure to address<br>backlogs and provide for<br>future development | Closure of landfill sites   | No of<br>maintenance<br>plans compiled   | New KPI  | Maintenance<br>plan<br>submitt6ed<br>to DEADP | 4      | No   | Carry over        | 0      | 0      | 2      | 2      |
| Т8   | Technical<br>Services |      | To provide and maintain<br>infrastructure to address<br>backlogs and provide for<br>future development | Fully utilise MIG conditional grant to<br>upgrade infrastructure by 30 June   | % of MIG<br>conditional capital<br>grants spent  | 100      | Promis<br>expenditure<br>report               | 100    | %    | Carry over        | 42     | 46     | 64     | 100    |
| Т9   | Technical<br>Services |      | To provide and maintain<br>infrastructure to address<br>backlogs and provide for<br>future development | Fully utilise conditional road maintenance<br>operational grant by 31 March   | % of conditional<br>operational<br>grants spent  | 100      | Promis<br>expenditure<br>report               | 100    | %    | Carry over        | 0      | 0      | 100    | 100    |
| C6   | Corporate<br>Services |      | To promote the well-being,<br>health, safety and security<br>of our community                          | Compile a Sport Master Plan by<br>December  | No of plans<br>approved  | New KPI  | Mayco<br>Minutes                              | 1      | No   | Stand<br>alone    | 0      | 1      | 0      | 0      |
| C7   | Corporate<br>Services |      | To promote the well-being,<br>health , safety and security<br>of our community                         | Fully utilise MIG conditional grant to<br>upgrade sport infrastructure by 30 June   | % of MIG<br>conditional capital<br>grants spent  | 1800 000 | Promis<br>expenditure<br>report               | 100    | %    | Carry Over        | 0      | 5      | 33     | 100    |
| C8   | Corporate<br>Services |      | To promote the well-being,<br>health , safety and security<br>of our community                         | Review revenue enhancement plan for resorts   | No of revised<br>revenue<br>enhancement<br>plans                                       | 1        | Mayco<br>Minutes                              | 1      | No   | Stand<br>alone    | 1      | 0      | 0      | 0      |
| C9   | Corporate<br>Services |      | To promote the well-being,<br>health, safety and security<br>of our community                          | Increase actual income from traffic fines to 30% per quarter  | % actual income from fines   | 20%      | Promis<br>income<br>report                    | 30     | %    | Stand<br>alone    | 30     | 30     | 30     | 30     |
| C10  | Corporate<br>Services |      | To promote the well-being,<br>health , safety and security<br>of our community                         | Develop and implement a law<br>enforcement operational strategy to<br>enhance visibility and functionality of law<br>enforcement officers by 30 September | No of approved strategies  | New KPI  | Mayco<br>Minutes                              | 1      | No   | Stand<br>alone    | 1      | 0      | 0      | 0      |
| C11  | Corporate<br>Services | DMP  | To promote the well-being,<br>health , safety and security<br>of our community                         | Implement the Corporate Disaster<br>management Structure as per the<br>Disaster Management Plan by 30<br>December   | No of Corporate<br>Disaster<br>Management<br>Structures<br>established and<br>trained. | New KPI  | Mayco<br>Minutes                              | 5      | No   | Stand<br>alone    | 0      | 5      | 0      | 0      |
| C12  | Corporate<br>Services | SDF  | To develop , manage and<br>regulate the built<br>environment   | Develop SPLUMA by-law by 30 March   | No of approved<br>by-laws  | New KPI  | Council<br>minutes                            | 1      | No   | Stand<br>alone    | 0      | 0      | 1      | 0      |
| T10  | Technical<br>Services | HP   | To develop , manage and<br>regulate the built<br>environment   | Implement Housing pipeline projects:<br>Implement Hostel upgrade  | No of units  | New KPI  | Completion certificate                        | 32     | No   | Carry Over        | 0      | 0      | 0      | 32     |

| Ref   | Directorate           | Link  | Strategic Objective  | KPI  | Unit of  | Baseline | Source of                       | Target | Unit | KPI<br>Calculatio | Sep-14 | Des-14 | Mar-15 | Jun-15 |
|-------|-----------------------|-------|--|--|--|----------|---------------------------------|--------|------|-------------------|--------|--------|--------|--------|
| itter | Directorate           | LIIIK | Strategic Objective  | KF1  | Measurement  |          | Evidence                        | Target | Unit | n Type            | Target | Target | Target | Target |
| T11   | Technical<br>Services | HP    | To develop , manage and<br>regulate the built<br>environment                                       | Implement Housing pipeline projects:<br>Porterville houses   | No of units  | New KPI  | Completion certificate          | 58     | No   | Carry Over        | 0      | 0      | 0      | 58     |
| T13   | Technical<br>Services | HP    | To develop , manage and<br>regulate the built<br>environment                                       | Implement Housing pipeline projects:<br>Velddrif / Noordhoek services  | No of service stands   | New KPI  | Completion certificate          | 108    | No   | Carry Over        | 0      | 0      | 0      | 108    |
| T14   | Technical<br>Services | IWMP  | To conserve and manage<br>the natural environment and<br>mitigate the impacts of<br>climate change | Reduce the volume of household waste<br>transported to approved dumping sites<br>through the recycling programme                   | % reduction in<br>the cost of<br>household waste<br>transported from<br>2010/11 cost<br>(Maintenance of<br>saving) | 20%      | Promis<br>expenditure<br>report | 10     | %    | Carry Over        | 0      | 0      | 0      | 10     |
| MM11  | Municipal<br>Manager  | LBSAP | To conserve and manage<br>the natural environment and<br>mitigate the impacts of<br>climate change | Co-ordinate entry for Greenest Town<br>Competition   | No of submitted<br>entry forms   | 1        | Submitted<br>entry              | 1      | No   | Stand<br>alone    | 1      | 0      | 0      | 0      |
| MM12  | Municipal<br>Manager  | LBSAP | To conserve and manage<br>the natural environment and<br>mitigate the impacts of<br>climate change | Implement 2 environmental initiatives by<br>30 June (biodiversity / climate change)  | No of initiatives implemented  | 2        | Project<br>report and<br>photos | 2      | No   | Carry over        | 0      | 0      | 0      | 2      |
| T15   | Technical<br>Services |       | To promote cultural and<br>socio economic<br>development of our<br>community                       | the number of jobs created through the<br>municipality's local, economic<br>development initiatives including capital<br>projects; | Number of<br>temporary jobs<br>created (EPWP)  | 1,000    | Employment contracts            | 128    | FTE  | Stand<br>alone    | 0      | 0      | 0      | 128    |
| C13   | Corporate<br>Services |       | To promote cultural and<br>socio economic<br>development of our<br>community                       | Fully utilise conditional operational library grant  | % of library grant spent   | 100      | Promis<br>expenditure<br>report | 100    | %    | Carry over        | 25     | 50     | 75     | 100    |
| MM13  | Municipal<br>Manager  |       | To promote cultural and<br>socio economic<br>development of our<br>community                       | Develop a short -medium term LED<br>Strategy with implementation plan based<br>on PACA outcomes by 30 December                     | No of strategies developed   | New KPI  | Mayco<br>Minutes                | 1      | No   | Stand<br>alone    | 0      | 1      | 0      | 0      |
| MM14  | Municipal<br>Manager  |       | To promote cultural and<br>socio economic<br>development of our<br>community                       | Implement 2 social initiatives by 30 June  | No of initiatives implemented  | 2        | Project<br>report and<br>photos | 2      | No   | Stand<br>alone    | 0      | 0      | 0      | 2      |
| MM15  | Municipal<br>Manager  |       | To promote cultural and<br>socio economic<br>development of our<br>community                       | Develop a local youth development strategy by December   | No of strategies developed   | 1        | Mayco<br>Minutes                | 2      | No   | Stand alone       | 0      | 1      | 0      | 0      |

R= Ratio