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STRATEGY APPLICATION Presentation



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EMS VISION & MISSION



Our Vision

"A Leading World Class African Emergency Management Service..."

Our Mission statement

"Emergency Management Services (EMS) will lead in the provision of a world class African emergency service through the development of human resources ability, modern equipment resourcing and community empowerment"



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EMS MANDATE



Emergency Management Services has a mandate to provide among others the following services, emergency, fire and rescue, proactive services which include fire safety, disaster management, public information education and relations, that aimed at ensuring safety of property and lives of City's communities.



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EMS OF THE FUTURE STRATEGY



EMS Strategic Shift:

- ❑ During 2006/11 Mayoral term EMS embarked on extensive organizational improvement initiatives aimed at enabling the Department to deliver a service that addresses community needs within the limited resources and allocated budget.
- ❑ EMS of the Future Functional Framework was developed and the following strategic shifts were adopted:
 - From - Response - to - Proactive
 - From - Internal Focus – to - External Orientation
 - From - Internal Capacity – to - Community Empowerment⁴
 - From - Isolation - to - Collaboration



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EMS STRATEGIC OBJECTIVES



- ❑ A proactive well capacitated disaster management and emergency response maintained at 100% state of readiness.
- ❑ Communities aware of dangers and empowered to assist in mitigating disasters.
- ❑ Efficient and effective response to emergency incidents
- ❑ Vigilant Custodianship of Safety Prescripts.



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EMS BUSINESS FUNCTIONS



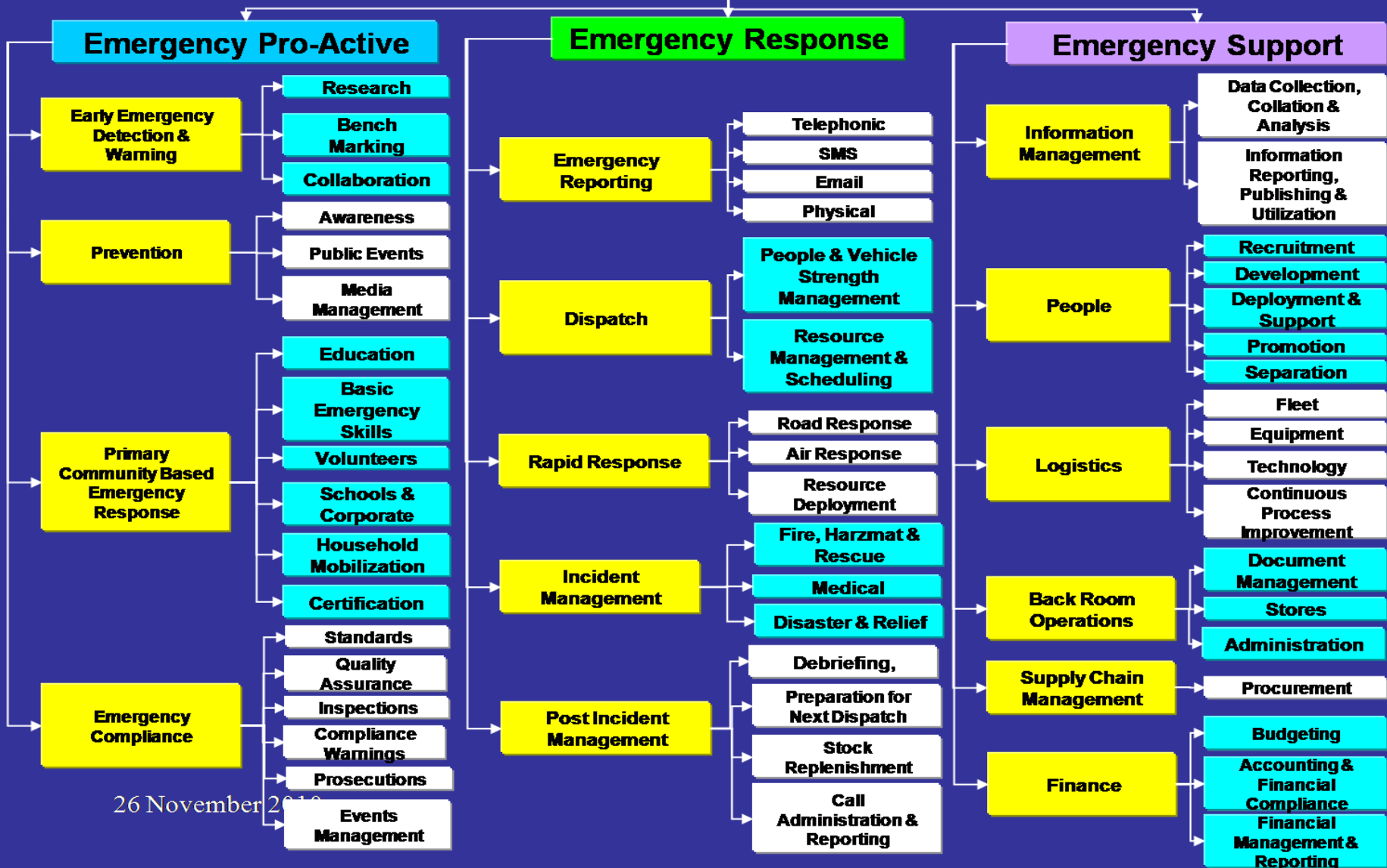
EMS CORE FUNCTIONS

□ Emergency Management Service (EMS) core function is to save lives and property through rendering of quality emergency, fire, rescue services, disaster management and public information education and relations (PIER), and by-law enforcement within and beyond the borders of the City. All the above service grouped into the following function functions:

- ✓ Operations
- ✓ Disaster Management and PIER
- ✓ Fire Safety

Post 2010 EMS: Functional Framework

Emergency Management System





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THANK YOU