Contact Details

WESTERN CAPE REGIONAL OFFICE

20th floor, Sanlam Building, Golden Acre. Adderley Street, Cape Town Private Bag 9189 Cape Town, 8000 Tel.: 021 469 0200

Fax: 021 469 0260

ATHLONE LOCAL OFFICE

Melofin Building, Cnr Birchwood Street & Klipfontein Road Private Bag X5, Athlone, 7760 Tel.: 021 696-8038/9 Fax: 021 696 8072

CAPE TOWN LOCAL OFFICE

48 Queen Victoria Street, Cape Town Private Bag X9145, Cape Town, 8000 Tel.: 021 481 9736/9700 Fax.: 021 423 8331

GUGULETHU LOCAL OFFICE

Cnr Bishop Court & Fezeka. Gugulethu Private Bag X001 Gugulethu, 7760 Tel.: 021 638 5151/1/2 Fax: 021 638 5117

WYNBERG LOCAL OFFICE

Cnr Church & Station Road, Wynberg Private Bag X7, Wynberg 7824 Tel.: 021 710 9800 Fax. 021 710 9998



REPUBLIC OF SOUTH AFRICA

BELLVILLE LOCAL OFFICE

Fintrust Building, Cnr Mazzur and Petrusa Street. Bellville 7530 Private Bag X10. Sanlamhof, 7532 Tel.: 021 944 7700 Fax. 021 948 3024

EERSTE RIVER LOCAL OFFICE

42 Main Road, Eerste River. Private Bag X 6, Eerste River, 7100 Tel.: 021 900 4500 Fax: 021 904 1164

MITCHELL'S PLAIN LOCAL OFFICE

45 Alpha Street, Westpoort Park, Mitchell's Plain Private Bag X20, Mitchell's Plain, 7785 Tel.: 021 370 4800 Fax: 021 376 1342

KHAYELITSHA LOCAL OFFICE

Julius Ntsholo Street (near station), Khavelitsha Private Bag X004, Khayelitsha, 7784 Tel.: 021 360 2100 Fax: 021 364 1337

WORCESTER LOCAL OFFICE

No 7 Durban Street, Worcester, Private Bag X3112, Worcester, 6850 Tel.: 023 348 5300 Fax: 023 347 5181

PAARL LOCAL OFFICE

Cnr Nuwe & Derkin Street, Paarl Private Bag X3044, Paarl, 7620 Tel.: 021 871 1682 Fax: 021 872 0049

CALEDON LOCAL OFFICE

Erf 1706, Cemetry Road, Caledon 7230 Private Bag X06, Caledon, 7234 Tel.: 028 214 1780 Fax.: 028 214 5031

GEORGE LOCAL OFFICE

42 Rentzburg Court, Courtney Street, George Private Bag X6580, George, 6530 Tel.: 044 801 4300 Fax: 044 873 5422

BEAUFORT-WEST LOCAL OFFICE

93 Donkin Street. Beaufort West, 6970 Private Bag X511, Beaufort West, 6970 Tel. 023 449 1300 Fax. 023 414 2128

OUDTSHOORN LOCAL OFFICE

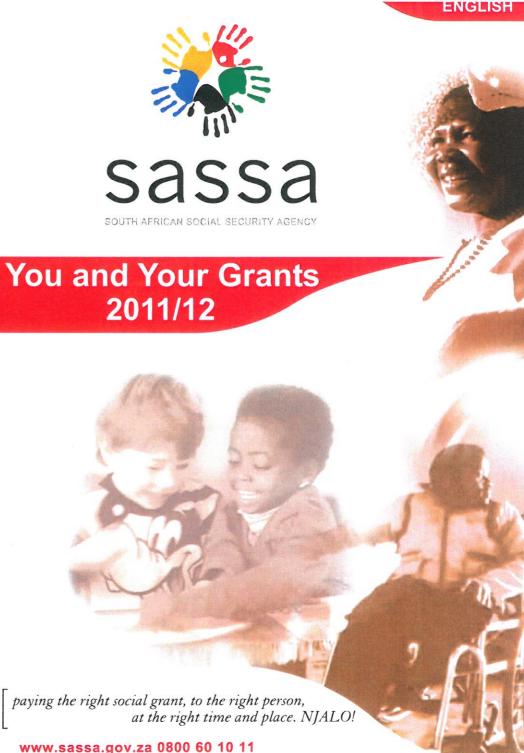
Seppie Greef Building, Voortrekker Way, Oudtshoorn, Private Bag X659. Oudtshoorn, 6620 Tel.: 044 272 8977 Fax: 044 272 4007

VREDENBURG LOCAL OFFICE

Cnr Mark & Proses Street. Vredenburg Private Bag X6, Vredenburg, 7350 Tel.: 022 703 7000/4 Fax: 022 703 7040

VREDENDAL LOCAL OFFICE

BMW Building (next to SupaQuick) Voortrekker Road, Vredendal, 8160 Private Bag X5, Vredendal, 8160 Tel.: 027 201 1700 Fax: 027 201 1710



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Introduction

Social Assistance is an income transfer in the form of grants provided by government. A social grant refers grants paid by the South African Social Security Agency that is, disability grant; a grant for older persons and a war veteran's grant; foster child grant; care dependency grant; child support grant and a grant-in-aid

As from 01 April 2006, the responsibility for the management, administration and payment of social assistance grants was transferred to the South African Social Security Agency (SASSA). SASSA is a section 3A public entity, the focused institution responsible to ensure that government pays the right grant, to the right person, at a location which is most convenient to that person.

Types of grants

Social Assistance is provided in the form of:

- · grant for older persons;
- · disability grant;
- · war veterans grant;
- · care dependency grant;
- foster child grant;
- · child support grant;
- grant-in-aid;
- Social Relief of Distress.

Responsibility of the Beneficiaries

It is the responsibility of beneficiaries to keep SASSA informed of changes in their circumstances and means.

Fraud

SASSA exercises zero tolerance to fraudulent activities

What Is A Means Test

In South Africa Social Assistance is subject

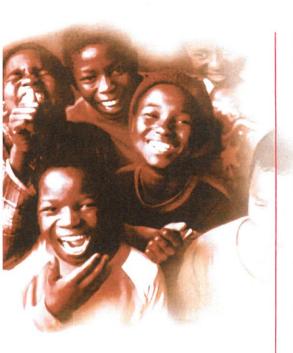
to means testing which implies that SASSA evaluates the income and assets of the person applying for social assistance in order to determine whether the person's means are below a stipulated amount. This means test is a way of determining whether a person qualifies to receive a grant as grants are indeed meant for those who have insufficient means to support themselves. The means test varies from one grant to another.

Asset And Income Threshold

Asset threshold:	As at 01 April 2010	As at 01 April 2011
(Grants for older persons, disabled and war veterans only)		
Single person	R518 400	R752 400
Married person	R1 036 800	R1 504 800
Income threshold: (Annual amounts)		
Single person	R31 296	R44 880
Married person	R62 592	R89 760
Child Support Grants:		
Single person	R30 000	R31 200
Married person	R60 000	R62 400
Care Dependency Grants:		
Single person	R129 600	R136 800
Married person	R259 200	R273 600

Amounts Of Grants As At 01 April 2011

Grant Type	Amount payable as from 1 April 2010	Amount payable as from 1 April 2011
Old Persons Grant (Old age pension)	R1 080.00	R1 140.00
Old Persons Grant (Old age pension): Beneficiary older than 75 years	R1 100.00	R1 160.00
Disability grant	R1 080.00	R1 140.00
War veterans' grant	R1 100.00	R1 160.00
Grant-in-aid	R250.00	R260.00
Child support grant	R250.00	R260.00
Foster child grant	R710.00	R740.00
Care-dependency grant	R1 080.00	R1 140.00
Institution (25%)	R270.00	R285.00



Care Dependency Grant

- The applicant must be South African citizens or parmanent resident;
- the applicant and child must be resident in South Africa;
- · child is under the age of 18 years;
- must submit a medical / assessment report confirming permanent, severe disability;
- applicant and spouse and must meet requirements of the means test (except for foster parents);
- the care-dependant child/children must not be permanently cared for in a State Institution;

Note: the income of foster parent will not be taken into consideration

Child Support Grant

- the primary care giver must be a South African citizen or permanent resident;
- both the applicant and the child must reside in South Africa;
- applicant must be the primary care giver of the child/children concerned;
- the child/children must have been born after 31 December 1993:
- the applicant and spouse must meet the requirements of the means test;
- cannot apply for more than six non biological children
- Child can not be cared for in State institution.

Grant-in-aid

- the applicant must be in receipt of a grant for Older Persons, Disability grant or a War Veterans's grant, and require full time attendandance by another person owing to his/her physical or mental disabilities;
- must not be cared for in an institution that receives subsidy by the State for the care/housing of such beneficiary;

Proof of identity

Applicants who do not have a 13 digit bar coded Identity Book, or birth certificate for children involved in the application can still apply for grant. Please obtain information from your nearest SASSA office on the alternative documents which are accepted for grant application.

Where Do You Apply For A Grant?

- You apply at the SASSA Office nearest to where you live;
- If you are too old or sick to travel to the office to apply for a grant, then a family member or friend can apply on your behalf;
- Your application form will be completed in the presence of an officer from SASSA:
- When your application is completed you will be given a receipt;
- Keep this receipt it is your only proof of application;
- You do not have to pay any money to apply;
- If your application is not approved by the SASSA, you must be informed in writing as to why your application was unsuccessful;
- You have the right to request SASSA to reconsider its decision, if you are unhappy with the decision made. If the reconsidered decision is still unfavourable, you have the right to appeal to the Minister of Social Development. The request for SASSA to reconsider its decision must be made within 90 days of you being informed of the outcome of your application.

Date Of Award Of Grants

If your grant is approved, you will be paid from the date on which you applied.

If Your Application For A Grant Is Unsuccesful

You must be informed in writing of the reasons for the refusal of the grant application, your right to request the decision to be reconsidered, and your right to appeal within 90 days of notification.

Methods Of Payment

You can receive your grant through one of the following methods:

- Cash payments at designated paypoints
- Banks including Postbank
- Institutions

Note: If you are unable to collect the grant yourself you may nominate a procurator to collect it on your behalf.

Suspension Of Grants

The following may result in the suspension of a grant:

- changes in circumstances (financial and or medical);
- outcome of a review:
- failure to co-operate when a grant is reviewed;
- committing a fraudulent activity or misrepresentation
- Where grant was approved in error

Restoration Of Grants

An application must be made for restoration of a grant within 90 days of the suspension.



Main Reasons For Lapsing Of Grants

- · death;
- admission to a State Institution;
- if the grant is not claimed for 3 consecutive months;
- when the period of temporary disability has lapsed;
- you are absent from the Republic;
- If you cease to be a refugee (disability and foster child grants only)

Reviews

You must declare any income at the time of application. This will form the basis on which SASSA will decide whether your grant must be reviewed. You will be notified 3 months in advance of the date of the review or the date on which the life certificate is due.

Social Relief Of Distress

Social relief of distress is a temporary provision of assistance intended for persons in such dire need that they are unable to meet their or their families' most basic needs. Social Relief of Distress is paid to South African citizens or permanent residents, who have insufficient means and meet one or more of the following criteria:

- the applicant is awaiting payment of an approved social grant;
- the applicant has been found medically unfit to undertake remunerative work for a period of less than 6 months;
- no maintenance is received from a

- parent, child or spouse obliged in law to pay maintenance, and proof is furnished that efforts made to obtain maintenance have been unsuccessful;
- the bread winner is deceased and application is made within three months of the date of death;
- the bread winner of that person's family has been admitted to an institution funded by the state (prison, psychiatric hospital, state home for older persons, treatment centre for substance abuse or child and youth care centre.)
- the applicant has been affected by a disaster as defined in the Disaster Management Act or the Fund Raising Act. 1978
- the person is not receiving assistance from any other organization or
- refusal of the application for social relief of distress will cause undue hardships.

Period Of Social Relief Of Distress

Social Relief of Distress is issued monthly for a maximum period of 3 months. An extension for a further 3 months may be granted in exceptional cases.

Note: No person who is in receipt of a social grant may receive the grant and social relief of distress simultaneously. Any person who received both social relief and a grant at the same time must repay the value of the social relief of distress received. This will be recovered from any social grant payment, including an arrear payment. However, where the person who is in receipt of a social grant received social relief of distress as a result of a disaster, that amount will not be recovered.

Qualifying Requirements

Social Grants Grant for Older Persons

The applicant:

- must be a South African citizen / permanent resident
- · must be resident in South Africa;
- Must be 60 years
- and spouse must comply with the means test;
- must not be maintained or cared for in a State Institution;
- must not be in receipt of another social grant for himself;
- must submit a 13 digit bar coded identity document.

Disability Grant

The applicant:

- must be a South African citizen / permanent resident or refugee;
- · must be resident in South Africa;
- must be 18 to 59 years of age;
- must submit a medical / assessment report confirming disability;
- Medical assessment must not be older than 3 months at date of application.
- and spouse meet the requirements of the means test;
- must not be maintained or cared for in a State Institution:
- must not be in receipt of another social grant in respect of him or herself.

War Veteran's Grant

The applicant:

- must be a South African citizen / permanent resident
- · must be resident in South Africa;
- must be 60 years and over or must be disabled;
- must have fought in the Second World
 War or the Korean War;
- and spouse must meet the requirements of the means test;
- must not be maintained or cared for in a State Institution; and
- must not be in receipt of another social grant in respect of himself or herself;

Child Grants

Foster Child Grant

- the applicant and child must be resident in South African;
- · court order indicating foster care status;
- the foster parent must be a South African citizen, permanent resident or refugee.
- Child must remain in the care of the foster parent (s)