



Western Cape
Government

Transport and Public Works

BETTER TOGETHER.



ANNUAL REPORT TO CITIZENS 2014/2015

Who we are

We are the Department of Transport and Public Works in the Western Cape. Our core functions are to deliver a transport system, including the provincial road network infrastructure (both social and economic); and to optimally utilise the provincial property portfolio (excluding Department of Human Settlements property).

Who is in charge?



The Provincial Minister is Donald Grant. He is an elected politician. He is responsible for directing the Department's activities so that these are in line with Western Cape Government policies.



The Head of Department (HOD) is Jacqueline Gooch, a public servant, appointed to ensure that the Department implements Ministerial and governmental directives and mandates efficiently and effectively.

What we do

"The Department develops and maintains appropriate infrastructure and related services for sustainable economic development which generates growth in jobs and facilitates empowerment and opportunity." It also increases access to safe and efficient transport.

Our vision

"To create an open opportunity society for all in the Western Cape so that people can live lives they value."

Our mission

"The Department of Transport and Public Works develops and maintains appropriate infrastructure and related services for sustainable economic development which generates growth in jobs and facilitates empowerment and opportunity."

Our services

We develop land transport and infrastructure frameworks to guide and direct infrastructure and transport in the Western Cape, and we provide assistance to municipalities to develop their integrated transport plans. Our Public Works Infrastructure component constructs and maintains Health, Education and General Building facilities that lead to job opportunities and economic empowerment through providing infrastructure. Transport Infrastructure constructs, rehabilitates and maintains our provincial road networks, while Transport Operations manages and monitors subsidised and specialised public transport. Transport Regulation provides motor vehicle licensing services, roadworthy testing and the issuing of driving licences as well as permits for abnormal load vehicles and events on public roads. It also provides traffic law enforcement services and road safety awareness interventions. In order to fulfil its commitment to skills development, the Department offers bursaries to deserving young students in the transport, engineering and built environment fields through the Masakh'iSizwe Bursary Programme.

THE CORE VALUES APPLICABLE TO THE WESTERN CAPE GOVERNMENT ARE AS FOLLOWS:



Caring



Competence



Accountability



Integrity



Innovation



Responsiveness

Organisation and staffing

The Department strives to deliver on its mandate by employing qualified and experienced personnel with due consideration of employment equity considerations. Out of a total staff establishment of 2 406 funded posts, a total of 2 243 posts were filled as at 31 March 2015.



Klaarstroom workers making our roads the best and safest in the country. Pictured from left are: Frieland Pienaar (supervisor), Irvine Sarels, Jacob Willemse, Elmáreta Okkers, Abraham Michaels, Marálene Hendriks and Monica Januarie.

Total number of employees (including employees with disabilities) in each occupational level as at 31 March 2015

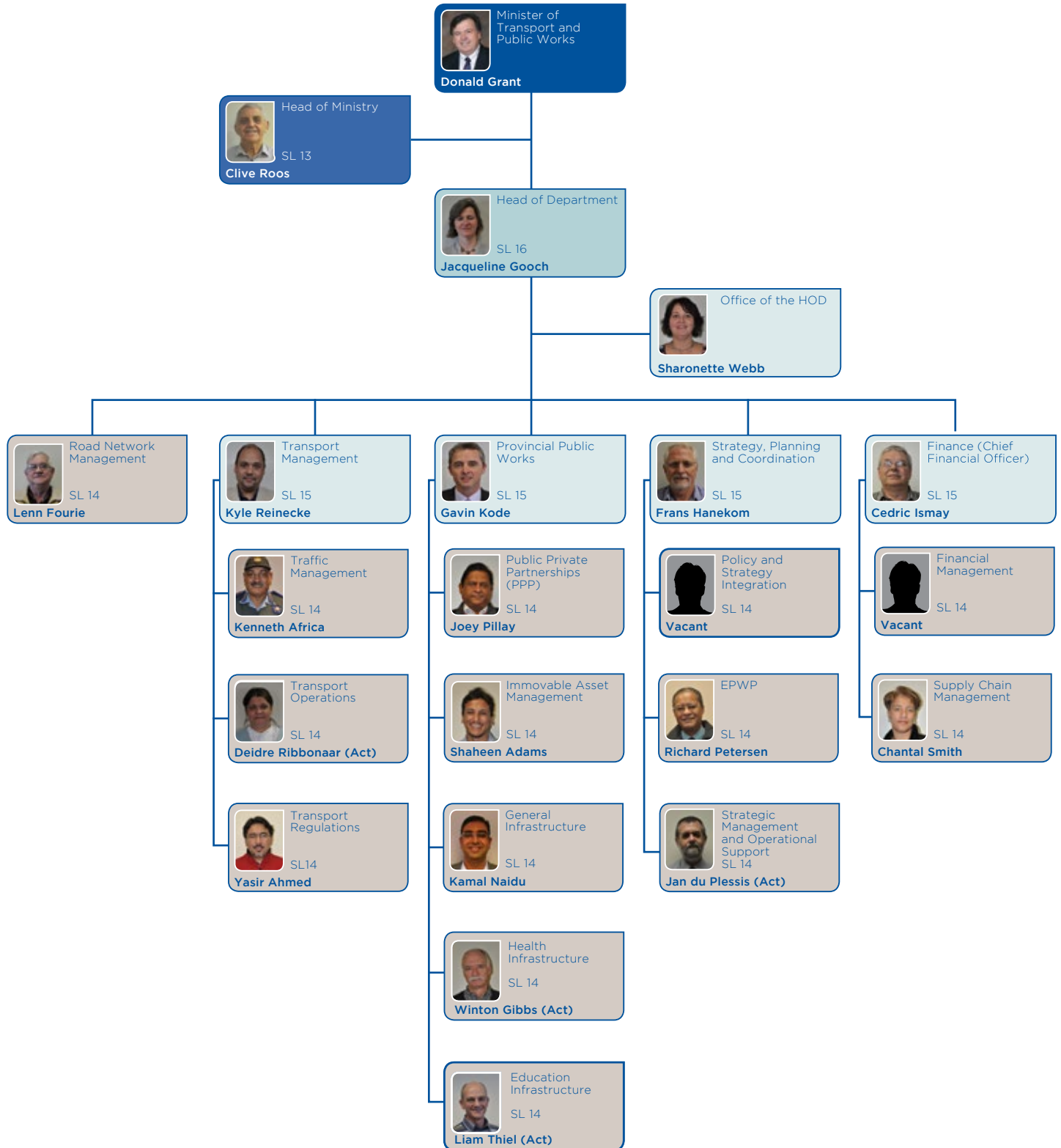
Occupational Levels	Male				Female				Foreign Nationals		Total
	A	C	I	W	A	C	I	W	Male	Female	
Top management (Levels 15-16)	0	2	0	3	0	0	0	1	0	0	6
Senior management (Levels 13-14)	2	13	3	10	2	5	0	1	0	0	36
Professionally qualified and experienced specialists and mid-management (Levels 9-12)	29	120	6	101	22	39	2	24	1	2	346
Skilled technical and academically qualified workers, junior management, supervisors, foremen, and superintendents (Levels 6-8)	105	280	1	77	103	245	5	83	0	0	899
Semi-skilled and discretionary decision making (Levels 3-5)	170	227	1	21	65	152	2	21	0	0	659
Unskilled and defined decision making (Levels 1-2)	72	108	0	2	47	66	0	2	0	0	297
Total	378	750	11	214	239	507	9	132	1	2	2 243
Temporary employees	0	0	0	0	0	0	0	0	0	0	0
Grand total	378	750	11	214	239	507	9	132	1	2	2 243

A = African; C = Coloured; I = Indian; W = White.

Note: The figures per occupational level include all permanent, part-time and contract employees. The information is presented by salary level and not post level.

For the number of employees with disabilities, refer to Table 3.5.2 in the Department's Annual Report.

Organisational structure



Service delivery achievements

SERVICE DELIVERY IMPROVEMENT PLAN



The Department has completed a Service Delivery Improvement Plan for four services in line with the Batho pele Principles. The tables below describe the plan and the achievements to date.

Services related to contract tender administration and motor vehicle administration can be accessed at the Department's Walk-In Centre.

MAIN SERVICES PROVIDED AND STANDARDS

	Current/actual standard of service as at 1 April 2014	Desired standard of service for 2014/15	Actual achievement against standards as at 1 March 2015
Service: To minimise road damage through issuing of Abnormal Load Exemption Permits			
Beneficiaries: All road users	a) No external awareness sessions were conducted. One internal workshop was conducted to capacitate traffic officers and weighbridge officials in the Metro.	a) Awareness sessions to be conducted (broader City of Cape Town Metro).	a) No external awareness sessions were conducted. In-house training provided for staff on the TRH 11 guidelines.
	b) No provincial industry awareness sessions were conducted. Awareness sessions for officials at weighbridges are now part of the awareness plan.	b) 4 provincial industry awareness sessions to be conducted.	b) No provincial industry awareness sessions were conducted during the 2014/15 financial year. In-house training was provided for staff on the TRH 11 guidelines.
	c) 25 per cent of Law Administration Operating System (LAOS) implemented to improve alignment with reports from inspectors for referral to law enforcement.	c) 50 per cent of LAOS to be implemented to improve enforcement of permit conditions.	c) 75 per cent of LAOS was implemented. Functionality pertaining to manufacturers importers and builders (MIBs) and manufacturers of number plates (MNPs) was implemented on the LAOS system.
	d) Standard Operational Procedure was developed.	d) Standard Operational Procedure to be implemented.	d) Standard Operational Procedure was implemented.

MAIN SERVICES PROVIDED AND STANDARDS

	Current/ actual standard of service as at 1 April 2014	Desired standard of service for 2014/15	Actual achievement against standards as at 1 March 2015
Service: A Citizens and Customer Relations Management Service (Enquiries and Complaints Helpdesk)			
Beneficiaries: Internal and External Clients / Media	a) 90 per cent of enquiries and complaints received are routed to the relevant business unit within 24 hours of receipt.	a) 90 per cent of enquires and complaints received, to be routed to the relevant business unit within 24 hours of receipt.	a) 100 per cent of enquiries and complaints received were routed to the relevant business unit within 24 hours of receipt.
	b) Approved Standard Operational Procedure.	b) Approved Standard Operational Procedure to be implemented.	b) The Standard Operational Procedure implemented.
	c) Multiple helpdesk: services rendered to all clients. 90 per cent resolution of enquiries within 24 hours.	c) To put in place a centralised helpdesk that provides efficient service to all clients. 95 per cent resolution of enquiries within 24 hours.	c) Multiple helpdesk services were reduced to two such services. A migration process to move the services to the centralised helpdesk service provided by E-Government for Citizens (EG4C) provincial contact centre began. 90% of enquiries were resolved within 24 hours.
Service: To facilitate road safety education and awareness programmes			
Beneficiaries: Educare centres, school learners and other members of society	a) 701 road safety education and awareness programmes conducted.	a) 390 road safety education and awareness programmes to be conducted.	a) 838 road safety education and awareness programmes conducted.
Service: Create a safe road environment on the provincial road network			
Beneficiaries: All road users and communities	<p>Executed the following operations on national and provincial roads:</p> <p>a) K78 roadblocks held: 1 320</p> <p>b) Speed operations conducted: 2 362</p> <p>c) Stopped and checked 1 743 501 vehicles</p> <p>d) Conducted alcohol screenings 266 936</p>	<p>Execute the following operations on national and provincial roads:</p> <p>a) K78 roadblocks to be held: 1 082</p> <p>b) To conduct 1 835 speed operations</p> <p>c) To stop and check 2 100 000 vehicles per annum</p> <p>d) To conduct 155 652 alcohol screenings</p>	<p>Executed the following operations on national and provincial roads:</p> <p>a) K78 roadblocks held: 1 514</p> <p>b) Speed operations conducted: 2 276</p> <p>c) Stopped and checked 1 812 593 vehicles</p> <p>d) Alcohol screenings conducted: 248 932</p>

BATHO PELE ARRANGEMENTS WITH BENEFICIARIES

Service: To minimise road damage through issuing of Abnormal Load Exemption Permits	Service: A Citizens and Customer Relations Management Service (Enquiries and Complaints Helpdesk)	Service: To facilitate road safety education and awareness programmes	Service: Create a safe road environment on the provincial road network
Consultation			
<p>a) Law Administration Helpdesk incorporated in Walk-in Centre: 021- 483 8304</p> <p>b) Workshops</p> <p>c) Written correspondence: Private Bag X9185, Cape Town, 8000</p> <p>d) Telephonically: 021- 483 2079 021- 483 4177 021- 483 2406 021- 483 5397 021- 483 0526</p> <p>e) E-mail: jonathan.mcevoy@westerncape.gov.za jose.lombard@westerncape.gov.za noncedo.xelitole@westerncape.gov.za portia.mnyakana@westerncape.gov.za whitney.george@westerncape.gov.za</p> <p>f) Head of Communication: 021- 483 9653</p> <p>g) Department of Transport and Public Works Newsletter: OnTrack Magazine</p> <p>h) Abnormal Load Technical Committee (ALTC)</p> <p>i) Fax: 021- 483 2357</p>	<p>a) Communications Unit Helpdesk: 021- 483 4391</p> <p>b) E-mails: Transport.publicworks@westerncape.gov.za</p> <p>c) Telephonically: 021- 483 4391</p> <p>d) Walk-in Centre: Corner of Loop and Dorp Streets, Cape Town</p> <p>e) Written correspondence: Private Bag X9185, Cape Town, 8000</p> <p>f) Head of zCommunications: 021- 483 5605</p> <p>g) Departmental Newsletter: OnTrack Magazine</p> <p>h) Departmental Website: https://www.westerncape.gov.za</p> <p>i) Social media: Twitter @WCGovTPW</p> <p>j) Fax: 021- 483 9851</p>	<p>Persist with consultations and discussions at:</p> <p>a) Exhibitions</p> <p>b) Imbizos</p> <p>c) Meetings</p> <p>d) Workshops</p>	<p>a) Ongoing stakeholder engagements</p> <p>b) Quarterly statistical workshops</p> <p>c) Progress reports</p>
Access			
<p>a) Provincial Department: 9 Dorp Street, Cape Town, 8001</p> <p>b) National Abnormal Loads Website: www.abnormalloads.co.za</p> <p>c) Departmental website: https://www.westerncape.gov.za</p>	<p>a) Provincial Department: 9 Dorp Street, Cape Town, 8001</p> <p>b) Departmental website: www.westerncape.gov.za</p> <p>c) Telephone: 021 483 4391</p> <p>d) E-mail: Transport.publicworks@westerncape.gov.za</p> <p>e) Walk-in Centre: Corner of Loop and Dorp Streets, Cape Town</p> <p>f) Fax: 021 483 9851</p>	<p>a) 35 Wale Street, Cape Town</p>	<p>a) The national and provincial road network</p> <p>b) 12 provincial traffic centres</p> <p>c) 5 provincial traffic satellite operational centres</p> <p>d) Traffic Management services fully migrated into the departmental intranet</p>

BATHO PELE ARRANGEMENTS WITH BENEFICIARIES

Service: To minimise road damage through issuing of Abnormal Load Exemption Permits	Service: A Citizens and Customer Relations Management Service (Enquiries and Complaints Helpdesk)	Service: To facilitate road safety education and awareness programmes.	Service: Create a safe road environment on the provincial road network.
Courtesy			
<p>Through official channels:</p> <p>a) Correspondence with:</p> <ul style="list-style-type: none"> • Provincial Minister: Private Bag X9185, Cape Town, 8000 • Minister Private Bag X9185, Cape Town, 8000 • Management: Private Bag X9185, Cape Town, 8000 • Head of Communication <p>b) E-mail: jonathan.mcevoy@westerncape.gov.za jose.lombard@westerncape.gov.za noncedo.xelitole@westerncape.gov.za portia.mnyakana@westerncape.gov.za whitney.george@westerncape.gov.za</p> <p>c) Telephone: 021 483 2079 021 483 4177 021 483 2406 021 483 5397 021 483 0526</p> <p>d) Law Administration Helpdesk incorporated in Walk-in Centre: 021 483 8304</p> <p>e) Abnormal loads website: www.abnormalloads.co.za</p> <p>f) Fax: 021 483 2357</p>	<p>Through official channels:</p> <p>a) Management</p> <p>b) Head of Communication: 021 483 5605</p> <p>c) Communications Unit Helpdesk: 021 483 4391</p> <p>d) Telephone: 021 483 4391</p> <p>k) Written correspondence: Private Bag X9185, Cape Town, 8000</p> <p>e) Presidential Hotline: 17 737</p> <p>f) E-mail received via Transport.Publicworks@ westerncape.gov.za</p> <p>g) Fax: 021 483 9851</p>	<p>a) Reporting forms</p> <p>b) Complaints line: 021 483 6971</p> <p>c) Correspondence: Private Bag X9185, Cape Town, 8000</p> <p>d) Business cards with contact details</p> <p>e) E-mail: david.frost@ westerncape.gov.za</p>	<p>a) Communications Unit Helpdesk: 021 483 4391</p> <p>b) E-mail: Transport. Publicworks@ westerncape.gov.za</p>



A motor vehicle administration official assisting a member of the public with the registration and licensing of a vehicle.

BATHO PELE ARRANGEMENTS WITH BENEFICIARIES

Service: To minimise road damage through issuing of Abnormal Load Exemption Permits	Service: A Citizens and Customer Relations Management Service (Enquiries and Complaints Helpdesk)	Service: To facilitate road safety education and awareness programmes.	Service: Create a safe road environment on the provincial road network.
Openness and transparency			
<p>a) Law Administration Helpdesk incorporated in Walk-in Centre: 021 483 8304</p> <p>b) Written correspondence: Private Bag X9185, Cape Town, 8000</p> <p>c) Telephone: 021 483 2079 021 483 4177 021 483 2406 021 483 5397 021 483 0526</p> <p>d) E-mail: jonathan.mcevoy@westerncape.gov.za jose.lombard@westerncape.gov.za noncedo.xelitole@westerncape.gov.za portia.mnyakana@westerncape.gov.za whitney.george@westerncape.gov.za</p> <p>e) Head of Communication: 021 483 9653</p> <p>f) Department of Transport and Public Works Newsletter: OnTrack magazine</p> <p>g) Departmental website: https://www.westerncape.gov.za</p>	<p>a) Communications Unit: Helpdesk: 021 483 4391</p> <p>b) E-mail: Transport.Publicworks@westerncape.gov.za</p> <p>c) Telephone: 021 483 4391</p> <p>d) Walk-in Centre: Corner of Loop and Dorp Streets, Cape Town</p> <p>e) Written correspondence: Private Bag X9185, Cape Town, 8000</p> <p>f) Head of Communications: 021 483 5605</p> <p>g) Departmental Newsletter: OnTrack magazine</p> <p>h) Media: newspaper articles, radio, interviews, television</p> <p>i) Social media: Twitter @ WCGovTPW</p> <p>j) Departmental website: www.westerncape.gov.za</p>	<p>Providing information in the Western Cape's three official languages in the following formats:</p> <p>Pamphlets</p> <p>a) Reports in the print media</p> <p>b) Posters</p> <p>c) Exhibitions</p> <p>d) Imbizos</p> <p>e) Meetings</p> <p>f) Workshops</p>	<p>a) Annual Report</p> <p>b) Pamphlets</p> <p>c) Media</p> <p>d) Public transport operators and associations</p> <p>e) Community policing / safety forums</p>
Value for money			
<p>Fees structure decided upon by members of the National Abnormal Loads Committee (on which all nine provinces and the industry are represented) to compensate for the costs incurred by vehicles which do not comply with the requirements of the National Road Traffic Act, 1996 and the National Road Traffic Regulations, and for the costs of traffic officer escorts, where required. These fees are published in the Government Gazette every year.</p>	<p>Multiple helpdesk services were reduced to two such services. A migration process to move the services to the centralised helpdesk service provided by E-Government for Citizens (EG4C) provincial contact centre began. 90% of enquiries were resolved within 24 hours.</p>	<p>Intervention assessment to be conducted and reported</p>	<p>Value-added interventions based on needs assessments</p>

SERVICE INFORMATION TOOL

Service: To minimise road damage through issuing of Abnormal Load Exemption Permits	Service: A Citizens and Customer Relations Management Service (Enquiries and Complaints Helpdesk)	Service: To facilitate road safety education and awareness programmes	Service: Create a safe road environment on the provincial road network
<ul style="list-style-type: none"> a) Departmental website: www.westerncape.gov.za b) Annual Report c) One-on-one meetings d) Information sessions e) Department of Transport and Public Works Newsletter: OnTrack magazine f) Abnormal Load Technical Committee (ALTC) g) ALTC publications h) Law Administration Helpdesk incorporated Department of Transport and Public Works Walk-in Centre: Corner of Loop and Dorp Streets i) Circulars Abnormal Loads website: www.abnormalloads.co.za 	<ul style="list-style-type: none"> a) Departmental website: www.westerncape.gov.za b) Annual Report c) One-on-one meetings d) Communications Unit Helpdesk: 021 483 4391 e) E-mail: Transport.publicworks@westerncape.gov.za f) Telephone: 021 483 4391 g) Face-to-face h) Walk-in Centre: Corner of Loop and Dorp Streets i) Written correspondence: Private Bag X9185, Cape Town, 8000 j) Head of Communications: 021 483 5605 k) Departmental Newsletter: OnTrack magazine l) Media: newspaper articles, radio, interviews, television, etc. m) Department of Transport and Public Works Customer Service Charter 	<p>Providing information in the Province's three official languages in the following formats:</p> <ul style="list-style-type: none"> a) Pamphlets b) Reports in the print media c) Posters d) Exhibitions e) Imbizos f) Meetings g) School visits h) Workshops i) Department of Transport and Public Works Service Delivery Charter 	<ul style="list-style-type: none"> a) Annual Report b) Pamphlets c) Media d) Public transport operators and associations e) Community police / safety forums f) Department of Transport and Public Works Service Delivery Charter

COMPLAINTS MECHANISM

Service: To minimise road damage through issuing of Abnormal Load Exemption Permits	Service: A Citizens and Customer Relations Management Service (Enquiries and Complaints Helpdesk)	Service: To facilitate road safety education and awareness programmes	Service: Create a safe road environment on the Provincial road network
<p>Through official channels:</p> <p>a) Head of Communication: 021 483 9653</p> <p>b) Management and supervisory staff</p> <p>c) Face-to-face</p> <p>d) Telephonically: 021 483 2079 021 483 4177 021 483 2406 021 483 5397 021 483 0526</p> <p>e) Email: jonathan.mcevoy@westerncape.gov.za; jose.lombard@westerncape.gov.za; noncedo.xelitole@westerncape.gov.za; portia.mnyakana@westerncape.gov.za; whitney.george@westerncape.gov.za;</p> <p>f) Law Administration Helpdesk incorporated at Department of Transport and Public Works Walk-in Centre: Corner of Loop and Dorp Streets Abnormal loads website www.abnormalloads.co.za</p>	<p>Through official channels i.e.</p> <p>a) Head of Communication: 021 483 9653</p> <p>b) Management and supervisory staff</p> <p>c) Presidential Hotline: 17 737</p> <p>d) Departmental website: www.westerncape.gov.za</p> <p>e) Communication Unit Helpdesk: 021 483 4391</p> <p>f) Email: Transport.publicworks@westerncape.gov.za</p> <p>g) Telephonically: 021 483 4391</p> <p>h) Face-to-face</p> <p>a) Written correspondence: Private Bag X9185, Cape Town, 8000 Social media Twitter: @WCGovTPW</p>	<p>a) Reporting forms</p> <p>b) Complaints line: 021 483 6971</p> <p>c) Correspondence: Private Bag X9185, Cape Town, 8000</p> <p>d) Business cards with contact details</p> <p>e) Email: david.frost@westerncape.gov.za</p>	<p>a) Complaints line Communications Unit Helpdesk: 021 483 4391</p> <p>b) Telephonic access: Head of Communications: 021 483 9653</p> <p>c) Feedback to facilitators of community policing forums (CPFs) Transport. Publicworks@westerncape.gov.za</p>

Service delivery achievements

ADMINISTRATION

The Western Cape Infrastructure Framework (WCIF) was developed to align all infrastructure to the Province's strategic agenda and vision.

The objectives of the framework are to:

- Align existing planning processes;
- Outline strategic decisions and trade-offs that need to be made to achieve the provincial 2040 vision in a complex and changing environment;
- Identify and guide the planning and execution of major infrastructure interventions for the period 2012 to 2040;
- Mobilise and direct new investments; and
- Facilitate partnerships and collaboration.

The Department won the 2014 South African Institute of Government Auditors (SAIGA) Reporting Award for its 2012/2013 Annual Report. The award was instituted in 2002. SAIGA voted the Annual Report of the Department as the best in the Western Cape and the best overall report of all government departments in South Africa. The Department has consistently achieved the highest scores for its annual reports over the last three years.

87

New bursaries awarded through the Masakh'iSizwe Bursary Programme

On 28 March 2015, Donald Grant, Minister of Transport and Public Works, and Jacqui Gooch, Head of Department of Transport and Public Works, awarded Masakh'iSizwe bursaries to 87 recipients studying at tertiary institutions.

The Masakh'iSizwe (Let's Build the Nation) Centre of Excellence and Bursary Scheme was established by the Department of Transport and Public Works in 2006, and forms part of the Western Cape Government's commitment to skills development as an essential driver of economic growth in this province.



Minister Grant and Ms Gooch with three of the 87 bursary award recipients.



Minister Grant and Ms Gooch with all the bursary recipients.

Service delivery achievements

PUBLIC WORKS INFRASTRUCTURE

Through the construction and maintenance of Western Cape Government buildings and facilities, 11 783 jobs and 3 241 EPWP work opportunities were created.

3 241

EPWP work opportunities provided

11 783

Jobs provided

2

Regeneration projects ready for release to market

1. The new Heideveld Emergency Centre at the Heideveld Community Day Centre is the first temporary emergency centre ever constructed by the Department of Transport and Public Works.

The R38m facility opened in July 2014 to provide emergency care for people previously treated at GF Jooste Hospital. The centre is staffed with personnel from GF Jooste Hospital.

2. Minister of Transport and Public Works Donald Grant officially opened the new building at Formosa Primary School in Plettenberg Bay on 1 August 2014.
3. The construction of the brand new pit area for the Examiner of Vehicles (EOV) training course at Gene Louw Traffic College is in the final stage of construction.



4. The new Karl Bremer Hospital office will provide working environment for administrative staff and a training and educational facility for students.

The Department of Transport and Public Works started the construction of the building in January 2015. The project should be finished midway through 2016.

The Green Building Council of South Africa (GBCSA) awarded the project two prestigious awards:

- 5 Star Green SA Certified Rating (design phase).
- Green Star SA Socio-Economic Category Pilot Award.

The Karl Bremer building project will create employment opportunities during design and construction with at least 10% of the labour being performed by youth, women and persons with disabilities. It also creates economic opportunities for targeted small and medium-sized enterprises (SMEs) during the design, construction and operation phases.



Service delivery achievements

TRANSPORT INFRASTRUCTURE

Planning continued for five projects that were approved based on their contribution to economic growth and job creation, namely: Wingfield Interchange on the N1, road network improvements to support the Saldanha Industrial Development Zone, the Borchers Quarry Interchange on the N2 linking Airport and Philippi industrial areas, upgrading the N7 between Potsdam and Melkbosstrand to freeway standards, and the addition of a third lane on the N1 through Durban Road Interchange. The upgrade of the N7 and the Wingfield Interchange projects are due to begin soon. Preliminary design work on all the other projects had started by 31 March 2015.

5 745

Kilometres of surfaced road network in fair to very good condition

91%

of all vehicle kilometres on surfaced roads are travelled on good to fair condition roads



The construction of a pedestrian footbridge at Lynedoch Station.

The Department emphasises the importance of maintaining road assets, as well as constructing new roads. Of the total surfaced road network of 6 499 km, 5 745 km is in fair to very good condition.

The Department and the Passenger Rail Agency of South Africa (PRASA) are working together to improve transport safety through the Western Cape's R70,7 million level crossing elimination programme. Infrastructural improvements at various sites in Vlaeberg Road, Stellenbosch, are set to make crossing railway lines safer for vehicles, their passengers, pedestrians and other road users. Two farm crossings will also be eliminated by constructing underpasses for the exclusive use of farmers.



Work on rehabilitating a steel bridge over the Breede River near Bonnievale.



The bridge after the work was completed.

Service delivery achievements

TRANSPORT OPERATIONS

90-94%

Proportion of electronically monitored subsidised vehicle kilometres travelled

Because the transfer of the contracting authority function for transport operations to the City of Cape Town is not yet complete, an interim contract was concluded to maintain electronic monitoring of subsidised bus services until the process is complete.

South Africa's first integrated public transport network outside a major city is finally up and running with the implementation of the first four routes of the Go George Bus Service on 8 December 2014. The service is set to connect thousands of commuters in a safe, reliable and cost-effective way.



A state-of-the-art Go George bus.



The buses provide services for people with disabilities.

The Department entered into an operating contract together with the Municipality of George and a private company (George Link), composed of former taxi and small bus operators, for the provision of public transport services in the George Local Municipality. The buses also provide services for people with disabilities.

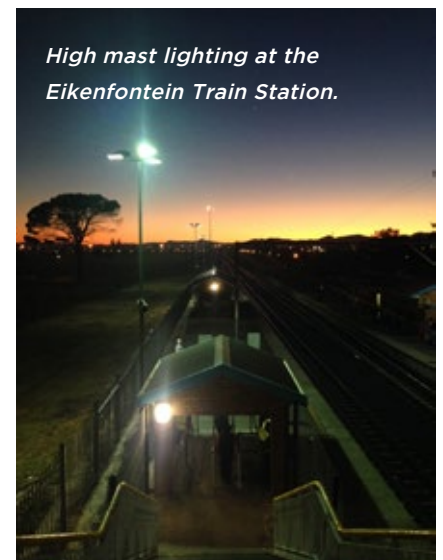
The first routes are Loerie Park to the CBD; Rosemoor to the CBD and Garden Route Mall; Denneoord to the CBD; and CBD to Wilderness (initially only as far as the Garden Route Mall).



The Dial-a-Ride buses provide services for people with disabilities.

The Department continued its partnership with the City of Cape Town to provide convenient transport to special needs passengers through the Dial-a-Ride service.

On 10 July 2014, Provincial Minister of Transport and Public Works Donald Grant and Richard Walker, Metrorail Regional Manager, switched on new high mast lighting at the Eikenfontein train station. The lighting is part of a joint initiative launched last year to improve safety at key stations in Area North.



High mast lighting at the Eikenfontein Train Station.

Service delivery achievements

TRANSPORT REGULATION



The Department's Road Safety Management unit hosted a scholar patrol refresher course at Bontebok Primary School in Swellendam on 29 July 2014. The aim of the course was to teach participants how display a road sign in the prescribed manner to ensure the safety of pedestrians crossing a public crossing a public road.

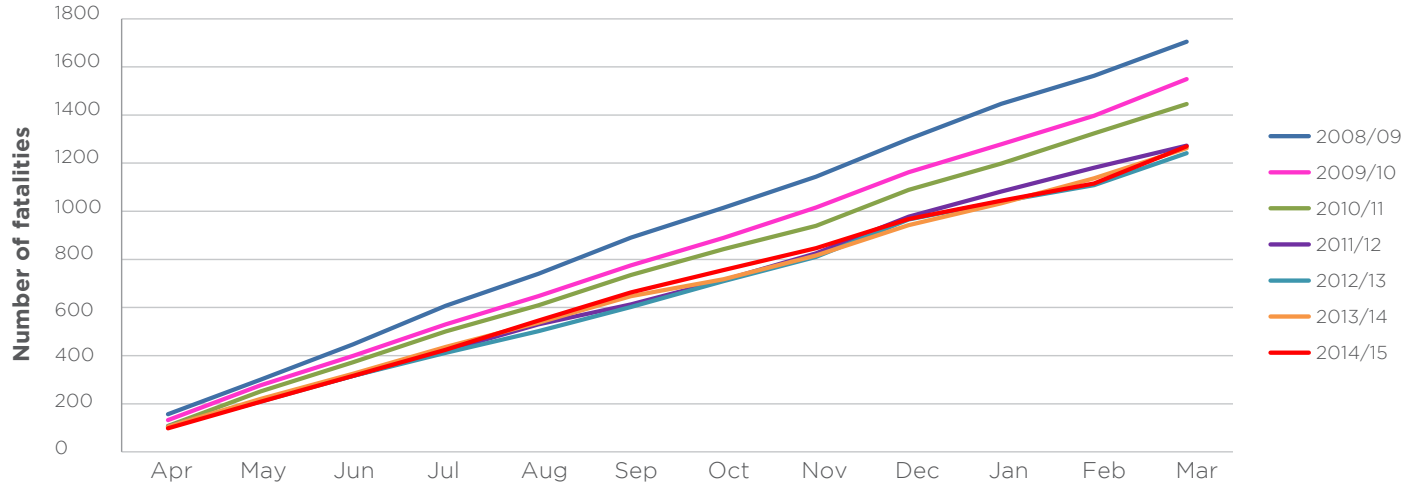
The Department issued **9 721** abnormal load vehicle permits during 2014/15.

The number of vehicles weighed for overload control purposes increased by **15 664** to a total of **673 920**.

A total of **11 054** public transport vehicles were inspected and weighed at weighbridges during the reporting period.

The proportion of vehicles identified as overloaded at weighbridges stayed constant at **2** per cent.

Figure: Western Cape Road Crash Fatalities 2008/2009 - 2014/2015: Financial Year Cumulative Comparison as at 31 March 2015



In partnership with the Provincial Regulatory Authority and the Provincial Transport Registrar, the Department, worked closely with the South African Police Service and traffic law enforcement authorities to identify illegal minibus taxi and other public transport operations and impound illegally operating buses, minibuses, and sedan taxis.

There were 1 270 road crash fatalities in the Western Cape in 2014/15, representing a 1 per cent increase during the financial year.

Safely Home launched a multimedia campaign focused on the dangers associated with alcohol and road use, called "Alcohol and the Road Don't Mix".

Average Speed Over Distance and Automatic Number Plate Recognition systems and technology were installed on the N1, between Laingsburg and Touws River and the N2, between Sir Lowry's Pass and Houw Hoek.

Service delivery achievements

TRAFFIC MANAGEMENT

34

traffic officers graduated from Gene Louw Traffic College

Thirty-four traffic officers graduated from Gene Louw Traffic College on 20 June 2014. The graduates received their Traffic Diplomas and Traffic Peace Officer registrations.



Minister Grant paid tribute to the management and staff of the college for dedication and continually raising the standard.

“Since its opening, this college has consistently improved on its service delivery to the traffic fraternity at large. The effort of the management and staff over the years has established the reputation of this traffic training college in South Africa and across its borders. This was recently acknowledged by the Road Traffic Management Corporation at its awards ceremony where our college and staff competed with the nine other traffic and municipal colleges and was recognised in all the five categories as the leading traffic training institution in our country,” he said.



Minister Donald Grant unveiled this plaque at the new provincial traffic office at 13 Pitt Street, Knysna on 11 September 2014. It serves two magisterial districts - Knysna and Bitou (Plettenberg Bay).



Minister Grant greets the traffic officers at the official opening of the Knysna Traffic Office.

Service delivery achievements

COMMUNITY-BASED PROGRAMME

The Western Cape created a total of **112 038** Expanded Public Works Programme (EPWP) work opportunities and 31 186 full-time equivalents (FTEs) during this reporting period.

A total of **437** young people were trained in construction trades through the National Youth Service (NYS) programme.

A total of **46** apprentices commenced artisan training in bricklaying and plumbing as part of the Department's artisan development programme.

A total of **12** empowerment impact assessments were concluded on departmental capital projects with a value of more than R5 million.

A total of **52** infrastructure projects were subjected to monitoring and evaluation to determine whether the empowerment objectives were achieved.

112 038

EPWP jobs created

437

young people trained in construction trades

46

apprentices commenced artisan training

Fifty beneficiaries from various parts of the Western Cape got their learners' licences after lessons presented by the Department of Transport and Public Works. The lessons took place in Paarl from 14 to 17 July 2014.

Now that they have their licences, the beneficiaries have been employed at various Cape Nature sites in the Western Cape. Beneficiaries are from Knysna, George, Stilbaai, Tulbagh, Ceres and Kleinmond.

Soemaya Davids presents the learner's licence classes.



Emergency Care Officer Bam Mvangeli from Lentegeur EMS.

In partnership with the Western Cape Department of Health, the Department, has enabled these EPWP beneficiaries to further develop their careers.

A total of 84 beneficiaries were appointed full-time as Emergency Care Officers (ECOs) at various health institutions in the Western Cape in February 2015.

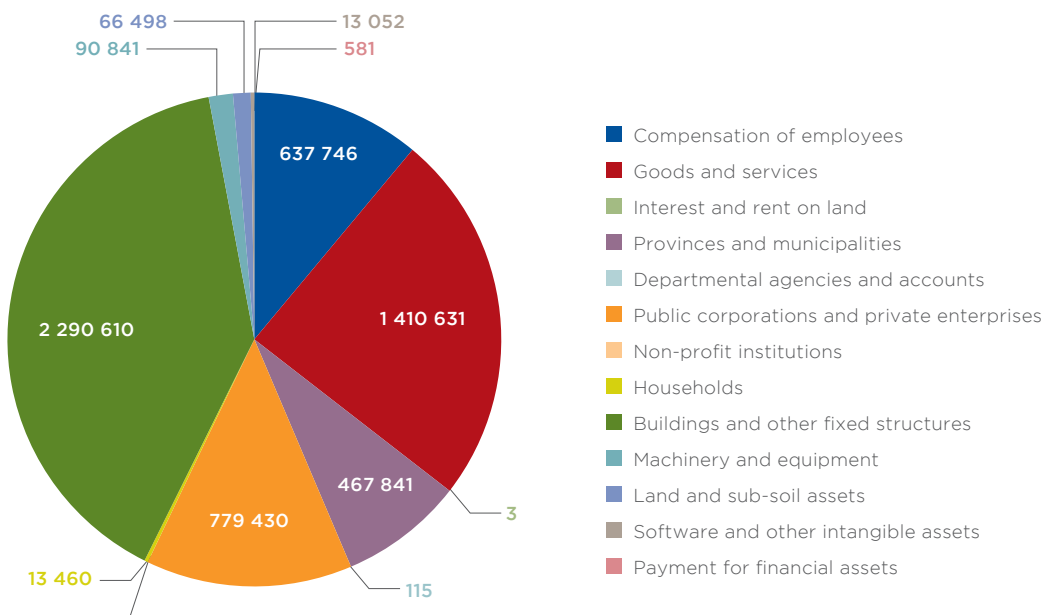
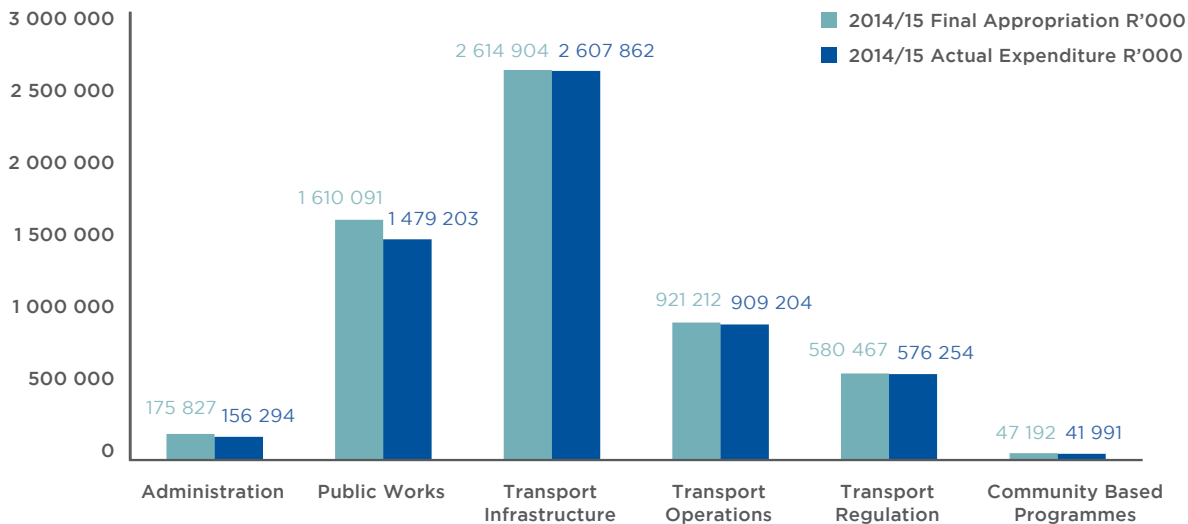
Pictured on the left is EMO, Bam Mvangeli from Tafelsig, who started as an intern for the EPWP at Lentegeur Emergency Medical Services in 2012.

Financial information

DEPARTMENTAL EXPENDITURE

The Department's total budget was R5 949 693 for the 2014/2015 financial year, of which R5 770 808 was spent. Motor vehicle licences revenue continued to dominate provincial own receipts, with the remainder consisting mainly of sales of capital assets, transfers received from public corporations and private enterprises, personalised motor vehicle registration numbers, abnormal load licences and rental of office buildings. The breakdown on how the budget was spent is as follows:

Audits are conducted on the Department's finances. Complete financial information can be found in the Department's Annual Report 2014/15 available at www.westerncape.gov.za



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