



Western Cape  
Government

Social Development

FOR YOU

# Western Cape Directory of Services for Victims of Crime and Violence

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## Disclaimer

The Department of Social Development is committed to provide a database that is accurate and up to date. Every reasonable effort has been made to compile accurate information for the directory.

The Department of Social Development cannot be held liable for any changes that may have occurred after printing the document.

The directory is not a complete and comprehensive reflection of ALL relevant sector entities in the Western Cape, but a working document which is updated regularly and as accurately as possible.

Core services indicated include critical role players within Government (eg. SAPS, Department of Social Development), NPOs currently being funded through the Victim Empowerment Programme of the Department of Social Development as well as a number of registered NPOs and recognised entities delivering services within the field.

## Glossary

PEP	Post- exposure prophylaxis
PREP	Pre- exposure prophylaxis
ARV	Anti-Retroviral
STI	Sexually transmitted infection
LGBTQIA+	Lesbians, Gays, Bisexuals, Transgender/ Transsexual, Queer or Questioning, Intersex and asexual or Allied

## Emergency/ Toll-Free Numbers

Ambulance	10177
Police Emergency	10111
Crime Stop	0860 010 111
Childline	0800 055 555
Department of Social Development	0800 220 250
The South African National Human Trafficking Resource Line	0800 222 777
HEAL (Halt Elder Abuse Line)	0800 003 081
Stop Gender Violence Helpline	0800 150 150
Safeline	0800 035 553

## Helplines and Hotlines

Anger Management Support Group	021- 554 3661	Mon - Fri: 09:00-18:00
Department of Community Safety Complaints Line	021- 483 4332	Mon - Sun: 24 Hours
Department of Education Helpline	0800 202 933	Mon - Fri: 08:00-16:00
Department of Home Affairs Hotline	0800 601 190	Mon - Fri: 07:00-17:00
Department of Social Development Substance Abuse Helpline	0800 121 314	Mon - Sun: 24 Hours
Department of Social Development Toll-free Line	0800 220 250	Mon - Fri: 07:00-19:00
Gay & Lesbian Network Helpline	0860 333 331	Fri - Sun: 18:00-22:00

## Helplines and Hotlines

Legal Aid South Africa Advice Line	0800 110 110	Mon - Fri: 07:00-19:00
Lifeline South Africa	0861 322 322	Mon - Sun: 24 Hours
Medical Response and Paging service	021- 712 6699	Mon - Fri: 13:00-21:00
Mental Health Information Line	0800 21 22 23	Mon - Sun: 08:00-20:00
Missing Children South Africa	072 647 7464	Mon - Sun: 24 Hours
National AIDS Helpline	0800 012 322	Mon - Sun: 24 Hours
National Shelter Movement of South Africa	0800 001 005	Mon - Sun: 24 Hours
Pharmadynamics Trauma Helpline	0800 205 026	Mon - Sun: 24 Hours
People Opposing Women Abuse	011- 642 4345	Mon - Fri: 08:30-16:30
Rape Crisis Cape Town Trust	021- 447 9762	Mon - Fri: 09:00-17:00
Safeline	0800 035 553	Mon - Fri: 09:00-15:00
Safeline Crisis Line	072 367 4588	Mon - Sun: 24 Hours
Safe School Call Centre	0800 454 647	Mon - Fri: 08:00-19:30
Suicide Crisis Line	0800 567 567	Mon - Sun: 08:00-20:00
Trauma Clinic	084 944 9444	Mon - Sun: 24 Hours

## VEP Coordinators: Western Cape Government Social Development

### SWPD and VEP Coordinator: Western Cape Government Social Development

Directorate: Restorative Services  
Sub-Programme: Victim Empowerment  
Tel: 021- 483 4303  
Physical Address: Western Cape Government Social Development  
Union House  
14 Queen Victoria Street  
Cape Town

## VEP Regional Coordinators: Western Cape Government Social Development

### Cape Winelands

Local Offices: Witzenberg (Ceres); Drakenstein (Paarl); Stellenbosch;  
Breede Valley (Worcester); Breede River Winelands  
(Robertson); Theewaterskloof (Caledon); Overstrand  
(Hermanus); Cape Agulhas (Bredasdorp); Swellendam  
Tel: 023- 348 5300

### Eden Karoo

Local Offices: Kannaland (Ladismith/ Caltzodorp); Hessequa (Riversdale);  
Mossel Bay; George; Oudtshoorn; Bitou (Plettenberg Bay);  
Knysna; Laingsburg; Prince Albert; Beaufort West  
Tel: 044- 801 4300

### Metro South

Local Offices: Athlone; Gugulethu; Philippi; Mitchells Plain; Wynberg;  
Retreat; Fish Hoek  
Tel: 021- 763 6200

### Metro North

Municipal Districts/ Primary Towns: Bellville; Delft; Elsies River; Atlantis; Milnerton;  
Cape Town; Langa  
Tel: 021- 483 7689

### Metro East

Municipal Districts/ Primary Towns: Kraaifontein; Eerste River; Somerset West;  
Khayelitsha  
Tel: 021- 812 0980/ 40/ 80

### West Coast

Municipal Districts/ Primary Towns: Matzikama (Vredendal); Cederberg  
(Clanwilliam); Bergriver (Piketberg); Saldanha  
(Vredenburg); Swartland (Malmesbury)  
Tel: 022- 713 2272

[A] - DIRECT SERVICES

## SAPS Western Cape

### SAPS Victim Empowerment Programme Coordinators

CLUSTER	STATION	CONTACT DETAILS
<b>BEAUFORT WEST</b>	BEAUFORT WEST	023- 414 8800
	LAINGSBURG	023- 551 8200
	LEEU-GAMKA	023- 521 8000
	MURRAYSBURG	049- 844 6500
	PRINCE ALBERT	023- 541 8000
<b>BLUE DOWNS</b>	BELHAR	021- 953 8100
	BELLVILLE SOUTH	021- 950 1300
	DELFT	021- 954 9085
	KLEINVLEI	021- 902 8300
	KUILSRIVIER	021- 900 2808
	MFULENI	021- 900 2593
	RAVENSMEAD	021- 933 9015
<b>CAPE TOWN</b>	CAMPS BAY	021- 437 8148
	CAPE TOWN	021- 467 8189
	KENSINGTON	021- 594 7047
	LANGA	021- 695 8045
	MAITLAND	021- 506 9400
	PINELANDS	021- 506 2022
	SEA POINT	021- 430 3747
	TABLE BAY HARBOUR	021- 403 1007
	WOODSTOCK	021- 442 3127
<b>DA GAMASKOP</b>	ALBERTINIA	028- 735 8051
	BARRYDALE	028- 572 8100

## SAPS Western Cape

### SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
<b>DA GAMASKOP</b>	DA GAMASKOP	044- 606 2222
	GROOT BRAKRIVIER	044- 620 8310
	HEIDELBERG WC	028- 722 1910
	KWANONQABA	044- 606 5613
	MOSSEL BAY	044- 606 2830
	RIVERSDALE	028- 713 8544
	STILL BAY	028- 754 6100
	SUURBRAAK	028- 522 8000
	SWELLENDAM	028- 514 8117
	<b>EDEN</b>	CALITZDORP
CONVILLE		044- 803 3314
DE RUST		044- 241 2050
DYSSELSDORP		044- 251 8411
GEORGE		044- 803 4771
KNYSNA		044- 302 6671
KWANOKUTHULA		044- 501 4202
LADISMITH		028- 551 8116
OUDTSHOORN		044- 203 9007
PACALTS DORP		044- 803 9110
<b>KHAYELITSHA</b>	PLETTENBERG BAY	044- 501 1957
	THEMBALETHU	044- 802 8912
	UNIONDALE	044- 752 6600
	GORDONS BAY	021- 856 2677

## SAPS Western Cape

### SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
<b>KHAYELITSHA</b>	HARARE	021- 363 9042
	KHAYELITSHA	021- 360 2371
	LINGELETHU WEST	021- 360 2263
	LWANDLE	021- 845 2164
	MACASSAR	021- 857 7120
	SOMERSET WEST	021- 850 1351
	STRAND	021- 854 9100
	<b>MILNERTON</b>	ATLANTIS
DARLING		022- 409 1305
MALMESBURY		022- 482 7500
MELKBOSSTRAND		021- 553 8228
MILNERTON		021- 528 3855
MOORREESBURG		022- 433 8691
PHILADELPHIA		021- 972 1613
RIEBEEK-WEST		022- 461 8100
TABLE VIEW		021- 520 3300
<b>MITCHELLS PLAIN</b>		ATHLONE
	GRASSY PARK	021- 700 3900
	LANSDOWNE	021- 700 9007
	LENTEGEUR	021- 377 5000
	MITCHELL'S PLAIN	021- 370 1661
	PHILIPPI	021- 690 1514
	STEENBERG	021- 702 9021

## SAPS Western Cape

### SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
<b>MITCHELLS PLAIN</b>	STRANDFONTEIN	021- 370 1506
	<b>NYANGA</b>	BISHOP LAVIS
	ELSIES RIVER	021- 928 1400
	GUGULETHU	021- 684 2316
	MANENBERG	021- 699 9492
	NYANGA	021- 380 3319
	PHILIPPI EAST	021- 370 1934
	SAMORA MACHEL	021- 380 3475
<b>OVERBERG</b>	BREDASDORP	028- 425 5400
	CALEDON	028- 214 3925
	GANSBAAI	028- 384 0201
	GENADENDAL	028- 251 1011
	GRABOUW	021- 859 7754
	HERMANUS	028- 313 5300
	KLEINMOND	028- 271 8200
	NAPIER	028- 423 8004
	RIVIERSONDEREND	028- 261 8040
	STANFORD	028- 341 0601
	STRUISBAAI	028- 435 6440
	VILLIERSDORP	028- 840 8024
<b>TYGERBERG</b>	BELLVILLE	021- 918 3000
	BOTHASIG	021- 559 9419
	BRACKENFELL	021- 980 5722

## SAPS Western Cape

### SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS	
<b>TYGERBERG</b>	DURBANVILLE	021- 970 3826	
	GOODWOOD	021- 597 1802	
	KRAAIFONTEIN	021- 980 5502	
	PAROW	021- 929 7000	
<b>VREDENBURG</b>	EENDEKUIL	022- 942 1600	
	HOPEFIELD	022- 723 8007	
	LAAIPEK	022- 783 8020	
	LANGEBAAN	022- 707 5140	
	PIKETBERG	022- 913 8834	
	PORTERVILLE	022- 931 8708	
	REDELINGHUYS	022- 962 1620	
	SALDANHA	022- 714 8315	
	ST HELENA BAY	022- 736 8060	
	VREDENBURG	022- 703 6440	
	<b>VREDENDAL</b>	CITRUSDAL	022- 921 8423
		CLANWILLIAM	027- 482 8197
		DORINGBAAI	027- 215 1021
ELANDS BAY		022- 972 8000	
GRAAFWATER		027- 422 1122	
KLAWER		027- 216 8060	
LAMBERTSBAY		027- 432 8260	
LUTZVILLE		027- 217 4000	
NUWERUS		027- 643 2011	

## SAPS Western Cape

### SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
<b>VREDENDAL</b>	VANRHYNSDORP	027- 219 8020
	VREDENDAL	027- 201 3221
<b>WINELANDS</b>	CLOETESVILLE	021- 888 5940
	FRANSCHHOEK	021- 876 8074
	GROOT DRAKENSTEIN	021- 874 8000
	KLAPMUTS	021- 875 8000
	MBEKWENI	021- 692 5450
	PAARL	021- 827 4084
	PAARL EAST	021- 877 5900
	STELLENBOSCH	021- 809 5049
	WELLINGTON	021- 864 8471
	<b>WORCESTER</b>	ASHTON
BONNIEVALE		023- 616 8060/
CERES		023- 316 8600
DE DOORNS		023- 356 4031
MCGREGOR		023- 625 8001
MONTAGU		023- 614 8300
P A HAMLET		023- 313 3133
RAWSONVILLE		023- 349 8300
ROBERTSON		023- 626 8288
SARON		023- 240 8000
<b>TOUWSRIVIER</b>	TOUWSRIVIER	023- 358 8000
	TULBAGH	023- 230 8100

## SAPS Western Cape

### SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
<b>WORCESTER</b>	WOLSELEY	023- 231 8028
	WORCESTER	023- 348 8600
<b>WYNBERG</b>	CLAREMONT	021- 657 2302
	DIEPRIVER	021- 710 7302
	FISH HOEK	021- 784 2707
	HOUT BAY	021- 791 8660
	KIRSTNHOF	021- 702 9116
	MOWBRAY	021- 680 9580
	MUIZENBERG	021- 787 3000
	OCEAN VIEW	021- 783 8326
	RONDEBOSCH	021- 685 2476
	SIMON'S TOWN	021- 786 8657
	WYNBERG	021- 799 1404

## SAPS Western Cape

### SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS	
<b>KHAYELITSHA</b>	HARARE	021- 363 9042	
	KHAYELITSHA	021- 360 2371	
	LINGELETHU WEST	021- 360 2290	
	LWANDLE	021- 845 2060	
	MACASSAR	021- 857 7111	
	SOMERSET WEST	021- 850 1400	
	STRAND	021- 854 9120	
	<b>MILNERTON</b>	ATLANTIS	021- 751 8500
		DARLING	022- 409 1305
		MALMESBURY	022- 482 7552
MELKBOSSTRAND		021- 553 8228	
MILNERTON		021- 528 3800	
MOORREESBURG		022- 433 8667	
PHILADELPHIA		021- 972 1613	
RIEBEEK-WEST		022- 461 8100	
TABLE VIEW		021- 521 3300	
<b>MITCHELLS PLAIN</b>		ATHLONE	021- 697 9249
	GRASSY PARK	021- 700 3929	
	LANSDOWNE	021- 700 9007	
	LENTEGEUR	021- 377 5036	
	MITCHELL'S PLAIN	021- 370 1661	
	PHILIPPI	021- 690 1514	
	STEENBERG	021- 702 9021	



## SAPS Western Cape

### SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
<b>MITCHELLS PLAIN</b>	STRANDFONTEIN	021- 370 1506
<b>NYANGA</b>	BISHOP LAVIS	021- 935 9833
	ELSIES RIVER	021- 928 1400
	GUGULETHU	021- 684 2316
	MANENBERG	021- 699 9495
	NYANGA	021- 380 3319
	PHILIPPI EAST	021- 877 5900
	SAMORA MACHEL	021- 380 3475
<b>OVERBERG</b>	BREDASDORP	028- 425 5400
	CALEDON	028- 214 3925
	GANSBAAI	028- 384 0201
	GENADENDAL	028- 251 1011
	GRABOUW	021- 859 7700
	HERMANUS	028- 313 5300
	KLEINMOND	028- 271 8203
	NAPIER	028- 423 8000
	RIVIERSONDEREND	028- 261 8040
	STANFORD	028- 341 0601
	STRUISBAAI	028- 435 6440
	VILLIERSDORP	028- 840 8024
<b>TYGERBERG</b>	BELLVILLE	021- 918 3000
	BOTHASIG	021- 559 9400
	BRACKENFELL	021- 980 5719

## SAPS Western Cape

### SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
<b>TYGERBERG</b>	DURBANVILLE	021- 970 3809
	GOODWOOD	021- 592 4430
	KRAAIFONTEIN	021- 980 5500
	PAROW	021- 929 7000
<b>VREDENBURG</b>	EENDEKUIL	022- 942 1600
	HOPEFIELD	022- 723 8000
	LAAIPEK	022- 783 8020
	LANGEBAAN	022- 707 5140
	PIKETBERG	022- 913 8806
	PORTERVILLE	022- 931 8716
	REDELINGHUYS	022- 962 1620
	SALDANHA	022- 714 8300
	ST HELENA BAY	022- 736 8060
	VREDENBURG	022- 703 6440
<b>VREDENDAL</b>	CITRUSDAL	022- 921 8400
	CLANWILLIAM	027- 482 8197
	DORINGBAAI	027- 215 1021
	ELANDS BAY	022- 972 8000
	GRAAFWATER	027- 422 1122
	KLAWER	027- 216 8060
	LAMBERTSBAY	027- 432 8260
	LUTZVILLE	027- 217 4013
	NUWERUS	027- 643 2011

## SAPS Western Cape

### SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
<b>VREDENDAL</b>	VANRHYNSDORP	027- 219 8024
	VREDENDAL	027- 201 3221
<b>WINELANDS</b>	CLOETESVILLE	021- 888 5940
	FRANSCHHOEK	021- 876 8072
	GROOT DRAKENSTEIN	021- 874 8000
	KLAPMUTS	021- 875 8020
	MBEKWENI	021- 868 9900
	PAARL	021- 807 4084
	PAARL EAST	021- 877 5900
	STELLENBOSCH	021- 809 5107
	WELLINGTON	021- 864 8480
	<b>WORCESTER</b>	ASHTON
BONNIEVALE		023- 616 8060
CERES		023- 316 8609
DE DOORNS		023- 356 4031
MCGREGOR		023- 625 8001
MONTAGU		023- 614 8314
P A HAMLET		023- 313 3133
RAWSONVILLE		023- 349 8300
ROBERTSON		023- 626 8288
SARON		023- 240 8000
TOUWSRIVIER	023- 358 8000	
TULBAGH	023- 230 8100	

## SAPS Western Cape

### SAPS Victim Empowerment Programme Coordinators - Continued

CLUSTER	STATION	CONTACT DETAILS
<b>WORCESTER</b>	WOLSELEY	023- 231 8028
	WORCESTER	023- 348 8600
<b>WYNBERG</b>	CLAREMONT	021- 657 2302
	DIEPRIVER	021- 710 7320
	FISH HOEK	021- 784 2723
	HOUT BAY	021- 791 8660
	KIRSTNHOF	021- 702 9138
	MOWBRAY	021- 680 9589
	MUIZENBERG	021- 787 9016
	OCEAN VIEW	021- 783 8326
	RONDEBOSCH	021- 685 7345
	SIMON'S TOWN	021- 778 6867
WYNBERG	021- 799 1404	

## SAPS Western Cape

### SAPS Domestic Violence Act Coordinators

CLUSTER	STATION	CONTACT DETAILS
<b>BEAUFORT WEST</b>	BEAUFORT WEST	023- 414 8818
	LAINGSBURG	023- 551 8200
	LEEU-GAMKA	023- 521 8000
	MURRAYSBURG	049- 844 6500
	PRINCE ALBERT	023- 541 8000
<b>BLUE DOWNS</b>	BELHAR	021- 953 8100
	BELLVILLE SOUTH	021- 950 1354
	DELFT	021- 954 9020
	KLEINVLEI	021- 902 8300
	KUILSRIVIER	021- 900 2803
	MFULENI	021- 528 3800
	RAVENSMEAD	021- 933 9000
<b>CAPE TOWN</b>	CAMPS BAY	021- 437 8148
	CAPE TOWN	021- 467 8027
	KENSINGTON	021- 594 7038
	LANGA	021- 695 8000
	MAITLAND	021- 506 9428
	PINELANDS	021- 506 2022
	SEA POINT	021- 430 3747
	TABLE BAY HARBOUR	021- 403 1007
	WOODSTOCK	021- 442 3127
<b>DA GAMASKOP</b>	ALBERTINIA	028- 735 8050
	BARRYDALE	028- 572 8100

## SAPS Western Cape

### SAPS Domestic Violence Act Coordinators- Continued

CLUSTER	STATION	CONTACT DETAILS	
<b>DA GAMASKOP</b>	DA GAMASKOP	044- 606 2240	
	GROOT BRAKRIVIER	044- 620 8310	
	HEIDELBERG WC	028- 722 1910	
	KWANONQABA	044- 606 5613	
	MOSSEL BAY	044- 606 2830	
	RIVERSDALE	028- 713 8552	
	STILL BAY	028- 754 6100	
	SUURBRAAK	028- 522 8000	
	SWELLENDAM	028- 514 8117	
	<b>EDEN</b>	CALITZDORP	044- 213 3320
		CONVILLE	044- 803 3313
		DE RUST	044- 241 8800
		DYSSELSDORP	044- 251 8401
GEORGE		044- 803 4771	
KNYSNA		044- 302 6671	
KWANOKUTHULA		044- 501 4219	
LADISMITH		028- 551 8100	
OUDTSHOORN		044- 203 9030	
PACALTS DORP		044- 803 9111	
<b>KHAYELITSHA</b>	PLETTENBERG BAY	044- 501 1928	
	THEMBALETHU	044- 802 8911	
	UNIONDALE	044- 752 6600	
	GORDONS BAY	021- 856 2677	

## SAPS Western Cape

### SAPS Family Violence and Child Protection Unit (FCS)

AREA	TELEPHONE NUMBER	EMAIL ADDRESS
Beaufort West	023- 414 8540	beaufortwest.fcs@saps.gov.za
Bellville	021- 592 7092	ELSFCS@saps.gov.za
Bishop Lavis	021- 935 9806	bishoplavis.fcs@saps.gov.za
Caledon/ Grabouw	028- 214 3938	CALEDFCS@saps.gov.za
Cape Town Central	021- 467 6062	CAPEFCS@saps.gov.za
Ceres	023- 316 8500	ceres.fcs@saps.gov.za
Claremont	021- 657 1966	ceres.fcs@saps.gov.za
Da Gamaskop/ Kwanonqaba	044- 693 3129/ 044- 606 2866	mosselbay.FCS@saps.org.za
Delft	021- 918 3078/ 46	DelftFCS@saps.gov.za
George/ Knysna	044- 803 4615/ 16/ 02	OctoberW@saps.gov.za
Hermanus	028- 313 7029	hermanus.fcs@saps.org.za
Khayelitsha/ Harare	021- 360 2433/ 021- 360 2435	KhayelitshaFCS@saps.gov.za
Kraaifontein	021- 980 5646	kraaifontein.fcs@saps.gov.za
Kuilsrivier/ Mfuleni	021- 918 3076/ 49	kuilsrivier.fcs@saps.gov.za
Milnerton/ Atlantis	021- 528 3854	CampbellL@saps.gov.za
Mitchells Plain	021- 376 9860	mitchellsplain.fcs@saps.gov.za
Muizenberg	021- 784 2736/ 42	MbuyaV@saps.gov.za
Nyanga	021- 376 9850/ 2	NyangaFCS@saps.gov.za
Oudtshoorn	044- 203 7518	OUDTFCS@saps.gov.za
Paarl/ Paarl East	021- 872 3546	PaarlFCS@saps.gov.za
Stellenbosch	021- 809 9165/ 8	PoggenpoelD@saps.gov.za
Vredenburg	022- 714 8320	HornJ@saps.gov.za
Vredendal	027- 201 3230	VREDEFCS@saps.gov.za
Worcester	023- 346 5800/ 10	worcesterfcs@saps.gov.za
Wynberg/ Grassy Park/ Steenberg	021- 799 1335/ 6	WynbergFCS@saps.gov.za

## SAPS Western Cape

Position	Contact Details	
Section Commander: Gender-Based Violence and Victim Empowerment Safe Schools Coordinator Lt Col T.E. Pause	Telephone number	021- 417 7216
	Mobile number	082 469 2833
	Email address	PauseT@saps.org.za

### CLUSTER NAME: BEAUFORT WEST

Position	Contact Details	
Cluster Commander Beaufort West	Telephone number Fax number Email address	023- 414 8827/ 082 044 8969 023- 414 8807 bwest.cluster@saps.org.za
Station Commander Beaufort West /Nelspoort/ Nieuvelid	Telephone number Fax number Email address	023- 414 8826/8865 / 023- 416 1888 079 894 1783/ 082 559 4728 023- 414 8842/3448 / 023 416 1777 BEAUFORTWEST-SAPS@saps.gov.za
Station Commander Laingsburg	Telephone number Fax number Email address	023- 551 8200/ 082 522 3259 023- 551 8210 LaingsburgSAPS@saps.gov.za
Station Commander Leeu Gamka	Telephone number Fax number Email address	023- 521 8001/ 082 850 9573 023- 521 8007 LeeuGamkaSAPS@saps.gov.za
Station Commander Murraysburg	Telephone number Fax number Email address	049- 844 6504/ 082 778 6692 049- 844 0102 MurraysburgSAPS@saps.gov.za
Station Commander Prince Albert	Telephone number Fax number Email address	023- 541 8004/ 082 778 6720 023- 541 8007 PrinsAlbertSAPS@saps.gov.za

## SAPS Western Cape

CLUSTER NAME: BLUEDOWNS

Position	Contact Details	
Cluster Commander Bluedowns	Telephone number	021- 909 9570/ 082 850 9722
	Fax number	021- 909 9567
	Email address	bluedowns.cluster@saps.gov.za
Station Commander Belhar	Telephone number	021- 953 8114/ 082 777 4657
	Fax number	021- 953 8105
	Email address	BelharSAPS@saps.gov.za
Station Commander Bellville South	Telephone number	021- 950 1309/ 082 778 7004
	Fax number	021- 951 2558
	Email address	BellvilleSouthSAPS@saps.gov.za
Station Commander Delft	Telephone number	021- 954 9002/ 082 778 6843
	Fax number	021- 954 1816
	Email address	DELFT-SAPS@saps.gov.za
Station Commander Kleinvele	Telephone number	021- 902 8313/ 082 374 4919
	Fax number	021- 902 8316
	Email address	KleinveleSAPS@saps.gov.za
Station Commander Kuilsriver	Telephone number	021- 900 2854/ 082 334 7605
	Fax number	021- 900 2809
	Email address	KuilsrivierSAPS@saps.gov.za
Station Commander Mfuleni	Telephone number	021- 909 9588/ 082 778 7009
	Fax number	021- 909 9516
	Email address	MFULENISAPS@saps.gov.za
Station Commander Ravensmead	Telephone number	021- 933 9008/ 082 778 6637
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## SAPS Western Cape

CLUSTER NAME: CAPE TOWN

Position	Contact Details	
Cluster Commander Cape Town	Telephone number	021- 467 8110/ 082 559 4661
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Station Commander Camps Bay	Telephone number	021- 437 8153/ 082 778 6616
	Fax number	086 774 6428
	Email address	CampsBaySAPS@saps.gov.za
Station Commander Cape Town	Telephone number	021- 467 8037/ 082 559 4586
	Fax number	021- 467 4584
	Email address	capetowncentral.sc.sec@saps.gov.za
Station Commander Kensington	Telephone number	021- 594 7023
	Fax number	086 774 6464
	Email address	KensingtonSAPS@saps.gov.za
Station Commander Langa	Telephone number	021- 695 8006/ 082 469 2443
	Fax number	021- 695 8004
	Email address	LangaSAPS@saps.gov.za
Station Commander Maitland	Telephone number	021- 506 9401/ 082 379 5588
	Fax number	021- 506 9451
	Email address	MaitlandSAPS@saps.gov.za
Station Commander Pinelands	Telephone number	021- 506 2116/ 082 411 3351
	Fax number	021- 506 2114
	Email address	PinelandsSAPS@saps.gov.za
Station Commander Sea Point	Telephone number	021- 430 3704/ 082 778 6638
	Fax number	021- 439 8484
	Email address	SeapointSAPS@saps.gov.za
Station Commander Table Bay Harbour	Telephone number	021- 403 1015/ 082 777 5174
	Fax number	021- 403 1021
	Email address	TableBayHarbourSAPS@saps.gov.za
Station Commander Woodstock	Telephone number	021- 442 3101/ 082 469 3096
	Fax number	021- 447 2404
	Email address	WoodstockSAPS@saps.gov.za

## SAPS Western Cape

CLUSTER NAME: CAPE WINELANDS

Position	Contact Details	
Cluster Commander Cape Winelands	Telephone number Fax number Email address	021- 807 4119/ 082 411 4030 021- 883 8637 winelands.cluster@saps.gov.za
Station Commander Cloetesville	Telephone number Fax number Email address	021- 888 5947/ 082 411 2911 021- 888 5950 CloetesvilleSAPS@saps.gov.za
Station Commander Franschhoek	Telephone number Fax number Email address	021- 876 8075/ 082 778 6867 021- 876 8078 FranschhoekSAPS@saps.gov.za
Station Commander Groot-Drakenstein	Telephone number Fax number Email address	021- 874 8002/ 082 778 6872 021- 874 1766 GrootDrakensteinSAPS@saps.gov.za
Station Commander Klapmuts	Telephone number Fax number Email address	021- 875 8000/ 082 469 1815 021- 875 5595 KlapmutsSAPS@saps.gov.za
Station Commander Mbekweni	Telephone number Fax number Email address	021- 868 9905/ 082 778 6516 021- 868 3601 MbekweniSAPS@saps.gov.za
Cluster Commander Paarl	Telephone number Fax number Email address	021- 807 4089/ 082 374 4912 021- 807 4117 PaarlSAPS@saps.gov.za
Station Commander Paarl East	Telephone number Fax number Email address	021- 877 5998/ 082 250 9637 021- 877 5994 PaarlEastSAPS@saps.gov.za
Station Commander Stellenbosch	Telephone number Fax number Email address	021- 809 5109/ 021 889 5761/ 082 334 7525 021- 809 5131 stellenboschsaps@saps.gov.za

## SAPS Western Cape

CLUSTER NAME: CAPE WINELANDS - Continued

Position	Contact Details	
Station Commander Wellington	Telephone number Fax number Email address	021- 864 8468/ 082 777 6380 021- 864 8475 WellingtonSAPS@saps.gov.za

CLUSTER NAME: DA GAMASKOP

Position	Contact Details	
Cluster Commander Da Gamaskop	Telephone number Fax number Email address	044- 606 7803/ 082 334 7577 044- 606 7828 dagamaskop.cluster@saps.gov.za
Station Commander Albertinia	Telephone number Fax number Email address	028- 735 8046/ 082 778 6657 028- 735 1938 AlbertiniaSAPS@saps.gov.za
Station Commander Barrydale	Telephone number Fax number Email address	028- 572 1001/ 082 778 6939 028- 572 1018 BarrydaleSAPS@saps.gov.za
Station Commander Da Gamaskop	Telephone number Fax number Email address	044- 606 2229/ 072 580 2490 044- 693 2866 DaGamaskopSAPS@saps.gov.za
Station Commander Groot Brakrivier	Telephone number Fax number Email address	044- 620 8307/ 082 778 7269 044- 620 3031 GrootBrakrivierSAPS@saps.gov.za
Station Commander Heidelberg	Telephone number Fax number Email address	028- 722 8206/ 082 778 6675 028- 722 2925 HeidelbergWCSAPS@saps.gov.za

## SAPS Western Cape

CLUSTER NAME: DA GAMASKOP - Continued

Position	Contact Details	
Station Commander Kwanonqaba, Herbertsdale	Telephone number	044- 606 5611/ 082 778 7305
	Fax number	044- 693 3264
	Email address	KWANONQABASAPS@saps.gov.za
Station Commander Mossel Bay	Telephone number	044- 606 2804/ 079 893 9941
	Fax number	044- 691 1779
	Email address	MosselBaySAPS@saps.gov.za
Station Commander Riversdale	Telephone number	028- 713 8529/ 079 894 1519
	Fax number	028- 713 8534
	Email address	RiversdalSAPS@saps.gov.za
Cluster Commander Stilbaai	Telephone number	028- 754 6100/ 082 778 6724
	Fax number	028- 754 2800
	Email address	STILBAAI-SAPS@saps.gov.za
Station Commander Suurbraak	Telephone number	028- 552 8001/ 082 469 1358
	Fax number	028- 552 1740
	Email address	suurbraak-saps@saps.gov.za
Station Commander Swellendam	Telephone number	028- 514 8120/ 082 778 6935
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## SAPS Western Cape

CLUSTER NAME: EDEN

Position	Contact Details	
Cluster Commander Eden	Telephone number	044- 803 4410/ 082 778 7915
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Station Commander Calitzdorp	Telephone number	044- 213 8809/ 082 778 6663
	Fax number	044- 213 8821
	Email address	CalitzdorpSAPS@saps.gov.za
Station Commander Convillie	Telephone number	044- 803 3325/ 082 778 7313
	Fax number	044- 803 3338
	Email address	ConvillieSAPS@saps.gov.za
Station Commander De Rust	Telephone number	044- 241 2050/ 082 778 6669
	Fax number	044- 241 2184
	Email address	DeRustSAPS@saps.gov.za
Station Commander Dysselsdorp	Telephone number	044- 251 8411/ 082 778 6671
	Fax number	044- 251 8451
	Email address	DysselsdorpSAPS@saps.gov.za
Station Commander George	Telephone number	044- 803 4709/ 082 778 6705
	Fax number	044- 803 4712
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Station Commander Knysna	Telephone number	044- 302 6614/ 082 778 7309/ 083 565 8462
	Fax number	044- 302 6612
	Email address	KnysnaSAPS@saps.gov.za
Station Commander Kwanokuthula	Telephone number	044- 501 4217/ 082 334 8260
	Fax number	044- 533 2173
	Email address	Kwanokuthula.Saps@saps.gov.za
Station Commander Ladismith / Van Wyksdorp, Zoar	Telephone number	028- 551 8117/ 082 778 6683
	Fax number	028- 551 8119
	Email address	LadismithSAPS@saps.gov.za
Station Commander Oudtshoorn Bongolethu, Brighton	Telephone number	044- 203 9002/ 082 413 0156
	Fax number	044- 203 9152
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## SAPS Western Cape

CLUSTER NAME: EDEN - Continued

Position	Contact Details	
Station Commander Pacaltsdorp	Telephone number	044- 803 9135/ 082 522 3108
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Station Commander Plettenberg Bay	Telephone number	044- 501 1913/ 082 522 2840
	Fax number	044- 501 1932
	Email address	PlettenbergBaySAPS@saps.gov.za
Station Commander Thembalethu	Telephone number	044- 802 8914/ 082 778 6772
	Fax number	044- 802 8936
	Email address	ThembalethuSAPS@saps.gov.za
Station Commander Uniondale	Telephone number	044- 752 6610/ 082 778 6751
	Fax number	044- 752 1004
	Email address	UniondaleSAPS@saps.gov.za

CLUSTER NAME: KHAYELITSHA

Position	Contact Details	
Cluster Commander Khayelitsha	Telephone number	021- 360 2390/ 082 576 2813
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Station Commander Gordon's Bay	Telephone number	021- 856 2677/ 082 493 4833
	Fax number	021- 856 3484
	Email address	GordonsBaySAPS@saps.gov.za
Station Commander Harare	Telephone number	021- 363 9051/ 082 469 3297
	Fax number	021- 363 0396
	Email address	Harare-SAPS@saps.gov.za
Station Commander Khayelitsha	Telephone number	021- 360 2364/ 082 559 4744
	Fax number	021- 360 4822
	Email address	KhayelitshaSAPS@saps.gov.za

## SAPS Western Cape

CLUSTER NAME: KHAYELITSHA - Continued

Position	Contact Details	
Station Commander Lingelethu West	Telephone number	021- 360 2267/ 079 880 9837
	Fax number	021- 361 4187
	Email address	LingelethuWestSAPS@saps.gov.za
Station Commander Lwandle	Telephone number	021- 845 2060/ 082 522 1916
	Fax number	021- 854 2077
	Email address	lwandle.saps@saps.gov.za
Station Commander Macassar	Telephone number	021- 857 7123/ 082 778 7034
	Fax number	021- 857 0244
	Email address	MacassarSAPS@saps.gov.za
Station Commander Somerset West	Telephone number	021- 850 1301/ 079 893 9855
	Fax number	021- 851 4177
	Email address	SomersetWestSAPS@saps.gov.za
Station Commander Strand	Telephone number	021- 854 9100/ 082 469 0917
	Fax number	021- 854 9105
	Email address	StrandSAPS@saps.gov.za

CLUSTER NAME: MILNERTON

Position	Contact Details	
Cluster Commander Milnerton	Telephone number	021- 528 3803/ 072 570 5265
	Fax number	021 528 3014
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Station Commander Atlantis/ Mamre	Telephone number	021- 571 8515/ 082 411 4061
	Fax number	021- 571 8567
	Email address	AtlantisSAPS@saps.gov.za
Station Commander Darling	Telephone number	022- 409 1301/ 082 778 6856
	Fax number	022- 492 3601
	Email address	DarlingSAPS@saps.gov.za



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CLUSTER NAME: MILNERTON - Continued

Position	Contact Details	
Station Commander Malmesbury	Telephone number	022- 482 7512/ 082 820 7512
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	Email address	MalmesburySAPS@saps.gov.za
Station Commander Melkbosstrand	Telephone number	021- 553 8233/ 082 778 7093
	Fax number	021- 553 8221
	Email address	MELKBOSSTRAND-SAPS@saps.gov.za
Station Commander Milnerton	Telephone number	021- 528 3801/ 082 332 8813
	Fax number	021- 528 3823
	Email address	MilnertonSAPS@saps.gov.za
Station Commander Moorreesburg	Telephone number	022- 433 8680/ 082 778 6906
	Fax number	022- 433 8677
	Email address	MoorreesburgSAPS@saps.gov.za
Station Commander Philadelphia	Telephone number	021- 972 1613/ 082 778 6863
	Fax number	021- 972 1818
	Email address	PHILADELPHIA-SAPS@saps.gov.za
Station Commander Riebeeck West	Telephone number	022- 461 8116/ 082 778 6865
	Fax number	086 774 6523
	Email address	RiebeekWestSAPS@saps.gov.za
Station Commander Table View, Parklands	Telephone number	021- 521 3305/ 082 522 3191
	Fax number	021- 521 3335
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## SAPS Western Cape

CLUSTER NAME: MITCHELLS PLAIN

Position	Contact Details	
Cluster Commander Mitchells Plain	Telephone number	021- 377 5007/ 082 559 4599
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	Email address	mplain.cluster@saps.gov.za
Station Commander Athlone	Telephone number	021- 697 9255/ 082 778 6634
	Fax number	021- 696 9777
	Email address	AthloneSAPS@saps.gov.za
Station Commander Grassy Park	Telephone number	021- 700 3901/ 082 469 3016
	Fax number	021- 706 9464
	Email address	GrassyParkSAPS@saps.gov.za
Station Commander Lansdowne	Telephone number	021- 700 9010/ 082 778 7012
	Fax number	021- 700 9020
	Email address	LansdowneSAPS@saps.gov.za
Station Commander Lentegeur	Telephone number	021- 377 5001/ 082 778 6632
	Fax number	021- 377 5100
	Email address	lentegeur.saps@saps.gov.za
Station Commander Mitchells Plain	Telephone number	021- 370 1730/ 082 469 0321
	Fax number	021- 370 1731
	Email address	MitchellsPlainSAPS@saps.gov.za
Station Commander Phillippi	Telephone number	021- 690 1536/ 072 567 5525
	Fax number	021- 690 1546
	Email address	PhillipiSAPS@saps.gov.za
Station Commander Steenberg	Telephone number	021- 702 9040/ 082 460 7087
	Fax number	021- 702 0231
	Email address	SteenbergSAPS@saps.gov.za
Station Commander Strandfontein	Telephone number	021- 370 1502/ 082 778 6643
	Fax number	021- 370 1514
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## SAPS Western Cape

CLUSTER NAME: NYANGA

Position	Contact Details	
Cluster Commander Nyanga	Telephone number	021- 935 9928/ 082 522 1444
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Station Commander Bishop Lavis/ Bonteheuwel	Telephone number	021- 935 9819/ 082 469 0324
	Fax number	021- 935 9900
	Email address	BishopLavisSAPS@saps.org.za
Station Commander Elsie River	Telephone number	021- 928 1402/ 082 334 7525
	Fax number	021- 928 1454
	Email address	ElsiesriverSAPS@saps.gov.za
Station Commander Gugulethu	Telephone number	021- 684 2309/ 082 850 9734
	Fax number	021- 684 2306
	Email address	gugulethu.sc.sec@saps.gov.za
Station Commander Manenberg	Telephone number	021- 699 9420/ 082 778 6633
	Fax number	021- 699 9460
	Email address	ManenbergSAPS@saps.gov.za
Station Commander Nyanga	Telephone number	021- 380 3301/ 082 850 9631
	Fax number	Not applicable
	Email address	NyangaSAPS@saps.gov.za
Station Commander Phillippi East	Telephone number	021- 370 1920/ 079 894 1246
	Fax number	021- 370 1906
	Email address	Phillipi-EastSAPS@saps.gov.za
Station Commander Samora Machel	Telephone number	021- 380 3484/ 082 379 0473
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## SAPS Western Cape

CLUSTER NAME: OVERBERG

Position	Contact Details	
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Station Commander Bredasdorp/ Elim	Telephone number	028- 425 5400/ 082 778 6753
	Fax number	028- 424 1676
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Station Commander Caledon	Telephone number	028- 214 3906/ 082 469 1015
	Fax number	028- 214 3939
	Email address	CaledonSAPS@saps.gov.za
Station Commander Gansbaai	Telephone number	028- 384 0201/ 082 778 7085
	Fax number	028- 384 1448
	Email address	GansbaaiSAPS@saps.gov.za
Station Commander Genadendal	Telephone number	028- 251 1002/ 082 778 6775
	Fax number	028- 251 1018
	Email address	GenadendalSAPS@saps.org.za
Station Commander Grabouw	Telephone number	021- 859 7726/ 082 559 4601
	Fax number	021- 859 1109
	Email address	GrabouwSAPS@saps.gov.za
Station Commander Hermanus	Telephone number	028- 313 5371/ 082 444 1746
	Fax number	028- 313 5304
	Email address	HermanusSAPS@saps.gov.za
Station Commander Kleinmond	Telephone number	028- 271 8200/ 082 778 6793
	Fax number	028- 271 4219
	Email address	KleinmondSAPS@saps.gov.za
Station Commander Napier	Telephone number	028- 423 8000/ 082 778 6754
	Fax number	028- 423 3715
	Email address	NapierSAPS@saps.gov.za
Station Commander Riviersonderend	Telephone number	028- 261 8041/ 082 778 6795
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## SAPS Western Cape

### CLUSTER NAME: OVERBERG - Continued

Position	Contact Details	
Cluster Commander Stanford	Telephone number	028- 341 0601/ 082 778 6842
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	Email address	StanfordSAPS@saps.gov.za
Station Commander Struisbaai	Telephone number	028- 435 6440/ 082 778 6764
	Fax number	028- 435 7403
	Email address	StruisbaaiSAPS@saps.gov.za
Station Commander Villiersdorp	Telephone number	028- 840 8001/ 082 778 6805
	Fax number	028- 840 1176
	Email address	VilliersdorpSAPS@saps.gov.za

### CLUSTER NAME: TYGERBERG

Position	Contact Details	
Cluster Commander Tygerberg	Telephone number	021- 918 3901/ 082 559 4650
	Fax number	021- 918 3851
	Email address	tygerberg.cluster@saps.gov.za
Station Commander Bellville	Telephone number	021- 918 3002/ 082 411 1829
	Fax number	021- 918 3084
	Email address	BellvilleSAPS@saps.org.za
Station Commander Bothasig	Telephone number	021- 559 9415/ 082 778 7103
	Fax number	021- 559 7568
	Email address	BothasigSAPS@saps.gov.za
Station Commander Brackenfell	Telephone number	021- 980 5728/ 082 778 6629
	Fax number	021- 982 8756
	Email address	BrackenfellSAPS@saps.gov.za
Station Commander Durbanville / Fisantekraal	Telephone number	021- 970 3801/ 082 374 4926
	Fax number	021- 970 3819
	Email address	DurbanvilleSAPS@saps.gov.za

## SAPS Western Cape

### CLUSTER NAME: TYGERBERG - Continued

Position	Contact Details	
Cluster Commander Goodwood	Telephone number	021- 592 4430/ 082 300 9238
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	Email address	GoodwoodSAPS@saps.gov.za
Station Commander Kraaifontein	Telephone number	021- 980 5516/ 082 469 3039
	Fax number	021- 980 5545
	Email address	KraaifonteinSAPS@saps.gov.za
Station Commander Parow	Telephone number	021- 929 7001/ 082 302 1664
	Fax number	021- 929 7040
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### CLUSTER NAME: VREDENBURG

Position	Contact Details	
Cluster Commander Vredenburg	Telephone number	022- 714 8614/7 / 082 469 3282
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	Email address	vredenburg.cluster@saps.gov.za
Station Commander Eendekuil	Telephone number	022- 942 1600/ 082 778 6887
	Fax number	022- 942 1023
	Email address	EENDEKUIL-SAPS@saps.gov.za
Station Commander Hopefield	Telephone number	022- 723 8000/ 082 778 6955
	Fax number	022- 723 0021
	Email address	HopefieldSAPS@saps.gov.za
Station Commander Laaiplek	Telephone number	022- 783 8020/ 082 778 6956
	Fax number	022- 783 1714
	Email address	LaaiplekSAPS@saps.gov.za
Station Commander Langebaan	Telephone number	022- 707 5144/ 082 778 6957
	Fax number	022- 772 1603
	Email address	LangebaanSAPS@saps.gov.za
Station Commander Piketberg	Telephone number	022- 913 8800/ 082 778 6884
	Fax number	022- 913 8823
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## SAPS Western Cape

### CLUSTER NAME: VREDENBURG CONTINUED

Position	Contact Details	
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	Fax number	022- 931 8713
	Email address	PortervilleSAPS@saps.gov.za
Station Commander Redelinghuys	Telephone number	022- 962 1620/ 082 778 6910
	Fax number	022- 962 1688
	Email address	REDELINGHUYS-SAPS@saps.org.za
Station Commander Saldanha	Telephone number	022- 714 8308/ 082 778 6961
	Fax number	022- 714 8307
	Email address	SaldanhaSAPS@saps.gov.za
Station Commander St Helena Bay	Telephone number	022- 736 8070/ 082 778 6962
	Fax number	022- 736 1666
	Email address	STHELENABAY-SAPS@saps.org.za
Station Commander Vredenburg	Telephone number	022- 703 6442/ 082 778 7337
	Fax number	022- 703 6486
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### CLUSTER NAME: VREDENDAL

Position	Contact Details	
Cluster Commander Vredendal	Telephone number	027- 213 3470/ 082 469 3282
	Fax number	027- 213 2964
	Email address	vredendal.cluster@saps.gov.za
Station Commander Citrusdal	Telephone number	022- 921 8407/ 082 778 6827
	Fax number	022- 921 2129
	Email address	CitrusdalSAPS@saps.gov.za
Station Commander Clanwilliam	Telephone number	027- 482 8184/ 082 778 6828
	Fax number	027- 482 8195
	Email address	ClanwilliamSAPS@saps.gov.za
Station Commander Doringbaai	Telephone number	027- 215 1021/ 082 778 6837
	Fax number	027- 215 1320
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## SAPS Western Cape

### CLUSTER NAME: VREDENDAL - Continued

Position	Contact Details	
Station Commander Elandsbaai	Telephone number	022- 972 8004/ 082 778 6839
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	Email address	Elandsbaai-SAPS@saps.gov.za
Station Commander Graafwater	Telephone number	027- 422 1122/ 082 778 6838
	Fax number	027- 422 1166
	Email address	GraafwaterSAPS@saps.gov.za
Station Commander Klawer	Telephone number	027- 216 8060/ 082 778 6943
	Fax number	027- 216 1305
	Email address	KlawerSAPS@saps.gov.za
Station Commander Lamberts Bay	Telephone number	027- 432 8261/ 082 778 6889
	Fax number	027- 432 8263
	Email address	LambertsBaySAPS@saps.gov.za
Station Commander Lutzville	Telephone number	027- 217 4004/ 082 778 6940
	Fax number	027- 217 1384
	Email address	LutzvilleSAPS@saps.gov.za
Station Commander Nuwerus	Telephone number	027- 643 2011/ 082 778 6946
	Fax number	027- 643 2012
	Email address	NuwerusSAPS@saps.gov.za
Cluster Commander Van Rhynsdorp	Telephone number	027- 219 8025/ 082 778 6950
	Fax number	027- 219 8059
	Email address	VanRhynsdorpSAPS@saps.gov.za
Station Commander Vredendal	Telephone number	027- 201 3201/ 082 778 6948
	Fax number	027- 201 3269
	Email address	VredendalSAPS@saps.gov.za

## SAPS Western Cape

CLUSTER NAME: WORCESTER

Position	Contact Details	
Cluster Commander Worcester	Telephone number	023- 348 6103/4 / 082 216 5185
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	Email address	worcester.cluster@saps.gov.za
Station Commander Ashton	Telephone number	023- 615 8130/ 082 778 6915
	Fax number	023- 615 1186
	Email address	AshtonSAPS@saps.gov.za
Station Commander Bonnievale	Telephone number	023- 616 8062/ 082 778 7377
	Fax number	023- 616 2020
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Station Commander Ceres	Telephone number	023- 316 8631/ 082 778 6630
	Fax number	023- 316 8618
	Email address	CeresSAPS@saps.gov.za
Cluster Commander De Doorns	Telephone number	023- 356 4026/ 082 778 6964
	Fax number	023- 356 4038
	Email address	DeDoornsSAPS@saps.gov.za
Station Commander McGregor	Telephone number	023- 625 8001/ 082 469 3298
	Fax number	023- 625 1689
	Email address	McGregorSAPS@saps.gov.za
Station Commander Montagu	Telephone number	023- 614 8302/ 082 778 6931
	Fax number	023- 614 8315
	Email address	MontaguSAPS@saps.gov.za
Station Commander Prince Alfred Hamlet	Telephone number	023- 313 3725/ 082 778 6810
	Fax number	023- 313 3572
	Email address	PrAHamletSAPS@saps.gov.za
Station Commander Rawsonville	Telephone number	023- 349 8300/ 082 778 6968
	Fax number	023- 349 8314
	Email address	RawsonvilleSAPS@saps.gov.za

## SAPS Western Cape

CLUSTER NAME: WORCESTER - Continued

Position	Contact Details	
Station Commander Robertson	Telephone number	023- 626 8347/ 082 778 6912
	Fax number	023- 626 8366
	Email address	RobertsonSAPS@saps.gov.za
Station Commander Saron	Telephone number	023- 240 8002/ 082 778 6823
	Fax number	023- 240 8001
	Email address	SaronSAPS@saps.gov.za
Station Commander Touwsrivier	Telephone number	023- 358 8003/ 082 778 6851
	Fax number	023- 358 1067
	Email address	TouwsrivierSAPS@saps.gov.za
Station Commander Tulbagh/ Gouda	Telephone number	023- 230 8100 / 082 778 6819
	Fax number	023- 230 0950
	Email address	TulbaghSAPS@saps.gov.za
Station Commander Wolseley	Telephone number	023- 231 8001/ 082 778 6821
	Fax number	023- 231 1372
	Email address	WolseleySAPS@saps.gov.za
Station Commander Worcester	Telephone number	023- 348 8601/ 072 570 5267
	Fax number	023- 347 8139
	Email address	WorcesterSAPS@saps.gov.za

CLUSTER NAME: WYNBERG

Position	Contact Details	
Cluster Commander Wynberg	Telephone number	021- 799 1312/ 082 522 2733
	Fax number	021- 799 1370
	Email address	wynberg.cluster@saps.gov.za
Station Commander Claremont	Telephone number	021- 657 2243/ 079 984 1523
	Fax number	021- 674 5534
	Email address	Claremont-saps@saps.gov.za

# SAPS Western Cape

CLUSTER NAME: WYNBERG - Continued

Position	Contact Details	
Station Commander Diep River	Telephone number	021- 710 7301/ 082 778 6619
	Fax number	021- 715 5858
	Email address	DiepriverSAPS@saps.gov.za
Station Commander Fish Hoek	Telephone number	021- 784 2728/ 082 778 6621
	Fax number	021- 787 1457
	Email address	FishHoekSAPS@saps.gov.za
Station Commander Hout Bay	Telephone number	021- 791 8660/ 082 778 6622
	Fax number	021- 791 8661
	Email address	HoutBaySAPS@saps.gov.za
Station Commander Kirstenhof	Telephone number	021- 701 2426/ 082 051 8208
	Fax number	021- 701 9445
	Email address	KirstenhofSAPS@saps.gov.za
Station Commander Mowbray	Telephone number	021- 680 9580/ 072 567 5547
	Fax number	021- 689 9072
	Email address	MowbraySAPS@saps.gov.za
Station Commander Muizenberg	Telephone number	021- 787 9007/ 082 778 6723
	Fax number	021- 788 3709
	Email address	MuizenbergSAPS@saps.gov.za
Station Commander Ocean View	Telephone number	021- 783 8317/ 079 894 1569
	Fax number	021- 783 4444
	Email address	OceanViewSAPS@saps.gov.za
Station Commander Rondebosch	Telephone number	021- 685 7345/ 082 469 1879
	Fax number	021- 689 9073
	Email address	RondeboschSAPS@saps.gov.za
Station Commander Simons Town	Telephone number	021- 786 8649/ 082 778 6639
	Fax number	021- 786 8650
	Email address	SimonsTownSAPS@saps.gov.za
Station Commander Wynberg	Telephone number	021- 799 1383/ 082 522 2733
	Fax number	021- 799 1370
	Email address	WynbergSAPS@saps.gov.za

## MEDICAL SERVICES

## Medical Services

### ALAN BLYTH HOSPITAL

Upper Church Street  
Ladismith

Tel: 028- 551 1010  
Fax: 028- 551 1555

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

### BEAUFORT WEST HOSPITAL

99 Voortrekker Street  
Beaufort West

Tel: 023- 414 8200  
Fax: 023- 414 2466

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### CALEDON HOSPITAL

N2 Caledon  
Caledon

Tel: 028- 212 1070  
Fax: 028- 212 1294

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### CITRUSDAL HOSPITAL

Vrede Street  
Citrusdal

Tel: 022- 921 2153  
Fax: 022- 921 2153

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service

### CLANWILLIAM HOSPITAL

Ou Kaapse Weg  
Clanwilliam

Tel: 027- 482 2166  
Fax: 027- 482 2168

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

## Medical Services

### DELFT COMMUNITY HEALTH CLINIC (CHC)

c/o Main & Voorbrug  
Roads, Delft

Tel: 021- 954 2235/ 37  
Fax: 021- 954 1207

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour trauma unit
- HIV/ Aids counselling and testing
- ARV clinic

### DYSSELSDORP COMMUNITY HEALTH CLINIC (CHC)

Bokkraal Way  
Dysselsdorp

Tel: 044- 251 6013  
Fax: 044- 251 6269

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- PEP

### EBEN DONGES HOSPITAL (PRIMARY HEALTH CARE CLINIC)

Murray Street  
Worcester

Tel: 023- 348 1100  
Fax: 023- 342 2265

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### ELSIES RIVER COMMUNITY HEALTH CLINIC (CHC)

29th Avenue & Halt Road  
Elsies River

Tel: 021- 931 0211

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour trauma unit

### FALSE BAY HOSPITAL

17th Avenue  
Fish Hoek

Tel: 021- 782 1121  
Fax: 021- 782 2306

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

## Medical Services

### GEORGE HOSPITAL

c/o Davidson Road &  
Langenhoven Roads  
Heatherlands  
George

Tel: 044- 874 5122  
Fax: 044- 802 4528

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

### GROOTE SCHUUR HOSPITAL

Main Road  
Observatory

Tel: 021- 404 9111  
Fax: 021- 404 3260

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### HEIDEVELD HOSPITAL

221A Heideveld Road  
Heideveld

Tel: 021- 637 8036  
Fax: 021- 691 7962  
Cell: 021 - 691 6194

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### HERMANUS HOSPITAL

Hospital Road  
Hermanus

Tel: 028- 312 1166  
Fax: 028- 312 4006

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### HOTTENTOTS HOLLAND HOSPITAL (HELDERBERG HOSPITAL)

c/o Lourensford & Hospital  
Roads  
Somerset West

Tel: 021- 850 4700  
Fax: 021- 852 5392

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

## Medical Services

### KARL BREMER HOSPITAL

c/o Mike Pienaar Boulevard &  
Frans Conradie Avenue  
Bellville

Tel: 021- 918 1911  
Fax: 021- 949 0296

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### KNYSNA HOSPITAL

Main Street  
Knysna

Tel: 044- 302 8400/ 05  
Fax: 044- 382 2682

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

### LAINGSBURG HOSPITAL

Voortrekker Road  
Laingsburg

Tel: 023- 551 1237/ 1390  
Fax: 023- 551 1525

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

### LAPA MUNNIK HOSPITAL

6 Voortrekker Street  
Porterville

Tel: 022- 931 2140/ 2141  
Fax: 022- 931 3979

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### MONTAGU HOSPITAL

c/o Church & Hospital Street  
Montagu

Tel: 023- 614 8102  
Fax: 023- 614 2704

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP



## Medical Services

### MOSSEL BAY HOSPITAL

12th Avenue  
Mossel Bay

Tel: 044- 691 2011  
Fax: 044- 691 2001

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

### MURRAYSBURG HOSPITAL

c/o Graaf-Reinett & Pienaar  
Roads  
Murraysburg

Tel: 049- 844 0053  
Fax: 049- 844 0142

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service

### OTTO DU PLESSIS HOSPITAL

c/o van Riebeeck & Dorpsig  
Streets  
Bredasdorp

Tel: 028-424 2652/ 1167  
Fax: 028- 425 1239

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### OUTDSHOORN HOSPITAL

Park Road  
Oudtshoorn

Tel: 044- 203 7200/ 01  
Fax: 044- 203 7317

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### PAARL HOSPITAL

c/o Hospital Street & Berg River  
Boulevard  
Paarl

Tel: 021- 860 2500  
Fax: 021- 860 3050

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

## Medical Services

### PRINCE ALBERT HOSPITAL

Lower Mark Street  
Prince Albert

Tel: 023- 541 1300  
Fax: 023- 541 1640

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### RADIE KOTZE HOSPITAL

Main Road  
Piketberg

Tel: 022- 913 1175  
Fax: 022- 913 1858

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### RED CROSS CHILDREN'S HOSPITAL

Trauma Centre- Klipfontein Road  
Rondebosch

Tel: 021- 658 5111  
Fax: 021- 658 5006

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Children aged 0 - 13 years
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### RIVERSDALE HOSPITAL

Hospital Street  
Riversdale

Tel: 028- 713 2445  
Fax: 028- 713 2010

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

### ROBERTSON HOSPITAL

Van Oudtshoorn Street  
Robertson

Tel: 023- 626 8500/ 8571  
Fax: 023- 614 2704

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

## Medical Services

### SOMERSET HOSPITAL

c/o Beach & Portswood  
Roads Green Point

Tel: 021- 402 6911/ 6408  
Fax: 021- 402 6911

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV
- Forensic examinations

### STELLENBOSCH HOSPITAL

80 Merriman Road  
Stellenbosch

Tel: 021- 808 6100  
Fax: 021- 886 5454

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### SWARTLAND HOSPITAL

PG Nelson Street  
Malmesbury

Tel: 022- 487 9203  
Fax: 022- 482 1505

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### SWELLENDAM HOSPITAL

18 Drosty Street  
Swellendam

Tel: 028- 514 1141/ 1142  
Fax: 028- 514 2504

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

### TYGERBERG HOSPITAL

Francie Van Zijl Avenue  
Tygerberg

Tel: 021- 938 5454/ 5608  
Fax: 021- 938 4890

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

## Medical Services

### UNIONDALE HOSPITAL

3 Hospital Street  
Uniondale

Tel: 044- 752 1068  
Fax: 044- 752 1320

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### VICTORIA HOSPITAL

Alphen Hill Road  
Wynberg

Tel: 021- 799 1111  
Fax: 021- 799 1212

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

### VREDENBURG HOSPITAL

Voortrekker Street  
Vredenburg

Tel: 022- 709 7200  
Fax: 022- 713 3423

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service

### VREDENDAL HOSPITAL

Van der Stel Street  
Vredendal

Tel: 027- 213 2039  
Fax: 027- 213 3706

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

### WESTFLEUR HOSPITAL

Westfleur Circle  
Atlantis

Tel: 021- 571 8040/ 8043  
Fax: 021- 572 4420

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

# THUTHUZELA CARE CENTRES

## Provincial Managers - Western Cape

Provincial Heads for the Sexual Offences and Community Affairs Unit

**Ms Lizelle Africa**

**Mr Garry Titus**

**Adv Mark Kenny**

Mobile: 084 261 2641

Mobile: 072 456 6746

Mobile: 084 251 4417

E-mail: lafrica@npa.gov.za

E-mail: gvtitus@npa.gov.za

E-mail: mkenny@npa.gov.za

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Free service
- Safe enclosed environment for rape survivors (aged 0 years and older)
- Referrals for on-going counselling services
- Provide trauma counselling
- Provide access to ablution facilities, clothing and a warm meal
- Assist with statement taking procedures at hospital
- Medication for injuries
- Access to ARV medication

Name	Physical address	Telephone & Fax Number	Email Address
Atlantis TCC	Wesfleur Hospital Wesfleur Circle Atlantis	Tel: 021- 010 0421 ext 8143 Fax: None	tccatlantis1@gmail.com
George TCC	George Provincial Hospital Thuthuzela Care Centre Davidson Road Glen Barrie George	Tel: 044- 873 4858 Fax: 044- 873 6748	vezasiae@yahoo.com
Karl Bremer TCC	Karl Bremer Hospital M5 Clinical Forensics & Rape Care Centre c/o Mike Pienaar Boulevard & Frans Conradie Avenue Bellville	Tel: 021- 948 0861 Fax: 021- 918 1341	Nmalunga@npa.gov.za nobuhlemalunga@webmail.co.za
Khayelitsha TCC	Khayelitsha Hospital C/o Steve Biko & Walter Sisulu Drive Khayelitsha	Tel: 021- 360 4570 Fax: Not applicable	AUphiri@justice.gov.za
Heideveld TCC	Heideveld Hospital 221A Heideveld Road, Heideveld	Tel: 021- 699 0474 Fax: Not applicable	louwla2@gmail.com
Paarl TCC	Paarl Hospital, Hospital Street, Paarl	Tel: 021-860 2500 Mobile: 076 738 4211	SiBothma@npa.gov.za

## Provincial Managers - Western Cape

### TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Free service
- Safe enclosed environment for rape survivors (aged 0 years and older)
- Referrals for on-going counselling services
- Provide trauma counselling
- Provide access to ablution facilities, clothing and a warm meal
- Assist with statement taking procedures at hospital
- Medication for injuries
- Access to ARV medication

Name	Physical address	Telephone & Fax Number	Email Address
Victoria Hospital TCC	1 Alphen Hill Road, Wynberg	Tel: 021- 799 1235 Fax: None	EVanwillingh@npa.gov.za
Worcester TCC	Worcester Hospital (Former Eben Donges Hospital) Murray Street Worcester	Tel: 023- 348 1294 Fax 023- 342 2265	worcestertcc@gmail.com

## CAMPUS SERVICES

## Campus Services

### TARGET AUDIENCE & RANGE OF SERVICES

- Services are free of charge for registered students
- University student community
- Comprehensive psychosocial-, social- and educational services
- Individual counselling services are provided for a range of reasons, including supporting students who have traumatic experiences

#### CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) BELLVILLE CAMPUS STUDENT COUNSELLING

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
Ground floor Library Extension Building Symphony Way Bellville	021- 959 6182	None	devilliersab@cput.ac.za	www.cput.ac.za/students/life/counselling	Mon – Fri: 08:00-16:00 After hours counselling services are available by appointment only.

#### CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) CAPE TOWN CAMPUS STUDENT COUNSELLING

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
Room 2.7 2nd level Administration Building Keizersgracht and Tennant Streets Cape Town	021- 460 3237	None	oliveran@cput.ac.za	www.cput.ac.za	Mon – Fri: 08:00-16:00 After hours counselling services are available by appointment only.

#### CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) MOWBRAY CAMPUS

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
Room 0.03 Barkley Davies Building Highbury Road Mowbray	021- 680 1501/ 021- 680 1574	None	info@cput.ac.za	www.cput.ac.za	Mon – Fri: 08:00-16:00 After hours counselling services are available by appointment only.

#### UNIVERSITY OF CAPE TOWN (UCT) LEGAL AID CLINIC

### TARGET AUDIENCE & RANGE OF SERVICES

- Students & general public
- Provides legal advice to those in need

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
Kramer Law School Building Middle Campus 1 Stanley Road Rondebosch	021- 650 3775	021- 650 5665	uctlawclinic@uct.ac.za	www.lawclinic.uct.ac.za	Mon – Fri: 08:30-16:30

## Campus Services

### TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students and staff
- University students and staff community
- Provides crisis containment for reports of harassment/ discrimination, legal assistance, including court preparation and referrals

#### UNIVERSITY OF CAPE TOWN (UCT) DISCRIMINATION & HARASSMENT OFFICE

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
The Cottage Lovers Walk Lower Campus South Cape Town	021- 650 3530  Anonymous SMS assistance: 31642  24 Hour Line: 072 393 7824	None	uctdischo@gmail.com	http://www.uct.ac.za/services/discho/	Mon – Fri: 08:00-16:00

#### UCT STUDENT WELLNESS SERVICE

### TARGET AUDIENCE & RANGE OF SERVICES

- Health service fees: R25 with nurse
- Medical aid rates apply for consultation with medical practitioner
- Counselling services are R100 per session (the fee is negotiable)
- University student community
- General health
- Reproductive health
- Advice and counselling
- Support groups
- Pre- and post counselling & testing
- Post-exposure prophylaxis
- Provision of female and male condoms

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
28 Rhodes Avenue Mowbray	021- 650 1017/ 1020	021- 689 7560	candice.ruiters@uct.ac.za	www.uct.ac.za/student/health/wellness/clinical	Health services: 08:30-16:30 (closed on Thurs from 08:30- 09:30) Counselling service: 08:30-16:30

#### UNIVERSITY OF STELLENBOSCH LEGAL AID CLINIC

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Students and general public
- Legal advice and assistance with divorce, evictions, labour matters, debt counsellors, accidents

## Campus Services

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
44 Banghoek Street Stellenbosch	021- 808 3600	021- 808 3720			Mon - Fri: 08:00-16:30

### UNIVERSITY OF STELLENBOSCH STUDENT AFFAIRS

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- University student community
- Individual psychotherapy, individual counselling, group therapy and assessment services provided for registered University of Stellenbosch student

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
49 Victoria Street Stellenbosch	021- 808 4994 24 Hour Crisis Line: 082 557 0880	021- 808 3993			Health services: 08:00-16:30

### UNIVERSITY OF THE WESTERN CAPE (UWC) CENTRE FOR STUDENT SUPPORT

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students
- University student community
- Gender awareness and sensitivity training
- Therapeutic assessment counselling for registered students
- Trauma debriefing, crisis intervention and any kind of mental health related work with students

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
2nd floor Community Health Science Building Modderdam Road Bellville	021- 959 2299	021- 959 2882	birgitdewes@gmail.com	<a href="http://www.uct.ac.za/services/discho/">http://www.uct.ac.za/services/discho/</a>	Mon - Fri: 08:30-16:30 After hour service is available by appointment.

### UNIVERSITY OF THE WESTERN CAPE (UWC) GENDER EQUITY UNIT

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students and staff
- Primarily university student and staff community
- Offers legal advice and emergency counselling assistance for students and staff
- Provides court support to students and staff by request only
- Conducts training on issues of violence against women for students

## Campus Services

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
Kwenaite Building Robert Sobukwe Drive Bellville	021- 959 2813	021- 959 1314	gender@uwc.ac.za	<a href="http://www.ac.za/GEU">www.ac.za/GEU</a>	Mon - Fri: 08:30-16:30

### UNIVERSITY OF WESTERN CAPE (UWC) LEGAL AID CLINIC

#### TARGET AUDIENCE & RANGE OF SERVICES

- R30 administration fee
- General public
- Offers legal advice and support pertaining to civil matters, including domestic violence and application for protection orders

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
Old Library Building Robert Sobukwe Drive Belville	021- 959 2756	None	<a href="http://www.ac.za/faculties/law">www.ac.za/faculties/law</a>	None	Mon - Fri: 08:30-16:30

# SHELTER FOR VICTIMS OF CRIME AND VIOLENCE

## Shelters For Victims Of Crime And Violence

[\*The shelters listed below are those in receipt of funding from the Department of Social Development]

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### Shelter 1

#### Dysselsdorp

Tel: 041 933 0068  
Emergency number: 084 241 4089  
After hours number: 041 933 0068  
WhatsApp number: 071 828 8719

E-mail: vepdysselsdorpacvv@gmail.com

#### Office/ Operating Time

Admin hours: 08:00-13:00  
Shelter: 24 Hour service

### TARGET AUDIENCE & RANGE OF SERVICES

- Victims of crime and violence
- Abused women and their children
- 14 Days shelter emergency accommodation
- Social Work Therapeutic support services

### Shelter 2

#### Paarl

Tel: 021- 862 9983  
Mobile Number: 082 790 1180  
Fax: 021- 862 9983  
E-mail: ahosreception@em-it.co.za

#### Office/ Operating Time

24 Hour service

### TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Provides counselling services
- Also provides school services for women residing at the shelter as well as the broader community
- Maximum length of stay is 3 months
- Fees for shelter: Negotiable

### Shelter 3

#### Athlone

Tel: 021- 638 5511  
24 Hour Line: 021- 637 0226  
Fax: 021- 637 0226  
E-mail: careaids@iafrica.com

#### Operating Time

24-Hour service

Admin hours:  
Mon-Fri: 08:00-16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Abused women & their children
- Provides therapeutic support services
- Emergency intake shelter
- Fees for shelter: Negotiable

## Shelters For Victims Of Crime And Violence

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### Shelter 4

#### TARGET AUDIENCE & RANGE OF SERVICES

#### Mossel Bay

Tel: 044- 693 1092/4144  
(24 Hour Line)  
Fax: 086 532 7582  
E-mail: iarcher@cefmb.co.za/  
kgildenhuis@cefmb.co.za

#### Office/ Operating Time

Mon – Fri: 08:00 – 16:30  
Shelter is a 24 Hour service

- Abused women and their children
- Counselling service
- Accommodation and basic needs
- Child therapy
- Assists victims with protection orders
- Trauma debriefing
- Counselling for substance abuse
- Life skills training
- Fees for shelter: Negotiable
- Period of stay: maximum of 3 months

### Shelter 5

#### TARGET AUDIENCE & RANGE OF SERVICES

#### Atlantis

Tel: 021- 572 0698  
Emergency service: 021- 572 0698  
E-mai: Stclare2019@gmail.com

#### Office/ Operating Time

24 Hour service

- Women and survivors who are affected by, Gender-Based and domestic violence
- Accommodate the children of women who are below teenage years
- Emergency or temporary safe care for a period of 3-4 months
- Psychological and therapeutic care
- Aftercare and reintegration service
- Skills training, where possible

### Shelter 6

#### TARGET AUDIENCE & RANGE OF SERVICES

#### Stellenbosch

Tel: 021- 883 2574  
Mobile: 079 6890 453  
Fax: 021- 883 2574  
E-mai: info@safehouse Stellenbosch  
co.za/ socialworker.safehouse@  
gmail.com  
Website: www.safehouse Stellen-  
bosch.co.za

#### Office/ Operating Time

Admin hours:  
Mon – Fri: 08:00 - 16:00  
Shelter: 24 Hour service

- Physically-, emotionally- and sexually abused women and their children
- Free service
- Therapeutic intervention, counselling and support
- Skills training

## Shelters For Victims Of Crime And Violence

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### Shelter 7

#### TARGET AUDIENCE & RANGE OF SERVICES

#### Retreat

Tel: Office: 021- 701 1150  
Shelter: 060 703 4576/ 081 810 0185

#### Office/ Operating Time

Mon - Thur: 08:30 - 17:00  
Fri: 08:30 - 15:30  
Shelter: 24 hour service

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTQIA+ community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

### Shelter 8

#### TARGET AUDIENCE & RANGE OF SERVICES

#### Khayelitsha

Tel: 021- 364 0135  
Fax: 021- 361 0323  
Email: admin@nonceba.org

#### Office/ Operating Time

24 Hour service

- Abused women and their children
- Free service
- Maximum length of stay 3 - 6 months
- Educational programmes
- Provide counselling service to residents as well as broader Khayelitsha community

### Shelter 9

#### TARGET AUDIENCE & RANGE OF SERVICES

#### George

Tel: 044- 875 1551  
Mobile: 071 473 0837  
Fax: 044- 870 1551  
Email: phambilirefuge@cad.s.  
co.za/ phambilirefuge1@ cad.s.  
co.za

#### Office/ Operating Time

Mon – Fri: 08:00 - 17:00  
Shelter : 24 Hour service

- Abused women and their children
- Free service
- Therapeutic- and developmental services
- Counselling service
- Group therapy to parents and children
- Life skills training
- Substance Abuse education
- Maximum length of stay 3 months
- Shelter fees: Negotiable



## Shelters For Victims Of Crime And Violence

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### Shelter 10

#### Tokai

Tel: 021- 802 4030  
Email: lucinda@philisaabafazi.org;  
safehouse@philisaabafazi.org

#### Office/ Operating Time

24 hour service

#### TARGET AUDIENCE & RANGE OF SERVICES

- 24-hour emergency shelter service for women and their children who are victims of sexual- and domestic violence
- Supports and educates women and their children about their rights

### Shelter 11

#### Athlone

Tel: 021- 633 5287  
Fax: 021- 637 3487  
24 Hour Line: 021- 633 5287  
E-mail: director@womenscentre.co.za  
Website: www.saartjiebaartman-centre.org.za

#### Office/ Operating Time

24 Hour service

#### TARGET AUDIENCE & RANGE OF SERVICES

- Shelter that supports women and their children for a period of 4 months
- Free service for the emergency shelter
- Capacity: 22 women & 35 children
- 2nd stage housing is provided for women who are able to stay for an additional 6 - 9 months
- At the 2nd stage home, women are required to pay monthly rent
- HIV/ Aids counselling and support
- Empowerment workshops
- Child care
- Job skills training
- Paralegal services

### Shelter 12

#### Kenilworth

Tel: 021- 797 4190  
Fax: 021- 797 4190  
E-mail: sistersinc@telkomsa.net

#### Office/ Operating Time

Admin hours:  
Mon - Fri: 08:00 - 16:00  
Shelter: 24 Hour service

#### TARGET AUDIENCE & RANGE OF SERVICES

- Shelter that supports women and their children who are survivors of domestic violence
- Children aged 1 year and older
- Boys older than 10 years old are not allowed
- Provide therapeutic services
- Provide HIV/ Aids counselling & support
- Provide life skills training and preparation for employment
- Free service, however if residents have a source of income, contributions are calculated based on a sliding scale
- Fully equipped child-care facility run by a full-time child-care worker.
- Access to 2nd stage accommodation available
- Semi-permanent living for working women and can accommodate 3 families
- Assists with enrolment of children at local schools
- Provides assistance with adoptions for single women (only for persons 18 years and older)

## Shelters For Victims Of Crime And Violence

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### Shelter 13

#### Vredenburg

Tel: 022- 713 5730 (Head Office)  
Tel: 022- 713 4050 (Shelter)  
Fax: 022- 713 1894  
E-mail: siyabongacare@gmail.com  
Email (Shelter): siyabongashelter@gmail.com

#### Office/ Operating Time

24 Hour service

#### TARGET AUDIENCE & RANGE OF SERVICES

- Victims of crime and violence (clients of all forms of abuse)
- 72 hour emergency services
- Aftercare services (exit clients)
- Skill developments for victims of abuse
- Therapeutic group services & educational groups
- Individual Therapeutic services (trauma debriefing) for victims
- Assistance with legal services, providing of information, restoration, healing services & protection

### Shelter 14

#### Philippi

Tel: 021- 385 3005  
Mobile: 084 066 6935  
Fax : 021- 374 0800  
Email: director@sizakuyenza.co.za

#### Office/ Operating Time

24 hour service

#### TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children facilitating their safe reintegration into the community
- Accommodation provided for a period of 3-6 months
- Skills development

### Shelter 15

#### Woodstock

Tel: 021- 448 6792  
24 Hour Line: 021- 448 6792  
Fax: 021- 448 8518  
E-mail: info@stanneshomes.org.za / anthea@stanneshomes.org.za

#### Office/ Operating Time

Intake: Mon - Fri  
08:30 - 15:30

#### TARGET AUDIENCE & RANGE OF SERVICES

- Destitute, abused and disadvantaged women and their children
- Shelter for 4 month period for abused women & their children up to the age of 5 years
- Provide therapeutic services
- Employment training courses
- Life skills programmes
- Substance abuse rehabilitation
- Child care
- HIV/ Aids counselling & support
- Medical referrals
- Fees for first phase shelter:
  - Negotiable and creche fees applicable;

## Shelters For Victims Of Crime And Violence

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### Shelter 16

#### TARGET AUDIENCE & RANGE OF SERVICES

#### Fish Hoek

- Abused women and their children
- Counselling and support service
- Free service

Tel: 021 785 1168  
E-mail: [Kathy@thesafehouse.org.za](mailto:Kathy@thesafehouse.org.za)/  
[socialworker@safehouse.org.za](mailto:socialworker@safehouse.org.za)

#### Office/Operating Time

Shelter: 24 hour service  
After Hours: 084 037 9102

### Shelter 17

#### TARGET AUDIENCE & RANGE OF SERVICES

#### Atlantis

- Abused women and their children
- Free service however if residents have a source of income, contributions are calculated based on a sliding scale
- Skills development
- Programme on Legal Aid
- Education sessions on domestic violence
- Counselling
- Information office
- Referrals for substance abuse
- HIV/ Aids support

Tel: 021- 572 8662  
Fax: 021- 572 8662  
E-mail: [socialworker@usaa.co.za](mailto:socialworker@usaa.co.za)/  
[manager@usaa.co.za](mailto:manager@usaa.co.za)

#### Office/ Operating Time

Mon - Fri: 09:00 - 17:00  
Shelter: 24 Hour service

### Shelter 18

#### TARGET AUDIENCE & RANGE OF SERVICES

#### Worcester

- Abused women and their children
- Skills development to assist residents in processing traumatic experiences

Tel: 023- 342 3167  
Fax: 023- 347 2519  
E-mail: [cwhouseofhope@breede.co.za](mailto:cwhouseofhope@breede.co.za)

#### Office/ Operating Time

24 Hour service

## Shelters For Victims Of Crime And Violence

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### Shelter 19

#### TARGET AUDIENCE & RANGE OF SERVICES

#### Laingsburg Municipality

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic support services

Tel: 084 627 0617  
Emergency: 044 279 1560  
E-mail: [famsasaw4@gmail.com](mailto:famsasaw4@gmail.com)/  
[famsaworc@telkomsa.net](mailto:famsaworc@telkomsa.net)

#### Office/Operating Time

Shelter: 24 hour service

### Shelter 20

#### TARGET AUDIENCE & RANGE OF SERVICES

#### Swartland Municipality

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic support services

Tel: 066 319 3846  
Emergency: 066 319 3846  
E-mail: [gail@communitycohesion.co.za](mailto:gail@communitycohesion.co.za)/  
[chantell@communitycohesion.co.za](mailto:chantell@communitycohesion.co.za)

#### Office/ Operating Time

Shelter: 24 Hour service

### Shelter 21

#### TARGET AUDIENCE & RANGE OF SERVICES

#### Bergriver Municipality

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic support services

Tel: 063 853 1250  
Emergency: 063 853 1250  
E-mail: [siyabongacare@gmail.com](mailto:siyabongacare@gmail.com)/  
[daisysafehouse@gmail.com](mailto:daisysafehouse@gmail.com)

#### Office/ Operating Time

24 Hour service

## Shelters For Victims Of Crime And Violence

[\*Address details are not provided as a security measure to ensure the safety of the residents]

### Shelter 22

#### Eden Karoo

Tel: 044 010 1069  
E-mail: albertinia.shelter@mosaic.org.za

#### Office/Operating Time

Shelter: 24 hour service

#### TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic Support Services

### Shelter 23

#### Eden Karoo

Tel: 044 010 0170  
E-mail: heidelberg.shelter@mosaic.org.za

#### Office/ Operating Time

Shelter: 24 Hour service

#### TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Social Work Therapeutic Support Services
- Individual Therapeutic Support Services
- Therapeutic, educational group services
- Skill development programmes
- After Care Services

## SERVICES ASSISTING WITH HUMAN TRAFFICKING

## Services Assisting With Human Trafficking

Due to the sensitive nature of assisting trafficked persons, the South African National Human Trafficking Resource Line would be the point of departure when in need of assistance (refer to section on emergency / toll free helplines) - thus no information regarding shelters / their addresses etc. - as per request from the relevant stakeholders is provided in this section. Services for Victims of Trafficking (VoT) / referrals / requests for guidance in assisting VoT: South African National Human Trafficking Resource Line: 0800 222 777.

The following NPOs can assist with advice, education and awareness services relating to the prevention and combatting of trafficking in persons.

ANEX (ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN)				
Target audience & range of services	Telephone Number	Fax Number	E-mail Address	Website Address
<ul style="list-style-type: none"> <li>Service organisation providing education and training about human trafficking</li> </ul>	021- 638 5521	021- 638 5520	info@anexcdw.org.za	http://www.anexcdw.org.za
INTERNATIONAL ORGANISATION FOR MIGRATION (IOM)				
<ul style="list-style-type: none"> <li>Accredited training on human trafficking</li> <li>Advances the understanding of migration issues</li> <li>Assists in meeting operational challenges of migration and mobility</li> </ul>	021- 425 4038 Cell: 082 567 5996	021- 419 3725	zrohde@iom.int	http://www.southafrica.iom.int/
INTERNATIONAL SOCIAL SERVICES (ISS)				
<ul style="list-style-type: none"> <li>Inter-country assistance is offered to foreign nationals who experience personal or social challenges as a result of international migration or displacement</li> <li>The Department of Social Development renders inter-country social services in collaboration with the International Social Service (ISS)</li> <li>The ISS is an international not-for-profit organisation which pays particular attention to vulnerable expatriate children.</li> <li>It is active in approximately 140 countries via a network of national branches, social workers, affiliated bureaus and correspondents</li> </ul>	012- 312 7790/ 012- 312 7591	012- 323 3733	info@iss-ssi.org	www.iss-ssi.org

## Services Assisting With Human Trafficking

### THE A21 CAMPAIGN [Cape Town]

Target audience & range of services	Telephone Number	Fax Number	E-mail Address	Website Address
<ul style="list-style-type: none"> <li>An international non-profit Public Benefit Organisation</li> <li>Prevention of human trafficking through awareness- and education programmes</li> <li>Provides presentations and curriculum to educate potential victims of human trafficking</li> <li>Ensures protection of trafficked persons by building shelters and transition homes</li> <li>Ensures the prosecution of human traffickers and strengthens the legal response to human trafficking</li> <li>Creates partnerships with local law enforcement, service providers, and community members to meet a comprehensive set of needs for those rescued from bondage</li> </ul>	0800 222 777 (National Human Trafficking Hotline)	Not Applicable	Info.sa@a21.org	www.a21.org

# COUNSELLING, SUPPORT & THERAPEUTIC SERVICES

## Counselling, support and therapeutic services (including services for adults, children & families)

### ACVV

#### TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
CAPE TOWN	61 Caledon Street Cape Town  Website Address www.acvv.org.za	021- 462 1060	acvvcapetown@gmail.com  ontvangs.acvv@gmail.com	Mon-Fri: 08:00-16:45
BREDASDORP	Posbus 251 Bredasdorp 7280  Website Address www.acvv.org.za	028- 424 1450	acvvbred@telkomsa.net	Mon-Fri: 08:00-16:45
CALEDON	Posbus 178 Caledon 7230  Website Address www.acvv.org.za	028- 212 2014	acvv@twk.co.za	Mon-Fri: 08:00-16:45
CALITZDORP	Posbus 116 Calitzdorp 6660  Website Address www.acvv.org.za	044- 213 3405	acvvczd@mweb.co.za	Mon-Fri: 08:00-16:45
CERES	Posbus 357 Ceres 6835  Website Address www.acvv.org.za	023- 316 1505	acvvceres@telkomsa.net	Mon-Fri: 08:00-16:45

## Counselling, support and therapeutic services (including services for adults, children & families)

### ACVV

#### TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
DYSSELSDORP	Posbus 5 Dysselsdorp 6628  Website Address www.acvv.org.za	044- 251 6721	accdysselsdorp@ cyberwisp.co.za	Mon-Fri: 08:00-16:45
FRANSCHOEK	c/o La Provence & Stiebeuel Streets Franschoek  Website Address www.acvv.org.za	021- 876 2670	acvv@mweb.co.za	Mon-Fri: 08:00-16:45
GEORGE	Posbus 226 George  Website Address www.acvv.org.za	044- 874 2030	acvvgeorge@ telkomsa.net	Mon-Fri: 08:00-16:45
GRABOUW	10 Voortrekker Street Grabouw  Website Address www.acvv.org.za	021- 859 2307	acvvgrabouw@ telkomsa.net	Mon-Fri: 08:00-16:45
KOEBERG	Posbus 505 Melkbosstrand  Website Address www.acvv.org.za	021- 553 2745	acvvkoeberg@ afrihost.co.za	Mon-Fri: 08:00-16:45

## Counselling, support and therapeutic services (including services for adults, children & families)

### ACVV

#### TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
MALMESBURY	Posbus 153 Malmesbury  Website Address www.acvv.org.za	022- 482 2245		Mon-Fri: 08:00-16:45
MITCHELLS PLAIN	Posbus 730 Westridge  Website Address www.acvv.org.za	044- 691 1039	info@ acvvmosselbaai. org.in	Mon-Fri: 08:00-16:45
MOSSEL BAY	Posbus 21 Mosselbaai  Website Address www.acvv.org.za	028- 212 2014	acvv@twk.co.za	Mon-Fri: 08:00-16:45
NOORDER-PAARL	Posbus 2502 Paarl  Website Address www.acvv.org.za	021- 872 3487	admin@acvvnv. org. za	Mon-Fri: 08:00-16:45
OUTSHOORN	63 Baron Van Reede Street Oudtshoorn  Website Address www.acvv.org.za	044- 272 2211	acvvodn@ absamail.co.za	Mon-Fri: 08:00-16:45

## Counselling, support and therapeutic services (including services for adults, children & families)

### ACVV

#### TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
PAARL	6 Zeederberg Street Paarl  Website Address www.acvv.org.za	021- 872 2738	acvvpaarl@tak@telkomsa.net	Mon-Fri: 08:00-16:45
PAARL-VALLEI	14 Lang Street Noorder-Paarl  Website Address www.acvv.org.za	021- 871 1515	admin@acvv-pvallei.co.za	Mon-Fri: 08:00-16:45
PIKETBERG	8 Tilla Avenue Piketberg  Website Address www.acvv.org.za	022- 913 1525	admin@acvvpiketberg.elkomsa.net	Mon-Fri: 08:00-16:45
PORTERVILLE	Posbus 182 Porterville  Website Address www.acvv.org.za	022- 931 2789	acvvporterville@cybersmart.co.za	Mon-Fri: 08:00-16:45
RIEBEECK-KASTEEL	Posbus 37 Riebeeck-Kasteel  Website Address www.acvv.org.za	022- 448 1715	maatskaplik@agrizone.co.za	Mon-Fri: 08:00-16:45

## Counselling, support and therapeutic services (including services for adults, children & families)

### ACVV

#### TARGET AUDIENCE & RANGE OF SERVICES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
STRAND	Posbus 244 Strand  Website Address www.acvv.org.za	021- 854 7215	acvvstrand@mweb.co.za	Mon-Fri: 08:00-16:45
SWELLENDAM	Posbus 262 Swellendam  Website Address www.acvv.org.za	028- 514 1320	acvvsdam@telkomsa.net	Mon-Fri: 08:00-16:45
TOUWSRIVIER	Rivier Road Touwsrivier  Website Address www.acvv.org.za	023- 358 1396	acvvtouws@gmail.com	Mon-Fri: 08:00-16:45
WELLINGTON	Posbus 634 Wellington  Website Address www.acvv.org.za	021- 873 2204	acvvwell@gmail.com	Mon-Fri: 08:00-16:45
WORCESTER	28 Napier Street Worcester  Website Address www.acvv.org.za	023- 347 2339	admin@acvvcw.co.za	Mon-Fri: 08:00-16:45

## Counselling, support and therapeutic services (including services for adults, children & families)

### AMY BIEHL FOUNDATION

7th floor  
1 Plein Street  
Cape Town

Tel: 021- 462 5052  
Fax: 021- 462 7325  
E-mail: info@amybiehl.co.za  
Website: www.amybiehl.co.za

#### Office/ Operating Hours

Mon – Fri: 09:00 - 17:30

#### Classes take place:

Mon -Thurs from 15:00 - 17:00

Saturday mornings

#### School holidays:

Holiday programmes and camps

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- After school programmes
- Peer counselling and HIV/ Aids awareness
- Job skills training
- Youth reading role models programme as well as a leadership programme
- Facilitates partnerships and opportunities for scholarships

### BADISA

Marturia Centre  
11 Pastorie Street  
Belville

Tel: 021- 957 7130  
Fax: 021- 957 7131  
E-mail: info@badisa  
Website: www.badisa.org.za

#### Office/ Operating Hours

Operating hours differ, depending on the type of service and location of the office

### TARGET AUDIENCE & RANGE OF SERVICES

- Counselling and support to victims of crime- and violence
- Counselling services include substance abuse, rehabilitation services for substance abuse, disabled care, child and family case work, social work services as well as HIV/ Aids counselling.
- Provide street children's programmes, pregnancy crisis programmes and adoption programmes
- Services vary depending on location of the BADISA office
- BADISA has over 170 offices located in the Western-, Northern- and Eastern Cape

### BUSINESS AGAINST CRIME WESTERN CAPE (BACWC)

c/o Manus Gerber  
and Frans Conradie Avenues  
Goodwood

Tel: 021- 592 5217  
Fax: 021- 086 663 0045  
Website: www.bacwc.co.za

#### Operating Hours

Mon – Fri: 09:00 – 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Leveraging resources, skills and experience of business to partner with government towards an effective criminal justice system
- Contributing to the emotional and physical support of victims of crime eg. through establishment of victim friendly support rooms at SAPS and debriefing services to victims of crimes in the business sphere

## Counselling, support and therapeutic services (including services for adults, children & families)

### CAPE MENTAL HEALTH SOCIETY

22 Ivy Street  
Observatory

Tel: 021- 447 9040  
Fax: 021- 448 8475  
E-mail: info@cmh.org.za  
Website: www.capementalhealth.co.za

### TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Psychological assessments of victims' level of functioning, competence to act as witnesses and ability to consent to sexual intercourse
- Court preparation
- Support, counselling and sex education
- Training on sexuality awareness for complainants and their families
- Expert witness by clinical psychologists in court as required
- Liaison with all relevant agencies in particular the SAPS and the Justice Department

### CENTRE FOR CHRISTIAN SPIRITUALITY

1 Chapel Lane  
Rosebank

Tel: 021- 686 1269  
Fax: 086 636 4042  
Cell: 083 456 1986  
E-mail: info@christianspirit.co.za  
Website: www.christianspirit.co.za

### TARGET AUDIENCE & RANGE OF SERVICES

- Provides interdenominational & intercultural support

#### Office/ Operating Hours

Mon – Fri: 09:00 – 16:00



## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### CHILDLINE

#### TARGET AUDIENCE & RANGE OF SERVICES

- Counselling to children who have been sexually abused
- Free service
- Work with children between the ages of 3-17 years old
- Bereavement counselling
- Trauma debriefing and court preparation
- Prevention & awareness workshops in schools
- Training with adults such as teachers and parents
- Training on basic counselling skills, e.g. signs of child abuse

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
<b>MITCHELL'S PLAIN</b> 18 Westminister Close Portlands Mitchells Plain	021- 391 2873  24 Hour Line: 0800 055 555	021- 391 2876	www.lifeline.org.za	Mon-Fri: 09:00-16:00
<b>TYGERBERG/ EERSTE RIVER</b> (SHARING OFFICE) 111 1st Avenue Parow	021- 930 0859  Mobile : 079 889 0869	021- 930 0437	www.lifeline.org.za	Mon-Thur: 08:30-16:30  Fri: 08:30 -15:30
<b>WYNBERG</b> 38 Flemming Road Wynberg	021- 762 8198  24 Hour Line: 0800 055 555	021- 762 7469	www.lifeline.org.za	Mon-Thur: 08:30-16:30 Fri: 08:30-15:30

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### CHILD WELFARE

#### TARGET AUDIENCE & RANGE OF SERVICES

- Youth empowerment services
- Free service
- Offering skills development to help youth enter job market
- Emphasis on unifying families
- Parenting workshops

Physical Address	Telephone Number	Fax Number	Email Address	Operating Hours
<b>GRABOUW</b> Ou Kliniek Ou Kaapse Weg Pine View Grabouw	021- 859 2283	021- 859 3597		Mon-Fri: 09:00-16:00
<b>LAMBERTS BAY</b> Huis van Liefde Van Zyl Street Lamberts Bay	027- 432 2639	027- 432 1969	cwsandveld@gmail.com	Mon-Thur: 08:30-16:00
<b>PAARL</b> c/o Solomon & Mackier Streets Paarl	021- 862 6182	021- 862 7331	www.lifeline.org.za	Mon-Thur: 08:30-16:00

#### COMMUNITY ACTION TOWARDS A SAFER ENVIRONMENT (CASE)

Services c/o Mount View Secondary School,  
Athwood Road  
Hanover Park

Tel: 021- 691 7066  
Fax: 021- 691 7066  
Website: www.case.za.org

#### TARGET AUDIENCE & RANGE OF SERVICES

- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities.
- Training and personal development
- Community development
- Research and advocacy

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### COMMUNITY COHESION

#### Hout Bay:

A9, Mainstream Centre  
Princess Street  
Hout Bay

#### Ocean View:

Cohesion Centre  
6 Flamingo drive  
Ocean View

#### Masiphumelele:

The Pink House  
Skina road  
Masiphumelele

**Hout Bay:** 061 683 6943

**Masiphumelele:** 074 943 2995/ 062 272 7196

**Ocean View:** 084 902 1972/ 079 386 4384

**Men's Programme:** 067 289 6945 (all above areas)

**Victim Assistance Officers Victoria Hospital Forensic Unit- Victim's of Sexual Violence:** 082 431 3342

Website: [www.communitycohesion.co.za](http://www.communitycohesion.co.za)

#### Office/ Operating Time:

09:00 - 17:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Therapeutic services and rights based practical assistance for adult victims of violence and crime, their families or others affected by violence in the community; be it for direct or indirect victims
- Gender Based Violence & domestic violence specialists
- Men's therapeutic programme and sessions for male perpetrators of Domestic Violence

### COMMUNITY INTERVENTION CENTRE (CIC)

18 Pentz Drive  
Table view

Tel: 021 528 3037

Fax: 086 512 2891

Emergency: 082 821 3447

E - mail: [manager@cic-capetown.org](mailto:manager@cic-capetown.org)

Website: [www.cic-capetown.org.za](http://www.cic-capetown.org.za)

#### Office/ Operating Hours

24 hours except on Fris  
Fri: 08:30 -15:30

### COUNSELLING/ THERAPEUTIC INTERVENTION:

Milnerton SAPS  
118 Koeberg Road Milnerton

Tel: 065 816 1090

Email: [socialworker.cic@gmail.com](mailto:socialworker.cic@gmail.com)

Mon to Fri: 08:00 -16:30

24/7 Helpline: 082 821 3447

### TARGET AUDIENCE & RANGE OF SERVICES

- 24/7 crisis intervention, trauma management and victim support service

## Counselling, support and therapeutic services (including services for adults, children & families)

### CWD DOMESTIC VIOLENCE PROJECT (CDW - CATHOLIC WELFARE & DEVELOPMENT)

37A Somerset Road  
Cape Town

Tel: 021- 957 7130

Fax: 021- 957 7131

Website: [www.cafda.co.za](http://www.cafda.co.za)

#### Office/ Operating Hours

Mon - Fri: 09:00 - 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling for domestic violence survivors and their families
- Counselling at factories for employees and employers
- Educational awareness raising through role play and talks
- Training of volunteers and establishing of support groups
- HIV/ Aids education

### DARLING OUTREACH FOUNDATION TARGET AUDIENCE & RANGE OF SERVICES

1 Cole street / 58 Denneboom  
Darling

Tel: 022- 4922154

Email: [louise@darlingromery.com](mailto:louise@darlingromery.com)

#### Office/ Operating Hours

Mon - Fri: 08:00 - 17:00

- Victim support services to victims of crime and violence
- Therapeutic services to victims of gender-based violence
- Educational workshops for youth and adults on gender-based violence
- Family preservation services (Parenting programmes)
- Counselling & guidance for families
- Afterschool programmes
- Playgroup
- Sustainable livelihood (targeted feeding)
- Feeding to children
- Youth outreach and awareness programmes
- Holiday programmes

### WESTERN CAPE GOVERNMENT

#### DEPARTMENT OF EDUCATION

Safe Schools Call Centre

Tel: 0800 45 46 47

#### DEPARTMENT OF SOCIAL DEVELOPMENT

##### After hour Child Protection Services

Stand-by number/ contact person details available at nearest police station

#### DEPARTMENT OF CORRECTIONAL SERVICES

Parole Board, Restorative Justice Approach and Victim - offender dialogue

Tel: 021 550 6066

Fax: 021 559 8488

Website: [www.dcs.gov.za](http://www.dcs.gov.za)

## Counselling, support and therapeutic services (including services for adults, children & families)

### FAMSA - WC

#### TARGET AUDIENCE & RANGE OF SERVICES

- Fees according to sliding scale;
- Provides individual, couple and family counselling in the following fields:
  - Family/ relationship breakdown;
  - Dysfunctional relationships;
  - Trauma;
  - Domestic & intimate partner violence;
  - Abuse (all forms);
  - Gender Based Violence (GBV);
  - Inter-Generational perpetuated problems;
  - Pre-marital counselling;
  - Divorce;
  - Separation;
  - Teen pregnancy;
  - Single parents;
  - Escapism (Drugs, Alcohol, Internet Etc);
  - Chronic disease (impact on family/ relationships);
  - Grief;
  - Bereavement;
  - Parenting problems;
  - Disconnection;
  - Loneliness;
  - Isolation;
  - Suicide;
  - Depression;
  - Work conflict.
- Men Stopping Violence Group - Psycho-educational group for perpetrators of domestic violence
- Mediation and parenting plans;
- Family therapy
- HIV/ Aids
- TB counselling - In health facilities
- Supervision of social workers;
- Specialised Counselling training - Including Domestic Violence and Trauma

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
9 Bowden Road Observatory Cape Town	021- 447 7951	021- 447 0174	Email: famsa@famsawc.org.za	Mon-Fri: 08:00-16:00
	Mobile: 082 231 0373		Website: www.famsawc.org.za	

## Counselling, support and therapeutic services (including services for adults, children & families)

### FAMSA - BISHOP LAVIS

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
Cnr Kasteelberg & Tafelberg Street, Bishop Lavis	082 742 2159		www.famsa.org.za	Mon-Fri: 08:00-16:00

### FAMSA - ELSIES RIVER

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
Leonsdale Community Centre 12th Avenue Elsies River	066 256 2364		famsaeriver@gmail.com	Mon-Fri: 08:00-16:00

### FAMSA - FACTRETON

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
SHAWCO Building 155 12th Avenue Kensington	021 593 8074	021 593 8074	famsafacreton@gmail.com	Mon-Fri: 08:00-16:00
	Mobile 066 251 7635		www.famsa.org.za	

## Counselling, support and therapeutic services (including services for adults, children & families)

### FAMSA - JOE SLOVO PARK/ DUNOON

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
Corner of Hobe & Freedom Way Joe Slovo Park Milnerton	071 155 6536		famsadunoon@gmail.com www.famsa.org.za	Mon-Fri: 08:00-16:00

### FAMSA - KAROO

#### TARGET AUDIENCE & RANGE OF SERVICES

- Cost depends on clients' income, donations are welcome
- Individual-, family-, marriage-, couples counselling
- Trauma debriefing
- Relationship counselling
- Divorce mediation
- Pre-marital counselling
- General counselling
- Training on basic counselling
- Therapeutic intervention with survivors of crime and violence and their families

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
57 Church Street Oudtshoorn	044- 272 7020	044- 272 7048	famsakaroo@telkomsa.net	Mon-Fri: 07:30-16:00
	Mobile 063 615 8860			

### FAMSA - KHAYELITSHA

#### TARGET AUDIENCE & RANGE OF SERVICES

- Cost depends on client's income
- Individual-, family-, marriage- and couples counselling
- Trauma debriefing
- Relationship counselling
- Divorce mediation
- Pre-marital counselling

## Counselling, support and therapeutic services (including services for adults, children & families)

### FAMSA - KHAYELITSHA - Continued

#### TARGET AUDIENCE & RANGE OF SERVICES

- General counselling
- Training on basic counselling

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
49 Ntsikizi Street Khayelitsha	021- 361 9098	021- 364 0231	www.famsa.org.za	Mon-Fri: 08:00-16:00

### FAMSA - KNYSNA

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service to clients without an income. Sliding scale is applied to those with an income.
- Provides individual and group counselling services for women, men and families
- Provides training, workshops on counselling relating to domestic violence
- HIV/ Aids counselling
- Life skills counselling
- GBV Educational workshops, GBV & VCC therapy
- Parenting & Fatherhood workshops
- Trauma support

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
Court Square 21 Spring Street Knysna	044- 382 5129/ 044- 533 5884	044- 382 4961	knysna@.org	Mon-Fri: 08:00-16:00

### FAMSA - KNYSNA - PLETTENBERG BAY (SATELLITE OFFICE)

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service to clients without an income. Sliding scale is applied to those with an income.
- Provides individual and group counselling services for women, men and families
- Provides training, workshops on counselling relating to domestic violence
- HIV/ Aids counselling
- Life skills counselling
- GBV Educational workshops, GBV & VCC therapy

## Counselling, support and therapeutic services (including services for adults, children & families)

### FAMSA - KNYSNA - PLETTENBERG BAY (SATELLITE OFFICE) - Continued

#### TARGET AUDIENCE & RANGE OF SERVICES

- Parenting & Fatherhood workshops
- Trauma support

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
Lower Brett House Corner of Church & High Street Plettenberg Bay	044- 382 5129/ 044- 533 5884	044- 382 4961	knysna@famsa.org	Mon-Fri: 08:00-16:00

### FAMSA - MITCHELLS PLAIN

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
Alliance Française Building 18 Wall Street Portlands	079 481 1498		famsamp@gmail.com	Mon-Fri: 08:00-16:00

### FAMSA - OUTENIQUA

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service, however donations are welcome
- Provides counselling and information with respect to family interventions including domestic violence and counselling on HIV/ Aids
- Training of volunteers working at the Thuthuzela Care Centre (provision of support services to women who have been raped or sexually assaulted)
- Training on counselling skills with respect to dealing with trauma

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
68 Mead Street George	044- 874 5811	044- 874 7026	www.famsa.org.za	Mon-Fri: 08:00-16:00

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

CAPE TOWN

Cell: 073 463 4253/  
083 894 7275

E-mail: foundationv@ymail.com

Contact Details (Pretoria)  
Tel: 012- 812 1530

#### TARGET AUDIENCE & RANGE OF SERVICES

- Services to victims of crime (violent and commercial crime, domestic violence)
- Social and practical support
- Referrals
- Case Management (providing link between victims and criminal justice system)
- Monitoring progress – cases and recording incidents of reported crimes in communities

### GENDER DYNAMIX

Unit 21  
Collingwood Building  
10 Anson Street  
Observatory

Tel: 021- 447 4797  
E-mail: info@genderdynamix.org.za  
Website: www.genderdynamiix.org.za

#### TARGET AUDIENCE & RANGE OF SERVICES

- To ensure safety of transgender people who are in conflict with the law and to ensure that they are treated with dignity and respect by members of SAPS
- Collaborate with SAPS in Cape Town to develop standard operating procedures to deal with transgender people

### GENDER TRANSFORMATION NETWORK (GTN)

157 Visagie Street  
Parow Valley

Tel: 021- 931 4471  
Fax: 021- 931 4471

#### TARGET AUDIENCE & RANGE OF SERVICES

- Expertise in sexual and reproductive health
- Facilitates gender workshops for men, women and children
- Community-based workshops
- Refers clients to the appropriate organisations for additional services
- Mentoring programme for men and boys, women and girls
- Training in gender issues, LGBTQIA+, and HIV/ Aids

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### GLEN ELGIN COMMUNITY ORGANISATION (GECO)

10 Orchard Way  
Oaks Village  
Elgin

Tel: 021- 859 1519  
After Hours & WhatsApp:  
067 273 8833  
Fax: 086 6559 759  
E- mail: elgingeco@gmail.com  
Website: <https://www.glenelgincom.org>  
[wixsite.com/geco](https://www.glenelgincom.org)

#### Office/ Operating Time

Mon - Thur: 08:00 - 16:30  
Fris: 08:00 - 14:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Victim Support Services: victims of crime and violence
- Resource development in order to secure community independence through the following programmes: Social Services; Resource Centre and Pikkewyne Senior's Club
- Children & Families - Family Preservation Services

### GOOD HOPE PSYCHOLOGICAL SERVICES

Merriman Street  
Stellenbosch

Tel: 021- 887 7913  
Fax: 021- 887 7913  
Website: [www.ghps.co.za](http://www.ghps.co.za)

#### Office/ Operating Time

Mon - Fri: 08:00 - 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Psychological services provided to general-public
- Trauma counselling: families, groups and hospital staff are supported during and after traumatic events, such as violent crime (eg, murder and rape), abortion, accidents (motor vehicle, etc) and suicide
- Trauma intervention, especially related to child abuse
- Programmes aimed at the prevention of sexual assault

### HOPE HOUSE COUNSELLING CENTRE

#### TARGET AUDIENCE & RANGE OF SERVICES

- Educational and awareness workshops
- Individual counselling for: trauma; suicide; relationships; anger management; grief; couple counselling; gender-based violence; play therapy; substance abuse
- Running substance abuse programmes in the schools and the communities.

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### HOPE HOUSE COUNSELLING CENTRE

#### TARGET AUDIENCE & RANGE OF SERVICES

- Support groups
- Training on: grief for clients; emotional regulation; how to counsel; basic listening skills; relationships; depression; anxiety

Physical Address	Telephone Number	Email Address	Website Address	Operating Hours
Cnr Children's & Silverhurst Way Bergvliet	021- 715 0424	bookingsbergvliet@gmail.com	<a href="http://www.hopehouse.org.za">www.hopehouse.org.za</a>	Mon- Fri: 9:00 - 17:00 Sat: 9:00 - 13:00
10 Scott Road E Section Khayelitsha	066 470 3408	Natalie.hopehouse@gmail.com	<a href="http://www.hopehouse.org.za">www.hopehouse.org.za</a>	Mon- Fri: 9:00 - 17:00 Sat: 9:00 - 13:00
6 Lang Street Kuilsriver	021- 903 0521	hopehousekuilsriver@gmail.com	<a href="http://www.hopehouse.org.za">www.hopehouse.org.za</a>	Mon- Fri: 9:00 - 17:00 Sat: 9:00 - 13:00
1 South Road Tableview	081 500 3054	tableview.hopehouse@gmail.com	<a href="http://www.hopehouse.org.za">www.hopehouse.org.za</a>	Mon- Fri: 9:00 - 17:00 Sat: 9:00 - 13:00

### JUST GRACE NPC

33 Jungle Walk  
Langa

Tel: 083 315 2321  
Email: [contact@justgrace.co.za](mailto:contact@justgrace.co.za)

#### Office/ Operating Hours

Mon - Thur: 9:00 - 17:00  
Fri: Closed - By appointment only

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling and support to victims of crime and violence
- Child protection services for prevention and early intervention
- Social work services including child protection and school dropout
- Community development such as prevention and awareness campaigns
- Youth empowerment services including skills training and after school programmes
- Parenting workshops and support groups

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### LES FEMMES

54 Broad Road  
Wynberg

Tel: 021- 762 0223/ 066 143 2698  
Email: info@lesfemmes.co.za

#### Office/ Operating Hours

Mon - Fri: 8:30 - 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Psycho-social support and therapeutic services to women, families and communities affected by gender-based violence and other forms of violence. Including: assessment, treatment, court support work, re-integration and referrals for additional support services
- Therapeutic groups for women affected by gender-based violence and domestic violence
- Women's mental health and wellness support services
- Trauma debriefing and counselling for women and survivors of gender-based violence, domestic violence and other forms of violence
- Prevention programmes include:
- Public awareness and educational workshops/ groups on gender-based violence, domestic violence and other forms of violence.
- Life skills programmes engaging girls and boys to prevent gender-based violence and domestic violence.
- Advocacy programmes

### LENTEGEUR PSYCHIATRIC HOSPITAL

Adolescent Unit  
Mitchells Plain

Tel: 082 368 4960/ 082 436 1242

#### Office/ Operating Hours

Mon - Fri: 07:30 -16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- In patient and out patient unit for adolescents with family problems, emotional and behavioural problems, adjustment problems, motivational problems and stress-related disorders

### LIFE LINE - CAPE TOWN

59 Roeland Street  
Cape Town

Tel: (Office hours): 021- 461 1133  
Crisis Line (After hours): 021- 461 1111  
Fax: 021- 461 6400  
Website: www.lifeline.org.za

#### Office/ Operating Hours

Mon - Thur: 08:30 -16:30  
Fri: 08:30 - 15:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Individual counselling for adults including trauma counselling, domestic violence, violent crimes and rape
- Telephonic counselling and support (anonymous and confidential) for persons in crisis
- Training on basic life skills
- Personal growth courses
- HIV/ Aids related services including pre- & post counselling

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### Matzikama Alcohol and Drug Action (MADA) TARGET AUDIENCE & RANGE OF SERVICES

28 CHURCH STREET,  
VREDENDAL SOUTH  
Vredendal

Tel: 027- 213 3270; 064 954 9772  
E-mail: npomada71@gmail.com;  
sawvepmada@gmail.com;  
vepmadasw@gmail.com

#### Office/ Operating Hours

Mon - Thur: 8:00 - 16:00  
Fri: 8:00 - 15:00

- Free services
- A community-based organisation that seek to heal/assist victims of Gender based Violence.
- Seeking referrals from different Stakeholders
- Attend stakeholders' meetings.
- Social work services to victim of domestic violence and any other form of abuse
- Psychosocial support services to victims
- Educational workshops for youth and adults to equip them regarding Gender based Violence.
- Prevention & awareness workshops & campaigns
- Referral to external stakeholders
- Conducting home visits
- Refer clients/victims to shelters and transport them to the safehouses and older persons to old age homes.
- Seek for alternative family members to support or take care of the victim.
- Assist clients with Protection orders and preparation for court services.
- Individual and group counselling sessions.
- Render aftercare services to victims returning from shelters.

### MITCHELLS PLAIN CRISIS LINE

20 Daphne Crescent  
Eastridge  
Mitchells Plain

Tel: 021 391 0682  
Whatsapp Counselling: 063 824 3156  
Fax: 021- 392 2887

#### Office/ Operating Hours

Mon - Fri: 8:00 - 16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Gender-based violence (rape and domestic violence)
- Individual thereapeutic counselling for rape survivors and domestic violence
- Couple and family counselling
- Therapeutic group support
- Educational workshops for youth and adults on Gender-Based Violence

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### MITCHELLS PLAIN NETWORK OPPOSING ABUSE

2 Rambler Street  
Beacon Valley  
Mitchells Plain

Tel: 021- 376 4788/ 0445/ 0459  
Hotline: 071 818 9325  
Fax: 021- 376 4788  
E-mail: admin@mpnetwork.org.za

### TARGET AUDIENCE & RANGE OF SERVICES

- Protect the rights and promote the interest of specific groups of people – eg. the physically handicapped, the elderly, women and children
- Services to victims affected by crime and violence: women and children in high risk communities
- Counselling and support
- Life skills training

### MOLO SONGOLOLO

#### TARGET AUDIENCE & RANGE OF SERVICES

- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical Address	Telephone Number	Fax Number	Email Address	Website Address
<b>ATLANTIS</b> Unit 1 Market Street Atlantis	021 - 448 5421 Mobile: 071 819 3275	021 - 448 2024	atlantismolo@gmail.com info@molo.org.za	www.molosongolo.org
<b>CAPE TOWN Main Office</b> 46 Trill Road Observatory	021 - 448 5421 Mobile: 082 731 5985	021- 448 2024	socialworker@molo.org.za info@molo.org.za	www.molosongololo.com
<b>DELFT</b> Welwitschia Primary School 9 Welwitschia Street Delft	021 - 448 5421 Mobile: 071 282 4694	021 - 448 2024	delftmolo@gmail.com info@molo.org.za	www.molosongololo.com

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### MOLO SONGOLOLO

#### TARGET AUDIENCE & RANGE OF SERVICES

- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical Address	Telephone Number	Fax Number	Email Address	Website Address
<b>THUSONG SERVICE CENTRE</b> De Vries Street Beaufort West	021 - 448 5421 Mobile: 079 406 1760	021 - 448 2024	Molobeaufortwest1@gmail.com info@molo.org.za	www.molosongololo.com

**EMERGENCY NUMBERS: 082 731 5985 / 079 524 0621**

### MOSAIC

66 Cnr Mortlake & Ottery Roads  
Wynberg

Tel: 021- 761 7585  
Fax: 021- 761 7584  
E-mail: admin@mosiac.org.za  
Website: www.mosaic.org.za

#### Office/ Operating Time

Mon - Fri: 08:30 - 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- A community based non-profit organisation that seeks to heal and empower women against Gender-Based Violence
- Counselling and support to rape survivors
- Supportive and educational services for abused women and female youth
- Education and workshops on abuse
- Support groups and counselling relating to abuse
- Mosaic court support offers support services at domestic violence section of several Magistrates' Courts
- Targeted training programs for survivors, community-based organisation, community leaders and other institutions
- Public education and workshops on domestic violence and other forms of Gender-Based Violence
- Assertiveness training for women
- MOSAIC Engaging Men & Boys Programme aimed at preventing domestic violence through community-based interventions



## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### MOSAIC SIMELELA PROJECT

Khayelitsha Day Hospital  
Luwandle Road  
Site B  
Khayelitsha

Tel: 021- 361 0543 /  
021- 361 4710  
Fax: 021- 361 7818  
24-Hour Line: 080 033 0101  
E-mail: simelela@mosaic.org.za  
Website: www.mosaic.org.za

**Office/ Operating Time**  
24 hours

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- One-stop centre for rape survivors
- Reproductive health
- Relationship counselling and mediation
- Emergency assistance
- Advice and counselling
- PEP services
- HIV/ Aids testing; pre- and post counselling

### NETWORKING FOR CHRIST

Corner of Champaigne & Malva Street  
Wellington

Tel: 021- 021 007 0686  
E-mail: info@nfcsa.org.za  
Website: www.nfcsa.org.za

**Office/ Operating Time**  
Mon- Thur: 8:00- 17:00  
Fri: 8:00-13:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Therapeutic services and counselling to victims of crime and violence
- Therapeutic group sessions for victims of crime and violence and gender-based violence
- Education workshops on gender-based violence
- Anger and forgiveness workshops
- Life skills for victims of crime and gender-based violence
- Fatherhood programme
- Financial education programme
- Support groups for victims of crime and gender-based violence
- Overcoming rejection and embracing self esteem
- Vision board workshop for women
- Heart sparks workshop for women

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### NEW WORLD FOUNDATION

Service organisation  
290 Grindal Avenue  
Lavender Hill

Tel: 021- 701 1150  
Shelter: 060 703 4576/ 081 810 0185  
Website: www.newworldfoundation.org.za

**Office/ Operating Time**  
Mon - Thur: 08:30 - 17:00  
Fri: 08:30 - 15:30  
Shelter: 24 hour service

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTQIA+ community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

### PARTNERS IN SEXUAL HEALTH

107 Joubert Street  
Parow Valley

Tel: 021- 932 6377  
Fax: 086 573 4789  
E-mail: admin@psh.org.za  
Website: www.psh.org.za

### TARGET AUDIENCE & RANGE OF SERVICES

- Provides education and raises awareness about gender based violence
- Raises awareness about violence directed at women
- Identifies individuals vulnerable to gender based violence and provides workshops on remedial issues
- Educates men and boys about gender based violence

### PATCH & HELDERBERG CHILD ABUSE CENTRE (HEAD OFFICE)

Community Care  
Lyndhurst Centre  
c/o Dummer & Doyle Streets  
Somerset West

Tel: 021- 852 6110  
Cell: 084 594 8597  
Fax: 021 - 852 7599  
E-mail: childabuse@telkomsa.net  
Website: www.patch-helderberg.com

**Office/ Operating Time**  
Mon - Fri: 08:00 - 16:00  
24 hour crisis line

(7 branches: Macassar, Strand, Sir Lowry's Pass, Nomzamo, Lwandle, Zola)

### TARGET AUDIENCE & RANGE OF SERVICES

- Free 24 hour service
- Therapeutic service for sexually abused children
- Prevention programmes/ talks on sexual abuse
- Court support
- 24 hour crisis line
- HIV/ Aids
- Assessments: allegation of sexual abuse of children
- Forensic assessments of cases

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### RAPE CRISIS

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling
- Advocacy
- Court support
- Training and development
- Target group: 14 years and older
- Psycho-social support at Thuthuzela Care Centres

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
<b>OBSERVATORY</b> 23 Trill Road Observatory	021- 447 1467 24 Hour Line: 021- 447 9762	021- 447 5458	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30
<b>GATESVILLE, ATHLONE</b> 335a Klipfontein Road Gatesville	021- 684 1180 24 Hour Line: 021 633 9229	021 637 9432	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30
<b>KHAYELITSHA</b> 89 Msobomvu Drive Litha Park Observatory Office Khayelitsha	021- 684 1180 24 Hour Line: 021 361 9085	021 361 0529	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30

### RED CROSS CHILDREN'S HOSPITAL

Klipfontein Road  
Rondebosch  
Tel: 021- 685 4103  
Fax: 021- 685 4107

**Office/ Operating Time**  
24 Hours

#### TARGET AUDIENCE & RANGE OF SERVICES

- Assessments, counselling & examinations

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### RURAL IMPACT

2 Bloekom Avenue  
Clanwilliam

Tel: 027- 482 1058; 067 026 8319  
E-mail: RuralImpactC@gmail.com;  
vep@ruralimpact.co.za

**Office/ Operating Time**  
Mon -Fri: 08:30 - 16:00

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free services to vulnerable adults of all genders
- Counselling and support to victims of gender-based violence and their families
- Educational workshops on abuse
- We focus on adults from the age of 18 years
- Referrals to safe houses for victims of abuse
- A non-profit organisation that seeks to empower women against Gender Based Violence
- Therapeutic groups to victims of abuse

### RURAL IMPACT

06 Burrelsingel  
Lamberts bay

Tel: 021 879 9011  
E-mail: RuralImpactC@gmail.com;  
vep@ruralimpact.co.za

**Office/ Operating Time**  
Mon -Fri: 08:30 - 16:00

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free services to vulnerable adults of all genders
- Counselling and support to victims of gender-based violence and their families
- Educational workshops on abuse
- We focus on adults from the age of 18 years
- Referrals to safe houses for victims of abuse
- A non-profit organisation that seeks to empower women against Gender Based Violence
- Therapeutic groups to victims of abuse

### SAFELINE

29 Thornton Road  
Athlone

Tel: 021- 638 4149  
24 Hour Line/ Crisis Line 072 367 4588  
Toll-Free: 0800 035 553  
Fax: 021 - 638 0264  
Website: www.safeline.org

**Office/ Operating Time**  
Mon -Thur: 08:30 - 16:30  
Fri: 08:00 - 15:30

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Child sexual abuse services
- Therapeutic counselling for child abuse
- Biblio programme with schools and community centres
- Parenting programme
- Parenting life skills programme
- Abuse protocol programme with teachers
- Offer counselling for children

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### SANCA

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

Physical Address	Telephone Number	Fax Number	Website Address
<b>ATHLONE</b> Child Welfare Office 157 Lower Klipfontein Road Athlone	021- 397 2196	021- 397 4617	mitchellsplain@sancawc.co.za
<b>ATLANTIS</b> 1 Dolly Center 3 Adeness Crescent Westfleur Atlantis	021- 572 7461	021- 572 8743	atlantis@sancawc.co.za
<b>REGIONAL OFFICE BELLVILLE</b> 18 Karoo Street Bellville	021- 945 4080 / 1	021- 945 4082	www.sancawc.co.za
<b>KHAYELITSHA</b> E505 Scott Street CWD Building Khayelitsha	021- 364 5510	021- 364 5510	khayelitsha@sancawc.co.za
<b>PAARL</b> JF Phillips Building 1st floor 34 Lady Gray Street Paarl	021- 872 9671	021- 872 5050	paarl@sancawc.co.za

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### SANCA - Continued

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

Physical Address	Telephone Number	Fax Number	Website Address
<b>TYGERBERG</b> No 3 2nd Avenue Bellville	021 - 945 2099	021- 945 2098	tygerberg@sancawc.co.za

#### THE TRAUMA CLINIC (HEAD OFFICE)

7 Summerley Road  
Kenilworth

Tel: 021- 762 7377  
24 hour national emergency  
Traumaline: 084 944 9444  
Fax: 021- 681 6901  
E-mail: info@traumacclinic.co.za  
Website: www.traumacclinic.co.za

#### TARGET AUDIENCE & RANGE OF SERVICES

- A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services
- Early intervention, counselling and support
- Work related trauma
- Psychosocial management of large scale disasters

#### TOUCHING NATIONS - VEP

30 Civic Way  
Matroosfontein

Tel: 021- 224 0983  
Fax: 086 498 8353  
E-mail: vep@touchingnations.org  
Website: www.touchingnations.org

#### Office/ Operating Time

Mon-Fri: 08:30 - 15:30

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free services
- Open to members of the public that are 18 years and older and reside within Elsies River, Delft and its surrounding areas
- Aims to support victims and survivors of crime and violence, including gender-based violence as well as their families, to deal with the impact of the incident, which they have experienced
- The project objectives are to ensure that victims receive emotional and practical support, to assist victims with the management of trauma and lastly to refer victims to appropriate services where need be

## COUNSELLING, SUPPORT AND THERAPEUTIC SERVICES (INCLUDING SERVICES FOR ADULTS, CHILDREN & FAMILIES)

### TOUCHING NATIONS - VEP

#### TARGET AUDIENCE & RANGE OF SERVICES

- Educational workshops that comprise of awareness and preventive measures around gender-based violence and related themes
- Psychosocial support services that encompass therapeutic counselling on an individual, couple, family, and group

### TRIANGLE PROJECT

2nd Floor  
Leadership House  
Shortmarket Street  
Greenmarket Square  
Cape Town

Tel: 021 422 0255  
Emergency line: 082 780 2044  
Fax: 021- 686 1841

#### TARGET AUDIENCE & RANGE OF SERVICES

- Provides services for LGBTQIA+ (Lesbians, Gays, Bisexuals, Transgender/ Transsexual, Queer or Questioning, Intersex and asexual or Allied people) community - adults as well as adolescents
- Educating, lobbying and advocating against harmful stereotype
- Works alongside and with LGBTQIA+ community

### WILLIAM SLATER CENTRE

32 Milner Road  
Rondebosch

Tel: 021- 681 6900  
Fax: 021- 681 6901

#### TARGET AUDIENCE & RANGE OF SERVICES

- Psychosocial rehabilitation for patients from
- Lentegeur and Valkenberg hospitals
- Counselling individuals who experience various forms of violence

### YOUTH FOR CHRIST - CALITZDORP HOPE Options Centre / Kidstop

20 Calitz Street  
Calitzdorp

Tel: 044 213 3003  
Cell/ WhatsApp: 076 271 9001  
Email: hopeoptionscentre@gmail.com  
Facebook: Hope Options Centre - YFC, Calitzdorp

#### TARGET AUDIENCE & RANGE OF SERVICES

- Crisis counselling and support for pregnant women
- Pregnancy Testing
- Counselling for persons infected with HIV/ AIDS
- Counselling and support for victims of GBV
- GBV Educational Workshops
- Life skills presentations to Youth Groups
- Youth Camps
- Parenting workshops

## [B] - SUPPLEMENTARY SERVICES

# LEGAL SERVICES

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### BLACK SASH NATIONAL OFFICE

Elta House  
3 Caledonian Road  
Mowbray

Tel: 021- 686 69 52  
Fax: 021- 686 6971  
Website: [www.blacksash.org.za](http://www.blacksash.org.za)

#### Office/ Operating Time

Mon - Fri: 08:30 - 16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Paralegal advice
- Conduct rights education workshops
- Advocacy and monitoring of government services pertaining to social economic rights eg. social grants and maintenance

### COMMISSION FOR GENDER EQUALITY

5th Floor ABSA Building  
132 Adderley Street  
Cape Town

Tel: 021- 426 4080  
Fax: 021- 424 0549  
Website: [www.cge.org.za](http://www.cge.org.za)

#### Office/ Operating Time

Mon - Fri: 08:00 - 16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provide services such as litigation, complaints handling and investigations, litigation in equality court, research department on gender equality matters
- Public education and information department that deals with public outreach and stakeholder engagement
- Conducts workshops on domestic violence act, sexual harassment in the workplace
- Parliamentary unit

### DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT

Plein Park Building  
37 Plein Street  
Cape Town

Tel: 021- 462 5471  
Fax: 021- 462 3135  
Website: [www.justice.gov.za](http://www.justice.gov.za)

### TARGET AUDIENCE & RANGE OF SERVICES

- The provision of transparent, responsive and accountable justice for all
- Effective and efficient justice services relating to criminal-, civil- and family law matters
- VEP related services include:
  - Applications for domestic violence protection orders
  - Request a further warrant of arrest of a domestic violence correspondent
  - Making an affidavit regarding contravention of a domestic violence protection order
  - Apply for variation or setting aside of a domestic violence protection order
- Apply for a maintenance order
- Changing the amount of maintenance

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

Cell: 073 463 4253 / 083 894 7275  
E-mail: foundationv@gmail.com

#### Contact Details (Pretoria)

Tel: 012- 812 1530

### TARGET AUDIENCE & RANGE OF SERVICES

- Legal information
- Assistance with completion of legal forms
- Monitoring progress – cases and recording incidents of reported crimes in communities

### KAROO CENTER FOR HUMAN RIGHTS

120 Bird Street  
Beaufort West

Tel: 023 - 414 2480  
Fax: 023 - 414 2470  
E-mail: info@kchr.org.za

#### Office/ Operating Time

Mon - Thur: 08:30 - 16:30  
Fri - 08:30 - 13:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness programmes on domestic violence, including information on rights and how to apply for protection orders/ interdicts
- Awareness raising programmes with farm workers (men and women) relating to their rights and land issues
- Information on prisoner rights (men & women)

## LEGAL AID

### TARGET AUDIENCE & RANGE OF SERVICES

- Provides legal aid and advice in civil and criminal matters
- Means test is set at R5500 for single persons and R6000 for a married couple must prove that he or she earns either below or on the stipulated above amount to qualify for free services
- Represent people in court

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
<b>CAPE TOWN</b> Parliament Towers 60 St George's Mall 2nd floor Cape Town	021- 426 4126	021- 422 5797	www.legal-aid.co.za	Mon-Fri: 07:00-16:30

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### LEGAL AID - Continued

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
<b>BELLVILLE</b> 2nd Floor Van der Stel Building 68 c/o Voortrekker & Curban Roads Bellville	021- 949 3632	021- 426 5766	www.legal-aid.co.za	Mon-Fri: 07:00-16:30
<b>ATHLONE</b> 2nd Floor Melofin Building Old Klipfontein Road Athlone	021- 697 5252	021- 697 53 16	www.legal-aid.co.za	Mon-Fri: 07:00-16:30

### LEGAL RESOURCES CENTRE

54 Shortmarket Street  
Greenmarket Place  
Cape Town

Tel: 021- 423 8285  
Fax: 021- 423 0935  
Website: www.lrc.org.za

### TARGET AUDIENCE & RANGE OF SERVICES

- Public interest law firm, legal advice and support, work around access to social welfare, refugees and asylum seekers
- Access to housing, land and land restitution, environmental law, provide NPO support, project focused on gender and women's rights

### MOSAIC

66 Cnr Mortlake & Ottery Roads  
Wynberg

Tel: 021- 761 7585  
Fax: 021- 761 7584  
E-mail: admin@mosiac.org.za  
Website: www.mosaic.org.za

#### Office/ Operating Time

Mon - Fri: 08:30 - 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- A community based non-profit organisation that seeks to heal and empower women against Gender-Based Violence
- Counselling and support to rape survivors
- Supportive and educational services for abused women and female youth
- Education and workshops on abuse
- Support groups and counselling relating to abuse
- Mosaic court support offers support services at domestic violence section of several Magistrates' Courts
- Targeted training programs for survivors, community-based organisation, community leaders and other institutions

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### MOSAIC - Continued

#### TARGET AUDIENCE & RANGE OF SERVICES

- Public education and workshops on domestic violence and other forms of Gender-Based Violence”
- Assertiveness training for women
- MOSAIC Engaging Men & Boys Programme aimed at preventing domestic violence through community-based interventions

### MUSLIM JUDICIAL COUNCIL

20 Cashel Avenue  
Athlone

Tel: 021- 684 4600  
Fax: 021- 696 5154  
Website: www.mjc.org.za

#### Office/ Operating Time

Mon - Fri: 08:00 - 16:00

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service but donations are welcome
- Provide assistance with Islamic legal matters, family issues, battery and rape
- Counselling

### NATIONAL PROSECUTING AUTHORITY (NPA)

115 Buitengracht Street  
Cape Town

Tel: 021- 487 7000  
Fax: 021- 696 5154  
Website: www.npa.gov.za

#### Office/ Operating Time

Mon - Fri: 08:00 - 16:00

#### TARGET AUDIENCE & RANGE OF SERVICES

- Ensuring justice for victims of crime by prosecuting without fear, favour or prejudice and by working with partners & public to solve and prevent crime
- Institute and conduct criminal proceedings on behalf of the state
- Carry out necessary functions incidental to instituting and conducting such criminal proceedings (this includes investigation)
- Discontinue criminal proceedings
- SOCA Unit (Sexual Offences and Community Affairs)
- Enhancing the capacity to prosecute sexual offences and domestic violence cases
- Reducing secondary victimisation of complainants
- Prevent and react to gender based violence
- Raising public awareness of the scourge of sexual offences and domestic violence
- Ensure the proper management of young offenders
- Human Trafficking – mandated as lead department

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### RAPE CRISIS

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Offers counselling, advocacy, court support, training and development
- Target audience: 14 years and older

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
<b>CAPE TOWN: OBSERVATORY</b> Physical Address 23 Trill Road Observatory	021- 447 1467  24 Hour Line: 021- 447 9762	021- 447 5458	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30
<b>GATESVILLE, ATHLONE</b> 325 Grassroots Building Lower Klipfontein Road Gatesville	021- 684 1180	021- 633 9229	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30
<b>KHAYELITSHA</b> 89 Msobomvu Drive litha Park Khayelitsha	021- 361 9228	021- 361 0529	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30

### SAFELINE

29 Thornton Road  
Athlone

Tel: 021- 638 4149  
Fax: 021- 638 0264  
Website: www.safeline.org

#### Office/ Operating Time

Mon - Thur: 08:30 -16:30  
Fri: 08:00 -15:30

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Court support
- Counselling services to address adult/ child sexual abuse
- Group therapy
- 24 hour crisis line
- Abuse protocol programme with teachers
- Biblio programme with schools and community

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### SA HUMAN RIGHTS COMMISSION (SAHRC)

7th Floor ABSA building  
132 Adderley Street  
Cape Town

Tel: 021- 426 2277  
Fax: 021 - 426 2875  
Website: www.sahrc.org.za

#### Office/ Operating Time

Mon - Fri: 08:30 -16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Promote, protect and monitor human rights
- Complaints handling
- Investigations into human rights violations upon receipt of complaints
- Initiate investigations on its own accord
- Make findings and recommendations
- Mediate and conciliate
- Refer matters to the Equality Court
- Litigation
- Interventions and stakeholder engagements
- Public hearings

### UNIVERSITY OF CAPE TOWN (UCT) LEGAL AID CLINIC

Room 439 Kramer Building  
1 Stanley Road  
Rondebosch

Tel: 021- 650 3551  
Fax: 021- 650 5665

#### Office/ Operating Time

Mon - Fri: 08:30 - 16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Legal advice to persons in need

### UNIVERSITY OF STELLENBOSCH LEGAL AID CLINIC

Room 439 Kramer Building  
1 Stanley Road  
Rondebosch

Tel: 021- 808 3432  
Fax: 021- 808 3720

#### Office/ Operating Time

Mon - Fri: 08:00 - 16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provide legal advice in terms of divorce, evictions, labour matters, debt counselling and accidents
- Parenting programmes and parenting life skills programmes

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### UNIVERSITY OF THE WESTERN CAPE (UWC) CAPE LEGAL AID CLINIC

UWC Modderdam Road  
Bellville

Tel: 021- 959 2756  
Fax: 021- 959 2747

#### Office/ Operating Time

Mon - Fri: 08:30 - 16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- R30 administration fee
- Civil matters

### WOMEN'S LEGAL CENTRE

7th floor Constitution House  
124 Adderley Street  
Cape Town

Tel: 021- 424 5660  
Fax: 021- 424 5206  
E-mail: info@wlce.co.za  
Website: www.wlce.co.za

#### Office/ Operating Time

Mon - Fri: 08:30 - 16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Focus on women's rights with specific emphasis on:
  - Fair access to resources
  - Improve access to legal services for women
  - and girl children to protect them from gender based violence
  - To extend tenure to women in their own right and to prevent loss of tenure on dissolution of relationships
  - Employment protection for women
  - Provide advice and support on reproductive health matters
  - Free legal advice
  - Advocacy and training around women's rights



## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES

#### TARGET AUDIENCE & RANGE OF SERVICES

- Offer free basic legal information, advice and services to people who are not familiar with or do not understand their legal and constitutional rights and who are marginalised through poverty, social circumstances and geographical location
- Educate communities on how and where to access services offered by government departments and agencies
- Support clients with issues ranging from social grant access, civil matters, labour disputes and land entitlements of primary-level entities for marginalised and rural communities

Legal Advice Office	Physical Address	Telephone Number	E-mail Address
<b>ATHLONE DISTRICT ADVICE OFFICE</b>	Aden Avenue Athlone	021- 697 4167	athloneadvice@telkomsa.net
<b>ATLANTIS ADVICE &amp; DEVELOPMENT OFFICE</b>	Hartebeeskraal MPCC Nottingham Street Sherwood Park Atlantis	021- 572 1888	
<b>BEAUFORT WEST LEGAL ADVICE &amp; DEVELOPMENT OFFICE</b>		023- 414 3334	
<b>BONTEHEUWEL COMMUNITY-BASED PARALEGAL OFFICE</b>	Room 4 , Multipurpose Cnr Eldel & Jakkelsvlei Streets Bonteheuwel	021- 695 0331 072 661 0818 071 494 1177	bcbpo@telkomsa.net bonteheuwela@telkomsa.net
<b>BOTRIVIER ADVICE AND DEVELOPMENT CENTRE</b>		028- 284 9749 072 146 0290	bodc@mweb.co.za
<b>CEDERBURG MATSIKAMA 8TH NETWORK</b>	83 Voortrekker Street Citrusdal	022- 921 2113 072 103 1286	

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES - Continued

Legal Advice Office	Physical Address	Telephone Number	E-mail Address
<b>DORINGBAAI MULTIPURPOSE AND RESOURCE CENTRE</b>		027- 215 1539 082 612 4594	
<b>ELSIES RIVER ADVICE OFFICE</b>		021- 932 7531 072 429 5118	elsiesadvice@mweb.co.za
<b>HEIDELBERG ADVICE &amp; DEVELOPMENT CENTRE</b>		028- 722 2759 073 332 8992	pretoriusclive@gmail.com
<b>HEIDEVELD AND DISTRICT ADVICE OFFICE</b>	1 Heideveld Town Center Corner Ascencion Heideveld Road Athlone	021- 699 1537 084 387 8304 061 071 7501	heideadvice@telkomsa.net
<b>NELSPOORT ADVICE OFFICE</b>		023- 416 1878 082 5057448	nelspoort@telkomsa.net julline@webmail.co.za
<b>NEW WORLD FOUNDATION (STEENBERG)</b>		021- 788 4055	nwsacc@mweb.co.za
<b>OVERBERG DEVELOPMENT &amp; EMPOWERMENT CENTRE (CALEDON)</b>		028- 212 2327 082 530 3220	dawidkroukamp@telkomsa.net
<b>PRINCE ALBERT ADVICE OFFICE</b>	3 Voor Street Prince Albert 6930	023- 541 1340 072 738 0183 079 347 9859	

## LEGAL SERVICES (INCLUDING COURT SUPPORT)

### WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES - Continued

Legal Advice Office	Physical Address	Telephone Number	E-mail Address
<b>SWELLENDAM ADVICE &amp; DEVELOPMENT CENTRE</b>		073 648 8859	Rachel.Windvogel@LABOUR. gov.za
<b>VREDENDAL ADVICE OFFICE</b>		084 244 3697	

## PUBLIC EDUCATION & AWARENESS

## PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

### ANEX (ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN)

Tel: 021- 638 5521  
Fax: 021- 638 5520  
E-mail: director@anexcdw.org.za

#### TARGET AUDIENCE & RANGE OF SERVICES

- Service & advocacy organisation providing education and training on human trafficking and child labour

### CAPE MENTAL HEALTH SOCIETY

22 Ivy Street  
Observatory

Tel: 021- 447 9040  
Fax: 021- 448 8475  
E-mail: info@cmh.org.za  
Website: www.capementalhealth.co.za

#### TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Awareness amongst public prosecutors and police when dealing with complainants with intellectual disability, by training them in appropriate interviewing skills
- Training and ongoing technical support to mental health societies, clinical psychologists and related professionals across South Africa, in order to extend this programme nationally to complainants with intellectual disability

### COMMISSION ON GENDER EQUALITY (CGE)

5th Floor ABSA building  
132 Adderley  
Cape Town

Tel: 021- 426 4080  
Fax: 021- 424 0549  
Website: www.cge.org.za

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness raising and public education pertaining to domestic violence legislation and sexual harassment in the workplace
- Research department on gender equality matters
- Litigation, complaints handling and investigations
- Litigation in the equality court

**Office/ Operating Time**  
Mon - Fri: 08:00 – 16:30

## PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

### COMMUNITY ACTION TOWARDS A SAFER ENVIRONMENT (CASE)

c/o Mount View Secondary School,  
Athwood Road  
Hanover Park

Tel: 021- 691 7066  
Website: www.case.za.org

#### TARGET AUDIENCE & RANGE OF SERVICES

- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities
- Training and personal development
- Community development
- Research and advocacy

### CWD DOMESTIC VIOLENCE PROJECT: GUGULETHU

St Gabriels Catholic Church  
Gugulethu NY5

Tel: 021- 633 3458  
Fax: 021- 637 4420  
Website: www.cwd.org.za

#### TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Awareness amongst public prosecutors and police when dealing with complainants with intellectual disability, by training them in appropriate interviewing skills
- Training and ongoing technical support to mental health societies, clinical psychologists and related professionals across South Africa, in order to extend this programme nationally to complainants with intellectual disability

**Office/ Operating Time**  
Mon - Fri: 09:00 – 16:00

### FAMSA: KNYSNA

21 Spring Street  
Knysna

Plettenberg Bay satellite office:  
Crescent Street (Catholic Church)  
Plettenberg Bay

Tel: 044- 382 5129 /  
044- 533 5884  
Fax: 044- 382 7961  
E-mail: knysna@famsa.org.za  
Website: www.famsa.org.za

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training on HIV/Aids
- Training workshops on counselling relating to domestic violence
- Life skills training
- Individual and group counselling services for women, men and families

**Office/ Operating Time**  
Mon - Fri: 09:00 – 16:00

## PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

### FAMSA: OUTENIQUA

68 Mead Street  
George

Tel: 044- 874 5811  
Fax: 044- 874 7026  
E-mail: george@famsa.org.za  
Website: www.famsa.org.za

#### Office/ Operating Time

Mon - Fri: 08:00 – 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Training of volunteers working at the Thuthuzela
- Care Centre which provides support to women who have been raped or sexually assaulted
- Training on basic counselling skills with respect to dealing with trauma
- Counselling and information is provided with respect to family interventions including domestic violence and HIV/ Aids awareness

### FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

Cell: 073 463 4253/ 083 894 7275  
E-mail: foundation@ymail.com

### TARGET AUDIENCE & RANGE OF SERVICES

- Provide education and local support systems for communities
- Engage the local community through awareness campaigns
- Capacitate local community organisations to understand and fully exercise the rights of victims

### ILITHA LABANTU: GUGULETU OFFICE

NY22-26A  
Guguletu

Tel: 021- 633 2383  
Fax: 021- 633 9524  
E-mail: admin@ilithalabantu.org  
Website: www.ilithalabantu.com

#### Office/ Operating Time

Mon – Fri: 09:00 -17:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training of counsellors/ police training
- Public education
- Counselling in case of rape, domestic violence and child abuse
- Family enrichment programmes
- “BRIDGE” employment training project

## PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

### KAROO CENTRE FOR HUMAN RIGHTS

120 Bird Street  
Beaufort West

Tel: 023- 414 2480  
Fax: 023- 414 2470  
E-mail: info@kchr.org.za

#### Office/ Operating Time

Mon - Fri: 08:30 -16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness programmes relating to domestic violence, including information on rights and how to apply for protection orders
- Awareness raising programmes with farm workers (men and women) focussing on their rights and land issues
- Education/ information on prisoner rights (men and women)

### LIFELINE: WYNBERG

38 Flemming Road  
Wynberg

Tel: 021- 762 8198  
Fax: 021- 762 7469  
Website: www.lifeline.org.za

### TARGET AUDIENCE & RANGE OF SERVICES

- Training on basic life skills and personal growth courses for adults who have been victims of violence

### MOLO SONGOLOLO

#### TARGET AUDIENCE & RANGE OF SERVICES

- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical Address	Telephone Number	Fax Number	Email Address	Website Address
<b>ATLANTIS</b> Unit 1 Market Street Atlantis	021 - 448 5421  Mobile: 071 819 3275	021 - 448 2024	atlantismolo@gmail.com  info@molo.org.za	www.molosongolo.org

## PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

### MOLO SONGOLOLO - Continued

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service for child victims of sexual abuse and exploitation, those at risk from 10 to 17-years of age and their families
- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical Address	Telephone Number	Fax Number	Email Address	Website Address
<b>CAPE TOWN Main Office</b> 46 Trill Road Observatory	021 - 448 5421 Mobile: 082 731 5985	021- 448 2024	socialworker@ molo.org.za  info@molo.org.za	www. molosongololo. com
<b>DELFT</b> Welwitschia Primary School 9 Welwitschia Street Delft	021 - 448 5421 Mobile: 071 282 4694	021 - 448 2024	delftmolo@gmail. com  info@molo.org.za	www. molosongololo. com
<b>THUSONG SERVICE CENTRE</b> De Vries Street Beaufort West	021 - 448 5421 Mobile: 079 406 1760	021 - 448 2024	Molobeaufortwest1 @gmail.com  info@molo.org.za	www. molosongololo. com

**EMERGENCY NUMBERS:** 082 731 5985 / 079 524 0621

### MOSAIC

66 Cnr Mortlake & Ottery Roads  
Wynberg

Tel: 021- 761 7585  
Fax: 021- 761 7584  
E-mail: admin@mosiac.org.za  
Website: www.mosaic.org.za

#### Office/ Operating Time

Mon - Fri: 08:30 - 16:00

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- A community based non-profit organisation that seeks to heal and empower women against Gender-Based Violence
- Counselling and support to rape survivors
- Supportive and educational services for abused women and female youth
- Education and workshops on abuse
- Support groups and counselling relating to abuse

## PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

### MOSAIC - Continued

#### TARGET AUDIENCE & RANGE OF SERVICES

- Mosaic court support offers support services at domestic violence section of several Magistrates' Courts
- Targeted training programs for survivors, community-based organisation, community leaders and other institutions
- Public education and workshops on domestic violence and other forms of Gender-Based Violence
- Assertiveness training for women
- MOSAIC Engaging Men & Boys Programme aimed at preventing domestic violence through community-based interventions

### NEW WORLD FOUNDATION

Service organisation  
290 Grindal Avenue  
Lavender Hill

Tel: 021- 701 1150  
Shelter: 060 703 4576/ 081 810 0185  
Website: www.newworldfoundation.org.za

#### Office/ Operating Time

Mon - Thur: 08:30 - 17:00  
Fri: 08:30 - 15:30  
Shelter: 24 hour service

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTQIA+ community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

### NONCEBA FAMILY COUNSELLING CENTRE [Khayelitsha]

29 Tanga Street  
Eyethu  
Khayelitsha

Tel: 021- 364 0135  
Cell: 083 364 5381  
Fax: 021- 361 0323  
Email: admin@nonceba.org  
Website: www.nonceba.org

#### Office/ Operating Time

Mon - Fri: 08:30 - 16:30

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational programmes to raise awareness about child abuse, specifically sexual violence perpetrated against children
- Educational awareness is done at 12 schools in the form of workshops with teachers as well as fun workshops with learners
- Workshops provided during aftercare programmes hosted at these schools
- Community awareness is also done through input on community radio shows

## PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

### RAPE CRISIS

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling
- Advocacy
- Court support
- Training and development
- Target group: 14 years and older
- Psycho-social support at Thuthuzela Care Centres

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
<b>OBSERVATORY</b> 23 Trill Road Observatory	021- 447 1467 24 Hour Line: 021- 447 9762	021- 447 5458	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30
<b>GATESVILLE, ATHLONE</b>	021- 684 1180 24 Hour Line: 021 633 9229	021 637 9432	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30
<b>KHAYELITSHA</b> 89 Msobomvu Drive Litha Park Observatory Office Khayelitsha	021- 684 1180 24 Hour Line: 021 361 9085	021 361 0529	www.rapecrisis.org.za	Mon-Fri: 08:30-16:30

## PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

### SANCA

E505 Scott Street  
CWD Building  
Khayelitsha

Tel: 044- 874 5811  
Fax: 044- 874 7026  
E-mail: george@famsa.org.za  
Website: www.famsa.org.za

#### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational training and life skills intervention programmes for high risk communities addressing substance abuse and related forms of abuse

### SOUTH AFRICAN FAITH & FAMILY INSTITUTE (SAFFI)

Tel: 012- 462 2277  
Fax: 012- 462 2276  
Cell: 082 475 5116  
E-mail: info@saffi.org.za  
Website: www.saffi.org.za

#### TARGET AUDIENCE & RANGE OF SERVICES

- Being a resource to religious leaders, institutions and faith communities
- Advancing a coordinated, multi-sectoral, culturally restorative justice response to violence against women and children
- Domestic violence training
- Gender reconciliation workshops

### THE TRAUMA CLINIC (HEAD OFFICE)

7 Summerley Road  
Kenilworth

Tel: 021- 762 7377  
Fax: 021- 681 6901  
E-mail: info@traumacclinic.co.za  
24 hour national emergency  
Traumaline:  
084 944 9444

#### TARGET AUDIENCE & RANGE OF SERVICES

- A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services
- Trauma training for professionals on early intervention, trauma support, trauma related disorders and trauma treatment
- Volunteers – training in trauma support and counselling
- Managerial – training in trauma preparedness, dealing with the impact of trauma in organisations, creating peer support systems for trauma response, training of line management
- Community – developing of trauma support systems in under-resourced communities

#### Office/ Operating Time

Mon - Fri: 08:00 -16:00

## PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

### TRAUMA CENTRE FOR VICTIMS OF VIOLENCE AND TORTURE

Cowley House  
126 Chapel Street  
Woodstock

Tel: 021- 465 7373  
Fax: 021- 462 3143  
E-mail: [director@trauma.org.za](mailto:director@trauma.org.za)  
Website: [www.trauma.org.za](http://www.trauma.org.za)

#### Office/ Operating Time

Mon - Fri: 08:00 -16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Workshops are free, however fees are charged for individual and group counselling sessions for those linked to corporates and NPOs
- Workshops/ courses on understanding violence and trauma
- Training of caregivers on developing strategies for working with trauma

### UWC GENDER EQUITY UNIT

Kwenaite Building, UWC  
Modderdam Road  
Bellville

Tel: 021- 959 2812  
Fax: 021- 959 1314  
E-mail: [gender@uwc.ac.za](mailto:gender@uwc.ac.za)

#### Office/ Operating Time

Mon - Fri: 08:30 -16:30

### TARGET AUDIENCE & RANGE OF SERVICES

- No fixed cost, but donations are welcome
- Facilitates awareness raising workshops with external organisations on issues dealing with violence against women
- Training for students and staff

### WESTERN CAPE NETWORK ON VIOLENCE AGAINST WOMEN (WCNOVAW)

Suite 201  
Foyer A Building 17  
Waverley Business Park  
Wycroft Road  
Mowbray

Tel: 021- 448 6180  
Cell: 082 323 0001  
Fax: 021 - 448 6178  
E-mail: [info@wcnetwork.co.za](mailto:info@wcnetwork.co.za)  
Website: [www.wcnetwork.org.za](http://www.wcnetwork.org.za)

### TARGET AUDIENCE & RANGE OF SERVICES

- Focusing on gender equality
- A network and support organisation that leads and coordinates initiatives towards the prevention of all forms of violence against women in private as well as public spheres
- Linking concerned groups of women to relevant government structures to effect change
- Coordination of training and capacity building

## PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

### WOMEN ON FARMS PROJECT (WFP)

32 Four Oaks Building  
c/o Bird & Molteno Streets  
Stellenbosch

Tel: 021- 887 2690  
Fax: 021- 887 2963  
E-mail: [wfp@wfp.org.za](mailto:wfp@wfp.org.za)  
Website: [www.wfp.org.za](http://www.wfp.org.za)

#### Office/ Operating Time

Mon to Fri: 08:00 - 17:00

Workshops are operated at times that are convenient for farm workers e.g in the evening or over a weekend

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Training and awareness raising about a range of issues facing women farm workers, including that of gender-based violence
- Targeted training of specific women farm workers who act as resource agents for a particular farming community to which they belong
- Broader awareness raising with key stakeholders to highlight the extent of women farm workers' vulnerability to violence and the need for an effective response

# TRAINING

## PUBLIC EDUCATION AND AWARENESS

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

### INTERNATIONAL ORGANISATION FOR MIGRATION (IOM)

Unit 202 2nd Floor  
80 Strand Street  
Cape Town

Tel: 012- 342 2789  
Fax: 012- 342 0932  
Website: [www.iom.org.za](http://www.iom.org.za)

#### Office/ Operating Time

Mon – Fri: 08:00 – 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Accredited training on human trafficking
- Advances the understanding of migration issues
- Assists in meeting operational challenges of migration and mobility

### NICDAM (THE NATIONAL INSTITUTE FOR COMMUNITY DEVELOPMENT AND MANAGEMENT)

NICDAM Western Cape Sattelite Campus  
Saartjie Baartman Centre  
9 Klipfontein Road  
Surrey Estate

Tel: 021- 633 5287  
(Cape Town Office)  
Tel: 012- 656 7014  
(Head Office)  
Fax: 021- 637 3487  
Cell: 079 695 3686  
E-mail: [nicdamwc@nicdam.co.za](mailto:nicdamwc@nicdam.co.za)  
Website: [www.nicdam.co.za](http://www.nicdam.co.za)

### TARGET AUDIENCE & RANGE OF SERVICES

- Accredited training provider (HWSETA & ETDP SETA) providing full qualifications and short courses in the fields of victim empowerment
- National Certificate victim empowerment and support (Level 2)
- National Certificate victim empowerment and support (Level 3)
- Examples of short courses related to Victim Empowerment:
  - Understanding of and dealing with gender violence
  - Supporting child- and youth victims
  - The methodology of awareness raising, advocacy and community communication in the field of victim empowerment
  - Personal development and care of the caregiver
  - Identifying and assessment of victims of human trafficking
- Training related to HIV/ Aids
- Computers (office software)
- First Aid
- Child and youth care



# ECONOMIC EMPOWERMENT

## ECONOMIC EMPOWERMENT

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to economic empowerment

### DEPARTMENT OF LABOUR

4th – 6th Floor  
Wesbank Building  
c/o Riebeeck and Long Streets  
Cape Town

Tel: 021- 441 8000  
Fax: 021- 441 8135  
Website: [www.labour.gov.za](http://www.labour.gov.za)

**Office/ Operating Time**  
Mon – Fri: 07:30 - 16:00

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provides public employment services for skills and development training

### KHAYELITSHA DEVELOPMENT FORUM

Office 10 Khayelitsha Training Centre  
c/o Spine & Lwandle Roads  
Khayelitsha

Tel: 021- 361 5711  
Fax: 021- 547 8758  
Website: [www.kdf.org.za](http://www.kdf.org.za)

### TARGET AUDIENCE & RANGE OF SERVICES

- Voluntary organisation acting as a vehicle for socio-economic development of the Kayelitsha community
- Establish training and educational programmes to increase employment opportunities, skills levels and quality of life

### NEW WORLD FOUNDATION

Service organisation  
290 Grindal Avenue  
Lavender Hill

Tel: 021- 701 1150  
Shelter: 060 703 4576/ 081 810 0185  
Website: [www.newworldfoundation.org.za](http://www.newworldfoundation.org.za)

**Office/ Operating Time**  
Mon - Thur: 08:30 - 17:00  
Fri: 08:30 - 15:30  
Shelter: 24 hour service

### TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTQIA+ community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

# ECONOMIC EMPOWERMENT

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to economic empowerment

## SEDA

### TARGET AUDIENCE & RANGE OF SERVICES

- Gives advice about business
- Assist small business or entrepreneurs to start business
- Non-financial development
- Refers to institutions providing loans
- Women economic empowerment services focused on entrepreneurial development
- Individual analysis based on business idea
- Skills training based on client need

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
<b>BELLVILLE</b> 2nd Floor Lowville Place 23 Vrede Street Bellville	021- 949 2227	021- 949 2237	cdaniels@ seda.org.za	www.seda.org. za	Mon-Thur: 08:00-16:45 Fri: 08:00-15:30
<b>GEORGE</b> Entrance A Beacon Place 125 Mead Street George	021- 949 2227	021- 949 2237	cdaniels@ seda.org.za	www.seda.org. za	Mon-Thur: 08:00-16:45 Fri: 08:00-15:30
<b>STELLEN BOSCH WINELANDS DISTRICT</b> 1st Floor Eikestad Mall Bird Street Stellenbosch	021- 883 9270	021- 883 9277		www.seda.org. za	Mon-Thur: 08:00-16:45 Fri: 08:00-15:30

