Year/SeqNo: 6/2019/475

SOCIAL DEVELOPMENT **Directorate: Children & Families**

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Subject	REVISED WC DSD STANDARD OPERATING PROCEDURE (SOP) FOR CANALISATION SERVICES - FEBRUARY 2019	
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ATTENTIO	ON INSTRUCTIONS:	MARK X	DATE
	CD: Charles Jordan - For Information Purposes		
HOD: Dr Robert Mc Donald - For Approval			
	MEC: Adv Albert Fritz - For Approval		

Comments:	
C JORDAN, M JOHNSON AND R MACDONALD TO SIGN	

Received 04.03.19



WESTERN CAPE
DEPARTMENT OF SOCIAL DEVELOPMENT
STANDARD OPERATING PROCEDURE FOR CANALISATION
SERVICES

1 1 4

Amendment Log:

Version number	Date	Summary of changes
3	Sept 2018	Removed requirement that canalisation officer must report directly to social work manager Reduced minimum number of years of experience that a canalisation officer should have from six to five Made requirement that a canalisation officer have no caseload of his or her own a preference rather than a compulsory requirement

Preamble

Purpose of this Document

The purpose of this Standard Operating Procedure (SOP) is to provide regional directors and their child protection personnel with guidelines and procedures for the application of canalisation services. This SOP is applicable to all canalisation officers in the regional and local offices, as well as the Directorate: Facility Management.

Approval

Mr Charles Jordan
CD: Social Welfare Services

43 19 Date

Marion Johnson
CD: Business Planning and Strategy

7 3 19 Date

Dr Robert Macdonald Head of Department

.... 2019. -03-. 08 Date Signature

Signature

Signature

DEFINITIONS

1.1 CANALISATION

The term canalisation refers to the management and movement of children in the statutory child protection system. It includes record-keeping and tracking of all children entering, moving within, or exiting alternative care.

1.2 CANALISATION OFFICER

For the purposes of this document, a canalisation officer is a designated child protection social worker, who administers and regulates the stay, movement and exit of children in the child protection system.

In the Western Cape Department of Social Development, the caseload that the canalisation officer is responsible for recording and tracking include all of those cases within the geographic area for which his or her social work manager is responsible for managing child protection (including all cases in said area that are managed by NGOs). For the purposes of the Directorate Facility management and Quality monitoring a canalisation officer is responsible for the recording and tracking of all children in CYCC across the Province. The canalisation officer should preferably not have a caseload (of clients) of his or her own. A canalisation officer may, however, be allocated a minimum of 10 and a maximum of 30 social workers depending on the size of the social workers' caseloads.

Note that NGOs cannot perform canalisation functions, since the Head of Department cannot delegate his or her powers and functions under the Children's Act to non-government staff.

In order to be appointed as a canalisation officer, a social worker should meet the following minimum requirements:

- a) A social worker registered in terms of the Social Service Professions Act, 1978.
- b) Five years' experience in the field of application of childcare legislation or children's court matters.
- c) Experience in child protection and statutory social work.
- d) Knowledge and understanding of childcare legislation, policies, guidelines, norms and standards.
- e) Competency in planning, administration, organising and communication.
- f) Computer literacy.

1.3 CASE MANAGER

The designated social worker responsible for the placement of the child (and in some cases also supervision of family reunification services).

2. ROLES AND RESPONSIBILITIES FOR DSD STAFF IN THE EXECUTION OF CANALISATION

Below is a list of roles and responsibilities of the canalisation officer, and of the other officials involved with canalisation processes.

2.1 Canalisation officer

- 1. Keep up-to-date information (register) on the status of all children in alternative care in his or her assigned geographic area of responsibility utilising the template attached as Annexure 1.
- 2. Receive all children's court orders from the children's court. Canalisation officers are central points of collection of all court orders for their area of jurisdiction. Any case manager who receives an order directly from a children's court must immediately send a copy to the canalisation officer for his or her geographic area in order to ensure the canalisation officer is able to keep the relevant register updated. The same principle applies to NGOs social workers or offices that receive orders directly from a court. If a canalisation officer receives any court orders for cases not within his or her social work manager's area of responsibility, he or she must ensure that the order is sent to the correct canalisation officer within 48 hours.
- 3. Once a court order has been captured on the register template (annexure 1), the canalisation officer must route it to the case manager.
- 4. The canalisation officer must attend any children's court case management meetings with the social work manager and social work supervisors (should the children's court in his or her area of jurisdiction hold such meetings).
- 5. Consider applications and issue approvals (or refusals) in terms of \$168, \$171, \$173, \$174,175 and \$176 (see tables below for procedure to be followed for each of these applications). Record all decisions issued on the relevant registers (Annexure 1 and Annexure 6), and send the documents to the case manager for filing.
- 6. Receive and record all approvals from the Director: Facility Management in terms of \$174 for children to be placed in Child and Youth Care Centres, and route copy to case manager.
- 7. Receive and record all approvals in terms of section 169 for a child in alternative care to leave the Republic from the Director: Children and Families or Director: Facility Management for updating of register, and where necessary, route copy to case manager. The template attached as Annexure 7 is to be used for this purpose.
- 8. Receive and record all reports from case managers of children who abscond from alternative care, as well as receive and record any order arising from a children's court enquiry into the abscondment in terms of section 170 of the Children's Act. The facility manager/social worker must report all abscondments to the Directorate Facility Management as part of the crisis communication and reportable incidents protocol. The facility social worker must also inform the police and the external social worker. The external social worker must in turn inform the regional canalisation officer who must capture the details on the template attached to this SOP as Annexure 8.
- 9. Receive and record in a register, all reports of serious injury, abuse and death of a child in alternative care in terms of Section 178 and Regulation 64 (using the section 178 register Annexure 2). All deaths of a resident in residential alternative care must be reported to the Directorate Facility Management according the crisis communication and reportable incident procedures. Form 40 must be completed and submitted to the Directorate Facility management. A copy of the form 40 is sent to the children and families programme and the regional canalisation officer. The facility social worker informs the parents and the external social worker who in turn informs the regional canalisation officer.
- 10. Keep a register of all children removed to temporary safe care on form 36 using the template attached as Annexure 3.
- 11. Use register of cases (Annexure 5) to alert the social work manager and relevant supervisor on all applications for foster care not finalised within 90 days.
- 12. Issue reminders to case manager or relevant child protection organisation in the region 4 months before any court order expires.
- 13. Copies of extension reports must be submitted to the relevant court three months before the expiry date
- 14. Receive and record all Form 22s received from case managers using the Child protection register template attached as Annexure 4. The Directorate Facility Management takes

responsibility for form 22's when a child is allegedly abused or deliberately neglect in a CYCC. Facility Management also keeps a child protection register on the prescribed template (Annexure 4) and obtain the form 23's. At the end of each month a copy of the child protection register and the form 22's and form 23's are sent the children and families programme.

- 15. Receive and record (on template included as Annexure 4) all form 23s from case managers and send to the Regional Child Protection Register Coordinator.
- 16. Submit copies of all orders, with the POEs, weekly to SASSA and the Foster Care Programme.
- 17. On a monthly basis, submit to the social work manager/supervisor as required:
 - a. The register of all orders issued (template attached as Annexure 6 below)
 - b. The register of child injuries and deaths in alternative care (template attached as Annexure 2 below)
 - c. The register of all form 36 removals (template attached as Annexure 3 below)
 - d. Child Protection Register (template attached as Annexure 4 below)
- 18. Train and inform staff on canalisation as needed, especially for development of new social workers, in collaboration with the supervisor.

2.2 Case Manager

- 1. Place all court orders received from the canalisation officer on the relevant child's case file. The file must be properly opened and stored in the registry, according to registry standards.
- 2. Ensure that court orders that he or she receives directly from the children's court are copied to the canalisation officer prior to filing.
- 3. Provide copies of court orders to clients (where applicable).
- 4. Send all applications in terms of s68, s159, s168, s169, s171, s173, s174, s175 and s176 to the canalisation officer for decision.
- 5. Receive all decisions in terms of \$159, \$168, \$169, \$171, \$173, \$174, \$175, \$176. from the canalisation officer, and provide copies to the clients where necessary. Place decision documents on the relevant case files.
- 6. Send copies of all reports of abscondments to the canalisation officer for recording on template attached to this SOP as annexure 8.
- 7. Send to the canalisation officer copies of all reports of serious injury, abuse, or death of a child in alternative care in terms of Section 178 and Regulation 64
- 8. Send copies of all form 36s to the canalisation officer.
- 9. Send copies of all form 22s and 23s to the canalisation officer.
- 10. Ensure, as far as possible, that all child protection investigations are completed within 90 days of report being received, as per Children's Act, and ensure that all court dates are adhered to.
- 11. Ensure that all foster care and CYCC extension applications are prepared and submitted timeously.
- 12. Ensure that foster care extension orders are timeously submitted to SASSA via the Canalisation Officer
- 13. Ensure the final cancellation of the foster care order when a child:
 - is transferred from foster care to a CYCC;
 - In foster care dies;
 - is discharged from the effects of the court order in terms of \$175; and
 - notify SASSA accordingly for grant de-activation.
- 14. Submit requests and approval forms for escort fees and safety fees to the social work supervisor.
- 15. Receive claims from escorts and temporary safety parents, and send to social work supervisor.

2.3 Social work supervisor (supervisors of social workers working for DSD)

- 1. Assign cases to case managers using Allocation Cards.
- 2. Ensure that the canalisation officer is immediately notified of all new investigations regarding children at risk (\$155(2) and \$68); Forms 36, 22 and 23).
- 3. Maintain a register of which cases have been assigned to which case managers, including relevant statutory deadlines and court dates. Ensure that case managers adhere to these dates and deadlines.

- 4. Attend any case management meetings that the children's court may arrange from time to time, together with social work manager.
- 5. Conduct spot checks to ascertain that case managers adhere to case management principles and plans (at least quarterly).
- 6. Ensure that escorts are vetted and screened.
- 7. Ensure that when one of his or her social work team members leaves (either for another unit or exits the department) that the caseload of the exiting social worker is fully accounted for, and transferred to a new social worker or social workers. The supervisor must further ensure that the relevant canalisation officer is duly notified of the transfer of cases, and to whom they have been transferred, so that the canalisation officer can update his or her records accordingly. When a child is in alternative residential care the facility social worker must also be informed of who the new case manager is.
- 8. Verify and submit all claims for escort and safety fees to social work manager for approval.
- 9. Ensure that the register (Annexure 5) of all new foster care applications is submitted to the canalisation officer on a monthly basis.
- 10. Conduct routine auditing of case files to ensure that care plans for children in alternative care are implemented, where relevant.

2.4 Social work manager

- 1. On a monthly basis, receive and review reports from the canalisation officer, including:
 - a. The register of all written notices issued (template attached as Annexure 6 below).
 - b. The register of child injuries and deaths in alternative care (template attached as Annexure 2 below).
 - c. The register of all form 36 removals (template attached as Annexure 3 below).
 - d. Child Protection Register (template attached as Annexure 4 below).
- 2. Follow up with relevant social work supervisor on all applications for foster care not finalised within 90 days as reported by canalisation officer. Reasons for this must be ascertained to ensure no cases are being unduly delayed.
- 3. Monitor compliance in terms of forms 22, 23, 30, 36, 37 and 39.
- 4. Attend meetings with SASSA Local Office Managers to standardize workflow processes around foster care management.
- 5. Reconcile SASSA list of orders due with list of orders submitted by SDA on a monthly basis.
- 6. Receive applications for safety fees and escort fees from supervisors and approve/not approve as applicable. Route to corporate services manager for processing.

2.5 Regional Director/Director Facility Management

- 1. Ensure that the canalisation officer has adequate support and resources to fulfil his/her duties.
- 2. Ensure adherence to this SOP by all relevant staff members, and perform periodical spot checks for this purpose.
- 3. Attend meetings with SASSA Senior Managers to monitor challenges/ progress with foster care. Not applicable to the Director Facility Management.
- 4. Ensure collation of all relevant canalisation information into the national Foster Care Database for submission to the Provincial Programme Office for Child Protection. Director Facility Management to ensure collation of all relevant canalisation information requested by the National Department.

5. PROCEDURES FOR CANALISATION

TABLE 1: PROCEDURE FOR EXTENSION OF A COURT ORDER IN TERMS OF \$159 OF THE CHILDREN'S ACT

	EXTENSION OF A COURT ORDER IN TERMS OF \$159 OF THE CHILDREN'S ACT
PROCEDURE	IMPORTANT CONSIDERATIONS
The canalisation	For all extensions, the court order must be valid and the child must still be with
officer receives a	same foster parent as on the order if no Section 171 transfer was done. If the child
report from a case	is not in the care of the same foster parent, the case manager must follow the
manager and checks	procedure to transfer the child before extension can be considered. The foster
compliance. This	care grant payable to the previous foster parent must be cancelled as a foster
should be three	care grant is not transferable. The court order expiry date must be in the future. If
months before the	the order has expired a new children's court inquiry must be done as a court
expiry of the order.	order MAY NOT be backdated.
	A report must be available indicating the circumstances of the biological parents
	with an indication as to why reunification is not possible. The biological parents
	must agree to the extension if they are able and capable to do so. The
	circumstances might be in part of the extension report or may be a separate
	report. If the biological parent disagrees with the extension, the canalisation
	officer must arrange and facilitate a panel with all parties concerned to decide
	what is in the best interest of the child.
	The possibility of an adoption in terms of s157 must also be considered.
	Proof of school attendance/training should be attached. School attendance is
	not required for payment of the foster care grant, however it is the responsibility
	of the foster parent to ensure that a foster child attends school. The social worker
	must indicate reasons for why the child is not attending school and plans to
	resolve non-attendance must be specified.
	A Care Plan must be attached to the report.
	The social worker must indicate that they have discussed the report with the foster
	parent/s and that they agree to the continuation of the placement. Certification
	is normally at the end of the report but can also be on a separate page.
	The canalisation officer should verify if the foster care grant is in payment. If the
	foster care grant is not in payment, the reason must be specified. It is not required
	to provide SASSA with a copy of the court order if the foster care grant is not in
	payment.
The canalisation	All court orders must be processed through the children's court.
officer issues	Confirmation letters are issued for all orders that had expired when the new High
confirmation	Court order was issued on 28 November 2017. They should carry out this role until
letters.	November 2019 when the new High Court order expires.
The canalisation	The original court order and subsequent orders remain on the canalisation file.
officer completes	Four letters are distributed as follows:
four covering	Two copies are provided to the designated social worker. One to be handed to
letters.	the foster parent and one for the case file.
1011013.	A copy should be handed to the reunification organisation where applicable.
	A copy should be righted to the rechillication organisation where applicable.
	A copy must be submitted to SASSA for extension of the foster care grant.
The canalisation	The return date must be 3 months before expiry date of extension order or orders.
officer updates	, , , , , , , , , , , , , , , , , , , ,
the register.	
The canalisation	Canalisation officer must submit a copy of the order to SASSA within a week after
officer submits the	receipt from the court.
order to SASSA	Todalpi montinio dodin.
with a cover	
page.	
The canalisation	Until 4 months before expire date to followers entersion of the sandon of
	Until 4 months before expiry date to follow up extension of the order or orders.
officer pends the	Case manager must also ensure any care plan associated with the case is
file in Registry	executed.

TABLE 2: PROCEDURE FOR LEAVE OF ABSENCE IN TERMS OF \$168 OF THE CHILDREN'S ACT

PROCEDURE

- The canalisation officer receives a section 168 report six weeks before commencement of the leave at any given time. A form 39 (in terms of regulation 57) must be added to the leave of absence notice. The place of leave of absence must be screened and form 39 should be issued based on the PROCEDURE FOR THE TRANSFER OF CHILDREN FROM ONE FOSTER PARENT TO ANOTHER IN TERMS OF SECTION 171 OF THE CHILDREN'S ACT background report.
- 2. The canalisation officer may issue a leave of absence notice for a child in temporary safe care for a period not exceeding 6 weeks at a time, and for no more than a total of 6 months, as requested by the social worker. This can occur only after the CCI is finalised. Leave of absence for a child in temporary safe care (s155) pending finalisation of the CCI may only be granted per court request/order.
- 3. The original written notice is placed on file and copies of the notice must be provided to the applicant social worker for their case file and to the safety parent.
- 4. The canalisation officer must update the register and note the placement in a register to follow up upon expiry of leave of absence.
- 5. Approval of leave of absence for Children in Child and Youth Care facilities must be handled by the central admissions office also only after the child was already found a child to in need of care and protection when it is a child placed with a temporary safe care order. Leave of absence for a child placed with a temporary safe care order pending finalisation of a CCI can only be granted on request of the court/per court order. The central admissions office must also alert the relevant regional canalisation officer to ensure he or she updates his or her register accordingly.

TABLE 3: PROCEDURE FOR APPLICATIONS FOR CHILDREN IN ALTERNATIVE CARE TO LEAVE THE COUNTRY IN TERMS OF \$169 OF THE CHILDREN'S ACT

PROCEDURE

- 1. In terms of the Delegations of the Children's Act this is the responsibility of the Director of the Programme: Children and Families at Head Office to consider and approve applications for children in foster care to leave the country. For children in facilities, the Director: Facilities Management is the delegated official, and the application will need to be prepared by the central admissions team together with the management of the relevant facility.
- 2. The case manager must provide the application to the canalisation officer with the original Annexure E which include the following details:
 - o Report indicating details of travel including time of departure and return and destination.
 - Reason for travel.
 - Details of person applying.
 - Full address and where possible contact details of where the child will reside during the visit outside the republic.
- 3. Documents to be attached to Annexure E:
 - o ID document of applicant.
 - Copy of the order and extended order.
 - o Permission from the biological parents that they do not object to the trip (if biological parents are traceable).
 - Certified ID copy and/or passport of the foster parent (applicant).
 - Certified ID copy and/or passport of the other authorised person, other than the foster parent, who will be travelling with the child.
 - Authorized person's Form 29/30 feedback, or proof that new application to be checked against the CPR, was sent via post to National DSD.
 - Affidavit by the authorized person, declaring that s/he will take responsibility for the child during the travelling period.
 - Copy of the original court report.
 - Copy of the extension report, if applicable.
 - o Copy of the transfer report and notice, if applicable.
 - o If last report is older than 6 months, a copy of the progress report.
 - o If the child travels during school term, school confirmation letter indicating that arrangements for child to catch-up on school work, have been made.

- o If permission of biological parents cannot be obtained due to their whereabouts or unknown identity, an affidavit by the case manager declaring what has been done to trace whereabouts.
- o Where a biological parent refuses permission, the children's court can be approached.
- 4. The canalisation officer receives applications and screens them to see if all necessary documents are attached before routing them to the office of the Director: Children and Families or the Director Facility Management for consideration.
- 5. Director: Children and Families to consider application, and if in agreement, issue approval document to the canalisation officer. For children in facilities, the Director: Facilities Management must consider the application and issue decision to the canalisations officer for facilities. The canalisation officer for the Directorate Facility Management must provide a copy of the approval to leave the country to the regional canalisation officer.
- 6. Canalisation officer records decision on register of orders issued (attached to this SOP as Annexure 7), and routes the approval to the case manager.
- 7. Upon the return of the child, the case manager must submit a report to the canalisation officer within a month. The canalisation officer then channels this report to the Director: Children and Families. The canalisation officer at Facility Management must inform the regional canalisation upon the return of the child as well as the external case manager.

TABLE 4: PROCEDURE FOR CHILD ABSCONDMENT FROM ALTERNATIVE CARE IN TERMS OF \$170 OF THE CHILDREN'S ACT

PROCEDURE IMPORTANT CONSIDERATIONS The canalisation officer receives a The case manager informs the relevant canalisation officer and report from the case manager on SAPS within 24 hours after receiving the report. the abscondment of a child from The canalisation officer ensures that the following procedure is alternative care. The child be brought before the presiding officer of the children's court within the next court day. If the child cannot immediately be brought before the children's court after being apprehended/removed, the child is kept in temporary safe care. If the child cannot be returned to the previous placement, a section 173 notice is issued, on receipt of a section 173 report. The case manager informs the canalisation officer of the outcome of the absconder's inquiry. In a case where a child is placed in a CYCC, the CYCC will inform the Directorate Facility management CYCC social worker, case manager who placed the child and the regional canalisation officer of abscondment.

TABLE 5: PROCEDURE FOR THE TRANSFER OF CHILDREN FROM ONE FOSTER PARENT TO ANOTHER IN TERMS OF \$171 OF THE CHILDREN'S ACT

PROCEDURE	IMPORTANT CONSIDERATIONS
The canalisation officer receives an application from DSD or DCPO for	It should be clear why it is proposed that the child be transferred. Such a decision should be a last resort.
consideration.	 Circumstances of the biological parents – Why the child is not reunified.
	The opinion of the child.
	The relationship/bond between the child and new foster parent.
	The extent of consultation with the existing foster parent and biological parents regarding the transfer as contemplated in Regulation 60.
If in doubt, the case may be referred to or constitute an internal panel to	The panel can consist of canalisation officer, supervisor, social work manager and /or other canalisation officers or

recommend an action that needs to be taken.	supervisors.
The Canalisation Officer approves/does not approve the transfer.	 The canalisation officer must consider the recommendations of the social worker and, where applicable, any panel convened as per above. On approval (or if approval is not granted), the canalisation officer must send the transfer notice in the prescribed format to the case manager.
The canalisation officer prepares the transfer notice and covering letter.	 The original transfer notice remains on canalisation file. Three copies are provided to the designated social worker. One to be handed to the foster parent, one to the new foster parent/ alternative caregiver and one for the case file. One copy should be provided to the Children's Court. One copy to be handed to SASSA to cancel foster care grant of previous foster parent.
Canalisation officer submits notice of transfer to SASSA with a one pager.	Request cancellation of foster care grant for previous foster parent/s.
Canalisation officer transfers file content to new region if new foster parent is in another region. Canalisation officer updates register accordingly.	 The entire content is not transferred if the new foster parent is from a DCPO as DSD is responsible for canalisation. Copy of following documents are transferred; Original CCI Report; Id document of child and biological parents; Court order and subsequent order/s; All extension transfer notices; Transfer report and transfer notices; ID documents of new foster parents.

TABLE 6: TRANSFER FROM FOSTER CARE PLACEMENT TO A CHILD AND YOUTH CARE CENTRE IN TERMS OF \$171

PROCEDURE

- 1. Before this transfer can take place, the process of centralised admissions must first be followed to identify a Child and Youth Care Centre (CYCC) providing an appropriate programme fitting the needs of the child. The canalisation officer/or the external social worker must therefore provide the centralised admission offices with all the required documentation. Only once the confirmation of placement is issued, the canalisation officer in the region/local office can proceed with issuing the transfer notice in terms of section 171.
- 2. The canalisation officer issues a transfer notice in terms of section 171(6) (a) of the Children's Act after an investigation was done within the 21 days.
- 3. The external case manager must submit the Section 171(1) report together with the notice to the Children's Court for ratification and confirmation of designation of the CYCC. The transfer must first be ratified by the court before it can be carried out. The centralised admission's office of the Directorate Facility Management and the CYCC admitting the child must be provided with the transfer order ratified by the children's court when the child is admitted.
- 4. An application for placement must be submitted by a designated DSD or DCPO social worker to the centralised admissions office of the Directorate Facility Management.
- 5. The Directorate Facility Management and Quality Monitoring may arrange a panel discussion with all parties involved to ensure the best interest of the child.
- 6. The admissions office designates the appropriate CYCC and sends confirmation to the external case manager.
- 7. All new admissions are recorded in a central admission data base at the centralised admissions office and a file is opened for each child.
- 8. The external case manager must provide the centralised admission office with a copy of the valid court order placing the child in a CYCC which is placed on the case file.
- 9. The facility's (canalisation office) must provide the appropriate regional canalisation officers with monthly updated information regarding the movement of children in their placement. When the centralised admission office issues an order changing the placement of a child between CYCC's or place a child back into the community, copies of the transfer notice or discharge notice is sent to the manager of the applicable CYCC, external social worker and the responsible canalisation officer at the district/regional office (Section 171, 173, 174 and 175).

NOTE: From the date the order has been issued and during the placement period in a CYCC, all canalisation regarding this child will be conducted by the Directorate: Facility Management and Quality Monitoring. This includes all Section 168, 171,173,174,175 and 176 orders.

TABLE 7: TRANSFER FROM A CHILD AND YOUTH CARE CENTRE TO FOSTER CARE IN TERMS OF \$171 OF THE CHILDREN'S ACT

PROCEDURE

- The case manager social worker in the CYCC contemplating transferring a child in terms of section 171
 must coordinate the investigation and ensure that the transfer will be in the best interest of the child.
 The following reports must be provided:
- A report from the designated external social worker who has investigated the circumstances of the prospective foster parents and their suitability for a foster placement for the specific child.
- The designated case manager (external) working with the parents must supply a report on the current circumstances of the parents/guardians.
- A copy of the existing, valid order for the child's current placement in a CYCC must also be attached to the transfer reports.
- 2. The Directorate Facility Management and Quality Monitoring may arrange a panel discussion with all parties involved to ensure the best interest of the child
- 3. After finalising the investigation, the case manager (social worker in the CYCC) compile a section 171 report and attach all the report by the external case manager and make a recommendation to the centralised admissions office at the Directorate: Facility Management and Quality monitoring. A section 171 transfer order is then issued after review of all the documents and processes.
- 4. When the centralised admission office issues a transfer order transferring a child into foster care a copy of the transfer order is sent to the manager of the applicable CYCC, external case manager and the responsible canalization officer at the regional or local office.

TABLE 8: TRANSFER FROM A CHILD AND YOUTH CARE CENTRE TO ANOTHER CHILD AND YOUTH CARE CENTRE IN TERMS OF \$171 OF THE CHILDREN'S ACT

PROCEDURE

- 1. The CYCC social worker sends an application for transfer to another CYCC to the centralised admission office for Directorate Facility Management.
- 2. The above application must be accompanied by a background report and recommendation by the external social worker/case manager. The report should indicate the circumstances of the family/foster parents and reasons why reintegration into the community is not an option, what other placement options were considered and why the other options are not considered to be in the best interest of the child.
- 3. A valid court order of the child should be attached.
- 4. If necessary, a panel assessment can be done to guide the further plan of action and all parties inclusive of the children's court will be informed.
- 5. When transfer to another CYCC is decided to be in the best interest of the child the centralised admission office first needs to identify the appropriated CYCC providing the required programme depending on available space.
- 6. The confirmation of placement and the section 171 transfer notice is issued by the canalisation officer at the Directorate Facility Management. When the placement is deeper into the system (i.e. into a more restrictive environment) the transfer notice must be first ratified by the appropriate children's court (refer to section 171(6)(b) of the Children's Act). The Directorate Facility Management provides a copy of the transfer notice to the manager of CYCC's, external social worker/case manager and the appropriate district/regional canalisation officer
- 7. The external social worker must provide the CYCC social worker, relevant regional canalisation officer and the centralised admission office of the Directorate Facility Management with a copy of the transfer notice after ratified by the children's court when it is a placement from a level 2 CYCC to a level 3 secure care centre.
- 8. The regional canalisation officer must update the register accordingly (using the template included below as Annexure 1 and Annexure 6). The canalisation offer at the Directorate Facility Management must updated the centralised data base indicating the movement of the resident.

TABLE 9: PROCEDURE FOR THE TEMPORARY REMOVAL OF CHILD ALREADY IN ALTERNATIVE CARE IN TERMS OF \$173 OF THE CHILDREN'S ACT

PROCEDURE

- 1. The canalisation officer may issue an order to refer a child already in alternative care to a place of safety (CYCC, etc.) for a period of no longer than 6 months in cases where the alternative care placement breaks down. This will allow the designated social worker:
 - to investigate other alternative placements;
 - to address issues relating to the existing placement;
 - to transfer the child in terms of Section 171;
 - to cancel the section 173 order;
 - Discharge the child from the effect of the court order.
 - For the purposes of undergoing an assessment at a Reception, Observation, Assessment and Referral (ROAR) centre or for undergoing substance treatment in a Youth substance treatment programme (See Substance Prevention and Treatment Act)
- 2. The removal of children in child and youth care centres is the responsibility of the Directorate: Facility Management.
- 3. The canalisation officer will receive the report from the social worker and issues a transfer notice if he/she is satisfied that the circumstances justify the removal. Four copies are provided to the applicant social worker (File copy, foster parent and new safety placement and a copy to SASSA to cancel the foster care grant).
- 4. The canalisation officer must update her/his register (template included below as Annexure 1) and note the placement in a register to be followed up before the 6 months expire.
- 5. In terms of the delegations the notice must be signed by the canalisation officer.

TABLE 10: PROCEDURE FOR THE PROVISIONAL TRANSFER OF A CHILD IN TERMS OF \$174 OF THE CHILDREN'S ACT PROCEDURE

- The canalisation officer receives the report from the social worker for consideration and issues a
 decision. If the transfer is approved, the canalisation officer issues a notice of transfer. The
 canalisation officer must provide three copies to the applicant social worker (File copy, foster
 parent and new safety parent); a copy to SASSA to cancel the foster care grant and a copy to
 the Children's Court.
- 2. The canalisation officer must update the register and note the placement in a register to be followed up before the 6 months expire.
- 3. The social worker must assist the safety parent to apply for safety fees.
- 4. When the provisional transfer of a resident in a child and youth care is considered the process starts with a MDT review at the CYCC where the resident is placed. The external case manager and the parents/prospective foster parents and the child are included in the review.
- 5. A provisional transfer report endorsed by the CYCC manager and recommendation by the external case manager is submitted to the canalisation officer at the centralised admission office of the Directorate Facility Management. The section 174 provisional transfer order is issued by the canalisation officer at the Directorate Facility Management when it is a resident in a level 2 CYCC. Copies of the order are sent to the CYCC, external case manager and regional/SDA canalisation officer. A return date is provided 3 months before the expiring of the section 174 order. When it is a provisional transfer of a child in an own managed CYCC the section 174 reports will first serve at a review panel for assessment and approval and then the order will be issued afterwards.
- 6. Should a provisional transfer be revoked if the child so requests and the social worker so recommends a report to this effect must be submitted to the canalisation officer
- 7. A report with a request to confirm the child's placement or discharge the child from alternative care in terms of section 175 may at the end of the 6 month period or at any time during the trial period be submitted to the canalisation officer.

TABLE 11: PROCEDURE FOR THE DISCHARGE OF CHILD/REN FROM ALTERNATIVE CARE IN TERMS OF \$175 OF THE CHILDREN'S ACT

OF THE CHILDREN'S ACT	
PROCEDURE	IMPORTANT CONSIDERATIONS
An application for the discharge of a child from alternative care should be submitted by the designated	 The application should clearly indicate why the child should be discharged from foster care or a CYCC for e.g. reunification of child with biological parent. Circumstances of the biological parents – Why is section
DSD or designated child protection organisation	171 transfer with conditions not considered?The opinion of the child.
social worker to the canalisation officer for consideration.	What has been done to ensure bonding between parent and child – if not, a \$174 placement with the biological parent could be considered before discharge.
	 The future of the child if discharge is due to not attending school – the child can be referred to Youth Programmes at Community Development to prepare him/her for employment opportunities or other life skills programmes.
	 The extent of consultation with the existing foster parents and other affected parties as contemplated in Regulation 61 (and 60).
If in doubt, the case may be referred to an internal panel to recommend action that needs to be taken.	 The panel can consist of the canalisation officer, supervisor, social work manager and /or other canalisation officers or supervisors.
Approval by canalisation officer and issuing of written notice.	 The canalisation officer must consider the recommendations of the social worker and, where applicable, any panel convened as per above. On approval (or if approval is not granted), the canalisation officer must issue the notice of discharge.
The canalisation officer completes a s175 discharge notice and covering letter.	 The original order remains on canalisation file. Two copies are provided to the designated social worker. One to be handed to foster parent and one for the case file. One copy to be submitted to the children's court. One copy to be sent to SASSA to cancel the foster care grant. (Not applicable in case of residential alternative care.
The canalisation officer or designated social worker submits a copy of the Section 175 discharge notice or Section 189 court order to SASSA with a one pager.	Request cancellation of the foster care grant.
The canalisation officer updates the register of orders issued (template included below as Annexure 1 and 6) and closes file if there are no other siblings in foster care.	

TABLE12: PROCEDURE FOR THE EXTENSION OF A COURT ORDER BEYOND THE AGE OF 18 YEARS IN TERMS OF \$176 OF THE CHILDREN'S ACT

PROCEDURE	IMPORTANT CONSIDERATIONS
The canalisation officer receives an application from the DSD or designated child protection organisation social worker and checks compliance.	The child must indicate that he/she wants to remain in foster care on the prescribed form.
	 The foster parent must indicate that the child may remain in their foster care/ the management of the CYCC must indicate that the child can remain in the facility.
	 Proof of school/ higher learning institution facility attendance must be attached. If the child only starts with higher learning education in second semester, the training institution must give written confirmation

	thereof and also indicate the duration of the course.
Issue a s176 written notice on the prescribed template provided by the National Department of Social Development and submit a copy thereof to SASSA for continuation of the foster care grant.	The notice may only be extended up to the end of the year in which the child turns 18 (\$176(1)) or if issued in terms of \$176(2) until the end of the year for which permission was granted. Application must be repeated every year.
The canalisation officer completes the covering letter. The letter must be copied to case manager and to the relevant children's court,	 The original notice remains on canalisation file. Two copies are provided to the designated social worker; one to be handed to the foster parent and one for the case file. The social worker must remind or inform the foster parent to re-apply for the foster care grant where \$176(2) is applicable. A copy must be submitted to SASSA for the continuation of foster care grant (\$176(1). Not applicable when residential alternative care.
The canalisation officer updates the register (template included below as Annexure 1 and 6).	
The canalisation officer submits the notice to SASSA with a one pager.	Submit the order to SASSA in the case of a s176(1) extension. For s176(2) the foster parent must go to SASSA to reapply for the foster care grant. (not applicable when residential alternative care)

TABLE13: PROCEDURE FOR THE TERMINATION OF FOSTER CARE IN TERMS OF \$189 OF THE CHILDREN'S ACT

In terms of the *Information guide on the Management of Statutory Services (2012)* s189 should only apply for termination of foster care if a child was initially placed in foster care with a view towards adoption. The process in s189 is a court process, whereas s175 is an administrative process.

Apply provisions of s175	The discharge of a child from foster care or from a CYCC when a foster child is discharged and reunited with his or her parents, instead of \$189(2)(c)(i)).
Apply provisions of s186	To place a child in long-term or permanent foster care instead of applying for termination of foster care through a court process in terms of \$189(2)(c)(ii).
Apply provisions of s171 (6)	To transfer a child in alternative care deeper into the child and youth care system rather than applying for termination of foster care through a court process as provided for in s189(2)(c)(iii). In this case the canalisation officer will issue an administrative transfer notice, which will be ratified by the court.



ANNEXURE 1

DATABASE OF CHILDREN IN ALTERNATIVE CARE

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Name of Service Delivery Area.....

Return Comment Date					
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Date of court order					
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Un- related					
Related					
Supervising Organisation					
Beneficiary Address					
Original Court Ref No					
Child					
Child Surname					
Child ID NO					
Beneficiary Child Initials ID NO					
Beneficiary Beneficiary ID NO Surname					
Beneficiary ID NO					



ANNEXURE 2

SERIOUS INJURY, ABUSE OR DEATH OF A CHILD IN ALTERNATIVE CARE IN TERMS OF SECTION 178

	Cluster F/C placement								
	Unrelated F/C placement								
	Related F/C placement								
	Name of reunification organisation								
	Managing organisations / DSD SDA								
	Laps e date								
	Original date order was issued								
	Court Ref number								
	DSD File number								
	DCPO File number								
	Address				ų.				
	Identity								
	Foster								
	Date Form 22 Form 23 Reported Completed						I	ľ	visor)
	Form 22 Completed								(Regional Manager/ Social Work Manager/ Supervisor)
	Date Reported								anage
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	Cause Date of Type of of abuse/ abuse/ Reath Injury Injury							Į	ial W
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Register of all children removed to temporary safe care on Form 36

N	Name of Region:	ion:						
Wo	Month:							
NAME OF CHILD	FILE	ORGANISATION AND DESIGNATED	DATE OF REMOVAL	RATIFICATION DATE FORM OF FORM 36 22 AT THE COMPLETED	DATE FORM 22 COMPLETED	NAME AND CONTACT DETAILS OF	DATE OF FORM 37	DATE OF DATE FORM 23 FORM 37 COMPLETED (If applicable)

DATE OF THE FINAL CHILDREN'

S COURT ENQUIRY

> TEMPORARY SAFE CARE

> > applicable)

CHILDREN'S

SOCIAL WORKER

INVOLVED

COURT

Compiled by:

Checked by:

Name and Signature:

(Regional Manager/ Social Work Manager/ Supervisor)

Date:

ANNEXURE 4

CHILD PROTECTION REGISTER

lame of Region:	Ĩ
Name	Month:

PD/FILE NAME and ADDRESS OF CHILD	TYPE OF ABUSE	TYPE OF SERVICES RENDERED	ORGANISATION/ REGIONAL OFFICE/SDA	DATE FORM 22 COMPLETED AND SUBMITTED	DATE FORM 23 COMPLETED AND SUBMITTED	COURT COURT PROCESS (if
						(algebraide)

Compiled by:	Checked by:

Name and Signature:

(Regional Manager/ Social Work Manager/ Supervisor)

Date:



REGISTER OF NEW APPLICATIONS FOR FOSTER CARE (CATEGORY C39)

Name of Region

Name of SDA

ANNEXURE 5

	IF THE INQUIRY WAS NOT FINALISED PLEASE STATE REASON(S)		
	FOSTER CARE GRANT Y/N		
sation	EXPIRY DATE OF COURT ORDER		
To be completed after court finalisation	PLACEMENT CATEGORY Eg s150(1)		
ompleted o	COURT WHERE ORDER WAS ISSUED		
To be c	COURT ORDER REF NO		
	COURT		
	FILE REF		
	DATE OF INTAKE		
	ADDRESS		
X	RELATED/ UNRELATED		
	CHILD ID		
	CHILD		
	CHILD		
	F/PARENT ID NO		
	F/PARENT NAME		
	PARENT		



ANNEXURE 6

Orders/ Notices Issued ADD s170, Form 36

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Compiled by:	Month:	Date compiled

NAME AND SIGNATURE OF SUPERVISOR/MANAGER:

DATE:



ANNEXURE 7

NAME OF SDA: NAME OF FOSTER NAME OF FILE NO ORGANISATION CHILD PARENT FILE NO ORGANISATION SUPERVISING DATE OF PROPOSED PROPOSED DATE OF REPORT AFTER RETURN OF THE CHILD REMOVAL DESTINATION RETURN DATE RETURN OF THE CHILD S S S S S S S S S S S S S	NAME OF NAME OF FOSTER SUPERVISING CHILD PARENT FILE NO ORGANISATION REMOVAL DESTINATION RETURN DATE PROPOSED PARENT FILE NO ORGANISATION REMOVAL DESTINATION RETURN DATE PARENT FILE NO ORGANISATION REMOVAL DESTINATION REMOVAL	ME OF SDA: NAME OF NAME OF FOSTER CHILD PARENT	DATE OF REMOVAL			
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DATE:								



ANNEXURE 1

DATABASE OF CHILDREN IN ALTERNATIVE CARE

Name of Service Delivery Area...

Name of Region.....

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Return Date	1			†	1	1
Expiry Date of order						1
Date of court Expiry Date of order						
File Ref No						
Unrelated						
Related						
Child initials Original Court Beneficiary Supervising Ref No Address Organisation						
Beneficiary Address						
Original Court Ref No						
Child ID NO Child Surname						
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Beneficiary Initials						
Beneficiary Surname						
Beneficiary ID NO						



SERIOUS INJURY, ABUSE OR DEATH OF A CHILD IN ALTERNATIVE CARE IN TERMS OF SECTION 178

Name of Region....

Month...

Related F/C Unrelated F/C Cluster E/C phicement placement					
Unrelated F/C placement					
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Name of reunification organisation					
Managing rganisations / DSD SDA			Ī		
Lapse date o					
Original date order was issued					
Court Ref number order was Lapse date organisations / DSD SDA					
DSD File number					
DCPO File number					
Address					
Identity					
Foster Parent					
Form 23 Completed					
Form 22. Completed					
Date Reported					
Type of abuse/ Injury					
Date of abuse/ Injury					
Cause of death					
Date of death Chuse of death Date of abuse/ Type of abuse/ Date Reported Form 22 Holary Holary					
Gender					
identity					
Child's name & surnaine					

Name and Signature: {Regional Manager/Social Work Manager/Supervisor} Checked by:

Date:



REGISTER OF ALL CHILDREN REMOVED TO TEMPORARY SAFE CARE ON FORM 36

Month....

Name of Region.....

Name of Child	File Number	Orgnisation and designated social worker involved	Date of Removal	Date of Ratification of form 36 at the Children's Court	Date Form 22 Completed Temporary Safe Care	Date of Form 37	Date Form 23 Completed Date of the Final Children's Court Enquiry	Date of the Final Childrer Court Enquiry
	Compiled by:				2			
	Checked by:							
	Name and Signature:				20 a			
	(Regional Manager/Soc Date:	(Regional Manager/Social Work Manager/Supervisor) Date:			ı			



CHILD PROTECTION REGISTER

Name of Region.....

PD/File Number	Name and Address of Child	Type of Abuse	Type of Services Rendered	Organisation/Regional Office/SDA	Date Form 22 Completed and Submitted	Date Form 23 Completed and Submitted	Child Court Process applicable)
	Compiled by:						
	1						
	Checked by:						
	Name and Signature: (Regional Manager/Social Work Manager/Supervisor)	Nork Manager/Superviso	Ju.				
	Date:						



REGISTER OF NEW APPLICATIONS FOR FOSTER CARE (CATEGORY C39)

Region	
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Name of SDA.....

Month.....

F/parent Sumane F/parent Namber Child Sumane										Name of Street	Tol	To be completed after court finalisation	er court finalis	ation	, K**	
	F/parent Sumame	F/parent Name	F/parent ID Number	Child Surname	Child Name	Child ID Number	Related/Unrelated	Date of Intake	File Reference Number	Court Date	Court Order Reference Number	Court where Order was Issued	Placement Category Eg \$150(1)	Expiry Date of Court Order	Foster Care Grant	If the finali



ORDERS/ NOTICES ISSUED

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REGISTER OF CHILDREN REMOVED FROM THE COUNTRY - SECTION 169

Name of Region...

Name of SDA....

Number Name of Child Name of Supervising Date of Reunarian Destination Proposed Return Other Parent Supervising Name of Child Name of Child Supervising Other Parent Supervision Other Parent Supervision Other Parent Supervision Other Parent Supervision Other Parent Supervision Other Parent Supervision Other Parent Supervision Other Parent Supervision Other Parent Supervision Other Parent Supervision Other Parent Supervision Other Parent Superv											9001	to be completed after court finalisation	DUIT TINABISATION		
111	Number	Name of Child	Total State of the last	Name of Supervising Organisation	Date of Removal	Destination	Proposed Return Date	-	File Reference Number	Court Date	Court Order Reference Number	Order was	acement Expiri	Date of Foster Care	Grant finalised please sta
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Name and Signature: (Regional Manager/Social Work Manager/Supervisor)

Checked by:



ABSCONDERS REGISTER

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Number	Name of Child	Name of foster Parent/Facility	File Number	Name of Supervising Organisation	Date of Abscondment	Date of Absconders Enquiry	Organisation responsible for Enquiry
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	Name and Signature:	Name and Signature:					

Finding of Enquiry