

**WESTERN CAPE-QUARTERLY PERFORMANCE REPORTS: 2022/23  
DEPARTMENT OF HEALTH**

Programme / Sub programme / Performance Measures	Frequency	Target for 2022/23 as per Annual Performance Plan (APP)	1 <sup>st</sup> Quarter Planned output as per APP	1 <sup>st</sup> Quarter Actual output - validated	2 <sup>nd</sup> Quarter Planned output as per APP	2 <sup>nd</sup> Quarter Actual output - validated	3 <sup>rd</sup> Quarter Planned output as per APP	3 <sup>rd</sup> Quarter Actual output - validated
<b>Programme 1: Administration</b>								
<b>Administration</b>								
Audit opinion of Provincial DoH	Annually	Unqualified						
<b>Programme 2: District Health Services</b>								
<b>District Health System</b>								
Management endorsed prevention strategy by 2022/23	Annually	Endorsed Strategy						
Patient Experience of Care satisfaction rate	Annually	80.5						
Patient Safety Incident (PSI) case closure rate	Quarterly	98	97.1	87.2	97.7	95.2	97.9	96.9
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	78.1	78.9	58.1	79.5	61.4	78.6	59.6
Ideal clinic status obtained rate	Annually	79.1						
<b>District Hospitals</b>								
Live birth under 2500g in facility rate	Quarterly	11.1	10.7	11.8	10.9	11.2	11	11.5
Child under 5 years diarrhoea case fatality rate	Quarterly	0.1	0	0.09	0	0.06	0	0.08
Child under 5 years pneumonia case fatality rate	Quarterly	0.1	0	0.2	0	0.12	0	0.1
Child under 5 years severe acute malnutrition case fatality rate	Quarterly	7.9	15.8	1	12.8	1.2	10.3	1.1
Deaths under 5 years against live birth rate	Quarterly	1.2	1.2	1.1	1.3	1.3	1.2	1.4
Complaint resolution within 25 working days rate	Quarterly	91.9	91.9	98	92.4	90	91.7	91
Average length of stay	Quarterly	3.4	3.4	3.6	3.4	3.6	3.4	3.6
Inpatient bed utilization rate	Quarterly	86.7	80.1	93	86.6	93.4	91.3	92.6
<b>Primary Health Care</b>								
Antenatal 1st visit before 20 weeks rate	Quarterly	73.6	73	74.5	74.3	74.3	73.8	74.5
Mother postnatal visit within 6 days rate	Quarterly	62.8	62.8	59.9	62.8	60.5	62.8	61.7
Delivery in 10 to 19 years in facility rate	Quarterly	10.7	10.4	11.5	10.9	11.8	10.9	11.8
Couple year protection rate	Quarterly	57.9	58.5	60.3	59.2	48.4	56.9	47
Maternal Mortality in facility ratio	Annually	69.9						
Infant 1st PCR test positive at birth rate	Quarterly	0.8	0.8	0.7	0.8	0.7	0.8	0.9
Infant PCR test positive around 10 weeks rate	Quarterly	0.5	0.5	0.2	0.5	0.4	0.5	0.3
Immunisation under 1 year coverage	Quarterly	86	89	82.7	86.1	79.1	85.9	78
Measles 2nd dose coverage	Quarterly	82.5	87.7	84.5	83.2	80.9	82.7	78
Vitamin A dose 12 - 59 months coverage	Quarterly	50	58.7	63.3	52.9	56.6	50.9	52.9
Neonatal death in facility rate	Quarterly	7.8	7.85	9.47	7.83	9.27	7.81	9.61
ART child remain in care rate (12 Months)	Quarterly	62.7	63.1	62.3	63.1	62	63.1	60.7
ART child viral load suppressed rate (12 months)	Quarterly	71.8	72.3	71.9	72.3	63.1	72.3	62.5
ART adult remain in care rate (12 months)	Quarterly	57.2	57.2	54.6	57.2	55.2	57.2	55.3
Adult viral load suppressed rate (12 months)	Quarterly	92.4	92.5	91.1	92.5	91.9	92.5	92.5
HIV positive 15-24 years (excl ANC) rate	Quarterly	1.5	1.5	1.3	1.5	1.2	1.5	1.2
All DS-TB Client Death Rate	Annually	3.5						
All DS-TB client LTF rate	Quarterly	13.7	13.5	18.9	13.7	17.9	13.7	20.6
All DS-TB client treatment success rate	Quarterly	81	79.8	75	81	74.2	81	73
<b>Programme 3: Emergency Medical Services</b>								
<b>Emergency Medical Services</b>								
EMS P1 urban response under 15 minutes rate	Quarterly	36	36	27.6	36	29	36	27
EMS P1 urban response under 30 minutes rate	Quarterly	62	62	54.5	62	59.3	62	56.4
EMS P1 rural response under 60 minutes rate	Quarterly	86	86	78.4	86	82.6	86	79.7
EMS incident mission time under 120 minutes rate	Quarterly	54	54	49.4	54	53.7	54	52.6
<b>Programme 4: Provincial Hospital Services</b>								
<b>Regional Hospitals</b>								
Live birth under 2500g in facility rate	Quarterly	14.9	15.1	15.6	15	15.5	15	15.8
Child under 5 years diarrhoea case fatality rate	Quarterly	0.3	0.5	1.1	0.5	1	0.3	0.8
Child under 5 years pneumonia case fatality rate	Quarterly	0.5	0.4	0.5	0.5	0.5	0.5	0.6
Child under 5 years severe acute malnutrition case fatality rate	Quarterly	2.2	3	4.5	3	6.3	3	5.9
Deaths under 5 years against live birth	Quarterly	291	70	73	145	128	218	200
Maternal mortality in facility	Annually	13						
Complaint resolution within 25 working days rate	Quarterly	97	96.9	98.8	97	99	95.5	99

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Patient Experience of Care satisfaction rate	Annually	81.9						
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	90.6	87.5	77.8	87.5	60	92	61.9
Patient Safety Incident (PSI) case closure rate	Quarterly	96.3	95.3	80.1	96	91.2	95.9	96.6
Average length of stay	Quarterly	4.3	4.3	4	4	3.9	4.2	3.9
Inpatient bed utilization rate	Quarterly	88.1	86.7	86.5	89.3	86.1	88.2	86.2
<b>Specialised Hospitals</b>								
Complaint resolution within 25 working days rate	Quarterly	97.4	96.7	103.8	100	100	93.1	97.3
Patient Experience of Care satisfaction rate	Annually	83						
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	84.6	83.3	84.8	81.8	80	85	68.8
Patient Safety Incident (PSI) case closure rate	Quarterly	97.7	96.7	88	97.4	98.7	97.5	97
<b>Programme 5: Central Hospital Services</b>								
<b>Central Hospitals</b>								
Live birth under 2500g in facility rate	Quarterly	35.4	35.4	33	35.4	34.4	35.4	35.4
Child under 5 years diarrhoea case fatality rate	Quarterly	0.2	0	0.8	0	0.5	0.3	0.7
Child under 5 years pneumonia case fatality rate	Quarterly	0.3	0.4	0.2	0.4	0.2	0.4	0.2
Child under 5 years severe acute malnutrition case fatality rate	Quarterly	0.9	0	0	0	8	1.3	6.5
Deaths under 5 years against live birth	Quarterly	458	114	131	229	240	343	327
Maternal Mortality in facility	Annually	36						
Complaint resolution within 25 working days rate	Quarterly	91.3	88.9	94.5	92.8	94.8	91.5	92.4
Patient Experience of Care satisfaction rate	Annually	80.3						
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	100	100	87.5	100	50.9	100	52.5
Patient Safety Incident (PSI) case closure rate	Quarterly	89	88.9	93.2	88.9	95.9	88.9	98.2
Average length of stay	Quarterly	7	7	6.8	7	6.7	7	6.7
Inpatient bed utilization rate	Quarterly	87	87	86.8	87	88.9	87	85.8
<b>Tertiary Hospitals</b>								
Child under 5 years diarrhoea case fatality rate	Quarterly	0.5	0.5	0.7	0.5	1.1	0.5	1.3
Child under 5 years pneumonia case fatality rate	Quarterly	0.4	0.4	0.4	0.4	0.3	0.4	0.6
Child under 5 years severe acute malnutrition case fatality rate	Quarterly	1	0	0	0	3.8	1.4	3.4
Deaths under 5 years against live birth	Quarterly	146	36	27	73	51	110	92
Complaint resolution within 25 working days rate	Quarterly	95	94.3	100	94.3	100	94.3	100
Patient Experience of Care satisfaction rate	Annually	80.2						
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	71.4	50	0	50	0	60	0
Patient Safety Incident (PSI) case closure rate	Quarterly	90	89.3	100	89.3	100	90.2	99
Average length of stay	Quarterly	4.4	4.4	4.3	4.4	4.3	4.4	4.5
Inpatient bed utilization rate	Quarterly	75	75	80.9	75	77	75	74.4
<b>Programme 6: Health Sciences and Training</b>								
<b>Health Sciences &amp; Training</b>								
Bursaries awarded for scarce and critical skills	Annually	1420						
<b>Programme 7: Health Care Support Services</b>								
<b>Engineering Services</b>								
Percentage of hospitals achieving provincial benchmark for energy consumption	Annually	75						
Percentage of hospitals achieving provincial benchmark for water utilisation	Annually	69.2						
<b>Forensic Pathology Services</b>								
Percentage of child death cases reviewed by the child death review board	Quarterly	89.5	89.7	71.9	89.2	75.4	89.5	64.6
<b>Medicine Supply</b>								
Percentage of pharmaceutical stock available	Quarterly	95.2	95.2	91.2	95.2	92.2	95.2	89.8
<b>Programme 8: Health Facilities Management</b>								
<b>Health Facilities Management</b>								
Percentage of Health facilities with completed capital infrastructure projects	Annually	100						
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