



WESTERN CAPE-QUARTERLY PERFORMANCE REPORTS: 2022/23
DEPARTMENT OF HEALTH

Programme / Sub programme / Performance Measures	Frequency	Target for 2022/23 as per Annual Performance Plan (APP)	1 st Quarter Planned output as per APP	1st Quarter Actual output - validated
Programme 1: Administration				
Administration				
Audit opinion of Provincial DoH	Annually	Unqualified	-	-
Programme 2: District Health Services				
District Health System				
Management endorsed prevention strategy by 2022/23	Annually	Endorsed Strategy	-	-
Patient Experience of Care satisfaction rate	Annually	80.5%	-	-
Patient Safety Incident (PSI) case closure rate	Quarterly	98.0%	97.1%	87.2%
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	78.1%	78.9%	58.1%
Ideal clinic status obtained rate	Annually	79.1%	-	-
District Hospitals				
Live birth under 2500g in facility rate	Quarterly	11.1%	10.7%	11.8%
Child under 5 years diarrhoea case fatality rate	Quarterly	0.1%	0.0%	0.1%
Child under 5 years pneumonia case fatality rate	Quarterly	0.1%	0.0%	0.2%
Child under 5 years severe acute malnutrition case fatality rate	Quarterly	7.9%	15.8%	1.0%
Deaths under 5 years against live birth rate	Quarterly	1.2%	1.2%	1.1%
Complaint resolution within 25 working days rate	Quarterly	91.9%	91.9%	98.0%
Average length of stay	Quarterly	3.4	3.4	3.6
Inpatient bed utilization rate	Quarterly	86.7%	80.1%	93.0%
Primary Health Care				
Antenatal 1st visit before 20 weeks rate	Quarterly	73.6%	73.0%	74.5%
Mother postnatal visit within 6 days rate	Quarterly	62.8%	62.8%	59.9%
Delivery in 10 to 19 years in facility rate	Quarterly	10.7%	10.4%	11.5%
Couple year protection rate	Quarterly	57.9%	58.5%	60.3%
Maternal Mortality in facility ratio	Annually	69.9%	-	-
Infant 1st PCR test positive at birth rate	Quarterly	0.8%	0.8%	0.7%
Infant PCR test positive around 10 weeks rate	Quarterly	0.5%	0.5%	0.2%
Immunisation under 1 year coverage	Quarterly	86.0%	89.0%	82.7%
Measles 2nd dose coverage	Quarterly	82.5%	87.7%	84.5%
Vitamin A dose 12 – 59 months coverage	Quarterly	50.0%	58.7%	63.3%
Neonatal death in facility rate	Quarterly	7.8%	7.85%	9.5%
ART child remain in care rate (12 Months)	Quarterly	62.7%	63.1%	62.3%
ART child viral load suppressed rate (12 months)	Quarterly	71.8%	72.3%	71.9%
ART adult remain in care rate (12 months)	Quarterly	57.2%	57.2%	54.6%
Adult viral load suppressed rate (12 months)	Quarterly	92.4%	92.5%	91.1%
HIV positive 15-24 years (excl ANC) rate	Quarterly	1.5%	1.5%	1.3%
All DS-TB Client Death Rate	Annually	3.5%	-	-
All DS-TB client LTF rate	Quarterly	13.7%	13.5%	18.9%
All DS-TB client treatment success rate	Quarterly	81.0%	79.8%	75.0%
Programme 3: Emergency Medical Services				
Emergency Medical Services				
EMS P1 urban response under 15 minutes rate	Quarterly	36.0%	36.0%	27.6%
EMS P1 urban response under 30 minutes rate	Quarterly	62.0%	62.0%	54.5%
EMS P1 rural response under 60 minutes rate	Quarterly	86.0%	86.0%	78.4%
EMS incident mission time under 120 minutes rate	Quarterly	54.0%	54.0%	49.4%
Programme 4: Provincial Hospital Services				
Regional Hospitals				
Live birth under 2500g in facility rate	Quarterly	14.9%	15.1%	15.6%
Child under 5 years diarrhoea case fatality rate	Quarterly	0.3%	0.5%	1.1%
Child under 5 years pneumonia case fatality rate	Quarterly	0.5%	0.4%	0.5%
Child under 5 years severe acute malnutrition case fatality rate	Quarterly	2.2%	3.0%	4.5%
Deaths under 5 years against live birth	Quarterly	291	70	73
Maternal mortality in facility	Annually	13	-	-
Complaint resolution within 25 working days rate	Quarterly	97.0%	96.9%	98.8%

Programme / Sub programme / Performance Measures	Frequency	Target for 2022/23 as per Annual Performance Plan (APP)	1 st Quarter Planned output as per APP	1st Quarter Actual output - validated
Patient Experience of Care satisfaction rate	Annually	81.9%	-	-
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	90.6%	87.5%	77.8%
Patient Safety Incident (PSI) case closure rate	Quarterly	96.3%	95.3%	80.1%
Average length of stay	Quarterly	4.3	4.3	4
Inpatient bed utilization rate	Quarterly	88.1%	86.7%	86.5%
Specialised Hospitals				
Complaint resolution within 25 working days rate	Quarterly	97.4%	96.7%	103.8%
Patient Experience of Care satisfaction rate	Annually	83.0%	-	-
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	84.6%	83.3%	84.8%
Patient Safety Incident (PSI) case closure rate	Quarterly	97.7%	96.7%	88.0%
Programme 5: Central Hospital Services				
Central Hospitals				
Live birth under 2500g in facility rate	Quarterly	35.4%	35.4%	33.0%
Child under 5 years diarrhoea case fatality rate	Quarterly	0.2%	0.0%	0.8%
Child under 5 years pneumonia case fatality rate	Quarterly	0.3%	0.4%	0.2%
Child under 5 years severe acute malnutrition case facility rate	Quarterly	0.9%	0.0%	0.0%
Deaths under 5 years against live birth	Quarterly	458	114	131
Maternal Mortality in facility	Annually	36	-	-
Complaint resolution within 25 working days rate	Quarterly	91.3%	88.9%	94.5%
Patient Experience of Care satisfaction rate	Annually	80.3%	-	-
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	100.0%	100.0%	87.5%
Patient Safety Incident (PSI) case closure rate	Quarterly	89.0%	88.9%	94.5%
Average length of stay	Quarterly	7.0	7.0	6.8
Inpatient bed utilization rate	Quarterly	87.0%	87.0%	86.8%
Tertiary Hospitals				
Child under 5 years diarrhoea case fatality rate	Quarterly	0.5%	0.5%	0.7%
Child under 5 years pneumonia case fatality rate	Quarterly	0.4%	0.4%	0.4%
Child under 5 years severe acute malnutrition case facility rate	Quarterly	1.0%	0.0%	0.0%
Deaths under 5 years against live birth	Quarterly	146	36	27
Complaint resolution within 25 working days rate	Quarterly	95.0%	94.3%	100.0%
Patient Experience of Care satisfaction rate	Annually	80.2%	-	-
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Quarterly	71.4%	50.0%	0.0%
Patient Safety Incident (PSI) case closure rate	Quarterly	90.0%	89.3%	100.0%
Average length of stay	Quarterly	4.4	4.4	4.3
Inpatient bed utilization rate	Quarterly	75.0%	75.0%	80.9%
Programme 6: Health Sciences and Training				
Health Sciences & Training				
Bursaries awarded for scarce and critical skills	Annually	1420	-	-
Programme 7 : Health Care Support Services				
Engineering Services				
Percentage of hospitals achieving provincial benchmark for energy consumption	Annually	75.0%	-	-
Percentage of hospitals achieving provincial benchmark for water utilisation	Annually	69.2%	-	-
Forensic Pathology Services				
Percentage of child death cases reviewed by the child death review board	Quarterly	89.5%	89.7%	71.9%
Medicine Supply				
Percentage of pharmaceutical stock available	Quarterly	95.2%	95.2%	91.2%
Programme 8: Health Facilities Management				
Health Facilities Management				
Percentage of Health facilities with completed capital infrastructure projects	Annually	100.0%	-	-
Information submitted by HOD: Dr K Cloete Telephone No: 021 483 3647				