



WESTERN CAPE-QUARTERLY PERFORMANCE REPORTS: 2022/23
WESTERN CAPE LIQUOR AUTHORITY

| Programme / Sub programme / Performance Measures | Frequency | Target for 2022/23 as per Annual Performance Plan (APP) | 1 st Quarter Planned output as per APP | 1st Quarter Actual output - validated |
|---|-----------|---|---|---------------------------------------|
| Component 1: Liquor Licencing Administration | | | | |
| Percentage of permanent and secondary license applications received by the Liquor Licensing Administration processed within prescribed timeframes | Quarterly | 100% | 100% | 90% |
| Report on non-automatic (section 64) renewal applications processed | Quarterly | 4 | 1 | 1 |
| Component 2: Liquor Licencing Tribunal | | | | |
| Percentage of permanent and secondary license applications considered by the Liquor Licensing Tribunal within the prescribed time frames | Quarterly | 100% | 100% | 98% |
| Percentage of all enforcement matters finalized by the Liquor Licensing Tribunal within 60 days of referral | Quarterly | 100% | 100% | 87% |
| Report on non-compliance with Tribunal orders. | Quarterly | 4 | 1 | 1 |
| Component 3: Communication, Education and Stakeholder Relations | | | | |
| Number of engagements with local authorities | Quarterly | 27 | 7 | 7 |
| Number of public participation interventions with stakeholders | Quarterly | 36 | 9 | 9 |
| Number of awareness sessions with licence holders about the impact of alcohol on priority groupings of women, youth and children | Quarterly | 14 | 4 | 4 |
| Report on public participation in the application and enforcement processes | Quarterly | 4 | 1 | 1 |
| Report on Alcohol-related Harms Reduction (AHR) education and awareness activities | Quarterly | 4 | 1 | 1 |
| Component 4: Compliance and Enforcement | | | | |
| Percentage of licenses issued in the previous financial year inspected in the current financial year | Quarterly | 90% | 30% | 44% |
| Number of enforcement operations with other agencies conducted | Quarterly | 270 | 60 | 55 |
| Percentage of complaints received attended to within 14 days | Quarterly | 95% | 95% | 66% |
| Number of inspections conducted focused on under-age drinking and access to restricted areas | Quarterly | 2400 | 600 | 1638 |
| Percentage of licences waiting to be inspected, as at the end of the previous financial year , inspected within the current financial year | Quarterly | 100% | 25% | 98% |
| Number of inspections conducted per licensed outlet within the ABT areas. | Quarterly | 4 | 1 | 1 |
| Percentage of licensed outlets plotted in all ABT areas. | Quarterly | 95% | 24% | 62% |
| Component 5: Finance | | | | |
| Percentage expenditure in relation to the allocated budget* | Quarterly | 98% | 98% | 100% |
| Percentage of invoices paid within 30 days after receipt of invoice | Quarterly | 100% | 100% | 84% |
| Audit opinion from Auditor-General of South Africa | Annually | Unqualified Audit Opinion | - | - |
| Component 6: Corporate Services | | | | |
| Number of Annual Performance Plans (APP) published | Annually | 1 | - | - |
| Number of quarterly performance reports submitted to DoIP | Quarterly | 4 | 1 | 1 |
| Number of quarterly performance reports submitted to Parent department | Quarterly | 4 | 1 | 1 |

Information submitted by CEO: Mr. S George

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