

WESTERN CAPE-QUARTERLY PERFORMANCE REPORTS: 2022/23
Western Cape Gambling and Racing Board

Programme / Sub programme / Performance Measures	Frequency	Target for 2022/23 as per Annual Performance Plan (APP)	1 st Quarter Planned output as per APP	1st Quarter Actual output - validated
Programme 1: Board and Administration				
Number of quorate meetings of Board members for 2022/23 year	Quarterly	13	3	4
Board resolutions actioned by next Board meeting	Quarterly	95%	95%	96%
Number of operators' CSI programmes verified by Board Committees	Quarterly	6	1	1
Number of awareness programmes participated in	Quarterly	8	2	2
Number of legal opinions prepared and submitted	Quarterly	36	9	9
Number of Regulatory reports timeously submitted to Department of Labour	Annually	1	-	-
Number of reports on the implementation of the HR Plan	Quarterly	4	1	1
Number of financial reports to stakeholders	Quarterly	33	9	9
Programme 2: Licensing				
Percentage of new applications, in respect of employee licences (key and gambling) linked to licensed operators received, processed within 30 days of receipt.	Quarterly	91%	91%	93%
Percentage of renewal applications received processed on or before the date of expiry of the licence	Quarterly	99%	99%	99%
Programme 3: Regulatory Compliance				
Number of compliance assessments conducted	Quarterly	1350	350	409
Percentage of investigations initiated within 30 days of allegations of illegal gambling received by the Board	Quarterly	100%	100%	100%
Research report on the challenges and opportunities in respect of automation processes in the Regulatory Compliance department.	Annually	1	-	-
Programme 4: Information and Communication Technology				
Percentage of ICT maintenance events performed to maintain and improve current information technology infrastructure	Quarterly	97%	97%	98%
Number of ICT talent capacity competency activities accomplished	Quarterly	80	20	20
Average percentage ICT information systems availability / uptime	Annually	98%	-	-
Information submitted by CEO: Mr P Abrahams				
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