

## Indigent grants: Helping out with monthly utilities bills

The City of Cape Town's indigent grant helps households that struggle to pay municipal service accounts like electricity, waste collection and water bills.

### Who qualifies?

- » A household with a joint income of less than R3 000.00 (including social grants).

### How does it help?

If you qualify, you receive:

- » R40.50 per month towards payment of water and sanitation services.
- » An extra 4 500 litres of water per month, over-and-above the 6 000 litres all households receive free of charge monthly.



### How and where to apply?

If you are employed or unemployed there are allocated forms that must be completed and documents (including your ID, proof of address and income) that must be submitted. Application forms can be collected at any municipal office. Anyone who needs more information can contact 0860 103 089.



## Project Updates

### Boystown:

- » Construction on Phase 2 remains at a standstill due to the refusal by occupants of informal structures to relocate voluntarily.
- » The contract for building the boundary wall between the community and the N2 highway has been finalised
- » Due to the on-going unrest, the City of Cape Town law enforcement officers continue to patrol the Boystown site.

### Joe Slovo:

- » The Phase 3C electrical contracts have been finalised and the construction of the new electrical sub-station is 80% complete.
- » The fencing of phase 3A3 and 3A4 is approximately 85% complete.
- » An updated survey of the shacks in Phase 3A and 3C has been concluded.
- » The 2051 beneficiaries to benefit from the balance of the housing project has been identified and need to be verified on site.

## Uhlaziyo lweProjekthi

### IBoystown:

- » Ukwakhiwa kwezindlu kwiSigaba sesi- 2 kume ngxi ngenxa yokwala kwabahlali basematyotyombeni ukufuduka ngokuzithandela.
- » Isivumelwano sokwakhiwa kodonga olwenza umda phakathi kwabahlali nohola weNdllela u-N2 sesigqityiwe
- » Ngenxa yoqhankqalazo oluthe gqolo, amaGosa agunyazisa umthetho eSixeko saseKapa ayaqhubeka nokugada isiza sokwakha esiseBoystown.

### IJoe Slovo:

- » Izivumelwano zombane ezikwiSigaba sesi-3 sezigqityiwe yaye ukwakhiwa kwesikhululwana esitsha sombane sesikumyinge weepesenti ezingama-80 (80%) ukuba sigqitywe ukwakhiwa.
- » Ukubiywa ngingcingo elijikelezileyo kweSigaba u-3A3 no-3A4 kukumyinge weepesenti ezingama-85 (85%) phambi kokuba kugqitywe.
- » Uphando oluhlaziyiweyo lwamatyotyombe akwiSigaba u-3A kunye no 3C selugqityiwe ukwenziwa.
- » Abaxhamli bezindlu abangama-2051 abaza kuzuza kwintsalela yeprojekthi yezindlu sebekhethiwe yaye kufuneka ukuba kuqinisekiswa ngobume babo kwindawo yokwakha.

## Useful contact numbers:

### Emergencies:

When a life or property is threatened:	021 480 7700 from a cell phone OR 107 from a Telkom landline
Fire Department (General information):	021 590 1900
The Housing Development Agency Helpdesk:	021 481 2900
City of Cape Town matters:	0860 103 089
Eskom Customer Care:	0860 037 566
Western Cape (WC) Government (general enquiries):	0860 142 142
WC Social Development Hotline:	0800 22 0250
Department of Social Development Disability Programme:	021 483 4015
Master of the High Court (for deceased estates):	021 410 8300
Childline:	0800 55 555 or 021 762 8198
Stop Woman Abuse Hotline:	0800 150 150
Rental Housing Tribunal	0860 106 166
Waiting list database	021 444 0333



human settlements

Department:  
Human Settlements  
REPUBLIC OF SOUTH AFRICA



## Talking about our transport challenges

October is transport month and was first commemorated in October 2005. It is aimed at raising awareness about the important role transport plays in the economy and about efforts that are underway to provide a safer, more affordable, accessible and reliable transport system for South Africa. In this issue we'll discuss the challenges around public transport for residents.



Nikelwa Gwadiso - Joe Slovo, Phase 3A

Nikelwa Gwadiso lives with her husband and three children in Joe Slovo and for her, making use of public transport is a way of life because it gets her family to where they need to be. During the week, Nikelwa travels with the train because it is more affordable but she is concerned about the distance she has to walk to the station.

"On weekends and public holidays I take the taxi as it is more convenient but it's too expensive to travel to work during the week."



Siyanda Lose - Joe Slovo



Dikeledi Msimango - Delft TRA 5

Siyanda Lose is 24 years old and lives with his sister and brother-in-law in Joe Slovo. He works in Montague Gardens and travels with the taxi every day. "It takes me about fifteen minutes to get to work and I spend roughly R16 daily. I would prefer to take the bus but there is no bus service between Joe Slovo and Montague Gardens."

Dikeledi Msimango and her four children moved to TRA 5 in 2012 and she worked in Parklands at the time. Travelling to and from work involved four taxi trips which amounted to R70 per day. "The problem is that the train station is too far away and bad weather doesn't make it any easier." Dikeledi no longer works in Parklands and while she is looking for employment, she continues to make use of taxis to get her from place to place.

According to the City of Cape Town, improvement of public transport is a priority and they are looking at new and innovative ways of making public transport more accessible to all.

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**Boystown boundary wall update**

After many months of delay, construction of the boundary wall along the N2 highway at Boystown began on 1 October. The wall will reduce the impact of noise from the highway and the nearby Cape Town International Airport on the residential area.

The HDA says construction is underway along Phase 1 and Triangle sites. Building cannot begin at the Phase 2 and 3 sites because the occupants of informal housing there are refusing to move.

By the end of November, Boystown residents should be able to see the structure taking shape. It is expected that the stretches of wall at Phase 1 and the Triangle site will be completed in June 2014.

## Traffic By-Law 2011: The ins and outs of vehicle licensing



### Chapter 3 of the Traffic By-Law of 2011 regulates Licenses and Operating Licenses.

Under this by-law, motorists may only drive on roads if they have a valid driver's license. Every vehicle in the city must be licensed, whether or not it is driven on a public road.

Bus and taxi drivers must keep their operating licenses in their vehicles because a traffic officer can ask to see these documents at any time. No driver can operate a public transport service without a valid operating license, or allow it to be used for any other vehicle than what is specified.



Construction of 62 units underway at Phase 3A



Construction underway in Phase 3C1



## Joe Slovo construction teams on site and hard at work

The construction of 62 houses in Phase 3A is currently underway and is expected to be completed and ready for handover by the end of October this year. While the project has made good progress thus far, it has not been without challenges. The biggest challenges were the movement of shacks in order to create space for construction, unfavorable weather conditions and recent national labour strikes that resulted in further delays.

Meanwhile, construction of the 222 units in Phase 3C is well underway. Phase 3C is further divided into two areas - 3C1 which consists of 88 units and 3C2 with 134 units. The contractor is already working on the foundations of the first 44 units in 3C1. If all goes according to plan and the schedule remains on target, the 222 units should be ready for handover by end of July 2014.

## Transport Month: Road safety in the spotlight

Road safety is not just about cars and drivers; it's about everyone who uses the road, including pedestrians.



The City of Cape Town has this helpful advice:

### Be a responsible driver:

- » Do not drink and drive.
- » Ensure everyone in the car is buckled up.
- » Do not use your cell phone while driving.

### Streetwise pedestrians:

- » Walk on the pavement; never in the road.
- » Wear reflective clothing to be more visible to motorists.
- » Use pedestrian bridges where possible.

### Smart motorists stick to the speed limit:

- » 60km/h on a public road in a residential area.
- » 100km/h on public road outside an urban area which is not a freeway.
- » 120 km/h on every freeway.

## Getting to know your Ward Councillor: Mr Mayenzeke Sopaqa

Of the City of Cape Town's 221 councillors about half are called ward councillors and they act as the community's representative to make sure that their needs are known and are met by the City.

After many years of working hard to help those in the community in need of homes Mayenzeke Sopaqa was appointed as councillor for Ward 52 in May 2011.

Councillor Sopaqa has many duties that he carries out daily, including monitoring various projects, doing inspections within the ward, attending committee meetings with the City of Cape Town and providing feedback to the steering committee.

"I'm very passionate about what I do because I see the conditions in which people live and believe I can make a change by being a councillor of the people, by the people".

I'm in a position to provide communities with information so that they know what to do when enquiring about homes. I work according to processes not promises. Our community can be assured that we are doing our best to represent their needs.

Langa residents who need assistance can contact Councillor Sopaqa on 076 919 2115 or 021 694 3939



Mayenzeke Sopaqa, Ward 52 councillor