

# COMMUNITY ENGAGEMENT HEAD OF DEPARTMENT: DR B ENGELBRECHT

MINISTER OF HEALTH: DR N MBOMBO

NOTES: CONSULTATIVE ENGAGEMENT ON IMPROVING HEALTH TOWARDS UNIVERSAL HEALTH COVERAGE (UHC) IN THE WESTERN CAPE

Venue: ATKV Goudini Spa, Rawsonville Date: 24 January 2020 08:30 – 14:15

### **Present and Apologies**

Attendees consisted of the following groups: the media; public and private hospital managers; advocacy groups; pharmaceutical companies; WCGH staff, municipalities who also serve on health facility boards and as district officers; NGO's; clinic committee members; hospital board members; senior clinicians; private hospital groups, health insurance groups, professional forums and Universities

Please refer to the annexure for a full list of attendees.

#### 1. Welcome and Purpose

#### Dr Beth Engelbrecht, Head of Health, Western Cape Government: Health (WCGH)

Dr Engelbrecht opened the meeting and welcomed everyone.

She introduced the Western Cape MEC for Health, Minister Nomafrench Mbombo, who has a PHD in Nursing, practiced as a nurse, was previously a lecturer, and is the first black woman and nurse to serve in Cabinet.

### 1.1. <u>Dr Engelbrecht described the purpose of the day's session as follows:</u>

- a) To discuss the **health system** in the Western Cape Province and South Africa. In particular, what the 'shape, look and feel' should be for a health service that places people at the centre of care;
- b) To acknowledge the publication of the **National Health Insurance (NHI) Bill** in 2019, and the subsequent **public consultation hearings** that are scheduled to take place from February 2020 in the Western Cape.
- c) The forum serves as an opportunity to obtain a better understanding of the **difference between Universal Health**Care (UHC) and NHI, which will assist attendees with the necessary information in anticipation of the NHI public hearings.
- d)To share information about the journey towards Universal Health Coverage in the Western Cape Province.

#### 1.2. Designate Head of Health WCGH:

Dr Engelbrecht introduced Dr Keith Cloete, who will be the new Head of the WCGH when Dr Engelbrecht exits her position by the end of March 2020. Dr Cloete has been the Chief of Operations for the WCGH for the past 5 years.

Dr Engelbrecht further welcomed the Mayor of the Breede Valley, Mr Levendal. Mr Levendal mentioned that he is happy to be here and thrilled to see the Department so active in the Breede Valley. He expressed his and his communities' sense of pride that the future HOD, Dr Cloete, is from the Breede Valley District.

#### 2. Presentation: Clarify NHI and UHC, and the Departments Journey towards UHC

#### Dr Keith Cloete, Chief Operating Officer, WCGH

Dr Cloete presented and explained the different perspectives between NHI and UHC, and the departments approach on its journey towards UHC. Please refer to the PPHF website for the full presentation.

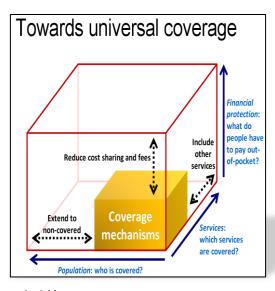
#### Key points are as follows:

#### 2.1. UHC overview

UHC is defined as to "Provide all people with access to needed health services of sufficient quality to be effective and to ensure that the use of these services does not expose the user to financial hardship"

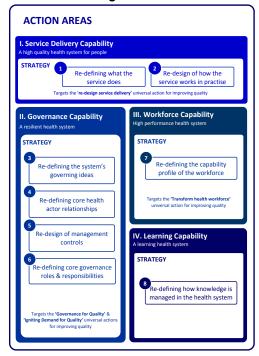
(World Health Report 2010)

The 3D model represents aspects such as population coverage, service coverage and financial protection. **Population coverage** is required for the entire population, highlighting the need to reach all vulnerable people that are not covered. **Service coverage** refers to the services that are covered, highlighting the need to expand the range of services that are provided. **Financial protection** refers to reducing out-of-pocket



payments, that consumes a big proportion of the household income.

#### 2.2. UHC Thinking Frame



A healthcare system is very complex and interconnected which is why the WCGH applied various techniques to establish a thinking frame. The thinking frame has been applied and the consensus positions have been obtained for the governance roles. The action areas are listed below:

#### 2.2.1. Service Delivery Capability

A high-quality health system for people

### 2.2.2. Governance Capability

A resilient health system

### 2.2.3. People & Systems Capability

High performance health system

#### 2.2.4. Learning Capability

A learning health system

#### 2.3. UHC position statement in relation to NHI

The UHC Thinking Frame provides a frame to clarify concepts and propose principles for action. The Department has applied this frame to develop a specific consensus position statement on governance roles, to inform the development of a coherent 5-year strategy.

- The Department will articulate the position statement clearly to the extended Departmental management and clinical team as well as external partners, in order to create shared purpose, values and vision.
- The UHC position statement on all 4 capability areas should be used to inform the contents of a 5-year strategy.

The Province supports a strong stewardship role from National as well as a collaborative stewardship role with the Province in the spirit of co-operative governance.

Dr Cloete discussed the similarities and current capabilities in relation to NHI.

#### He explained the way forward:

- Expand the UHC Position Statement to include all the capabilities areas.
- Prepare for engagement and consultation with the broader management team to develop and adopt a
   Departmental UHC Position Statement at the Departmental Indaba in February 2020.
- Develop the 5-yr Departmental Strategy, derived from the UHC position statement.
- The Department will prepare for consultation with all **external partners** to develop and adopt a **Multi-stakeholder Western Cape UHC Position Statement**, during 2020.

#### 2.4. COPC and WoSA strategy

- The WCGH closely studied UHC implemented in other countries over a period of 15 years. Dr Cloete noted
  that for effective service delivery, the most important aspect highlighted, is to strengthen primary care and
  community-based services. All sectors providing a healthcare service need to work together to provide
  coverage for all.
- This input integrates seamlessly into the departments current strategy to improve and expand COPC and WOSA strategy.

#### 2.5. Concluding remarks

- Funding arrangements for UHC needs to be determined by the National Treasury.
- UHC will inform the WCGH's Strategy for the Department and the Province for the next five years.
- A more detailed presentation is available on the PPHF website.
- Dr Engelbrecht added that Dr Cloete's inputs of today will be included to the Department's Annual Indaba being convened in February 2020.

### 3. The NHI Bill (B11-2019) Summary

#### Dr Beth Engelbrecht, Head of Health, Western Cape Government: Health (WCGH)

Dr Engelbrecht presented a summary of the NHI Bill, highlighting the following important points:

- That challenges exist with the current healthcare system and that there are valid reasons for health reform.
- The draft Bill removes functions and powers from Provinces to a National level.
- An inordinately big mandate of power is granted to the National Minister of Health.
- The role of Provinces will include Emergency Medical Services and Forensic Pathology Services. National Health Insurance may however still delegate duties/authority to Provinces.
- Central hospitals such as Groote Schuur and Tygerberg Hospitals, will report directly to the National Minister.
- Services will be free at the point of entry. The benefit package, however, must still be determined.
- Patients must enter at the primary healthcare (PHC) level and will follow referral pathways.
- Not all treatment will be funded
- All services will be contracted from a National level, vertically cutting across interconnected services.

• All planning will be done at a National level

Dr Engelbrecht urged the audience to attend the NHI public hearings and make their voices heard.

Please refer to the PPHF website for the full presentation

#### 4. UHC and NHI Panel Inputs:

#### 4.1. Anthony John Vaughan: Vredenburg Hospital Facility Board

Mr Vaughan presented the views of the Hospital Board. He mentioned that the purpose of NHI can only be achieved if the current health system is improved therefore UHC should happen first. NHI cannot be forced as the community is not ready yet. Currently 84% of the population is uninsured and is dependent on the 4,1% GDP allocation versus the 16% who have insurance and is dependent on the 4,4% of the GDP is spent on. When medical aid funds are depleted, then members go to public facilities. People do not realise the disaster that lies ahead with NHI since all complaints will have to be reported to NDOH. The NHI favours the metro district and disadvantages the rural district regarding specialist skills distribution. He concluded that one should stand up in numbers, and the NDOH will be forced to listen.

#### 4.2. Damaris Kiewiets: Community Liaison

Ms Kiewiets stated that community participation has failed to be addressed. She further mentioned that she would like to see who the Department will be inviting in February 2020 engagements. Systems are created by people and the current system needs to be fixed first which is not happening. In this Province the problem is an absence of community voice in planning and in engagement and co-creation will fix this. The Department is aware of this problem because research has proven it. The WCGH is aware that the February 2020 NDOH engagements will affect the Western Cape and the 61,8 million people in the country. When the discussion is taking place around UHC and NHI, very little is mentioned of how the public sectors will be involved. As citizens, we should be accountable and have a purpose to engage on the questions asked from a place of knowing people's interests. Ms Kiewiets explained her issues were with service delivery but commended MEC Nomafrench Mbombo for visiting health facilities and ensuring that e.g. Wuppertal town has services in the town. Ms Kiewiets said that she is helping to make a difference, serving on Tygerberg Facility Board and feels that staff at the facilities can uplift the community as well. She explained it's not about people but the service that you render to people therefore a promise made must be kept and that today's session was very important and must be impactful. Dr Beth Engelbrecht commented that Ms Kiewiets speaks on behalf of the people and her views are in line with the WCGH.

#### 4.3. Yonela Kentane: People's Health Movement South Africa (PHMSA)

Ms Kentane mentioned that the People's Health Movement of South Africa was founded by Louis Reynolds and David Sanders to prioritise community engagement for a health system for everyone. The organisation realised that Health is a foundation of human development and community makes up the third tier of the country. The NHI is pro public health whereby equity is key. PHMSA has viewed the Bill with the community and drew points from the Bill. Community engagement were used to build policy and make decisions. NHI is based on social solidarity and universality. Through engagements a few grey areas were found within the development and contents of the Bill. There seems to be a great influence from private sector which loses the focus on community and the people which should not be the case. The bill was silent about benefits for foreign nationals who pay taxes and impacts society. NHI ignores social determinants of health to ensure success. Will the Department be collaborating with other sectors of Government to ensure NHI is successful? Ms Kentane said that the one issue she has is that the National Minister of Health is mentioned countless times in the Bill. How can it be ensured to hold the National Minister accountable to the people's views of NHI and ensure that he doesn't push his own political agenda which might be contradictory to the Bill. NHI looks to also protect people using the private sector. The NHI should emphasise more on strengthening Primary Health Care (PHC) they look forward to this. Dr Engelbrecht commended Ms Kentane for doing well and the PHMSA for the work of the organisation.

#### 4.4. Lizette Phillips: WCGH

Dr Phillips explained that she wanted to make a difference in her community when returning home to Worcester as a newly qualified Medical Practitioner and now as a Health Manager. Healthcare delivery in public and private sector is segregated and unsustainable. Health outcomes will not be improved for the population in the country. Finance mechanisms need to be reviewed from a justice and equity perspective. Healthcare needs to be provided for the people who actually need it. Finance is a huge aspect of access to health services and this is what NHI is trying to address. The physical location of healthcare facilities is also another aspect of access. Does that facility have the packages that the community needs and the staff skill set? The third aspect of access is the cultural expectations of everyone at the facility. If there isn't a match in these expectations; then the services will not be utilised. Dr Phillips mentioned that today's session is also to hear the expectations from the community in terms of what they want the health system to look like regarding equity access and quality. Healthcare 2030 makes provision for District Health Services to be the central pillar to strengthening the healthcare system in the Province at primary care level. Dr Engelbrecht highlighted the need to improve relationships, how to foster community engagement to strengthen the generation of ideas with the health system.

All attendees then moved in separate breakaway rooms for the group sessions facilitated by Departmental facilitators and scribes.

#### 5. Group Session Questions:

### 5.1. Describe what our health services should Look and Feel like to achieve Universal Health Coverage in our Communities?

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Vat
                                                strengthen phc
                    strengthen cbs
                                    community education
                     equal access to all
                                                  clearer definition
              patient centred
                                    collective governance
                                                       public participation
     person centred care
                                    fix poor infrastructure
                                                                efficient service
                                       community accountability
     access to healthcare
                                                                       responsiveness
     centralized
                          comprehensive health cove
                                                                    health diversity
quality service
                             strengthen comm participa
                                                                    patient-centric
                                      access to traditional med
                                                                          feedback
 top down approach
                                  adequate time w clinician
                                                                        cleanliness
                     positive staff attitude
                                                                          safety
      cooperation
                         existing opportunities
                                                       primary healthcare
                                                  tb living conditions
                 npo ngo acountability
            mobile units
                                  patient communication
                      staff compassion
                                                increase access
                                  nclusive
                                      synergy
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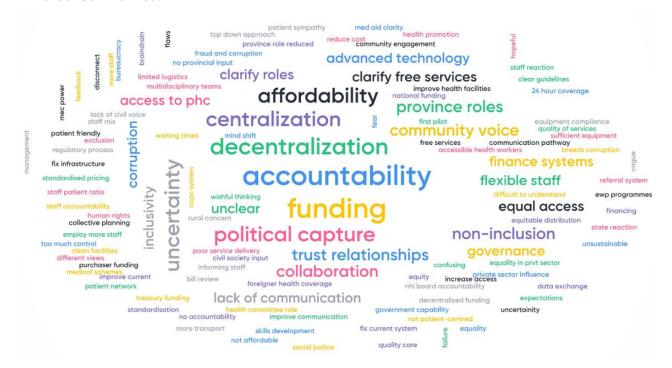
Dr Engelbrecht explained that the weight of the words captured for Question 1 was very similar across all 7 groups. She explained that the health system in the Prince and country must speak to these words above and what stood out for her was collective governance, patient-centred/person-centred, communities, the role that clinic committees play and importantly, public participation.

5.2. Please share your inputs as to how Communities should be strengthened to ensure that the required Accountability exists towards the health services and the health providers?



Communication, and secondly Whole of Society Approach (WoSA), was deemed very important by linking people, building a trust relationship will strengthen the health system and hold all parties accountable. Health Committees, community forums and feedback were also very strongly expressed. Trust and trust relationships themes came through very common which is also the underpinning principles for WoSA - it is not about projects, it is about how we work together.

5.3. Elaborate your views if the NHI Bill meets your expectations in respect of both its Look and Feel & Accountability for our Communities?



The critical words that came from the group was lack of communication, decentralised funding and appropriate resources. It is very clear that the concern was about money taken away from the Province to the National, people want to make their own decisions how their money is spent. The groups also felt worried about the role of Provinces

being reduced, lack of representation, fear of centralisation, non-inclusion, politically driven, voice of the community, and concern about bureaucracy came out as some of the critical words that came to the fore.

#### 6. Closing Comments

Mr Mike Hofmeester, who is a health committee member from Bishop Lavis, noted that the session has given more clarity to the committee members who will now discuss NHI and UHC amongst themselves. He mentioned that they need National and Provincial Government to communicate and conclude their differences more speedily to reach an agreement. The timeframes between sessions to address this is very short and therefore encouraged the Department to consider having the sessions over two days in future. He further mentioned that there were no documents to look at before the event in order to be prepared. Dr Engelbrecht noted that it was the consistent theme from people today to receive documentation beforehand. The closing date for the submission of written comments for the NHI Bill was 29 November. Community consultation sessions will be on the following dates: 4; 5; 7 and 8 February 2020 in the Western Cape held by National Parliament Portfolio Committee.

Minister Nomafrench Mbombo thanked everyone in the Department who made the event possible and acknowledged everyone and their important roles. She mentioned that the Department is accountable to the Standing Committee for Health who forms part of Provincial Parliament. She acknowledged the Chairperson for that committee who is HIM member, Wendy Philander, who was previously the Mayco member for Drakenstein Municipality. She acknowledged the Breede Valley Mayor, Mr Levendal as well as the Deputy Mayor, Mr Swart. She acknowledged all the councillors of the Rural District Municipalities and the Metro District Municipality as well as Provincial Health Staff. She further acknowledged the community, NPO's, NGO's, Board Members, Committee Members and noted that each one plays an important role within the health system.

Today's session is the beginning and there will be further decentralised engagements that will reach everyone mentioned. She reiterated that the purpose of today was about NHI and UHC. UHC is to provide every human being with access to healthcare. Funding is a huge barrier in the delivery of health services. If more funding is not allocated to health services, then no additional resources can be added. The current health system needs to be fixed firstly before anything else can be done. Western Cape supports UHC and subscribe to the notion of a wellness society. The first step to deliver health services is to do it from a societal approach which includes Government, civil society and social society.

The current financing mechanism was not working and therefore the NHI fund was deemed a solution. Even though NHI is implemented, it cannot work in isolation therefore UHC will address the services. NHI information sessions have been hosted by National Parliament to grant the community opportunities to engage. Whether the NHI Bill will be passed or not, UHC will still be implemented. UHC will bring better access to services. The inputs of today will be included into the submission which will explain what UHC is for the Western Cape. Funding is dependent on National Treasury. The National Finance Minister has indicated that NHI is expensive therefore everyone is unsure if budgets will be reduced for the next year. An intervention approach should be done to see how to pilot UHC in certain areas based on the need, which packages should be available and that they are able to access it regardless of distance. There will be packages ranging from primary healthcare to specialist services. The Department will contribute towards the improvement of services with whatever resources is available. The inputs from this session will be shared with everyone who attended today.

According to the National Health Act, all statutory bodies are mandated to engage and feedback to their communities. Legislature makes provision for a public health day which can be used to share the information received today. The Forums in the metro already have their own platforms where this is done. The Councillors have representatives at each municipality that will feedback to the community. The Department has rolled out capacity building and training for hospital boards. The pilot will start again in the new financial year and be rolled our per district.

National Assembly will be hosting NHI public hearings. The Minister urged people to attend and engage at these sessions so that it goes on record. She advised everyone attending to make a stand that all inputs from these sessions must be made public and should be discussed at another open session. National Assembly committee members

requested that Parliament should not outsource recruits on NHI. More than 100 000 inputs were received on NHI. Minister noted that the view observed from most people is to fix the current health system first. She concluded by saying that: "Nothing about you without you."

Dr Cloete mentioned the way forward will be to consider 4 key points which is:

- 1) The NHI Bill participation process from National Assembly. There will be a process with the National Council of Provinces as well. This is an engagement process whereby the views of committee members can be heard directly as the Assembly is busy processing the Bill.
- 2) UHC development as a consultation process which is very important to the Department. This includes the inputs of UHC that was presented today. We need to embark on a process of consultation so that there is a unified strategy for the Province. It is owned by stakeholders and everyone can buy into that. It starts with a Department process in February 2020. The aim is to find the best possible way. Some community voices will be invited to be part of the process. The UHC consultation process needs to follow the structural arrangement that exists which is: from the district councils, then to the districts and to the communities.
- 3) Testing and trying new things towards UHC where there is already a footprint. This is linked to Community Orientated Primary Care (COPC) input. This is already being tested in four places and 16 rural areas. This process makes logical sense as a starting point. Districts and Provincial already has a process but the most important process is local.
- 4) How to recognise community participation as a regular interface? Minister has showed a way. It's important to have a gathering with the community within their home town. Therefore, the structure should be strong to reinforce channels. When attending the provincial gathering then the consultations should have taken place in the community already.

Dr Cloete concluded that he looks forward to taking this role for the next five years.

Dr Engelbrecht added that the focus should be to decentralise engagements. National Assembly engagement dates are as follows:

- West Coast District is Tuesday 4 Feb 2020 at Citrusdal from 16h30 to 20h30
- Metro District is Wednesday 5 Feb 2020 at Khayelitsha from 16h30 to 20h30
- Garden Route District is Friday 7 Feb 2020
- Central Karoo District is Saturday 8 Feb at 15h00

Dr Engelbrecht mentioned that the Cape Winelands and Saldanha Districts doesn't have dates. They can arrange to attend the sessions at the nearest area. Make your voice heard. Based on previous sessions in other provinces, there was a question and answer session and a few speakers. There is no second round of questions.

Michael Manning gave a vote of thanks to everyone who made the event possible and for to those who attended and provided inputs. He further thanked the additional groups not mentioned in other departments, friends and family who supported and allowed the attendees to be at the event, the organisers and ATKV staff. Gifts were given to the speakers and flowers were given to Dr Engelbrecht to thank her because this is her last meeting. The meeting closed at 14h30.

Speaker Presentations of the meeting is available on the PPHF webpage:

https://www.westerncape.gov.za/general-publication/consultative-engagement-improving-health-towards-universal-health-coverage-uhc-western-cape-24-january-2020

### **ANNEXURE A: ATTENDANCE REGISTER**

### Attendees:

Name & Surname	Organisation
A Cornelius	Clinic Committee Members
Abeeda English	Momentum Health Solutions
Adele Anthony	Acting CEO at ERH
Adley Arnold	WCGH
Adwin Zinkfontein	Touwsriver Clinic Committee
Ahmed Bayat	ICPA
Aidan Stowman	Drakenstein Council
Akhona Stemele	WCGH
Ald Johan Nieuwoudt	Overberg District Municipality
Alderman Van Der Rheede	CoCT
Aletta Van Santen	Drakenstein Municipality
Alfonso Patientia	Clinic Committee Members
Alicia Bock	Western Cape Rehabilitation Centre
Alma Kraak	Mamre CDC
Alvira Kleinhans	Members of the Health Committee for TC Newman and Patriot Plein
Amanda Hansen	Private
Amanda Wilde	Sikelela Impilo Foundation
Aneeqah Kamish	WCGH Communications
Anel Scheepers	Paarl Cure Day Hospital
Anele Nducushe	Mfuleni Health and Environment Forum
Angeline Carolus	Drakenstein Municipality
Annemarie Koch	Cederberg Clinic Committees
Annie Stallenberg	Private
Anthony C Moses	Ward 44
Anthony Ghillino	QuadPara Association of the Western Cape (QAWC)
Arlene Barends	Bishop Lavis CDC
Audrey Ezile	Retreat Community Health Centre
Avril Hendricks	YMCA Athlone
Bekumzi Hosian	KMPSSO
Bernadette Arries	WCGH
Beth Engelbrecht	WCGH
Bob Govender	MEDICLINIC SOUTHERN AFRICA
Bonanzo Gerber	Bonshell
Bongani Tonisi	Private
Boniswa Mabhoko	Movement For Change and Social Justice (MCSJ)
Botwe Pakati	SACTWU Worker Health Programme (NGO)
Bravo Thompson	Facilities Committee Chairman Delft
Brenda Duma	Central Karoo
Bronwyn Macauley	Clicks
Brumilda Burger	Private
Bukelwa Mqumevu	Private

Carl Maritz	Macassar
Carmen Jefta	National Bargaining Council for the Clothing
Camen Jena	Manufacturing Industry
Carmew Jeftha	Clothing Industry HCF
Carol Samuels	Elsies River
Catherine Balie	Beaufort West Clinic
Catherine Rens	Drakenstein Municipality
Charlotte Roman	Touwsriver Clinic Committee
Charmaine Du Preez	Kleinvlei Health Committee
Charmaine Meissenheimer	YMCA Athlone
Charmaine Swartz	QuadPara Association of the Western Cape (QAWC)
CHIEF GALADA	Bonteheuwel
Chrispian Swaerbreck	District Six CDC
Christelle de Jager	Busamed Paardevlei Private Hospital
Christian Zenim	MEDX
Christine Jansen	Klipfontein Sub District Health Forum
Chumani Magudu	Ikhwezi Clinic
Clive Van Zyl	ERH Health Facility Board
Craig Comrie	Profmed
Damaris Kiewiets	Private
Daniel H Stegmann	Infocare Healthcare Systems
Dawid Titus	Dysselsdorp / De Rust Cluster
Dawn Petersen	ERH Health Facility Board
Debbie Myburgh	Macassar Clinic Committee
Dirk Swart	Mayoral Committee Member
Dona van Eeden	MEDX
Douglas Newman	WCGH
Dwayne Evans	WCGH Communications
E Damonds	Dysselsdorp / De Rust Cluster
Elizabeth Grilo	Tygerberg Hospice
Elizabeth Louwskitt	YMCA Athlone
Elna Lamprecht	Swellendam Municipality
Elna von Schlicht	Mayoral Committee Members Cape Winelands
Emma van der Merwe	Macassar Clinic Committee
Erica Isaacs	Kensington CDC
Estelle Silence	Stikland Hospital
Etheline Tyakume	Mfuleni Health and Environment Forum
Ewie Gouws	Drakenstein Council
Fagmeeda Johnson	WCGH
Faldiela DeVries	Mitchell's Plain Hospital board member
Fatima Isaac	Eastridge/Mitchells Plain Community Health Committee
Feziwe Mbalo	Michael Mapongwana Clinic
Filicity Horn	Touching Nations
Florence Burger	DR ABDURAHMAN CDC
Florina Roina	Rawsonville Clinic
Fundi Tonisi	Private Private
	K.D. Forum Health
Fundiswa Mpengesi G Boezak	Heidelberg Community Health Forum
Gadija Da Costa	Klipfontein Sub District Health Forum
Gadija Da Costa Gafsa Johnson	
Guisa Johnson	Previous committee secretary

Galiema Isaacs	Klipfontein Sub District Health Forum
Gareth Bota	MCSJ
George Gordon	Karl Bremer Hospital Facility Board
Gerald Matiso	Laingsburg Magistrate Office
Glenda Du Plessis	Members of the Health Committee for TC Newman and Patriot Plein
Glenn Clinton Carrick	WCGH
Glenn Fortuin	Montagu Clinic
Godfrey Adolph	Beaufort West Municipality
Gregory Hoedemaker	SACTWU Worker Health Programme (NGO)
Gwen Davids	Bishop Lavis CDC
Hanne Haricharar	Khayelitsha Health Forum
Hannelie Fourie	Spescare
Hans Human	WCGH
Hasaten Leech	Wesfleur Hospital
Heather Curran	Laboratory System Technologies
Helen Baggott	YMCA Athlone
Henry Moses	Retreat CHC
Hettie Baily	Klipfontein Sub District Health Forum
Honey Morara	WCGH
Hubert C Stegmann	Infocare Healthcare Systems
Ian Lewis	Grassy Park CDC
Idriez Ringuest	Cape Metro Health
Inge Cunningham	WCGH
Irene Brown	Laingsburg Municipality
Iris Dubee	Kleinvlei Health Committee
Isaac Mangwana	Movement For Change and Social Justice (MCSJ)
Jackie Maimin	ICPA
Janice Allem	Allegra Care
Jehad Kasu	44 TEN MEDIA
Jerome Bailey	ERH Health Facility Board
Jerome Ontong	St John – Cape Town
Jevon Claasen	Breerivier Clinic
Joanna Marzec-Visagie	Theewaterskloof Municipality
Joanne Rowland	Mobile Schools Health
John Jackson	Bishop Lavis CDC
John Levendal	BREEDE VALLEY MUNICIPALITY
Jonathan Smartz	KMPSSO
Joyce Malebo	KTC Day Hospital
Juanita Arendse	WCGH
K.E MURRAY (TINA)	Clinic Committee (MURRAYSBURG)
Kayla Arnold	Global Health
Keith Cloete	WCGH
Khalil Mullagie	Provincial Director of Operations for SALGA
Kobus Venter	Masincedane Community Service
Kwezi Tyatyam	Klipfontein Sub District Health Forum
Kyle Adams	YMCA Athlone
L C Phillips	WCGH
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L Deyce	Beaufort West Municipality
Lecia Fredericks	DR ABDURAHMAN CDC

Leilah Najjaar	WCGH
Lennox Mase	Nkqubela Clinic Langeberg Municipality
Lesley Sylvester	Heideveld CDC
Leslin Augustine	National Bargaining Council for the Clothing Manufacturing Industry
LESLY KATZ	Private
Levona Coerecuis	ERH Health Facility Board
Lewinia Adams	BERGENDAL-MANEBERG
Lientjie Malan	WCGH
Liesl Strauss	Western Cape College of Nursing / Boland Overberg Campus
Lindiwe Galata	W.D.F
Loekie Niehaus	Chairperson DHC
Lorna Hermanus	Eastridge/Mitchells Plain Community Health Committee
Louis Reynolds	Advocacy Group
Lucas Korver	Momentum Health Solutions
Lucas Mahashe	BKH Hospital Board Member
Luceul Mentoor	Blanco Committee
Lucia Brink	Dis-Chem
Lucille Sinclair	CBD Cluster Health Committee
Ludwe Silwana	Michael Mapongwana Clinic
Lunga Makamba	Gugulethu CHC
Lungiswa Walaza	Nkqubela Clinic Langeberg Municipality
Luphondo	ERH Nursing Manager
Luzuko Lengisi	Green Point Khayelitsha
M Jakobs	Riversdale Health Forum
M Lewis	Vanguard CHC
M TANGA	Clinic Committee Members
M. Horne	Clinic Committee Members
M. Ngavashe	CoCT
Magdalena Bakkies	Dysselsdorp / De Rust Cluster
Magodalena du Plessis	Laingsburg Clinic
Makhaya Nkente	Private
Mapitsi Photo	Valkenberg Hospital
Marian Kinnes	Klipfontein Sub District Health Forum
Marietha Dawson	Shonaquip
Marjorie Dampies	Members of the Health Committee for TC Newman and Patriot Plein
Mark Le Fleur	Touching Nations
Mark Pietersen	Touwsriver Clinic Committee
Marlene Hartzenberg	SAPS Swellendam
Matodzi Mukosi	WCGH
Maureen Meutoor	Rawsonville Clinic
Maureen van den Berg	Macassar Clinic Committee
Mbuba Gampe	Klipfontein Sub District Health Forum
Meiti Makgasi	T.H.O
Melvin Moodley	WCGH
Meshack Kanzi	WCGH
Michael Emery	Unity Health
Michael Hofmeester	Bishop Lavis CDC

Michael Manning	WCGH
Michael Moore	AG Morris International Pharmaceutical Wholesalers
Mickey Allies	CBD Cluster Health Committee
Mildred Kerschoff	Members of community and Dr Abdurahman CDC
Mona-Liza Solomons	Macassar Clinic Committee
Moosa Raise	CoCT
Moremi Nkosi	Medscheme
Mrs Sinakaza	Cross Roads
Ms Mahlasela	Mfuleni Health and Environment Forum
Mthunzi Funo	Ikamva Labantu
Muhammad Moosajee	WCGH
Muneeba Clayton	YMCA Athlone
Muriel Elbrink	Rawsonville Clinic
Mymoena Anthony	Kensington CDC
Mzanywa Ndibongo	Khayelitsha Health Forum
N William	Bonteheuwel
N. Fatyela	Clinic Committee Members
N. Poswayo	WCGH
Nalene Paul	Dis-Chem
Natalie Seldon	St John – Cape Town
Natasha Blanckenberg	Private
Ncomeka Sokoyi	Treatment Action Campaign
Ncumisa Ndinisa	Ikhwezi Clinic
Ndibulele Wababa	Street Heart Form
Ndimakazi Ndingane	Health Forum
Ndoda Mavela	WCGH
Ndumiso Mzazi	Movement For Change and Social Justice (MCSJ)
Nkosikhona Qaba	Health Forum
Nobom Mzo	WCGH
Nofikathini Dyonase	Private
Nohwi Mdayi	Mitchell's Plain Hospital board member
Nolan Daniels	Netcare Kuils River Hospital
Nomafrench Mbombo	WCGH
Nomfundiso Maciko	Private
Nomfundo Mange	Mfuleni Health and Environment Forum
Nomfundo Mhambi	Klipfontein Sub District Health Forum
Nomacobo Yoywana	Nomzamo Community Health Centre
Nomhle Kamta	T.H.O
Nondumiso Mtshiselwa	TBHIV CARE
Nonkosi Ngqulana	Michael Mapongwana Clinic
Nonkuleko File	Klipfontein Sub District Health Forum
Nonga Melani	Movement For Change and Social Justice (MCSJ)
Nosisana Tekete	CPP
Nothemba Mhaga	Ikhwezi Clinic
Nstikelelo Sitonga	ERH ASD Finance
Ntombekhaya Mayongo	Private
Ntombi Hlapezulu	Nyanga Rep
Ntomboxolo Mbukuqu	T.H.O
Ntsoaki Mohapi	Nomzamo Clinic

Nwabisa Njaba	Movement For Change and Social Justice (MCSJ)
Nyameko Mpengesi	Private
Olin Kiewietz	Montagu Clinic
Olivia Daniels	WCGH
Paddy Schilder	Elsies River
Patric Daniels	Wolseley clinic
Patricia Monthe	TECH FOR UNIVERSAL HEALTH COVERAGE
Patti Olckers	WCGH
Paul Baartman	Swellendam Health Facility Board
Penny Gill	Red Cross War Memorial Children's Hospital Health Facility Board
Priscilla Anthony	Bishop Lavis CDC
Quinton Louw	Beaufort West Municipality
R MABOLA	Clinic Committee Members
R. Fanishe	WCGH
Rachel Carelse	Bishop Lavis CDC
Raeesa October	WCGH
Raylene Muller	Private
Raymond Bushwana	Private
Reinhardt Van Nieuwenhuyzen	Drakenstein Council
Rene Ackerman	Klipfontein Sub District Health Forum
Ricky Cupido	ERH Health Facility Board
Rochelle Philander	Mitchells Plain Hospital Facility Board Chairperson
Ronald Wessels	Bishop Lavis CDC
Roshan Saiet	WCGH
Rox Kanji	National Bargaining Council for the Clothing Manufacturing Industry
Rudi de Koker	SACTWU Worker Health Programme (NGO)
Ruth Daniels	Klipfontein Sub District Health Forum
S Fredericks	Stikland Hospital
Saadiq Kariem	WCGH
Sabrina Ruiters	Klipfontein Sub District Health Forum
Samkelo Phikiso	Michael Mapongwana Clinic
Sandra Maritz	WCGH Communications
Sandra Pienaar	Bishop Lavis CDC
Schoeman Danie	DOH West Coast
Sean Stacey	WCGH
Shameega Edwards	Klipfontein Sub District Health Forum
Sharin Rhodes	Health Leader
Sharon Truter	WCGH
Shehaam Forbes	TBHIV CARE
Shelley Heunes	Bonshell
Shirley Carelse	Retreat CHC
Silvio Morales Perez	WCGH
Simbulele Pakamise	Private
Simon Kaye	WCGH
Sindile Donster	Movement For Change and Social Justice (MCSJ)
Sindiswa Godwana	Klipfontein Sub District Health Forum
1	Kilpioniein 300 Disinci nealin i Olom
Sindiswa Mngqibisa	Mfuleni Health and Environment Forum

Sinki Motsoane	BWM
Siphiwo Sera	Kleinvlei Community Health Centre
Sisanda Olifant	Ikhwezi Clinic
Sive Nondabula	TBHIV CARE
Siyabulela Mndende	WCGH
Solomon Philander	Private
Sonwabo Mximzeleli	Ikhwezi Clinic
Stephen Parenzee	Eastridge/Mitchells Plain Community Health Committee
Suefran Odendaal	Alan Blyth Hospital
Sylvia Plaatjies	Private
T. J Fredericks	Clanwilliam Hospital
Tamara Sam	Khayelitsha Health Forum
Tandie Nongongo	Private
Thabang Mthwebana	WCGH
Thabo Msongelwa	Movement For Change and Social Justice (MCSJ)
Thandeka Pamla	Private
Thandi Xolani	Conville CDC/George Sentrum Lawaaikamp/ Parkdene/Rosemore cluster
Thumeka Hlasela	Private
Tina Louise Meiring	Alan Blyth Hospital
Tinashe T Njanji	PHM-SA
Tony Vaughan	Vredenburg Clinic
Trevor Simpson	Mamre CDC
Vanessa Petersen	Heideveld CDC
Vanessa Reynolds	The Women's Circle
Verna Van Zyl	YMCA Athlone
Veronica Nobavu	Movement For Change and Social Justice (MCSJ)
Vulisango Sihluku	Traditional Healers Organisations Western Cape
Vuyokazi Ncinane	Private
W. Mdaka	WCGH
Wandile Mkona	Movement For Change and Social Justice (MCSJ)
Welcome Makele	Movement For Change and Social Justice (MCSJ)
Wellington Hugo	Murraysburg Clinic Committee
Wendy Philander	WCPP
Wilfred Erasmus	Central Karoo
Wilmorne Andrews	Drakenstein Municipality
Winifred Le Fleur	Touching Nations
Xamlashe	Bonteheuwel
Xoliswa Gabuza	Michael Mapongwana Clinic
Xuesheng Ma	University of Western Cape
Yaseen Harneker	Busamed Head Office
Yolanda Matiba	Klipfontein Sub District Health Forum
Yolanda Pasiya	Klipfontein Sub District Health Forum
Yolanda Solontsi	Ikhwezi Clinic
Yonela Sanelisiwe Kentane	Peoples' NHI
Zandile Fuma	Private
Zelna Flink	Touwsriver Clinic Committee
Zethu Xapile	WCGH
Zibusiso Moyo	Touching Nations
Zizipho Kibido	MediCross

Zoleka Toni	Nomzamo Clinic
Zoliswa Yaphi	Clinic Committee
Zondiwe Samuel	Nkqubela Clinic Langeberg Municipality
Zukiswa Mayekiso	Ikhwezi Clinic
Zuleiga Mohamed	Klipfontein Sub District Health Forum

### **Apologies:**

Name & Surname	Organisation
A E (Sakkie) Franken	Overberg District Municipality
A. Chohan	Melomed
Aadila Fakier	BD
Alana James	The Sunflower Fund
Alicia Kondlo-Roman	Touwsriver Clinic Committee
Alison Thorburn	National Bargaining Council for the Clothing Manufacturing Industry
Alvina	Members of the health committee for TC Newman and Patriot Plein
Alzaine Jacobs	Macassar clinic committee
Amelia Mfiki	Committee member
ANDRE DE KOKER	LA Health Medical Scheme
Andrew van Wyk	Macassar clinic committee
Andrew Wright	Medscheme
Anne Berzen	ANNE BERZEN WOUND HEALING
Ashley Cornelius	Private
Audrey Elie	Retreat CHC
Azania Matiwane	Progressive Professionals Forum (PPF)
B THOMSON	Clinic committee members
Bisholo	Du Noon CHC
Bongani Tyembile	Committee member
C Alcock	Dr Abdurahman
C Balie	Private
Carol Mentor	Mitchells Plain Hospital Facility Board Member
Carol Parker	Retreat CHC
CE SAMUELS	Clinic committee members
Cecelia Alcock	Members of community and Dr Abdurahman CDC
Christian Nkosi	SANCO Stellenbosch Health Portfolio
Chwayita Ncedo	Progressive Professionals Forum (PPF)
Cleopatra Van ster	Private
Corrine Jansen	The Sunflower Fund
David Betheldo	AG Morris International Pharmaceutical Wholesalers
Dawson	Weltevreden Valley Clinic
Debbie Zacharias	Shonaquip
Debré Barrett	How might we
Delene Slabbert	Clinic committee Murraysburg
Delina Booysen / Jafta	Conville CDC/George Sentrum Lawaaikamp/ Parkdene/Rosemore cluster
Denis Joseph	Private
Denise Adams	YMCA Athlone
Denver Swanepoel	ERH Health Facility Board

Desmond De Monk	Grassy Park CDC
Desmond Grootboom	Private
Desmond Jack	Kleinvlei health committee
Diliza Mji	Busamed
Dominic Wihelm	QONDA
Donald Harker	Blanco Committee
Donovan Carelse	Mamre CDC
Dorothy du Plooy	Cancer Association of South Africa (CANSA)
Elize Fouche	Coloplast
Elton Jansen	COCT
Esme Van Vuuren	Vredenburg Hospital
Ezette van Brakel	Bellville Cure Day Hospital
Faldie Kamalie	
Fallon April	Clusters 3 health committee
Franchesca Walker	Ward 26 councillor
Francilene Marthinus	WCGH
Gavin Reagon	WCGH
Godfrey C. Luyt	Development Practitioner/ Writer
H. Kadwa	Melomed
I. Bhorat	Melomed
Isak Jakobus Windvogel	Central Karoo District Municipality
Jacky Laing	Workforce Healthcare
Jacqui Stewart	COHASA
James Diedrich	MP CHC
Johan Botha	Cllr
Johann de Bruyn	TASK Applied Science
Johnny Seekoei	Private
Jonathan Vaughan	WCGH: Victoria Hospital
Jouline van Rensburg	Bethesda
K Mruqelo	Weltevreden Valley Clinic
Kathryn Grammer	WCGH
Katy Murie	WCGH
Kim Lowenherz	WCGH
Kurt E van Niekerk	DP Marais Santa Hospital
Lauren Anderson	University of Cape Town Lung Institute
Len Deacon	LDA
Leon Schronen	LA Health Medical Scheme
Leon Wolmarans	HST
Leslie London	Peoples' NHI
Leslie Sylvester	Klipfontein Sub District Health Forum
Linda Greeff	Private
LIZ RIVIERE	Workforce Healthcare
Llewellon Kervin Wagenaar	Vredendal Hospital
Lorna Hermaans	MP CHC
Louise Paterson	Netcare
Lutfia Gamiet	Elsies River
Lynn Davids	WCGH
Lynne Marais	Batsumi
M Kerschoff	Dr Abdurahman

M Thoka	MedxCenter
M. Chohan	Melomed
M. Guru	WCGH
Madeleine Meyer	Bethesda
Magda Kriel	BD Diabetes
Mandi Swanepoel	Wesgro
Mandlenkosi Vincent Jaxa	Dunoon CHC
Mandoyi	Weltevreden Valley Clinic
Mari Bruwer	MCA Consulting
Martie Lureman	MediKredit Integrated Healthcare Solutions (Pty) Ltd
Masindi Zibaya	Gugulethu CHC
Maureen Botes	Beaufort West Clinic Committee
Melissa van Deventer	Workforce Healthcare
Mervyn John Solomons	Private
Mike Gouws	Laingsburg Municipality
Mike Wellsted	South African Private Practitioners Forum (SAPPF)
Millicent Wolmarans	Premium Consulting
Mjobo	Weltevreden Valley Clinic
Mrs Marthinus	Private
Ms Appolis	DP Marais Santa Hospital
Ms Dean	Valkenberg Hospital
Ms Nomfundo	Nyanga CDC
Ms Ntombi	Nyanga CDC
Mzwandile Panziso	Private
N Williams	Vanguard CHC
N Xhamlashe	Vanguard CHC
Noluthando Moses	YMCA Athlone
Nomfusi Libala	TAC Mitchell's plain district
Nomonde Mgumane	National Bargaining Council for the Clothing Manufacturing Industry
Oriel Meiring	Mamre CDC
Pam Nicolson	MP CHC
PETER VAN ZYL	Kleinvlei health committee
Petrus Jaftha	Touwsriver Clinic Committee
Pumeza Runeyi	Committee member
Quin Burger	Private
R. Allie	Melomed
Raaghieb Najjaar	NYZ-Afripeak
Ravi Pillay	Premium Consulting
Rene Anderson	Active Collaboration
Renee Fisher	Alexandra Hospital
Representative	BD Diabetes
Rika Rodd	HSFA
Roberto Quintas	Ward 74
Ronelda Cook	Private
Ronita Mahilall	St Lukes Hospice
S Mndende	Lentegeur Hospital
	Lemegeor nospilar
Shanen Rossouw	City of Cape Town (CoCT)

Shona Sturgeon	Private
Siyamthanda Dastile	Treatment Action Campaign
Sofia Greeff	WCGH
Soraya Fredericks	Stikland Hospital
Sue-allen Titus	Touwsriver Clinic Committee
T van Rensburg	Garden Route District Health Forum
T. Mtwelang	WCGH
Terence Marshall	WCGH
Teresa Jacobs	Lotus River CDC
Tertuis Simmers	WCGH
Themba Honono	Traditional Healers Organisations Western Cape
Thulani Dasa	Private
Tobeka Nyudwana	YMCA Athlone
Valary Isaacs	Private
Valerie Isaac	Private
Vernon Chorn	Unity Health
Veronica Vertenten	Bethesda
Victor Isaacs	CoCT
Violet Mnyimba	Kleinvlei health committee
Virginia Zweigenthal	WCGH
Waarisa Fareed	City Health
Wagheda Cassiem	University of Western Cape
Z. Yaphi	WCGH
Zameer Brey	Bill and Melinda Gates Foundation
Zola Bisholo	Dunoon CHC