
TO:

- DDG: CHIEF OF OPERATIONS**
- CHIEF DIRECTORS**
- DIRECTORS**
- HEADS OF INSTITUTIONS**
- HEAD OF HEALTH: CITY OF CAPE TOWN**

Circular.H187./2021

COVID-19 PROJECT OFFICE: INCENTIVES FOR CLIENTS 60 YEARS & OLDER
ACCESSING THEIR 1ST VACCINE DOSE

To address the financial barriers to accessing C-19 vaccination, NDOH is issuing R100 grocery vouchers to clients 60+ years old who receive their 1st C-19 vaccine dose from 1st November 2021. Vouchers will be issued on a first come first serve basis until the initial 26 000 vouchers have been issued across the country. Vouchers will only be issued for 1st dose vaccinations (either J&J or Pfizer) and will not be issued for the second Pfizer dose.

Once their vaccination has been captured on the EVDS, the client will automatically receive a voucher which will be valid for 30 days.

In the event of a vaccination being captured on EVDS paper form:

- a) The **client must be informed** by vaccination staff that their **voucher will be issued once their vaccination record has been back captured.**
- b) the client's vaccination record must be **timeously back captured to minimise the delay in the issuing of their voucher** (the undocumented clients also fall into this category).

If the client presents for vaccination with a **South African Passport**, their **South African ID number** MUST be used for registration of vaccination.

The voucher will be sent by SMS to the cellphone number which the client used to register for vaccination. **Vaccination site staff must confirm the client's cellphone details at the time of vaccination to ensure that the voucher is issued to the correct number.** The voucher is redeemable at any Shoprite, Checkers or USAVE store. The voucher does not need to be spent all at once.

To redeem the voucher the client must follow the **2-step process**:

- The client must opt-in by replying with an "Yes" SMS to 44040; this SMS is free.
- The client must register in store or via USSD, Whats app or Mobile app for a free Money Market account with Shoprite (if they do not have one already). The Money Market account ensures that the voucher is traceable in case of the SMS being deleted or lost.

A list of responses to client FAQs is attached as an addendum. **For queries related to redeeming the voucher, clients are to contact the Shoprite toll-free helpline on 0800 010 709.**

Yours sincerely,

 Digitally signed
by Juanita O.
Arendse
Date:
2021.11.06
01:32:42 +02'00'

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CHIEF DIRECTOR: EMERGENCY AND CLINICAL SERVICES SUPPORT

DATE: 6 Nov 2021