

# FREE WiFi ACCESS



## WHAT ARE WI-FI HOTSPOTS?

Wi-Fi hotspots are devices installed inside/outside a building that send out a signal allowing Wi-Fi-enabled devices within the signal range to connect to the internet. They are one of the quickest and most efficient ways of extending internet access to the public. The WCG aims to rapidly roll out Wi-Fi hotspots in every ward in the Western Cape to allow more citizens to have limited free access to the internet. Various live Wi-Fi hotspots are available across the Western Cape.



## WHERE CAN YOU FIND FREE WI-FI HOTSPOTS?

A full list of the hotspots is available on the WCG website at [www.westerncape.gov.za/wifi](http://www.westerncape.gov.za/wifi) or by calling the NeoHotspot support number on 0860 636 835. The WCG NeoHotspots are installed on the outside of selected WCG buildings such as schools, clinics, hospitals and libraries. Keep an eye out for **orange** and **blue** metal signboards, which are installed at each live hotspot for you to connect.



## HOW DO YOU ACCESS FREE WI-FI?

Wi-Fi works on smartphones, laptops and tablets, and we've tried to make our hotspots as user-friendly as possible. Anyone with Wi-Fi on their device can select their Wi-Fi settings, search for the nearby networks and, if they are within range, click on "NeoHotspot" to connect. There is no registration or password required, and once the Wi-Fi indicator shows that it is connected, the landing page will either pop up automatically or when you open your internet browser. From there you can choose to visit selected free websites, browse the internet, or find other useful contact information.



## NEED SOME MORE ADVICE?

Tel: 0860 636 835

Email: [consumers@neotel.co.za](mailto:consumers@neotel.co.za)

Through the Neohotspots, you receive 250MB of free data per month. In addition, the digital literacy course and all government websites, including career opportunity portals, are **free** to access.

You can purchase additional Neotel data vouchers at R5 for one day (700MB), R15 for one week (2GB), and R45 for one month (5GB). Contact the consumer support service for a list of current retailers.



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