

JOURNEY TO SERVICE EXCELLENCE

PROGRAMME 2018

Seize the opportunity to acknowledge excellent service by nominating your Hermanus Service Excellence Hero. Here are this weeks heroes.

Anton van Niekerk and Talent Sibanda from Engen Sandbaai and Reinhardt Singleton from Hermanus Hardware are the second group of winners of the Department of Economic Development and Tourism's 2018 Journey to Service Excellence (J2SE) Programme.

The J2SE programme focuses on creating a culture of service excellence in the Hermanus area. Vivian Myburgh nominated Anton and Peter van Schaik nominated Talent because they are experienced as professional, hardworking and always friendly. Talent knows his customers and takes good care of them. Anton has a passion for people and believes that one should treat your place of work as if you are a shareholder. Reinhardt Singleton was nominated by Megan Campbell as he is experienced as knowledgeable, an expert in his field, helpful and friendly. Reinhardt also walks the extra mile and does not want his clients to wait for products or material. The three winners' advice to other businesses who are striving towards service excellence is to always be friendly, professional and to keep promises. The client should feel that you care.

Call Whale Coast 91.4FM on Friday between **6-9am** on **028 312 1548** or send a WhatsApp voice to **072 040 5768** or email **J2SE.J2SE@westerncape.gov.za** for more information.



Talent
Sibanda



Anton
van Niekerk



Reinhardt
Singleton

Promoting service excellence in the Western Cape **BETTER TOGETHER.**



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Your second group of Hermanus Service Heroes



Talent Sibanda



Anton van Niekerk



Reinhardt Singleton

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